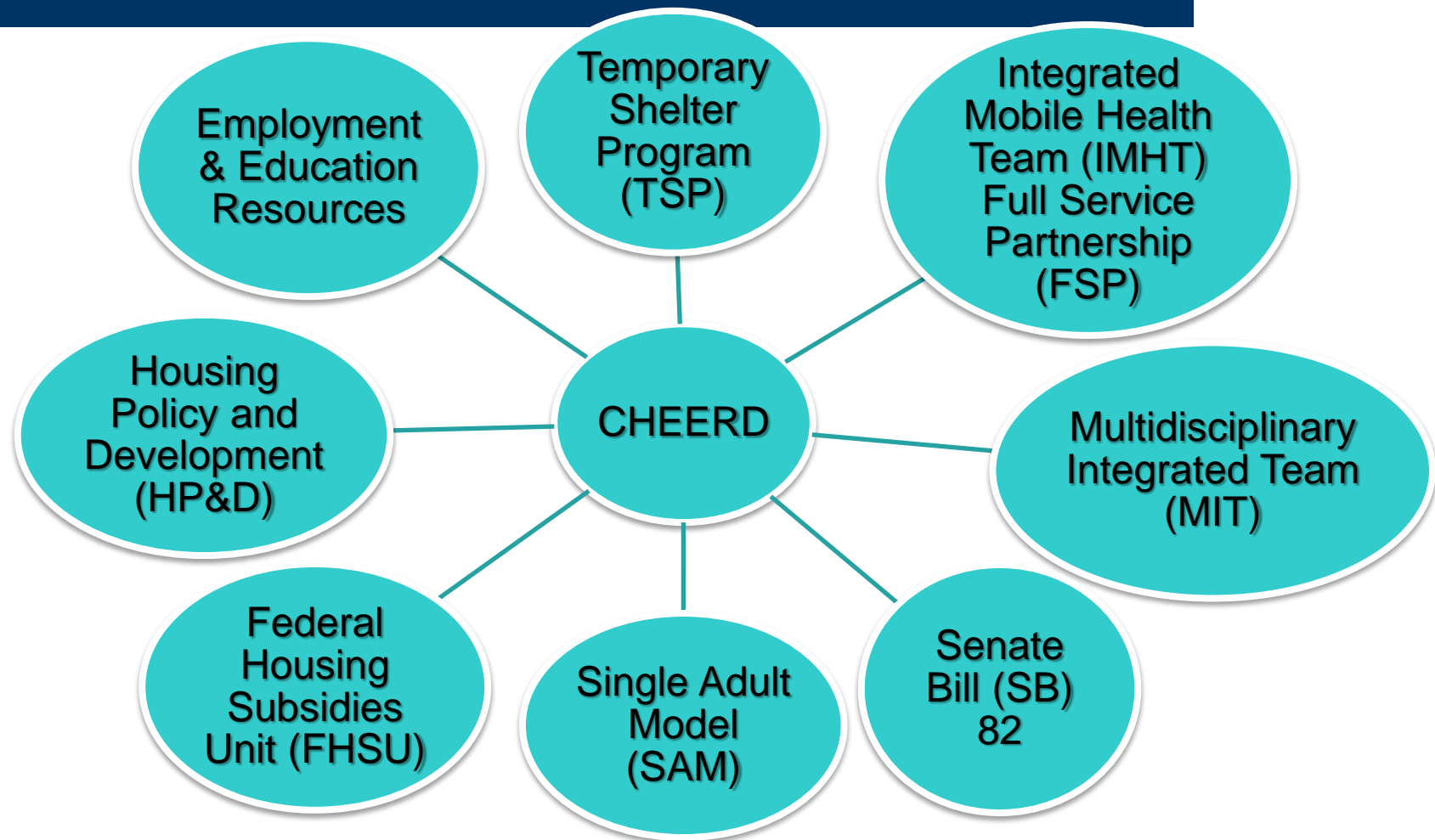


DMH Homeless Services and Resources

Reina Turner, M.S., *Division Chief*

Bryttany Mitchell, MSW, *Siting Coordinator*

Countywide Housing, Employment and Education Resource Development (CHEERD)



Los Angeles County Homeless Count

- According to the 2016 homeless count there are 46,874 individuals are homeless
 - This is a 5.7% increase compared to 2015
 - 30% of the homeless population in Los Angeles County have a mental illness (remained consistent)
 - 31% are chronically homeless single adults
 - Increase in number of unsheltered individuals
 - Overall decrease in homeless veterans and families

DMH's Approach to Ending Homelessness for our Clients

- Developing specialized community-based programs that target the homeless population (e.g. FSP, IMHT, MIT, SB 82 Mobile Triage Teams)
- Increasing our portfolio of housing resources
- Participating in collaborative efforts to end homelessness

