PARTICIPANT SEMINAR

2019 LOS ANGELES COUNTY STATEWIDE MEDICAL AND HEALTH EXERCISE
Welcome

- Opening Remarks
  - Cheryn Watkins

- House Keeping
  - Please silence phones and step outside to take calls
  - Wi-Fi = Library
  - Restrooms
  - Emergency Exits

Thank you
Today’s Agenda

**Morning Session:**

- **7:30am**  Registration
- **8:00am**  Office of Emergency Management
- **8:45am**  Disaster Management Area
- **9:30am**  Break
- **9:45am**  Flooding in Los Angeles County
- **10:30am**  Exercise Planning 101
- **11:15am**  Break
- **11:30am**  ReddiNet Overview
Today’s Speakers

- Ashu Palta, Office of Emergency Management
- Diana Manzano–Garcia, Disaster Management Areas
- Loni Eazell, Los Angeles County Public Works
- Elaine Forsythe, Los Angeles County EMS Agency
- Terry Crammer, Los Angeles County EMS Agency
Emergency Management in Los Angeles County

County Departments, Cities & Special Districts
- Size - 4,083 sq mi
- Population – ~12m
- Terrain & climate:
  - 9 feet below sea level to 10,080 feet.
  - Coastal plain, valleys, mountains, high desert.
  - Flat land - 1,741 square miles.
  - Annual mean temperature – 66 degrees F.
  - Annual average precipitation - 14.77 inches.
LA Operational Area

- Cities – 88
- Unincorporated Areas – 137+
- School Districts – 100+
- Special Districts – 200+
- Non-Governmental Organizations
  - Non-profits
  - Businesses
County Government

- 5 Member Board of Supervisors
- 30 billion dollar annual budget
- 25 freeways
- 35 Departments
- 100,000 County Employees
- 1,000,000 population in Unincorporated Co.
- 10,000,000 total population (approximate)

Economy in 2017-18
- California would rank 5th in the world
- In the U.S. ranking is CA, TX, NY, then LA Metro Area
States with Pops Less than LA County
CA Emergency Management

SEMS was adopted to facilitate information flow and coordination and mandates the following:

- Incident Command System
- Multi-Agency Coordination
- Master Mutual Aid
- Operational Areas
Incident Command System

ICS standardized:

- Terminology
- Chain of Command, Accountability
- Information and Intelligence Management
- Action Planning, Resource Management
- Communications
Multi-Agency Coordination

- All levels of government and disciplines allowed to work together more efficiently and effectively
- Works across disciplines; across jurisdictions; across levels of government
- Occurs whenever different agencies interact in preparedness, prevention, response, recovery, and mitigation
Master Mutual Aid

- California Master Mutual Aid Agreement
- MMA originally signed in 1950
- Specially agreements for assistance are not necessary
- No party is required to unreasonably deplete resources
LA Operational Area

- Cities – 88
- Unincorporated Areas – 137+
- School Districts – 100+
- Special Districts – 200+
- Non-Governmental Organizations
  - Non-profits
  - Businesses
  - Houses of Worship
County “Only” Services

- Jails
- Social Services
- Child Protective Services
- Health Services
- Public Health Services (Long Beach & Pasadena)
- District Attorney
- Coroner
- Mental Health
- Assessor
- Courts - *
Coordination Model

- State Level (SOC)
- Region Level (REOC)
- Operational Area Level (CEOC)
- Local Govt. Level (EOC)
- Field Level (Incident Command)
Emergency Operations Center

- Base Isolated for an 8.3 earthquake
- Connectivity with California Integrated Seismic Network
- Sheriff’s Departmental Operations Center
- Satellite Communications
- Incident Management System (OARRS)
- County Radio System (CWIRS)
- Volunteer Radio Communications
- Alert LA County – Mass Notification System
Information Reporting

- We collect and coordinate:
  - Damage Estimates
  - Service Interruptions (utilities and transportation)
  - Status of County Government
  - Status of City Governments
  - Status of emergency responder organizations
  - Resource Needs in the Operational Area
Once called Civil Defense Areas – the concept has existed since the 1940’s

