

## **COUNTY OF LOS ANGELES**



|Administrative Services | February 2, 2023

# CHIEF PROBATION OFFICER DR. ADOLFO GONZALES

**ADAM BETTINO - CHIEF DEPUTY ADMINISTRATIVE SERVICES & OPERATIONAL SUPPORT** 

**KAREN FLETCHER - CHIEF DEPUTY JUVENILE SERVICES & ADULT SERVICES** 



## MANAGEMENT SERVICES BUREAU

**JAMES T. JOHNSON, DIVISION MANAGER** 

MANAGEMENT SERVICES BUREAU

### Total Work Orders for Juvenile Halls/Camps

(June 2022 - November 2022)

JUNE - NOV 2022	S	BJNJH	LPJH	CMYC	Camp Afflerbaugh	Camp Gonzalez	Camp Rockey	Camp Munz	Camp Paige	Camp Scott	Camp Scudder	Camp Mendenhall	Camp Kilpatrick	DKC	Grand Totals
Jun-22	218	186	48	7	19	5	19	1	14	2	3	1	7	75	605
July-22	268	208	58	10	16	0	25	0	13	2	5	0	0	46	651
Aug-22	349	211	48	0	31	1	21	0	21	0	4	0	11	85	782
Sept-22	255	207	25	4	22	0	10	0	9	0	3	1	8	59	603
Oct-22	247	163	28	5	25	2	12	1	17	2	2	2	12	37	555
Nov-22	264	189	41	2	24	0	12	0	12	0	0	0	7	28	579
Total	1601	1164	248	28	137	8	99	2	86	6	17	4	45	330	3775

MANAGEMENT SERVICES BUREAU

### **Active Work Orders for Juvenile Facilities**

(June 2022 - November 2022)

June- Nov 2022	СЈН	влилн	LPJH	СМҮС	Camp Afflerbaugh	Camp Gonzalez	Camp Rockey	_	Camp Paige	Camp Scott	Camp Scudder	Camp Mendenhall	Campus Kilpatrick	DKC	TOTAL
0 to 29 Days	119	81	10	2	4	0	7	0	1	0	0	0	6	3	233
30 to 60 Days	17	2	4	5	3	2	3	0	2	0	1	0	6	3	48
61 to 90 Days	8	1	2	4	6	0	0	0	0	0	0	0	0	0	21
90+ Days	13	10	2	1	6	0	0	0	3	0	0	0	0	2	37
SUB-TOTAL	157	94	18	12	19	2	10	0	6	0	1	0	12	8	339

MANAGEMENT SERVICES BUREAU

### **Total Work Orders for Area Offices**

(June 2022 - November 2022)

JUNE – NOV 2022	AB109 Administration Office	AB109 Antelope Valley	Centinela Office/PW	Central Audit Investigation	Central Office	Central Transcribing	Downey Administrative Center Building	Downey Admin Center- ISD District 4 Water Pump Shed	East LA Area Office	East Los Angeles Courthouse	East San Fernando Valley Area Office	El Monte Courthouse	Firestone Area Office	Harbor Area Office	Internal Audits	Michael Antonovich Antelope Valley Courthouse	Pasadena Courthouse	Pomona Valley AO	P & S Warehouse	Probation Training Academy	Reentry Opp Center	Rio Hondo AO	Riverview AO	Santa Monica AO	South Central AO	Grand Totals
June-22	0	1	3	0	0	1	20	0	2	0	3	2	1	2	2	2	2	1	1	6	4	3	4	0	2	62
July-22	0	2	2	3	0	4	18	0	3	0	2	4	3	0	0	1	0	0	0	2	7	2	0	0	1	54
Aug-22	2	0	0	1	1	5	22	0	2	0	1	1	4	2	0	1	3	1	1	12	2	5	2	0	1	69
Sept-22	0	2	1	2	1	2	24	0	1	0	2	4	5	2	1	0	1	0	3	4	6	6	7	2	4	80
Oct-22	0	0	2	3	1	3	24	0	5	0	2	4	3	1	0	0	0	1	3	6	2	4	1	3	2	70
Nov-22	0	0	4	3	0	6	14	1	3	0	8	6	8	4	0	2	0	0	4	10	3	2	2	2	1	83
Total	2	5	12	12	3	21	122	1	16	0	18	21	24	11	3	6	6	3	12	40	24	22	16	7	11	418

MANAGEMENT SERVICES BUREAU

### **Active Work Orders for Area Offices**

(December 2021 - May 2022)

JUNE – NOV. 2022	AB109 Administration Office	AB109 Antelope Valley	Centinela Office/PW	Central Audit Investigation	Central Office	Central Transcribing	Downey Administrative Center	Downey Admin Center-ISD District 4 Water Pump Shed	East LA Area Office	East Los Angeles Courthouse	East San Fernando Valley Area Office	El Monte Courthouse	Firestone Area Office	Harbor Area Office	Internal Audits	Michael Antonovich Antelope Valley Courthouse	Pasadena Courthouse	Pomona Valley AO	P & S Warehouse	Probation Training Academy	Reentry Opp Center	Rio Hondo AO	Riverview AO	Santa Monica AO	South Central AO	Grand Totals
0 to 29 Days	0	0	4	3	0	2	5	o	1	o	7	3	4	3	0	2	0	0	1	7	3	1	1	2	1	50
30 to 60 Days	0	0	0	1	0	0	3	0	0	0	0	1	0	0	0	0	0	0	2	2	0	0	0	3	1	13
61 to 90 Days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1
90+ Days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sub-Total	0	O	4	4	0	2	8	0	1	0	7	4	4	3	0	2	0	0	3	9	3	1	2	5	2	64



## GINA BYRNES, CHIEF FINANCIAL OFFICER

## 2-Year Department Expenditures

(\$ in millions)

Expenditures	FY 2021-22		FY 2022-23	
	Actuals	Budget	Estimates	Variance
Salary & Employee Benefits	\$751.4	809.4	\$769.0	\$40.4
Supplies	13.1	17.7	15.0	2.7
ISD IT Services	16.8	15.1	18.1	(3.0)
Alterations and Improvements	7.2	11.9	13.1	(1.2)
Custodial Services	9.1	3.9	9.4	(5.5)
Telephone/Utilities/Rent	20.9	25.0	22.6	2.4
Travel and Training	0.5	2.2	0.7	1.5
Contract Services and DSO's	131.2	152.7	157.6	(4.9)
Capital Assets	0.0	4.8	3.9	0.9
Other Charges (includes CCW)	9.7	16.4	15.6	0.8
IFT	(5.1)	(4.9)	(5.6)	0.7
TOTAL	\$954.8	\$1,054.2	\$1,019.4	\$34.8

