



# STRATEGIC PLAN UPDATE

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# Focus Areas

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- Hiring Plan Progress Report
- Katie A. Update



# Hiring Plan

Hire Date	CSWs Hired	Total CSWs	Avg Caseload†
Aug – Sept 13	105	1090*	32 in Jan 14
Jan 10, 2014	38	1128	31 in Jun 14
Jan 31, 2014	35	1163	30 in July 14
Feb 21, 2014	25	1188	29 in Aug 14
Mar 14, 2014	40	1228	28 in Sep 14
Apr 2014	40	1268	27 in Oct 14
Jun 2014	40	1308	27 in Nov 14
Jul 2014	37	1345	26 in Dec 14
Aug 2014	30	1375	25 in Jan 15
Sept 2014	30	1405	25 in Feb 15
Oct 2014	30	1435	24 in Mar 15

\* Number of case carrying Continuing Services Social Workers as of 11/30/13

† Assumes average caseload of 34,700 Continuing Services cases

Social Workers	As of 12/31/13	As of 1/17/14	As of 2/24/14
Hiring Goal	450	450	450
Number Hired	121	145	203
Goal Completed	27%	32%	45%
Conditional Offers	161	209	<b>230</b>

#### Conditional Offers:

- Interview and Livescan completed
- Medical or psychological exam pending
- Offer can be declined

#### Hiring Plan Components:

- May and June MSW graduates
- Targeted hiring for Antelope Valley
- Diversified recruitment



# Katie A. Exit Conditions

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Three components:

- Katie A. Strategic Plan
- Quality Service Reviews (QSRs)
- Katie A. Outcome Measures



# Katie A. Background Timeline

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Date	Event
2003	County settled lawsuit filed in 2002
2008	Board adopted Katie A. Strategic Plan
2009	Court approved strategic plan
2011	State settled its portion of lawsuit
2011	Exit conditions negotiated and approved by court



# Basic Class Requirements

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Child in Foster Care

Medi-Cal Eligible

Four Eligibility Requirements

Mental Health Challenges

Requiring Mental Health Treatment



# Obligations To Class

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Provide mental health services in home or home-like setting