Each of the eight Areas (A-H) has a full or part-time professional emergency manager who coordinates emergency planning, preparedness and recovery efforts on behalf of their cities.
Getting Information

- Cities
- Unincorporated Areas
- School Districts
- Special Districts
- Non-Governmental Organizations
  - Non-profits
  - Businesses
- Disaster Management Area Coordinators
- County Departments
- County Office of Education
- ENLA
- BICEPP & HSAC
Office of Emergency Management

- OEM is responsible for organizing and directing preparedness efforts of the Emergency Management Organization of Los Angeles County

- OEM is the day-to-day Los Angeles County Operational Area coordinator for the entire geographic area of the county

Planning & Coordination
Operations & Training
Public Education
Recovery
Planning & Coordination

- Maintain approved OA Emergency Response Plan and Annexes
- Provide leadership and coordinate development of disaster plans and exercises in the OA
- Participate in State Planning Initiatives
- Assist County departments to develop department and facility emergency plans
- Support and advise Board of Supervisors in matters pertaining to their role as elected officials during emergencies and disasters.
Operations & Training

- Maintain readiness in County EOC
- Provide liaisons to other EOCs
- Staff County EOC in an activation
- Conduct training for County & OA partners
- Support 24x7 Duty Officer Program
Public Education

- Attend OA Preparedness Expos
- Develop and Distribute ESP Materials
- Issue Public Service Announcements on Preparedness
- Participate in community meetings
- Encourage citizen-based volunteer programs
Recovery

- Resume Government Services
- Rebuild Physical Environment
- Re-establish Social Networks
- Promote Economic Resiliency
City to Op Area Communications

- 24x7 Duty Officer
  Phone (323) 459-3779
dutyofficer@ceooem.lacounty.gov

- Operational Area Response & Recovery System (OARRS)
  - Internet
  - Satellite

- CWIRS – Countywide Integrated Radio System

- EOC Liaison
On an Ordinary Day...

- OEM serves on design teams for exercises with Co. Depts and OA partners
- OEM trains Co. Depts to prepare for their roles and responsibilities during an emergency
- OEM prepares and updates OA emergency plans
- OEM distributes and presents preparedness information
- OEM monitors (24x7) escalating incidents in the county
- OEM serves as a conduit to cities from the State
On a Bad Day...

- OEM monitors escalating incidents
- OEM ensures that responding agencies get incident information
- OEM distributes incident information to BOS and OA partners
- OEM keeps CalEMA informed about OA response and capabilities
- OEM coordinates with LASD in activating CEOC
- OEM staffs key CEOC positions and provides liaisons to other EOCs, as necessary
- OEM collects IDE information to support requests for State or Federal assistance.
County Emergency Operations Center (CEOC)

- Base Isolated for an 8.3 quake, the CEOC houses:
  - Sheriff’s Departmental Operations Center
  - CEO’s Departmental Operations Center
- Connectivity to CISN – California Integrated Seismic Network
- Emergency Alert System (EAS); Access to commercial TV and radio stations
- Access to the Operational Area Satellite System (OASIS)
- Multiple base radios for the County Wide Integrated Radio System (CWIRS)
- Disaster Communications Service (DCS) provides ham radio operator access
Activation Procedures

☐ The EOC will activate when:

■ A city activates its EOC and requests support from the Operational Area

■ Two or more cities have proclaimed a local emergency

■ The County proclaims a local emergency
Ashu Palta
Sr. Emergency Program Manager

(323) 980-2268
apalta@ceooem.lacounty.gov
Emergency Management in Los Angeles County

Thank You!
DISASTER MANAGEMENT AREAS

A Unique Solution for a Unique County
WHAT ARE DISASTER MANAGEMENT AREAS?

