County of Los Angeles
INTERNAL SERVICES DEPARTMENT
1100 North Eastern Avenue
Los Angeles, California 90063

TOM TINDALL
Director

Telephone: (323) 267-2101
FAX: (323) 264-7135

"To enrich lives through effective and caring service"

February 21, 2012

ADOPTED
BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

25 February 21, 2012

SACHI A. HAMAI
EXECUTIVE OFFICER

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

AWARD OF PAY PHONE SERVICES CONTRACT
(ALL SUPERVISORIAL DISTRICTS – 3 VOTES)

SUBJECT

Approval of a contract to provide pay phone services at various County facilities.

IT IS RECOMMENDED THAT YOUR BOARD:

1. Approve and instruct the Chairman to sign the attached contract (Attachment 1) with Western Communication Systems, Inc., to provide pay phones services effective upon Board approval , for a period of five (5) years, with two (2) one-year renewal options and six (6) month to month extensions at an estimated first-year cost of $205,088.

2. Authorize the Director of Internal Services Department (ISD), or his designee, to exercise the renewal options and month-to-month extensions in accordance with the attached contract.

3. Authorize the Director of ISD, or his designee, to execute contract amendments to add or delete pay phones, make necessary changes to the scope of services; or convert the pay structure for individual pay phones contingent on usage.

4. Delegate authority to the Director of ISD, or his designee, to execute applicable contract amendments should the original contracting entity merge, be acquired, or otherwise have a change of entity.

5. Delegate authority to the Director of ISD, or his designee, to extend the existing Pay Phone Services contract with Nami Communications, Inc. (Contract No. 75877) for a 90-day period, from March 12, 2012 to June 11, 2012, to continue providing uninterrupted pay phone services and facilitate the transition of services to the County facilities.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

ISD currently manages a contract with a private firm to provide pay phone services at a wide range of County facilities including County parks, hospitals and Superior Courts. The services include pay phone maintenance as well as coin collection activities. The current contract expires March 11, 2012. The recommendations will ensure a continuation of uninterrupted services to the public and County employees, and extend the existing contract to transition services to the new contractor.

Implementation of Strategic Plan Goals

The recommended contract supports County Strategic Plan Goal Number 1 (Operational Effectiveness) and Goal Number 5 (Public Safety) by providing effective communication services to County constituents at various County facilities.

FISCAL IMPACT/FINANCING

There are two types of pay phone services under the contract:

- Concession Pay Phones: These phones are located at County buildings that the public pays to use. These phones typically have a higher volume of usage (over $100 monthly), which generates income for the County.

- Convenience Pay Phones: These phones are used occasionally and offered as a convenience to the public at County facilities. The contractor charges the County a set monthly fee to keep the phones operational. There is no revenue sharing for these phones.

Total expenditures under the recommended contract will vary depending on the number of concession and convenience pay phones as follows:

- Concession Pay Phones: The County will receive 40% of the revenue for those concession pay phones producing revenue of $100 or more each month. Based on historical revenue data, annual revenue is estimated to be $67,600. There is no revenue sharing percentage for phones generating less than $100 per month. Revenue associated with this category of pay phones has been included in the Fiscal Year 2012-13 Telephone Utilities Budget.

- Convenience Pay Phones: Convenience pay phones represent those phones that generate less than $100 per month. The County will pay a fee of $38 per month for each convenience pay phone to cover line usage, phone repairs, and cleaning. The total fee, based on the current inventory, is projected to be $272,688 annually. The monthly fees are billed to the departments with pay phones located at their facilities.

The projected first-year contract cost is approximately $205,088 (i.e., $272,688 in expenses for maintenance of the convenience pay phones less $67,600 in revenue from the concession pay phones).

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The terms and conditions of the recommended contract have been approved as to form by County Counsel. The contract contains the Board's required contract provisions, including those pertaining to consideration of qualified County employees targeted for layoffs, as well as qualified GAIN/GROW participants for employment openings, compliance with the Jury Service Ordinance, Safely Surrendered Baby Law and the Child Support program. This contract does not allow for a cost of living adjustment (COLA).

This is not a Proposition A contract and, therefore, not subject to the Living Wage Program (County Code Chapter 2.201). It has been determined that the services under this contract do not impact Board Policy No. 5.030, "Low Cost Labor Resource Program", due to the specialized nature of the work.

CONTRACTING PROCESS

On August 15, 2011, ISD released an Invitation for Bids (IFB) for Pay Phone Services and posted the solicitation and contracting opportunity announcement on the County's "Doing Business with Us" web site (Attachment 2). Notice of the IFB was sent via electronic mail to 180 vendors registered with the County (Attachment 3). In addition, an electronic mail notification regarding the release of the IFB was sent to twelve (12) vendors (Attachment 4).

On September 12, 2011, six (6) bids were received, and all bids were reviewed for compliance with the minimum requirement criteria as set forth in the IFB. All bids were determined to be in compliance with the minimum requirements. The bid from Western Communication Systems, Inc., met the minimum requirements and was determined to be the lowest and most responsive bid. Two (2) of the five (5) non-selected bidders received debriefings.

One (1) bidder submitted a protest and requested a County Review. As a result, a County Review Panel was convened, and a meeting was held on January 17, 2012. The County Review Panel did not have any recommended changes.

A summary of Community Business Enterprise Program information for the recommended contractor is attached (Attachment 5). On final analysis, selections were made without regard to gender, race, creed, color or national origin.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

Approval of this contract will allow the County to continue to provide pay phone services at various County facilities throughout the County of Los Angeles.

Respectfully submitted,

Tom Tindall

TOM TINDALL
Director

TT:YY

Enclosures

c: Chief Executive Officer
County Counsel

CONTRACT

77733

BY AND BETWEEN

COUNTY OF LOS ANGELES

AND

WESTERN COMMUNICATION SYSTEMS, INC.

FOR

PAY PHONE SERVICES

CONTRACT PROVISIONS
TABLE OF CONTENTS

PARAGRAPH	TITLE	PAGE
RECITALS		**1**
1.0	**APPLICABLE DOCUMENTS**	**1**
2.0	**DEFINITIONS**	**2**
3.0	**WORK**	**4**
4.0	**TERM OF CONTRACT**	**4**
5.0	**CONTRACT PRICING AND PAYMENTS**	**5**
5.1	CONTRACT SUM	5
5.2	NO PAYMENT OR REIMBURSEMENT FOR UNSPECIFIED WORK	5
5.3	RECORD KEEPING	5
5.4	NO PAYMENT FOR SERVICES PROVIDED FOLLOWING EXPIRATION/ TERMINATION OF CONTRACT	5
5.5	INVOICES AND PAYMENTS	6
5.6	THEFT AND FRAUD	7
5.7	UNBILLABLE/UNCOLLECTIBLE CALLS	8
5.8	REPORTS OF RECEIPTS	8
5.9	PAYMENT OF TAXES	8
6.0	**ADMINISTRATION OF CONTRACT- COUNTY**	**8**
6.1	COUNTY'S PROJECT DIRECTOR	8
6.2	COUNTY'S PROJECT MANAGER	9
6.3	COUNTY'S CONTRACT PROJECT MONITOR	9
7.0	**ADMINISTRATION OF CONTRACT - CONTRACTOR**	**9**
7.1	CONTRACTOR'S PROJECT MANAGER	9
7.2	APPROVAL OF CONTRACTOR'S STAFF	9
7.3	CONTRACTOR'S STAFF IDENTIFICATION	10
7.4	BACKGROUND AND SECURITY INVESTIGATIONS	10
7.5	CONFIDENTIALITY	11
8.0	**STANDARD TERMS AND CONDITIONS**	**12**
8.1	AMENDMENTS AND CHANGE NOTICES	12
8.2	ASSIGNMENT AND DELEGATION	13
8.3	AUTHORIZATION WARRANTY	13
8.4	BUDGET REDUCTIONS	14

CONTRACT PROVISIONS
TABLE OF CONTENTS

PARAGRAPH	TITLE	PAGE
8.5	COMPLAINTS	14
8.6	COMPLIANCE WITH APPLICABLE LAW	15
8.7	COMPLIANCE WITH CIVIL RIGHTS LAWS	15
8.8	COMPLIANCE WITH THE COUNTY'S JURY SERVICE PROGRAM	16
8.9	CONFLICT OF INTEREST	17
8.10	CONSIDERATION OF HIRING COUNTY EMPLOYEES TARGETED FOR LAYOFF/OR RE-EMPLOYMENT LIST	18
8.11	CONSIDERATION OF HIRING GAIN/GROW PROGRAM PARTICIPANTS	18
8.12	CONTRACTOR RESPONSIBILITY AND DEBARMENT	18
8.13	CONTRACTOR'S ACKNOWLEDGEMENT OF COUNTY'S COMMITMENT TO THE SAFELY SURRENDERED BABY LAW	21
8.14	CONTRACTOR'S WARRANTY OF ADHERENCE TO COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM	21
8.15	COUNTY'S QUALITY ASSURANCE PLAN	21
8.16	DAMAGE TO COUNTY FACILITIES, BUILDINGS OR GROUNDS	22
8.17	RISK OF LOSS OR DAMAGE TO EQUIPMENT	22
8.18	EMPLOYMENT ELIGIBILITY VERIFICATION	22
8.19	FACSIMILE REPRESENTATIONS	23
8.20	FAIR LABOR STANDARDS	23
8.21	FORCE MAJEURE	23
8.22	GOVERNING LAW, JURISDICTION, AND VENUE	24
8.23	INDEPENDENT CONTRACTOR STATUS	24
8.24	INDEMNIFICATION	25
8.25	GENERAL PROVISIONS FOR ALL INSURANCE COVERAGE	25
8.26	INSURANCE COVERAGE	29
8.27	LIQUIDATED DAMAGES	30
8.28	MOST FAVORED PUBLIC ENTITY	31
8.29	NONDISCRIMINATION AND AFFIRMATIVE ACTION	31
8.30	NON EXCLUSIVITY	33
8.31	NOTICE OF DELAYS	33

CONTRACT PROVISIONS
TABLE OF CONTENTS

PARAGRAPH	TITLE	PAGE
8.32	NOTICE OF DISPUTES	33
8.33	NOTICE TO EMPLOYEES REGARDING THE FEDERAL EARNED INCOME CREDIT	33
8.34	NOTICE TO EMPLOYEES REGARDING THE SAFELY SURRENDERED BABY LAW	33
8.35	NOTICES	33
8.36	PROHIBITION AGAINST INDUCEMENT OR PERSUASION	34
8.37	PUBLIC RECORDS ACT	34
8.38	PUBLICITY	34
8.39	RECORD RETENTION AND INSPECTION/AUDIT SETTLEMENT	35
8.40	RECYCLED BOND PAPER	36
8.41	SUBCONTRACTING	36
8.42	TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN COMPLIANCE WITH COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM	38
8.43	TERMINATION FOR CONVENIENCE	38
8.44	TERMINATION FOR DEFAULT	38
8.45	TERMINATION FOR IMPROPER CONSIDERATION	40
8.46	TERMINATION FOR INSOLVENCY	40
8.47	TERMINATION FOR NON-ADHERENCE OF COUNTY LOBBYIST ORDINANCE	41
8.48	TERMINATION FOR NON-APPROPRIATION OF FUNDS	41
8.49	VALIDITY	41
8.50	WAIVER	41
8.51	WARRANTY AGAINST CONTINGENT FEES	42
8.52	WARRANTY OF COMPLIANCE WITH COUNTY'S DEFAULTED PROPERTY TAX REDUCTION PROGRAM	42
8.53	TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN COMPLIANCE WITH COUNTY'S DEFAULTED PROPERTY TAX REDUCTION PROGRAM	42

CONTRACT PROVISIONS
TABLE OF CONTENTS

PARAGRAPH **TITLE** **PAGE**

9.0 UNIQUE TERMS AND CONDITIONS 43

9.1 LOCAL SMALL BUSINESS ENTERPRISE (SBE) PREFERENCE PROGRAM 43

9.2 TRANSITIONAL JOB OPPORTUNITIES PREFERENCE PROGRAM 44

SIGNATURES 45

CONTRACT EXHIBITS

CONTRACT FOR
PAY PHONE SERVICES

TABLE OF CONTENTS OF EXHIBITS

STANDARD EXHIBITS

A STATEMENT OF WORK

B PRICING SCHEDULE

C PAY PHONE INVENTORY

D CONTRACTOR'S EEO CERTIFICATION

E COUNTY'S ADMINISTRATION

F CONTRACTOR'S ADMINISTRATION

G FORMS REQUIRED AT THE TIME OF CONTRACT EXECUTION

H JURY SERVICE ORDINANCE

I IRS NOTICE 1015

J SAFELY SURRENDERED BABY LAW

K DEFAULTED PROPERTY TAX REDUCTION PROGRAM

L PERFORMANCE REQUIREMENT SUMMARY

CONTRACT BETWEEN
COUNTY OF LOS ANGELES
AND
WESTERN COMMUNICATION SYSTEMS, INC.
FOR
PAY PHONE SERVICES

This Contract is made and entered into this 21st day of February, 2012 by and between the County of Los Angeles ("County"), and Western Communication Systems, Inc, ("Contractor"), a California Corporation located at 13200 Kirkham Way, Suite 114, Poway, CA 92064.

RECITALS

WHEREAS, the County may contract with private businesses for Pay Phone services when certain requirements are met; and

WHEREAS, the Contractor is a private firm specializing in providing Pay Phone services; and

WHEREAS, County desires to contract with Contractor to provide pay phone services for County.

WHEREAS, this Contract is therefore authorized under California Government Code Section 23004;

NOW THEREFORE, in consideration of the mutual covenants contained herein, and for good and valuable consideration, the parties agree to the following:

1.0 APPLICABLE DOCUMENTS

This base document, along with Exhibits A through L referred to below, attached hereto and incorporated herein by this reference, collectively constitute the "Contract" which is the complete and exclusive statement of understanding between the parties and supersedes any and all prior or contemporaneous contracts, written or oral, and all communications between the parties relating to the subject matter of the Contract. In the event of a conflict or inconsistency in the definition or interpretation of any provision, such conflict or inconsistency shall be resolved by giving precedence first to this base document and then to the Exhibits according to the following priority:

77733

Standard Exhibits:

1.1 EXHIBIT A - Statement of Work

1.2 EXHIBIT B - Pricing Schedule

1.3 EXHIBIT C - Pay Phone Inventory

1.4 EXHIBIT D - Contractor's EEO Certification

1.5 EXHIBIT E - County's Administration

1.6 EXHIBIT F - Contractor's Administration

1.7 EXHIBIT G - Forms Required at the Time of Contract Execution

1.8 EXHIBIT H - Jury Service Ordinance

1.9 EXHIBIT I - IRS Notice 1015

1.10 EXHIBIT J - Safely Surrendered Baby Law

1.11 EXHIBIT K - Defaulted Property Tax Reduction Program

1.12 EXHIBIT L - Performance Requirement Summary

2.0 DEFINITIONS

The headings herein contained are for convenience and reference only and are not intended to define the scope of any provision thereof. The following words as used herein shall be construed to have the following meaning, unless otherwise apparent from the context in which they are used.

