



Chief Executive Office  
COUNTY OF LOS ANGELES

# Prevention Services Task Force Meeting

## February 24, 2023








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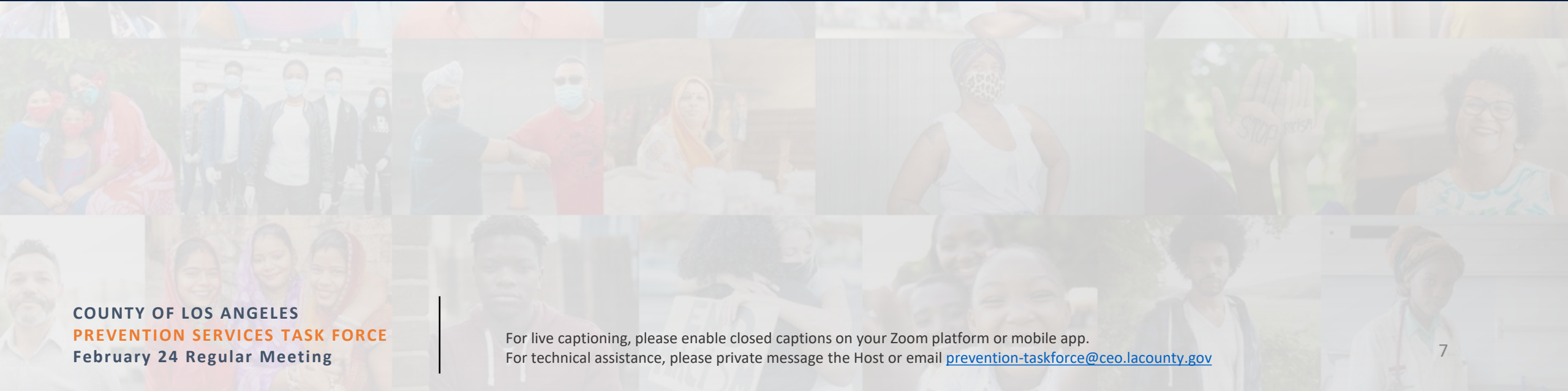
# Land Acknowledgement







