My Health LA (MHLA) Program Renewal and Reenrollment Rates Report
Fiscal Year 2021 - 22

The Renewal Rate is defined by the percentage of MHLA Participants who completed a renewal before their term date and received an additional 12 months of MHLA coverage. Reenrollment Percentage is defined as the percentage of MHLA Participants who were disenrolled for failure to renew their application but re-enrolled in the subsequent 12 months. This metric is updated monthly with a 12 month "lookback" period beginning in August of each fiscal year.

MHLA Program Renewal and Reenrollment Rates								
Renewal Cohort Month / Total due to renew		Renewal was approved	Renewal was denied	Did not attempt to renew	Renewal Rate – Percentage approved	Reenrolled After Disenrollment*	Reenrolled Percentage	MONTHLY RATE
7/2021	3461	2545	33	883	74%	393	11%	85%
8/2021	12937	10111	62	2764	78%	1426	11%	89%
9/2021	10602	8218	49	2335	78%	1042	10%	87%
10/2021	14105	10240	64	3801	73%	888	6%	79%
11/2021	11849	8552	46	3251	72%	652	6%	78%
12/2021	9717	6639	43	3035	68%	0	0%	68%
	62,671	**46,305**	**297**	**16,069**	**74%**	**4,401**	**7%**	**81%**

**Each month's reenrollment number will be updated monthly to reflect new reenrollments within fiscal year 2021-22.*

Notes:

- "No longer eligible" means the Participant attempted to renew but was not renewed because they became eligible for Medi-Cal, moved out of County, etc.
- Cohort Month = the month in which a participant must complete a renewal to continue coverage in My Health LA.