FCCS Outcome Measures Closeout Procedures

Effective June 1, 2017, Field Capable Clinical Services (FCCS) providers will no longer be required to collect and enter data into the Outcomes Measurement Application (OMA) for their FCCS clients.

FCCS clients should be terminated in OMA using a Termination Update. The termination date should be either their last day of FCCS service (if that date was before June 1, 2017), or on June 1, 2017. Providers are encouraged to enter missing updates and make corrections to FCCS data as needed prior to entering the termination update.   Please do this as soon as possible to help facilitate future outcome measures collection by our Full Service Partnership (FSP) providers. A report is being created to help providers identify open cases in FCCS OMA and hope it will be available via Internet Reports in the FCCS OMA soon.

Below are special instructions for FCCS clients:

SCENARIO 1

"FCCS Outcome Measures were never entered into OMA, and I can't enter my data because the client has a closed episode in the Integrated System (IS)."

Due to time constraints, agencies with closed episodes in the Integrated System (IS) are not required to enter missing data in OMA.

SCENARIO 2

"My client has a baseline in OMA and was seen exactly once, but OMA will not allow me to enter a termination update to close the open program."

This occurs when the client never came back for services and there is a one day open and closed episode in the IS. There is no need to collect outcome measures for one day of service.   Providers will complete an OMA Data Change/ Deletion Request form to request the deletion of the FCCS program and baseline.

SCENARIO 3

"My agency provided FCCS services simultaneously when FSP services were provided at another agency, and OMA won't allow me to enter my FCCS data."

Age group FSP programs and FCCS should not be overlapping. FSP outcome measures are collected until FSP disenrollment is approved by countywide. FCCS data collection should start on or after the date of FSP disenrollment. FCCS data overlapping FSP is not acceptable in OMA.

SCENARIO 4

"I can't enter a termination update and terminate the FCCS program because another FCCS provider has an open program at the same time"

This should not have happened. Contact the MHSA Implementation and Outcomes Division at FCCSOutcomes@dmh.lacounty.gov to help coordinate with the providers involved to ensure that at

least one set of FCCS outcome measures is entered by the June 1, 2017 deadline. Cases will be researched individually and an OMA Data Change/ Deletion Request may be required to delete one of the providers' outcome measures.

Other FCCS outcome information

For all assessment deletions and data you can't edit yourself, please use the OMA Data Change/ Deletion Request forms:
http://dmhoma.pbworks.com/w/file/fetch/84302683/OMADataChangeDeletionRequestFormFillable%208-20-14.pdf

For any technical issues you encounter while trying to close out your FCCS outcomes, please contact the DMH Help Desk at 213) 351-1335 to file a HEAT ticket.

If you have any questions, or require additional information send them to:
FCCSOutcomes@dmh.lacounty.gov

Additional information and updates related to FCCS Outcomes will be sent out via FCCS OMA Alerts. You can subscribe to the alerts by sending an email request to FCCSOutcomes@dmh.lacounty.gov.