Revenues	FY 2021-22		FY 2022-23	
	Actuals	Budget	Estimates	Variance
County Contribution	\$656.1	674.9	\$674.9	0.0
AB109/Prop 63	123.9	124.6	124.6	0.0
SB678	32.9	47.4	43.6	(3.8)
Juvenile Probation Funds	51.3	103.5	78.6	(24.9)
Juvenile Prob. Camp Funds	7.0	9.2	7.0	(2.2)
Juvenile Reentry	2.7	2.6	2.7	0.1
JJCPA	5.3	0.8	0.8	0.0
YOBG	31.1	35.7	34.7	1.0
Title IV-E	28.7	23.3	23.3	(0.0)
Other Revenue	15.8	32.2	29.2	(3.0)
Prior Year Surplus	22.1	0.0	0.4	0.4
TOTAL	\$976.9	\$1,054.2	\$1,019.8	(\$34.4)

## Overtime - 5 Year Trend

<b>FINANCE</b>
----------------

	FY 2022-23	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22	FY 2022-23
OT Cost	Budget	Actuals	Actuals	Actuals	Actuals	Actuals	Estimate
Juvenile Institutions	\$7,007,000	\$17,695,086	\$17,767,100	\$22,966,365	\$4,956,392	\$13,819,424	\$29,752,000
Juvenile Field	671,000	911,143	964,177	1,380,593	788,595	1,217,628	2,696,000
Adult Field	1,292,000	3,984,738	4,876,066	3,458,006	2,011,246	3,608,041	8,311,000
Administration	1,072,000	1,145,451	1,025,600	1,945,816	2,233,150	2,276,526	2,862,000
TOTAL	\$10,042,000	\$23,736,418	\$24,632,943	\$29,750,780	\$9,989,383	\$20,921,619	\$43,621,000

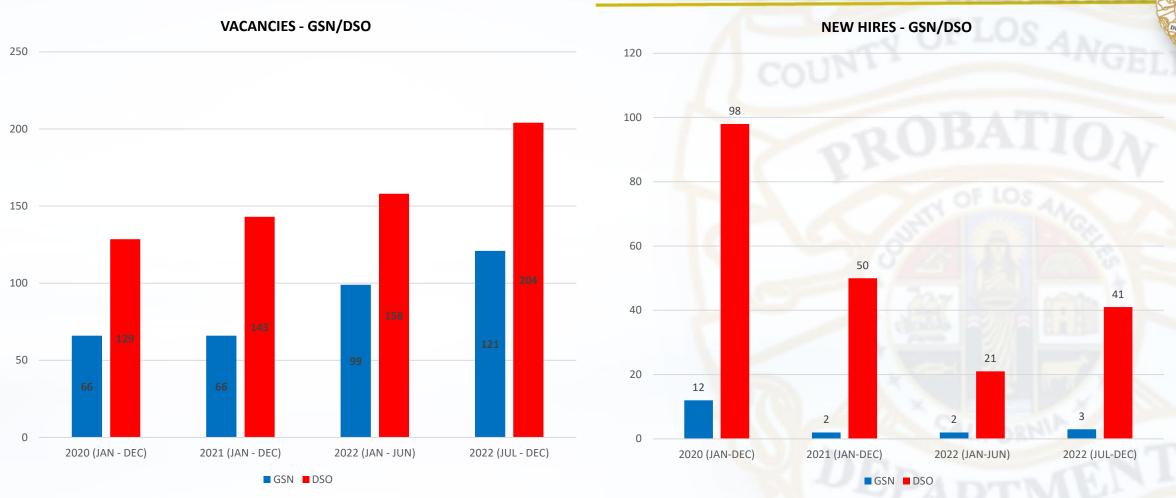


## HUMAN BESOURCES

**DEANNA CARLISLE, HR DIVISION DIRECTOR** 

## Vacancies & New Hires





<sup>\*</sup>New Hires will not match statistics provided by Backgrounds since candidates who cleared will rarely be processed within the same time period. Personnel Operations must wait on release dates, or a start date may be established that is in a different month from when the candidate is cleared. Promotions and lateral transfers from other County Departments are reflected as New Hires.

## **Departmental Attrition**

HUMAN RESOURCES

### **ATTRITION RATES - GSN/DSO**



<sup>\*</sup>Transfers within and between bureaus are not counted. Only personnel who left the department are identified.

**Examinations** 

**HUMAN RESOURCES** 

#### **Detention Services Officer**

Month	Applications Received	Applications Accepted	Scheduled for Written Test	Appeared for Written Test	Scheduled for Oral Interview	Appeared for Oral Exam	Added to List*	Added to list -Application Date
May 2022	160	103	270	62	0	NA	0	NA
June 2022	186	128	838	405	146	93	0	NA
July 2022	146	103	NA	NA	44	7	95	Dec 2021-April 2022
August 2022	516	434	NA	NA	266	202	0	NA
September 2022	826	600	0	0	168	89	202	June 2021-July 2022
October 2022	286	190	602	313	0	0	59	August 2022-Sept 2022
November 2022	214	143	189	95	238	190	0	NA
TOTAL	2334	1701	1899	875	862	581	356	

