

SUBJECT: **AMBULANCE LICENSING
ADMINISTRATIVE FINES**

REFERENCE NO. 451.1

ADMINISTRATIVE VIOLATIONS Category I	PENALTY PER VIOLATION		
	FIRST	SECOND¹	THIRD OR MORE²
Lapse of insurance coverage if the coverage documentation and policy are later adjusted to full coverage duration.	\$300.00	\$400.00	\$500.00
Failure to maintain documentation (certificate of insurance) of County required insurance on file with the EMS Agency within 30-days of initiation or change(s) in coverage/carrier.	\$300.00	\$400.00	\$500.00
Advertisement of services as a paramedic advanced life support or critical care transport provider without approval for the provision of such services by the EMS Agency.	\$300.00	\$400.00	\$500.00
Failure to surrender ambulance vehicle business license decals to the EMS Agency.	\$300.00	\$400.00	\$500.00
Failure of an ambulance operator to provide the EMS Agency with current copies of California Department of Motor Vehicles Registration and/or California Highway Patrol ambulance identification certificate, within 60-days of renewal, for each licensed ambulance vehicle.	\$300.00	\$400.00	\$500.00
Failure of an ambulance operator to provide the EMS Agency with current copies of odometer testing certification issued by the Department of Agricultural commissioner/Weights and Measures, within 90-days of renewal.	\$300.00	\$400.00	\$500.00

ADMINISTRATIVE VIOLATIONS Category II	PENALTY PER VIOLATION		
	FIRST	SECOND¹	THIRD OR MORE²
Failure to allow EMS Agency personnel reasonable access to company records.	\$500.00	\$1000.00	\$2000.00
Failure of an ambulance operator to provide documentation of an employee's current, applicable, certifications to the EMS Agency within five (5) days of issuance of citation to	\$500.00	\$1000.00	\$2000.00

EFFECTIVE: 8-1-12
REVISED: N/A
SUPERSEDES: N/A

ADMINISTRATIVE VIOLATIONS Category II	PENALTY PER VIOLATION		
	FIRST	SECOND¹	THIRD OR MORE²
said employee and operator notification for failure to produce required certifications upon the request of the Director of the Department of Health Services or his or her designee.			

ADMINISTRATIVE VIOLATIONS Category III	PENALTY PER VIOLATION		
	FIRST	SECOND¹	THIRD OR MORE²
Permit the operation of an ambulance in any manner contrary to the provisions of the Los Angeles County Ambulance Ordinance or any rule or regulation adopted pursuant thereto and any section of the California Vehicle Code, Titles 13 and 22 of the California Code of Regulations and the statutes, rules, and regulations of the Medicare and Medi-Cal programs. ³	Variable – dependent on violation, up to, and including licensure action (e.g., probation, suspension and/or revocation) and/or referral for criminal prosecution		
Provision of ambulance services without a valid ambulance operator's license issued by the County of Los Angeles.	\$5000.00 / occurrence and misdemeanor violation		
Fraudulent reporting of any required or requested information, including tampering of any files, data or reports.	\$5000.00 / occurrence		
Perform the services of a paramedic advanced life support or critical care transport provider unless approved for the provision of such services by the EMS Agency.	\$1000.00	\$3000.00	\$5000.00
Use of a scanner or radio monitoring device for the purposes of responding to an emergency call when not authorized or requested to respond to that call by the appropriate public safety agency.	\$1000.00	\$3000.00	\$5000.00
Failure of an ambulance operator to provide services 24-hours per day, seven (7) days per week.	\$2000.00	\$3000.00	\$5000.00
Billing a patient for any services provided at a rate which exceeds the County General Public Ambulance Rates in effect at the time of the patient transport.	\$1000.00	\$3000.00	\$5000.00

OPERATIONAL VIOLATIONS Category I	PENALTY PER VIOLATION		
	FIRST	SECOND¹	THIRD OR MORE²
Failure to ensure that an ambulance vehicle carries an original or copy of a current California Department of Motor Vehicles Registration, current insurance identification card, current County business license or temporary authorization, most recent California Highway Patrol (CHP) inspection report and/or current CHP ambulance identification certificate and documentation of current information not provided to EMS Agency by Company by 5:00 p.m. the next County business day.	\$300.00	\$400.00	\$500.00

OPERATIONAL VIOLATIONS Category II	PENALTY PER VIOLATION		
	FIRST	SECOND¹	THIRD OR MORE²
Using an unlicensed vehicle to pick-up, or attempt to pick-up a patient, in Los Angeles County.	\$1000.00	\$3000.00	\$5000.00
Failure to maintain proper and sufficient medical equipment and medical supplies appropriate for the level of patient care provided by the licensed ambulance operator on an ambulance vehicle which is currently in operation. ⁴	\$1000.00	\$3000.00	\$5000.00