2.1 **Aggregator:** The term "Aggregator" shall mean any person or entity that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for interstate telephone calls using a provider of operator services.

2.2 **Change Notice:** The meaning given to such term in Paragraph 8.1.5.

2.3 **Concession Revenue:** The term "Concession Revenue" shall mean Gross Revenue (as such term is defined below) from all calls generated by the Concession Phones (as such term is defined below).

2.4 **Concession Phones.** The term "Concession Phones" shall mean those Pay Phones (as such term is defined below) that are determined by the County, in its sole discretion, to be profitable, and which are listed in Exhibit C (Pay Phone Inventory). Concession Phones generate monthly Gross Revenue (as such term is defined below) of $100.00 or more.

2.5 **Contract:** The term "Contract" shall have the meaning set forth in Paragraph 1.0 (Applicable Documents)

2.6 **Contractor:** The term "Contractor" shall mean Western Communication Systems, Inc, a California Corporation.

2.7 **Contractor Project Manager:** The term "Contractor Project Manager" shall have the meaning set forth in Exhibit F (Contractor's Administration) of the Contract.

2.8 **Convenience Fee:** The term "Convenience Fee" shall mean the total monthly fee paid by County to Contractor for each Convenience Phone (as such term is defined below).

2.9 **Convenience Phone:** The term "Convenience Phone" shall mean those Pay Phones that are determined by the County, in its sole discretion, to be not profitable in generating sufficient revenue to cover the cost of maintaining service, and which are listed in Exhibit C (Pay Phone Inventory). Convenience Phones remain in service for the convenience of the public. Convenience Phones generate monthly Gross Revenue (as such term is defined below) of less than $100.00.

2.10 **County Project Director:** The term "County Project Director" shall have the meaning set forth in Exhibit E (County's Administration) of the Contract.

2.11 **County Project Manager:** The term "County Project Manager" shall have the meaning set forth in Exhibit E (County's Administration) of the Contract.

2.12 **CPUC:** The term "CPUC" shall mean the California Public Utilities Commission.

2.13 **Day(s):** The term "Day" or "Days" shall mean calendar day(s) unless otherwise specified.

2.14 **Fiscal Year:** The term "Fiscal Year" shall mean the twelve (12) month period beginning July 1st and ending the following June 30th.

2.15 **Gross Revenue:** The term "Gross Revenues" shall mean all revenues generated by the Pay Phone, including but not limited to, calls paid by coin, calling card, credit card, collect, third party billed, Local, IntraLATA, InterLATA, Computer Internet Access, Prepaid Calling Cards, No-Pay 800 Access, Non-Coin Call Compensation, Advertising and all other originated revenue generated by the telephone.

2.16 **Inter-exchange Carrier:** The term "Inter-exchange Carrier" means a telecommunications common carrier authorized to provide telecommunications services between LATAs (as such term is defined below).

2.17 **InterLata:** The term "InterLata" means a connection between two (2) local exchange carriers in different regions.

2.18 **IntraLata:** The term "IntraLata" means a connection between two (2) telephone companies within the same region.

2.19 **Inventory List(s)** The term “Inventory List(s)” shall mean the complete list of Convenience Phones and/or Concession Phones that make up Exhibit C (Pay Phone Inventory) of the Contract.

2.20 **Invitation for Bids or IFB** The term “Invitation for Bid” or “IFB” shall mean the documents that County distributed to invite bidders to submit pricing and other information regarding their ability to provide a service that is defined by the County.

2.21 **LATA:** The term "Local Access and Transport Area" or "LATA" means a geographic region assigned to one (1) or more telephone companies for providing communication services.

2.22 **Pay Phone:** The term “Pay Phone” shall mean a Contractor-owned phone, placed in a County location and available for public use, that requires some form of payment to make phone calls. There are two (2) categories of Pay Phones, Concession Phones and Convenience Phones.

2.23 **OSP:** The term "OSP" shall mean operator service provider

2.24 **Rate:** The term "Rate" shall mean the per-minute charge for a telephone call.

2.25 **Surcharge:** The term "Surcharge" means a one (1) time charge per telephone call.

3.0 WORK

3.1 Pursuant to the provisions of this Contract, the Contractor shall fully perform, complete and deliver on time, all tasks, deliverables, services and other work as set forth herein.

3.2 If the Contractor provides any tasks, deliverables, goods, services, or other work, other than as specified in this Contract, the same shall be deemed to be a gratuitous effort on the part of the Contractor, and the Contractor shall have no claim whatsoever against the County.

3.3 This Contract is not predicated on workload and is subject to fluctuations based on the profit or cost of each Pay Phone. There is no minimum or maximum Contract cost guarantee.

4.0 TERM OF CONTRACT

4.1 The term of this Contract shall be five (5) years commencing upon execution by County’s Board of Supervisors, unless sooner terminated or extended, in whole or in part, as provided in this Contract.

4.2 The County shall have the sole option to extend this Contract term for up to two (2) additional one-year periods and six (6) additional month to month periods, for a maximum total Contract term of seven (7) years and

six (6) months. Each such extension shall be exercised at the sole discretion of the Board of Supervisors or the Internal Services Department ("ISD" or "Department") Director, or his/her designee, as authorized by the Board of Supervisors.

4.3 The Contractor shall notify ISD when this Contract is within six (6) months from the expiration of the term as provided for hereinabove. Upon occurrence of this event, the Contractor shall send written notification to ISD at the address herein provided in Exhibit E - County's Administration.

5.0 CONTRACT PRICING AND PAYMENTS

5.1 CONTRACT SUM

The Contract sum shall be the total monetary amount payable by County to Contractor for provision of the services specified herein in accordance with Exhibit B (Pricing Schedule) of this Contract.

5.2 NO PAYMENT OR REIMBURSEMENT FOR UNSPECIFIED WORK

The Contractor shall not be entitled to payment or reimbursement for any tasks or services performed, nor for any incidental or administrative expenses whatsoever incurred in or incidental to performance hereunder, except as specified herein. Assumption or takeover of any of the Contractor's duties, responsibilities, or obligations, or performance of same by any entity other than the Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever, shall occur only with the County's express prior written approval.

5.3 RECORD KEEPING

The Contractor shall maintain a system of record keeping that will allow the Contractor to determine when it has incurred seventy-five percent (75%) of the total Contract authorization under this Contract. Upon occurrence of this event, the Contractor shall send written notification to ISD at the address herein provided in Exhibit E - County's Administration.

5.4 NO PAYMENT FOR SERVICES PROVIDED FOLLOWING EXPIRATION/ TERMINATION OF CONTRACT

The Contractor shall have no claim against County for payment of any money or reimbursement, of any kind whatsoever, for any service provided by the Contractor after the expiration or other termination of this Contract. Should the Contractor receive any such payment it shall immediately notify County and shall immediately repay all such funds to County. Payment by County for services rendered after expiration/termination of this Contract shall not constitute a waiver of

County's right to recover such payment from the Contractor. This provision shall survive the expiration or other termination of this Contract.

5.5 INVOICES AND PAYMENTS

5.5.1 The Contractor shall invoice the County only for providing the tasks, deliverables, goods, services, and other work specified in Exhibit A - Statement of Work and elsewhere hereunder. The Contractor shall prepare invoices, which shall include the charges owed to the Contractor by the County under the terms of this Contract. The Contractor's payments shall be as provided in Exhibit B - Pricing Schedule, and the Contractor shall be paid only for the tasks, deliverables, goods, services, and other work approved in writing by the County. If the County does not approve work in writing no payment shall be due to the Contractor for that work.

5.5.2 The Contractor's invoices shall describe the facility and location of all Pay Phones for which payment is claimed for service of a Convenience Phone and state the Convenience Fee charged to County in accordance with Exhibit B (Pricing Schedule) of this Contract.

5.5.3 The Contractor's invoices shall describe the facility and location of all Pay Phones for which revenue is generated and state the percentage of Concession Revenue to be shared with County in accordance with Exhibit B (Pricing Schedule) of this Contract. Payment to County shall be as stated in subparagraph 5.5.7 below.

5.5.4 The Contractor shall submit the monthly invoices to the County by the fifteenth (15th) calendar day of the month following the month of service.

5.5.5 All invoices under this Contract shall be submitted in two (2) copies to the following address:

County of Los Angeles
Internal Services Department
Attn: Section Manager,
Telecommunication Expense Management
9150 E. Imperial Highway, MS-37
Downey, CA 90242

5.5.6 **County Approval of Invoices.** All invoices submitted by the Contractor for payment must have the written approval of the County's Project Manager prior to any payment thereof. In no event shall the County be liable or responsible for any payment

prior to such written approval. Approval for payment will not be unreasonably withheld.

5.5.7 **Payment by Contractor to County.** Contractor shall pay to County the percentages of Contractor's monthly Concession Revenue from the Pay Phone services set forth in Exhibit B (Pricing Schedule) of this Contract.

5.5.8 Contractor shall make payment by check issued and payable to County on or before the twenty-fifth (25th) day of the calendar month following each month of the term provided herein. For avoidance of doubt, Contractor shall, pursuant to sub-paragraph 5.5.4 above, submit monthly invoices by the fifteenth (15th) calendar day of the month following the month of service, and shall make payment to the County of Concession Revenue by the twenty-fifth (25th) calendar day of the same month. Payment shall be mailed or otherwise delivered to:

County of Los Angeles
Internal Services Department
Attn: Section Manager,
Telecommunication Expense Management
9150 E. Imperial Highway, MS-37
Downey, CA 90242

5.5.9 If any payment by Contractor is not received by County by the twenty-fifth (25th) day of the calendar month following each month of the term provided herein, a late charge of one-half percent (.05%) of the amount due and unpaid, plus a $100.00 administration fee, shall be added to the payments from Contractor and the total sum shall be immediately due and payable to County. An additional charge of one-half percent (.05%) of said amount shall be added for each additional day that said amount remains unpaid.

5.5.10 **Local Small Business Enterprises – Prompt Payment Program**

Certified Local SBEs will receive prompt payment for services they provide to County departments. Prompt payment is defined as fifteen (15) calendar days after receipt of an undisputed invoice.

5.6 THEFT AND FRAUD

Contractor shall bear full responsibility for fraudulent calls. Contractor agrees that County bears no responsibility for theft of funds; and

furthermore, that no stolen or lost funds will be deducted from the Concession Revenue paid to County by Contractor hereunder.

5.7 UNBILLABLE/UNCOLLECTIBLE CALLS

Contractor shall bear full responsibility for unbillable and/or uncollectible calls. Contractor agrees that County bears no responsibility for unbillable and/or uncollectible calls; and furthermore that fees for unbillable and/or uncollectible calls may not be deducted from the Concessions Revenue paid to County by Contractor hereunder.

5.8 REPORTS OF RECEIPTS

Each payment submitted by Contractor shall be accompanied by a report of the monthly Gross Revenue for which payment is made. The content of the report(s) is described in Paragraph 9.0 (Required Reports) of Exhibit A (Statement of Work) of this Contract.

5.9 PAYMENT OF TAXES

Contractor shall be liable and responsible for payment of any and all taxes arising from and/or applying to any and all tasks, goods, services, deliverables, and/or other work performed under this Contract.

6.0 ADMINISTRATION OF CONTRACT - COUNTY

<u>COUNTY ADMINISTRATION</u>

A listing of all County Administration referenced in the following sub-paragraphs is designated in Exhibit E - County's Administration. The County shall notify the Contractor in writing of any change in the names or addresses shown.

6.1 COUNTY'S PROJECT DIRECTOR

Responsibilities of the County's Project Director include:

- ensuring that the objectives of this Contract are met;
- providing direction to the Contractor in the areas relating to County policy, information requirements, and procedural requirements.
- initiating and approving changes to Pay Phone equipment and locations, including additions, removals and changes to the Pay Phone inventory lists, in accordance with subparagraph 8.1.4 of Paragraph 8.1 (Amendments and Change Notices) of this Contract;
- converting of unprofitable Concession Phones to Convenience Phones as described in Section 6.0 of Exhibit A (Statement of Work) to this Contract and in accordance with subparagraph 8.1.4 of Paragraph 8.1 (Amendments and Change Notices) of this Contract; and

- converting Convenience Phones that become profitable to Concession Phones as described in Section 5.0 of Exhibit A (Statement of Work) of this Contract and in accordance with subparagraph 8.1.4 of Paragraph 8.1 (Amendments) of this Contract.

6.2 COUNTY'S PROJECT MANAGER

The responsibilities of the County's Project Manager include:

- meeting with the Contractor's Project Manager on a regular basis; and
- inspecting any and all tasks, deliverables, goods, services, or other work provided by or on behalf of the Contractor.

The County's Project Manager is not authorized to make any changes in any of the terms and conditions of this Contract and is not authorized to further obligate County in any respect whatsoever.

6.3 COUNTY'S CONTRACT PROJECT MONITOR

The County's Project Monitor is responsible for overseeing the day-to-day administration of this Contract. The Project Monitor reports to the County's Project Manager.

7.0 ADMINISTRATION OF CONTRACT - CONTRACTOR

7.1 CONTRACTOR'S PROJECT MANAGER

7.1.1 The Contractor's Project Manager is designated in Exhibit F - Contractor's Administration. The Contractor shall notify the County in writing of any change in the name or address of the Contractor's Project Manager.

7.1.2 The Contractor's Project Manager shall be responsible for the Contractor's day-to-day activities as related to this Contract and shall coordinate with County's Project Manager and County's Contract Project Monitor on a regular basis.

7.2 APPROVAL OF CONTRACTOR'S STAFF

County has the absolute right to approve or disapprove all of the Contractor's staff performing work hereunder and any proposed changes in the Contractor's staff, including, but not limited to, the Contractor's Project Manager.

7.3 CONTRACTOR'S STAFF IDENTIFICATION

Contractor shall provide, at Contractor's expense, all staff providing services under this Contract with a photo identification badge. All of Contractor's employees assigned to County facilities are required to have a County Identification (ID) badge on their person and visible at all times. Contractor bears all expense of the badging.

7.3.1 Contractor is responsible to ensure that employees have obtained a County ID badge before they are assigned to work in a County facility. Contractor personnel may be asked to leave a County facility by a County representative if they do not have the proper County ID badge on their person.

7.3.2 Contractor shall notify the County within one business day when staff is terminated from working under this Contract. Contractor shall retrieve and return an employee's ID badge to the County on the next business day after the employee has terminated employment with the Contractor.

7.3.3 If County requests the removal of Contractor's staff, Contractor shall retrieve and return an employee's ID badge to the County on the next business day after the employee has been removed from working on this Contract.

7.4 BACKGROUND AND SECURITY INVESTIGATIONS

7.4.1 Each of Contractor's staff performing services under this Contract who is in a designated sensitive position, as determined by County in County's sole discretion, shall undergo and pass a background investigation to the satisfaction of County as a condition of beginning and continuing to perform services under this Contract. Such background investigation may include, but shall not be limited to, criminal conviction information obtained through fingerprints submitted to the California Department of Justice. The fees associated with the background investigation shall be at the expense of the Contractor, regardless if the member of Contractor's staff passes or fails the background investigation.

