

How to Create Inject Cards or Prompts for the FRC Exercise

You will need to create your own inject cards or prompts from the
Patient and Seeker data

Go to EMS Website

<https://dhs.lacounty.gov/emergency-medical-services-agency/home/disaster-programs/exercise-drills/>

Click on “Patient and Seeker Data (EMO Access Only)” link to download the Excel document

Forms

Programs and Projects

Resource Documents

Resource Links

Videos

Health Care Coalition

Emergi-Press

EMS Commission +

Hospital & Specialty Care Center Programs

Information Technology +

Measure B Advisory Board

To prepare end-users for the FRC Exercise, ReddiNet has scheduled online (webinar) training for Tuesday, March 21, 2023. The webinar will be conducted by a qualified ReddiNet employee at 10am, 2pm, and again at 8pm. Participants only need to attend one of the 60-minute training sessions. You can register for the session of your choice at the following link: <https://attendee.gotowebinar.com/rt/9041030557151735135>

If you missed the March 21st training sessions, a make-up session has been scheduled for **April 20, 2023 at 10am**. You will need to register for the make-up session: <https://attendee.gotowebinar.com/rt/1070612491123344912>.

Exercise Documents:

- [Controller Evaluator Handbook](#)
- [Exercise Plan \(ExPlan\)](#)
- [Master Scenario Event List \(MSEL\)](#)
- [Master Scenario Event List \(MSEL for Hospitals without an Emergency Department\)](#)
- [Patient and Seeker Data \(EMO Access Only\)](#)

Post – Exercise Documents

- [After-Action Report / Improvement Plan \(AAR/IP\)](#)
- [Exercise Evaluation Guide \(EEG\)](#)
- [Participant Feedback Form](#)

Create Prompt for Inject #6

You will need to create your own inject cards or prompts from the
Patient and Seeker data

Inject #6: Select the Reference Data tab, find your Hospital in column B.

Hospital	Hospital Code	MCI Patient Data											
		ReddiNet End-User - Inject # 6				FRC End-User - Inject # 10							
Hospital	Hospital Code	First Name	Gender	Age	Triage Tag #	Last Name	DOB	Eye Color	Hair Color	Height	Weight	Language	Ethnicity
Pacifica Hospital of the Valley	PAC	Jose	Male	46	FRC - 001	Adams	7/6/1976	Hazel	White	5'11"	155 lbs	English	Black
Dignity Health - Northridge Hospital Medical Center	NRH	James	Male	50	FRC - 002	Ascott	12/4/1971	Grey	Black	6'6"	160 lbs	Spanish	Asian
Kindred Hospital San Gabriel Valley	KHS	Steven	Male	51	FRC - 003	Ayscough	8/16/1971	Green	Red	5'2"	110 lbs	English	White
Valley Presbyterian Hospital	VPH	Jesse	Male	50	FRC - 004	Bartlett	6/27/1972	Hazel	Black	6'4"	180 lbs	English	Asian
Emanate Health - Queen of the Valley Hospital	QVH	Wayne	Male	47	FRC - 005	Behe	12/26/1975	Grey	Brown	5'10"	200 lbs	English	Asian
East Los Angeles Doctors Hospital	ELA	Zachary	Male	43	FRC - 006	Bernoulli	5/27/1979	Green	Black	6'	160 lbs	Spanish	Asian
Ronald Reagan UCLA Medical Center	UCL	Jacob	Male	51	FRC - 007	Boyle	12/4/1971	Grey	Black	5'5"	125 lbs	English	Hispanic

Patient & Seeker Data FRC 2023

Reference Data

Inject #6: ReddiNet End-User updates MCI victim list and enters “ambulance patient” data: 1. First name, 2. Gender, 3. Age, 4. Triage Tag #

12345

Pacifica Hospital of the Valley

Inject #6 – (Controller/Evaluator hands this prompt to the ReddiNet End-User in Emergency Department)

Action: Update MCI Victim List in ReddiNet for the patient that arrived by ambulance:

