E-SCARS

COUNTY OF LOS ANGELES
CALIFORNIA

Electronic Suspected Child Abuse Reporting System
# SUSPECTED CHILD ABUSE REPORT

To Be Completed by **Mandated Child Abuse Reporters**

Pursuant to Penal Code Section 11166

<table>
<thead>
<tr>
<th>PLEASE PRINT OR TYPE</th>
<th>CASE NUMBER:</th>
</tr>
</thead>
</table>

## A. REPORTING PARTY

- **NAME OF MANDATED REPORTER:**
- **TITLE:**
- **MANDATED REPORTER CATEGORY:**
- **REPORTER’S BUSINESS/AGENCY NAME AND ADDRESS:**
  - **Street:**
  - **City:**
  - **Zip:**
- **REPORTER’S TELEPHONE (DAYTIME):**
- **SIGNATURE:**
- **DID MANDATED REPORTER WITNESS THE INCIDENT?**
  - **YES**
  - **NO**
- **TODAY’S DATE:**

## B. REPORT NOTIFICATION

- **LAW ENFORCEMENT:**
- **COUNTY PROBATION:**
- **COUNTY WELFARE/CPS (Child Protective Services):**
- **ADDRESS:**
  - **Street:**
  - **City:**
  - **Zip:**
- **DATE/TIME OF PHONE CALL:**

## C. VICTIM

- **NAME (LAST, FIRST, MIDDLE):**
- **BIRTHDATE OR APPROX. AGE:**
- **SEX:**
- **ETHNICITY:**
- **ADDRESS:**
  - **Street:**
  - **City:**
  - **Zip:**
  - **TELEPHONE:**
- **PRESENT LOCATION OF VICTIM:**
- **SCHOOL:**
  - **CLASS:**
  - **GRADE:**
- **PHYSICALLY DISABLED?**
  - **YES**
  - **NO**
- **DEVELOPMENTALLY DISABLED?**
  - **YES**
  - **NO**
- **OTHER DISABILITY (SPECIFY):**
- **PRIMARY LANGUAGE:**
- **SPOKEN IN HOME:**
- **IN FOSTER CARE?**
  - **YES**
  - **NO**
- **IF VICTIM WAS IN OUT-OF-HOME CARE AT TIME OF INCIDENT, CHECK TYPE OF CARE:**
  - **DAY CARE**
  - **CHILD CARE CENTER**
  - **FOSTER FAMILY HOME**
  - **FAMILY FRIEND**
  - **GROUP HOME OR INSTITUTION**
  - **RELATIVE’S HOME**
- **RELATIONSHIP TO SUSPECT:**
  - **PHOTOS TAKEN?**
  - **YES**
  - **NO**
- **WAS THE INCIDENT RESULT IN THIS VICTIM’S DEATH?**
  - **YES**
  - **NO**

## D. INVOLVED PARTIES

### VICTIMS

1. **NAME (LAST, FIRST, MIDDLE):**
   - **BIRTHDATE OR APPROX. AGE:**
   - **SEX:**
   - **ETHNICITY:**
2. **NAME (LAST, FIRST, MIDDLE):**
   - **BIRTHDATE OR APPROX. AGE:**
   - **SEX:**
   - **ETHNICITY:**
3. **NAME (LAST, FIRST, MIDDLE):**
   - **BIRTHDATE OR APPROX. AGE:**
   - **SEX:**
   - **ETHNICITY:**
4. **NAME (LAST, FIRST, MIDDLE):**
   - **BIRTHDATE OR APPROX. AGE:**
   - **SEX:**
   - **ETHNICITY:**

### VICTIM’S SIBLINGS

1. **NAME (LAST, FIRST, MIDDLE):**
   - **BIRTHDATE OR APPROX. AGE:**
   - **SEX:**
   - **ETHNICITY:**
2. **NAME (LAST, FIRST, MIDDLE):**
   - **BIRTHDATE OR APPROX. AGE:**
   - **SEX:**
   - **ETHNICITY:**
3. **NAME (LAST, FIRST, MIDDLE):**
   - **BIRTHDATE OR APPROX. AGE:**
   - **SEX:**
   - **ETHNICITY:**
4. **NAME (LAST, FIRST, MIDDLE):**
   - **BIRTHDATE OR APPROX. AGE:**
   - **SEX:**
   - **ETHNICITY:**