7.4.2 If a member of Contractor's staff does not pass the background investigation, County may request that the member of Contractor's staff be immediately removed from performing services under the Contract at any time during the term of the Contract. County will not provide to Contractor or to Contractor's staff any information obtained through the County's background investigation.

7.4.3 County, in its sole discretion, may immediately deny or terminate facility access to any member of Contractor's staff that does not pass such investigation to the satisfaction of the County or whose background or conduct is incompatible with County facility access.

7.4.4 Disqualification of any member of Contractor's staff pursuant to this Paragraph 7.4 shall not relieve Contractor of its obligation to complete all work in accordance with the terms and conditions of this Contract.

7.5 CONFIDENTIALITY

7.5.1 Contractor shall maintain the confidentiality of all records and information in accordance with all applicable Federal, State and local laws, rules, regulations, ordinances, directives, guidelines, policies and procedures relating to confidentiality, including, without limitation, County policies concerning information technology security and the protection of confidential records and information.

7.5.2 Contractor shall indemnify, defend, and hold harmless County, its officers, employees, and agents, from and against any and all claims, demands, damages, liabilities, losses, costs and expenses, including, without limitation, defense costs and legal, accounting and other expert, consulting, or professional fees, arising from, connected with, or related to any failure by Contractor, its officers, employees, agents, or subcontractors, to comply with this Paragraph 7.5, as determined by County in its sole judgment. Any legal defense pursuant to Contractor's indemnification obligations under this Paragraph 7.5 shall be conducted by Contractor and performed by counsel selected by Contractor and approved by County. Notwithstanding the preceding sentence, County shall have the right to participate in any such defense at its sole cost and expense, except that in the event Contractor fails to provide County with a full and adequate defense, as determined by County in its sole judgment, County shall be entitled to retain its own counsel, including, without limitation, County Counsel, and reimbursement from Contractor for all such costs and expenses incurred by County in doing so. Contractor shall not have the right to enter into any settlement, agree to any injunction, or make any admission, in each case, on behalf of County without County's prior written approval.

7.5.3 Contractor shall inform all of its officers, employees, agents and subcontractors providing services hereunder of the confidentiality provisions of this Contract.

7.5.4 Contractor shall cause each employee performing services covered by this Contract to sign and adhere to the provisions of the

"Contractor Employee Acknowledgment and Confidentiality Agreement", Exhibit G1.

7.5.5 Contractor shall cause each non-employee performing services covered by this Contract to sign and adhere to the provisions of the "Contractor Non-Employee Acknowledgment and Confidentiality Agreement", Exhibit G2.

8.0 STANDARD TERMS AND CONDITIONS

8.1 AMENDMENTS AND CHANGE NOTICES

8.1.1 For any change which affects the scope of work, term, Contract sum, payments, or any term or condition included under this Contract, an Amendment shall be prepared and executed by the Contractor and by the Director of ISD and his/her designee.

8.1.2 The County's Board of Supervisors or Chief Executive Officer or designee may require the addition and/or change of certain terms and conditions in the Contract during the term of this Contract. The County reserves the right to add and/or change such provisions as required by the County's Board of Supervisors or Chief Executive Officer. To implement such changes, an Amendment to the Contract shall be prepared and executed by the Contractor and by the Director of ISD and his/her designee.

8.1.3 The County's Project Director, or his/her designee, may at his/her sole discretion, authorize extensions of time as defined in Paragraph 4.0 - Term of Contract. The Contractor agrees that such extensions of time shall not change any other term or condition of this Contract during the period of such extensions. To implement an extension of time, an Amendment to the Contract shall be prepared and executed by the Contractor and by Director of ISD, or his/her designee, and delivered to Contractor's Project Director.

8.1.4 Notwithstanding any other provision of this Paragraph 8.1, County's Project Director or designee may, in his/her sole discretion, and as described in Section 5.0 of Exhibit A (Statement of Work) to the Contract, add and/or remove Pay Phone(s) to or from any County location, and otherwise make changes to the inventory list(s) Exhibit C (Pay Phone Inventory); convert unprofitable Concession Phones to Convenience Phones; and/or convert Convenience Phones that become profitable to Concession Phones. County will provide notification to Contractor of such changes via the ISD Telecommunication expense management system (EMS System).

8.1.5 For any change which does not affect the scope of work, term, Contract Sum, payments, or any term or condition included under this Contract, a Change Notice shall be prepared and executed by the Contractor and by the County's Project Director or his/her designee.

8.2 ASSIGNMENT AND DELEGATION

8.2.1 The Contractor shall not assign its rights or delegate its duties under this Contract, or both, whether in whole or in part, without the prior written consent of County, in its discretion, and any attempted assignment or delegation without such consent shall be null and void. For purposes of this sub-paragraph, County consent shall require a written amendment to the Contract, which is formally approved and executed by the parties. Any payments by the County to any approved delegate or assignee on any claim under this Contract shall be deductible, at County's sole discretion, against the claims, which the Contractor may have against the County.

8.2.2 Shareholders, partners, members, or other equity holders of Contractor may transfer, sell, exchange, assign, or divest themselves of any interest they may have therein. However, in the event any such sale, transfer, exchange, assignment, or divestment is effected in such a way as to give majority control of Contractor to any person(s), corporation, partnership, or legal entity other than the majority controlling interest therein at the time of execution of the Contract, such disposition is an assignment requiring the prior written consent of County in accordance with applicable provisions of this Contract.

8.2.3 Any assumption, assignment, delegation, or takeover of any of the Contractor's duties, responsibilities, obligations, or performance of same by any entity other than the Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever without County's express prior written approval, shall be a material breach of the Contract which may result in the termination of this Contract. In the event of such termination, County shall be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.

8.3 AUTHORIZATION WARRANTY

The Contractor represents and warrants that the person executing this Contract for the Contractor is an authorized agent who has actual authority to bind the Contractor to each and every term, condition, and obligation of

this Contract and that all requirements of the Contractor have been fulfilled to provide such actual authority.

8.4 BUDGET REDUCTIONS

In the event that the County's Board of Supervisors adopts, in any fiscal year, a County Budget which provides for reductions in the salaries and benefits paid to the majority of County employees and imposes similar reductions with respect to County contracts, the County reserves the right to reduce its payment obligation under this Contract correspondingly for that fiscal year and any subsequent fiscal year during the term of this Contract (including any extensions), and the services to be provided by the Contractor under this Contract shall also be reduced correspondingly. The County's notice to the Contractor regarding said reduction in payment obligation shall be provided within thirty (30) calendar days of the Board's approval of such actions. Except as set forth in the preceding sentence, the Contractor shall continue to provide all of the services set forth in this Contract.

8.5 COMPLAINTS

The Contractor shall develop, maintain and operate procedures for receiving, investigating and responding to complaints.

8.5.1 Within thirty (30) business days after Contract effective date, the Contractor shall provide the County with the Contractor's policy for receiving, investigating and responding to user complaints.

8.5.2 The County will review the Contractor's policy and provide the Contractor with approval of said plan or with requested changes.

8.5.3 If the County requests changes in the Contractor's policy, the Contractor shall make such changes and resubmit the plan within five (5) business days for County approval.

8.5.4 If, at any time, the Contractor wishes to change the Contractor's policy, the Contractor shall submit proposed changes to the County for approval before implementation.

8.5.5 The Contractor shall preliminarily investigate all complaints and notify the County's Project Manager of the status of the investigation within five (5) business days of receiving the complaint.

8.5.6 When complaints cannot be resolved informally, a system of follow-through shall be instituted which adheres to formal plans for specific actions and strict time deadlines.

8.5.7 Copies of all written responses shall be sent to the County's Project Manager within three (3) business days of mailing to the complainant.

8.6 COMPLIANCE WITH APPLICABLE LAW

8.6.1 In the performance of this Contract, Contractor shall comply with all applicable Federal, State and local laws, rules, regulations, ordinances, directives, guidelines, policies and procedures, and all provisions required thereby to be included in this Contract are hereby incorporated herein by reference.

8.6.2 Contractor shall indemnify, defend, and hold harmless County, its officers, employees, and agents, from and against any and all claims, demands, damages, liabilities, losses, costs, and expenses, including, without limitation, defense costs and legal, accounting and other expert, consulting or professional fees, arising from, connected with, or related to any failure by Contractor, its officers, employees, agents, or subcontractors, to comply with any such laws, rules, regulations, ordinances, directives, guidelines, policies, or procedures, as determined by County in its sole judgment. Any legal defense pursuant to Contractor's indemnification obligations under this Paragraph 8.6 shall be conducted by Contractor and performed by counsel selected by Contractor and approved by County. Notwithstanding the preceding sentence, County shall have the right to participate in any such defense at its sole cost and expense, except that in the event Contractor fails to provide County with a full and adequate defense, as determined by County in its sole judgment, County shall be entitled to retain its own counsel, including, without limitation, County Counsel, and reimbursement from Contractor for all such costs and expenses incurred by County in doing so. Contractor shall not have the right to enter into any settlement, agree to any injunction or other equitable relief, or make any admission, in each case, on behalf of County without County's prior written approval.

8.7 COMPLIANCE WITH CIVIL RIGHTS LAWS

The Contractor hereby assures that it will comply with Subchapter VI of the Civil Rights Act of 1964, 42 USC Sections 2000 (e) (1) through 2000 (e) (17), to the end that no person shall, on the grounds of race, creed, color, sex, religion, ancestry, age, condition of physical handicap, marital status, political affiliation, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Contract or under any project, program, or activity supported by this Contract. The Contractor shall comply with Exhibit D - Contractor's EEO Certification.

8.8 COMPLIANCE WITH THE COUNTY'S JURY SERVICE PROGRAM

8.8.1 Jury Service Program:

This Contract is subject to the provisions of the County's ordinance entitled Contractor Employee Jury Service ("Jury Service Program") as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles County Code, a copy of which is attached as Exhibit H and incorporated by reference into and made a part of this Contract.

8.8.2 Written Employee Jury Service Policy.

1. Unless the Contractor has demonstrated to the County's satisfaction either that the Contractor is not a "Contractor" as defined under the Jury Service Program (Section 2.203.020 of the County Code) or that the Contractor qualifies for an exception to the Jury Service Program (Section 2.203.070 of the County Code), the Contractor shall have and adhere to a written policy that provides that its Employees shall receive from the Contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that Employees deposit any fees received for such jury service with the Contractor or that the Contractor deduct from the Employee's regular pay the fees received for jury service.

2. For purposes of this sub-paragraph, "Contractor" means a person, partnership, corporation or other entity which has a contract with the County or a subcontract with a County Contractor and has received or will receive an aggregate sum of $50,000 or more in any 12-month period under one or more County contracts or subcontracts. "Employee" means any California resident who is a full-time employee of the Contractor. "Full-time" means forty (40) hours or more worked per week, or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by the County, or 2) Contractor has a long-standing practice that defines the lesser number of hours as full-time. Full-time employees providing short-term, temporary services of ninety (90) days or less within a 12-month period are not considered full-time for purposes of the Jury Service Program. If the Contractor uses any Subcontractor to perform services for the County under the Contract, the Subcontractor shall also be subject to the provisions of this sub-paragraph. The provisions of this sub-paragraph shall be inserted into any such subcontract agreement and a copy of the Jury Service Program shall be attached to the agreement.

3. If the Contractor is not required to comply with the Jury Service Program when the Contract commences, the Contractor shall have a continuing obligation to review the applicability of its "exception status" from the Jury Service Program, and the Contractor shall immediately notify the County if the Contractor at any time either comes within the Jury Service Program's definition of "Contractor" or if the Contractor no longer qualifies for an exception to the Jury Service Program. In either event, the Contractor shall immediately implement a written policy consistent with the Jury Service Program. The County may also require, at any time during the Contract and at its sole discretion, that the Contractor demonstrate to the County's satisfaction that the Contractor either continues to remain outside of the Jury Service Program's definition of "Contractor" and/or that the Contractor continues to qualify for an exception to the Program.

4. Contractor's violation of this sub-paragraph of the Contract may constitute a material breach of the Contract. In the event of such material breach, County may, in its sole discretion, terminate the Contract and/or bar the Contractor from the award of future County contracts for a period of time consistent with the seriousness of the breach.

8.9 CONFLICT OF INTEREST

8.9.1 No County employee whose position with the County enables such employee to influence the award of this Contract or any competing Contract, and no spouse or economic dependent of such employee, shall be employed in any capacity by the Contractor or have any other direct or indirect financial interest in this Contract. No officer or employee of the Contractor who may financially benefit from the performance of work hereunder shall in any way participate in the County's approval, or ongoing evaluation, of such work, or in any way attempt to unlawfully influence the County's approval or ongoing evaluation of such work.

8.9.2 The Contractor shall comply with all conflict of interest laws, ordinances, and regulations now in effect or hereafter to be enacted during the term of this Contract. The Contractor warrants that it is not now aware of any facts that create a conflict of interest. If the Contractor hereafter becomes aware of any facts that might reasonably be expected to create a conflict of interest, it shall immediately make full written disclosure of such facts to the County. Full written disclosure shall include, but is not limited to, identification of all persons implicated and a complete

description of all relevant circumstances. Failure to comply with the provisions of this sub-paragraph shall be a material breach of this Contract.

8.10 CONSIDERATION OF HIRING COUNTY EMPLOYEES TARGETED FOR LAYOFF/OR RE-EMPLOYMENT LIST

Should the Contractor require additional or replacement personnel after the effective date of this Contract to perform the services set forth herein, the Contractor shall give first consideration for such employment openings to qualified, permanent County employees who are targeted for layoff or qualified, former County employees who are on a re-employment list during the life of this Contract.

8.11 CONSIDERATION OF HIRING GAIN/GROW PROGRAM PARTICIPANTS

8.11.1 Should the Contractor require additional or replacement personnel after the effective date of this Contract, the Contractor shall give consideration for any such employment openings to participants in the County's Department of Public Social Services Greater Avenues for Independence (GAIN) Program or General Relief Opportunity for Work (GROW) Program who meet the Contractor's minimum qualifications for the open position. For this purpose, consideration shall mean that the Contractor will interview qualified candidates. The County will refer GAIN/GROW participants by job category to the Contractor.

8.11.2 In the event that both laid-off County employees and GAIN/GROW participants are available for hiring, County employees shall be given first priority.

8.12 CONTRACTOR RESPONSIBILITY AND DEBARMENT

8.12.1 Responsible Contractor

A responsible Contractor is a Contractor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity and experience to satisfactorily perform the contract. It is the County's policy to conduct business only with responsible Contractors.

8.12.2 Chapter 2.202 of the County Code

The Contractor is hereby notified that, in accordance with Chapter 2.202 of the County Code, if the County acquires information concerning the performance of the Contractor on this or other contracts which indicates that the Contractor is not responsible,

the County may, in addition to other remedies provided in the Contract, debar the Contractor from bidding or proposing on, or being awarded, and/or performing work on County contracts for a specified period of time, which generally will not exceed five (5) years but may exceed five (5) years or be permanent if warranted by the circumstances, and terminate any or all existing contracts the Contractor may have with the County.