# ITEM 4 ROLL CALL







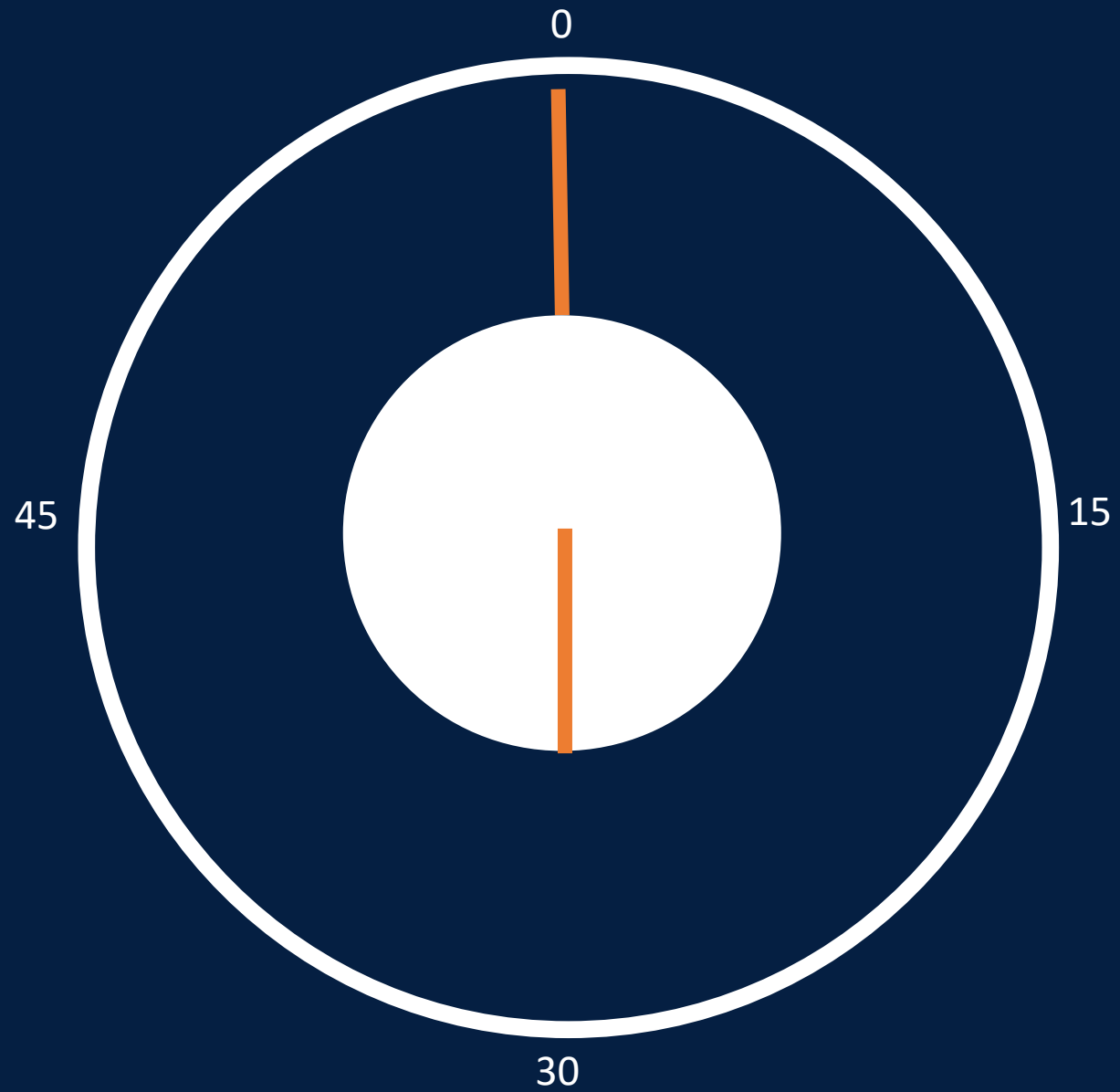
## ITEM 5 **Public Comment**

To address the Task Force and provide public comment on **today's agenda items**, please use the \*raise hand\* feature on Zoom. Use the same feature to lower your hand after your comments.

If you are calling in by phone, dial \*9 on the phone's dial pad to raise your hand. Dial \*9 again to lower your hand. Dial \*6 to unmute when told.

***Each speaker is allowed up to 90 seconds.*** Public comment on other Task Force-related subject matters is scheduled for the end of the meeting.