**Examinations** 

**HUMAN RESOURCES** 

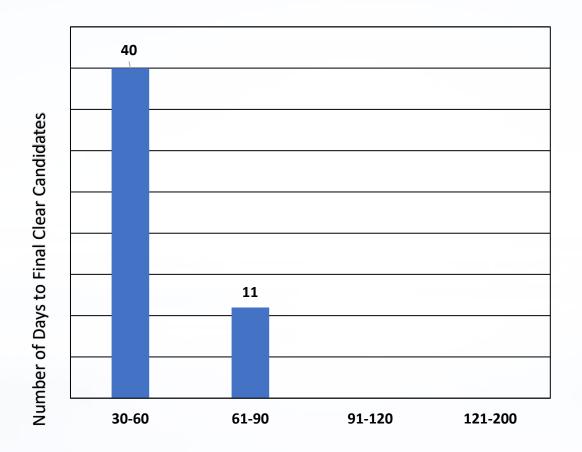
#### **Group Supervisor, Nights**

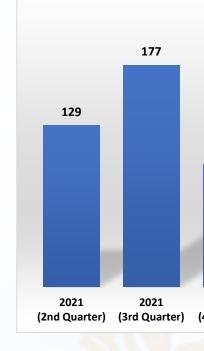
Month	Applications Received	Applications Accepted	Scheduled for Written Test	Appeared for Written Test	Scheduled for Oral Interview	Appeared for Oral Exam	Added to List*	Added to list - Application Date
May 2022	87	61	0	NA	0	NA	0	NA
June 2022	49	68	400	233	101	82	0	NA
July 2022	91	77	NA	NA	22	3	71	April 2021-April 2022
August 2022	301	265	NA	NA	0	0	0	NA
September 2022	454	369	0	0	168	77	76	May 2021- July 2022
October 2022	120	88	155	87	0	0	0	NA
November 2022	125	101	277	97	80	66	52	August 2022- Sept 2022
TOTAL	1227	1029	832	417	371	228	199	

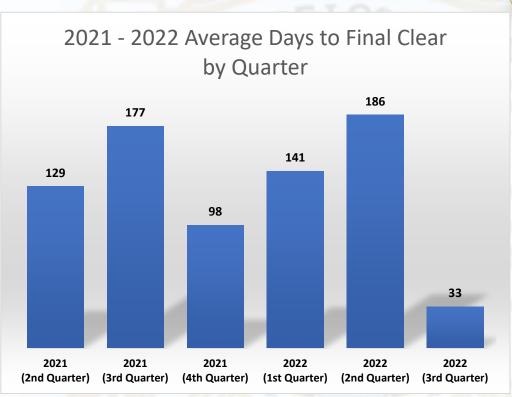
### Background Investigations – Sworn Candidates Final Clear Time

Avg. # of Days to Final Clear Candidates

### **HUMAN RESOURCES**

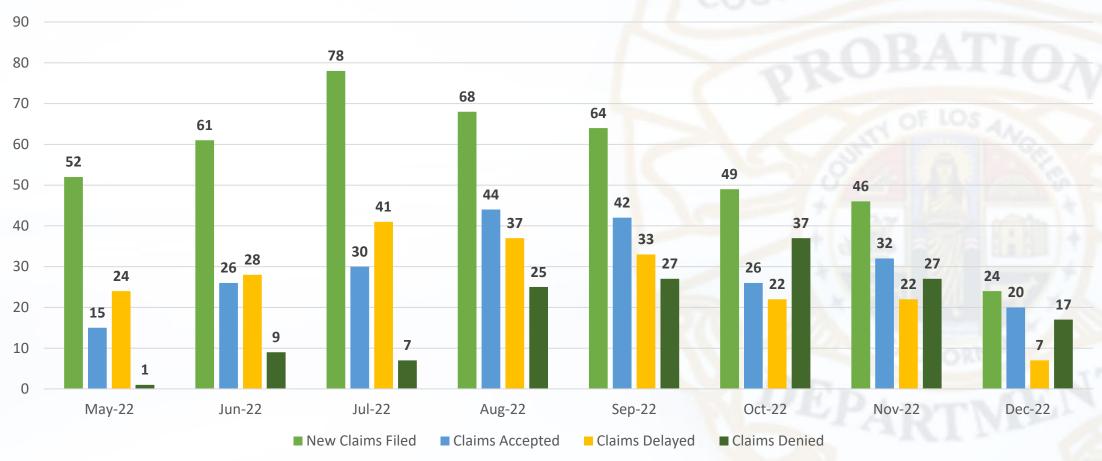






<sup>\*</sup> Timeframes increased during the 1st and 2<sup>nd</sup> quarter of 2022 in part to applicants rescheduling appointments due to Covid.