8.12.3 Non-responsible Contractor

The County may debar a Contractor if the Board of Supervisors finds, in its discretion, that the Contractor has done any of the following: (1) violated a term of a contract with the County or a nonprofit corporation created by the County, (2) committed an act or omission which negatively reflects on the Contractor's quality, fitness or capacity to perform a contract with the County, any other public entity, or a nonprofit corporation created by the County, or engaged in a pattern or practice which negatively reflects on same, (3) committed an act or offense which indicates a lack of business integrity or business honesty, or (4) made or submitted a false claim against the County or any other public entity.

8.12.4 Contractor Hearing Board

1. If there is evidence that the Contractor may be subject to debarment, the Department will notify the Contractor in writing of the evidence which is the basis for the proposed debarment and will advise the Contractor of the scheduled date for a debarment hearing before the Contractor Hearing Board.

2. The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. The Contractor and/or the Contractor's representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board shall prepare a tentative proposed decision, which shall contain a recommendation regarding whether the Contractor should be debarred, and, if so, the appropriate length of time of the debarment. The Contractor and the Department shall be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board of Supervisors.

3. After consideration of any objections, or if no objections are submitted, a record of the hearing, the proposed decision, and any other recommendation of the Contractor Hearing

Board shall be presented to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.

4. If a Contractor has been debarred for a period longer than five (5) years, that Contractor may after the debarment has been in effect for at least five (5) years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. The County may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that the Contractor has adequately demonstrated one or more of the following: (1) elimination of the grounds for which the debarment was imposed; (2) a bona fide change in ownership or management; (3) material evidence discovered after debarment was imposed; or (4) any other reason that is in the best interests of the County.

5. The Contractor Hearing Board will consider a request for review of a debarment determination only where (1) the Contractor has been debarred for a period longer than five (5) years; (2) the debarment has been in effect for at least five (5) years; and (3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes supporting documentation. Upon receiving an appropriate request, the Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board shall conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing shall be conducted and the request for review decided by the Contractor Hearing Board pursuant to the same procedures as for a debarment hearing.

6. The Contractor Hearing Board's proposed decision shall contain a recommendation on the request to reduce the period of debarment or terminate the debarment. The Contractor Hearing Board shall present its proposed decision and recommendation to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.

8.12.5 Subcontractors of Contractor

These terms shall also apply to Subcontractors of County Contractors.

8.13 CONTRACTOR'S ACKNOWLEDGEMENT OF COUNTY'S COMMITMENT TO THE SAFELY SURRENDERED BABY LAW

The Contractor acknowledges that the County places a high priority on the implementation of the Safely Surrendered Baby Law. The Contractor understands that it is the County's policy to encourage all County contractors to voluntarily post the County's "Safely Surrendered Baby Law" poster in a prominent position at the Contractor's place of business. The Contractor will also encourage its Subcontractors, if any, to post this poster in a prominent position in the Subcontractor's place of business. The County's Department of Children and Family Services will supply the Contractor with the poster to be used. Information on how to receive the poster can be found on the Internet at www.babysafela.org.

8.14 CONTRACTOR'S WARRANTY OF ADHERENCE TO COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM

8.14.1 The Contractor acknowledges that the County has established a goal of ensuring that all individuals who benefit financially from the County through Contract are in compliance with their court-ordered child, family and spousal support obligations in order to mitigate the economic burden otherwise imposed upon the County and its taxpayers.

8.14.2 As required by the County's Child Support Compliance Program (County Code Chapter 2.200) and without limiting the Contractor's duty under this Contract to comply with all applicable provisions of law, the Contractor warrants that it is now in compliance and shall during the term of this Contract maintain in compliance with employment and wage reporting requirements as required by the Federal Social Security Act (42 USC Section 653a) and California Unemployment Insurance Code Section 1088.5, and shall implement all lawfully served Wage and Earnings Withholding Orders or Child Support Services Department Notices of Wage and Earnings Assignment for Child, Family or Spousal Support, pursuant to Code of Civil Procedure Section 706.031 and Family Code Section 5246(b).

8.15 COUNTY'S QUALITY ASSURANCE PLAN

The County or its agent will evaluate the Contractor's performance under this Contract on not less than an annual basis. Such evaluation will include assessing the Contractor's compliance with all Contract terms and

conditions and performance standards. Contractor deficiencies which the County determines are severe or continuing and that may place performance of the Contract in jeopardy if not corrected will be reported to the Board of Supervisors. The report will include improvement/corrective action measures taken by the County and the Contractor. If improvement does not occur consistent with the corrective action measures, the County may terminate this Contract or impose other penalties as specified in this Contract.

8.16 DAMAGE TO COUNTY FACILITIES, BUILDINGS OR GROUNDS

8.16.1 The Contractor shall repair, or cause to be repaired, at its own cost, any and all damage to County facilities, buildings, or grounds caused by the Contractor or employees or agents of the Contractor. Such repairs shall be made immediately after the Contractor has become aware of such damage, but in no event later than thirty (30) days after the occurrence.

8.16.2 If the Contractor fails to make timely repairs, County may make any necessary repairs. All costs incurred by County, as determined by County, for such repairs shall be repaid by the Contractor by cash payment upon demand.

8.17 RISK OF LOSS OR DAMAGE TO EQUIPMENT

County will not be responsible for any loss or damage to the equipment provided under this Contract except when such loss or damage is due to fault or negligence by County.

8.18 EMPLOYMENT ELIGIBILITY VERIFICATION

8.18.1 The Contractor warrants that it fully complies with all Federal and State statutes and regulations regarding the employment of aliens and others and that all its employees performing work under this Contract meet the citizenship or alien status requirements set forth in Federal and State statutes and regulations. The Contractor shall obtain, from all employees performing work hereunder, all verification and other documentation of employment eligibility status required by Federal and State statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986, (P.L. 99-603), or as they currently exist and as they may be hereafter amended. The Contractor shall retain all such documentation for all covered employees for the period prescribed by law.

8.18.2 The Contractor shall indemnify, defend, and hold harmless, the County, its agents, officers, and employees from employer

sanctions and any other liability which may be assessed against the Contractor or the County or both in connection with any alleged violation of any Federal or State statutes or regulations pertaining to the eligibility for employment of any persons performing work under this Contract.

8.19 FACSIMILE REPRESENTATIONS

The County and the Contractor hereby agree to regard facsimile representations of original signatures of authorized officers of each party, when appearing in appropriate places on the Amendments prepared pursuant to sub-paragraph 8.1, and received via communications facilities, as legally sufficient evidence that such original signatures have been affixed to Amendments to this Contract, such that the parties need not follow up facsimile transmissions of such documents with subsequent (non-facsimile) transmission of “original” versions of such documents.

8.20 FAIR LABOR STANDARDS

The Contractor shall comply with all applicable provisions of the Federal Fair Labor Standards Act and shall indemnify, defend, and hold harmless the County and its agents, officers, and employees from any and all liability, including, but not limited to, wages, overtime pay, liquidated damages, penalties, court costs, and attorneys' fees arising under any wage and hour law, including, but not limited to, the Federal Fair Labor Standards Act, for work performed by the Contractor’s employees for which the County may be found jointly or solely liable.

8.21 FORCE MAJEURE

8.21.1 Neither party shall be liable for such party's failure to perform its obligations under and in accordance with this Contract, if such failure arises out of fires, floods, epidemics, quarantine restrictions, other natural occurrences, strikes, lockouts (other than a lockout by such party or any of such party's subcontractors), freight embargoes, or other similar events to those described above, but in every such case the failure to perform must be totally beyond the control and without any fault or negligence of such party (such events are referred to in this sub-paragraph as "force majeure events").

8.21.2 Notwithstanding the foregoing, a default by a subcontractor of Contractor shall not constitute a force majeure event, unless such default arises out of causes beyond the control of both Contractor and such subcontractor, and without any fault or negligence of either of them. In such case, Contractor shall not be liable for failure to perform, unless the goods or services to be furnished by

the subcontractor were obtainable from other sources in sufficient time to permit Contractor to meet the required performance schedule. As used in this sub-paragraph, the term “subcontractor” and “subcontractors” mean subcontractors at any tier.

8.21.3 In the event Contractor's failure to perform arises out of a force majeure event, Contractor agrees to use commercially reasonable best efforts to obtain goods or services from other sources, if applicable, and to otherwise mitigate the damages and reduce the delay caused by such force majeure event.

8.22 GOVERNING LAW, JURISDICTION, AND VENUE

This Contract shall be governed by, and construed in accordance with, the laws of the State of California. The Contractor agrees and consents to the exclusive jurisdiction of the courts of the State of California for all purposes regarding this Contract and further consents that venue of any action brought hereunder shall be exclusively in the County of Los Angeles.

8.23 INDEPENDENT CONTRACTOR STATUS

8.23.1 This Contract is by and between the County and the Contractor and is not intended, and shall not be construed, to create the relationship of agent, servant, employee, partnership, joint venture, or association, as between the County and the Contractor. The employees and agents of one party shall not be, or be construed to be, the employees or agents of the other party for any purpose whatsoever.

8.23.2 The Contractor shall be solely liable and responsible for providing to, or on behalf of, all persons performing work pursuant to this Contract all compensation and benefits. The County shall have no liability or responsibility for the payment of any salaries, wages, unemployment benefits, disability benefits, Federal, State, or local taxes, or other compensation, benefits, or taxes for any personnel provided by or on behalf of the Contractor.

8.23.3 The Contractor understands and agrees that all persons performing work pursuant to this Contract are, for purposes of Workers' Compensation liability, solely employees of the Contractor and not employees of the County. The Contractor shall be solely liable and responsible for furnishing any and all Workers' Compensation benefits to any person as a result of any injuries arising from or connected with any work performed by or on behalf of the Contractor pursuant to this Contract.

8.23.4 The Contractor shall adhere to the provisions stated in sub-paragraph 7.5 - Confidentiality.

8.24 INDEMNIFICATION

The Contractor shall indemnify, defend and hold harmless the County, its Special Districts, elected and appointed officers, employees, and agents from and against any and all liability, including but not limited to demands, claims, actions, fees, costs, and expenses (including attorney and expert witness fees), arising from or connected with the Contractor's acts and/or omissions arising from and/or relating to this Contract.

8.25 GENERAL PROVISIONS FOR ALL INSURANCE COVERAGE

Without limiting Contractor's indemnification of County, and in the performance of this Contract and until all of its obligations pursuant to this Contract have been met, Contractor shall provide and maintain at its own expense insurance coverage satisfying the requirements specified in Sections 8.25 and 8.26 of this Contract. These minimum insurance coverage terms, types and limits (the "Required Insurance") also are in addition to and separate from any other contractual obligation imposed upon Contractor pursuant to this Contract. The County in no way warrants that the Required Insurance is sufficient to protect the Contractor for liabilities which may arise from or relate to this Contract.

8.25.1 Evidence of Coverage and Notice to County

- Certificate(s) of insurance coverage (Certificate) satisfactory to County, and a copy of an Additional Insured endorsement confirming County and its Agents (defined below) has been given Insured status under the Contractor's General Liability policy, shall be delivered to County at the address shown below and provided prior to commencing services under this Contract.

- Renewal Certificates shall be provided to County not less than ten (10) days prior to Contractor's policy expiration dates. The County reserves the right to obtain complete, certified copies of any required Contractor and/or Sub-Contractor insurance policies at any time.

- Certificates shall identify all Required Insurance coverage types and limits specified herein, reference this Contract by name or number, and be signed by an authorized representative of the insurer(s). The Insured party named on the Certificate shall match the name of the Contractor identified as the contracting party in this Contract. Certificates shall provide the full name of each insurer providing coverage, its NAIC (National Association of Insurance Commissioners) identification number, its financial rating, the amounts of any

policy deductibles or self-insured retentions exceeding fifty thousand ($50,000.00) dollars, and list any County required endorsement forms.

Neither the County's failure to obtain, nor the County's receipt of, or failure to object to a non-complying insurance certificate or endorsement, or any other insurance documentation or information provided by the Contractor, its insurance broker(s) and/or insurer(s), shall be construed as a waiver of any of the Required Insurance provisions.

Certificates and copies of any required endorsements shall be sent to:

County of Los Angeles
ISD Contracting Division- ITS Contracts Section
9150 E. Imperial Highway MS 46
Downey, CA 90242
Attention: ITS Contracts Section Manager

Contractor also shall promptly report to County any injury or property damage accident or incident, including any injury to a Contractor employee occurring on County property, and any loss, disappearance, destruction, misuse, or theft of County property, monies or securities entrusted to Contractor. Contractor also shall promptly notify County of any third party claim or suit filed against Contractor or any of its Sub-Contractors which arises from or relates to this Contract, and could result in the filing of a claim or lawsuit against Contractor and/or County.

8.25.2 **Additional Insured Status and Scope of Coverage**

The County of Los Angeles, its Special Districts, Elected Officials, Officers, Agents, Employees and Volunteers (collectively County and its Agents) shall be provided additional insured status under Contractor's General Liability policy with respect to liability arising out of Contractor's ongoing and completed operations performed on behalf of the County. County and its Agents additional insured status shall apply with respect to liability and defense of suits arising out of the Contractor's acts or omissions, whether such liability is attributable to the Contractor or to the County. The full policy limits and scope of protection also shall apply to the County and its Agents as an additional insured, even if they exceed the County's minimum Required Insurance specifications herein. Use of an automatic additional insured endorsement form is

acceptable providing it satisfies the Required Insurance provisions herein.

8.25.3 **Cancellation of or Changes in Insurance**

Contractor shall provide County with, or Contractor's insurance policies shall contain a provision that County shall receive, written notice of cancellation or any change in Required Insurance, including insurer, limits of coverage, term of coverage or policy period. The written notice shall be provided to County at least ten (10) days in advance of cancellation for non-payment of premium and thirty (30) days in advance for any other cancellation or policy change. Failure to provide written notice of cancellation or any change in Required Insurance may constitute a material breach of the Contract, in the sole discretion of the County, upon which the County may suspend or terminate this Contract.

8.25.4 **Failure to Maintain Insurance**

Contractor's failure to maintain or to provide acceptable evidence that it maintains the Required Insurance shall constitute a material breach of the Contract, upon which County immediately may withhold payments due to Contractor, and/or suspend or terminate this Contract. County, at its sole discretion, may obtain damages from Contractor resulting from said breach. Alternatively, the County may purchase the Required Insurance, and without further notice to Contractor, deduct the premium cost from sums due to Contractor or pursue Contractor reimbursement.

8.25.5 **Insurer Financial Ratings**

Coverage shall be placed with insurers acceptable to the County with A.M. Best ratings of not less than A:VII unless otherwise approved by County.

8.25.6 **Contractor's Insurance Shall Be Primary**

Contractor's insurance policies, with respect to any claims related to this Contract, shall be primary with respect to all other sources of coverage available to Contractor. Any County maintained insurance or self-insurance coverage shall be in excess of and not contribute to any Contractor coverage.

