



JOHN L. SCOTT, SHERIFF

County of Los Angeles
Sheriff's Department Headquarters
4700 Ramona Boulevard
Monterey Park, California 91754-2169



April 8, 2014

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
Los Angeles, California 90012

Dear Supervisors:

**LOS ANGELES COUNTY SHERIFF'S DEPARTMENT
QUARTERLY REPORT BACK ON STATUS OF RECOMMENDATIONS MADE BY
THE CITIZENS' COMMISSION ON JAIL VIOLENCE**

On October 16, 2012, the Board requested the Los Angeles County Sheriff's Department (Department) to report back on the status on recommendations made by the Citizens' Commission on Jail Violence (CCJV). For an historical account of all the recommendations, please refer to the Department's October 8, 2013, response. Beginning with the November 12, 2013, response, the Department will limit the status updates to only those recommendations that are being funded or are still in the process of being implemented.

If you have any questions or require additional information, please contact me or Assistant Sheriff Terri McDonald, at (213) 893-5001.

Sincerely,

A handwritten signature in blue ink, appearing to read "John L. Scott".

JOHN L. SCOTT
SHERIFF

A Tradition of Service

STATUS OF RECOMMENDATIONS REGARDING THE JAIL SYSTEM

On October 8, 2013, the Board approved the first phase of funding for many of the remaining CCJV recommendations. The Department is currently in the process of implementing the phase one actions approved by the Board. Below is the current status of the remaining in progress recommendations.

Recommendation 3.8 - PPI and FAST should be replaced with a single, reliable, and comprehensive data tracking system.

The Department has continued its efforts in developing the environment to build the Performance Recording and Monitoring System (PRMS). The procurement of hardware and software required for the development environment has been completed, and is moving through the procurement process. Testing has been completed on an authentication method for PRMS which utilizes Active Directory. The development team is designing the auditing process and development of the Preliminary Data Entry main web pages, and modules are continuing. It is anticipated that this recommendation will be completed by December 2016.

Recommendation 3.12 - The Board of Supervisors should provide funding so that the Department can purchase additional body scanners.

The body scanner policy directive has been finalized. Custody Training and Standards Bureau (CTSB) has begun training personnel. Negotiations with the Association for Los Angeles Deputy Sheriff's have delayed the pilot program, but the Department is hoping to finalize discussions and move forward with the pilot program. The Department has identified a location to place an additional scanner at the Department's Century Regional Detention Facility (CRDF) as the next roll-out location. The Department is in the initial stages of the procurement process for the CRDF scanner and expects it to be installed by the end of August 2014, and operational by the end of September 2014.

Recommendation 4.11 - Management staff should be assigned and allocated based on the unique size and needs of each facility.

The Department and the Implementation Monitor met with Chief Executive Office (CEO) staff on January 23, 2014, to discuss the Department's proposal. The CEO is evaluating the proposal.

Recommendation 4.12 - LASD should create an internal Audit and Inspections Division.

The Sheriff has renamed the Inspectional Service Command (ISC) to Internal Monitoring, Performance Audits and Accountability Command (IMPAAC).

The unit is continuing the hiring process for professional staff items. The Department continues to work with the CEO to ensure appropriate classification for the permanent auditor positions are identified. A meeting to discuss the positions was held on April 4, 2014.

STATUS OF RECOMMENDATIONS REGARDING THE JAIL SYSTEM

An official protest was submitted by the second bidder for the Auditor-Consultant. The Internal Services Department is in the process of preparing a formal response. This has delayed bringing in the selected consultant.

Recommendation 6.3 - Deputies and supervisors should receive significantly more custody specific training overseen by the Department's Leadership and Training Division.

The Department continues to schedule and hold training classes for force, ethics, and supervising mentally ill inmates in which attendance is mandatory and backfill overtime is provided to enable units to send personnel to the training classes. To date, the following progress has been made on the Department's stated phase one goals:

Training Class	June 30 Goal	Current
Identifying and Interacting with Mentally Ill Inmates	20%	14%
Jail Specific Restraining Techniques	20%	21%
Use of Force Investigations for Supervisors	90%	86%
Inmate Extraction Training*	60%	18%

* Note: The Department has been working with the American Civil Liberties Union to address their concerns with the Department's extraction policy. Based on the discussions, the policy has not been finalized and training has been delayed.

Recommendation 6.7 - The Department should utilize more Custody Assistants.

The Department has discussed the officer safety concerns in utilizing more custody assistants with the Implementation Monitor. Based on these discussions, the Department does not intend to significantly increase the percentage of custody assistants. However, with the proposal of opening the Department's Mira Loma Detention Center, the Department plans to incorporate custody assistants into the deployment, and all future item requests will consider the role that custody assistants can play in the request.

Recommendation 7.1 - The investigative and disciplinary system should be revamped.

Internal Investigations Division has changed its name to Professional Standards Division, which includes the Advocacy Unit and the Internal Affairs Bureau (IAB). These entities, along with the Internal Criminal Investigations Bureau (ICIB), have filled 31 of their 36 CCJV phase one items.

All new IAB investigators are continuing to be trained and mentored. ICIB has reduced its average case completion time from 6 months to 5.3 months, and has reduced its average case load per investigator from 22 cases to 11.5 cases each.

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Recommendation 7.14 - The inmate grievance process should be improved and include added checks and oversight.

Since the last reporting period, the Custody Automated Reporting and Tracking System (CARTS) inmate complaint module has been installed at all Custody facilities. The system is operational and system acceptance has been accomplished. The Department is now working on the workflow and on identifying gaps in the complaint process. The final stages of interfacing between the Personnel Performance Index (PPI/PDE) and CARTS have been completed. The iPad proof of concept (POC) has moved into the evaluation period since officially launching on February 4, 2014. The iPad POC has been well received by the inmates in the pilot-program's housing locations. Minor application enhancements were made to the iPads in order to correct technical issues learned during the initial weeks of deployment. The initial feedback has been positive but technical challenges, such as connectivity issues, have required resolution.

The Department continues to work towards manually inputting five years of historical data from FAST into PPI. It is anticipated that this project will take at least six months with completion targeted by the end of 2014.

Recommendation 7.15 - The use of lapel cameras as an investigative tool should be broadened.

The Department has continued to progress with the installation of cameras as planned at the Department's Men's Central Jail (MCJ). Conduit, cable, and boxes have been installed in several areas of MCJ. At this time, 64 cameras have been installed and are awaiting connection to the Department's Data Network. The Department is still on schedule to complete work at the Department's MCJ, Twin Towers Correctional Facility, and the Inmate Reception Center by December 2014.

Unfortunately, on March 1, 2014, a disruption to the power supply for the CCTV system caused periods of downtime. On March 1, 2014, the system was down for about one hour in the morning, and for about three hours in the afternoon. Due to the outage, some necessary system maintenance needed to be completed which required shutting down the system for one hour on March 3, 2014, and two hours on March 6, 2014. Ten use of force incidents occurred during the system downtimes. Four of the incidents were still captured on video and were unaffected by the outages. Four incidents were captured on video, but the quality was degraded due to the outages. One incident was not captured at all on video due to the outages. One incident was not captured at all on video because it was in a location that is not covered by the CCTV system. The issue was quickly addressed but demonstrated unanticipated system challenges that must be addressed. The Department is completing a confidential after action review of this security incident, and will submit that report to County Counsel upon completion.