

NOTICE OF PUBLIC HEARING



The Los Angeles County Board of Supervisors has requested that the Emergency Medical Services Commission (EMS Commission) conduct a Public Hearing due to the suspension of all patient care services by Olympia Medical Center located at 5900 West Olympic Boulevard, Los Angeles, California 90036. This Public Hearing is being conducted virtually due to the Coronavirus (COVID-19) pandemic.

This Public Hearing is in response to the December 30, 2020, written notification from Olympia Medical Center, 5900 W. Olympic Boulevard, Los Angeles, California 90036, of their intent to suspend all patient care services effective at 11:59 p.m. on March 31, 2021, and with some supplemental services possibly being suspended after January 31, 2021, depending on patient volumes, patient safety, and staffing.

As requested by the Board of Supervisors, and in compliance with the Health and Safety Code Section 1300, the EMS Commission has scheduled a virtual public hearing as follows:

Date: Wednesday, January 27, 2021

Time: 10:30 a.m. – 12:30 p.m.

Location: Join by Zoom Meeting Link or Dial-in:

<https://zoom.us/j/97629206925?pwd=dWc0YlIxcmUrdkNwc1hsNzBuZmdLQT09>

Dial-in: 1-669-900-9128 ~ Meeting ID: 976 2920 6925 ~ Passcode: 938574

Questions: Contact the EMS Agency at (562) 378-1500

**PUBLIC HEARING ON IMPACT OF THE CLOSURE OF
OLYMPIA MEDICAL CENTER'S EMERGENCY DEPARTMENT UPON
EMERGENCY MEDICAL SERVICES**

PUBLIC HEARING PROCEDURES

JANUARY 27, 2021

1. Follow the instructions on the next page regarding the access of Zoom Meeting.
2. Those group representatives/individual requesting to speak shall complete a "Request to Address the EMSC" form and turn it into an EMS Agency staff member. The forms are available in English and in Spanish.
3. With the exception of the three formal presentations, testimony shall be limited to a maximum of three minutes per person, not including questions from Commissioners. To allow you to conclude your remarks, you will be provided with a 30-second notice prior to the end of the three minutes.
4. Testimony will be accepted by categories of presenters as outlined on the agenda.

If you are planning to testify, please notify the EMS Commission Liaison prior to start of the meeting by contacting:

**Denise Watson, Commission Liaison
(562) 378-1606
DWatson@dhs.lacounty.gov**

5. When possible, verbal testimony should be accompanied by written testimony to assist in preparing the final report.
6. Although each individual requesting to speak will be permitted to do so, in the interest of time, individuals are encouraged to make their views known through their professional and/or trade organizations, unless those views differ from the associations.
7. Those presenting testimony are requested to state their name and, spell the last name, provide an address, and identify the organization they are representing, if appropriate. A Spanish interpreter will be available upon request.
8. All questions must be directed to the Chairman of the EMS Commission.

9. Attendees are requested to be respectful of all those testifying and to keep audience noise to a minimum. In the interest of time and courtesy, participants are discouraged from displaying any emotional response, such as applause or negative outbursts.
10. Presentations and testimony presented at this Hearing, including any actions by the Emergency Medical Services Commission, will become part of the Impact Evaluation Study completed by the Emergency Medical Services Agency and submitted to the Board of Supervisors for adoption.
11. Following adoption by the Board of Supervisors, and in accordance with the Health and Safety Code, the Impact Evaluation Study shall be forwarded to the California Department of Public Health.
12. Following adoption of the Impact Evaluation Study by the Board of Supervisors, a copy of the Study may be obtained by calling The Emergency Medical Services Agency, (562) 378-1500.

When available, the report may be accessed on the EMS Web Page:

<http://ems.dhs.lacounty.gov>

NOTE: THE MEETING WILL BE RECORDED VIA ZOOM OF THIS HEARING FOR PURPOSES OF INSURING AN ACCURATE RECORD.

Quick Steps to Join and Participate in EMS Agency Zoom Meetings

It is important to follow these steps so that you are correctly identified as a participant in the meeting and can fully participate in the viewing of shared documents and communications.