Service Delivery Models and Philosophies Utilized by DMH and Incorporated into Programs

- **Housing First**
- **Harm Reduction**
- **Permanent Supportive Housing**

DMH Housing Resources

- Types of Housing Resources
- Eligibility for the Resource
- How to Access the Resources

DMH Housing Inventory

RESOURCE	Units	Shelter Beds (Any given day)
Homeless Section 8	200	
Homeless Veterans Initiative	50	
Tenant-Based Supportive Housing Program	325	
Shelter + Care	1,386	
MHSA Housing Program / Special Needs Housing Program	1130	
MHSA Housing Trust Fund	457	
Flexible Housing Subsidy Pool	49	
Temporary Shelter Bed -- TAY		25
Temporary Shelter Bed -- Adult		168
TOTAL	3,509	193

DMH Housing Website



The screenshot displays the Los Angeles County Department of Mental Health (LAC DMH) website. The header features the LAC DMH logo, a group photo of staff, and a helpline number: 1-800-854-7771, ACCESS Center 24/7 Helpline. The navigation bar includes links for About DMH, Our Services, For Providers, Contract Opportunities, Press Center, and Client Portal. A search bar is also present. The main content area is titled 'For People Seeking/Receiving Mental Health Services' and lists various services and resources. The 'Services' list includes Children (0-15 yrs), Youth (16-25 yrs), Adults (26-60 yrs), Older Adults (60+ yrs), Countywide Services, Disaster Services, and Public Guardian. The 'Resources' list includes Emergency Services, Patients' Rights Office, Employment & Education, Housing, Healthy Way LA, Consumer and Family Affairs, Other Resources, Forms, 211 County InfoLine, and LA County Helps. The 'Mental Health Program/Services' section provides information on finding services and includes a search bar for address, city, or zip code. The 'Related Information' section lists links for DMH Service Locator, Partners in Suicide Prevention Program (PSP), and Crisis Line. The footer shows the website URL and a list of open applications in the taskbar.

lacity.gov

County Directory of Information & Services | Public Alerts | Public Information | County Contact Information

Do you need help or support?
1-800-854-7771
ACCESS Center 24/7 Helpline

Contact Us

About DMH | [Our Services](#) | For Providers | Contract Opportunities | Press Center | Client Portal

Enter a search term Search

DMH Home | Contact Us | A A A

For People Seeking/Receiving Mental Health Services

Services

- Children (0-15 yrs)
- Youth (16-25 yrs)
- Adults (26-60 yrs)
- Older Adults (60+ yrs)
- Countywide Services
- Disaster Services
- Public Guardian

Resources

- Emergency Services
- Patients' Rights Office
- Employment & Education
- Housing
- Healthy Way LA
- Consumer and Family Affairs
- Other Resources
- Forms
- 211 County InfoLine
- LA County Helps

Mental Health Program/Services

Find the LA County Department of Mental Health services, programs and facilities serving your area.

Enter Address, City or Zip Code :

GO

Service Planning Areas Map

Related Information

- DMH Service Locator
- Partners in Suicide Prevention Program (PSP)
- Crisis Line

Countywide Housing Assistance Program

Temporary Shelter Bed Program

MHSA Housing Program

7th Annual Housing Institute, June 10-11, 2014, Workshop Descriptions

http://dmh.lacounty.gov/wps/portal/dmh/our_services

DMH Housing Website

The screenshot displays the LAC DMH (Los Angeles County Department of Mental Health) website. The header includes the LAC DMH logo with a circular graphic labeled 'MORE WELLNESS RECOVERY', a group photo of diverse people, and a helpline number '1-800-854-7771' with the text 'ACCESS Center 24/7 Helpline'. Navigation links at the top include 'County Directory of Information & Services', 'Public Alerts', 'Public Information', and 'County Contact Information'. A secondary navigation bar lists 'About DMH', 'Our Services', 'For Providers', 'Contract Opportunities', 'Press Center', and 'Client Portal'. A search bar is located on the right. The main content area is titled 'Housing' and describes the Countywide Housing, Employment and Education Resource Development (CHEERD) Division's services for homeless clients, including housing subsidies, rental assistance, and temporary shelter. It lists 'Federal Housing Subsidies' such as HACLA Shelter Plus Care, HACLA Homeless Section 8, HACLA Tenant Based Supportive Housing, HACLA Homeless Veterans Initiative, HACoLA Shelter Plus Care, and HACoLA Housing Choice Voucher Program. A sidebar on the left lists 'Our Services' including Children, Transition Age Youth, Adults, Older Adults, Countywide Services, Disaster Services, and Public Guardian. Another sidebar on the right provides 'Mental Health Program/Services' information, a search for services by address, a 'Service Planning Areas Map', and 'Related Information' like the DMH Service Locator, Partners in Suicide Prevention Program (PSP), and Crisis Line. The footer shows a Windows taskbar with various open applications and the system clock at 3:18 PM on 12/1/2015.