Ambulance Patient

- First Name: Jose
- Gender: Male
- Age: 46
- Triage tag#: FRC - 001

Hospital	Hospital Code	ReddiNet End-User - Inject # 6			
		First Name	Gender	Age	Triage Tag #
Pacifica Hospital of the Valley	PAC	Jose	Male	46	FRC - 001
Dignity Health - Northridge Hospital Medical Center	NRH	James	Male	50	FRC - 002
Kindred Hospital San Gabriel Valley	KHS	Steven	Male	51	FRC - 003
Valley Presbyterian Hospital	VPH	Jesse	Male	50	FRC - 004

Search for your Hospital in column B

- Copy data from the following columns onto a word document:
 - Column D = First Name: Jose
 - Column E = Gender: Male
 - Column F = Age: 46
 - Column G = Triage Tag#: FRC-001

Create Prompt for Inject #7

Inject #7: ReddiNet End-User enters five (5) walk-in patients into the MCI victim list. Use fictional first name and gender for each. Use your hospital's 3-letter hospital code for the last names.

- Search for your Hospital in column B
- Use the 3-letter hospital code in column C as the last name for the 5 walk-in patients

Pacifica Hospital of the Valley (PAC)

Inject #7 – (Controller/Evaluator hands this prompt to the ReddiNet End-User in the Emergency Department)

Action: Add 5 walk-in patients to MCI Victim List in ReddiNet. For last name use 3-letter hospital code:

5 Walk-In Patients:

- Walk-in #1:
 - First Name: (Fictional) John
 - Last Name: PAC
 - Gender: (Use Any) Male
 - Age: (Fictional) 40
 - Triage tag#: Do not enter
- Walk-in #2:
 - First Name: (Fictional) Ellen
 - Last Name: PAC
 - Gender: (Use Any) Female
 - Age: (Fictional) 30
 - Triage tag#: Do not enter
- Walk-in #3:
 - First Name: (Fictional) Susie
 - Last Name: PAC
 - Gender: (Use Any) Female
 - Age: (Fictional) 56
 - Triage tag#: Do not enter

- Walk-in #4:
 - First Name: (Fictional) Ed
 - Last Name: PAC
 - Gender: (Use Any) Male
 - Age: (Fictional) 25
 - Triage tag#: Do not enter
- Walk-in #5:
 - First Name: (Fictional) Luke
 - Last Name: PAC
 - Gender: (Use Any) Male
 - Age: (Fictional) 35
 - Triage tag#: Do not enter

		ReddiNet End-User - Inject # 6			
Hospital	Hospital Code	First Name	Gender	Age	Triage Tag #
Pacifica Hospital of the Valley	PAC	Jose	Male	46	FRC - 001
Dignity Health - Northridge Hospital Medical Center	NRH	James	Male	50	FRC - 002
Kindred Hospital San Gabriel Valley	KHS	Steven	Male	51	FRC - 003
Valley Presbyterian Hospital	VPH	Jesse	Male	50	FRC - 004

Create Prompt for Inject #9

You will need to create your own inject cards or prompts from the
MSEL

Inject #9: FRC End-User logs into the FRC application and activates a "FAC".

(Activate only 1 FAC at your facility)

Create a **written prompt** or verbally inform the FRC End-User to log into the FRC application and activate a FAC.

Name the newly activated FAC “[Your Hospital Name] - FRC Exercise” and associate it with the MCI titled “2023 FRC Exercise”.

