



Health Services

LOS ANGELES COUNTY

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*To ensure access to high-quality,
patient-centered, cost-effective
health care to Los Angeles County
residents through direct services at
DHS facilities and through
collaboration with community and
university partners.*



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May 05, 2015

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

**APPROVAL TO ACCEPT A GRANT AWARD FROM THE CENTER FOR
CARE INNOVATIONS TO IMPLEMENT A COLLABORATIVE BETWEEN
PRIMARY CARE AND BEHAVIORAL/MENTAL HEALTH FOR SUBSTANCE
ABUSE CARE
(SUPERVISORIAL DISTRICT 1 AND 5)
(3 VOTES)**

ADOPTED
BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

20 May 5, 2015

PATRICK OZAWA
ACTING EXECUTIVE OFFICER

SUBJECT

Request approval to accept a grant award from the Center for Care Innovations to implement a collaborative between primary care and behavioral/mental health as a cost-effective way to manage substance abuse issues at LAC+USC Medical Center and Olive View-UCLA Medical Center.

IT IS RECOMMENDED THAT THE BOARD:

1. Delegate authority to the Director of Health Services (Director), or his designee to (a) accept and sign a Grant Agreement in the amount of \$30,000 from the Center for Care Innovations (CCI), effective upon Board approval for a one year period, to implement "Creating Seamless Communication between Primary Care and Sub Specialty Behavioral/Mental Health for Collaborative Substance Abuse Care", at LAC+USC Medical Center (LAC+USC MC) and Olive View-UCLA Medical Center (OV-UCLA MC); and (b) execute an agreement with The California Endowment for space and catering services at an amount not to exceed \$5,000.
2. Authorize the Director, or his designee, to: (a) execute future amendments to the Grant Agreement with CCI to exercise a six month term extension with

no increase in maximum obligation if additional time is needed; and (b) to accept future grant awards from CCI, not to exceed \$100,000 subject to prior notice to the Board and approval by County Counsel.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

Approval of the first recommendation will enable the Director, or his designee to accept and sign a Grant Award Agreement in order to accept the \$30,000 grant from CCI to support the Creating Seamless Communication between Primary Care and Sub Specialty Behavioral/Mental Health for Collaborative Substance Abuse Care project and allow DHS to host a Stakeholder Conference, with on-site catering at The California Endowment for approximately 250 attendees at an amount not to exceed \$5,000.

Approval of the second recommendation would allow the Department of Health Services (DHS) to amend the Grant Agreement with CCI to exercise a six month term extension amendment with no increase in maximum obligation if additional time is needed and accept future grant awards from CCI in a funding amount not to exceed \$100,000 subject to prior notice to the Board and approval by County Counsel.

Background

With the passage of the Affordable Care Act and California's "Bridge to Reform", public hospital systems are under pressure to increase capacity, enhance patient experience, improve safety and care, and reduce costs. To meet these challenges, DHS is utilizing various strategies to strengthen and transform DHS' health care delivery system to prepare for the additional number of individuals who will have access to health care once reform is fully implemented. As part of these efforts, LAC +USC MC applied for and received a grant from CCI to implement Creating Seamless Communication between Primary Care and Specialty Behavioral/Mental Health for Collaborative Substance Abuse Care.

Currently, patients self-initiate contact to one of the treatment centers from an extensive list of Department of Public Health (DPH) Substance Abuse Prevention and Control (SAPC) contracted treatment centers. DHS aims to create a warm handoff process by which the referring primary care provider from LAC+USC MC and OV-UCLA MC could make an appointment while the patient is present, and with the patient's authorization exchange Protected Health Information with a live person at an SAPC contracted treatment center. Warm handoffs between the referring provider and the consultant are opportunities for scheduling appointments and communicating important information that paperwork or electronic systems cannot convey. Communication between primary care and behavioral/mental health care providers have shown increased patient follow up rates for care when warm handoffs have been established. Studies have shown that warm handoffs result in patient follow-up rates up to 90% versus 20% for patients that did not get a warm handoff from a provider to another health care provider treating a patient. This is very important when a patient needs services across various programs that may include different County departments. This project aims to enhance coordinated care between DHS, DPH, and SAPC contracted treatment centers who do not share an electronic health record or unique patient identification number. At the time of the warm handoff, patients will complete an anonymous satisfaction survey on a tablet computer and their data will automatically upload into a web-based system. Success will be evaluated using process and satisfaction measures.

Implementation of Strategic Plan Goals

The recommended action supports Goal 1, Operational Effectiveness/Fiscal Sustainability, of the County's Strategic Plan.

The proposed project aligns with Los Angeles County's goal of integrating medical and behavioral/mental health together.

FISCAL IMPACT/FINANCING

The grant total is \$30,000 which includes tablet computers, a day-long conference with catering, and personnel assigned to the project. There is sufficient funding available in the Department's Fiscal Year 2015-16 Recommended Budget and funding will be requested for future fiscal years, as necessary.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The Grant Award Agreement will be approved as to form by County Counsel prior to execution.

CONTRACTING PROCESS

Acceptance of this grant award does not require a solicitation process.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

Approval of the recommendation will enable LAC+USC MC and OV-UCLA MC to increase the patient follow-up rate for primary care patients needing behavioral/mental health services, specifically for substance abuse.

Respectfully submitted,

A handwritten signature in black ink that reads "Mitchell Katz". The signature is written in a cursive, flowing style.

Mitchell H. Katz, M.D.

Director

MHK:sa

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors
Department of Public Health