

The CP Connection

The Community Partner Newsletter

Issue 21

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A hero is someone who has given his or her life to something bigger than oneself.

~Joseph Campbell

Happy Memorial Day from the MHLA Program

Hello from the MHLA program and hoping that all of you had a restful and peaceful Memorial Day.

As we move into summer, work continues on our Pharmacy Phase 2 roll out. I am pleased to share that fifteen MHLA agencies have joined our third cohort ("2C") for Pharmacy Phase 2. We appreciate the enthusiasm and energy shared by these clinics to work with the County and the MHLA program to expand pharmacy services options for even more MHLA participants. These clinics attended an orientation on May 30th and we appreciate and want to acknowledge all of the work that their staff are putting into learning everything they need to know to implement these changes. They go live on July 1st.

These agencies (listed on the next page) represent 28,191 MHLA participants, or 19% of the total membership. Once these fifteen agencies come on board on July 1st, we will have only have one more cohort ("2D") to bring on in the fall/winter to complete our Pharmacy Phase 2 implementation. This is a huge milestone for what will be an almost two-year roll-out effort. See page 2 for more information about the July 1st go-live for these clinics.

In our last newsletter, we briefly reported on the importance of having all clinics review which of their staff have active accounts for the One-e-App (OEA) system. We want to make sure that staff that have left your organization do not still have OEA log-ins. The OEA system has a limited number of user accounts to give out, so we need your help to clean up our OEA user account lists.

To this end, the MHLA Program Office created a user-friendly process to make it easy for all clinics to let us know who currently no longer needs their OEA User Accounts. The article on page 2 provides more information on this issue.

Thank you for all your hard work making the MHLA program work. Wishing you all a great start to a brilliant and healthy summer.

-Amy Luftig Viste
Program Director,
MHLA

Inside this issue:

- ◆ Updating your OEA Enrollers- Knowing who has access. See page 2 for more info.
- ◆ Pharmacy Phase 2C starts in July for 15 CPs. See page 2.

One-e-App Spring Cleaning

In the last issue of The CP Connection, we mentioned the importance of letting us know if you have staff that no longer need One-e-App (OEA) access. We'd like to spend a little more time explaining why this is so important for us to know.

The OEA system comes with a finite number of user access accounts. We have a sufficient number of OEA access accounts for all MHLA contracted clinics so long as we are not designating accounts for people at your clinic who no longer need OEA access. When new enrollers are hired at your clinic, you need more user accounts. But in order to make that happen, the MHLA Program Office needs to be notified of those staff who have left your organization and/or who no longer require OEA access due to position/responsibility changes.



We are asking each clinic to review who in your clinic still has OEA user accounts that may no longer need them. If you need a list of who in your clinic has OEA access, you can email your Program Advocate. They can send

you a list of OEA user active accounts for your agency.

If you do have user accounts that can be deleted, we have created a simple form/Excel spreadsheet that you can use to list out the staff who no longer need access. Email your program advocate to obtain a copy of this form, or download it on the MHLA website at: <http://dhs.lacounty.gov/MHLA>. Go to the DHS and Community Partner section, Eligibility & Enrollment tab.

Thank you for working with us to keep your OEA user accounts up to date.

The CP Connection

Amy Luftig Viste Program Director
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Pharmacy Phase 2C Cohort

Welcome to the following fifteen Community Partners (CPs) who are joining Pharmacy Phase 2 on July 1. With the inclusion of these CPs, we come even closer to finalizing our full Phase 2 roll-out for MHLA.

- ◆ Central City Community Health Center, Inc.
- ◆ Clinica Msr. Oscar A. Romero
- ◆ Complete Care Community Health Center, Inc.
- ◆ Comprehensive Community Health Centers, Inc.
- ◆ Kedren Community Health Center, Inc.
- ◆ Los Angeles LGBT Center
- ◆ Mission City Community Network, Inc.
- ◆ Pomona Community Health Center (Parktree)
- ◆ South Bay Family Health Care
- ◆ South Central Family Health Center
- ◆ Southern California Medical Center, Inc.
- ◆ Tarzana Treatment Center, Inc.
- ◆ The Northeast Community Clinic
- ◆ Universal Community Health Center
- ◆ Watts Healthcare Corp.

These 15 CPs represent a very diverse group of clinics, using various combination of retail pharmacies, on-site pharmacies, dispensaries and DHS Central Pharmacy to obtain medications for their patients.

On May 30th, these clinics attended a three hour in person orientation which was held at the L.A. Care building. Together with Ventegra, our Pharmacy Services Administrator for the MHLA program, we walked through the latest MHLA formulary, how and when dispensaries and pharmacies are paid under the new program, and how to keep MHLA informed when you hire a new 340B provider/prescriber at your clinic so we can ensure 340B compliance.

The final cohort is set to join in the fall or winter of this year. However, even if you are a coming on in the last cohort, you can start preparing now. We encourage everyone to take a look at the Powerpoint presentation that we shared with the "2C" clinics at the orientation, which can be found on the MHLA website at <http://dhs.lacounty.gov/MHLA> (you can find this information, and the MHLA formulary, under the tab "For DHS and Community Partners" (Username: mhlacpp, Password: Lacounty1). It is never too early to start familiarizing yourself and your staff with the changes to come. If you really want to get ahead of the game, start using the MHLA formulary and prior authorization process today.