## **Workers Compensation Claims**

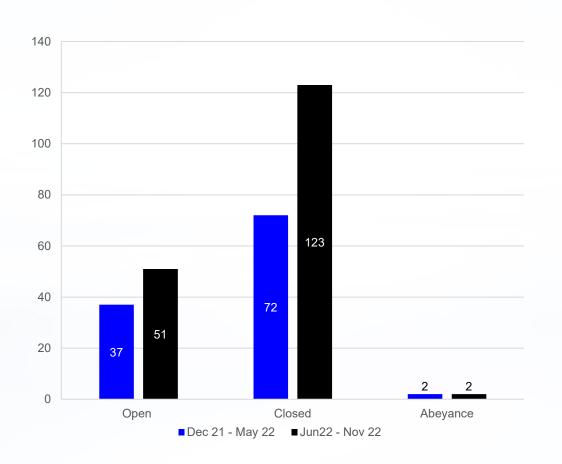


<sup>\*</sup>Numbers as of December 21, 2022

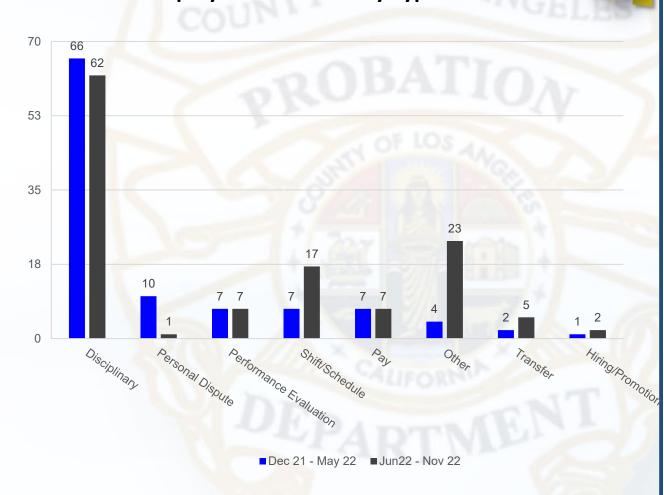
**Employee Grievances** 

**EMPLOYEE RELATIONS** 

#### **Employee Grievances by Status**



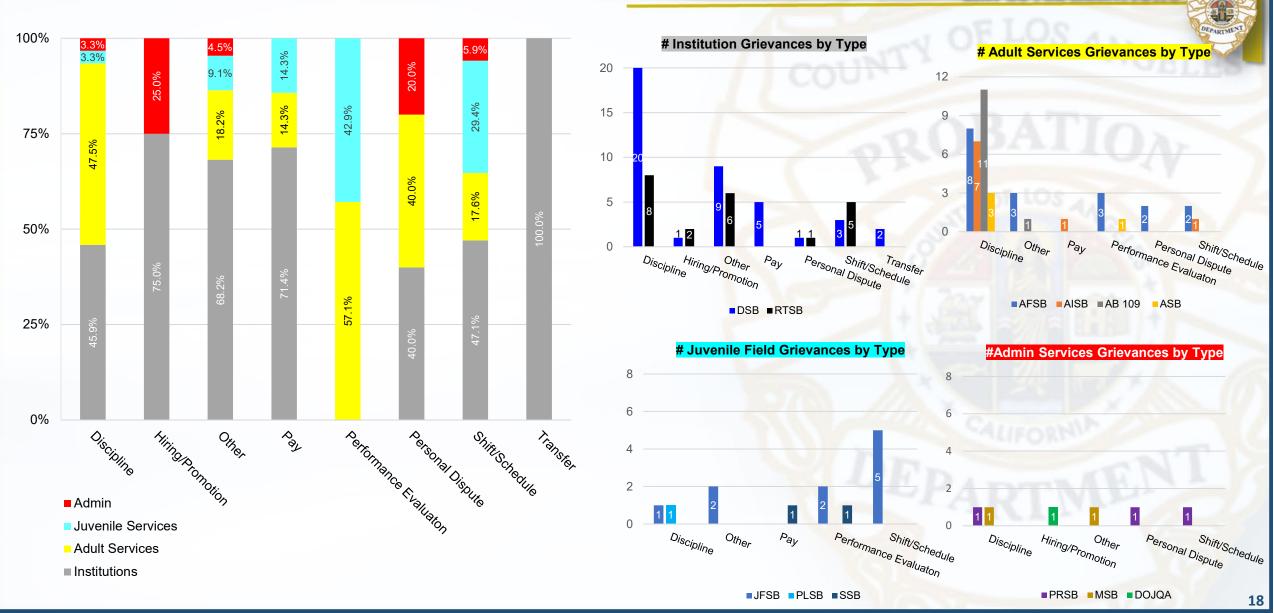
### **Employee Grievances by Type**



\*Other Grievances include but are not limited to: Certified Time, COVID Exemption Denial, Reassignment, Medical Accommodations, etc.

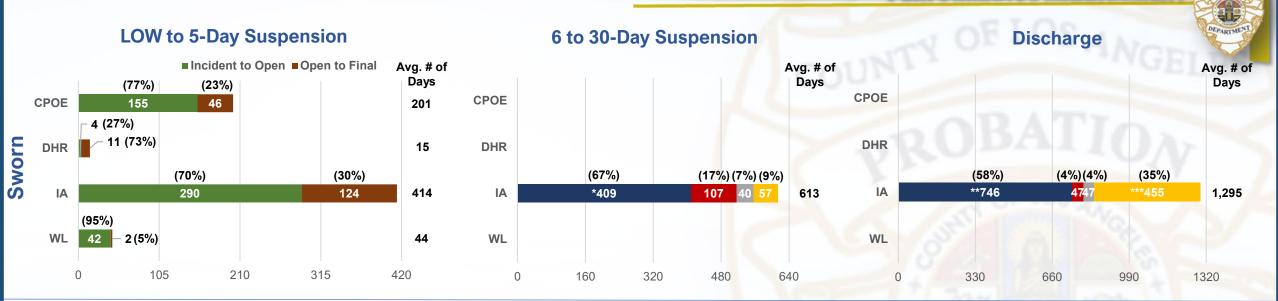
## **Employee Grievances by Operation**

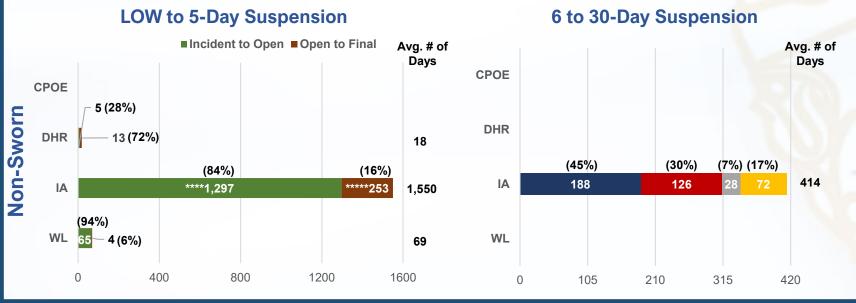




## Workflow: Incident to Final Q1-Q3 2022







Case Status	Target	Actual
■Incident to Open	3 3	The state of the s
Open to Intent (PM Process)	90 days	93 days
■Intent to Skelly	30 days	38 days
Skelly to Final	30 days	50 days; removing tolling case 195 days; without removing tolling case

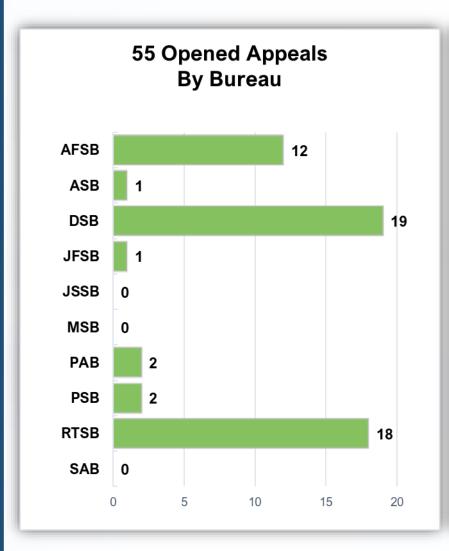
#### Notes:

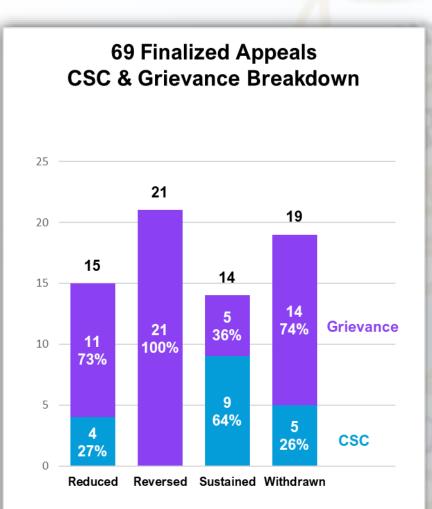
- \*Tolling cases: If excluded, average 231 days.
- \*\*Tolling cases: If excluded, average 293 days.
- \*\*\*Tolling case: If excluded, average 23 days.
- \*\*\*\*Companion cases: Predisposition Settlement negotiations and delay in IA interviews related to COVID.
- \*\*\*\*\*Companion cases: Settlement negotiations; IA report and employees' timecards reconciliation; and IA report revisions/adjustments.

