

The CP Connection

The Community Partner Newsletter

Issue 27

November Issue 2017



The MHLA Care Harbor team (L to R) Roy Barker, Jr., Erin Armendarez, Erick Morales, Robert Hubbard.

"The purpose of life is not to be happy. It is to be useful, to be honorable, to be compassionate, to have it make some difference that you have lived and lived well."

~Ralph Waldo Emerson

MHLA Makes an Impact at Care Harbor 2017

Happy holidays to our clinics. I hope all of you were able to enjoy a long Thanksgiving weekend and spend time with your loved ones this month. It's hard to believe that the holidays are already here. During the Thanksgiving and holiday season, it's time to remember those in our community who are still living without access to basic healthcare, and those who don't know how or where to get help.

Earlier this month, a team of MHLA employees volunteered their weekend and joined the Care Harbor event in downtown Los Angeles. Held from November 17-19. The team set up a bright blue MHLA table and spent three days enthusiastically telling uninsured attendees of the event about the availability of My Health LA (MHLA). This team came back from the event invigorated and excited that they had met so many people—some of whom needed health care but had never heard of MHLA, and some of whom were just glad to hear it was still available. This experience reminded me that there are many reasons why people do not get the care

they need, but that it is all of our responsibility to take every opportunity we can to help get the message out that free healthcare is available for those with no other options.

Also on page two, we you will find an article on the MHLA Eligibility and One-e-App Trainings for 2018. This is especially helpful for new Community Partner employees that need to learn the basics, and for those employees that need a refresher course.

We are also very excited to announce the last and final Pharmacy Phase II-D cohort begins next month. This means that after December 1, 2017, all MHLA CPs will now be utilizing the retail pharmacy network through Ventegra. Thanks to all of you who worked so hard to make this happen.

Have a safe holiday season.

Amy Luftig Viste
Program Director,
MHLA

Inside this issue:

- ◆ MHLA Eligibility and One-e-App Trainings for 2018. See page 2 for more information.
- ◆ MHLA joins Care Harbor! More info on page 2.

Save the Date! One-e-App and Eligibility Trainings for 2018



Please mark your calendars for the new **MHLA Eligibility and One-e-App Trainings** for enrollers in 2018.

The 3-Hour **One-e-App Training (OEA)** will be held in two sessions: 9:00 AM to 12:00 PM & 1:00 to 4:00 PM (only select one-afternoon session is a repeat) at “The Alhambra,” 1000 S. Fremont Avenue. The building/conference room location will be announced closer to the training. The dates for the three OEA trainings are:

- ◆ **January 2018 (Date Pending)**
- ◆ **May 15, 2018**
- ◆ **September 14, 2018**

A detailed training flyer is being sent out to all CPs with a registration form and campus map. For more information contact Ray Plaza at: raplaza@dhs.lacounty.gov.



The **MHLA Comprehensive Eligibility Trainings** will be held from 9:00 AM to 4:00 PM at “The Alhambra,” 1000 South Fremont Avenue, Building A-7, Lower Level Auditorium, Alhambra, CA 91803 on:

- ◆ **January 2018 (Date Pending)**
- ◆ **May 24, 2018**
- ◆ **September 13, 2018**

If you have questions about the Eligibility Training, contact Jennifer Estrada at Jestrada1@dhs.lacounty.gov.

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Amy Luftig Viste Program Director
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Care Harbor and MHLA

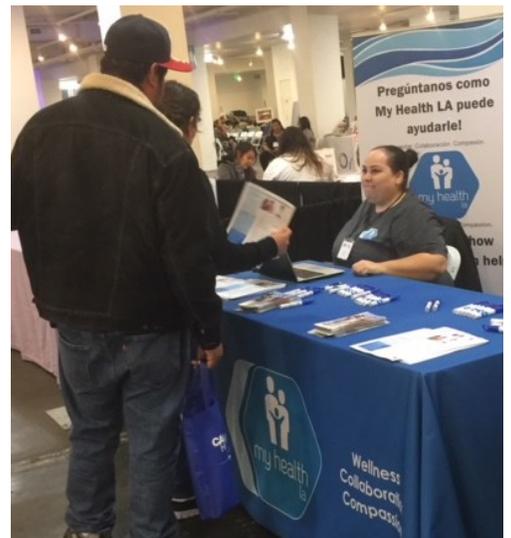
During the weekend of November 17-19 2017, MHLA staff participated in the Care Harbor wellness event at The REEF Exposition Hall in downtown Los Angeles.

If you are not familiar with this healthcare event, Care Harbor provides free healthcare and access to medical home clinics. Their mission is to promote the health and wellbeing of underserved populations by creating new pathways to accessible, sustainable care. The event provides direct services through 100 dental chairs, 20 vision lanes, 40 primary care and subspecialty exam rooms, a women’s health section, dispensary, and many other resources.



Patients who have medical conditions that require follow-up are connected to medical homes for continuing care after the event ends. All those who come to Care Harbor receive prevention and self-care resources.

MHLA was proud to be one the many programs at this event. At our colorful MHLA booth, MHLA staff talked to people about the program, helped potential enrollees find nearby clinics, and gave out information and other giveaways.



These are vital resources needed by thousands of Los Angeles County residents without access to primary health care. A special thanks to our MHLA volunteers for attending this event. For more information about Care Harbor, visit their website: www.careharbor.org.