In Los Angeles County since WWII

A link between the military and local government

During WWII, focus was on land and air invasion/bombing

During the 50s and 60s, focus was nuclear attack

Now the focus is on “all hazards” emergency management

Part of the Civil Defense program

“Civil Defense Areas”
Decades of disasters:

- Alaskan Earthquake 1964
- Baldwin Hills Dam
- Watts Riots
- Wildland Fires
- Azusa Mudslides
- Sylmar Earthquake
- Whittier Earthquake
- Oakland Hills Fire
- Loma Prieta Earthquake
- Northridge Earthquake
- El Nino
- Civil Unrest- Riots

“Multihazard” plans

Civil Defense Areas became Disaster Management Areas

“ALL HAZARDS” APPROACH
LOS ANGELES COUNTY OPERATIONAL AREA

88 cities formed 8 Disaster Management Areas (DMAs)
  - 1-25 cities per DMA

8 DMAs are Joint Powers Authorities between the cities in each area and the LA County Board of Supervisors

Each DMA has a Coordinator (DMAC)

LA County Office of Emergency Management (OEM) is the lead agency for day-to-day emergency management activities

LA County Sheriff’s Department is the lead agency during an emergency or disaster
DISASTER MANAGEMENT AREAS

Area A - Pamela Mottice-Muller
Area B - Debbie Pedrazzoli
Area C - John Penido
Area D - Diana Manzano-Garcia
Area E - David Ashman
Area F - Francisco Soto
Area G - Jeffrey R. Robinson
Area H - Kathleen Hutton
**Disaster Management Areas, Cities, and Unincorporated Areas**

**Los Angeles County Operational Area**

<table>
<thead>
<tr>
<th>AREA A</th>
<th>AREA B</th>
<th>AREA C</th>
<th>AREA D</th>
<th>AREA E</th>
<th>AREA F</th>
<th>AREA G</th>
</tr>
</thead>
<tbody>
<tr>
<td>BEVERLY HILLS</td>
<td>AGOURA HILLS</td>
<td>ALHAMBRA</td>
<td>ARCADIA</td>
<td>ARTESIA</td>
<td>AVALON</td>
<td>EL SEGUNDO</td>
</tr>
<tr>
<td>CULVER CITY</td>
<td>CALABASAS</td>
<td>BURBANK</td>
<td>AZUSA</td>
<td>BELL</td>
<td>LONG BEACH</td>
<td>GARDENA</td>
</tr>
<tr>
<td>SANTA MONICA</td>
<td>HIDDEN HILLS</td>
<td>GLENDALE</td>
<td>BALDWIN PARK</td>
<td>BELL GARDENS</td>
<td>SIGNAL HILL</td>
<td>HAWTHORNE</td>
</tr>
<tr>
<td>WEST HOLLYWOOD</td>
<td>LANCASTER</td>
<td>LA CANADA FLINTRIDGE</td>
<td>BRADBURY</td>
<td>BELLFLOWER</td>
<td>MANHATTAN BEACH</td>
<td>HERMOSA BEACH</td>
</tr>
<tr>
<td></td>
<td>MALIBU</td>
<td>MONTEREY PARK</td>
<td>CITY OF INDUSTRY</td>
<td>CARSON</td>
<td>PALOS VERDES</td>
<td>INGLEWOOD</td>
</tr>
<tr>
<td></td>
<td>PALMDALE</td>
<td>PASADENA</td>
<td>CLAREMONT</td>
<td>CERRITOS</td>
<td>LAWNDALE</td>
<td>LAWNDALE</td>
</tr>
<tr>
<td></td>
<td>SANTA CLARITA</td>
<td>SAN FERNANDO</td>
<td>COVINA</td>
<td>CITY OF COMMERCE</td>
<td>LOMITA</td>
<td>MANHATTAN BEACH</td>
</tr>
<tr>
<td></td>
<td>WESTLAKE VILLAGE</td>
<td>SAN GABRIEL</td>
<td>DIAMOND BAR</td>
<td>COMPTON</td>
<td>PALOS VERDES ESTATES</td>
<td>MONTEREY PARK</td>
</tr>
<tr>
<td></td>
<td></td>
<td>SAN MARINO</td>
<td>DUARTE</td>
<td>CUDAH-Y</td>
<td>REDONDO BEACH</td>
<td>PASADENA</td>
</tr>
<tr>
<td></td>
<td></td>
<td>SOUTH PASADENA</td>
<td>EL MONTE</td>
<td>DOWNEY</td>
<td>ROLLING HILLS</td>
<td>SAN FERNANDO</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>GLENDORA</td>
<td>HAWAIIAN GARDENS</td>
<td>ROLLING HILLS ESTATES</td>
<td>SANTA MONICA</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>IRWINDALE</td>
<td>HUNTINGTON PARK</td>
<td></td>
<td>SANTA MONICA</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>LA PUENTE</td>
<td>LA HABRA HEIGHTS</td>
<td></td>
<td>SANTA MONICA</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>LA VERNE</td>
<td>LA MIRADA</td>
<td></td>
<td>SANTA MONICA</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>MONROVIA</td>
<td>LAKWOOD</td>
<td></td>
<td>SANTA MONICA</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>POMONA</td>
<td>LYNWOOD</td>
<td></td>
<td>SANTA MONICA</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>ROSEMEAD</td>
<td>MAYWOOD</td>
<td></td>
<td>SANTA MONICA</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>SIERRA MADRE</td>
<td>MONTEBELLO</td>
<td></td>
<td>SANTA MONICA</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>SOUTH EL MONTE</td>
<td>NORWALK</td>
<td></td>
<td>SANTA MONICA</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>TEMPLE CITY</td>
<td>PARAMOUNT</td>
<td></td>
<td>SANTA MONICA</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>WALNUT</td>
<td>PICO RIVERA</td>
<td></td>
<td>SANTA MONICA</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>WEST COVINA</td>
<td>SANTA FE SPRINGS</td>
<td></td>
<td>SANTA MONICA</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>SOUTH GATE</td>
<td></td>
<td>SANTA MONICA</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>VERNON</td>
<td></td>
<td>SANTA MONICA</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>WHITTIER</td>
<td></td>
<td>SANTA MONICA</td>
</tr>
</tbody>
</table>