OPERATIONAL VIOLATIONS Category III	PENALTY PER VIOLATION		
	FIRST	SECOND¹	THIRD OR MORE²
Authorizing a person (driver or attendant) without a valid EMT certification to pick-up or attempt to pick-up a patient in Los Angeles County.	\$1000.00	\$3000.00	\$5000.00
Authorizing an individual (driver only) to drive an ambulance vehicle without a valid California Department of Motor Vehicles Ambulance Driver's License and/or California Medical Examination card (DL-51)	\$1000.00	\$3000.00	\$5000.00

OPERATIONAL VIOLATIONS Category III	PENALTY PER VIOLATION		
	FIRST	SECOND¹	THIRD OR MORE²
Failure to dispatch an ambulance within three (3) minutes in response to an emergency call from a public agency or authorized emergency transportation operator for that geographical area, unless such entity is immediately advised of a delay in responding to a call.	\$1000.00	\$3000.00	\$5000.00
Fail, neglect, or refuse to disclose to any entity requesting an emergency response that an ambulance is not available, if indeed an ambulance or appropriate staffing therefore is not then available.	\$1000.00	\$3000.00	\$5000.00
Failure to ensure that personnel provide transportation of a patient to the most accessible and appropriate medical facility in accordance with state law and the applicable Los Angeles County Prehospital Care policies or procedures. ⁵	\$1000.00	\$3000.00	\$5000.00
Dispatching a call as a Code 3 or emergent transport (use of red light and siren) for response to calls received as nonemergencies. ⁵	\$1000.00	\$3000.00	\$5000.00
Failure to provide both an ambulance driver and attendant during the transport of any patient.	\$1000.00	\$3000.00	\$5000.00
Failure to ensure that an ambulance attendant occupies the patient compartment of an ambulance during transport of a patient. ⁵	\$1000.00	\$3000.00	\$5000.00
Failure of an ambulance operator to refer a request for ambulance transportation to the 9-1-1 jurisdictional provider when the patient's complaint/initial presentation meets any of the criteria specified in Prehospital Care Policy, Reference No. 808, Section I, and such patient has not been evaluated and stabilized by a physician in a health facility.	\$1000.00	\$3000.00	\$5000.00

PERSONNEL VIOLATIONS Category I	PENALTY PER VIOLATION		
	FIRST	SECOND¹	THIRD OR MORE²
Failure of an ambulance driver to produce a current California Driver's License, California Ambulance Driver's Certificate, California Medical Examination Card (DL-51) and/or California EMT Certification Card or Paramedic License and/or Los Angeles County Paramedic Accreditation Card upon the request of a designated enforcement officer.	\$75.00	\$150.00	\$250.00
Failure of an ambulance attendant to produce a current California EMT Certification Card or Paramedic License and/or Los Angeles County Paramedic Accreditation Card upon the request of a designated enforcement officer.	\$75.00	\$150.00	\$250.00

PERSONNEL VIOLATIONS Category III	PENALTY PER VIOLATION		
	FIRST	SECOND¹	THIRD OR MORE²
Operation of an ambulance by ambulance personnel in any manner contrary to the Los Angeles County Ambulance Ordinance or any rule or regulation adopted pursuant thereto, any section of the California Vehicle Code, Titles 13 and 22 of the California Code of Regulations, the State of California Health and Safety Code Division 2.5, the Federal Aviation Regulations, and the statutes, rules and regulations of the Medicare and Medi-Cal programs	Variable – dependent on violation, up to, and including referral for possible certification or licensure action (e.g., probation, suspension and/or revocation) or referral for criminal prosecution		
Acting as an attendant or driver in a private ambulance without valid California EMT certification or paramedic licensure and/or valid Los Angeles County paramedic accreditation.	\$250.00 / per occurrence		

PERSONNEL VIOLATIONS Category III	PENALTY PER VIOLATION		
	FIRST	SECOND ¹	THIRD OR MORE ²
Acting as a driver in a private ambulance without a valid California Driver's License and/or California Ambulance Driver Certificate issued by the Department of Motor Vehicles (DMV).	\$250.00 / per occurrence		
Acting as a driver in a private ambulance without a current California medical examination card (DL-51)	\$250.00 / per occurrence		

¹ A violation penalty is assessed at the second penalty rate if less than one year has elapsed since a Notice of Violation has been issued and upheld for the same type of violation.

² A violation penalty is assessed at the third or more penalty rate if less than one year has elapsed since a second Notice of Violation has been issued and upheld for the same type of violation.

³ When applicable, such violations will also be referred to the appropriate regulatory agency for follow-up.

⁴ Reference No. 451.1a, Ambulance Vehicle Essential Medical Equipment, lists the medical equipment and medical supplies which are essential to patient care and which must be maintained on an ambulance vehicle at all times in order for the vehicle to remain in service.

⁵ The violation penalty will be waived if a written policy which specifically prohibits the cited action is provided to the EMS Agency by 5:00 p.m. the following County business day that EMT personnel were cited. Such policy must have been in place at the time the violation occurred and there must be evidence that the employee(s) was/were aware of such policy.