County of Los Angeles
Sheriff's Department Headquarters
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LEROY D. BACA, SHERIFF

November 12, 2013

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
Los Angeles, California 90012

Dear Supervisors:

30-DAY STATUS OF RECOMMENDATIONS MADE BY THE CITIZENS' COMMISSION ON JAIL VIOLENCE

On October 16, 2012, the Board requested the Los Angeles County Sheriff's Department (Department) report back on the status of recommendations made by the Citizens' Commission on Jail Violence (CCJV). For an historical account of all the recommendations, please refer to my October 8, 2013, response. Beginning with this response I will limit the status updates to only those recommendations that are being funded or are still in the process of being implemented.

Should you have any questions or require additional information, please contact me or Assistant Sheriff Terri McDonald, at (213) 893-5001.

Sincerely,

LEROY D. BACA
SHERIFF

STATUS OF RECOMMENDATIONS REGARDING THE JAIL SYSTEM

On October 8, 2013, the Board approved the first phase of funding for many of the remaining CCJV recommendations. The Department is currently in the process of implementing the phase one actions approved by the Board. Below is the current status of each of the remaining in progress recommendations.

Recommendation 3.8 - PPI and FAST should be replaced with a single, reliable, and comprehensive data tracking system.

The Department is preparing to initiate procurement of both contracted services for the authoring of a proposal including system requirements for PPI and the purchase of hardware and licensing necessary to build the development environment for the new PPI. The Department expects that it will take 24-36 months to fully implement this recommendation.

Recommendation 3.9 - Inmate grievances should be tracked in PPI by the names of LASD personnel.

The PPI module that allows Inmate Complaints against staff to be stored in the PPI system became active on October 27, 2013. The Department met with the Implementation Monitor to demonstrate the ability of PPI to accept Inmate Complaints against personnel information. This recommendation is now complete and implemented.

Recommendation 3.12 - The Board of Supervisors should provide funding so that the Department can purchase additional body scanners.

The first two body scanners have been ordered and are being built by the vendor. Facility Services Bureau is working on the site preparation at IRC Booking Front and IRC Old side Courtline. The Department expects to take delivery of the scanners and begin training and testing of them in early January.

Recommendation 4.11 - Management staff should be assigned and allocated based on the unique size and needs of each facility.

The Department has recently completed its analysis of Custody facility operations offices and expects to have that analysis forwarded to the Implementation Monitor before the next report to the Board.

Recommendation 4.12 - LASD should create an internal Audit and Inspections Division.

The Department is in the process of creating the Inspectional Services Command and has begun interviewing personnel. It is expected to have staff selected before the next report to the Board. All phase one personnel should be transferred into the unit over the next few months. The process of identifying and hiring the consultant for the new unit has begun.

STATUS OF RECOMMENDATIONS REGARDING THE JAIL SYSTEM

Recommendation 6.3 - Deputies and supervisors should receive significantly more custody specific training overseen by the Department's Leadership and Training Division.

The Department has begun the expansion of the Custody Training and Standards Bureau. Most phase one personnel have been transferred into the unit and have begun the basic tasks of organizing and structuring the unit in preparation for increased training classes. The Custody Division Risk Management Lieutenant is in place and has begun to meet with the Compliance Lieutenants from each of the Custody facilities. The Custody Force Response Team is in place and has taken over the duties previously handled by the Commander Management Task Force.

This recommendation is now implemented and monthly status updates will be provided.

Recommendation 6.5 - The number of supervisors to deputies should be increased and the administrative burdens on Custody supervisors should be minimized.

On October 20, 2013, the Department began filling the new posts with overtime until promotions and transfers are completed. The sergeant transfers are scheduled to begin in December. The lieutenant transfers will be effective November 24, 2013.

Recommendation 6.7 - The Department should utilize more Custody Assistants.

The Department has completed the assessment for increasing the number of custody assistants in Custody Division. Once the assessment has been reviewed by the Implementation Monitor and consultants, the Department will begin meetings with the unions.

Recommendation 6.8 - Rotations within and among proximate facilities should be implemented.

Since October 2011, the Department has implemented a variety of measures to discourage the formation of dangerous cliques: changes in policy, increased ethics training, additional supervisors, internal rotations, and audits of the staff rotations. There has been no indication that this practice continues; therefore, the Department will continue to monitor and evaluate the effectiveness of the procedures already in place.

Recommendation 7.1 - The investigative and disciplinary system should be revamped.

Many of the phase one personnel have been transferred into Internal Affairs Bureau (IAB) and Internal Criminal Investigations Bureau (ICIB), with the remaining items to be filled over the next couple of months. They have begun the process of training the new personnel for their duties at those units.

The Department has begun the process of working with County Counsel to identify two additional attorneys to work in the Department's Advocacy Unit.

This recommendation is implemented and monthly status reports will be provided.

STATUS OF RECOMMENDATIONS REGARDING THE JAIL SYSTEM

Recommendation 7.5 - IAB and ICIB should be part of an Investigations Division under a Chief who would report directly to the Sheriff.

The Department has transferred some of the phase one sworn personnel into the Division and expects to have the remaining sworn staff in place before the end of the year. They have begun the process of identifying the phase one professional staff and expect to have them in place over the next few months.

This recommendation is implemented and monthly status reports will be provided.

Recommendation 7.8 - Each jail should have a Risk Manager to track and monitor use of force investigations.

All new Compliance Lieutenants are in place and have begun to view and process reports regarding force, claims/lawsuits, and inmate complaints at the facilities. The Division Risk Management Lieutenant has met with each of the facility Compliance Lieutenants to discuss their current status and future mission. Meetings with the Division Chief and the Assistant Sheriff have been scheduled this month.

This recommendation is implemented and monthly status reports will be provided.

Recommendation 7.13 - Inmate complaints should be tracked by deputies' names in PPI.

This recommendation is identical to recommendation 3.9 and is now implemented with the activation of the inmate complaints against staff module in PPI.

Recommendation 7.14 - The inmate grievance process should be improved and include added checks and oversight.

The Department has been developing the Custody Automated Reporting and Tracking System (CARTS) for some time. The inmate complaint module of CARTS was launched at PDC North facility on November 4, 2013. This release provides a fully functional workflow and disposition of each complaint and request. The solution integrates with the new PPI module for inmate complaints. Other facilities will begin using the CARTS inmate complaint module beginning in December with an estimated completion date for implementation in March 2014.

The Department had planned to begin the iPad Kiosk pilot program for inmate complaints and requests this month. The program will allow inmates to initiate complaints and requests using the iPad kiosk. All of the software development, enclosures, and network modifications are in place. Apple recently refreshed their iPad models, however, and supply of the model the Department was scheduled to purchase has become constrained. The pilot will begin as soon as the vendor can obtain the requisite units needed for the pilot program. It is hoped that this will occur before our next report to the Board.

STATUS OF RECOMMENDATIONS REGARDING THE JAIL SYSTEM

Recommendation 7.15 - The use of lapel cameras as an investigative tool should be broadened.

The Department has formed a working group to solidify the implementation plan and mitigate any potential issues as they arise. Preliminary research has been completed for phase one equipment and pricing.