1. Download the Zoom app on your computer or mobile device in advance.
2. Sign in using your first and last name.
3. Always first join the meeting via the zoom link or by entering the meeting ID and password provided into your Zoom application.
4. Once you join via the link or Zoom application, there are several ways to connect to audio:
 - a. You can automatically join audio via the internet on your computer or mobile device if it has a microphone and is connected to the internet.
 - b. You can select 'dial-in' if joining via your mobile phone; Zoom will dial in for you, then you should return to the application to see the Zoom viewing window.
 - c. You can call from a separate phone/land line. In this case, you must enter your participant ID when prompted, which is displayed in the Zoom window. This will connect your phone to your account and correctly display your identity in the meeting participant list.
5. If your name is not correct once you join the meeting, please change your name by hovering over your name, clicking 'other' then 'rename' and then typing your name in the box that pops up so that it displays correctly.
6. You will be muted in Zoom on entry, to mute/unmute press *6 or click on the microphone icon. It is best to use the Zoom function to mute rather than your personal device.
7. If you join by computer to see the visuals and choose to call into the meeting with your phone. Please mute your computer audio to avoid feedback.
8. You may also use the chat box to communicate. Click on 'chat' at the bottom of the Zoom window to open the chat. You can a message to everyone (default) or send a private message by clicking on the name of the participant in the participant list, or by using the downward arrow in the chat box to view the list of participants and then select the participant whom you wish to message.



COUNTY OF LOS ANGELES
EMERGENCY MEDICAL SERVICES COMMISSION
10100 Pioneer Boulevard, Suite 200, Santa Fe Springs, CA 90670
(562) 378-1604 FAX (562) 941-5835
<http://ems.dhs.lacounty.gov>

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Emergency Nurses Association
Atilla Uner, MD, MPH
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Emergency Physicians (CAL-ACEP)
Mr. Gary Washburn
Public Member (5th District)

EXECUTIVE DIRECTOR

Cathy Chidester
(562) 378-1604
CChidester@dhs.lacounty.gov

COMMISSION LIAISON

Denise Watson
(562) 378-1606
DWatson@dhs.lacounty.gov

PUBLIC HEARING ON IMPACT OF THE CLOSURE OF
OLYMPIA MEDICAL CENTER'S
EMERGENCY DEPARTMENT UPON
EMERGENCY MEDICAL SERVICES

JANUARY 27, 2021
10:30 AM – 12:30 PM

Join Zoom Meeting

<https://zoom.us/j/97629206925?pwd=dWc0YlIxcmUrdkNwc1hsNzBuZmdLQT09>

Meeting ID: 976 2920 6925

Passcode: 938574

One tap mobile

+16699009128,,97629206925# US (San Jose)

+13462487799,,97629206925# US (Houston)

Dial by your location

+1 669 900 9128 US (San Jose)

+1 346 248 7799 US (Houston)

+1 253 215 8782 US (Tacoma)

+1 301 715 8592 US (Washington D.C.)

+1 312 626 6799 US (Chicago)

+1 646 558 8656 US (New York)

Meeting ID: 976 2920 6925

Find your local number: <https://zoom.us/j/abZCXprC6c>

AGENDA

- 1. Call to Order and Introductory Remarks:**
Mr. Paul Rodriguez, EMS Commission Chair
- 2. Presentation: Olympia Medical Center**
- 3. Presentation: Emergency Medical Services Agency**
- 4. Presentation: Local Fire Departments**
- 5. Presentation: Ambulance Companies**
- 6. Testimony: Elected Public Officials (or designee)**
- 7. Testimony: Professional Healthcare Organizations/ Providers**
- 8. Testimony: Public Members/Community Groups**
- 9. EMSC Comments**

Closing Remarks

OLYMPIA[∞] MEDICAL CENTER

5900 W. Olympic Boulevard
Los Angeles, California 90036

FAX

Fax Transmittal Form

To

Name: Cathy Chidester, RN, Director, LA County EMS Agency

Fax number: ~~(213) 633-5100~~

562-941-5835

From

Sender's Name: Matt Williams, CEO

Date Sent: December 30, 2020

of pages including cover page: 6

Urgent ☒ X

For Review ☐

Please Comment ☐

Please Reply ☐

Message:

See Attached

This transmission is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential or exempt from disclosure under applicable law. Unauthorized dissemination, distribution or copying of this communication is strictly prohibited.

If you have received this communication in error, please notify us immediately by telephone, and return the original transmission to us at the above address via us mail. Thank you for your cooperation.

OLYMPIA[∞] MEDICAL CENTER

5900 W. Olympic Boulevard
Los Angeles, California 90036

December 30, 2020

<u>Via Facsimile & Federal Express</u> Heidi Steinecker Deputy Director Center for Health Care Quality California Department of Public Health 1615 Capitol Avenue, Suite 741, MS 0512 Sacramento, CA 95814	<u>Via Facsimile & Federal Express</u> Nwamaka Oranusi Chief, Health Facilities Inspection Division Los Angeles District Office California Department of Public Health 12440 E. Imperial Highway, Suite 522 Norwalk, CA 90650
<u>Via Facsimile & Federal Express</u> Lena Resurrecion Program Manager, Licensing & Certification Acute & Ancillary Unit Los Angeles District Office California Department of Public Health 3400 Aerojet Avenue, #323 El Monte, CA 91731	<u>Via Facsimile & Federal Express</u> Christina R. Ghaly, M.D., Director County of Los Angeles Dept. of Health Services 313 N. Figueroa Street Los Angeles, CA 90012
<u>Via Facsimile & Federal Express</u> Los Angeles County Board of Supervisors c/o Celia Zavala, Executive Officer Los Angeles County Board of Supervisors 500 W. Temple Street, Room 383 Los Angeles, CA 90012	<u>Via Facsimile & Federal Express</u> Cathy Chidester, RN Director, Emergency Medical Services Los Angeles County EMS Agency 10100 Pioneer Boulevard, Suite 200 Santa Fe Springs, CA 90670