Provide care and services that prevent removal or support reunification

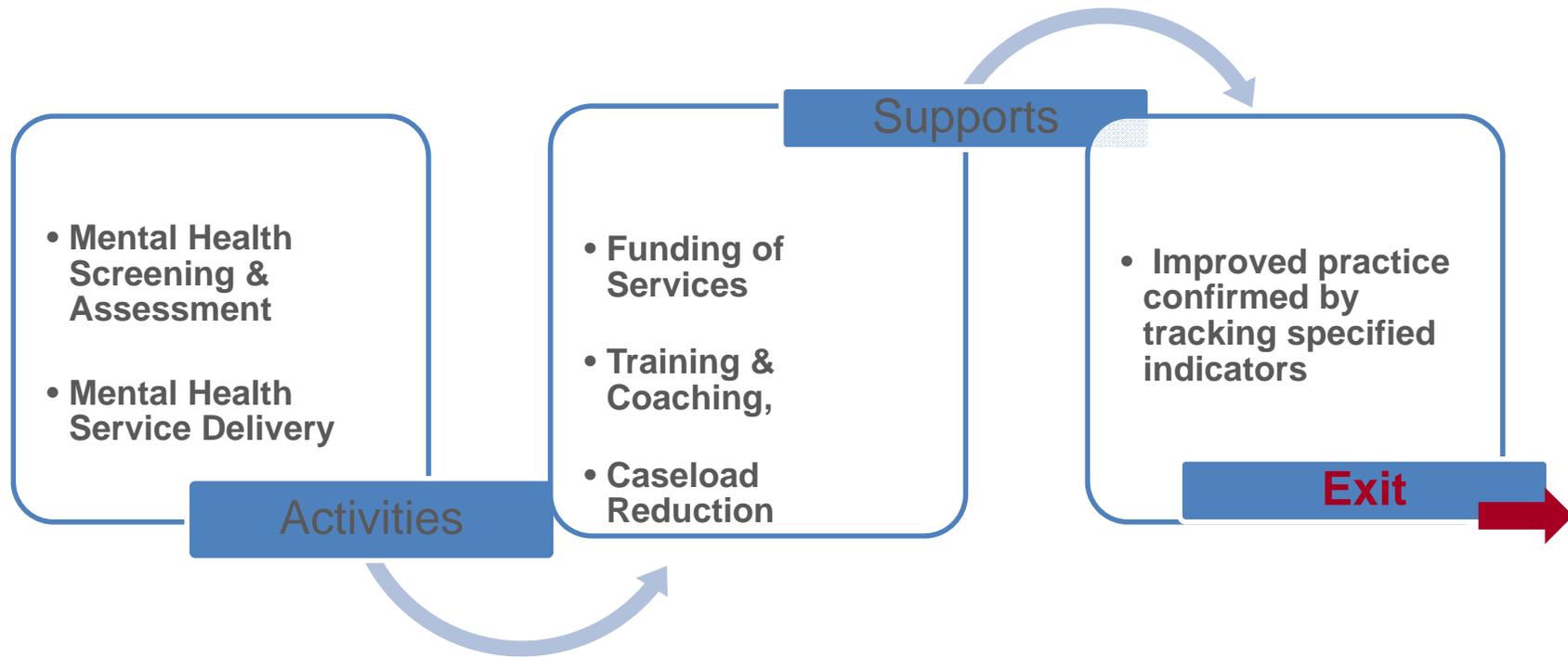
Four Basic Obligations

Provide stability in placements when possible

Provide care and services consistent with applicable law



# Katie A. Exit Strategic Plan

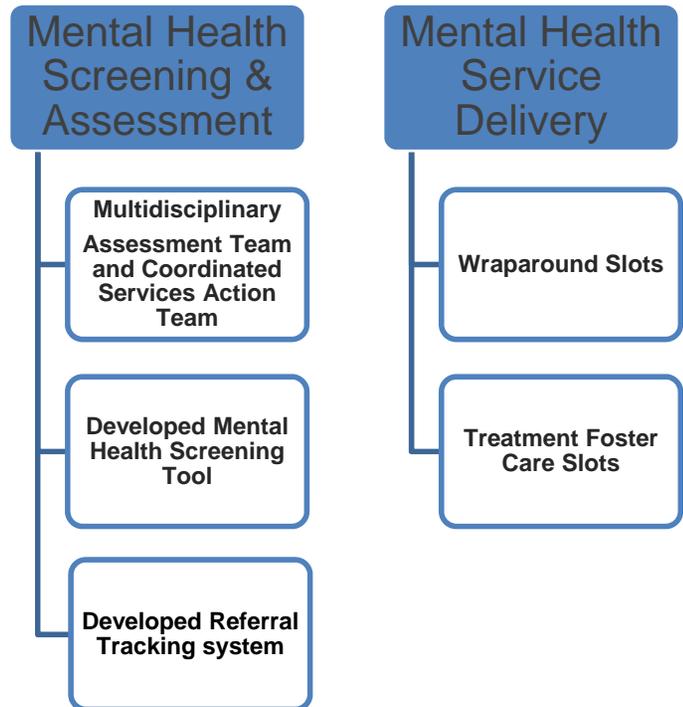




# Katie A Strategic Plan Activities



The key plan objectives are implemented through a variety of activities jointly undertaken with the Department of Mental Health (DMH).





# Quality Service Review (QSR)

**defined**

Quality assurance tool examining: 1) level of service provided by DCFS/DMH; 2) quality of mental health services/interventions; and 3) the impact of those services/interventions on the child and family.

