Office of the CIO

ENTERPRISE IT INITIATIVES

October 2014

ENTERPRISE INITIATIVES DASHBOARD

1. **Centralized e-mail:** 53,972 mailboxes migrated to Centralized E-mail Services with 8,665 mailboxes to be migrated.
2. **Managed Print Services:** 4,216 replaced/being replaced with 2,445 MPS printers (58% reduction). Average savings of 26% - 69% (~ $4.4M/year) of printing costs based on completed designs and deployments.
3. **Office 365 Implementation:** Department assessments and remediation have been completed, and service enablement in progress. Countywide CIO Briefing scheduled for 9/24/14 and Department Head/Chief Deputy Briefing planned for 10/16/14.

Department	E-Mail Centralization (Target completion - June 30, 2016)	Managed Print Services (Target completion - Dec 2016)	Office 365 Implementation (Target completion – June 2015)
Ag. Commissioner	Completed (322 mailboxes) Dept. PM: Scott Hunter	Design in progress (91 -> 48 printers) Est. savings – 69% @246k/yr Dept. PM: Scott Hunter	Assessment and remediation completed Service enablement in progress Dept PM: ISD
Alternate Public Defender	Completed (286 mailboxes) Dept. PM: Jordan Yerian	Design in progress (134 -> 128 printers) Est. savings – 5% @ $5k/year Dept. PM: Jordan Yerian	Assessment and remediation completed Service enablement in progress Dept PM: ISD
Animal Care & Control	Completed (ITSS) (256 mailboxes) Dept. PM: Roberto Ignacio	Preparations for kick-off in progress	Assessment and remediation completed Service enablement in progress Dept PM: ISD
Assessor	Completed (1,319 mailboxes) Dept. PM: Scott Thornberry	Inventory in progress Est. 546 printers Dept PM: Jed Krantz	Assessment and remediation completed Service enablement in progress Dept PM: ISD
Auditor-Controller	Completed (578 mailboxes) Dept. PM: Jon Neill	Completed (150 -> 85 printers) 44% savings @ $90k/year Dept. PM: Jon Neill	Assessment and remediation completed Service enablement in progress Dept PM: ISD
Beaches & Harbors	Completed (ITSS) (232 mailboxes) Dept. PM: Kevin Fountain	Completed (85 -> 61 printers) 26% savings@ $77k/year Dept. PM: Kevin Fountain	Assessment and remediation completed Service enablement in progress Dept PM: ISD
Chief Executive Office	Completed (492 mailboxes) Dept. PM: Denny Sunabe	Completed (212 -> 129 printers) 42% savings @ $118k/year Dept. PM: Dean Aardema	Assessment and remediation completed Service enablement in progress Dept PM: ISD

Department	E-Mail Centralization (Target completion - June 30, 2016)	Managed Print Services (Target completion - Dec 2016)	Office 365 Implementation (Target completion – June 2015)
Chief Information Office	Completed (ITSS) (28 mailboxes)	Completed (8 -> 3 printers) 69% savings - $19k/year Dept. PM: John Arnstein	Assessment and remediation completed Service enablement in progress Dept PM: ISD
Child Support Services	Completed (1,600 mailboxes) Dept. PM: Susan Widney	Design in progress Est. 989 printers Dept. PM: Brian Bowden	Assessment and remediation completed Service enablement in progress Dept. PM: ISD
Children & Family Svcs	Completed (ITSS) (7,636 mailboxes)	Inventory in progress Est. 1,295 printers Dept. PM: Nadeem Ahmad	Assessment and remediation completed Service enablement in progress Dept PM: ISD
Community & Senior Svcs	Completed (456 mailboxes) Dept. PM: Otto Solorzano	Preparations for kick-off in progress	Assessment and remediation completed Service enablement in progress Dept PM: ISD
Consumer Affairs	Completed (ITSS) (86 mailboxes)	Design in progress Est. 47 printers Dept. PM: Kirk Shelton	Assessment and remediation completed Service enablement in progress Dept PM: ISD
Medical Examiner - Coroner	Completed (ITSS) (242 mailboxes)	Preparations for kick-off in progress	Assessment completed Remediation and service enablement in progress Dept PM: ISD
County Counsel	Migration to CES in progress (610 mailboxes) Dept. PM: Kevin Lechner	Scheduled to start Oct 2014	Pending completion of migration to CES Dept. PM: ISD
District Attorney	N/A – planned migration directly to Office 365	Design in progress (1,741 -> 788 printers) Est. savings – 51% @$737k/yr Dept. PM: Todd Pelkey	Assessment completed Remediation and service enablement in progress Dept PM: Todd Pelkey
Fire	Migration to CES in progress (4,555 mailboxes) Dept. PM: Rob Sawyer	Design in progress Est. 1,257 printers Dept. PM: Vic Mesrobian	Pending completion of migration to CES Dept. PM: ISD
Health Services	Completed (22,398 mailboxes) Dept. PM: Kevin Lynch	Printer deployment in progress at Harbor, High Desert & MLK (997 -> 293 printers) Est. savings - 52% @ $435k/year Dept. PM: Kevin Lynch	Assessment completed Remediation and service enablement in progress Dept PM: ISD