**AREA H**

| Los Angeles |
DMAC

• Responsible to carry out the Mission of our Area through:
  • Program delivery
  • Members support
  • Outside agency partnerships
  • Communications at all levels
NON EMERGENCY ROLES

- Disseminate EM information received from OA
- Coordinate and participate with the OA and OEM in operational planning, exercises and training affecting Area jurisdictions.
- Coordinate and communicate with other disaster services organizations
- Attend meetings, workshops, seminars to improve emergency programs
### WHAT DO THE DMACS DO?

| **Assist** | Assist in SEMS/NIMS compliance:  
• Planning  
• Training  
• Exercises |
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Conduct</strong></td>
<td>Conduct workshops</td>
</tr>
<tr>
<td><strong>Advocate</strong></td>
<td>Advocate for cities during emergency and recovery</td>
</tr>
<tr>
<td><strong>Respond</strong></td>
<td>Respond to emergencies and incidents</td>
</tr>
<tr>
<td><strong>Manage</strong></td>
<td>Manage the JPA, federal grant and audits</td>
</tr>
<tr>
<td><strong>Host</strong></td>
<td>Host monthly meetings for cities and partner agencies</td>
</tr>
</tbody>
</table>

Woolsey Fire 2018
<table>
<thead>
<tr>
<th>What Else Does Your DMAC Do:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Represent</strong></td>
</tr>
<tr>
<td><strong>Act</strong></td>
</tr>
<tr>
<td><strong>Facilitate</strong></td>
</tr>
<tr>
<td><strong>Help</strong></td>
</tr>
<tr>
<td><strong>Assist in</strong></td>
</tr>
</tbody>
</table>
COMMUNITY PARTNER AGENCIES

- County Departments
- School Districts
- Private Schools
- College and Universities
- Hospitals
- Non-Governmental Organizations
- Volunteer Agencies
- Utilities
- Airports
- Transportation
- Private Sector
- Community Groups
- State and Federal Agencies
PLANS FOR ALL HAZARDS