Re: Notice of Suspension of Services

Dear All:

To allow for substantial renovations which will allow the Olympia Medical Center facility to better serve the healthcare needs of the community, Olympia Medical Center ("Olympia") has elected to voluntarily suspend all patient care services, as follows:

(1) Emergency Medical Services under Health & Safety Code §1255 will be suspended as of 11:59 p.m. on March 31, 2021, a date which is more than ninety (90) days after this notice as provided for in Health & Safety Code § 1255.1.

(2) All supplemental services will be suspended no later than 11:59 p.m. on March 31, 2021 provided that certain supplemental services may be suspended after January 31, 2021, more than thirty (30) days after this notice as provided for in Health & Safety Code §1255.25 depending on patient volumes, patient safety, and staffing.

(3) All patient care services will be suspended no later than 11:59 p.m. on March 31, 2021.

Depending on patient volumes, staffing, and physician coverage, there may be times prior to the suspension of services that Olympia may need to go on diversion status as it relates to certain services so as to ensure the safe delivery of patient care.

Letter to CDPH, LA County Department of Health Services & EMS Agency, and LA County Board of Supervisors
Page 2 of 3

Pursuant to Health & Safety Code §§ 1255.1 and 1255.25, Olympia hereby provides notices that the services to be suspended will include, without limitation, all emergency medical services, all inpatient services, and all outpatient services provided at Olympia located at 5900 W. Olympic Boulevard, Los Angeles, California 90036, and any outpatient services provided by Olympia at 5901 W. Olympic Boulevard, Los Angeles, California 90036. This notice does not apply to and does not affect the practices of those independent providers and physicians who have offices at 5901 W. Olympic Boulevard, Los Angeles, California 90036.

The suspension of services will involve the following:

- (1) Suspension of Olympia's inpatient services including 6 licensed coronary care beds, 6 intensive care beds, and 192 unspecified general acute care beds.
- (2) Suspension of Olympia's inpatient and outpatient surgical services.
- (3) Suspension of Olympia's other approved services including basic emergency medical services, nuclear medicine, physical therapy, respiratory care services, and social services.
- (4) Suspension of Olympia's outpatient services including, without limitation, the following services: (a) Wound Care Clinic at 5900 W. Olympic Boulevard; (b) AIDS at Vascular Lab at 5900 W. Olympic Boulevard; (c) AIDS – PT, OT, Speech Therapy at 5901 W. Olympic Boulevard; (d) Behavioral Health at 5901 W. Olympic Boulevard; and (e) Digestive Diseases at 5901 W. Olympic Boulevard; and
- (5) The separation of employment for approximately 450 full-time and part-time employees.

The nearest acute care hospitals in the community include:

- (1) Southern California Hospital at Culver City
3828 Delmas Terrace, Culver City, California 90232
Serves Medicare and Medi-Cal Patients
- (2) Cedars-Sinai Medical Center
8700 Beverly Boulevard
Los Angeles, California 90048
Serves Medicare and Medi-Cal Patients
- (3) Ronald Reagan UCLA Medical Center
757 Westwood Plaza
Los Angeles, California 90085
Serves Medicare and Medi-Cal Patients

Letter to CDPH, LA County Department of Health Services & EMS Agency, and LA County Board of Supervisors
Page 3 of 3

Interested parties may offer comments with respect to the suspension of services as follows:

(1) Olympia Medical Center
5900 W. Olympic Boulevard
Los Angeles, California 90036
Attn: Administration
(323) 932-5200

(2) Matt Williams
Chief Executive Officer
Olympia Medical Center
5900 W. Olympic Boulevard
Los Angeles, CA 90036

(3) Alecto Healthcare Services
16310 Bake Parkway, # 200
Irvine, California 92618
Attn: Executive Vice-President
(949) 783-3983

Please note that Olympia has also posted a notice in the form of Exhibit A at the entrances to its facilities and on its website on December 31, 2020 so as to reach a significant number of residents in the community serviced by Olympia. Olympia has also provided notice to those health plans with which it contracts.

Please feel free to contact Michael Sarrao, Olympia's Executive Vice-President & General Counsel at (949) 783-3976 with any questions.