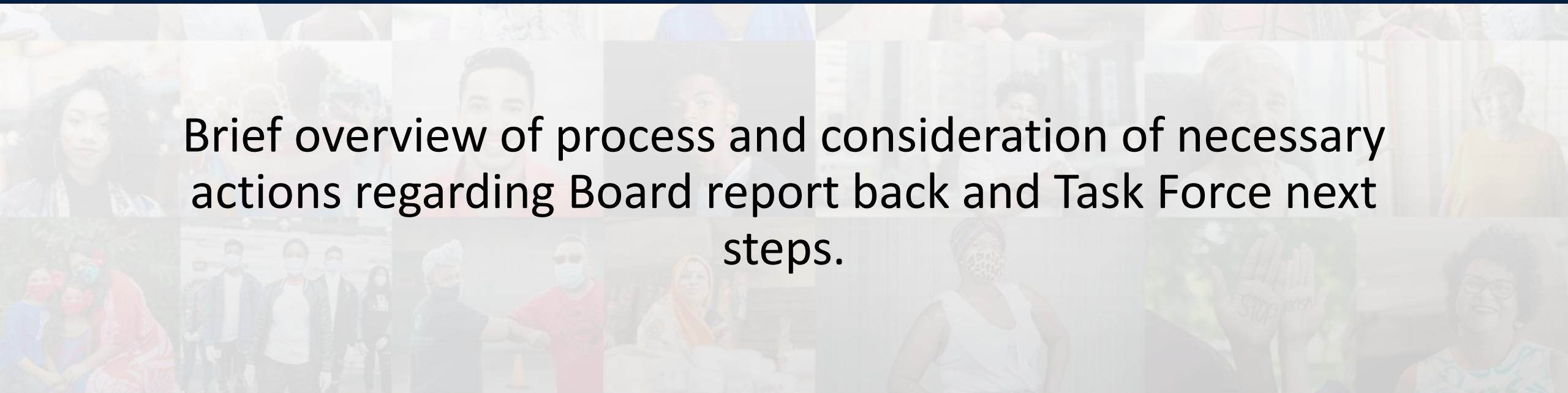








# ITEM 7



Brief overview of process and consideration of necessary actions regarding Board report back and Task Force next steps.



# ROADMAP TO OUR REPORT

## I. Executive Summary

## II. Introduction

- The Problem We're Trying to Solve
- Our Process
- Contextualizing Prevention and Promotion through an Anti-Racist and Historical Lens

## III. Meeting Our Directives

1. Governance Structure and Coordinated Service Delivery

2. Funding Streams Analysis

3. Community-Based Service Delivery System

4. Prevention Metrics and Data Integration

## IV. Recommendations

## V. Appendix

## VI. Works Cited



# TASK FORCE RECOMMENDATIONS

**NOTE: Recommendations were renumbered to avoid missing numerals. All text otherwise remains verbatim as approved.**

## Directive 1. Governance Structure and Coordinated Service Delivery

#	Recommendation	Status
1a	Adopt the <b>Countywide Vision for Prevention and Promotion</b> as a draft; seek additional community input; and engage widely with staff, service providers, and community.	Adopted by Task Force on 11/4/22
1b	Adopt the <b>Countywide Model for Prevention and Promotion</b> as a draft; seek additional stakeholder input to amend it as needed; and develop a framework to align County stakeholder prevention and promotion efforts with the model.	Adopted by Task Force on 12/16/22
1c	Adopt the <b>Countywide Prevention and Promotion Guiding Principles</b> as a draft; seek additional community input; and disseminate it widely among staff, service providers, and community.	Adopted by Task Force on 11/4/22
1d	Direct CEO to work with County departments to establish and resource a <b>Countywide Prevention and Promotion Coordination Team (PPCT) and departmental implementation teams</b> working with external partners and community stakeholders to increase coordination and collaboration among County departments and initiatives.	Adopted by Task Force on 1/6/23
1e	Direct PPCT to coordinate and consolidate a <b>prevention and promotion policy agenda</b> across departments and initiatives.	Adopted by Task Force on 1/6/23
1f	Direct PPCT to share strategies to address <b>regulatory, legal, and legislative barriers</b> as well as funding constraints to enable an effective community-based service delivery system.	Adopted by Task Force on 1/6/23
1g	Direct PPCT to support and uplift existing initiatives and strategies to improve <b>resource navigation and access</b> , including how their learnings can be applied and implemented across other service areas.	Adopted by Task Force on 1/6/23

# TASK FORCE RECOMMENDATIONS

**NOTE: Recommendations were renumbered to avoid missing numerals. All text otherwise remains verbatim as approved.**

## Directive 2. Funding Streams Analysis

#	Recommendation	Status
2a	Direct CEO, in coordination with PPCT, to <b>strengthen the County’s capabilities to conduct multi-departmental budget coordination and strategy</b> , including the ability to braid/blend in order to leverage and maximize funding, and identify spending gaps to assist Board and departmental decision making.	Adopted by Task Force on 1/6/23
2b	Direct CEO to create a <b>Countywide Prevention and Promotion Budget</b> .	Adopted by Task Force on 1/6/23