### VICTIM’S GUARDIANS

1. **NAME (LAST, FIRST, MIDDLE):**
   - **BIRTHDATE OR APPROX. AGE:**
   - **SEX:**
   - **ETHNICITY:**
   - **ADDRESS:**
     - **Street:**
     - **City:**
     - **Zip:**
     - **HOME PHONE:**
     - **BUSINESS PHONE:**
2. **NAME (LAST, FIRST, MIDDLE):**
   - **BIRTHDATE OR APPROX. AGE:**
   - **SEX:**
   - **ETHNICITY:**
   - **ADDRESS:**
     - **Street:**
     - **City:**
     - **Zip:**
     - **HOME PHONE:**
     - **BUSINESS PHONE:**
3. **NAME (LAST, FIRST, MIDDLE):**
   - **BIRTHDATE OR APPROX. AGE:**
   - **SEX:**
   - **ETHNICITY:**
   - **ADDRESS:**
     - **Street:**
     - **City:**
     - **Zip:**
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     - **BUSINESS PHONE:**
4. **NAME (LAST, FIRST, MIDDLE):**
   - **BIRTHDATE OR APPROX. AGE:**
   - **SEX:**
   - **ETHNICITY:**
   - **ADDRESS:**
     - **Street:**
     - **City:**
     - **Zip:**
     - **HOME PHONE:**
     - **BUSINESS PHONE:**

### SUBJECT’S NAME (LAST, FIRST, MIDDLE)

- **BIRTHDATE OR APPROX. AGE:**
- **SEX:**
- **ETHNICITY:**
- **ADDRESS:**
  - **Street:**
  - **City:**
  - **Zip:**
  - **TELEPHONE:**
Penal Code §§ 11164 et seq.

California law requires DCFS and law enforcement to cross-report allegations of suspected child abuse to each other and to the District Attorney.

Why?

“to prevent cases from falling through the cracks”

CANRA
(Child Abuse Neglect Reporting Act)
IN AN EFFORT TO COMPLY WITH CANRA 2005

DCFS, LASD AND DA’S OFFICE SECURED A $2,000,000 GRANT FROM THE LOS ANGELES COUNTY QUALITY AND PRODUCTIVITY COMMISSION TO DEVELOP E-SCARS
WHAT IS E-SCARS?

E-SCARS is a real time, web-based information sharing application that facilitates the rapid and secure electronic transmission and receipt of mandated reports between social workers, law enforcement and prosecutors.

There are currently about 60 agencies and thousands of users accessing E-SCARS daily.
WHAT ARE SOME OF THE BENEFITS OF E-SCARS?

- We have a single system that multiple agencies can access rather than 60 different systems.
- E-SCARS eliminates time delays caused by sending SCARS by mail or fax, thereby increasing child safety because the ability to effectively respond, investigate, and collect evidence is directly tied to the accuracy and timeliness of reports received.
- E-SCARS ensures the proper agency receives the report.
- E-SCARS identifies duplicate and companion SCARS, reducing multiple responses by law enforcement.
- E-SCARS achieves compliance with CANRA as well as allows for compliance with Criminal Discovery statues.

Provides case tracking and auditing capabilities that were previously impossible.
Often child abuse is perpetrated
**IN ISOLATION WITHOUT WITNESSES**
and every effort to conceal the abuse
is made including