Sincerely,



Matt Williams
Chief Executive Officer

Exhibit A

OLYMPIA MEDICAL CENTER

5900 W. Olympic Boulevard
Los Angeles, California 90036

DECEMBER 31, 2020

TO ALLOW FOR SUBSTANTIAL RENOVATIONS WHICH WILL ALLOW THE OLYMPIA MEDICAL CENTER FACILITY TO BETTER SERVE THE HEALTHCARE NEEDS OF THE COMMUNITY, OLYMPIA MEDICAL CENTER ("OLYMPIA") HAS ELECTED TO VOLUNTARILY SUSPEND ALL PATIENT CARE SERVICES INCLUDING THE EMERGENCY DEPARTMENT AND ALL EMERGENCY MEDICAL SERVICES EFFECTIVE AS OF 11:59 P.M. ON MARCH 31, 2021. THE EMERGENCY DEPARTMENT WILL NOT PROVIDE SERVICES AFTER 11:59 PM ON MARCH 31, 2021. CERTAIN SUPPLEMENTAL SERVICES MAY BE SUSPENDED AFTER JANUARY 31, 2021.

THE SUSPENSION OF SERVICES WILL INVOLVE THE FOLLOWING: (1) SUSPENSION OF OLYMPIA'S INPATIENT SERVICES INCLUDING 6 LICENSED CORONARY CARE BEDS, 6 INTENSIVE CARE BEDS, AND 192 UNSPECIFIED GENERAL ACUTE CARE BEDS; (2) SUSPENSION OF OLYMPIA'S INPATIENT AND OUTPATIENT SURGICAL SERVICES; (3) SUSPENSION OF OLYMPIA'S OTHER APPROVED SERVICES INCLUDING BASIC EMERGENCY MEDICAL SERVICES, NUCLEAR MEDICINE, PHYSICAL THERAPY, RESPIRATORY CARE SERVICES, AND SOCIAL SERVICES; (4) SUSPENSION OF OLYMPIA'S OUTPATIENT SERVICES INCLUDING, WITHOUT LIMITATION, THE FOLLOWING SERVICES: (A) WOUND CARE CLINIC; (B) VASCULAR LAB; (C) PT, OT, SPEECH THERAPY; (D) BEHAVIORAL HEALTH; AND (E) DIGESTIVE DISEASES AND (5) THE SEPARATION OF EMPLOYMENT FOR APPROXIMATELY 450 FULL-TIME AND PART-TIME EMPLOYEES.

The nearest acute care hospitals in the community include:

Southern California Hospital at Culver City 3828 Delmas Terrace Culver City, California 90232 Serves Medicare and Medi-Cal Patients	Cedars-Sinai Medical Center 8700 Beverly Boulevard Los Angeles, California 90048 Serves Medicare and Medi-Cal Patients	Ronald Reagan UCLA Medical Center 757 Westwood Plaza Los Angeles, California 90085 Serves Medicare and Medi-Cal Patients
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Interested parties may offer comments with respect to the suspension of services as follows:

Olympia Medical Center 5900 W. Olympic Boulevard Los Angeles, California 90036 Attn: Administration (323) 932-5200	Matt Williams Chief Executive Officer Olympia Medical Center 5900 W. Olympic Boulevard Los Angeles, California 90036 (323) 932-5200	Alecto Healthcare Services 16310 Bake Parkway, #200 Irvine, California 92618 Attn: Executive Vice-President (949) 783-3983
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**EMERGENCY MEDICAL
SERVICES AGENCY**
LOS ANGELES COUNTY

**Los Angeles County
Board of Supervisors**

Hilda L. Solis
First District

Holly J. Mitchell
Second District

Sheila Kuehl
Third District

Janice Hahn
Fourth District

Kathryn Barger
Fifth District

Cathy Chidester
Director

Marianne Gausche-Hill, MD
Medical Director

10100 Pioneer Boulevard, Suite 200
Santa Fe Springs, CA 90670

Tel: (562) 378-1500
Fax: (562) 941-5835

*"To advance the health of our
communities by ensuring
quality emergency and
disaster medical services."*



Health Services
<http://ems.dhs.lacounty.gov>

January 11, 2021

Matt Williams
Chief Executive Officer
Olympia Medical Center
5900 W. Olympic Boulevard
Los Angeles, CA 90036

ELECTRONIC AND CERTIFIED

SUBJECT: CLOSURE OF OLYMPIA MEDICAL CENTER

Dear Mr. Williams:

The Los Angeles (LA) County Emergency Medical Services (EMS) Agency is in receipt of your letter dated December 30, 2020 regarding voluntary suspension of all patient services at Olympia Medical Center (OMC) effective March 31, 2021, which includes the emergency department and all emergency services. Additionally, six (6) coronary care beds, six (6) intensive care beds and 192 unspecified general acute care beds will also be suspended.

