

**Los Angeles County
Consumer Affairs Advisory Commission
Meeting**

Minutes

Wednesday, September 18, 2013

Present: Dionne Faulk Karine Bagdasarian Helen Levin
Stanley Rogers Joseph Lee Ho-Jeong Eun
Vivian Chan
Dennis Arquelles

Staff: Brian Stiger
Kirk Shelton
Kristine Ovsepyan
Clemente Mejia

Excused: Ronnie Jayne
Joyce Ayvazi

Public: Annabella Mazariegos
Susan Rogers

Call to Order and Confirmation of Quorum:

The Chair called the meeting to order at approximately 1:05 p.m. The quorum requirement was met during the entire meeting. The agenda was reviewed by the commissioners present.

In accordance with the Brown Act, the agenda for the Commission Meeting was posted in advance on the outside door of the Department of Consumer Affairs (Room B-96), the meeting location (Cafeteria Conference Room), and online at <http://dca.lacounty.gov/Commission.htm>.

Approval of Minutes:

The minutes for the meeting of July 17, 2013 were unanimously approved on motion by Commissioner Rogers and seconded by Commissioner Eun.

Special Presentations:

Patricia Carbajal, Chief Executive Office

Overview of the County Legislative Process

- The County centrally coordinates all County legislative matters and recommendations on policy decision to the Board with the Intergovernmental and External Affairs (IGEA) of the County Chief Executive Office (IGEA).
- IGEA is the focal point of coordination of state and federal legislative policy and strategy for the County. In consultation with the Board of Supervisors, the legislative strategist, and County departments, IGEA develops the County's legislative priorities and policies for consideration by the Board, and analyzes legislative proposals. The County's advocacy is handled on a day-to-day basis by the Sacramento and Washington, D.C. offices.
- The County's State and Federal Agendas contain principles and policies that serve as the basis for the development and advocacy of positions on legislative, administrative, and budget issues that the County may pursue without additional approval by the Board of Supervisors.

- IGEA works with departments each year to develop the County's Federal and State Legislative Agendas.
- The Commission may review legislation of interest to the County and work with DCA and IGEA to provide feedback on legislation.

Subcommittee Updates:

Public Information Subcommittee

Chair Faulk – Subcom. Acting Chair (in Commissioner Jayne's absence)

The Public Information subcommittee did not have a meeting this period and did not have action items or recommendations. Chair Faulk asked for volunteers to join the Public Information Subcommittee. Commissioner Bagdasarian volunteered. Commissioner Jayne is a continuing member of the subcommittee.

Foreclosure Subcommittee

Chair Faulk – Subcommittee Chair

Chair Faulk updated the Commission on the activities of the subcommittee. The foreclosure Subcommittee met on 9-12-13. The subcommittee reviewed recent foreclosure trends and SB62. The subcommittee did not have any suggested recommendations at this meeting.

Administrative Services Subcommittee

Chair Faulk

The subcommittee has reached its one year time limit. The Commission may vote to make it a standing subcommittee or vote to disband the subcommittee.

Commissioner Rogers made the following motion, seconded by Commissioner Southerland:

Disband the Administrative Subcommittee.

The motion was unanimously passed by the commissioners present.

A member of the public spoke to the commission about attorney fraud and foreclosure fraud.

New Business:

None

Department Update:

Director Brian Stiger provided an update on the Department to the commissioners. Mr. Stiger talked about the progress of SB62 which is scheduled for Board consideration on 9-24-13 and public hearing on 10-22-13. If passed by the Board of Supervisors, the program will be implemented within 30 days.

Mr. Stiger notified the Commission that DCA was nominated for a Productivity and Quality Award for the eComplaints system. DCA's submission for the award was one of ten selected out of 74 submissions.

Mr. Stiger announced that the Department was awarded a Productivity Investment Fund grant which DCA will use to hire a consultant to help the Department evaluate and improve customer service standards and performance measures and develop a new strategic plan.

Mr. Stiger answered questions from the commissioners.

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Public Comment:

Two members of the public spoke to the Commission during public comment. They spoke about issues relating to homeowners' rights, senior foreclosure fraud, reverse mortgages, help for veterans and concern about inmates released without prescription medication.

Chair's Final Remarks:

Chair Faulk thanked the public for attending the meeting and sharing their input. She also thanked the commissioners present for attending.

Next Meeting:

The next meeting will be held on Wednesday, **November 20, 2013**.

Adjournment:

The meeting adjourned at approximately 2:07 p.m.