GOING TO DIFFERENT HOSPITALS,
CHANGING SCHOOL DISTRICTS
AND MOVING RESIDENCES …

**HOW DOES E-SCARS HELP?**
E-SCARS PROVIDES A HISTORY THAT LAW ENFORCEMENT AND PROSECUTORS PREVIOUSLY LACKED BECAUSE WE RELY ON RAP SHEETS
<table>
<thead>
<tr>
<th>SUBMISSION TO ESCARS</th>
<th>NO OF SCARS</th>
</tr>
</thead>
<tbody>
<tr>
<td>SUBMITTED</td>
<td>232734</td>
</tr>
<tr>
<td>FORWARDED SCARS RECEIVED</td>
<td>1210</td>
</tr>
<tr>
<td>TRANSMISSION TO LEA</td>
<td>201481</td>
</tr>
<tr>
<td>FAILED TRANSMISSION</td>
<td>191</td>
</tr>
<tr>
<td>LEA GENERATED</td>
<td>31876</td>
</tr>
<tr>
<td>SENSITIVE</td>
<td>419</td>
</tr>
<tr>
<td>REROUTED SCARS</td>
<td></td>
</tr>
<tr>
<td>MISSING INFORMATION</td>
<td>22</td>
</tr>
<tr>
<td>WRONG AGENCY</td>
<td>45</td>
</tr>
<tr>
<td>GENERAL NEGLECT</td>
<td>4</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>LEA STATUS</th>
<th>NO OF SCARS</th>
</tr>
</thead>
<tbody>
<tr>
<td>UNOPENED</td>
<td>764</td>
</tr>
<tr>
<td>PENDING</td>
<td>3159</td>
</tr>
<tr>
<td>LEA GENERATED</td>
<td>1375</td>
</tr>
<tr>
<td>LEA ACTION</td>
<td></td>
</tr>
<tr>
<td>CRIME SUSPECTED</td>
<td>56860</td>
</tr>
<tr>
<td>NO CRIME SUSPECTED</td>
<td>132099</td>
</tr>
<tr>
<td>NO INVESTIGATION</td>
<td>30867</td>
</tr>
<tr>
<td>FORWARDED SCARS</td>
<td>1209</td>
</tr>
</tbody>
</table>

Please Click on the above numbers to view SCAR details.

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## Referral Number Search

<table>
<thead>
<tr>
<th>Referral Number</th>
<th>Search</th>
</tr>
</thead>
</table>

## LEA Report Number Search (E-SCARS only)

<table>
<thead>
<tr>
<th>LEA Report Number</th>
<th>Search</th>
</tr>
</thead>
</table>

## General Search (E-SCARS only)

### TRANSMISSION
- All
- In Progress
- Transmitted
- Not Transmitted
- Sensitive

### VICTIM
- First Name
- Date of Birth
- Last Name
- City

### VICTIM'S MOTHER
- First Name
- Last Name

### SUSPECT
- First Name
- Date of Birth
- Last Name
## SCAR DETAILS

**Referral Number:** 0365  
**Submit Date:** 8/13/2013

**Referral Name:** AC- Pasadena  
**Transmission:** Not to be Transmitted  
**LEA Status:** Crime Suspected

### DETAILS

**REPORTING PARTY**

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Mandated Reporter Category</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Street</th>
<th>City</th>
<th>Zip</th>
</tr>
</thead>
<tbody>
<tr>
<td>211 S 1st Street</td>
<td>Alhambra</td>
<td>91801</td>
</tr>
</tbody>
</table>

**Reporters Business/Agency Name:** Alhambra Police Department

**Phone Number:** (626)

**SCAR Generated Date:** 8/13/2013

### DCFS HOTLINE CHILDREN'S SOCIAL WORKER

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Mandated Reporter Category</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tr>
</tbody>
</table>
THERE ARE THREE POSSIBLE CONCLUSIONS THAT CAN BE REACHED REGARDING THE ALLEGATIONS:

- Substantiated
- Inconclusive
- Unfounded

WHAT IF DCFS AND LAW ENFORCEMENT REACH A DIFFERENT CONCLUSION?
## Discrepancy Report

