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# COUNTY OF LOS ANGELES CONSUMER AFFAIRS ADVISORY COMMISSION

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## Members of the Board

Hilda L. Solis  
Mark Ridley-Thomas  
Sheila Kuehl  
Don Knabe  
Michael D. Antonovich

*"To Enrich Lives Through Effective and Caring Service"*

## Commissioners

Dennis Arguelles  
*Chair*

Ronnie Jayne  
*Vice Chair*

Joyce Ayvazi

Karine Bagdasarian

Vivian Chan

Ho-Jeong Eun

Mike Gomez

Susan R. Jerich

Joseph Lee

Joan Patsy Ostroy

Sylvia Southerland

Kisheen Wayne Tulloss

Ross Viselman

## COMMISSION MEETING

Thursday May 21, 2015

East Los Angeles Sunol Branch Office

133 North Sunol Drive

Los Angeles, CA 90063

10:30 a.m. - 12:00 p.m.

## AGENDA

1. Call to Order
2. Roll Call and Confirmation of Quorum (*Informational*)
3. Chair's Welcome
4. Introduction of New Commissioners
5. Approval of Consumer Affairs Advisory Commission Minutes from:
  - January 14, 2015 (*Action Item*)
  - March 4, 2015 (*Action Item*)
6. Department Update (*Informational*)
  - New Department Logo
  - Legislative Update
  - Immigration Task Force
  - New Phone System
  - Online Dispute Resolution
7. Subcommittee Update
  - Appointment of New Members
  - Creation of Deferred Action Task Force
8. Future Agenda Items (*Informational*)
9. Public Comment
10. Next Meeting Date – July 16, 2015

*Note: If special accommodation is required, please call 213-974-9750 at least one week in advance.  
Si necesita más información en español referente a este anuncio, comuníquese por teléfono al 213-974-9750.*

*The purpose of the Consumer Affairs Advisory Commission is to provide advice, recommendations, and analysis to Director of Consumer Affairs and the Board of Supervisors on consumer needs and interests, consumer outreach and education, and Department programs and procedures.*