

COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH

Access Pathways Work Group

Issues Raised:

1. Need to re-engage those who pre-maturely drop out of services
2. Calls received by NAMI of family members in crisis
3. Families often not engaged in services for adult clients
4. Transitions not managed well
 - a. Hospital to mental health care
 - b. Consider role of Community Health Workers with Whole Person Care pilots

Existing pathways Handout

Potential solutions:

1. Enhancing coordination among key access pathway resources
 - a. Involve Service Area District Chiefs
 - b. Enhance and/or formalize the role of peers and family members/NAMI
 - i. Review and consider Mentors on Discharge model
2. Identify and implement successful access strategies
 - a. Review SB 82 Mobile Triage Team approach and outcomes
3. Consider role of SRTS database
4. Build upon and utilize Under Served Cultural Communities Capacity Building projects material and work to promote culturally relevant outreach and engagement that builds trust and results in successful linkage to early intervention services.