## Who

- DCFS and DMH trained staff reviewers
- Panel members and counsel
- DCFS-involved children/families

## When

- Each DCFS office in each round
- 2<sup>nd</sup> round 12/2012 – 8/2014

## How

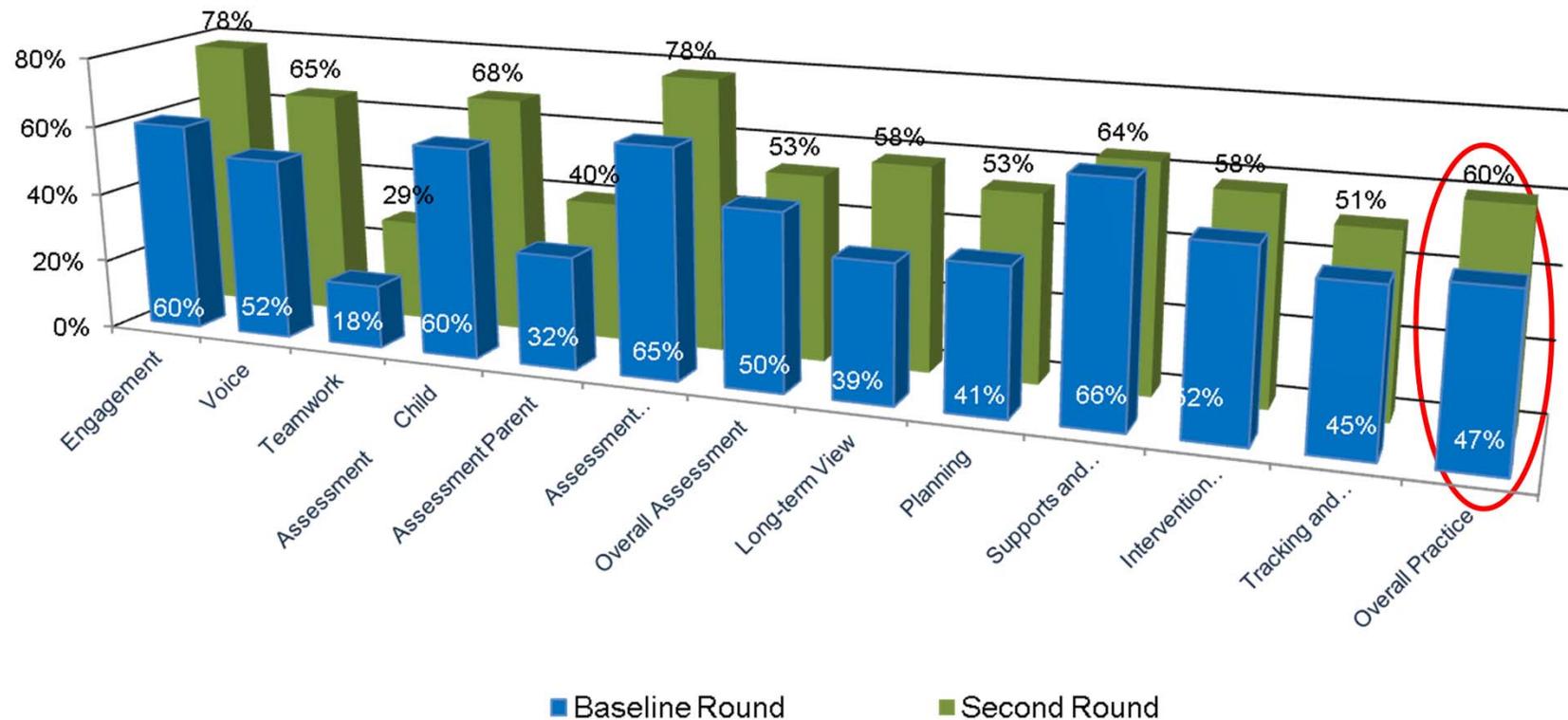
- In-person interviews with child/family
- In person interviews with other relevant contacts
- Review of case file



# QSR Progress To Date

improvement

Offices in the 2<sup>nd</sup> QSR round have achieved a 13 percentage point increase in “Overall Practice” score – target is 85%.





# Katie A Outcome Measures

**defined**

Measures which identify and track child outcomes over time.

## **Outcomes**

- 3 safety measures
- 8 permanency measures

## **Performance**

- Meets or exceeds minimum performance requirements in nine outcome measures

## **Challenges**

- Reunification within 12 months
- Reentry



# Summary

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- DCFS and DMH have made recent and steady progress toward exit conditions
- Caseload reduction, and adequate mental health services will support County's exit efforts.