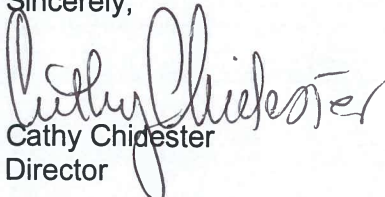
As you are aware, the County is in the middle of a crisis due to the effects of COVID-19 which has led to extensive wait times for ambulances to offload patients in local emergency departments, delays in patient care due to a shortage of locations to place sick individuals and the potential implementation of crisis care due to inadequate hospital resources. The voluntary closure of OMC during this crisis is irresponsible and will cause further hardship on the healthcare system.

Additionally, as required by California Health and Safety Code, Section 1300, a public hearing is required to allow the surrounding community and those individuals potentially impacted, to express their opinions or concerns regarding an impending hospital closure. Due to the current COVID-19 crisis, the EMS Agency is unable to conduct an in-person public hearing but instead it would be online. This would decrease the availability of individuals to access/participate and would not meet the intent of the requirement.

As this is a voluntary suspension to allow for facility upgrades that are currently not affecting the ability of OMC to provide patient care, the EMS Agency is requesting that OMC delay suspension of services for a minimum of six (6) months from the original date. This will allow time for the local healthcare system to begin recovering from the current crisis and allow for an in-person public hearing.

Please feel free to contact me at (562) 378-1604 or cchidester@dhs.lacounty.gov with any questions or for further discussion.

Sincerely,


Cathy Chidester
Director

01-04
CC:cac

c: CDPH
Director, Department of Health Services
Hospital Association of Southern California
LA County EMS Commission



5900 W. Olympic Boulevard
Los Angeles, California 90036

January 13, 2021

Cathy Chidester, RN
Director, Emergency Medical Services
Los Angeles County EMS Agency
10100 Pioneer Boulevard, Suite 200
Santa Fe Springs, CA 90670

Via E-Mail

Re: January 11, 2021 Correspondence

Dear Ms. Chidester:

Thank you for your January 11, 2021 correspondence and confirming that the Los Angeles County Emergency Medical Services Agency (the "EMS Agency") received Olympia Medical Center's ("Olympia") notice of suspension of services on December 30, 2020, more than ninety (90) days before the date on which emergency services will be suspended. Olympia provided the December 30, 2020 notice in accordance with the requirements of Health & Safety Code § 1255.1 and we appreciate the EMS Agency confirming its timely receipt of the notice. Please note that while Olympia is licensed for 204 beds, including 6 ICU beds, 6 Coronary Care beds, and 192 unspecified general acute care beds, it, like most hospitals, does not staff all of its licensed beds but instead staffs based on expected occupancy and available staff. During the past five (5) years, Olympia has had an average daily census of 69 patients, has had an average daily census of 65 patients over the past nine (9) months, and an average daily census of 75 patients during the last thirty (30) days. Based on these patient volumes, Olympia typically seeks to staff 90 beds subject to available staffing.

We understand that the COVID-19 pandemic has wreaked havoc of Los Angeles County, but, as shared with you on December 30, 2020 and January 8, 2021, Olympia is not experiencing extensive wait times for ambulances to offload patients in its emergency departments and has not had to implement crisis care due to inadequate resources. Olympia's driveway is not full of ambulances and ambulances are not experiencing extensive wait times to offload patients at Olympia. On some days and times, there are no ambulances waiting at Olympia. We have been surprised by the lack of ambulance runs to Olympia as we know that other nearby hospitals are experiencing wait times to offload patients and expected that there may be efforts to divert ambulances to Olympia, which has limited wait times, from these nearby hospitals prior to their arrival at these other hospitals. Since the Base Station is not located at Olympia, we do not know what efforts are being undertaken by the Base Station to divert ambulances to Olympia and can only see the limited number of ambulances arriving at Olympia.

We also understand that the public hearing to be conducted by the EMS Agency will have to be conducted virtually (online) rather than in person but do not believe that this change in format supports any delay in conducting the hearing or suspension of services much less thwarts the intent of the statute. All public agencies have had to adapt and change the format of meetings and hearings, including hearings affecting the delivery of healthcare in the community, and these changes have not resulted in delays or extensions of time periods to conduct such hearings or limited participation by the public. For example, the Attorney General is charged with reviewing and approving transactions involving non-profit health care facilities and conducts statutorily required public hearings as part of this review process. During the COVID-19 pandemic, the Attorney General has conducted several public hearings virtually, including acute care hospitals, and this change in format has not affected the Attorney General review process or the timing of the Attorney General's issuance of decisions. Likewise, the County Board of Supervisors has been conducting meetings virtually and we are not aware of any lack of participation by the public. Fortunately, the technology used for public hearings is convenient and allows for the participation of all interested parties. We look forward to the public hearing regarding Olympia and would ask that the date for the public hearing be set as soon as practicable.

