OFFICE OF THE SHERIFF

COUNTY OF LOS ANGELES

HALL OF JUSTICE

JIM MCDONNELL, SHERIFF

October 20, 2015

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT QUARTERLY REPORT BACK ON THE STATUS OF RECOMMENDATIONS MADE BY THE CITIZENS' COMMISSION ON JAIL VIOLENCE

On October 16, 2012, the Board requested the Los Angeles County Sheriff's Department (Department) report back on the status of recommendations made by the Citizens' Commission on Jail Violence (CCJV). For a historical account of all the recommendations, please refer to the Department's October 8, 2013, response. Beginning with the November 12, 2013, response, the Department will limit the status updates to only those recommendations that are being funded or are still in the process of being implemented.

Should you have any questions or require additional information, please contact me or Assistant Sheriff Terri McDonald, Custody Services Division, at (213) 893-5001.

Sincerely,

JIM McDONNELL
SHERIFF

STATUS OF RECOMMENDATIONS REGARDING THE JAIL SYSTEM

On October 8, 2013, the Board approved the first phase of funding for many of the remaining CCJV recommendations. The Department is currently in the process of implementing the Phase I actions approved by the Board. Below is the current status of each of the remaining in-progress recommendations.

Recommendation 3.8 - PPI and FAST should be replaced with a single, reliable, and comprehensive data tracking system.

The Performance Recording and Monitoring System (PRMS) continues to be developed and is on-schedule to be completed by December 2016. Developers have completed the select-by-example function for the following modules: administrative investigations, discovery, employee commendations, force incidents, Watch Commander Service Comment Reports, shootings, and traffic collisions. Developers have also completed the custom report features on the following modules: administrative investigation, claims, discovery, force, inmate complaints, lawsuits, and shootings. The Department's Data Systems Bureau (DSB) is currently in the process of procuring software licensing for the production environment.

Recommendation 3.12 - The Board of Supervisors should provide funding so that the Department can purchase additional body scanners.

The Department has purchased two body scanners for the Department's Pitchess Detention Center (PDC) South Facility and anticipate installing the scanners by the end of October 2015. The Department has a tentative future installation schedule for the remainder of 2015 and 2016. For the remainder of Fiscal Year (FY) 2015-16, the Department's Custody Services Division (CSD) anticipates one additional scanner at the Department's Century Regional Detention Facility (CRDF); two additional scanners at the Department's Inmate Reception Center (IRC) Old Side Court Line, and two scanners at the Department's IRC Booking Front. For FY 2016-17, the Department anticipates adding two scanners to the Department's PDC North County Correctional Facility (NCCF), and two scanners added to PDC North Facility. Funding in the amount of $4.6 million for the Department's staffing proposal and movement was allocated in Provisional Financing Uses by the Board on September 29, 2015.

The Department's Inmate Reception Center (IRC) Booking Front body scanner has scanned 7,296 of 20,630 new inmates booked from May 21, 2015, through August 8, 2015. This body scanner operates Monday through Friday, during a portion of Dayshift and PM shift as inmates are being processed. During this time, no contraband was recovered.

The Department's IRC Old Side Court Line scanner has scanned 9,175 of 51,803 court returnee inmates from May 21, 2015, through August 8, 2015. This body scanner operates Monday through Friday, several hours on Dayshift and PM shift for a limited number of hours as inmates return from court. During this time, no contraband was recovered.

The Department's CRDF body scanner has scanned 7,216 from a total of 14,575 new bookings and court returnees from May 21, 2015, through August 8, 2015. This body scanner operates on all three shifts, seven days a week. An inmate believed to have concealed narcotics in her body was processed through the body scanner. The body scanner did not identify the narcotics. The inmate was searched and a small plastic bag containing methamphetamine was later discovered concealed in her body.

Recommendation 4.11 - Management staff should be assigned and allocated based on the unique size and needs of each facility.

The hiring of administrative support staff for the Department's CSD is ongoing. The Department's CSD had filled 16 of the 19 professional staff positions. The Department anticipates the remaining three Phase II positions to be hired by the end of December 2015.

Recommendation 4.12 - LASD should create an internal Audit and Inspections Division.

The Department's Internal Monitoring, Performance Audits and Accountability Command (IMPAAC) has a total of 43 personnel assigned. The Department's Examinations Unit and IMPAAC have approved the new Law Enforcement Auditor's Exam (Exam). The Exam filing period opened on Thursday, September 3, 2015, and ended on Thursday, September 17, 2015. IMPAAC anticipates hiring six law enforcement auditors by January 2016. IMPAAC has now completed 10 audits and has 6 audits in progress for a total of 16 audits. IMPAAC has completed 13 shooting reviews; and is currently reviewing 10 others. IMPAAC has completed 42 special projects and has 20 others in progress (including the shooting reviews) for a total of 62 special projects.

Recommendation 6.3 - Deputies and supervisors should receive significantly more custody specific training overseen by the Department's Leadership and Training Division.

