

## What is a (FSP) FULL SERVICE PARTNERSHIP?

FSP is an intensive service program for consumers experiencing and/ or at risk of institutionalization, homelessness, incarceration, or psychiatric in-patient services.

Each FSP enrolled consumer participates in the development of a treatment plan that is focused on wellness and recovery. The treatment team is available 24/7 to provide crisis services to the client. FSP services support the consumer as they transition to a lower level of care.



### Who is eligible for ADULT FSP services:

Adults ages 26-59 years old with a serious mental illness that is or has experienced the following within the last year:

- Homelessness
- In jail or has frequent contact with the criminal justice system
- Frequent admissions to psychiatric hospitals or receiving psychiatric emergency services
- Living with family members and at risk of any of the above circumstances

Together, the consumer and treatment team determine the type and frequency of services provided based on the client's recovery goals. Because services provided are unique to each individual consumer, not all persons will require all the services listed.

## What (FSP) Full Service Partnership services are provided to ADULTS?

The following mental health and support services are examples of potential services that consumers might receive if participating in FSP:

- Outreach and Engagement services to communities and to those individuals who may be in need of services
- Culturally and linguistically compatible services
- Counseling, psychotherapy, and case management
- Field-based services
- Peer and parent support services
- 24/7 Assessment and crisis services
- Self-Help and family support groups
- Employment, linkage, and support services
- Linkage to education
- Assistance in obtaining transportation relating to their goal
- Assistance in finding a safe and affordable place to live, or assistance in remaining in a home
- Access to physical health care services
- Benefits establishment for qualified individuals
- Representative payee services
- Integrated services for consumers with substance abuse and mental health disorders

## Locating FSP services in your community:

Contact your local Service Area Navigator for information on accessing FSP services in Los Angeles County or call the toll-free  
**24/7 Access Helpline: 1-800-854-7771.**

**Antelope Valley, Service Area 1**  
661-223-3813

**San Fernando Valley, Service Area 2**  
818-610-6705

**San Gabriel Valley, Service Area 3**  
616-471-6535

**Metro Los Angeles, Service Area 4**  
323-671-2624

**West Los Angeles, Service Area 5**  
310-482-6600

**S. Central/ Compton/ Lynwood, Service Area 6**  
323-290-5826

**Southeast Los Angeles, Service Area 7**  
213-738-6150

**Long Beach/ South Bay, Service Area 8**  
562-435-2287 or 562-435-2257

For additional information regarding the FSP program, please contact:

County of Los Angeles – Department of Mental Health  
Adult System of Care (ASOC) Administration

Telephone 213-738-2868



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## PRIVACY AND CONFIDENTIALITY

We may disclose client information only as permitted by law.

Following enrollment, the DMH provider will provide the consumer a complete "Notice of Privacy Practices (NPP)". The consumer receives complete and thorough information regarding any confidential health information that may be collected during treatment.

### What information is collected?

We may collect some or all of the following information about you: your name, address, birth date, financial information, and information about your health. For the purpose of providing quality health care services, you may also be asked to give your medical history which may include any medications you might be taking.

### What happens to your information?

Information is used to determine if you are eligible to participate in our program. The information you provide may also help us in making the best referral to meet your needs as well as assist in your treatment. Safeguarding your health information is important to us.

For questions or concerns about your privacy rights, please contact the County of Los Angeles Department of Mental Health Patient's Rights Division at 213-738-4888.



**Sachi A. Hamai,**  
*Chief Executive Officer*  
**Los Angeles County**  
**Los Angeles County Board of Supervisors**

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**Los Angeles County**  
**Department of Mental Health**  
**550 South Vermont, 12<sup>th</sup> Floor**  
**Los Angeles, CA 90020**



**Phone: 213-738-4601**  
**Fax: 213-386-1297**

**<http://dmh.lacounty.gov>**



**If You Are In Crisis and Need  
Help Right Away  
Call Toll-Free, 24/7 Access Helpline:**

**1-800-854-7771**

**hope** *wellness*  
**recovery**

**FULL SERVICE  
PARTNERSHIP  
(FSP)  
For Adults  
Ages 26-59**