lacounty.gov

County Directory of Information & Services | Public Alerts | Public Information | County Contact Information

LAC DMH
LOS ANGELES COUNTY
DEPARTMENT OF
MENTAL HEALTH

Do you need help or support?
1-800-854-7771
ACCESS Center 24/7 Helpline

Contact Us

About DMH | Our Services | For Providers | Contract Opportunities | Press Center | Client Portal

Enter a search term **Search**

Home > Our Services > Services Detail

DMH Home | Contact Us | A A A

Our Services

- Children
- Transition Age Youth
- Adults
- Older Adults
- Countywide Services
- Disaster Services
- Public Guardian

Housing

Housing

The Countywide Housing, Employment and Education Resource Development (CHEERD) Division provides a range of housing services for homeless clients that includes housing subsidies through the Section 8 Housing Choice Voucher Program and Shelter Plus Care Program; Rental Assistance and Eviction Prevention; and temporary shelter through the Specialized Shelter Bed Program.

Federal Housing Subsidies

- HACLA Shelter Plus Care
- HACLA Homeless Section 8
- HACLA Tenant Based Supportive Housing
- HACLA Homeless Veterans Initiative
- HACoLA Shelter Plus Care
- HACoLA Housing Choice Voucher Program

Countywide Housing Assistance Program

Temporary Shelter Bed Program

MHSA Housing Program

7th Annual Housing Institute, June 10-11, 2014 - Workshop Descriptions

Mental Health Program/Services

Find the LA County Department of Mental Health services, programs and facilities serving your area.

Enter Address, City or Zip Code :

GO

Service Planning Areas Map

Related Information

- DMH Service Locator
- Partners in Suicide Prevention Program (PSP)
- Crisis Line**

Temporary Shelter Program (TSP)

- Provides short-term shelter services to adults with mental illness and their families who are homeless
- The Department currently has 22 TSP shelter sites with one in every SA except SA 1

TSP Client Eligibility Criteria

- Homeless
- Eighteen years of age or older
- Individuals and families with minor children
- Must be receiving services from DMH or a contract provider
- Does not have adequate benefits or other financial resources to pay for temporary housing

TSP Client Eligibility Criteria cont.

- Must be committed to working with their case manager to transition from the TSP to permanent housing
- Cannot require care and supervision or be on conservatorship
- Must sign a TSP Client Agreement

TSP: How to Access Resources

- Referral form completed and sent to SA Gatekeeper for approval
- Gatekeeper notifies the TSP Provider of referral
- CHEERD centrally manages the program
- There is no time limit for clients as long as they are working on permanent housing plan

TSP Outcome Data for FY 2014-15

- 500 unique clients served
- Of those that left the shelter, 46% transitioned to permanent housing

TSP Contact Information

Lise Ruiz, Program Manager

(213) 251-6579

The TSP Program Guidelines and Procedures, a list of the TSP shelters and the TSP forms are available on the DMH website under Housing

TAY Enhanced Emergency Shelter Program (EESP)

- .
- Provides temporary shelter for TAY clients in a supportive housing environment for **up to 36 nights** while pursuing the long-term goals of secure, permanent housing
- Provides a warm, clean and safe place to sleep, showers, laundry, hot meals (breakfast, lunch, and dinner) and case management services
- A plan to transition the client into stable housing should be made at the time of placement into the program

TAY EESP Eligibility Criteria

- Indigent
- Homeless or at imminent risk of homelessness
- Does not have any income, benefits, or any other resources to pay for shelter
- Not a danger to self, others, or gravely disabled
- Can live independently in the community
- Have minimal supervision needs
- Are not dependents of DCFS or under LPS conservatorship

Federal Housing Subsidies Unit (FHSU)

- Manages and administers contracts with two local Housing Authorities which provide permanent supportive housing resources in the form of tenant based certificates and vouchers

FHSU

In other words...

- DMH has been awarded contracts which provide housing subsidies which can be used by DMH clients to rent units wherever they choose within the jurisdiction of the housing authority that grants the subsidy
- As part of the grant, DMH provides supportive services to clients to maintain and retain housing

Federal Housing Subsidies Unit

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graph TD; HACLA[Housing Authority of City of Los Angeles (HACLA)] --- SPC1[Shelter Plus Care Program (SPC)]; HACLA --- HVI[Homeless Veterans Initiative (HVI)]; HACoLA[Housing Authority of County of Los Angeles (HACoLA)] --- SPC2[Shelter Plus Care Program];
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Housing Authority
of City of
Los Angeles
(HACLA)

Housing Authority
of County of
Los Angeles
(HACoLA)

Shelter Plus Care
Program
(SPC)

Homeless Veterans
Initiative
(HVI)

Shelter Plus Care
Program

FHSU

General Eligibility Criteria

- Homeless or Chronically homeless (per HUD definition)
- Mentally ill
- Legal resident
- Receiving ongoing services with a DMH directly-operated or contracted clinic/agency
- Able to live independently with supportive services

FHSU

How to access housing subsidies

- Complete Coordinated Entry System (CES) Survey Packet with homeless client
- Enter the Survey packet information into the Homeless Management Information System (HMIS)

How are clients matched to FHSU subsidies?