<table>
<thead>
<tr>
<th>Status Date</th>
<th>SCAR Status</th>
<th>Disposition Date</th>
<th>Abuse Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>02/04/2013</td>
<td>No Crime Suspected 206554</td>
<td>02/07/2013</td>
<td>Substantiated</td>
</tr>
<tr>
<td>06/24/2013</td>
<td>Crime Suspected 208547</td>
<td>03/19/2013</td>
<td>Unfounded</td>
</tr>
<tr>
<td>02/19/2013</td>
<td>Crime Suspected 2099222</td>
<td>04/01/2013</td>
<td>Inconclusive</td>
</tr>
<tr>
<td>03/07/2013</td>
<td>Crime Suspected 212486</td>
<td>03/26/2013</td>
<td>Inconclusive</td>
</tr>
<tr>
<td>03/18/2013</td>
<td>No Crime Suspected 214128</td>
<td>04/02/2013</td>
<td>Unfounded</td>
</tr>
<tr>
<td>05/01/2013</td>
<td>No Crime Suspected 221762</td>
<td>05/01/2013</td>
<td>Substantiated</td>
</tr>
<tr>
<td>05/08/2013</td>
<td>Crime Suspected 224040</td>
<td>08/09/2013</td>
<td>Unfounded</td>
</tr>
<tr>
<td>05/08/2013</td>
<td>Crime Suspected 224040</td>
<td>08/09/2013</td>
<td>Inconclusive</td>
</tr>
<tr>
<td>05/20/2013</td>
<td>Crime Suspected 224337</td>
<td>05/28/2013</td>
<td>Unfounded</td>
</tr>
<tr>
<td>05/30/2013</td>
<td>Crime Suspected 227199</td>
<td>06/07/2013</td>
<td>Unfounded</td>
</tr>
<tr>
<td>07/25/2013</td>
<td>Crime Suspected 231608</td>
<td>07/15/2013</td>
<td>Unfounded</td>
</tr>
<tr>
<td>07/21/2013</td>
<td></td>
<td>07/23/2013</td>
<td></td>
</tr>
</tbody>
</table>
AUDITING

BUILT IN ACCOUNTABILITY

WHEN THE SCAR WAS SENT
WHEN AND WHO RECEIVED THE SCAR
WHAT WAS DONE AND WHO DID IT

<table>
<thead>
<tr>
<th>DATE</th>
<th>USER NAME</th>
<th>ACTION</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>09-11-13 01:39:44 PM</td>
<td>Susan Steinfeld</td>
<td>View SCAR Details</td>
<td></td>
</tr>
<tr>
<td>09-05-13 05:36:54 AM</td>
<td>BILLY COX</td>
<td>View SCAR Details</td>
<td></td>
</tr>
<tr>
<td>09-03-13 12:03:59 PM</td>
<td>Gloria Hudson</td>
<td>View SCAR Details</td>
<td></td>
</tr>
<tr>
<td>08-28-13 08:30:43 AM</td>
<td>BILLY COX</td>
<td>Update Record</td>
<td>LEACase Number [013-15375-2G2281EJ]; Status[Crime Suspected]</td>
</tr>
<tr>
<td>08-28-13 08:30:28 AM</td>
<td>BILLY COX</td>
<td>View SCAR Details</td>
<td></td>
</tr>
<tr>
<td>08-28-13 06:50:17 AM</td>
<td>BILLY COX</td>
<td>View SCAR Details</td>
<td></td>
</tr>
<tr>
<td>08-27-13 10:45:14 PM</td>
<td></td>
<td>JDIC: Call Created</td>
<td>Call Created</td>
</tr>
<tr>
<td>08-27-13 10:45:13 PM</td>
<td></td>
<td>Update Record</td>
<td>Transmitted to LEA</td>
</tr>
<tr>
<td>08-27-13 10:44:51 PM</td>
<td>Kim McIntyre</td>
<td>Add New record</td>
<td>SCAR Submitted - MCINTKB</td>
</tr>
</tbody>
</table>
REMAINING ISSUES

- NOT BEING USED BY ALL ENTITIES AS ENVISIONED
  - A SCAR IS A CALL FOR SERVICE
  - LOOK AT HISTORY BEFORE RESPONDING TO CALL
  - NOT BEING ROUTED VIA JDIC/SOME AGENCIES STILL USE FAX RECEIPT

- NEED TO KEEP TRYING TO CHANGE ATTITUDES OF BOTH DCFS AND LAW ENFORCEMENT REGARDING RESPONSIBILITIES

- NEED TO FURTHER DEVELOP E-SCARS IN SOME AREAS (e.g., Emotional Abuse allegations and the Discrepancy Flag)

- NEED TO CONTINUE E-SCARS MAINTENANCE (e.g., Windows 7)

- NEED TO ENHANCE THE AUDITING OF SOCIAL WORKERS

- ADDITIONAL LEGISLATION MIGHT BE CONSIDERED REGARDING PENALTIES FOR FAILURE TO COMPLY WITH CANRA
Susan Steinfeld
(626) 356-5620
ssteinfeld@da.lacounty.gov