

# How to Create a Permits & Reservation Account with the County of Los Angeles, Department of Beaches & Harbors

1. Go to the online portal at <https://apm.activecommunities.com/LosAngelesCounty>
2. Click on Create New Account / Create an Account

The screenshot displays the website's header with navigation links: Home, Reservations, Memberships, and a My Cart button. Below the header is a 'Login' section with a breadcrumb trail '> Home Page > Login'. A message states: 'To access the features of this site, you must have a password-protected customer account. If you have an account and haven't logged in yet, please login now. If you do not have an account, please create a new account.'

The 'Already have an account?' section contains a 'Login' label, an 'Email' input field, a 'Password' input field, a reCAPTCHA widget with the text 'I'm not a robot', and links for 'Forgot your login name?' and 'Forgot your password?'. A blue 'Login' button is positioned below these fields.

The 'Don't have an Account?' section features a 'Create New Account' button, which is highlighted with a red box. A red arrow from the instruction text points to this button.

3. Enter your information in the appropriate fields and click Next

1 name & address 2 contact information 3 personal information 4 emergency contact 5 account information

Name & Address

Please note that in order to create an account for a child you must create an account for an adult first. Additional family members can be added to your account during registration.  
\* Denotes a required field.

\*First Name (Required)

\*Last Name (Required)

\*Street Address (Required)

\*Country (Required)  
United States of America

\*City, State, Zip Code (Required)  
 CA

[Add Mailing Address\(if different from above\)](#)

[Cancel & Return Home](#) [Next ▶](#)

4. Enter your Primary Phone Number and Email and click Next to continue

1 name & address 2 contact information 3 personal information 4 emergency contact 5 account information

Contact Information

Please enter your contact information.  
\* Denotes a required field.

Country Code [+1]United States of  \*Primary Phone (Required)  Extension

Country Code [+1]United States of  Secondary Phone  Extension

Country Code [+1]United States of  Text Alert Phone

Text Alert Carrier  
Carrier

Yes, I agree to receive text messages

\*Email address (Required)

Yes! Please email me the latest news and information.  
 Yes! Please mail me the latest news and information.

[Back](#) [Cancel & Return Home](#) [Next ▶](#)

5. Fill out your Personal Information and click Next to advance.



### Personal Information

Please enter your personal information. Los Angeles County seeks to provide diverse and inclusive programs and services. The following questions are intended to ensure that our programs and services are accessible and reflect the interests of our diverse residents. \* Denotes a required field.

\*Gender (Required)

Please select your gender... ▾

Users must be 13 years of age or older.

\*Date of Birth (Required)

mm/dd/yyyy

Head of Household

\*Customer Type (Required)

General Public ▾

#### Questions

\*Role in Family (Required)

▾

\*Race (Required)

▾

\*Household Size (Required)

▾

\*Annual Household Income (Pre-tax) (Required)

▾

\*Is the Head of Household a foster care parent? (Required)

▾

\*Is a language other than English spoken at home? (Required)

▾

\*How did you hear about us? (Required)

▾

\*Any Accommodations to fully participate in programs (Required)

▾

◀ Back

Cancel & Return Home

Next ▶

6. Enter your Emergency Contact Information and click Next when finished

7. Create a Password

8. Click on I'm not a robot

7. Click on Create Account

9. Log in to your email to activate your account