While we acknowledge the EMS Agency's request that Olympia extend the date for suspension of services by six (6) months, we do not believe that such an extension is required or is necessary. As noted above, Olympia provided the notice required under Health & Safety Code § 1255.1 to the EMS Agency and other required regulatory agencies on December 30, 2020, which is more than ninety (90) days prior to the date on which services, including emergency services, will be suspended, and also provided notice to the public and contracted health plans more than ninety (90) days in advance of the date on which services will be suspended. In addition, unlike other hospitals in Los Angeles County, Olympia has not experienced extensive wait times for ambulances to offload patients in its emergency departments, a substantial surge of patient volumes due to the COVID-19 pandemic, or the diversion of ambulances away from other area hospitals and to Olympia due to capacity issues at other hospitals. Since Olympia had been experiencing a decrease in ambulance runs prior to the recent surge and has not seen a large increase in patient volumes due to the recent surge, we believe that the suspension of services on March 31, 2021 will not cause further hardship on the healthcare system. This is especially true since Olympia has already offered to assist other nearby hospitals during the ninety (90) day period up through and including March 31, 2021.

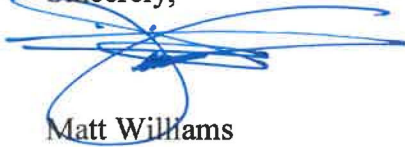
We also want to bring to your attention certain staffing challenges that Olympia is facing. Like other hospitals across California, Olympia was and is facing staffing challenges (especially in the emergency department) as nurses are being aggressively recruited away by offers of higher pay by staffing agencies and staffing agencies have a limited pool of available nurses as all hospitals are seeking additional nurses. These challenges have been further exacerbated by a number of "sick" calls in recent days including sick calls immediately prior to a scheduled shift. Although we hope that this not the case, there have been some suggestions that the "sick" calls are part of a concerted effort among the union represented nurses to somehow gain leverage over Olympia and that these efforts may be promoted by the California Nurses Association. We find it hard to believe that dedicated nurses would put gaining "leverage" over patient care or that the California Nurses Association would promote such an effort that has an adverse impact on patient care. Nonetheless, we bring this to your attention because staffing issues may impact capacity in Olympia's

emergency department and cause Olympia to go on diversion. We understand that the State of California may have up to 1,000 nurses to deploy and are actively working with HASC and other groups to secure additional nurses and would request that the EMS Agency support Olympia's efforts in this regard.

We thank you and your staff for its continued support of hospitals across Los Angeles County during these difficult times and look forward to working with you with respect to the scheduling of the public hearing. We would be happy to meet with you and your staff to answer any questions you may have.

Please feel free to contact me with any questions.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matt Williams", with several loops and flourishes extending to the right.

Matt Williams
Chief Executive Officer

OLYMPIA MEDICAL CENTER

and Surrounding 9-1-1 Hospitals within 5 and 10 Miles Radius

9-1-1 Receiving Hospitals near MID

Code	Hospital Name
BMC	Southern California Hospital at Culver City
CAL	DignityHealth-California Hospital Medical Center
CHH	Children's Hospital Los Angeles
CHP	Community Hospital of Huntington Park
CNT	Centinela Hospital Medical Center
CSM	Cedars Sinai Medical Center
DFM	Cedars-Sinai Marina Del Rey Hospital
GMH	DignityHealth-Glendale Memorial Hospital and Health Center
GSH	Good Samaritan Hospital
GWT	Adventist Health - Glendale
KFL	Kaiser Foundation Hospital - Sunset (Los Angeles)
KFW	Kaiser Foundation Hospital - West Los Angeles
MID	Olympia Medical Center
QOA	Hollywood Presbyterian Medical Center
SIH	Providence Saint John's Health Center
SJS	Providence Saint Joseph Medical Center
SMH	Santa Monica-UCLA Medical Center
SOC	Sherman Oaks Hospital
UCL	Ronald Reagan UCLA Medical Center
USC	LAC+USC Medical Center
WMH	Adventist Health - White Memorial