## Directive 3. Community-Based Delivery System

#	Recommendation	Status
3a	Support CIO – in consultation with CEO, County Counsel – to collaborate with departments in developing strategies to further their work on the <b>Countywide information, referral, and connection platform</b> (InfoHub) and similar efforts to develop next steps to streamline and address navigation and access barriers across the County’s service portfolio.	Adopted by Task Force on 11/4/22
3b	Direct ARDI to identify barriers to compensating <b>Community Members with Lived Expertise</b> and develop a set of equitable guidelines or recommendations that departments could adopt to increasingly involve members with lived expertise in policy and program development.	Adopted by Task Force on 11/4/22
3c	Direct ARDI to support departments in order to identify opportunities to strengthen and enhance delivery of County prevention and promotion services in <b>partnership with community-based service providers</b> who are better equipped to serve communities.	Adopted by Task Force on 11/4/22



# TASK FORCE RECOMMENDATIONS

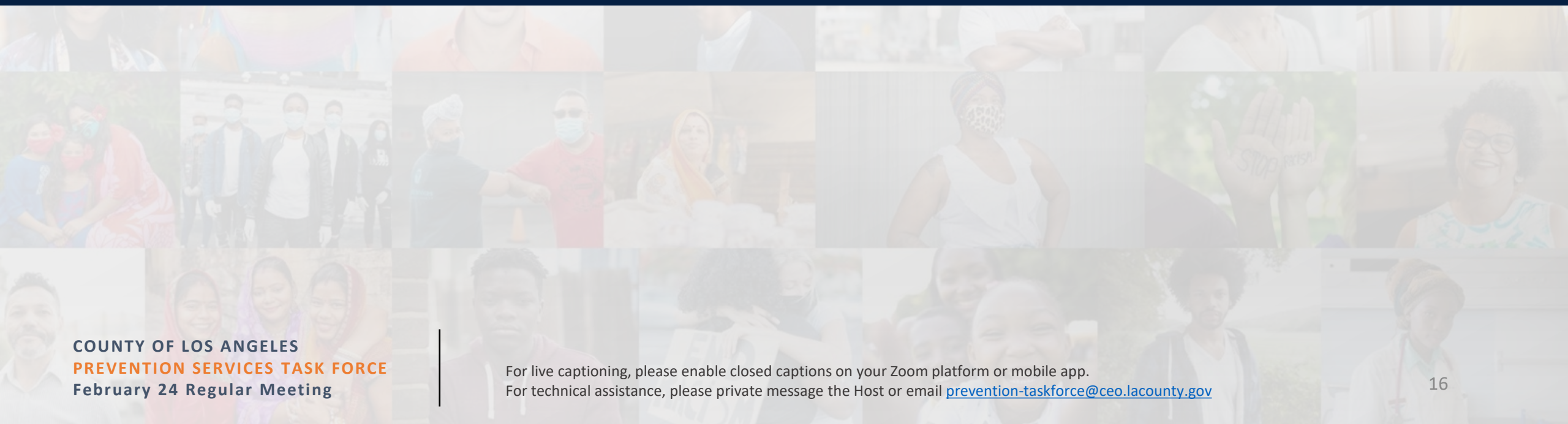
**NOTE: Recommendations were renumbered to avoid missing numerals. All text otherwise remains verbatim as approved.**

## Directive 4. Prevention Metrics and Data Integration

#	Recommendation	Status
4a	Adopt a common set of Prevention and Promotion Outcomes to monitor progress (i.e., monitoring both well-being and thriving as well as the efficacy of our prevention and promotion services).	Adopted by Task Force on 12/16/22
4b	Direct CEO to identify dedicated resources to support CIO, County Counsel, and department leads to develop cross-departmental data sharing/integration plans for specific service areas.	Adopted by Task Force on 11/4/22



# ACTIVITIES WITH EXISTING AUTHORITY





# ONGOING ACTIVITIES WITH EXISTING AUTHORITY

## Recommendations Removed Due to Existing Authority

The following recommendations were previously discussed by the Task Force but not included as formal recommendations because authority already exists to execute/continue executing upon them (by ARDI, the Task Force, and/or other entities):