8.25.7 **Waivers of Subrogation**

To the fullest extent permitted by law, the Contractor hereby waives its rights and its insurer(s)' rights of recovery against

County under all the Required Insurance for any loss arising from or relating to this Contract. The Contractor shall require its insurers to execute any waiver of subrogation endorsements which may be necessary to effect such waiver.

8.25.8 **Sub-Contractor Insurance Coverage Requirements**

Contractor shall include all Sub-Contractors as insureds under Contractor's own policies, or shall provide County with each Sub-Contractor's separate evidence of insurance coverage. Contractor shall be responsible for verifying each Sub-Contractor complies with the Required Insurance provisions herein, and shall require that each Sub-Contractor name the County and Contractor as additional insureds on the Sub-Contractor's General Liability policy. Contractor shall obtain County's prior review and approval of any Sub-Contractor request for modification of the Required Insurance.

8.25.9 **Deductibles and Self-Insured Retentions (SIRs)**

Contractor's policies shall not obligate the County to pay any portion of any Contractor deductible or SIR. The County retains the right to require Contractor to reduce or eliminate policy deductibles and SIRs as respects the County, or to provide a bond guaranteeing Contractor's payment of all deductibles and SIRs, including all related claims investigation, administration and defense expenses. Such bond shall be executed by a corporate surety licensed to transact business in the State of California.

8.25.10 **Claims Made Coverage**

If any part of the Required Insurance is written on a claims made basis, any policy retroactive date shall precede the effective date of this Contract. Contractor understands and agrees it shall maintain such coverage for a period of not less than three (3) years following Contract expiration, termination or cancellation.

8.25.11 **Application of Excess Liability Coverage**

Contractors may use a combination of primary, and excess insurance policies which provide coverage as broad as the underlying primary policies, to satisfy the Required Insurance provisions.

8.25.12 **Separation of Insureds**

All liability policies shall provide cross-liability coverage as would be afforded by the standard ISO (Insurance Services Office, Inc.)

separation of insureds provision with no insured versus insured exclusions or limitations.

8.25.13 **Alternative Risk Financing Programs**

The County reserves the right to review, and then approve, Contractor use of self-insurance, risk retention groups, risk purchasing groups, pooling arrangements and captive insurance to satisfy the Required Insurance provisions. The County and its Agents shall be designated as an Additional Covered Party under any approved program.

8.25.14 **County Review and Approval of Insurance Requirements**

The County reserves the right to review and adjust the Required Insurance provisions, conditioned upon County's determination of changes in risk exposures.

8.26 INSURANCE COVERAGE

8.26.1 **Commercial General Liability** insurance (providing scope of coverage equivalent to ISO policy form CG 00 01), naming County and its Agents as an additional insured, with limits of not less than:

General Aggregate:	$2 million
Products/Completed Operations Aggregate:	$1 million
Personal and Advertising Injury:	$1 million
Each Occurrence:	$1 million

8.26.2 **Automobile Liability** insurance (providing scope of coverage equivalent to ISO policy form CA 00 01) with limits of not less than $1 million for bodily injury and property damage, in combined or equivalent split limits, for each single accident. Insurance shall cover liability arising out of Contractor's use of autos pursuant to this Contract, including owned, leased, hired, and/or non-owned autos, as each may be applicable.

8.26.3 **Workers Compensation and Employers' Liability** insurance or qualified self-insurance satisfying statutory requirements, which includes Employers' Liability coverage with limits of not less than $1 million per accident. If Contractor will provide leased employees, or, is an employee leasing or temporary staffing firm or a professional employer organization (PEO), coverage also shall include an Alternate Employer Endorsement (providing

scope of coverage equivalent to ISO policy form WC 00 03 01 A) naming the County as the Alternate Employer, and the endorsement form shall be modified to provide that County will receive not less than thirty (30) days advance written notice of cancellation of this coverage provision. If applicable to Contractor's operations, coverage also shall be arranged to satisfy the requirements of any federal workers or workmen's compensation law or any federal occupational disease law.

8.27 LIQUIDATED DAMAGES

8.27.1 If, in the judgment of the Director of ISD, or his/her designee, the Contractor is deemed to be non-compliant with the terms and obligations assumed hereby, the Director of ISD, or his/her designee, at his/her option, in addition to, or in lieu of, other remedies provided herein, may withhold the entire monthly payment or deduct pro rata from the Contractor's invoice for work not performed. A description of the work not performed and the amount to be withheld or deducted from payments to the Contractor from the County, will be forwarded to the Contractor by the Director of ISD, or his/her designee, in a written notice describing the reasons for said action.

8.27.2 If the Director of ISD, or his/her designee, determines that there are deficiencies in the performance of this Contract that the Director of ISD, or his/her designee, deems are correctable by the Contractor over a certain time span, the Director of ISD, or his/her designee, will provide a written notice to the Contractor to correct the deficiency within specified time frames. Should the Contractor fail to correct deficiencies within said time frame, the Director of ISD, or his/her designee, may:

(a) Deduct from the Contractor's payment, pro rata, those applicable portions of the Contract sum due each month; and/or

(b) Deduct liquidated damages. The parties agree that it will be impracticable or extremely difficult to fix the extent of actual damages resulting from the failure of the Contractor to correct a deficiency within the specified time frame. The parties hereby agree that under the current circumstances a reasonable estimate of such damages is One Hundred Dollars ($100) per day per infraction, or as specified in the Performance Requirements Summary (PRS), as defined in Appendix C, Exhibit 2, hereunder, and that the Contractor shall be liable to the County for liquidated damages in said amount. Said amount shall be deducted from the County's payment to the Contractor; and/or

(c) Upon giving five (5) days notice to the Contractor for failure to correct the deficiencies, the County may correct any and all deficiencies and the total costs incurred by the County for completion of the work by an alternate source, whether it be County forces or separate private contractor, will be deducted and forfeited from the payment to the Contractor from the County, as determined by the County.

8.27.3 The action noted in sub-paragraph 8.27.2 shall not be construed as a penalty, but as adjustment of payment to the Contractor to recover the County cost due to the failure of the Contractor to complete or comply with the provisions of this Contract.

8.27.4 This sub-paragraph shall not, in any manner, restrict or limit the County's right to damages for any breach of this Contract provided by law or as specified in the PRS or sub-paragraph 8.27.2, and shall not, in any manner, restrict or limit the County's right to terminate this Contract as agreed to herein.

8.28 MOST FAVORED PUBLIC ENTITY

If the Contractor's prices decline, or should the Contractor at any time during the term of this Contract provide the same goods or services under similar quantity and delivery conditions to the State of California or any county, municipality, or district of the State at prices below those set forth in this Contract, then such lower prices shall be immediately extended to the County.

8.29 NONDISCRIMINATION AND AFFIRMATIVE ACTION

8.29.1 The Contractor certifies and agrees that all persons employed by it, its affiliates, subsidiaries, or holding companies are and shall be treated equally without regard to or because of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable Federal and State anti-discrimination laws and regulations.

8.29.2 The Contractor shall certify to, and comply with, the provisions of Exhibit D - Contractor's EEO Certification.

8.29.3 The Contractor shall take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable Federal and State anti-discrimination laws and regulations. Such action shall include, but is not limited to: employment, upgrading,

demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship.

8.29.4 The Contractor certifies and agrees that it will deal with its subcontractors, bidders, or vendors without regard to or because of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation.

8.29.5 The Contractor certifies and agrees that it, its affiliates, subsidiaries, or holding companies shall comply with all applicable Federal and State laws and regulations to the end that no person shall, on the grounds of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Contract or under any project, program, or activity supported by this Contract.

8.29.6 The Contractor shall allow County representatives access to the Contractor's employment records during regular business hours to verify compliance with the provisions of this sub-paragraph 8.29 when so requested by the County.

8.29.7 If the County finds that any provisions of this sub-paragraph 8.29 have been violated, such violation shall constitute a material breach of this Contract upon which the County may terminate or suspend this Contract. While the County reserves the right to determine independently that the anti-discrimination provisions of this Contract have been violated, in addition, a determination by the California Fair Employment and Housing Commission or the Federal Equal Employment Opportunity Commission that the Contractor has violated Federal or State anti-discrimination laws or regulations shall constitute a finding by the County that the Contractor has violated the anti-discrimination provisions of this Contract.

8.29.8 The parties agree that in the event the Contractor violates any of the anti-discrimination provisions of this Contract, the County shall, at its sole option, be entitled to the sum of Five Hundred Dollars ($500) for each such violation pursuant to California Civil Code Section 1671 as liquidated damages in lieu of terminating or suspending this Contract.

8.30 NON EXCLUSIVITY

Nothing herein is intended nor shall be construed as creating any exclusive arrangement with the Contractor. This Contract shall not restrict (Department) from acquiring similar, equal or like goods and/or services from other entities or sources.

8.31 NOTICE OF DELAYS

Except as otherwise provided under this Contract, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Contract, that party shall, within one (1) business day, give notice thereof, including all relevant information with respect thereto, to the other party.

8.32 NOTICE OF DISPUTES

The Contractor shall bring to the attention of the County's Project Manager and/or County's Project Director any dispute between the County and the Contractor regarding the performance of services as stated in this Contract. If the County's Project Manager or County's Project Director is not able to resolve the dispute, the Director of ISD, or his/her designee, shall resolve it.

8.33 NOTICE TO EMPLOYEES REGARDING THE FEDERAL EARNED INCOME CREDIT

The Contractor shall notify its employees, and shall require each Subcontractor to notify its employees, that they may be eligible for the Federal Earned Income Credit under the federal income tax laws. Such notice shall be provided in accordance with the requirements set forth in Internal Revenue Service Notice No. 1015.

8.34 NOTICE TO EMPLOYEES REGARDING THE SAFELY SURRENDERED BABY LAW

The Contractor shall notify and provide to its employees, and shall require each Subcontractor to notify and provide to its employees, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County, and where and how to safely surrender a baby. The fact sheet is set forth in Exhibit J of this Contract and is also available on the Internet at www.babysafela.org for printing purposes.

8.35 NOTICES

Unless otherwise indicated, all notices or demands required or permitted to be given or made under this Contract shall be in writing and shall be hand delivered with signed receipt or mailed by first-class registered or certified mail, postage prepaid, addressed to the parties as identified in Exhibits E -

County's Administration and F - Contractor's Administration. Addresses may be changed by either party giving ten (10) days' prior written notice thereof to the other party. The Director of ISD shall have the authority to issue all notices or demands required or permitted by the County under this Contract.

8.36 PROHIBITION AGAINST INDUCEMENT OR PERSUASION

Notwithstanding the above, the Contractor and the County agree that, during the term of this Contract and for a period of one year thereafter, neither party shall in any way intentionally induce or persuade any employee of one party to become an employee or agent of the other party. No bar exists against any hiring action initiated through a public announcement.

8.37 PUBLIC RECORDS ACT

8.37.1 Any documents submitted by the Contractor; all information obtained in connection with the County's right to audit and inspect the Contractor's documents, books, and accounting records pursuant to sub-paragraph 8.39 - Record Retention and Inspection/Audit Settlement of this Contract; as well as those documents which were required to be submitted in response to the Invitation for Bids (IFB) used in the solicitation process for this Contract, become the exclusive property of the County. All such documents become a matter of public record and shall be regarded as public records. Exceptions will be those elements in the California Government Code Section 6250 et seq. (Public Records Act) and which are marked "trade secret", "confidential", or "proprietary". The County shall not in any way be liable or responsible for the disclosure of any such records including, without limitation, those so marked, if disclosure is required by law, or by an order issued by a court of competent jurisdiction.

8.37.2 In the event the County is required to defend an action on a Public Records Act request for any of the aforementioned documents, information, books, records, and/or contents of a proposal marked "trade secret", "confidential", or "proprietary", the Contractor agrees to defend and indemnify the County from all costs and expenses, including reasonable attorney's fees, in action or liability arising under the Public Records Act.

8.38 PUBLICITY

8.38.1 The Contractor shall not disclose any details in connection with this Contract to any person or entity except as may be otherwise provided hereunder or required by law. However, in recognizing

the Contractor's need to identify its services and related clients to sustain itself, the County shall not inhibit the Contractor from publishing its role under this Contract within the following conditions:

- The Contractor shall develop all publicity material in a professional manner; and

- During the term of this Contract, the Contractor shall not, and shall not authorize another to, publish or disseminate any commercial advertisements, press releases, feature articles, or other materials using the name of the County without the prior written consent of the County's Project Director. The County shall not unreasonably withhold written consent.

8.38.2 The Contractor may, without the prior written consent of County, indicate in its proposals and sales materials that it has been awarded this Contract with the County of Los Angeles, provided that the requirements of this sub-paragraph 8.38 shall apply.

8.39 RECORD RETENTION AND INSPECTION/AUDIT SETTLEMENT

The Contractor shall maintain accurate and complete financial records of its activities and operations relating to this Contract in accordance with generally accepted accounting principles. The Contractor shall also maintain accurate and complete employment and other records relating to its performance of this Contract. The Contractor agrees that the County, or its authorized representatives, shall have access to and the right to examine, audit, excerpt, copy, or transcribe any pertinent transaction, activity, or record relating to this Contract. All such material, including, but not limited to, all financial records, bank statements, cancelled checks or other proof of payment, timecards, sign-in/sign-out sheets and other time and employment records, and proprietary data and information, shall be kept and maintained by the Contractor and shall be made available to the County during the term of this Contract and for a period of five (5) years thereafter unless the County's written permission is given to dispose of any such material prior to such time. All such material shall be maintained by the Contractor at a location in Los Angeles County, provided that if any such material is located outside Los Angeles County, then, at the County's option, the Contractor shall pay the County for travel, per diem, and other costs incurred by the County to examine, audit, excerpt, copy, or transcribe such material at such other location.

8.39.1 In the event that an audit of the Contractor is conducted specifically regarding this Contract by any Federal or State auditor, or by any auditor or accountant employed by the Contractor or otherwise, then the Contractor shall file a copy of such audit report with the

County's Auditor-Controller within thirty (30) days of the Contractor's receipt thereof, unless otherwise provided by applicable Federal or State law or under this Contract. Subject to applicable law, the County shall make a reasonable effort to maintain the confidentiality of such audit report(s).

8.39.2 Failure on the part of the Contractor to comply with any of the provisions of this sub-paragraph 8.38 shall constitute a material breach of this Contract upon which the County may terminate or suspend this Contract.

8.39.3 If, at any time during the term of this Contract or within five (5) years after the expiration or termination of this Contract, representatives of the County conduct an audit of the Contractor regarding the work performed under this Contract, and if such audit finds that the County's dollar liability for any such work is less than payments made by the County to the Contractor, then the difference shall be either: a) repaid by the Contractor to the County by cash payment upon demand or b) at the sole option of the County's Auditor-Controller, deducted from any amounts due to the Contractor from the County, whether under this Contract or otherwise. If such audit finds that the County's dollar liability for such work is more than the payments made by the County to the Contractor, then the difference shall be paid to the Contractor by the County by cash payment, provided that in no event shall the County's maximum obligation for this Contract exceed the funds appropriated by the County for the purpose of this Contract.