5 miles
10 miles



HOSPITAL SERVICES WITHIN 10 MILES OF OLYMPIA MEDICAL CENTER

Licensed Beds	Emergency Dept.	General Acute	Critical Care	Other Specialty Services
OLYMPIA MEDICAL CENTER	17 (3%)	204 (4%)	12 (1%)	
Kaiser Foundation Hospital – West Los Angeles (2.0 miles)	53 (11%)	265 (5%)	31 (4%)	Primary Stroke Center (PCS)
Cedars Sinai Medical Center (2.1 miles)	51 (10%)	890 (16%)	126 (15%)	Trauma Center (TC), Pediatric Trauma Center (PTC), Pediatric Medical Center (PMC), ST-Elevation Myocardial Infarction Center (SRC), Comprehensive Stroke Center (CSC), Emergency Department Approved for Pediatrics (EDAP)
Southern California Hospital at Culver City (3.6 miles)	19 (4%)	311 (5%)	20 (2%)	
Good Samaritan Hospital (5.9 miles)	18 (4%)	380 (7%)	68 (8%)	ST-Elevation Myocardial Infarction Center (SRC), Comprehensive Stroke Center (CSC), Service Area Hospital
Ronald Reagan UCLA Medical Center (6.2 miles)	41 (8%)	445 (8%)	132 (16%)	Trauma Center (TC), Pediatric Trauma Center (PTC), Pediatric Medical Center (PMC), ST-Elevation Myocardial Infarction Center (SRC), Comprehensive Stroke Center (CSC), Emergency Department Approved for Pediatrics (EDAP)
Kaiser Foundation Hospital – Los Angeles (6.5 miles)	57 (11%)	460 (8%)	128 (15%)	Comprehensive Stroke Center (CSC)
Hollywood Presbyterian Medical Center (6.6 miles)	20 (4%)	345 (6%)	36 (4%)	ST-Elevation Myocardial Infarction Center (SRC), Primary Stroke Center (CSC)
Children’s Hospital of Los Angeles (6.8 miles)	38 (8%)	495 (9%)	73 (9%)	Pediatric Trauma Center (PTC), Pediatric Medical Center (PMC), Emergency Department Approved for Pediatrics (EDAP)
Dignity Health – California Hospital Medical Center (7.0 miles)	35 (7%)	287 (5%)	36 (4%)	Trauma Center (TC), Primary Stroke Center (PSC), Emergency Department Approved for Pediatrics (EDAP)
Centinela Hospital Medical Center (8.6 miles)	44 (9%)	362 (6%)	31 (4%)	Primary Stroke Center (PSC), Emergency Department Approved for Pediatrics (EDAP), Service Area Hospital
Providence Saint John’s Health Center (8.8 miles)	27 (5%)	266 (5%)	23 (3%)	ST-Elevation Myocardial Infarction Center (SRC), Comprehensive Stroke Center (CSC)

HOSPITAL SERVICES WITHIN 10 MILES OF OLYMPIA MEDICAL CENTER

Providence St. Joseph Medical Center (8.9 miles)	25 (5%)	392 (7%)	54 (7%)	ST-Elevation Myocardial Infarction Center (SRC), Comprehensive Stroke Center (CSC), Emergency Department Approved for Pediatrics (EDAP)
Santa Monica-UCLA Medical Center (9.4 miles)	21 (4%)	281 (5%)	22 (3%)	ST-Elevation Myocardial Infarction Center (SRC), Primary Stroke Center (PSC), Emergency Department Approved for Pediatrics (EDAP), Sexual Assault Response Team (SART)
Cedars-Sinai Marina Del Rey Hospital (9.8 miles)	15 (3%)	103 (2%)	12 (1%)	
Dignity Health Glendale Memorial Medical Center (10 miles)	18 (4%)	255 (4%)	24 (3%)	ST-Elevation Myocardial Infarction Center (SRC), Primary Stroke Center (PSC), Emergency Department Approved for Pediatrics (EDAP)
TOTAL BEDS	499	5741	828	

Mileage determined by driving distance from Google maps

Los Angeles County EMS Report

Diversion Hours for Olympia Medical Center and Surrounding 9-1-1 Hospital within 10 Mile Radius

