

COUNTY OF LOS ANGELES
DEPARTMENT OF HUMAN RESOURCES
EXECUTIVE SERVICES

SUPPLEMENTAL QUESTIONNAIRE FORM
CHIEF DEPUTY DIRECTOR, CIO

This supplemental questionnaire form provides you with an opportunity to elaborate on your qualifications for the Chief Deputy Director, CIO position. The information you provide will assist the screening panel in assessing your experience and training.

Please answer the following questions on a separate sheet of paper; and type your name on the upper left hand corner.

1. Please describe your accomplishments in managing complex information technology systems over the last two years. What were your efforts in collaborating with stakeholders?
2. Please describe your experience in building and maintaining high performance staff.
3. Please describe your experience supporting a large 24/7 information technology organization. Describe what approaches and techniques you have utilized to measure customer satisfaction in the organization.
4. Please describe a time when you crafted a solution to a challenge to which there was no existing protocol.
5. Please describe your knowledge and experience in the preparation of enterprise information technology contracts.
6. Please describe your experience presenting technical information to non-technical executive managers.
7. Please describe how you keep current with best practices, emerging trends, and best-in-class applications within the information technology field.