



My Health LA (MHLA) Program Renewal and Reenrollment Rates Report Fiscal Year 2022 - 23

The Renewal Rate is defined by the percentage of MHLA Participants who completed a renewal before their term date and received an additional 12 months of MHLA coverage. Reenrollment Percentage is defined as the percentage of MHLA Participants who were disenrolled for failure to renew their application but re-enrolled in the subsequent 12 months. This metric is updated monthly with a 12 month “lookback” period beginning in August of each fiscal year.

MHLA Program Renewal and Reenrollment Rates								
Renewal Cohort Month / Total due to renew		Renewal was approved	Renewal was denied	Did not attempt to renew	Renewal Rate – Percentage approved	Reenrolled After Disenrollment*	Reenrolled Percentage	MONTHLY RATE
7/2022	3450	1531	8	1909	44%	735	21%	66%
8/2022	7502	3779	52	3669	50%	1407	19%	69%
9/2022	6160	3222	5	2933	52%	1040	17%	69%
10/2022	6843	3801	10	3032	56%	782	11%	67%
11/2022	6080	3517	9	2554	58%	534	9%	67%
12/2022	4740	2751	6	1983	58%	0	0%	58%
	34,775	18,601	90	16,080	53%	4,498	13%	66%

**Each month's reenrollment number will be updated monthly to reflect new reenrollments within fiscal year 2022-23.*

Notes:

- “No longer eligible” means the Participant attempted to renew but was not renewed because they became eligible for Medi-Cal, moved out of County, etc.
- Cohort Month = the month in which a participant must complete a renewal to continue coverage in My Health LA.