Pacifica Hospital of the Valley

Inject #9 – Controller/Evaluator hand this prompt to the FRC End-User

Actions:

- Log into FRC Application
- Activate a FAC in the FRC Application and name the FAC “Pacifica Hospital of the Valley – 2023 FRC Exercise”
- Associate the FAC with the MCI titled “2023 FRC Exercise”

Create Prompt for Inject #10

You will need to create your own inject cards or prompts from the Patient and Seeker data

Hospitals **with** emergency departments. Have your FRC end-user update the profile for the ambulance patient.
(See slide 12)

Hospitals **without** emergency departments. Have your FRC end-user **register** the **Patient** into the FRC application. (See slide 13)

Inject #10: Update Patient Profile (Hosp. **with** ED)

Across the row from your Hospital, copy data from the following columns onto a document:

- Column G = Last Name: **Adams**
- Column H = DOB: **7/6/1976**
- Column I = Eye Color: **Hazel**
- Column J = Hair Color: **White**
- Column K = Height: **5'11"**
- Column L = Weight: **155 lbs.**
- Column M = Language: **English**
- Column N = Ethnicity: **Black**

A	G	H	I	J	K	L	M	N
	MCI Patient Data							
	FRC End-User - Inject #10							
Hospital	Last Name	DOB	Eye Color	Hair Color	Height	Weight	Language	Ethnicity
Pacifica Hospital of the Valley	Adams	7/6/1976	Hazel	White	5'11"	155 lbs	English	Black

For Hospitals with an Emergency Department:

Inject #10 - Controller / Evaluator hand this prompt to the FRC End-User

Regarding the patient that arrived by ambulance:

- First name: Jose
- Gender: Male
- Age: 46
- Triage tag# FRC – 001

Action: Update the patient profile of the patient that arrived by ambulance with the following:

Last Name	DOB	Eye Color	Hair Color	Height	Weight	Language	Ethnicity
Adams	7/6/1976	Hazel	White	5'11'	155 lbs.	English	Black

Inject #10: Register Patient (Hosp. without ED)

Across from your Hospital in column B, copy data from the following columns onto a document:

- Column C = First Name: **Jose**
- Column D = Gender: **Male**
- Column G = Last Name: **Adams**
- Column H = DOB: **7/6/1976**
- Column I = Eye Color: **Hazel**
- Column J = Hair Color: **White**
- Column K = Height: **5'11"**
- Column L = Weight: **155 lbs.**
- Column M = Language: **English**
- Column N = Ethnicity: **Black**

A	B	C	D	E	F	G	H	I	J	K	L	M	N
		ReddiNet End-User - [Name]				FRC End-User - Inject # 10							
Hospital	Hospital Code	First Name	Gender	Age	Triage Tag #	Last Name	DOB	Eye Color	Hair Color	Height	Weight	Language	Ethnicity
Pacifica Hospital of the Valley	PAC	Jose	Male	46	FRC - 001	Adams	7/6/1976	Hazel	White	5'11"	155 lbs	English	Black

For Hospitals **without** an Emergency Department:

Inject #10 - Controller / Evaluator hand this prompt to the FRC End-User

Action: Register the patient into the FRC application

First Name	Gender	Last Name	DOB	Eye Color	Hair Color	Height	Weight	Language	Ethnicity
Jose	Male	Adams	7/6/1976	Hazel	White	5'11'	155 lbs.	English	Black

Create Prompt for Inject #11

You will need to create your own inject cards or prompts from the
Patient and Seeker data

Inject #11: Select the Patient & Seeker Data tab.

