Call received and a series of questions are asked:

- Location of the patient / pick-up location (Facility)
- A callback number
- Name of caller
- Patient’s name and/or identifying information
- Information about patient’s condition / chief complaint
- Ordering physician, if available
- Other pertinent information (i.e. Isolation Precautions, Psychiatric Hold, Oxygen, Bariatric Equipment etc.)

Does the Patient's Chief Complaint meet criteria found in Ref. 808.1, Section I, including, but not limited to:

- Chest Pain
- Shortness of Breath
- Altered Level of Consciousness / Altered Mental Status
- Signs and Symptoms of Shock
- Syncope, Loss of Consciousness, Acute Neurological Symptoms

Patient’s physician is at the health facility and has stabilized the patient’s condition:

- Yes: Transport per Policy
- No: Refer to the Jurisdictional 9-1-1 Provider

Effective Date: 12-15-14