Directive	Recommendation
<b>Governance Structure and Coordinated Service Delivery</b>	Direct PPCT to prioritize the Implementation of the Systems of Care Interagency Leadership Team and direct Office of Child Protection to serve as lead convener and require relevant departments to participate.
<b>Funding Streams Analysis</b>	Direct ARDI to build upon, update, and expand the Prevention and Promotion program inventory.
<b>Community-Based Service Delivery System</b>	Direct the Task Force and ARDI to continue to carry out this initiative’s planned and ongoing community engagement process, with the necessary funding to conduct culturally-relevant outreach, language access, and hold robust listening and feedback sessions.
	Direct the Task Force and ARDI to develop a User Journey Experience map; conduct population-specific user Journey Mapping across multiple services.
	Adopt and strengthen OIA’s recommendations for a Countywide approach to language access, including translation, interpretation, and culturally-appropriate communication and outreach.
	Direct PPIT to develop a Countywide approach to partnering with community-based service providers, including implementing strategies to support smaller providers who may face challenges navigating County contracting practices.
<b>Prevention Metrics and Data Integration</b>	Direct ARDI and the Task Force refine and advance the guiding prevention metrics for further refinement and alignment with Countywide governance, including additional community engagement and analyses to address disproportionality.

# COMMUNITY ENGAGEMENT PROCESSES

Community engagement and listening sessions will create additional space for community members to share their reactions, comments, and questions regarding the Task Force's **draft vision, model, and guiding principles** (if adopted by the Board).

These feedback sessions will be held in multiple formats to help lower barriers to accessing both physical and online spaces and honor community member preference to engage in spaces where they feel most comfortable.

- Hosted by ARDI/Task Force – virtual (multiple sessions)
- Hosted by multiple Community Based Organizations – in-person (multiple sessions)
- Hosted by multiple Community Based Organizations – virtual (multiple sessions)
- Hosted by department/regional orgs community networks (multiple sessions)

Although these sessions will be open, we will intentionally conduct outreach to previous priority populations on the following slide and ensure the in-person sessions are geographically dispersed.

**The Task Force may also conduct consultation sessions with County staff and community-based organizations to receive feedback and input on the above, as well as the operational structure of PPCT and its future work to support partnerships with community-based service providers.**



# USER JOURNEY MAPPING

**User Journey Experience Mapping** – the experience that residents have seeking, accessing, and receiving services – is a crucial component to inform the development of a comprehensive, community-based prevention & promotion services delivery system.

The following priority populations are based upon the selected life course outcomes and task force members feedback on their experiences navigating and accessing County services. (Note: There are many potential populations for replacement or addition, identified by the Disproportionality table.)

**How can the Task Force leverage expertise from existing County initiatives to research and conduct analyses on these user experiences?**

Foster/Transition  
Aged Youth (TAY)

Parents/guardians  
impacted by child  
welfare system

Older adults

People with  
disabilities

People who have  
accessed physical  
health services

People who have  
accessed behavioral  
health services

Unhoused  
individuals / have  
experienced  
homelessness

Low-income  
individuals (general  
group)

Justice impacted  
individuals

Limited English  
proficiency  
communities

# DEEPENING FOCUS ON DISPROPORTIONALITY

**The Disproportionality Table of the Task Force identified the following population subgroups/categories identified for elevated focus to addressing disproportionalities, including through coordinated data collection/metrics capture, synthesis, and subsequent policy/program design:**

- Race/ethnicity
- Disability (inclusive of physical, cognitive, learning, etc.)
- Sexual orientation/gender identity/expression (SOGIE)
- Limited English proficiency
- Immigrant and/or foreign-born (including careful strategies to support undocumented communities without exacerbating risk or harm)
- Unhoused/have experienced homelessness
- Justice impacted
- Single parents
- Age (focus on data on older adults, particularly those living alone and/or low income)
- Foster/Transition Aged Youth (TAY)
- Severe mental illness
- Substance abuse populations



# REFINEMENT OF METRICS/LIFE COURSE OUTCOMES

**The Disproportionality Table of the Task Force identified life course outcomes to be utilized toward prevention & promotion metrics measure well-being in the County:**