Injects for Hospitals without an Emergency Department	Injects for Hospitals with an Emergency Department		Pacifica Hospital of the Valley	Dignity Health - Northridge Hospital Medical Center	Kindred Hospital San Gabriel Valley	Valley Presbyterian Hospital	Emanate Health - Queen of the Valley Hospitl	East Los Angeles Doctors Hospital	Ronald Reagan UCLA Medical Center	Emanate Health - Foothill Presbyterian Hospital
Inject #10	Inject # 6 (ReddiNet)	First Name	Jose	James	Steven	Jesse	Wayne	Zachary	Jacob	Charles
		Gender	Male	Male	Male	Male	Male	Male	Male	Male
		Age	46	43	51	50	47	43	51	46
Triage Tag # Not Needed for Hospitals without an ED		Triage Tag #	FRC - 001	FRC - 002	FRC - 003	FRC - 004	FRC - 005	FRC - 006	FRC - 007	FRC - 008
Inject #10	Inject # 10	Last Name	Adams	Ascott	Ayscough	Bartlett	Behe	Bernoulli	Boyle	Braxton
		DOB	7/6/1976	9/23/1979	8/16/1971	6/27/1972	12/26/1975	5/27/1979	12/4/1971	2/2/1977
		Eye Color	Hazel	Brown	Green	Hazel	Grey	Green	Grey	Grey
		Hair Color	White	Black	Red	Black	Brown	Black	Black	Light Brown
		Height	5'11"	4'10"	5'2"	6'4"	5'10"	6'	5'5"	5'
		Weight	155 lbs	90 lbs	110 lbs	180 lbs	200 lbs	160 lbs	125 lbs	100 lbs
		Language	English	English	English	English	English	Spanish	English	English
	Ethnicity	Black	White	White	Asian	Asian	Asian	Hispanic	Asian	
All Hospitals	FRC End-User Data		Inject # 11	Inject # 11	Inject # 11	Inject # 11	Inject # 11	Inject # 11	Inject # 11	Inject # 11
	Seeker-1	First Name	Melissa	Rebecca	Margaret	Susan	Lisa	Theresa	Sophia	Karen
		Last Name	Harrison	Carroll	Jefferson	Netanyahu	Ross	Hooper	Washington	Gerry
		Gender	Female	Female	Female	Female	Female	Female	Female	Female
		Age	53	45	53	49	51	51	52	46
		Relationship	Wife	Wife	Wife	Wife	Wife	Wife	Wife	Wife
	Seeker-2	First Name	Kevin	Albert	Arthur	Carl	Jerry	Jonathan	Frank	Frank
		Last Name	Reagan	Bernoulli	Clark	Douglas	Livingston	Heyward	Hooper	Franklin
		Gender	Male	Male	Male	Male	Male	Male	Male	Male
		Age	81	74	79	78	73	70	80	80
		Relationship	Father	Father	Father	Father	Father	Father	Father	Father
	Seeker-3	First Name	Teresa	Lauren	Kathleen	Victoria	Julie	Teresa	Julie	Brittany
		Last Name	Middleton	Douglas	Rush	Hibbs	Chen	Oren	Jefferson	Netanyahu
Patient & Seeker Data FRC 2023		Reference Data								



Inject #11: Register the five (5) Seekers into the FRC "FAC".

Below your Hospital on row 4, copy data from the following rows onto a document:

- Row 18 (Seeker-1) = First Name: **Melissa**
- Row 19 = Last Name: **Harrison**
- Row 20 = Gender: **Female**
- Row 21 = Age: **53**
- Row 22 = Relationship: **Wife**

First Name	Melissa
Last Name	Harrison
Gender	Female
Age	53
Relationship	Wife

Injects for Hospitals without an Emergency Department	Injects for Hospitals with an Emergency Department		Pacifica Hospital of the Valley	
Inject #10	Inject # 6 (ReddiNet)	First Name	Jose	J
		Gender	Male	M
		Age	46	4
Triage Tag # Not Needed for Hospitals without an ED		Triage Tag #	FRC - 001	F
Inject #10	Inject # 10	Last Name	Adams	A
		DOB	7/6/1976	9
		Eye Color	Hazel	B
		Hair Color	White	B
		Height	5'11"	4
		Weight	155 lbs	9
		Language	English	E
		Ethnicity	Black	V
All Hospitals	FRC End-User Data	Inject #11		
	Seeker-1	First Name	Melissa	R
		Last Name	Harrison	C
		Gender	Female	F
		Age	53	4
		Relationship	Wife	V

Inject #11: Go back to the Reference Data tab.