8.40 RECYCLED BOND PAPER

Consistent with the Board of Supervisors' policy to reduce the amount of solid waste deposited at the County landfills, the Contractor agrees to use recycled-content paper to the maximum extent possible on this Contract.

8.41 SUBCONTRACTING

8.41.1 The requirements of this Contract may not be subcontracted by the Contractor **without the advance approval of the County**. Any attempt by the Contractor to subcontract without the prior consent of the County may be deemed a material breach of this Contract.

8.41.2 If the Contractor desires to subcontract, the Contractor shall provide the following information promptly at the County's request:

- A description of the work to be performed by the Subcontractor;
- A draft copy of the proposed subcontract; and

- Other pertinent information and/or certifications requested by the County.

8.41.3 The Contractor shall indemnify and hold the County harmless with respect to the activities of each and every Subcontractor in the same manner and to the same degree as if such Subcontractor(s) were the Contractor employees.

8.41.4 The Contractor shall remain fully responsible for all performances required of it under this Contract, including those that the Contractor has determined to subcontract, notwithstanding the County's approval of the Contractor's proposed subcontract.

8.41.5 The County's consent to subcontract shall not waive the County's right to prior and continuing approval of any and all personnel, including Subcontractor employees, providing services under this Contract. The Contractor is responsible to notify its Subcontractors of this County right.

8.41.6 The County's Project Director is authorized to act for and on behalf of the County with respect to approval of any subcontract and Subcontractor employees. After approval of the subcontract by the County, Contractor shall forward a fully executed subcontract to the County for their files.

8.41.7 The Contractor shall be solely liable and responsible for all payments or other compensation to all Subcontractors and their officers, employees, agents, and successors in interest arising through services performed hereunder, notwithstanding the County's consent to subcontract.

8.41.8 The Contractor shall obtain certificates of insurance, which establish that the Subcontractor maintains all the programs of insurance required by the County from each approved Subcontractor. The Contractor shall ensure delivery of all such documents to:

County of Los Angeles
ISD Contracting Division- ITS Contracts Section
9150 E. Imperial Highway MS 46
Downey, CA 90242
Attention: ITS Contracts Section Manager

before any Subcontractor employee may perform any work hereunder.

8.42 TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN COMPLIANCE WITH COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM

Failure of the Contractor to maintain compliance with the requirements set forth in sub-paragraph 8.14 - Contractor's Warranty of Adherence to County's Child Support Compliance Program, shall constitute default under this Contract. Without limiting the rights and remedies available to the County under any other provision of this Contract, failure of the Contractor to cure such default within ninety (90) calendar days of written notice shall be grounds upon which the County may terminate this Contract pursuant to sub-paragraph 8.43 - Termination for Default and pursue debarment of the Contractor, pursuant to County Code Chapter 2.202.

8.43 TERMINATION FOR CONVENIENCE

8.43.1 This Contract may be terminated, in whole or in part, from time to time, when such action is deemed by the County, in its sole discretion, to be in its best interest. Termination of work hereunder shall be effected by notice of termination to the Contractor specifying the extent to which performance of work is terminated and the date upon which such termination becomes effective. The date upon which such termination becomes effective shall be no less than ten (10) days after the notice is sent.

8.43.2 After receipt of a notice of termination and except as otherwise directed by the County, the Contractor shall:

- Stop work under this Contract on the date and to the extent specified in such notice, and
- Complete performance of such part of the work as shall not have been terminated by such notice.

8.43.3 All material including books, records, documents, or other evidence bearing on the costs and expenses of the Contractor under this Contract shall be maintained by the Contractor in accordance with sub-paragraph 8.39, Record Retention and Inspection/Audit Settlement.

8.44 TERMINATION FOR DEFAULT

8.44.1 The County may, by written notice to the Contractor, terminate the whole or any part of this Contract, if, in the judgment of County's Project Director:

- Contractor has materially breached this Contract; or

- Contractor fails to timely provide and/or satisfactorily perform any task, deliverable, service, or other work required either under this Contract; or

- Contractor fails to demonstrate a high probability of timely fulfillment of performance requirements under this Contract, or of any obligations of this Contract and in either case, fails to demonstrate convincing progress toward a cure within five (5) working days (or such longer period as the County may authorize in writing) after receipt of written notice from the County specifying such failure.

8.44.2 In the event that the County terminates this Contract in whole or in part as provided in sub-paragraph 8.44.1, the County may procure, upon such terms and in such manner as the County may deem appropriate, goods and services similar to those so terminated. The Contractor shall be liable to the County for any and all excess costs incurred by the County, as determined by the County, for such similar goods and services. The Contractor shall continue the performance of this Contract to the extent not terminated under the provisions of this sub-paragraph.

8.44.3 Except with respect to defaults of any Subcontractor, the Contractor shall not be liable for any such excess costs of the type identified in sub-paragraph 8.44.2 if its failure to perform this Contract arises out of causes beyond the control and without the fault or negligence of the Contractor. Such causes may include, but are not limited to: acts of God or of the public enemy, acts of the County in either its sovereign or contractual capacity, acts of Federal or State governments in their sovereign capacities, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, and unusually severe weather; but in every case, the failure to perform must be beyond the control and without the fault or negligence of the Contractor. If the failure to perform is caused by the default of a Subcontractor, and if such default arises out of causes beyond the control of both the Contractor and Subcontractor, and without the fault or negligence of either of them, the Contractor shall not be liable for any such excess costs for failure to perform, unless the goods or services to be furnished by the Subcontractor were obtainable from other sources in sufficient time to permit the Contractor to meet the required performance schedule. As used in this sub-paragraph 8.44.3, the terms "Subcontractor" and "Subcontractors" mean Subcontractor(s) at any tier.

8.44.4 If, after the County has given notice of termination under the provisions of this sub-paragraph 8.44, it is determined by the

County that the Contractor was not in default under the provisions of this sub-paragraph 8.44, or that the default was excusable under the provisions of sub-paragraph 8.44.3, the rights and obligations of the parties shall be the same as if the notice of termination had been issued pursuant to sub-paragraph 8.43 - Termination for Convenience.

8.44.5 The rights and remedies of the County provided in this sub-paragraph 8.44 shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

8.45 TERMINATION FOR IMPROPER CONSIDERATION

8.45.1 The County may, by written notice to the Contractor, immediately terminate the right of the Contractor to proceed under this Contract if it is found that consideration, in any form, was offered or given by the Contractor, either directly or through an intermediary, to any County officer, employee, or agent with the intent of securing this Contract or securing favorable treatment with respect to the award, amendment, or extension of this Contract or the making of any determinations with respect to the Contractor's performance pursuant to this Contract. In the event of such termination, the County shall be entitled to pursue the same remedies against the Contractor as it could pursue in the event of default by the Contractor.

8.45.2 The Contractor shall immediately report any attempt by a County officer or employee to solicit such improper consideration. The report shall be made either to the County manager charged with the supervision of the employee or to the County Auditor-Controller's Employee Fraud Hotline at (800) 544-6861.

8.45.3 Among other items, such improper consideration may take the form of cash, discounts, services, the provision of travel or entertainment, or tangible gifts.

8.46 TERMINATION FOR INSOLVENCY

8.46.1 The County may terminate this Contract forthwith in the event of the occurrence of any of the following:

- Insolvency of the Contractor. The Contractor shall be deemed to be insolvent if it has ceased to pay its debts for at least sixty (60) days in the ordinary course of business or cannot pay its debts as they become due, whether or not a petition has been filed under the Federal Bankruptcy Code and whether or not the Contractor is insolvent within the meaning of the Federal Bankruptcy Code;

- The filing of a voluntary or involuntary petition regarding the Contractor under the Federal Bankruptcy Code;
- The appointment of a Receiver or Trustee for the Contractor; or
- The execution by the Contractor of a general assignment for the benefit of creditors.

8.46.2 The rights and remedies of the County provided in this sub-paragraph 8.46 shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

8.47 TERMINATION FOR NON-ADHERENCE OF COUNTY LOBBYIST ORDINANCE

The Contractor, and each County Lobbyist or County Lobbying firm as defined in County Code Section 2.160.010 retained by the Contractor, shall fully comply with the County's Lobbyist Ordinance, County Code Chapter 2.160. Failure on the part of the Contractor or any County Lobbyist or County Lobbying firm retained by the Contractor to fully comply with the County's Lobbyist Ordinance shall constitute a material breach of this Contract, upon which the County may in its sole discretion, immediately terminate or suspend this Contract.

8.48 TERMINATION FOR NON-APPROPRIATION OF FUNDS

Notwithstanding any other provision of this Contract, the County shall not be obligated for the Contractor's performance hereunder or by any provision of this Contract during any of the County's future fiscal years unless and until the County's Board of Supervisors appropriates funds for this Contract in the County's Budget for each such future fiscal year. In the event that funds are not appropriated for this Contract, then this Contract shall terminate as of June 30 of the last fiscal year for which funds were appropriated. The County shall notify the Contractor in writing of any such non-allocation of funds at the earliest possible date.

8.49 VALIDITY

If any provision of this Contract or the application thereof to any person or circumstance is held invalid, the remainder of this Contract and the application of such provision to other persons or circumstances shall not be affected thereby.

8.50 WAIVER

No waiver by the County of any breach of any provision of this Contract shall constitute a waiver of any other breach or of such provision. Failure of the County to enforce at any time, or from time to time, any provision of this

Contract shall not be construed as a waiver thereof. The rights and remedies set forth in this sub-paragraph 8.50 shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

8.51 WARRANTY AGAINST CONTINGENT FEES

8.51.1 The Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this Contract upon any Contract or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees or bona fide established commercial or selling agencies maintained by the Contractor for the purpose of securing business.

8.51.2 For breach of this warranty, the County shall have the right to terminate this Contract and, at its sole discretion, deduct from the Contract price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingent fee.

8.52 WARRANTY OF COMPLIANCE WITH COUNTY'S DEFAULTED PROPERTY TAX REDUCTION PROGRAM

Contractor acknowledges that County has established a goal of ensuring that all individuals and businesses that benefit financially from County through contract are current in paying their property tax obligations (secured and unsecured roll) in order to mitigate the economic burden otherwise imposed upon County and its taxpayers.

Unless Contractor qualifies for an exemption or exclusion, Contractor warrants and certifies that to the best of its knowledge it is now in compliance, and during the term of this Contract will maintain compliance, with Los Angeles County Code Chapter 2.206.

8.53 TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN COMPLIANCE WITH COUNTY'S DEFAULTED PROPERTY TAX REDUCTION PROGRAM

Failure of Contractor to maintain compliance with the requirements set forth in Paragraph 8.52 "Warranty of Compliance with County's Defaulted Property Tax Reduction Program" shall constitute default under this Contract. Without limiting the rights and remedies available to County under any other provision of this Contract, failure of Contractor to cure such default within 10 days of notice shall be grounds upon which County may terminate this Contract and/or pursue debarment of Contractor, pursuant to County Code Chapter 2.206.

9.0 UNIQUE TERMS AND CONDITIONS

9.1 LOCAL SMALL BUSINESS ENTERPRISE (SBE) PREFERENCE PROGRAM

9.1.1 This Contract is subject to the provisions of the County's ordinance entitled Local Small Business Enterprise Preference Program, as codified in Chapter 2.204 of the Los Angeles County Code.

9.1.2 The Contractor shall not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a Local Small Business Enterprise.

9.1.3 The Contractor shall not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a Local Small Business Enterprise.

9.1.4 If the Contractor has obtained certification as a Local Small Business Enterprise by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this Contract to which it would not otherwise have been entitled, shall:

1. Pay to the County any difference between the Contract amount and what the County's costs would have been if the Contract had been properly awarded;

2. In addition to the amount described in subdivision (1), be assessed a penalty in an amount of not more than 10 percent (10%) of the amount of the Contract; and

3. Be subject to the provisions of Chapter 2.202 of the Los Angeles County Code (Determinations of Contractor Non-responsibility and Contractor Debarment).

The above penalties shall also apply to any business that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification, and fails to notify the state and County of this information prior to responding to a solicitation or accepting a contract award.

9.2 TRANSITIONAL JOB OPPORTUNITIES PREFERENCE PROGRAM

9.2.1 This Contract is subject to the provisions of the County's ordinance entitled Transitional Job Opportunities Preference Program, as codified in Chapter 2.205 of the Los Angeles County Code.

9.2.2 Contractor shall not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a Transitional Job Opportunity vendor.

9.2.3 Contractor shall not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a Transitional Job Opportunity vendor.

9.2.4 If Contractor has obtained County certification as a Transitional Job Opportunity vendor by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this Contract to which it would not otherwise have been entitled, shall:

1. Pay to the County any difference between the Contract amount and what the County's costs would have been if the Contract had been properly awarded;
2. In addition to the amount described in subdivision (1), be assessed a penalty in an amount of not more than 10 percent (10%) of the amount of the Contract; and
3. Be subject to the provisions of Chapter 2.202 of the Los Angeles County Code (Determinations of Contractor Non-responsibility and Contractor Debarment).

The above penalties shall also apply to any entity that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification, and fails to notify the certifying department of this information prior to responding to a solicitation or accepting a contract award.

IN WITNESS WHEREOF, Contractor has executed this Contract, or caused it to be duly executed and the County of Los Angeles, by order of its Board of Supervisors has caused this Contract to be executed on its behalf by the Chair of said Board and attested by the Executive Officer-Clerk of the Board of Supervisors thereof, the day and year first above written.

CONTRACTOR:
WESTERN COMMUNICATION SYSTEMS, INC.

By Tom Beaux
Name

President
Title

COUNTY OF LOS ANGELES

By Zev Yaroslavsky
(Mayor/Chairman), Board of Supervisors

77733

ATTEST:

SACHI HAMAI
Executive Officer-Clerk
of the Board of Supervisors

By Lachelle Smitherman
DEPUTY

I hereby certify that pursuant to Section 25103 of the Government Code delivery of this document has been made

SACHI A. HAMAI
Executive Officer
Clerk of the Board of Supervisors

By Lachelle Smitherman
Deputy

APPROVED AS TO FORM:

Andrea Sheridan Ordin
County Counsel

By Richard D. Bloom
Principal Deputy County Counsel

ADOPTED
BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

25 FEB 21 2012

Sachi A. Hamai
SACHI A. HAMAI
EXECUTIVE OFFICER

STATEMENT OF WORK

FOR

COUNTY OF LOS ANGELES

PAY PHONE SERVICES

EXHIBIT A
STATEMENT OF WORK (SOW)
TABLE OF CONTENTS

PARAGRAPH **PAGE**

1.0 Scope of Services 1
2.0 Procedures 2
3.0 Maintenance and Repair Services 3
4.0 Maintenance of Pay Phones and Enclosures 4
5.0 Electrical Service 4
6.0 Conversion, Addition or Removal of Pay Phones 5
7.0 Rates, Charges and FCC/CPUC Compliance 6
8.0 Enclosures 6
9.0 Required Reports 6

STATEMENT OF WORK (SOW)

PAY PHONE SERVICES

1.0 Scope of Services

Contractor shall own all Pay Phones and associated equipment and to provide Pay Phone services for all County locations specified in Pay Phone Inventory (Exhibit C). The Pay Phone Service shall be provided irrespective of the telephone service carrier in accordance with the following:

1.1 Coin Acceptance Requirements

Payment by means of depositing coins will be required at all County Pay Phone locations. Coin acceptance shall include United States ("U.S.") nickels, dimes, and quarters. Any new coins contemplated for issuance by the U.S. Mint shall also be accepted if acceptance of these coins becomes an industry standard.