- Natural, Technological, Human-Caused events
  - Emergency Operations
  - Hazard Mitigation
  - Recovery
  - Evacuation
  - Mass Care and Shelter
  - Animal Care
  - Special Needs Population
  - Public Information
PROVIDE AND FACILITATE TRAINING

- SEMS, NIMS, ICS
- EOC OPERATIONS AND POSITIONS
- SHELTER MANAGEMENT
- ANIMAL CARE/SHELTER
- FINANCIAL/COST RECOVERY
- POLICY DEVELOPMENT
ASSIST WITH EXERCISES

- Orientations
- Tabletops
- Functional
- Full Scale
- Drills
- Participate in OA exercise
WHAT DO THE DMACS DO WHEN...

• The response begins at the local (city) level:
  • Act as an advisor
  • Assist in assessing the need for resources
    • Relay needs of the city to the OA
  • Guidance to ensure continuity of government
  • Ensure public information is available to the cities and partner agencies
Check in with Area cities to quickly determine the impact of the emergency/disaster.

Provide a quick Area status report to the OA.

Get feedback from the OA as to which DMAC Areas appear to be most heavily impacted and which appear least impacted.
DMAC

All 8 DMACs are unique

Our Mission Statement is the same

Our response varies

Some of us coordinate other programs
Area D Platoon
Area D Chaplains
Area D Moulage Team
QUESTIONS

Diana Manzano-Garcia
Disaster Management Area Coordinator- Area D
909.394.3399- O
626.201.0919. M
dmanzano@areadonline.com
Break
FLOODING IN LOS ANGELES COUNTY
Systems Mitigate Risks
Local Flooding Risks
Capturing storm water; Recharging groundwater
Be prepared
What should you do?

Ensure you are prepared

Stay informed -- Monitor:
  • Local weather forecasts and advisories

Stay Alert – Anticipate potential hazards:
  • Water, mud and/or debris on streets
  • Downed trees or fallen limbs
  • Power and traffic signal outages
Stay informed

Road closures:
dpw.lacounty.gov/roadclosures

Sandbags:
dpw.lacounty.gov/dsg/sandbags

Weather Conditions:
wrh.noaa.gov/lox

Tree safety / Public Works Dispatch:
1-800-675-HELP (4357)
Resources

**Before**
- Is your property in a Special Flood Hazard Zone? Visit: dpw.lacounty.gov/wmd/floodzone
- Preparedness Information at www.lacounty.gov/larain
- Signup for AlertLA County – alert.lacounty.gov
- Download the Los Angeles County – “The Works” smart phone app

**During**
- Stay updated at lacounty.gov/larain
- DPW 24-hour Dispatch: (800) 675 – HELP (4357)
- Or visit dpw.lacounty.gov/contact/
- Social Media - #LARain

**After**
- To report damage or seek assistance contact 211
Thank you. Questions?

Loni Eazell, LACPW
Disaster Services Specialist
leazell@dpw.lacounty.gov
(626) 458-7340
Elaine Forsyth, RN
Disaster Program Manager – ASCs, HHH, EMS
Providers Interim for Dialysis, LTC
eforsyth@dhs.lacounty.gov
562-378-1647
At the end of this presentation, each participant will be able to:

• Define 3 types of exercise – table top, functional and full-scale
• Verbalize 3 components needed to conduct an exercise
• Understand the purpose of each component and how they relate to each other
• Discuss how to adapt the LA County Master Scenario Events List (MSEL) to suit the needs of their facility or agency
EMS AGENCY

- Support agency – responsible for coordinating care during a large scale disaster or incident either within the Medical Alert Center (MAC) or Department Operations Center (DOC)
- Not affiliated with CMS
- Not regulatory – some things we offer may help you meet some regulatory standards
- Our mission is to support and train medical and health sectors to be prepared for a disaster

Overarching goal during a disaster: Each patient receive the correct care at the correct facility that can meet their needs
DEFINITIONS OF 3 TYPES OF EXERCISES

