



**EMERGENCY MEDICAL  
SERVICES AGENCY**  
LOS ANGELES COUNTY

Los Angeles County  
Board of Supervisors

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April 9, 2021

**TO:** Fire Chief, All 9-1-1 Paramedic Provider Agencies  
CEO, Private Provider Agencies  
City Manager, Each Los Angeles County City

**FROM:** Cathy Chidester   
Director

**SUBJECT: GENERAL PUBLIC AMBULANCE RATES  
JULY 1, 2021 THROUGH JUNE 30, 2022**

**Cathy Chidester**  
Director

**Marianne Gausche-Hill, MD**  
Medical Director

Attached are the maximum allowable rates chargeable to the general public for ambulance transportation as of July 1, 2021, as per section 7.16.340, Modification of Rates, of the County Ordinance (attachment I).

Transportation services provided on or after July 1, 2021 may not be billed above the allowable maximum rates per the attached rate schedule.

If you have any questions, please contact John Telmos, Chief Prehospital Operations at (562) 378-1677.

10100 Pioneer Blvd, Suite 200  
Santa Fe Springs, CA 90670

Tel: (562) 378-1500  
Fax: (562) 941-5835

CC:jt  
04-14

Attachment

c: Brian Chu, Deputy County Counsel, Health Services  
Julio Alvarado, Director, Contracts and Grants  
Enrique Sandoval, Contract Manager, Contracts and Grants  
Cristina Talamantes, Ordinance liaison, Board of Supervisors  
Executive Office

*"To advance the health of our  
communities by ensuring  
quality emergency and  
disaster medical facility  
services."*



**Health Services**  
<http://ems.dhs.lacounty.gov>

**COUNTY OF LOS ANGELES  
GENERAL PUBLIC AMBULANCE RATES  
EFFECTIVE JULY 1, 2021**

**Section 7.16.280 Rate Schedule For Ambulances**

A. A ground ambulance operator shall charge no more than the following rates for one patient:

**Rates Effective July 1, 2021**

1. Response to a non-emergency call with equipment and personnel at an advanced life support (ALS) level	<b>\$2,383.00</b>
2. Response to an emergency 9-1-1 call with equipment and personnel at an advanced life support (ALS) level	<b>\$2,550.00</b>
3. Response to a nonemergency call with equipment and personnel at a basic life support (BLS) level	<b>\$1,587.00</b>
4. Response to an emergency 9-1-1 call with equipment and personnel at a basic life support (BLS) level	<b>\$1,702.00</b>
5. Mileage rate. Each mile or fraction thereof	<b>\$19.00</b>
6. Waiting time. For each 30-minute period or fraction thereof after the first 30 minutes of waiting time at the request of the person hiring the ambulance	<b>\$135.00</b>
7. Standby time. The base rate for the prescribed level of service and, in addition, for each 30-minute period or fraction thereof after the first 30 minutes of standby time	<b>\$129.00</b>

B. This section does not apply to a contract between the ambulance operator and the County where different rates or payment mechanisms are specified.

**Section 7.16.310 Special Charges**

A. A ground ambulance operator shall charge no more than the following rates for special ancillary services:

1. Request for services after 7 PM and before 7 AM of the next day will be subject to an additional maximum charge of	<b>\$27.00</b>
2. Persons requiring oxygen, shall be subject to an additional maximum charge per tank or fraction thereof, and oxygen delivery equipment to include nasal cannula and/or oxygen mask, of	<b>\$102.00</b>
3. Neonatal transport	<b>\$255.00</b>
4. Registered nurse or respiratory therapist specialty care transport with equipment and personnel for up to 3 hours of transportation time	<b>\$2869.00</b>
5. Registered nurse and respiratory therapist specialty care transport with equipment and personnel for up to 3 hours of transportation time	<b>\$3242.00</b>
6. Registered Nurse and/or Respiratory Therapist per hour after the first 3 hours	<b>\$162.00</b>
7. Volume ventilator	<b>\$197.00</b>
8. Disposable medical supplies	<b>\$29.00</b>

- B. Where other special services are requested or needed by any patient or authorized representative thereof, a reasonable charge commensurate with the cost of furnishing such special service may be made, provided that the ambulance operator shall file with the Director of the Department of Health Services a schedule of each special service proposed and the charge therefore, which charge shall be effective unless modified, restricted, or denied by the Director of the Department of Health Services. Special services are defined as services provided to a patient that are unique and individual to a specific patient's needs, and are performed on a limited basis.
- C. Charges for special services provided to patients that are new services, but will become an industry standard, must be reviewed and a rate commensurate with the service developed prior to ambulance operators charging such rate to the general public. Such rates shall not be charged to patients until approved by the Board of Supervisors.
- D. This section does not apply to a contract between an ambulance operator and the County where different rates or payment mechanisms are specified.

### **Section 7.16.340 Modification of Rates.**

The maximum rates chargeable to the general public as set forth in Sections 7.16.280 and 7.16.310 of this chapter shall be adjusted effective July 1, 1992, and on July 1st of each year thereafter, to reflect changes in the value of the dollar. For each of the one year periods respectively beginning July 1, 1992 and July 1, 1993 such adjustments shall be made by multiplying the base amounts by the percentage change in the transportation portion of the Consumer Price Index for All Urban Consumers, Western Region, as compiled and reported by the Bureau of Labor Statistics for the 12-month period ending with the last day of the prior month of February. Beginning July 1, 1994, and on each July 1 thereafter, such adjustments shall be determined by multiplying the base amounts by the average of the percentage changes of the transportation portion and of the medical portion of the Consumer Price Index for All Urban Consumers, Western Region, as compiled and reported by the Bureau of Labor Statistics for the 12-month period ending with the last day of the prior month of February. Beginning July 1, 2017, and on every July 1 thereafter, such adjustments shall be determined by multiplying seventy-five (75) percent of the base amounts by the percentage change of the minimum wage change in Los Angeles County as defined in County Code Section 8.100 .040 - Minimum Wage and by multiplying twenty-five (25) percent of the base amounts by the percentage change of the Medical Care line item of the Consumer Price Index for all Urban Customers, Western Region, as compiled and reported by the Bureau of Labor Statistics for the 12-month period ending with the last day of the prior month of February, except for the following changes: Registered Nurse/Respiratory Therapist per hour after the first three (3) hours adjustment shall be determined by multiplying the current charge by the percentage change of the minimum wage change in Los Angeles County as defined in County Code Section 8.100 .040 - Minimum Wage; mileage adjustment shall be determined by multiplying the current charge for the percentage change of the transportation line item of the Consumer Price Index for All Urban Customers, Western Region, as compiled and reported by the Bureau of Labor Statistics for the 12-month period ending with the last day of the prior month of February; and Oxygen, Disposable Medical Supplies, and a Ventilator adjustment shall be determined by multiplying the current charges by the percentage change of the Medical Care line item of the Consumer Price Index for all of the Customers, Western Region, as compiled and reported by the Bureau of Labor Statistics for the 12 month period ending with the last day of the prior month of February. The result so determined shall be rounded to the nearest whole number and added or subtracted, as appropriate, to the rate. The result so determined shall be rounded to the nearest whole number and added or subtracted, as appropriate, to the rate. The Director of the Department of Health Services, or authorized designee, shall initiate implementation of these rate changes by notifying in writing each licensed private ambulance operator in Los Angeles County thereof, and any other individual or agency requesting such notification from the Director. Such notice shall be sent by first class mail no later than June 15 of the prior period.