↓ Infant Mortality	↑ % of Families with Incomes at 250% FPL	↑ Attainment of Postsecondary Credentials w/ Labor Market Value	↑ Stable Employment at 250% FPL	↓ Adult First-Time Felony Convictions	↑ Socioemotional/Cognitive Readiness as Children Approach School Age
↑ Age-Appropriate Socioemotional/Cognitive Proficiency in grades 1-6	↑ Good Physical/Behavioral Health/Well-Being (Adults & Adolescents)	↑ Aging in Place with Safety, Dignity, & Independence	↑ % with Stable/Affordable Housing	↓ Child Maltreatment (both within families & systems)	↑ Financial Well-Being

Per Task Force recommendations relating to these metrics/outcomes, the table can continue to refine these outcomes, connect them to relevant quantitative data sources, and solicit feedback from County staff and community members on how to refine and activate these metrics.

# DEEPENING FOCUS ON DISPROPORTIONALITY

The Disproportionality table previously began its analysis of elevated considerations relating to disproportionality across the 12 life course outcomes. It may continue this work in Phase 2, including bringing in subject matter experts (both within and external to County departments).

## ILLUSTRATIVE EXAMPLES BELOW

Life Course Outcome	Known concerns and/or suspected concerns requiring additional study	Actionable solutions for further exploration (need to be validated or expanded upon by subject matter experts)
<p>↑ Aging in Place with Safety, Dignity, &amp; Independence</p>	<ul style="list-style-type: none"> <li>• Language/cultural isolation and ability for POC elders/immigrants to access safe living spaces</li> <li>• Financial stability/wealth gap shaped by structural and systemic racism, etc.</li> <li>• Disparate access to transportation/transit due to vehicle costs or ableism</li> </ul>	<ul style="list-style-type: none"> <li>• Increasing affordable senior housing, including for culturally and linguistically specific communities</li> <li>• Disability resource centers</li> <li>• Programs to promote social connectedness for older adults, including through broadband access and digital literacy</li> <li>• Enhanced transit and transportation services for older adults, especially those with disabilities</li> </ul>
<p>↑ Age-Appropriate Socioemotional/Cognitive Proficiency in Middle Childhood (Ages 6-11)</p>	<ul style="list-style-type: none"> <li>• Impact of social media, especially related to harmful content/messages, inappropriate or predatory content, and cyberbullying especially targeted toward marginalized young people (includes racial digital divide issues)</li> <li>• Exclusionary and unsupportive (e.g., anti-LGBT, racist, ableist, etc.) school environment interfering with education and well-being</li> <li>• Limited English proficiency students facing intersectional challenges, often compounded with limited parental access to resources due to language access, immigration concerns, etc.</li> </ul>	<ul style="list-style-type: none"> <li>• Ensuring access and visibility of role models and stable adult presence for youth with marginalized identities/experiences</li> <li>• Increasing availability of after school programs in specific neighborhoods with culturally relevant and affirming programming</li> <li>• Bridge digital divide and ensure communities of color in LA County have access to technology (e.g., laptop/computer access) and quality internet service</li> <li>• Expansion of dual language immersion, additional language learning programming</li> <li>• Ensuring inclusive and explicitly anti-racist, LGBTQ-affirming school environments</li> </ul>



# CONTINUED COORDINATING ACTIVITIES

The Task Force adopted recommendations and/or has existing authority relating to multiple existing County efforts currently led by TF members or their teams:

- Supporting CIO's efforts to strengthen of multi-departmental datasharing and integration, including continued work on Countywide information, referral, and connection platform (InfoHub)
- Supporting child and family welfare coordinating initiatives, including the Systems of Care Interagency Leadership Team and efforts to implement Family First Prevention Services Act (FFPSA) and the State Block Grant

**How can the Task Force continue to support these activities and maximize collaboration and coordination between County departments?**





# PHASE 2 AREAS OF FOCUS

At the last meeting, Task Force members discussed multiple activities and action steps for Phase 2 of this effort:

**Prioritizing domain(s) of focus**

**Community Engagement Process**

(including community input and dissemination of vision, model and guiding principles)

