COUNTY OF LOS ANGELES
CONSUMER AFFAIRS ADVISORY COMMISSION

“To Enrich Lives Through Effective and Caring Service”

COMMISSION MEETING
Thursday, March 20, 2014
Room B-83
Kenneth Hahn Hall of Administration – Basement Level
500 W. Temple Street, Los Angeles CA 90012
10:30 a.m. - 12:00 p.m.

AGENDA

1. Call to Order
2. Roll Call and Confirmation of Quorum (Informational)
3. Introduction of New Commissioner (Informational)
4. Review of Agenda (Informational)
5. Approval of Consumer Affairs Advisory Commission Minutes from:
   • January 15, 2014 (Action Item)
6. Department Update (Informational)
7. DCA Program Report - Counseling and Dispute Resolution
   Maggie Becerra
   DCA Chief of Counseling and Dispute Resolution
8. DCA Program Report – Volunteer and Internship Program
   Espie Hernandez & Kerm Hartley
   DCA Volunteer Coordinator
9. Subcommittee Updates
   • Executive
   • Foreclosure
   • Public Information
   • Legislative
10. Public Comment
11. Future Agenda Items (Informational)
12. Next Meeting Date – May 15, 2014
   Note: If special accommodation is required, please call 213-974-9750 at least one week in advance.
   Si necesita más información en español referente a este anuncio, comuníquese por teléfono al 213-974-9750.

The purpose of the Consumer Affairs Advisory Commission is to provide advice, recommendations, and analysis to Director of Consumer Affairs and the Board of Supervisors on consumer needs and interests, consumer outreach and education, and Department programs and procedures.