

**Los Angeles County
Consumer Affairs Advisory Commission
Meeting**

Minutes

Wednesday, January 15, 2014

Present:	Vivian Chan Ho-Jeong Eun	Joyce Ayvazi Sylvia Southerland	Karine Bagdasarian K.W. Tulloss	Stanley Rogers
Staff:	Brian Stiger	Kirk Shelton	Espie Hernandez	Caroline Torosis
Excused:	Dennis Arguelles David E. Ryu	Ronnie Jayne	Joseph Lee	Helen Levin
Public:	None			

Call to Order and Confirmation of Quorum:

Chair called the meeting to order at approximately 10:05 a.m. The quorum requirement was met during the entire meeting. The agenda was reviewed by the commissioners present.

In accordance with the Brown Act, the agenda for the Commission Meeting was posted in advance on the outside door of the Department of Consumer Affairs (Room B-96), outside the Hall of Administration, and online at <http://dca.lacounty.gov>.

Approval of Minutes:

The minutes for the meeting of November 20, 2013 were unanimously approved on motion by Commissioner Eun and seconded by Commissioner Rogers.

Commission Recognition:

Director Stiger presented a certificate of appreciation to former Commissioner Faulk for her service to the commission and her time as Chair. Commissioner Faulk thanked the commission.

Department Update:

Director Brian Stiger announced that Board of Supervisors had re-appointed Commissioner Chan and Commissioner Ayvazi to the Commission. He also introduced Espie Hernandez as the Department's new Commission Liaison and Caroline Torosis as the Department's new Management Fellow.

Mr. Stiger informed the commissioners that Senate Bill 62 had been adopted on October 22, 2013 and implemented on December 2, 2013. The Department has hired new staff and trained existing staff to assist in the Department's outreach campaign to those consumers facing foreclosure and real estate fraud.

Mr. Stiger shared that Senate Bill 827 has been introduced to extend the sunset date on SB 62 until December 31, 2019.

The Department plans to open a new satellite office in Lennox to provide consumer education and resources to the community.

The Department has unveiled a new responsive website. It's the first responsive website used by a department in the County of Los Angeles. There are new postings regarding Target's security breach, and the Federal Trade Commission's sting operation against deceptive car dealerships.

Special Presentations:

**Kirk Shelton, Department of Consumer Affairs
Overview of the Department of Consumer Affairs**

Mr. Shelton provided an overview of the Department's programs and services. A handout that contained DCA's operational chart along with summaries for each program was distributed.

Creation of Subcommittees:

Commissioner Tulloss made the following motion, seconded by Commissioner Southerland:

Recommend that the Department of Consumer Affairs creates a Legislative Subcommittee.

The motion was unanimously passed by the commissioners present.

Commissioner Eun made the following motion, seconded by Commissioner Rogers:

Recommend that the Department of Consumer Affairs creates an Executive Subcommittee.

The motion was unanimously passed by the commissioners present. Commissioner Eun and Commissioner Southerland volunteered to participate on the subcommittee.

Future Commission Meetings:

The Commission reviewed the meeting schedule for 2014. The schedule includes 6 full Commission meetings held every other month starting in January. Months in between the Commission meetings will be used to schedule subcommittee meetings. Chair Chan approved the recommended schedule.

Public Comment:

None.

Future Agenda Items:

The Commission requested a presentation from the Department's Volunteer & Internship Program.

Next Meeting:

The next meeting will be held on Thursday, **March 20, 2014** at 10:30 am in the Hall of Administration.

Adjournment:

The meeting adjourned at approximately 11:31 a.m.