



COUNTY OF LOS ANGELES

DEPARTMENT OF HUMAN RESOURCES

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NOTICE TO EMPLOYEES CURRENTLY OR PREVIOUSLY ENROLLED IN ANTHEM BLUE CROSS PLANS

February 6, 2015

The County of Los Angeles (County) received notification from Anthem Blue Cross (Anthem) that its company sustained an external cyber-attack of its system. The County is concerned to ensure all potentially impacted County employees are provided timely information regarding this incident.

Thus far, Anthem has informed the County that these cyber-attackers gained unauthorized access to Anthem's system and obtained personal information from current and former Anthem members such as their names, birthdays, member health ID numbers/Social Security numbers, street addresses, email addresses and employment information, including income data.

Anthem's investigation to date indicates there is no evidence that credit card or medical information, such as claims, test results, or diagnostic codes, were subject to the cyber-attack and were not compromised. Anthem states that as soon as it was aware of the attack it took immediate measures to address its security vulnerability, contacted the Federal Bureau of Investigation (FBI), and began to fully cooperate with their investigation.

To date, Anthem has stated it is not aware of any fraud that has occurred as a result of this incident against its members, but using an abundance of caution, they will enroll all impacted members in identity repair services. In addition, Anthem will provide information to impacted members on how to enroll in free credit monitoring.

Anthem has created a dedicated website (www.AnthemFacts.com) where you and other members can access information such as frequently asked questions and answers, and a telephone number that members can call: **1-877-263-7995**.

We have been informed that Anthem will individually notify current and former members whose information has been accessed, and that it will provide further guidance on next steps.

Anthem Notice: Beware of Scam Emails and Phone Calls

Anthem is not calling members regarding the cyber-attack and is not asking for credit card information or Social Security numbers over the phone. These calls are from scam artists who are trying to trick consumers into sharing personal data. There is no indication that the scam email campaigns are being conducted by those that committed the cyber-attack, or that the information accessed in the attack is being used by the scammers. Anthem will contact current and former members via mail delivered by the U.S. Postal Service

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about the cyber-attack with specific information on how to enroll in credit monitoring.

For more guidance on recognizing scam email, please visit the FTC website:
<http://www.consumer.ftc.gov/articles/0003-phishing>