• **Table top exercise (TTX)** - Discussion based exercise where participants sit in a classroom type situation or around a table. Focus on policies and procedures
  - Simulated operational environment. Designed to exercise specific team members, processes and/or resources
  - Typically a more lengthy exercise which takes place on location using equipment and personnel that would be called upon in an actual event (to the extent possible)

• **Functional exercise**

• **Full-scale exercise**

• **Community Wide** - An exercise that involves more that just your facility or agency
The (healthcare sector) must develop and maintain an emergency preparedness training and testing program that is based on …. (list of items that need to be included)

• (2) The (healthcare sector) must do the following:

  • (i) Participate in a full-scale exercise that is community-based

  • (ii) Conduct an additional exercise that may include, but is not limited to the following:

    (A) A second full-scale exercise that is individual, facility-based.

    (B) A tabletop exercise that includes a group discussion led by a facilitator, using a narrated, clinically-relevant emergency scenario, and a set of problem statements, directed messages, or prepared questions designed to challenge an emergency plan.
EXERCISE COMPONENTS

• Objectives
• Scenario
• Master Scenario Events List (MSEL)
• Exercise Evaluation/Participant Feedback
• After Action Report (AAR)
• Improvement Plan (IP)
OBJECTIVES

• Objectives are what you would like to test e.g. communication
• Sample objectives are available on the EMS Agency website and in your handouts
• For each objective, list steps on how the objective could be tested – example to follow
OBJECTIVE EXAMPLE

OBJECTIVE: Communication

• Maintain situational awareness by gathering and sharing real-time information related to the emergency and the current state of the (facility/agency) through coordination with ...(staff, EMS Agency, etc.)

Sample Task(s):

• Activate communication plan/policy or develop a process for sharing of information related to the incident with on-duty staff and those who are scheduled to work within 30 minutes of incident notification

• Respond to communication received from local healthcare partners and/or DHS DOC e.g. service level request, resources availability and/or capabilities.

• Utilize and test redundant communication systems [insert specific systems to test, such as text messaging, email, mass notification software, etc. – refer to your communication plan/policy] to notify staff, response partners and DHS DOC as applicable.
**SCENARIO**

- The scenario is usually put together after the objectives have been determined.
- Should be relevant, and include situations that will test the objectives i.e. based on HVA.
- With the Statewide Medical and Health Exercise (SWMHE), the scenario is set by the state before LA County begins working on sector objectives.
MASTER SCENARIO EVENTS LIST (MSEL)

- Chronological listing of events
- Used in an exercise
- Based on the scenario and sample tasks (objectives)
- Each row contains an inject with a time assigned to it
- Column headings include: inject number, time, from and to actual message/information, expected action
- Suggest including a column for objectives
- Only exercise controllers should see the MSEL
<table>
<thead>
<tr>
<th>Inject #</th>
<th>Time</th>
<th>From</th>
<th>To</th>
<th>Message/Task</th>
<th>Expected Action</th>
<th>Controller Notes/Remarks</th>
<th>Objective</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>0700 hrs</td>
<td>Department of Public Health Radiation Department</td>
<td>All HCPs</td>
<td>HCPs within 5 blocks of each dispersal device are advised to shelter in place due to potential radiation fall out.</td>
<td>Each HCP within each of the 5 block radiuses needs to follow their shelter in place plan.</td>
<td>Do you have a shelter in place plan? If yes, who would be the person to initiate the plan? If you do not have a plan, what steps should you consider? Examples include sealing outside doors and windows of facility/office, informing staff of the 5 block advisement to shelter in place.</td>
<td>ASC Objective #2, HHH Objective #2</td>
</tr>
<tr>
<td>2</td>
<td>0805 hrs</td>
<td>HCPs</td>
<td>Staff</td>
<td>DHS DOC are asking for our service level/assessment poll</td>
<td>Discussion with leaders what your assessment status is and send corresponding color to MAC within 60 minutes. The color will be based on your ability to meet the needs of your patients and if you are able to assist in any way.</td>
<td>Assessment colors are: Green (we are okay and can accept minor care patients) Yellow (we are okay but cannot accept additional patients, however we are able to (fill in the blank e.g. you can use our supplies, or our space is available) or Black (we are evacuating or sheltering in place, we cannot help in any way).</td>
<td>ASC Objective #1</td>
</tr>
<tr>
<td>3</td>
<td>1000 hrs</td>
<td>HCPs</td>
<td>DHS/DOC</td>
<td>Sumbit one resource request (RR) per center</td>
<td>Determine what you are short on and have exhausted all other sources. Each center to submit at least 1 Resource Request (RR) via RedditNet or email to request the item.</td>
<td>Review the RR process with staff if they are unsure</td>
<td>ASC Objective #3</td>
</tr>
</tbody>
</table>
MSEL/INJECTS ACTIVITY
EXERCISE EVALUATION