Department	E-Mail Centralization (Target completion - June 30, 2016)	Managed Print Services (Target completion - Dec 2016)	Office 365 Implementation (Target completion – June 2015)
Human Resources	Completed (ITSS) (197 mailboxes)	Design in progress (122 -> 84 printers) Est. savings - 11% @ $26k/year Dept. PM: Sylvia Contreras	Assessment completed Remediation and service enablement in progress Dept PM: ISD
Internal Services	Completed (2,565 mailboxes)	Design in progress Est. 1,295 printers Dept. PM: Gerry Plummer	Assessment completed Remediation and service enablement in progress Dept PM: ISD
Mental Health	N/A – planned migration directly to Office 365	Printer deployment in progress (1,631 -> 737 printers) Est. savings - 45% @ $195k/year Dept. PM: Karen Van Sant	Assessment completed Remediation and service enablement in progress Dept PM: Karen Van Sant
Military & Veterans Affrs	Completed (ITSS) (27 mailboxes)	Preparations for kick-off in progress	Assessment completed Remediation and service enablement in progress Dept PM: ISD
Parks & Recreation	Completed (930 mailboxes) Dept. PM: Vinnie Chin	Scheduled to start Oct 2014	Assessment completed Remediation and service enablement in progress Dept PM: ISD
Probation	Completed (5,785 mailboxes) Dept. PM: Benny Chacko	Design completed (3,587 -> 1,743 printers) Est. savings - 25% @ 466k/year Dept. PM: Benny Chacko	Assessment completed Remediation and service enablement in progress Dept PM: ISD
Public Defender	Completed (1,071 mailboxes) Dept. PM: Albert Lew	Design in progress 386 -> 178 printers Est. savings – 58% @ $420k/yr Dept. PM: Noble Kennamer	Assessment completed Remediation and service enablement in progress Dept PM: ISD
Public Health	Completed (4,646 mailboxes) Dept. PM: Jim Green	Printer deployment in progress (2,264 -> 927 printers) Est. savings - 50% @ $1.29m/yr Dept. PM: Ernesto Hidalgo	Assessment completed Remediation and service enablement in progress Dept PM: ISD
Public Library	Completed (1,400 mailboxes) Dept. PM: Migell Acosta	Preparations for kick-off in progress	Assessment completed Remediation and service enablement in progress Dept PM: ISD
Public Social Services	N/A – planned migration directly to Office 365	Preparations for kick-off in progress	Assessment completed Remediation and service enablement in progress Dept PM: Christina Nguyen

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Public Works	Migration to CES in progress (3,500 mailboxes) Dept. PM: Jesse Juarros	Preparations for kick-off in progress	Pending completion of migration to CES Dept. PM: ISD
Regional Planning	Completed (186 mailboxes) Dept. PM: John Calas	Completed (106 -> 59 printers) Est. savings - 53% @ 100k/year Dept. PM: John Calas	Assessment completed Remediation and service enablement in progress Dept PM: ISD
Registrar-Recorder	Completed (709 mailboxes) Dept. PM: Ray Ching	Inventory in progress Est. 420 printers Dept PM: Kai Ponte	Assessment completed Remediation and service enablement in progress Dept PM: ISD
Sheriff	N/A – planned migration directly to Office 365	HOJ design in progress Inventory in progress Est. 6,120 printers Dept. PM: Capt. Paul Drake	Assessment completed Remediation and service enablement in progress Dept PM: Capt. Paul Drake
Treasurer & Tax Collector	Completed (525 mailboxes) Dept. PM: Ron Moskowitz	Printer deployment in progress (321 -> 161 printers) 28% savings @ $74k/year Dept. PM: Lena Adran	Pending completion of migration to CES Dept. PM: ISD