The Department continues to schedule and hold mandatory training classes for use of force, ethics, and supervising mentally ill inmates. The Department's stated goals are listed in the table below:

Training Class	**September 2015 Actual**	**June 2016 Goal**
Identifying and Interacting with Mentally Ill Inmates	93 %	95 %
Force Concepts/Ethics	84 %	85 %
Jail Specific Restraining Techniques	96 %	95 %
Use of Force Investigations for Supervisors (For new Supervisors only)	98 %	98 %
Inmate Extraction Training	97 %	95 %

The Department will continue these mandatory classes until all line personnel have participated. The current class action litigation will delay the implementation of the Annual Training Plan as originally envisioned. This class action litigation will result in the implementation of a training plan that the Department's CSD has agreed to fulfill. Pursuant to the Alex Rosas, et al. vs. Jim McDonnell, et al. (Rosas Agreement) and the settlement agreement with the United States Department of Justice (DOJ) regarding improvements to mental health services and suicide prevention in the County jails (DOJ Agreement). On August 3, 2015, CSD Training began the implementation of a 32-hour "De-Escalation and Verbal Resolution" (DeVRT) course, which will become mandated training for all existing and newly hired deputy sheriff generalist within CSD. This highly interactive course is designed for law enforcement personnel working with an incarcerated population in the County's jail system. The course examines core concepts that emphasize effectively working with inmates with mental illnesses, disabilities, and/or in situations within the correctional environment that warrant the use of de-escalation techniques and communication strategies.

An applicant has been identified to fill the statistical analyst position (Phase II) and is currently progressing through the background phase. If successful, it is anticipated the position will be filled by December 2015. The following Phase III items have been hired and assigned to the unit: One lieutenant and two bonus deputies. The application/interview process has been initiated to hire one operations assistant II and one law enforcement technician.

Recommendation 7.1 - The investigative and disciplinary system should be revamped.

The Department's Internal Affairs Bureau (IAB) personnel's caseload remains at approximately 10 cases per investigator. The average case completion time has decreased from 9 to 8 months per case. IAB management has revised the completion time for the hit and non-hit shooting cases, and it is believed that this is part of the reason for the decrease in case completion time.

The Department's Internal Criminal Investigations Bureau (ICIB) had an increase in the average caseload per investigator from 4.3 cases to 5.5 cases. This increase in the average caseload was due to the promotion of one investigator and the retirement of two other investigators over the past three months who were not replaced. However, the average case completion time decreased from 5.4 months to 4.6 months. The case completion time will continue to vacillate due to the complexities of some cases, and the continued need for additional support staff to assist in the case closure process.

Recommendation 7.14 - The inmate grievance process should be improved and include added checks and oversight.

The Department's Custody Automated Reporting and Tracking System (CARTS) Inmate Complaint Module continues to successfully operate in a maintenance/production mode, which includes six document scanners for the Department's Medical Services Bureau (MSB).

The Department's Inmate Data Network (IDN) infrastructure components and the 500 computer tablets for the CARTS Inmate Complaint/Request Module have been received. The IDN infrastructure was anticipated to begin installation in September 2015. However, due to the current ongoing installation of the Closed Circuit Television (CCTV) system network at CRDF, all of the Department's resources are working on that project. The Department's Correctional Innovative Technology Unit anticipates this being a brief setback and expects the IDN infrastructure installation to begin in December 2015.

Between May 18, 2015, and August 20, 2015, the computer tablets currently in place processed 60,631 requests for information, 4,064 requests for service, and 372 complaints (e.g., not receiving medication, specific diet, and/or living conditions etc.). There were a total of 61 personnel complaints. Several network and application performance tuning tasks and techniques were accomplished to improve the user experience, reliability, and accessibility of the iPad solution. Additional application enhancements are being designed to support the new business requirements.

Due to the concurrent and overriding objectives being addressed in the Rosas Agreement, which include improvements and revisions to the inmate grievance policy and procedures, future reporting of Recommendation 7.14 should defer to the implementation of the Rosas Agreement.

On July 3, 2015, the Department's CSD grievance teams comprising of sworn supervisors and custody assistants were assigned and deployed at the Department's Men's Central Jail, Twin Tower's Correctional Facility, CRDF, North County Correctional Facility, PDC's North and South Facilities. Grievance teams are assuming the responsibility of collecting and tracking inmate grievances, and ensuring they are addressed appropriately and within Department policy. The grievance coordinator and his team continue to work on revising the current inmate grievance policy and the current complaint/request form.

Recommendation 7.15 - The use of lapel cameras as an investigative tool should be broadened.

The Department's Data Systems Bureau (DSB) has initiated the procurement of the infrastructure needed to support the CCTV system network at CRDF and has begun receiving shipments. Once all equipment is received, installation and configuration of the equipment is anticipated to continue through October 2015. The targeted numbers of cameras at CRDF has increased from 531 to 537. The Department's CRDF CCTV system is on schedule to be completed by December 2015.