HOSPITAL CODE	2016 total hrs in 2016 = 8784		2017 total hrs in 2017 = 8760			2018 total hrs in 2018 = 8760			2019 total hrs in 2019 = 8760			2020 total hrs in 2020 =8784		
	Hrs. diverted	% diverted	Hrs. diverted	% diverted	% change from previous year	Hrs. diverted	% diverted	% change from previous year	Hrs. diverted	% diverted	% change from previous year	Hrs. diverted	% diverted	% change from previous year
BMC	346	4%	334	4%	-3%	375	4%	11%	104	1%	-72%	495	6%	79%
CAL	3371	38%	890	10%	-74%	189	2%	-79%	320	4%	+69%	794	9%	+60%
CHH	112	1%	29	0.3%	-74%	124	1%	+328%	242	3%	+95%	162	2%	-49%
CNT	27	0.3%	32	0.4%	+19%	64	0.7%	+100%	208	2%	+225%	150	2%	-39%
CSM	1558	18%	2531	29%	+62%	1772	20%	-30%	646	7%	-64%	306	3%	-111%
DFM	438	5%	851	10%	+94%	637	7%	-25%	766	9%	+20%	504	6%	-52%
GMH	211	2%	246	3%	+17%	246	3%	+0%	70	0.8%	-72%	630	7%	+89%
GSH	3467	39%	1506	17%	-57%	1095	13%	-27%	901	10%	-18%	1292	15%	30%
KFL	3393	39%	2599	30%	-23%	1636	19%	-37%	2130	24%	+30%	1587	18%	-34%
KFW	1609	18%	717	8%	-55%	668	8%	-7%	378	4%	-43%	529	6%	+29%
MID	106	1%	152	2%	+43%	170	2%	+12%	48	0.5%	-72%	527	6%	+91%
QOA	141	2%	41	0.5%	-71%	30	0.3%	-27%	23	0.3%	-23%	305	3%	+92%
SJH	1536	17%	1230	14%	-20%	304	3%	-75%	281	3%	-8%	176	2%	-60%
SJS	383	4%	54	1%	-86%	138	2%	+156%	22	0.3%	-84%	284	3%	+92%
SMH	783	9%	789	9%	+1%	618	7%	-22%	646	7%	+5%	497	6%	-30%
UCL	4011	46%	2820	32%	-30%	4292	49%	+52%	3438	39%	-20%	3586	41%	4%
CODE			CODE			HOSPITAL NAME			CODE			HOSPITAL NAME		
BMC	Southern California Hospital at Culver City		GMH	Dignity Health-Glendale Memorial Hosp. and Health		MID	Olympia Medical Center							
CAL	Dignity Health- California Hospital Med. Ctr.		GSH	Good Samaritan Hospital		QOA	Hollywood Presbyterian Medical Center							
CHH	Children's Hospital Los Angeles		KFL	Kaiser Foundation Hospital - Los Angeles		SJH	Providence Saint John's Health Center							
CNT	Centinela Hospital Medical Center		KFW	Kaiser Foundation Hospital - West Los Angeles		SMH	Santa Monica UCLA Medical Center							
CSM	Cedars Sinai Medical Center		KFL	Kaiser Foundation Hospital - Los Angeles		UCL	Ronald Reagan UCLA Medical Center							
DFM	Cedars Sinai Marina Del Rey Hospital													

Data obtained from ReddiNet®

Briefing for the EMS Commission
Planned Closure of Olympia Medical Center's (OMC)
Emergency Department (ED)

January 27, 2021

PRELIMINARY FINDINGS

1. OMC has filed the required notifications to close its emergency department on or before March 31, 2021.
2. OMC serves the Mid-City West, Crestview, Larchmont and Fairfax District communities in the City of Los Angeles, and the Cities of Beverly Hills, Culver City and West Hollywood. There are eleven general acute care facilities within ten miles of OMC. Of these, three are within five miles.
3. OMC's ED treated 25,134 patients in 2019, or approximately 69 patients per day.
4. OMC's ED received 4,293 patients transported via the 9-1-1 system in 2019, or approximately 12 patients per day.
5. From an EMS perspective, the closure of OMC will impact the residents of Mid-City, Crestview and Fairfax District communities in the City of Los Angeles, and the Cities of Beverly Hills, Culver City and West Hollywood. EMS provider agencies that will be impacted include the Beverly Hills Fire Department, Culver City Fire Department, Los Angeles Fire Department, Los Angeles County Fire Department and McCormick Ambulance Company. The closure of OMC's ED will have the following impact:
 - a. Longer travel times to reach emergency services.
 - b. Possible delays in obtaining prehospital emergency services as a result of longer out-of-service times for prehospital EMS personnel engaged in patient transports to more distant hospitals.
 - c. Loss of a community resource for disaster purposes.
 - d. Loss of 12 critical care beds.
 - e. Possible increased utilization of 9-1-1 by citizens who currently walk or drive to OMC.
6. The combined total number of emergency treatment stations in the 10-mile radius is 499 beds (does not include urgent care beds). The closure of OMC would reduce the number by 3% to 482 treatment stations.
7. Hospital emergency visits to facilities within the 10-mile radius were 916,546 patients for 2019. This equals 1,836 patients per treatment station annually. The closure of OMC's ED would result in a ratio of 1,901 patients per treatment station (assuming patients currently seen at OMC would seek emergency care at one of the hospitals within the 10-mile radius).

8. Patients with non-life-threatening illness or injury will most likely experience longer wait times in the emergency departments of surrounding hospitals due to the closure of OMC's ED.
9. OMC is not an Emergency Department Approved for Pediatrics (EDAP). There will be no impact to children age 14 or younger in terms of 9-1-1 transports. The only children evaluated and cared for at GCH ED would have been walk-ins.
10. OMC is not a designated Trauma Center. There will be no impact on patients that meet Trauma Center Criteria or Guidelines.
11. OMC is not a ST-Elevation Myocardial Infarction (STEMI) Receiving Center. There will be no impact to 9-1-1 patients experiencing a STEMI.
12. OMC is not an approved Stroke Center. There will be no impact to 9-1-1 patients experiencing a stroke.