1. DMH contacts CES matchers when resources are available and provides eligibility requirements for the resource
2. CES matcher identifies clients on the CES prioritization list that meet the criteria of the resource and forwards the names to DMH
3. DMH verifies eligibility and confirms the match
4. The DMH service provider works with the client to complete the housing application for the resource

Housing Policy & Development Unit

- Manages and administers MHSA and other DMH funding for:
 - development of new permanent supportive housing opportunities;
 - provision of supportive services in existing permanent supportive housing;
 - financial assistance to homeless households with security deposits, furnishing, ongoing rental assistance and eviction prevention; and
 - design and implementation of housing related trainings

HP&D

MHSA Housing Program & SNHP Housing Program

Provides capital and operating funds for the development of Permanent Supportive Housing dedicated to DMH clients.

Eligibility Requirements:

- Homeless
- Individual or family household receiving mental health services at time of move-in

How to Access MHSA & SNHP Funded Units

1. Housing resources submitted and matched through CES (described earlier).
2. Certification Packet requested for any potentially matched individuals.
3. DMH confirms eligibility and refers client to the property management company for consideration and informs the CES Coordinator.
4. The property management company will contact the client and request a completed rental application.

HP&D

MHSA & SNHP Housing Program Outcome Data

- \$139 million committed funding 53 developments
- 34 developments occupied countywide
- Family (8), TAY (9), Adult (21) and Older Adult (8) projects
- 34 open developments with 737 available units ranging from studios up to 4 bedrooms
- Housed over 800 individuals including family members

HP&D

Housing Trust Fund Program

Funding used to provide supportive services in permanent supportive housing (single or scattered site).

Eligibility Requirements:

- Homeless or at risk of homelessness
- Individual or family household experiencing a serious mental illness

HP&D

Housing Trust Fund Outcome Data

- 14 projects countywide
- 457 total units
- Family (3), TAY (1), Adult (9) and Older Adult (1) projects
- 12 projects open and occupied
- Housed 440 individuals and additional 128 families members totaling 568 individuals

HP&D

Housing Assistance Program (HAP)

Provides financial assistance to individuals moving into permanent housing from homelessness.

Program Components:

- Household Goods (Furniture, Housewares, Linens, and Appliances)
- Security Deposits
- Eviction Prevention
- Utility Deposits
- On-going Rental Assistance (For FSP Only)

HP&D HAP

General Eligibility Requirements

- Currently receiving mental health services from a directly-operated clinic or contract agency
- Homeless as defined by HUD
- Must be at risk of homelessness to qualify for eviction prevention resources

HP&D

Applying for HAP

Following forms must be completed:

- HAP Application
- Authorization for Use/Disclosure of PHI form
- Agency Verification of Homelessness form
- Certification of Residence in a Homeless Facility form
- W – 9 form
- Email Referral Packets to Brilliant Corners via Encrypted Email

HP&D HAP

- As of October 1, 2015 Program administer by Brilliant Corners for DMH
- See DMH website for guidelines and forms

How to Access Federal Housing Subsidies and MHSA & SNHP Housing Resources for Families

- Complete a VI-SPDAT for Families
 - Target scoring for DMH housing resources is a 9 +
- Complete and submit the Request for CHEERD Housing Resources for Families to CHEERD and a copy of the VI-SPADT for Families.
- When the family has been matched to a resource, an email will be sent with instructions on next steps

Housing Policy & Development

Contact Information

Reina Turner	Division Chief	(213) 251-6558
Ginette Newman-Reed	Senior Secretary III	(213) 251-6557
Denicia Taylor	Staff Assistant II	(213) 251-6556
Evelyn Yee	Intermediate Typist Clerk	(213) 480-3600
Ebony Barton	Data Assistant	(213) 480-3684
Arthur Poghosyan	Program & Budget Analyst	(213) 251-6559
Aaron Hostetler	Housing Coordinator	(213) 251-6569
Aurora Baldizon	Housing Coordinator	(213) 251-6532
Julie Dinh	Housing Coordinator	(213) 480-3622
Bryttany Mitchell	Siting Coordinator	(213) 251-6528
Burt Alperson	Data Analyst	(213) 480-3620
Debra Hernandez	Quality Improvement Analyst	(213) 251-6580

How to Learn More

- Monthly CHEERD Housing Meeting
- DMH Sponsored Housing Trainings
- Annual Housing Institute

Questions

