Medical Case Worker I or II

Primary Assignment: Harbor UCLA Medical Center
Torrance, CA
(Service Area 8)

The mission of this program is to assist in the coordination of psychiatric services for Department of Mental Health (DMH) clients at Department of Health Services (DHS) County Hospitals in order to ensure linkage of clients being discharged with the appropriate level and type of mental health, residential, substance abuse, or other specialized programs. The County Hospital Adult Linkage Program promotes the expectation that clients must be successfully reintegrated into their communities upon discharge and that all care providers must participate in client transitions.

In collaboration with the DHS Psychiatry Inpatient team and DMH program management, some example duties the DMH Liaison will perform are the following:

- Collaborate with the DHS Psychiatry Inpatient team to assist in developing after care plans for those clients identified with intensive and complicated service needs. This creates an essential communication process that identifies clients at risk and enhances discharge planning efforts, coordination, and linkage to outpatient mental health services and community placement.
- Interview clients and/or families to identify appropriate discharge planning resources.
- Participate in rounds to provide consultation to interdisciplinary hospital staff and discharge planners of psychosocial implications of illness and availability of community mental health services.
- Identifies Intensive Service Recipients (ISRs) by Services Areas (SA) and refers to the DMH SA Systems Navigators, Full Service Partnership programs, and other DMH resources for linkage to outpatient providers.
- Collaborate with community providers to facilitate linkage to community-based resources.
- Identify system barriers, including social and financial barriers, to successful reintegration of clients into their communities and work with DHS staff and identified agencies and providers to resolve these barriers.
- Participate in the collection of DMH outcome data related discharges from the County Psychiatry Inpatient Units.

DESIRABLE QUALIFICATIONS:

- Experience in working with clients having multiple diagnoses, including severe and persistent mental illness, substance abuse, homelessness, and/or incarceration.
- Experience in working with multidisciplinary team.
- Adaptable and flexible.
- Skill in tracking, multi-tasking and prioritizing under pressure.
- Experience with psychiatric inpatient hospital discharge planning preferred.
- Organize and proficient in Microsoft Word and Excel preferred.

This position’s headquarter is at DMH Headquarters, 550 S. Vermont Ave., CA 90020. Interested individuals holding title to the above position are encouraged to send their resume, last two (2) Performance Evaluations and last two (2) years of master time records to:

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or
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