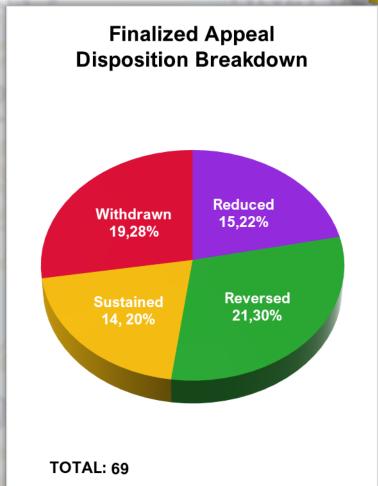
19

## Appeals Q1-Q3 2022

### PERFORMANCE MANAGEMENT





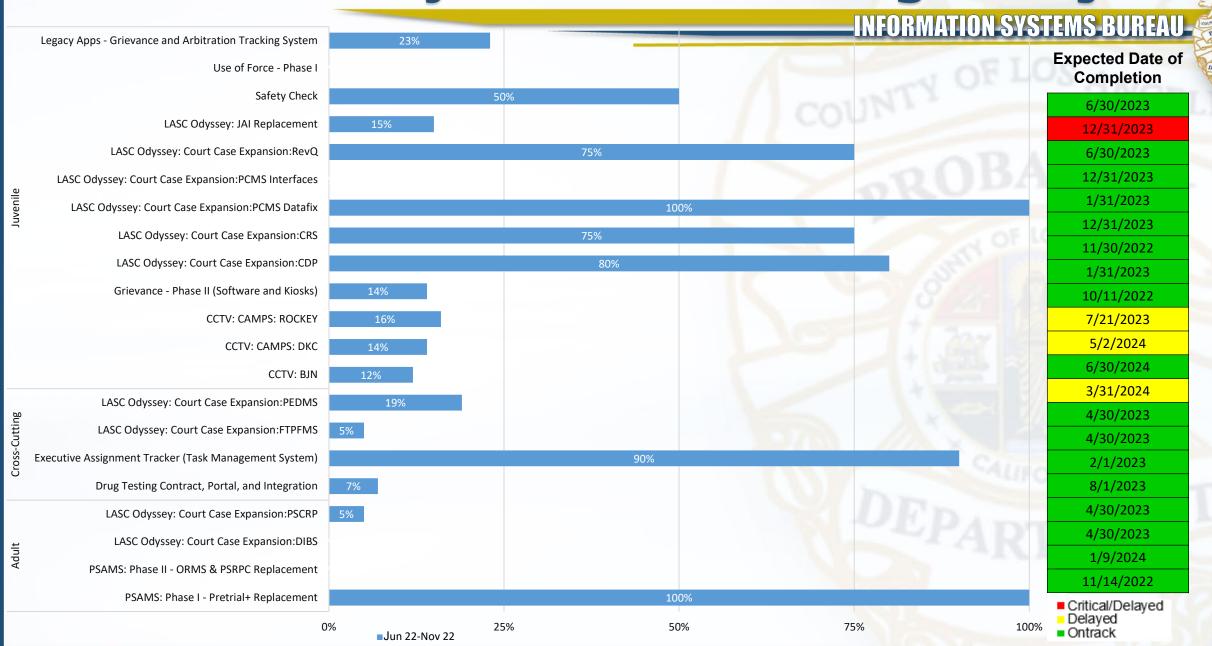




## INFORMATION SYSTEMS BUREAU

JIM GREEN, CHIEF INFORMATION OFFICER

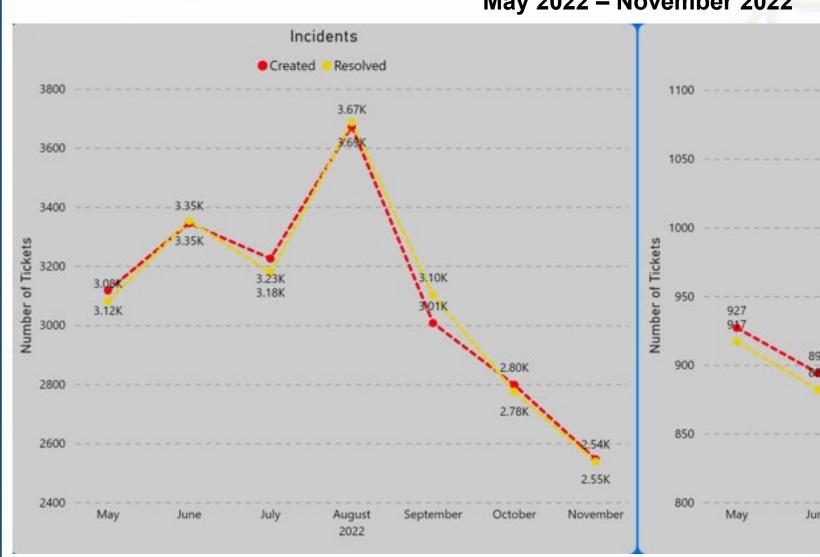
## Priority 1: Business Facing IT Projects