1.2 Operator Assistance

Callers shall be able to access an operator by dialing “0“or “00“ for assistance at all County Pay Phone locations.

1.3 911 Emergency Services Access

Callers shall have access to “911” emergency services at all County Pay Phone locations. For purposes of “911" communication, all County Pay Phone locations shall meet the requirements of the State Code which states, in part, that all Pay Phones shall enable a caller to dial “911” for emergency services, and to reach an operator by dialing “0” without the necessity of inserting a coin.

1.4 Unblocking of Equal Access Codes

The Contractor shall provide or facilitate access to 1010XXX, 950 and 1-800 alternate inter-exchange carrier codes.

1.5 Local and Long Distance Directory Assistance

Callers shall have access to local and long distance directory assistance at all County Pay Phone locations.

1.6 Calling Card, Collect and Third Party Access

Callers shall have access to calling card, collect and third party billed payment options; a zero plus (0+) dialed basis and 1-800 or other toll free access methods at all County Pay Phone locations.

1.7 0+ Dialing

The Pay Phone equipment/services shall provide a "bong" tone subsequent to completion of 0+ dialing. If the caller does not enter

any additional numbers after the "bong" tone, the Contractor shall ensure that a live operator will then answer following the "bong" tone.

1.8 0 and 00 Dialing

When callers dial a zero and do not enter any additional numbers, the operator service provider ("OSP") shall have a live operator answer to assist the caller.

1.9 Operator Assistance, Refunds and Credits

The Contractor shall provide operator services including caller assistance, refunds, and credits.

1.10 Toll-Free Telephone Maintenance Access

Contractor shall maintain a toll-free telephone number at which Contractor shall receive and respond to County's service and/or trouble calls. In addition, County will, by use of this telephone number, have ready access to the status of previous County service and/or trouble calls. The toll-free telephone number shall be provided on a twenty-four (24) hours per day, seven (7) days per week, and three hundred sixty-five/three hundred sixty-six (365/366) days per year basis. Contractor shall respond to any and all calls made to this toll-free telephone number within twenty four (24) hours of the service and/or trouble call. County may, in its sole discretion, escalate any trouble condition that is not satisfied within these timeframes by bypassing this toll-free telephone number and utilizing an escalation procedure, supplied by Contractor and satisfactory to County. Such escalation procedure shall be provided to County under separate cover within thirty (30) days of the execution of this Contract.

2.0 Procedures

2.1 Accessing Telephone Service Request System

2.1.1. The County will utilize the ISD Telecommunication Expense Management System (EMS System) to submit Service Requests ("Service Requests") to the Contractor. Contractor shall interface with the EMS System for the administration and processing of Service Requests.

2.1.2 Contractor shall work with County's Project Manager to gain access to the EMS System, no later than thirty (30) days prior to start of Contract.

2.2 Service Request Process

The Service Request process shall follow the sequence outlined below:

2.2.1 County will submit to Contractor, via the EMS System, a Service Request for installing, changing, terminating or repairing service. The Service Request will specify the address of the Pay Phone(s) and the required service, installation, repair or removal.

2.2.2 Contractor shall acknowledge receipt of a Service Request by entering the Service Request receipt date in the EMS System. This acknowledgement shall be entered within four (4) hours following County submission of the Service Request. Service Requests issued after 3:00pm must be acknowledged the next business morning.

2.2.3 Contractor shall provide an anticipated completion date, which shall be submitted to County no later than two (2) business days following the Service Request acknowledgement by Contractor.

2.2.4 Contractor shall perform all actions and tasks required to complete the Service Request. Contractor shall notify the on-site County contact, as identified in the service request, once work has been completed.

2.2.5 Contractor shall enter notification of the Service Request completion in the EMS System within twenty four (24) hours following the Service Request completion.

3.0 Maintenance and Repair Services

Contractor shall maintain Pay Phone equipment in good operating condition to ensure that Pay Phones work at all times. All such maintenance and repair services, including parts and labor, shall be furnished at no charge to the County.

3.1 Preventative Maintenance

Preventative maintenance shall be performed on a schedule during County business hours, consistent with the County's operating requirements, and which is based upon the specific needs of the equipment as determined by the Contractor.

3.2 Remedial Maintenance

Remedial maintenance shall be performed within twenty-four (24) hours after notification is made to Contractor that equipment is inoperative. The Contractor shall be responsible for determining

whether a line access failure is the fault of the local exchange carrier ("LEC"), the inter-exchange carrier ("IXC"), the Contractor's equipment or the County-owned cable facilities. If the Contractor determines that the LEC/IXC is at fault, then the Contractor shall contact the LEC/IXC within twenty-four (24) hours to provide the required repair services. If the failure is determined to be the fault of the Contractor's equipment (hardware, software, or wiring) the problem shall be corrected by the Contractor within twenty-four (24) hours. If the problem is determined to be at the County owned cable facilities, the County shall be notified of the need for repair within twenty-four (24) hours.

3.3 On-Site Repair or Replacement

Contractor shall furnish on-site repair or replacement services as required to ensure the Pay Phone equipment, including any enclosures, is clean and in good working order. Contractor shall provide any and all maintenance materials, tools, documentation, site management guides, diagnostics, and test equipment necessary for such maintenance services. Such items at all times remain the property and responsibility of Contractor.

3.4 Contractor Response Requirements

Contractor shall respond to repair requests made by the County within twenty-four (24) hours and shall restore out-of-service units within forty-eight (48) hours.

4.0 Maintenance of Pay Phones and Enclosures

Contractor shall be responsible for ensuring that all terminals, booths, and enclosures are properly cleaned and maintained. Contractor shall remove all graffiti, stickers, posters, litter, dust and dirt from or within each terminal, booth, or enclosure and from/within a three (3) foot radius surrounding the terminal, exclusive of private property. Cleaning of each terminal, booth or enclosure shall occur a minimum of once per quarter, or more frequently, if dictated by conditions of heavy use, litter, vandalism, etc.

5.0 Electrical Service

5.1 County Responsibility

County will, at its expense, furnish uninterrupted 110-volt AC electrical supply to a point of connection for Pay Phone equipment. Such electricity will be furnished for the operation of lights, fans, lighted signs or similar electrical devices used with the Pay Phone equipment.

5.2 Contractor Responsibility

Contractor shall, at Contractor's expense, arrange to make the necessary electrical connections from the point of the County's electrical supply to the Pay Phone equipment, in accordance with the following:

A. Installations shall comply with National Electrical Code requirements.

B. Wiring shall be concealed.

C. If Contractor employs an electrical subcontractor to make electrical connections, Contractor must comply with Paragraph 8.41, Subcontracting, of Appendix A, Contract. Any such independent subcontractor shall be required to provide liability insurance in same amount as required in this Contract of Contractor and shall require that the County be named as an additional insured on said liability insurance in accordance with subparagraph 8.41.8 of the Contract.

6.0 Conversion, Addition or Removal of Pay Phones

6.1 Conversion from Concession Phone to Convenience Phone

If, for three (3) consecutive calendar months, the average monthly Gross Revenue of a Concession Phone falls below $100.00, the Contractor shall provide written notification to the County's Project Manager. Such notification shall identify the Concession Phone by County location. The County's Project Manager will either request removal of the Concession Phone or authorize the conversion of the Concession Phone to a Convenience Phone. Such notification for removal or conversion will be made via the EMS System.

6.2 Conversion from Convenience Phone to Concession Phone

For each Convenience Phone which was converted from a Concession Phone pursuant to Section 6.1 above, the Contractor shall, on a quarterly basis, review the Gross Revenue associated with such Concession Phone. If, for three (3) consecutive calendar months, the average monthly Gross Revenue of the Convenience Phone is $100.00 or more, the Contractor shall, within seven (7) days, provide written notification to the County's Project Manager. Such notification shall identify the Convenience Phone by County location. The County's Project Manager will authorize the conversion back from the Convenience Pay Phone to the Concession Pay Phone. Such notification for conversion will be made via the EMS System.

6.3 Addition or Removal of Pay Phone

If the County determines to add or remove a Pay Phone, the notification to add or remove such Pay Phone will be made via the EMS System. Within thirty (30) days of such notification, the Contractor shall add or remove the Pay Phone. Removal shall consist of removing the equipment and enclosure, properly terminating all wiring, ensuring that there is no exposed wiring, and repairing and patching any and all holes resulting from removal.

6.4 No work relating to the conversion, addition and/or removal of any Pay Phone shall be performed by the Contractor prior to the submission by the County to the Contractor of a request for conversion, addition and/or removal via the EMS System.

7.0 Rates, Charges and FCC/CPUC Compliance

The Contractor shall not charge the caller higher rates than those acceptable to the California Public Utilities Commission ("CPUC") for intrastate calls.

7.1 Non-Tariff Rates

The Contractor's initial coin drop rate and any other non-tariff rates shall remain commensurate with the predominant carriers and within industry standards throughout the term of the Contract.

7.2 Non-Coin Rates

For non-coin calls, such as operator assisted calls, rates shall be no higher than the tariff rate of the operator services provider ("OSP") selected by the Contractor and acceptable to the CPUC.

7.3 Rate Increases

Contractor shall advise County of any tariff or non-tariff rate increase no less than thirty (30) days prior to Contractor's desired implementation date.

7.4 Instruction Card Display Requirements

Contractor shall prominently display on each Pay Phone an instruction card identifying the method by which the caller can receive rate information prior to call initiation.

8.0 Enclosures

All enclosures, booths, shelves, pedestals, or other mounting apparatus selected for installation shall be approved by the County's Project Manager prior to start of contract.

9.0 Required Reports

Contractor shall provide County's Project Manager with monthly and annual reports as described herein.

9.1 Monthly Reports

9.1.1 Gross Revenue Report

The Contractor shall provide a monthly report identifying the total monthly Gross Revenue collected by the Contractor, from each Pay Phone at each location specified in Pay Phone Inventory (Exhibit C). These reports should be in Microsoft Excel format and emailed to Project Manager by the 15th of the following month. Such report(s) shall identify traffic level by Pay Phone and shall include, but not necessarily be limited to, the following information:

A. Total number of calls

B. Minutes

C. Amount billed

D. Concession Revenue earned from Pay Phone usage.

9.1.2 Pay Phone Conversion or Removal Report

The Contractor shall provide a monthly report identifying the completion of conversion from Concession to Convenience, conversion from Convenience to Concession or the removal of Pay Phone(s). These reports should be in Microsoft Excel format and emailed to Project Manager by the 15th of the following month.

9.2 Annual Reports

The Contractor shall provide an annual report on or before July 25 of each year that summarizes activity for the County's fiscal year ending June 30 identifying total Gross Revenue collected by the Contractor, and Concession Revenue paid to the County, each on a month-to-month basis. The first such report may be for a period of less than twelve (12) months. These reports should be in Microsoft Excel format and emailed to Project Manager by the 15th of the following month. Such report(s) shall identify traffic level by Pay Phone and shall include, but not necessarily be limited to, the following information:

A. Total number of calls

B. Minutes

C. Amount billed

D. Concession Revenue earned from Pay Phone usage.

9.3 Monthly Transition Report

During the first year of the Contract, Contractor shall provide a monthly report to County's Project Director that indicates the status

of the transfer of service of each Pay Phone from the former service provider to the new service provider. For each Pay Phone, the report shall identify the location/address, former telephone number, new telephone number, former service provider, new service provider, and date of service transition.

PRICING SCHEDULE	
CONVENIENCE FEE For each Pay Phone identified in Pay Phone Inventory (Exhibit C) as a Convenience Phone (i.e., generates monthly Gross Revenue of less than $100.00), the Convenience Fee payable by County to Contractor is:	**$38.00 Monthly Cost Per Phone**
CONCESSION REVENUE For each Concession Phone indentified in Pay Phone Inventory (Exhibit C) as a Concession Phone (i.e., generates monthly Gross Revenue of $100.00 or more), the percentage of monthly Concession Revenue payable by Contractor to County is:	**40%**

PAY PHONE INVENTORY

PAY PHONE INVENTORY

(AS OF 10/01/11)

EXHIBIT C

Count	Telephone	Premise Name	Station Address	City	Convenience	Concession
1	213-387-5725	DPSS	2601 Wilshire Blvd.	Los Angeles	x	
2	213-387-7056	DPSS	2601 Wilshire Blvd.	Los Angeles	x	
3	213-387-7068	DPSS	2601 Wilshire Blvd.	Los Angeles	x	
4	213-387-7096	DPSS	2601 Wilshire Blvd.	Los Angeles	x	
5	213-480-8009	Court	600 Commonwealth	Los Angeles	x	
6	213-480-8042	DPSS	3435 Wilshire Blvd.	Los Angeles	x	
7	213-480-8210	Court	600 Commonwealth	Los Angeles	x	
8	213-480-8307	Court	600 Commonwealth	Los Angeles	x	
9	213-480-8308	Court	600 Commonwealth	Los Angeles	x	
10	213-480-8448	Court	600 Commonwealth	Los Angeles	x	
11	213-480-8475	DMH	2415 W. 6th Street	Los Angeles	x	
12	213-480-8500	Court	600 Commonwealth	Los Angeles	x	
13	213-480-8505	DMH	2415 W. 6th Street	Los Angeles	x	
14	213-480-8608	Court	600 Commonwealth	Los Angeles	x	
15	213-480-8737	Court	600 Commonwealth	Los Angeles	x	
16	213-480-8918	DPSS	2910 Beverly Blvd.	Los Angeles	x	
17	213-480-8978	Court	600 Commonwealth	Los Angeles	x	
18	213-480-9501	Court	600 Commonwealth	Los Angeles	x	
19	213-613-1336	DPSS	813 E. 4th Place	Los Angeles		x
20	213-613-1344	DPSS	813 E. 4th Place	Los Angeles		x
21	213-613-1436	DPSS	813 E. 4th Place	Los Angeles	x	
22	213-613-1453	DPSS	813 E. 4th Place	Los Angeles	x	
23	213-613-9064	Sheriff	441 Bauchet Street	Los Angeles		x
24	213-622-3298	DHS	512-522 S. San Pedro	Los Angeles	x	
25	213-625-9071	BOS	500 W. Temple St.	Los Angeles	x	
26	213-625-9073	BOS	500 W. Temple St.	Los Angeles	x	
27	213-625-9074	Court	110 N.Grand Avenue	Los Angeles	x	
28	213-625-9077	BOS	500 W. Temple St.	Los Angeles	x	
29	213-625-9078	BOS	500 W. Temple St.	Los Angeles	x	
30	213-625-9099	Court	111 N. Hill Street	Los Angeles	x	
31	213-625-9105	Court	111 N. Hill Street	Los Angeles	x	
32	213-625-9151	Court	111 N. Hill Street	Los Angeles	x	
33	213-625-9181	Court	110 N. Grand Avenue	Los Angeles	x	
34	213-625-9213	Court	110 N. Grand Avenue	Los Angeles	x	
35	213-625-9214	Court	111 N. Hill Street	Los Angeles	x	
36	213-625-9228	Court	110 N. Grand Avenue	Los Angeles	x	
37	213-625-9229	Court	111 N. Hill Street	Los Angeles	x	
38	213-625-9232	Court	110 N. Grand Avenue	Los Angeles	x	
39	213-625-9239	Court	111 N. Hill Street	Los Angeles	x	
40	213-625-9241	Court	111 N. Hill Street	Los Angeles	x	
41	213-625-9249	Court	111 N. Hill Street	Los Angeles	x	
42	213-625-9251	Court	110 N. Grand Avenue	Los Angeles	x	
43	213-625-9263	Court	110 N. Grand Avenue	Los Angeles	x	
44	213-625-9269	Court	111 N. Hill Street	Los Angeles	x	
45	213-625-9433	Court	210 W. Temple	Los Angeles	x	
46	213-625-9500	Court	210 W. Temple	Los Angeles	x	
47	213-625-9524	ISD	1055 N. Alameda St.	Los Angeles	x	