**User Journey Experience Mapping**

**Strengthening Budgeting Capabilities**

**Racial Disproportionality Analyses and Refinement of Metrics/Life Course Outcomes**

**Additional community-centered efforts**  
(lived expertise compensation, CBO partnerships)

**Continual Coordination Across Relevant County Initiatives**  
(including Systems of Care, data integration, FFPSA/CCP)

# COMMUNITY ENGAGEMENT

Themes raised by members at the January 27, 2023 meeting:

## Community Engagement Process

(including community input and dissemination of vision, model and guiding principles)

- Consensus that a good starting point is to assemble inventory of current departmental engagement efforts/strategies/networks
- Consider how non-governmental entities are also engaging community and can partner with us
- Avoid asking same questions / reaching out to same people
- Will still need to do engagement process on **new** Task Force deliverables including vision, model, guiding principles

### Proposed next steps/order of operations:

- ARDI will make request to departments to share their existing engagement strategies/networks/groups – perhaps also focus in on efforts priority domains once they are selected
- Identify commonalities and gap analysis of which populations/issue areas may be underaddressed



# PRIORITIZING DOMAINS

## Prioritizing domain(s) of focus

- Desire to identify criteria / justification for our priority domains informed by data, community members, gap analyses, and/or Board priorities
- Shortlist (specific goals here tentative)
  - Homelessness (building off of CEO-HI and emergency declaration)
  - Child welfare (preventing child maltreatment in both families and systems)
  - Justice and safety (intercept model)
  - Aging
  - Disability

### Proposed next steps/order of operations:

- Confirm priority domains
  - Identify existing coordinating lead(s)
  - Determine what's working/not working in existing structure(s), whether relating to funding, data, communication, policy advocacy, regulatory or legal issues
  - Identify specific issues to address / goals to achieve
  - Pursue solutions, including policy agenda and funding strategies (**note: this overlaps with PPCT recommendations passed by the Task Force to compile policy agenda and funding strategies; see next slide**)

# RACIAL DISPARITIES AND INEQUITIES ANALYSIS

## Racial Disproportionality Analyses and Refinement of Metrics/Life Course Outcomes

- Necessary to revise and refine the metrics and especially bring in experts (including from departments) to confirm metrics that are highly regarded by experts in the field
- Conduct intersectional analyses across these metrics/outcomes (e.g., Board has asked ARDI to look at homelessness across race/ethnicity populations)

### **Proposed next steps/order of operations:**

- Confirm priority domains
  - Identify which metrics/outcome areas to focus on
  - Bring experts in from departments and community
  - Create metrics inventory for those specific domains currently in use
  - Conduct analyses relating to racial disproportionality within these domains
  - Finalize revise and refined metrics
  - Identify solutions to improve metrics/outcomes and resolve racial disproportionalities



# ADDITIONAL AREAS OF FOCUS

## Policy agenda

**Continual Coordination Across Relevant County Initiatives**  
(including Systems of Care, data integration, FFPSA/CCP)

## User Journey Experience Mapping

**Additional community-centered efforts**  
(lived expertise compensation, CBO partnerships)

- **Policy Agenda** priority domains can help shape the approach to developing an agenda
- **Data sharing/integration** – raised a ton in Phase 1 in Coordination table; perhaps opportunity to pursue these in priority domains
- **User Journey Mapping** – approach will likely be informed by priority domains selected; some work has been done by departments but this it not necessarily holistic (e.g., much of inventory collected by Coordination table related to specific programs/service areas); need to determine what the purpose of this mapping is.
- **Community-centered efforts** – ARDI can carry some of these forward based on existing authority, otherwise need to wait for Board to confirm

### Proposed next steps/order of operations:

- After confirming priority domains, establish roles for department stakeholders + TF + PPCT staff based on what issues are needing to be addressed

# CONSIDERATIONS

As we review the categories of categories today for Phase 2, we want your feedback on:

- What activities may be missing and/or should be added?
- Which domains should we focus on first / what outcomes should we prioritize?
- Do any of the activities align with existing efforts your departments/initiatives are engaged in?



