County of Los Angeles
Sheriff's Department Headquarters
4700 Ramona Boulevard
Monterey Park, California 91754-2169

JIM McDONNELL, SHERIFF

January 20, 2015

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
Los Angeles, California 90012

Dear Supervisors:

**LOS ANGELES COUNTY SHERIFF'S DEPARTMENT
QUARTERLY REPORT BACK ON THE STATUS OF RECOMMENDATIONS
MADE BY THE CITIZENS' COMMISSION ON JAIL VIOLENCE**

On October 16, 2012, the Board requested the Los Angeles County Sheriff's Department (Department) report back on the status of recommendations made by the Citizens' Commission on Jail Violence (CCJV). For a historical account of all the recommendations, please refer to the Department's October 8, 2013, response. Beginning with the November 12, 2013, response, the Department will limit the status updates to only those recommendations that are being funded or are still in the process of being implemented.

Should you have any questions or require additional information, please contact me or Assistant Sheriff Terri McDonald, Custody Operations, at (213) 893-5001.

Sincerely,

JIM McDONNELL
SHERIFF

STATUS OF RECOMMENDATIONS REGARDING THE JAIL SYSTEM

On October 8, 2013, the Board approved the first phase of funding for many of the remaining CCJV recommendations. The Department is currently in the process of implementing the Phase I actions approved by the Board. Below is the current status of each of the remaining in progress recommendations.

*Recommendation 3.8 - PPI and FAST should be replaced with a single, reliable, and comprehensive data tracking system.*

The Performance Recording and Monitoring System (PRMS) is progressing on schedule as the replacement for the Personal Performance Index (PPI). Developers completed the Preliminary Data Entry section of the application. Developers continue to develop the recording and monitoring functions, which includes programing for the force, traffic collision, and custody complaint modules. Developers are also working on the summary report functions for the Watch Commander's Service Comment Report (WCSCR), force, and custody complaint modules. This recommendation is on schedule to be completed by December 2016.

*Recommendation 3.12 - The Board of Supervisors should provide funding so that the Department can purchase additional body scanners.*

The body scanners at the Department's Inmate Reception Center (IRC) are under evaluation. Staffing issues remain a challenge. The body scanners were not operational between August 7, 2014, and October 17, 2014, due to staffing issues. There was also a mechanical issue with the scanner located at the Department's IRC Old Side Court Line. It is anticipated this scanner will be functional in January 2015.

As of October 17, 2014, the scanner located at the Department's IRC Booking Front resumed normal operations on the Dayshift and PM shift. From October 17, 2014, through December 8, 2014, this body scanner scanned 3,064 inmates. During this 53-day period, one live bullet round was recovered from an inmate.

The Department's Century Regional Detention Center (CRDF) began a 90-day pilot program for its body scanner that commenced on November 10, 2014. The body scanner is operational on all three shifts, seven days a week. From November 10, 2014, through December 9, 2014, the body scanner scanned 585 inmates. During this 30-day period, no contraband was recovered during regular operations. However, the scanner was used at the request of the Department's Operation Safe Jail (OSJ) deputies as part of an ongoing investigation. During this search narcotics (heroin) were recovered from an inmate.

*Recommendation 4.11 - Management staff should be assigned and allocated based on the unique size and needs of each facility.*

On September 30, 2014, the Board of Supervisors approved $1.6 million in ongoing funding for administrative support staff in accordance with this recommendation.

The Department's Custody Division has filled 2 of the 19 professional staff positions. The remaining 17 professional staff positions are in the early stages of the interview process. It is anticipated that the interview process will be completed in the first quarter of 2015.

*Recommendation 4.12 - LASD should create an internal Audit and Inspections Division.*

The Internal Monitoring, Performance Audits and Accountability Command (IMPAAC) has increased the number of assigned personnel to 38 of the recommended total of 64. IMPAAC has completed the interview process for the Head Compliance Officer position and anticipates making a selection by the end of January 2015.

