



COUNTY OF LOS ANGELES CONSUMER AFFAIRS ADVISORY COMMISSION

Members of the Board

Gloria Molina
Mark Ridley-Thomas
Zev Yaroslavsky
Don Knabe
Michael D. Antonovich

"To Enrich Lives Through Effective and Caring Service"

COMMISSION MEETING

Thursday, March 20, 2014

Room B-83

Kenneth Hahn Hall of Administration – Basement Level

500 W. Temple Street, Los Angeles CA 90012

10:30 a.m. - 12:00 p.m.

Commissioners

Vivian Chan
Chair

Dennis Arguelles
Vice Chair

Joyce Ayvazi

Karine Bagdasarian

Ho-Jeong Eun

Ronnie Jayne

Joseph Lee

Helen Levin

Stanley Rogers

David E. Ryu

Sylvia Southerland

Kisheen Wayne Tulloss

AGENDA

1. Call to Order
2. Roll Call and Confirmation of Quorum *(Informational)*
3. Introduction of New Commissioner *(Informational)*
4. Review of Agenda *(Informational)*
5. Approval of Consumer Affairs Advisory Commission Minutes from:
 - January 15, 2014 *(Action Item)*
6. Department Update *(Informational)*
7. DCA Program Report - Counseling and Dispute Resolution
Maggie Becerra
DCA Chief of Counseling and Dispute Resolution
8. DCA Program Report – Volunteer and Internship Program
Espie Hernandez & Kerm Hartley
DCA Volunteer Coordinator
9. Subcommittee Updates
 - Executive
 - Foreclosure
 - Public Information
 - Legislative
10. Public Comment
11. Future Agenda Items *(Informational)*
12. Next Meeting Date – May 15, 2014

*Note: If special accommodation is required, please call 213-974-9750 at least one week in advance.
Si necesita más información en español referente a este anuncio, comuníquese por teléfono al 213-974-9750.*

The purpose of the Consumer Affairs Advisory Commission is to provide advice, recommendations, and analysis to Director of Consumer Affairs and the Board of Supervisors on consumer needs and interests, consumer outreach and education, and Department programs and procedures.