



LOS ANGELES COUNTY  
**CONSUMER &  
BUSINESS AFFAIRS**

**Brian J. Stiger**  
Director

Los Angeles County  
Board of Supervisors  
Hilda L. Solis  
Mark Ridley-Thomas  
Shelia Kuehl  
Don Knabe  
Michael D. Antonovich

## PRESS RELEASE

*For Immediate Release*  
January 21, 2016

Contact: Keven Chavez  
(213) 974-9699  
[kchavez@dcba.lacounty.gov](mailto:kchavez@dcba.lacounty.gov)

### **FREE ONLINE CONCIERGE SYSTEM CONNECTS SMALL BUSINESS OWNERS TO PERSONALIZED ASSISTANCE**

Today the County of Los Angeles Department of Consumer and Business Affairs (DCBA) launched [eConcierge](#), an online portal where small business owners and entrepreneurs can submit requests for assistance on issues such as starting a business, getting permits, applying for County contracts, and other small business services at their convenience.

Once someone submits a question or issue on [eConcierge](#), a member of the Small Business Services team will respond to and track the status of the question or issue until it is resolved.

“The County is dedicated to providing current and prospective business owners with all the tools they need to succeed,” said Brian J. Stiger, DCBA Director. “eConcierge is another way for us to deliver the personalized help business owners want.”

DCBA launched the Small Business Concierge program to serve as a one-stop shop to help entrepreneurs start a business in the County of Los Angeles. DCBA also offers counseling for small businesses, certifications, and assistance in procuring contracts with other government agencies. [eConcierge](#) streamlines access to these services. The new online portal is accessible on our website at <http://dcba.lacounty.gov>.

*Since 1975, the County of Los Angeles Department of Consumer and Business Affairs (DCBA) has been the local consumer protection agency serving Los Angeles County. We serve consumers, businesses, and communities through education, advocacy, and complaint resolution. We work every day to educate consumers and small business owners about their rights and responsibilities, mediate disputes, and investigate consumer fraud complaints. For more information, visit [dcba.lacounty.gov](http://dcba.lacounty.gov)*

###



---

500 W. Temple St., Room B-96 • Los Angeles, CA 90012-2706 • toll-free 800.593.8222 • phone 213.974.1452 • fax 213.687.1137

---

[dcba.lacounty.gov](http://dcba.lacounty.gov)