## Created vs Resolved Tickets by Month

INFORMATION SYSTEMS BUREAU

### May 2022 - November 2022

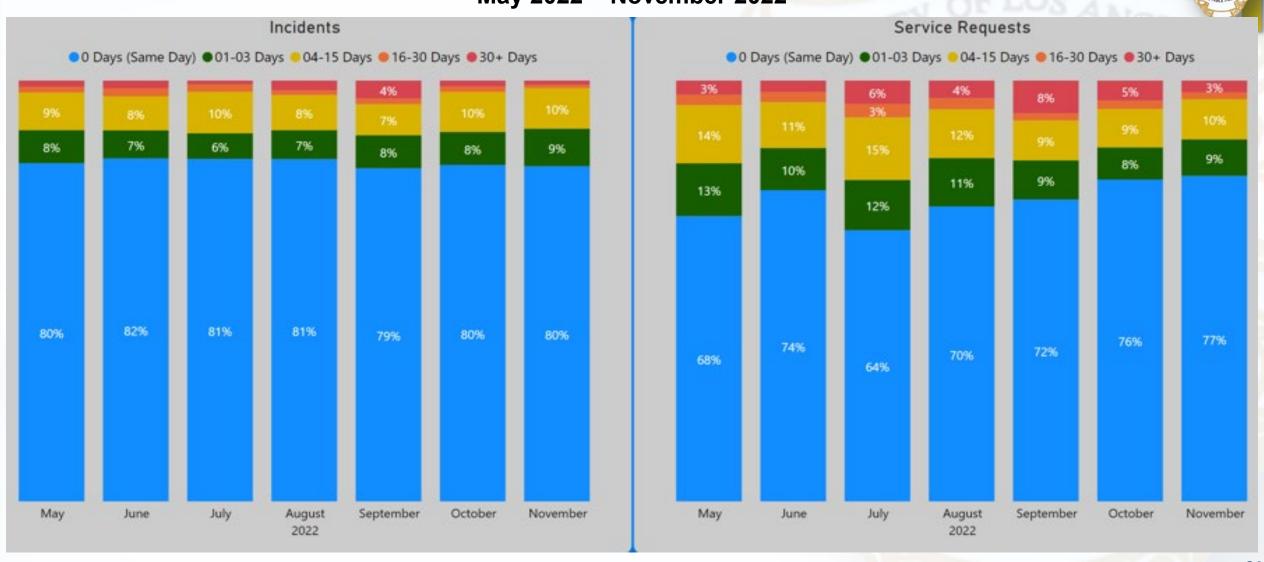




### Age of Tickets on Resolution (% Total Tickets Resolved)

### INFORMATION SYSTEMS BUREAU

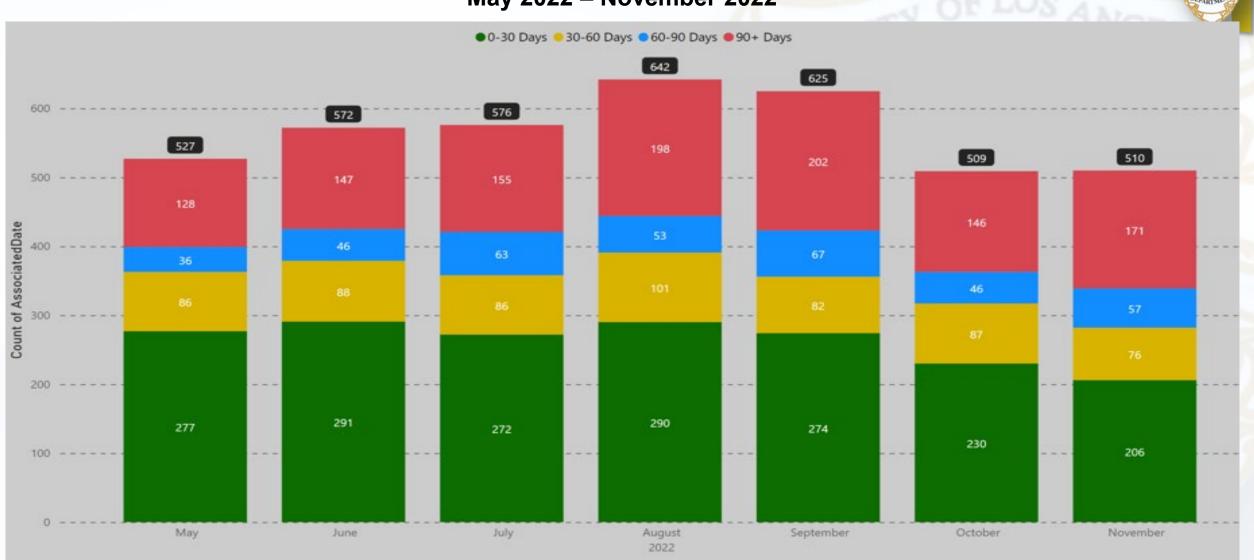
### May 2022 – November 2022



## Age of All Open Tickets on the 1st of Each Month

**INFORMATION SYSTEMS BUREAU** 

#### May 2022 - November 2022



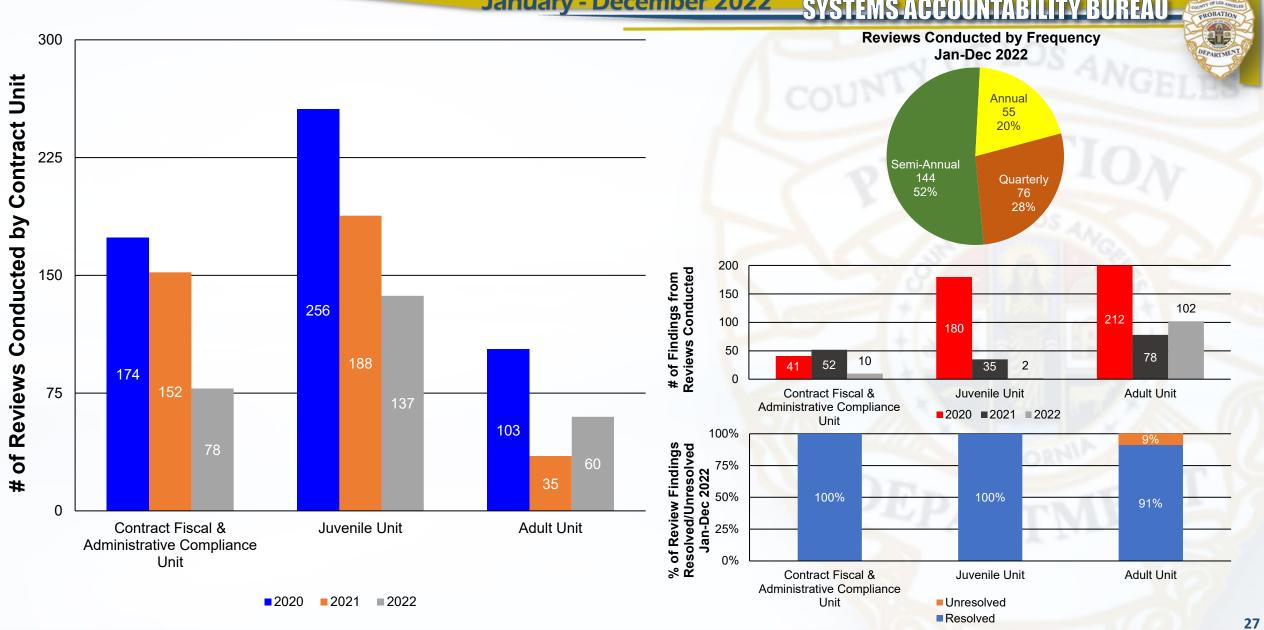


## SYSTEMS ACCOUNTABILITY BUREAU

## **GARY AKOPYAN, BUREAU CHIEF**

**Contract Monitoring-Reviews** 

January - December 2022 SYSTEMS ACCOUNTABILITY BUREAU



Contract Monitoring-Types of Findings January - December 2022 SYSTEMS ACCOUNTABILITY BUREAU **Compliance Unit** Living Wage Ordinance **Findings** Administrative Fiscal 10 20 # Findings by Type **Juvenile Unit** Billing Program Administrative 10 20 # Findings by Type Program 93 **Adult Unit** Reporting Errors Services Incomplete Case File Documents Referral Process 60 90 120 30 Unresolved ■ Resolved 28