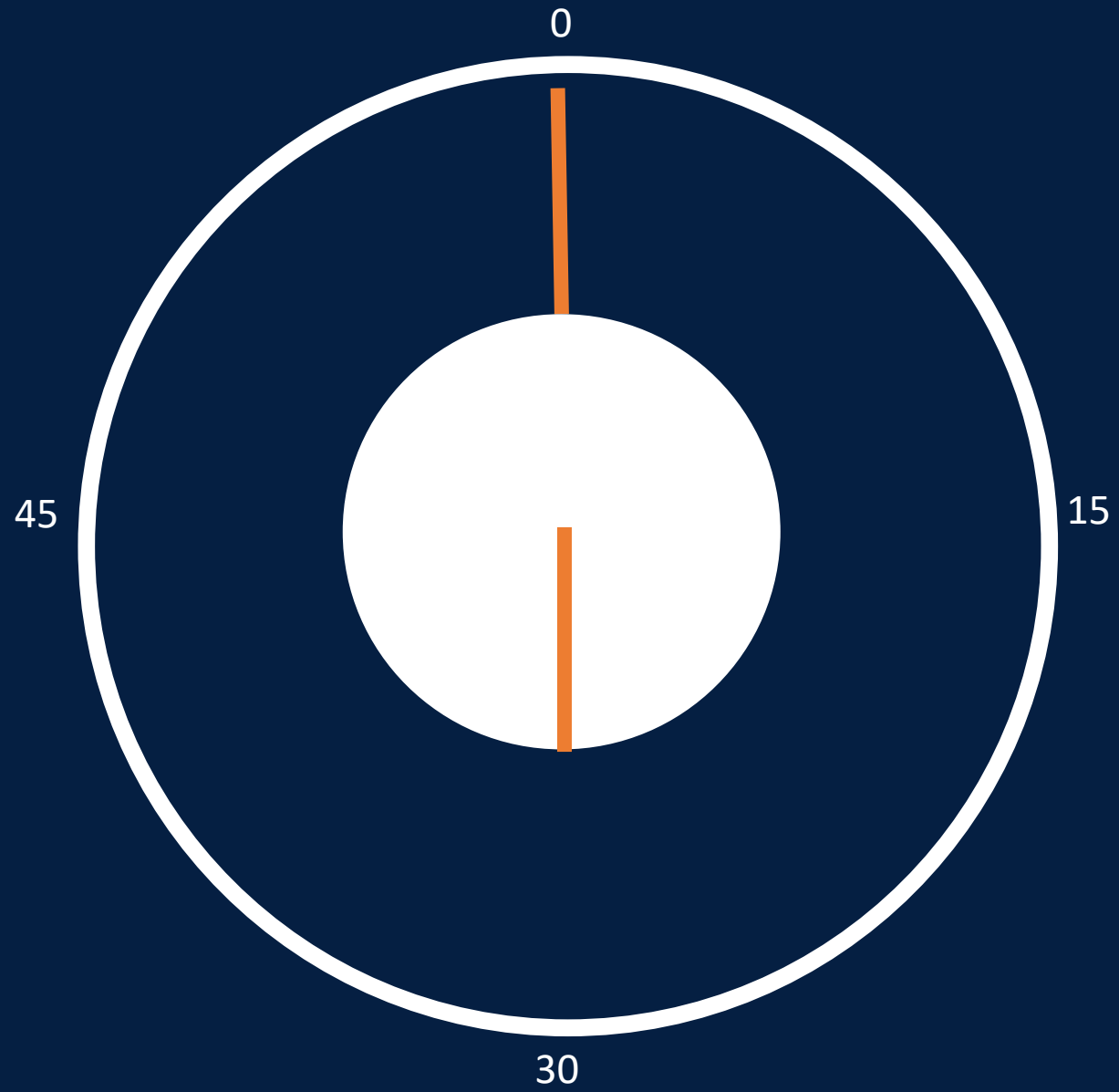


ITEM 9 **Public Comment**

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*Each speaker is allowed up to 90 seconds.*







ITEM 10

# ADJOURNMENT

Upcoming meeting dates (all Fridays at 9am)

- February 24
- March 31
- April 28
- June 2
- June 30