TOP 5 TIPS

to protect yourself from scams related to health reform

1. **It is FREE to apply** to health care programs like Medi-Cal, Healthy Way LA (HWLA) and Covered California.

2. **Ask for Identification!** Legitimate enrollers and assistors will have identification—write down their name and contact info!

3. **Legitimate enrollers will not call you** to ask you for money or bank account information.

4. **Medicare recipients should know** that they do NOT need supplemental coverage and will NOT be asked to join Covered California.

5. **Contact Covered California directly** at **www.coveredca.com** or **1-800-300-1506.**

Health Services
LOS ANGELES COUNTY

With the ***Affordable Care Act*** in the news, people may be calling, emailing, or sending letters and texts to try and get your money or personal and financial information. These "scammers" know you have questions about the new Health Insurance changes starting on October 1 and may want to take advantage of your questions or uncertainty and try to mislead you. Know what to look for and what you can do to stop them!

If you suspect identity theft, or believe you gave your personal information to someone you shouldn't have, call the Los Angeles County Department of Consumer Affairs at **213-974-1452.**

STILL NEED HELP? >>>

Call Neighborhood Legal Services Health Consumer Center: 1-800-896-3202

Don't be a target of health care FRAUD!

Learn how to detect scams and protect yourself

PROTECT • DETECT • REPORT

Health Services
LOS ANGELES COUNTY

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PROTECT

Protecting your personal information is the best defense against fraud and scams.

- **NEVER** pay any money, it is always free to apply for health care.
- **NEVER** give your credit card numbers, bank account numbers, passwords or PIN numbers to strangers.
- **NO ONE** should ask you for personal health information.
- **MEDICARE** recipients should not be asked to join Covered California and do not need supplemental health coverage.

DETECT

Learn to recognize potential fraud and scams.

- **KNOW** that only individuals certified by Covered California are authorized to assist you with enrollment.
- **ASK** for Identification! Look for official government seals, logos, and navigator-assister identification cards.
- **BE SUSPICIOUS** if you are feeling presured into signing up for something. Legitimate enrollers will not harass you.
- **BE FAMILIAR** with the Covered California logo!

COVERED CALIFORNIA

REPORT

- **WRITE DOWN** the name and contact information of anyone who assists you.
- **REPORT!** If you suspect you have been a target of a scam or fraud, report it! You can call the following:

Covered California
1-800-300-1506
TTY: 1-855-889-4325

Los Angeles County
Department of Consumer Affairs
1-213-974-1452

California Department of Insurance
1-877-382-4357