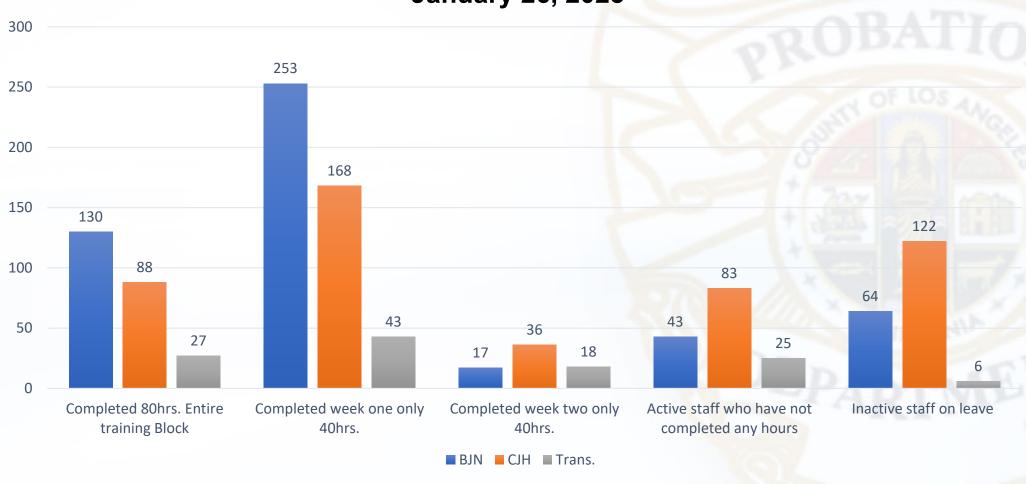
## STAFF TRAINING OFFICE

## DAVID GRKINICH, BUREAU CHIEF

## **Detentions Services Bureau Block Training**

STAFF TRAINING OFFICE

## Detentions Services Bureau Block Training January 26, 2023



## **JCOC Recruit Class Overview**

STAFF TRAINING OFFICE



## **JCOC Academy Projections**

### STAFF TRAINING OFFICE

	Number of recruits		Start Date	Number of recruits	Graduation
JCOC 2022-03	1	L7	10/28/2022	15	1/13/2023
JCOC 2022-04	2	26	12/2/2022	26	2/17/2023
JCOC 2023-01	2	26	1/20/2023		4/6/2023
JCOC 2023-02	2	25	2/24/2023		5/11/2023
JCOC 2023-03	2	25	4/14/2023		6/29/2023
JCOC 2023-04	2	25	5/16/2023		8/3/2023
JCOC 2023-05	2	25	7/7/2023		9/22/2023
JCOC 2023-06	2	25	8/11/2023		10/27/2023
JCOC 2023-07	2	25	9/29/2023		12/15/2023
JCOC 2023-08	2	25	11/3/2023		1/19/2024
	24	14			

JCOC Academy is 11 weeks in length, which includes one week of POST 832. In addition, one week at Central Juvenile Hall and one week at Barry J. Nidorf Juvenile Hall for hands on experience and live instruction.