			MCI Patient Data											
			ReddiNet End-User - Inject # 6				FRC End-User - Inject # 10							
Hospital		Hospital Code	First Name	Gender	Age	Triage Tag #	Last Name	DOB	Eye Color	Hair Color	Height	Weight	Language	Ethnicity
Pacifica Hospital of the Valley		PAC	Jose	Male	46	FRC - 001	Adams	7/6/1976	Hazel	White	5'11"	155 lbs	English	Black
Dignity Health - Northridge Hospital Medical Center		NRH	James	Male	50	FRC - 002	Ascott	12/4/1971	Grey	Black	6'6"	160 lbs	Spanish	Asian
Kindred Hospital San Gabriel Valley		KHS	Steven	Male	51	FRC - 003	Ayscough	8/16/1971	Green	Red	5'2"	110 lbs	English	White
Valley Presbyterian Hospital		VPH	Jesse	Male	50	FRC - 004	Bartlett	6/27/1972	Hazel	Black	6'4"	180 lbs	English	Asian
Emanate Health - Queen of the Valley Hospitl		QVH	Wayne	Male	47	FRC - 005	Behe	12/26/1975	Grey	Brown	5'10"	200 lbs	English	Asian
East Los Angeles Doctors Hospital		ELA	Zachary	Male	43	FRC - 006	Bernoulli	5/27/1979	Green	Black	6'	160 lbs	Spanish	Asian
Ronald Reagan UCLA Medical Center		UCL	Jacob	Male	51	FRC - 007	Boyle	12/4/1971	Grey	Black	5'5"	125 lbs	English	Hispanic

Patient & Seeker Data FRC 2023

Reference Data

</



Inject #11: Patient Data tab, column G ↓

Search column G for last name matching Seeker's last name:

(Seeker-1 at Pacifica is Melissa Harrison who is searching for her husband (the patient) with the same last name. In our example her husband (the patient) is located at Providence Saint John's Health Center.)

view next slide

A	B	C	D	E	F	G	H	I
		ReddiNet End-User - Inject # 6				MCI Patient Data		
Hospital	Hospital Code	First Name	Gender	Age	Triage Tag #	Last Name	DOB	Eye Color
Pacifica Hospital of the Valley	PAC	Jose	Male	46	FRC - 001	Adams	7/6/1976	Hazel
Dignity Health - Northridge Hospital Medical Center	NRH	James	Male	50	FRC - 002	Ascott	12/4/1971	Grey
Kindred Hospital San Gabriel Valley	KHS	Steven	Male	51	FRC - 003	Ayscough	8/16/1971	Green
Kaiser Foundation Hospital - Los Angeles (Sunset)	KFL	Patrick	Male	52	FRC - 030	Hall	6/16/1970	Blue
Memorial Care Long Beach Medical Center	LBM	Adam	Male	51	FRC - 031	Hancock	10/1/1971	Hazel
Providence Saint John's Health Center	SJH	John	Male	48	FRC - 032	Harrison	1/7/1975	Brown
Mission Community Hospital	MCP	Wayne	Male	47	FRC - 033	Hart	12/26/1975	Grey

Inject #11:

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Hospital	Hospital Code	ReddiNet End-User - Inject # 6				MCI Patient Data							
		First Name	Gender	Age	Triage Tag #	Last Name	DOB	Eye Color	Hair Color	Height	Weight	Language	Ethnicity
Pacifica Hospital of the Valley	PAC	Jose	Male	46	FRC - 001	Adams	7/6/1976	Hazel	White	5'11"	155 lbs	English	Black
Dignity Health - Northridge Hospital Medical Center	NRH	James	Male	50	FRC - 002	Ascott	12/4/1971	Grey	Black	6'6"	160 lbs	Spanish	Asian
Kindred Hospital San Gabriel Valley	KHS	Steven	Male	51	FRC - 003	Ayscough	8/16/1971	Green	Red	5'2"	110 lbs	English	White
Providence Saint John's Health Center	SJH	John	Male	48	FRC - 032	Harrison	1/7/1975	Brown	Black	4'10"	90 lbs	English	White
Mission Community Hospital	MCP	Wayne	Male	47	FRC - 033	Hart	12/26/1975	Grey	Brown	5'10"	200 lbs	English	Asian

Copy data from the following columns onto the same document previously used to record Seeker data:

Column C = First Name: John
 Column D = Gender: Male
 Column E = Age: 48
 Column F = Triage Tag#: **Not
 needed for this inject.**

Column G = Last Name: Harrison
 Column H = DOB: 1/7/1975
 Column I = Eye Color: Brown
 Column J = Hair Color: Black

Column K = Height: 4'10"
 Column L = Weight: 90 lbs.
 Column M = Language: English
 Column N = Ethnicity: White

Pacifica Hospital of the Valley

Inject #11 - Controller / Evaluator hand this prompt to the FRC End-User

|

Action: Register the **Seeker** into the FRC application and initiate reunifications efforts, locate missing person (patient).

Seeker #1

First Name	Melissa
Last Name	Harrison
Gender	Female
Age	53
Relationship	Wife

The Seeker is searching for this patient (missing person):

First Name	Last Name	Age	Gender	DOB	Eye Color	Hair Color	Height	Weight	Language	Ethnicity
John	Harrison	48	Male	1/7/1975	Brown	Black	4'10"	90 lbs.	English	White

Repeat steps in ppt slides 14 - 19 to create prompts for Seeker #2 through #5

Seeker #2: Rows 25 - 29

Seeker #3: Rows 32 - 36

Seeker #4: Rows 39 -43

Seeker #5: Rows 46 - 50

FAQ:

- How do you associate a FAC with an MCI? **HASC will provide training.** [ReddiNet Help and Support](#)
- Will copies of the slides be provided to us? **Yes**
- How many players are recommended? **No minimum or maximum number, the number of players needed is at the discretion of your facility.**
- Although the MSEL has to do with an MCI, is the exercise ONLY focused on FRC? **Primarily yes but it will also demonstrate the integration of the ReddiNet MCI module with the FRC application.**
- Do we have to activate the IMT/Command Center if we activate the FRC? **No, IMT/Command Center activation is not required. However, you can expand the scope of the exercise at your discretion.**
- Is documentation going to be sent out? **Exercise material is available on the EMS website.** [Exercise and Drills - Emergency Medical Services Agency \(lacounty.gov\)](#)
- Please clarify if the five (5) family members are looking for one (1) patient? **The five (5) family members are looking for different patients. Each patient will have five (5) family members searching for him and each of those family members will go to a different hospital. (Inject #11)**
- Is the 3-letter hospital code for the five (5) that we're making up? **Yes, use the 3-letter hospital code as the last name for the five (5) walk-in patients. (Inject #7)**

FAQ:

- Are the five (5) seekers related to the patient that arrived by ambulance? Are these five (5) people looking for a patient that arrived at our facility? **No, the five (5) seekers are searching for a family member (a patient) located at another facility. (Inject #11)**
- Is the Patient's last name the hospital's 3 letter code? Is that for all 6 patients? **No, only for the five (5) walk-in patients. (Inject #7)**
- Are we getting five (5) seekers and one (1) patient – six (6) total? **Yes. Each facility will enter six (6) victims into the MCI victim list (Injects #6 & #7) and five (5) seekers into the FRC application. (Inject #11) Except Non-ED facilities. Non-ED facilities will register one (1) Patient and five (5) Seekers into the FRC application. (Injects #10 and #11)**
- For the seekers coming in looking for patients at other facilities, is it my hospital's responsibility to enter this data? **Yes, your facility will register the five (5) seekers according to the training end-users received by ReddiNet.**
- Are we basically putting in the seeker under the seeker data? **Correct.**
- Is there training on how to register patients on ReddiNet MCI? **Yes, you can find training videos on the ReddiNet website. [ReddiNet Help and Support](#)**
- Is there a way we can play around with inputting info on the FRC on our own? **Yes, in the Training Environment. You will need to contact ReddiNet for a username and password to access the training platforms. [ReddiNet Help and Support](#)**
- Where can I find the 3-digit code for my facility? **It's located on the "Patient and Seeker Data" document. You can download the document from our website. [Exercise and Drills - Emergency Medical Services Agency \(lacounty.gov\)](#)**

END