• An exercise evaluation guide will be available on the EMS Agency website prior to the exercise

• It will include a participant feedback form

• Anyone who participates in any way (player, controller, etc.) should complete a feedback form

• Collated information should be put into the After Action Report
AFTER ACTION REPORT (AAR) / IMPROVEMENT PLAN (IP)

- Can be two documents or combined into one
- SWMHE AAR/IP is a combined document
- AAR contains information on how the exercise went – did you meet your objectives by completing the sample tasks?
- Which areas did you do well in (strengths)
- Which areas need some improvement
- Improvement plan based on areas for improvement
Name of Organization: [Enter Name Here]
Organization Type: [Enter Type Here]
Address: [Enter Address Here]

2019 Statewide Medical and Health Exercise - Los Angeles County
Flood Event - After Action Report (Due January 21, 2020)

<table>
<thead>
<tr>
<th>Objective and Task</th>
<th>Performed without Challenges (P)</th>
<th>Performed with Some Challenges (S)</th>
<th>Performed with Major Challenges (M)</th>
<th>Unable to be Performed (U)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
List top 3 strengths
• We were able to contact all staff both in the facility and those scheduled to work later in the day

List top 3 areas for improvement
• We were unable to contact all appropriate staff as the call list did not contain everyone’s current numbers
<table>
<thead>
<tr>
<th>Strengths Identified</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Areas for Improvement</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td></td>
</tr>
</tbody>
</table>
Improvement plan is based on your areas for improvement.

Based on the previous example:
- We were unable to contact all appropriate staff as the call list did not contain everyone’s current numbers.

Enter the date to be accomplished and the person responsible for completing the task.
## Objective and Task

<table>
<thead>
<tr>
<th>Objective and Task</th>
<th>Performed without Challenges (P)</th>
<th>Performed with Some Challenges (S)</th>
<th>Performed with Major Challenges (M)</th>
<th>Unable to be Performed (U)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Strengths Identified

1.  
2.  
3.  

## Areas for Improvement

1.  
2.  
3.  

## Improvement Plan

<table>
<thead>
<tr>
<th>Tasks to Accomplish</th>
<th>Accomplish by: (Date)</th>
<th>Responsible Person</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Exercise Type: Tabletop, Functional, or Full-Scale (circle one)
INCIDENT COMMAND SYSTEM (ICS)

- Management tool
- Created by wild land fire agencies 1970’s
- Expanded and adapted to fit any size or type of emergency
- Provides structure
- Required by government agencies
- Color coded
ICS

- The EMS Agency, hospitals, clinics and LTC facilities within LA County use it along with all government agencies
- All sectors should have a basic understanding of it so that terminology used in the community will be understood
THANK YOU

Speaker contact information:

• Elaine Forsyth
• eforsyth@dhs.lacounty.gov
• 562-378-1647
• http://dhs.lacounty.gov/wps/portal/dhs/ems
Break
ReddiNet

- Overview
  - Resource Request
  - Family Reunification Module
Closing Remarks

- Survey Monkey
- Thank you
  - Cheryn Watkins