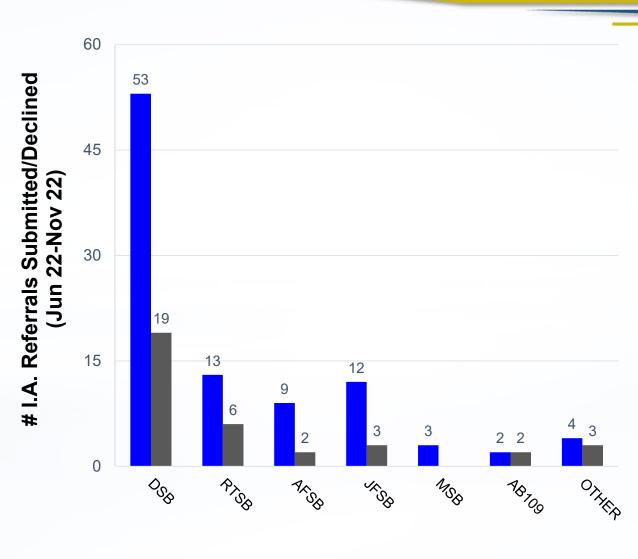


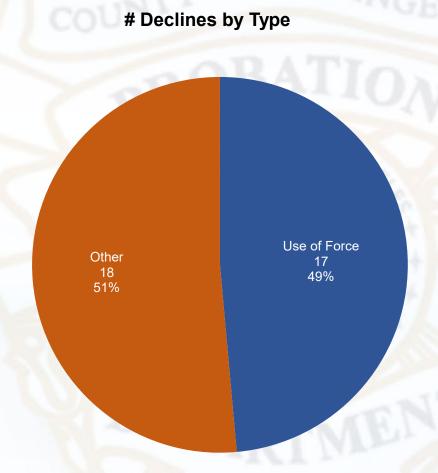
## INTERNAL AFFAIRS BUREAU

## DAVID GRKINICH, BUREAU CHIEF

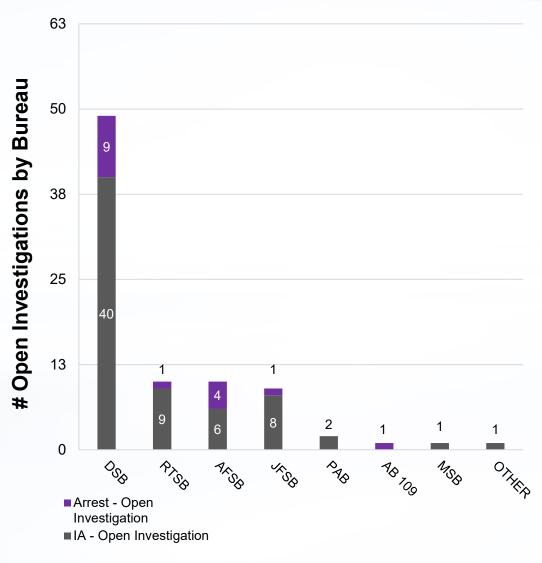
## Internal Affairs Office - Referrals

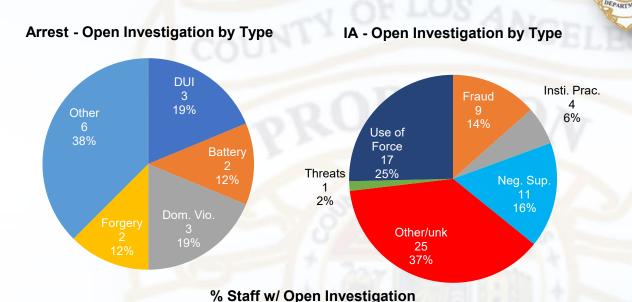
### INTERNAL AFFAIRS BUREAU

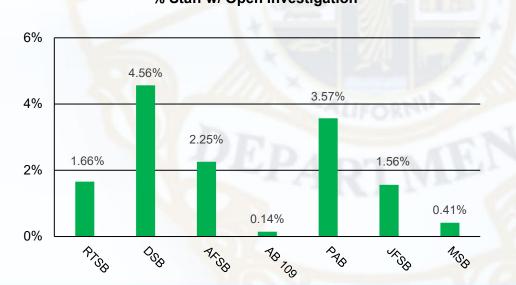




# Internal Affairs Office – Open Investigations June 2022 – November 2022 INTERNAL AFFAIRS BUREAU

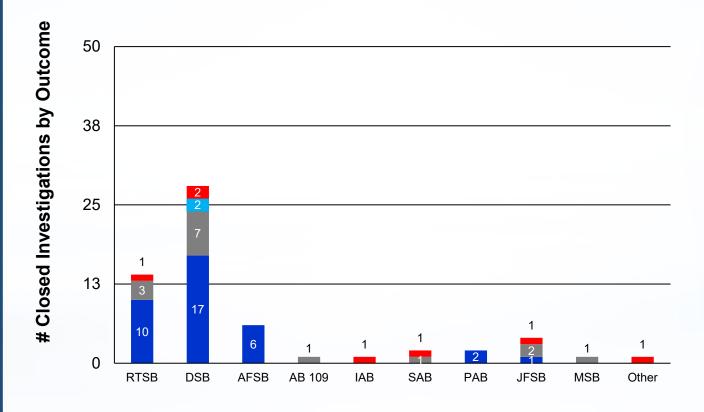




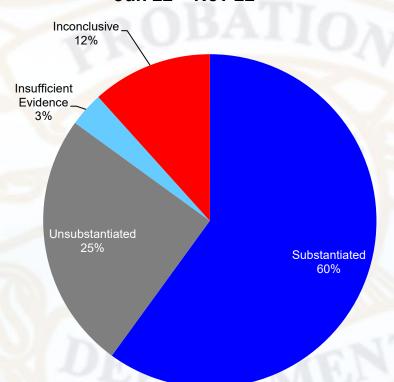


## **Internal Affairs Office**

### INTERNAL AFFAIRS BUREAU



### Total # Investigation Outcomes by Type Jun 22 – Nov 22



■ Insufficient Evidence

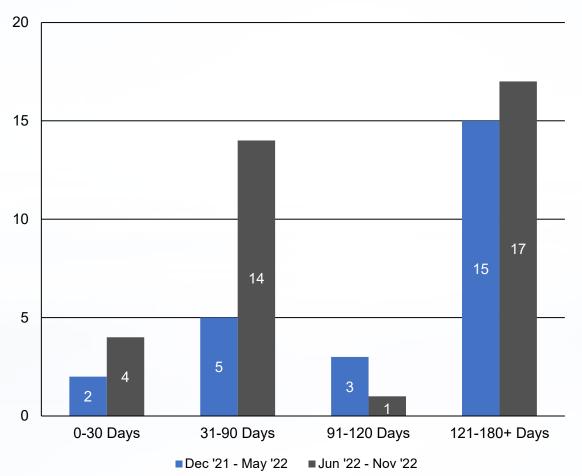
Unsubstantiated

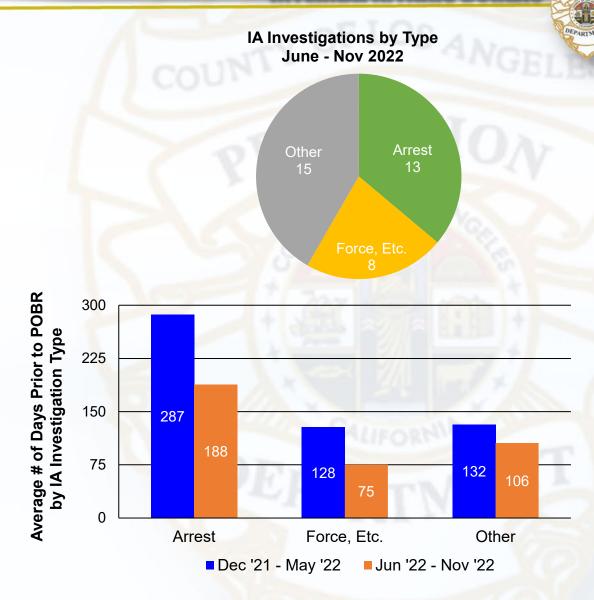
Substantiated

Internal Affairs Investigations

INTERNAL AFFAIRS BUREAU







Note: During reporting period **Jun 22-Nov 22** there were 5 tolling cases (criminal, medical, etc.)