



**COUNTY OF LOS ANGELES
OFFICE OF PREVENTION SERVICES TASK FORCE**

PUBLIC CORRESPONDENCE RECEIVED
IN ADVANCE OF MARCH 31 MEETING

Contact information for the below correspondence has been redacted for privacy.
If you are a Task Force, table member, or member of the public who would like to request this information, please contact Mark Lee at mlee@ceo.lacounty.gov

From: Susan Park

Fri 3/10/2023 9:20 A.M.

Subject: User journey maps for LEP (Limited English Proficient) Korean Americans in Los Angeles

Hello Ceo Scorza,

Please see links to the user journey maps I mentioned in February. I have several more. They take a long time to write up.

The language access barriers and barriers to service do not only exist at the entry level, e.g. the first phone call and entry level or intake staff. They exist at the administrative level. I have spoken to administrators who don't even know the scope of services their own department offers or who does what.

<https://docs.google.com/document/d/1cdbAipWNrx6H6ybXRIUGHc15qrovPeeQLUyjlh7zcyj8/edit?usp=sharing>

https://docs.google.com/document/d/1Qtf_5sRXUrXRhmOxQyQ5vBKegcB8bxyXhYCePNJsoXI/edit

Thank you

All the best

Susan Park

www.aa4h.org Asian Americans for Housing and Environmental Justice

www.jepwa.org JEPWA Community Land Trust South Central LA

East LA Partners: Fanny Ortiz, Fideicomiso Comunitario Tierra Libre

From: Chris Trigueros

Fri 3/10/2023 5:19PM

Subject: Responding of Request to Partnership and Contractual agreement with Triggraphix
Neighborhood Spirit & Economic Development

Based on the

- Interest in centralization: Based on the average score of responses, there was broad interest in centralizing at least some functions to strengthen the County's abilities to serve residents, increase efficiency, and overcome barriers to collaboration. Most respondents preferred centralizing data tracking and IT systems but recognized that it would require significant staffing (e.g., legal, implementation) and capacity needs. In contrast, there was the least amount of interest in centralizing programming decisions. Departments and community agencies are widely acknowledged to have the expertise needed for program and service delivery. However, as displayed in the summary charts below, members had a wide range of responses for each function, chiefly informed by the various roles, responsibilities, and structures in place across their respective organizations or domains.

I believe I have Scientific Evidence from Documented proof of improvement and change in violence discrimination unemployment substance abuses and Social Justice by working with international Organizations with already established infrastructure and agreements to facilitate the common goals and interest in every level of societies working together to improve every level and institutions to comply and resist in funding or capitalizing on state programs that do alot of harm to peoples personal life and give every one the responsibility to educate themselves and others of your Civil constitutional and international human rights we all have a duty to. I really enjoy all the research and data and i believe my Network within the very roots of society can make a difference and economically develop a international demand for Los Angeles Life and Culture

please contact mi bee if i need to fill out applications and also submit proposals a presentation for county wide established infrustruce locations for prevention and promotion thru this annual event I am proud sponsor of...to give you guys an idea

www.followourlady.org

and view my site at

<https://neighborhoodgraphicsorg.godaddysites.com/gallery>

Neighborhood Spirit & Economic Development Social Justice Committee of El Monte

END OF PUBLIC CORRESPONDENCE