*Recommendation 6.3 - Deputies and supervisors should receive significantly more custody specific training overseen by the Department's Leadership and Training Division.*

The Department continues to schedule and hold training classes for force, ethics, and supervising mentally ill inmates. Attendance is mandatory. Backfill overtime is provided to units to enable line personnel to attend the training classes. The end of year results of the Department's stated Phase I and Phase II goals are listed in the table below:

| | Phase I | | Phase II | |
|---|---|---|---|---|
| **Training Class** | **June 2014 Goal** | **June 2014 Actual** | **Dec 2014 Actual** | **June 2015 Goal** |
| Identifying and Interacting with Mentally Ill Inmates | 20% | 32% | 61% | 70% |
| Force Concepts/Ethics | 20% | 22% | 49% | 60% |
| Jail Specific Restraining Techniques | 20% | 30% | 55% | 65% |
| Use of Force Investigations for Supervisors | 90% | 97% | 97% | 97% |
| Inmate Extraction Training | 60% | 63% | 80% | 90% |

The Department will continue these mandatory classes until all line personnel have attended. Thereafter, the Department intends to transition into an annual training plan that will refresh the training curriculum and other critical topics. However, ongoing discussions relative to class action litigation may affect these plans. The Department will report the impact those litigations may have on training in future reports.

The Department's Custody Training and Standards Bureau has nearly completed the hiring process for their Phase II items. Four sergeants and two instructors have been added to the unit. A statistical analyst has been identified and is currently in backgrounds. Hiring for Phase III will begin in July 2015, this will include five additional positions.

STATUS OF RECOMMENDATIONS REGARDING THE JAIL SYSTEM

*Recommendation 7.1 - The investigative and disciplinary system should be revamped.*

The Department's Internal Affairs Bureau (IAB) team members continue to complete additional requisite training. The Department's IAB team's case load remains at approximately 10 cases per investigator. The average case completion time is approximately 9-months per case. Phase III of the Department's IAB expansion will begin in July 2015, which will add 9 staff members. It is anticipated that by July 2016, all personnel will have been fully trained, and the case load should go down to as low as 8 cases per investigator with an average case completion time as low as 7 months.

The Department's Internal Criminal Investigations Bureau (ICIB) continues to reduce its average case load per investigator from 10.2 cases to 6.5 cases, and has increased its average case completion time from 4.8 months to 4.9 months. This slight increase is due to the complexities of some cases. The Department's ICIB will gain 13 staff members in Phase III of the expansion. With the continued proficiency of new personnel, it is anticipated that the case load could go down as low as 6 cases per investigator with an average case completion time as low as 4.5 months by July 2016.

*Recommendation 7.14 - The inmate grievance process should be improved and include added checks and oversight.*

The Custody Automated Reporting and Tracking System (CARTS) Inmate Complaint Module continues to operate in a maintenance/production mode. Additional document scanners are needed at all facilities to accommodate the heavy volume of inmate requests and complaints directed at Medical Services Bureau (MSB). Enhancements to the CARTS Inmate Compliant Module workflow for MSB will be ready for implementations in the first quarter of 2015, this will provide the linkage of the digital document with the CARTS record.

A proposal for the Inmate Data Network (IDN) has been developed and presented to the Department's Custody Division. If the proposal is funded, Custody Division should have approximately 500 tablet computers deployed throughout the facilities to allow inmates the ability to self-report requests and complaints. During the last quarter of 2014 the CARTS development team created monitoring software to provide visibility and notification for the iPads currently used by the inmates. As of December 10, 2014, the iPads processed 193,986 requests for information; 17,716 requests for service; and 667 complaints against staff.

The Department continues to work toward manually inputting five years of historical data regarding complaints against staff from the Facility Automated Statistical Tracking (FAST) into PPI. It is anticipated that this will be completed early in the first quarter of 2015.

Court Monitors appointed by United States District Judge Dean Pregerson in the matter entitled Rosas, et al. v. Baca, Case No. CV 12-00428 DDP (Rosas Case), have

developed an Implementation Plan that the Department will be required to adhere to as part of the settlement of the Rosas Case. Item number six of the Implementation Plan, Inmate Grievances and Other Complaints of Excessive Force (expected to be completed by December 31, 2015), requires a revamp of the inmate grievance system and requires additional oversight of the grievance process. Future reporting of Recommendation 7.14 should defer to the Rosas Case implementation.

*Recommendation 7.15 - The use of lapel cameras as an investigative tool should be broadened.*

All additional cameras identified for the Inmate Reception Center, Men's Central Jail, and Twin Towers Custody Facility are installed and the infrastructure upgrades have been completed. It is anticipated they will be on-line and recording during January 2015, following an inspection by the Los Angeles City Fire Department. The installation phase of the cameras for the Century Regional Detention Facility are still on schedule to begin in early January 2015.