PAY PHONE INVENTORY

(AS OF 10/01/11)

EXHIBIT C

Count	Telephone	Premise Name	Station Address	City	Convenience	Concession
48	213-625-9527	Court	110 N. Grand Avenue	Los Angeles	x	
49	213-625-9542	BOS	500 W. Temple St.	Los Angeles	x	
50	213-625-9560	BOS	500 W. Temple St.	Los Angeles	x	
51	213-625-9571	BOS	500 W. Temple St.	Los Angeles	x	
52	213-625-9574	BOS	500 W. Temple St.	Los Angeles	x	
53	213-625-9578	BOS	500 W. Temple St.	Los Angeles	x	
54	213-625-9581	BOS	500 W. Temple St.	Los Angeles	x	
55	213-625-9582	BOS	500 W. Temple St.	Los Angeles	x	
56	213-625-9583	BOS	500 W. Temple St.	Los Angeles	x	
57	213-625-9585	BOS	500 W. Temple St.	Los Angeles	x	
58	213-625-9610	Court	210 W. Temple	Los Angeles	x	
59	213-625-9615	Court	210 W. Temple	Los Angeles	x	
60	213-625-9619	Court	210 W. Temple	Los Angeles	x	
61	213-625-9711	Court	210 W. Temple	Los Angeles	x	
62	213-625-9721	Court	210 W. Temple	Los Angeles	x	
63	213-625-9745	Court	210 W. Temple	Los Angeles	x	
64	213-625-9810	Court	210 W. Temple	Los Angeles	x	
65	213-625-9826	BOS	500 W. Temple St.	Los Angeles	x	
66	213-625-9832	BOS	500 W. Temple St.	Los Angeles	x	
67	213-625-9833	BOS	500 W. Temple St.	Los Angeles	x	
68	213-625-9844	Court	210 W. Temple	Los Angeles	x	
69	213-625-9846	BOS	500 W. Temple St.	Los Angeles	x	
70	213-625-9848	BOS	500 W. Temple St.	Los Angeles	x	
71	213-625-9854	Court	210 W. Temple	Los Angeles	x	
72	213-625-9858	Court	210 W. Temple	Los Angeles	x	
73	213-625-9877	BOS	500 W. Temple St.	Los Angeles	x	
74	213-625-9882	Court	210 W. Temple	Los Angeles	x	
75	213-625-9906	BOS	500 W. Temple St.	Los Angeles	x	
76	213-626-9222	Court	429 Bauchet Street	Los Angeles	x	
77	213-626-9315	Hall Of Records	223 N. Broadway	Los Angeles	x	
78	213-626-9500	Court	110 N.Grand Avenue	Los Angeles	x	
79	213-626-9703	Court	429 Bauchet Street	Los Angeles	x	
80	213-626-9704	Court	429 Bauchet Street	Los Angeles	x	
81	213-626-9718	Court	429 Bauchet Street	Los Angeles		x
82	213-626-9917	Court	429 Bauchet Street	Los Angeles	x	
83	213-741-1632	DPSS	2707 S. Grand Avenue	Los Angeles		x
84	213-741-1843	DPSS	2707 S. Grand Avenue	Los Angeles	x	
85	213-745-8191	DHS	2829 S. Grand Avenue	Los Angeles	x	
86	213-745-8198	DHS	2829 S. Grand Avenue	Los Angeles		x
87	213-745-8204	DHS	2829 S. Grand Avenue	Los Angeles	x	
88	213-745-8248	Court	1945 S. Hill Street	Los Angeles	x	
89	213-745-8393	Court	1945 S. Hill Street	Los Angeles	x	
90	213-745-8553	DHS	2829 S. Grand Avenue	Los Angeles		x
91	213-745-8567	Court	1945 S. Hill Street	Los Angeles	x	
92	213-745-8623	DPSS	2615 S. Grand Ave	Los Angeles	x	
93	213-745-8636	Court	1945 S. Hill Street	Los Angeles	x	
94	213-745-8703	DPSS	2707 S. Grand Avenue	Los Angeles	x	

PAY PHONE INVENTORY

(AS OF 10/01/11)

EXHIBIT C

Count	Telephone	Premise Name	Station Address	City	Convenience	Concession
95	213-745-8919	Court	1945 S. Hill Street	Los Angeles	x	
96	213-745-9012	Museum	900 Exposition Blvd.	Los Angeles	x	
97	213-745-9203	Court	1945 S. Hill Street	Los Angeles	x	
98	213-745-9264	DPSS	2615 S. Grand Ave	Los Angeles	x	
99	213-745-9436	DPSS	2615 S. Grand Ave	Los Angeles	x	
100	213-745-9567	DHS	2829 S. Grand Avenue	Los Angeles	x	
101	213-745-9589	DPSS	2707 S. Grand Avenue	Los Angeles	x	
102	213-745-9690	DPSS	2707 S. Grand Avenue	Los Angeles	x	
103	213-745-9857	Court	1945 S. Hill Street	Los Angeles	x	
104	213-972-0875	Sheriff	450 Bauchet Street	Los Angeles		x
105	213-972-0881	Sheriff	450 Bauchet Street	Los Angeles		x
106	213-972-1901	Court	110 N.Grand Avenue	Los Angeles	x	
107	213-972-1905	Court	111 N. Hill Street	Los Angeles	x	
108	213-972-1906	Court	111 N. Hill Street	Los Angeles	x	
109	213-972-1911	Court	110 N. Grand Avenue	Los Angeles	x	
110	213-972-1961	Sheriff	450 Bauchet Street	Los Angeles		x
111	213-972-1979	Sheriff	450 Bauchet Street	Los Angeles		x
112	213-972-9022	Court	111 N. Hill Street	Los Angeles	x	
113	213-972-9060	Court	429 Bauchet Street	Los Angeles	x	
114	213-972-9090	Court	429 Bauchet Street	Los Angeles	x	
115	213-972-9101	Court	111 N. Hill Street	Los Angeles	x	
116	213-972-9103	Court	110 N.Grand Avenue	Los Angeles	x	
117	213-972-9180	Court	429 Bauchet Street	Los Angeles	x	
118	213-972-9327	Court	110 N.Grand Avenue	Los Angeles	x	
119	213-972-9330	Court	110 N.Grand Avenue	Los Angeles	x	
120	213-972-9331	Court	111 N. Hill Street	Los Angeles	x	
121	213-972-9333	Court	110 N. Grand Avenue	Los Angeles	x	
122	213-972-9336	Court	110 N. Grand Avenue	Los Angeles	x	
123	213-972-9337	Court	110 N. Grand Avenue	Los Angeles	x	
124	213-972-9339	Court	110 N.Grand Avenue	Los Angeles	x	
125	213-972-9343	Court	110 N. Grand Avenue	Los Angeles	x	
126	213-972-9345	Court	110 N. Grand Avenue	Los Angeles	x	
127	213-972-9886	Court	110 N. Grand Avenue	Los Angeles	x	
128	213-972-9887	Court	210 W. Temple	Los Angeles	x	
129	213-972-9889	Court	210 W. Temple	Los Angeles	x	
130	213-972-9892	Court	429 Bauchet Street	Los Angeles	x	
131	213-977-9235	DHS	313 N. Figueroa	Los Angeles	x	
132	213-977-9707	DHS	241 N. Figueroa	Los Angeles	x	
133	310-268-7901	DMH	11080 W. Olympic Blvd.	Los Angeles	x	
134	310-297-9049	Court	11701 S. La Cienega	Los Angeles	x	
135	310-297-9052	Library	5335 W. 135th Street	Hawthorne	x	
136	310-297-9058	Court	11701 S. La Cienega	El Segundo	x	
137	310-297-9192	Court	11701 S. La Cienega	El Segundo	x	
138	310-393-1052	Court	1725 Main Street	Santa Monica	x	
139	310-393-1349	Court	1725 Main Street	Santa Monica	x	
140	310-414-9167	P&R	12001 Vista Del Mar	El Segundo	x	
141	310-419-4598	P&R	10828 Condon	Inglewood	x	

PAY PHONE INVENTORY

(AS OF 10/01/11)

EXHIBIT C

Count	Telephone	Premise Name	Station Address	City	Convenience	Concession
142	310-419-9210	Court	111 W. Regent	Inglewood	x	
143	310-419-9318	Court	110 E. Regent	Inglewood	x	
144	310-419-9392	Court	111 W. Regent	Inglewood		x
145	310-419-9840	DHS	123 W. Manchester	Inglewood	x	
146	310-419-9919	DHS	123 W. Manchester	Inglewood	x	
147	310-445-8731	DMH	11080 W. Olympic Blvd.	Los Angeles	x	
148	310-456-1365	Court	23525 W. Civic Center	Malibu	x	
149	310-477-3781	DPSS	11110 W. Pico Blvd,	Los Angeles		x
150	310-479-7347	Court	1633 Purdue Avenue	Los Angeles	x	
151	310-513-9289	DHS	1325 Broad Avenue	Wilmington	x	
152	310-513-9538	Library	151 E. Carson Street	Carson	x	
153	310-514-9576	P&R	1801 Paseo Del Mar	San Pedro	x	
154	310-515-8097	P&R	17909 S. Avalon Blvd.	Carson	x	
155	310-515-8450	DA	20221 S. Hamilton Ave	Torrance	x	
156	310-515-8640	P&R	360 W. El Segundo	Los Angeles	x	
157	310-515-9450	P&R	419 E. 192nd Street	Los Angeles	x	
158	310-515-9570	Library	150 E. El Segundo Bl.	Los Angeles	x	
159	310-533-9005	DHS	1000 W. Carson Street	Torrance	x	
160	310-533-9083	DHS	1000 W. Carson Street	Torrance	x	
161	310-533-9204	DHS	1000 W. Carson Street	Torrance	x	
162	310-533-9213	DHS	1000 W. Carson Street	Torrance	x	
163	310-533-9254	DHS	1000 W. Carson Street	Torrance		x
164	310-533-9329	DHS	1000 W. Carson Street	Torrance		x
165	310-533-9341	DHS	1000 W. Carson Street	Torrance		x
166	310-533-9362	DHS	1000 W. Carson Street	Torrance	x	
167	310-533-9425	DHS	1000 W. Carson Street	Torrance		x
168	310-533-9430	DHS	1000 W. Carson Street	Torrance	x	
169	310-533-9441	DHS	1000 W. Carson Street	Torrance	x	
170	310-533-9442	DHS	1000 W. Carson Street	Torrance		x
171	310-533-9447	DHS	1000 W. Carson Street	Torrance	x	
172	310-533-9464	DHS	1000 W. Carson Street	Torrance	x	
173	310-533-9465	DHS	1000 W. Carson Street	Torrance	x	
174	310-533-9511	DHS	1000 W. Carson Street	Torrance	x	
175	310-533-9517	DHS	1000 W. Carson Street	Torrance		x
176	310-533-9544	Court	825 Maple Street	Torrance	x	
177	310-533-9646	Court	825 Maple Street	Torrance	x	
178	310-533-9649	Court	825 Maple Street	Torrance	x	
179	310-533-9662	DHS	1000 W. Carson Street	Torrance	x	
180	310-533-9682	Court	825 Maple Street	Torrance	x	
181	310-533-9706	Court	3221 W. Torrance Blvd.	Torrance	x	
182	310-533-9827	DHS	1000 W. Carson Street	Torrance	x	
183	310-533-9830	DHS	1000 W. Carson Street	Torrance	x	
184	310-533-9846	DHS	1000 W. Carson Street	Torrance	x	
185	310-533-9910	Court	825 Maple Street	Torrance	x	
186	310-533-9929	DHS	1000 W. Carson Street	Torrance	x	
187	310-533-9948	DHS	1000 W. Carson Street	Torrance		x

PAY PHONE INVENTORY

(AS OF 10/01/11)

EXHIBIT C

Count	Telephone	Premise Name	Station Address	City	Convenience	Concession
188	310-533-9956	DHS	1000 W. Carson Street	Torrance	x	
189	310-533-9957	DHS	1000 W. Carson Street	Torrance	x	
190	310-533-9958	DHS	1000 W. Carson Street	Torrance		x
191	310-533-9977	DHS	1000 W. Carson Street	Torrance	x	
192	310-534-9309	FIRE	24330 Narbonne Ave	Lomita	x	
193	310-534-9436	Library	24200 Narbonne Ave	Lomita	x	
194	310-541-0279	P&R	26300 Crenshaw Blvd.	Palos Verdes P	x	
195	310-548-9819	Clerks Office	505 S. Centre	San Pedro	x	
196	310-550-9467	Court	9355 Burton Way	Beverly Hills	x	
197	310-558-9539	Library	4975 Overland	Los Angeles	x	
198	310-604-8804	Court	200 W. Compton	Los Angeles	x	
199	310-604-8813	Court	200 W. Compton	Los Angeles	x	
200	310-604-9005	DMH	1720 E. 120th Street	Los Angeles	x	
201	310-604-9007	DMH	1720 E. 120th Street	Los Angeles	x	
202	310-604-9102	DMH	1720 E. 120th Street	Los Angeles		x
203	310-604-9104	DMH	1720 E. 120th Street	Los Angeles	x	
204	310-604-9105	DMH	1720 E. 120th Street	Los Angeles		x
205	310-604-9106	DMH	1720 E. 120th Street	Los Angeles		x
206	310-631-8036	DMH	1720 E. 120th Street	Los Angeles	x	
207	310-637-0439	DMH	1720 E. 120th Street	Los Angeles	x	
208	310-637-0727	P&R	2291 E. 121st Street	Compton	x	
209	310-637-1167	P&R	14812 S. Stanford Ave.	Compton	x	
210	310-637-4079	DHS	12021 S. Wilmington	Los Angeles	x	
211	310-637-4204	DPSS	211 E. Alondra	Compton	x	
212	310-637-4237	DPSS	17600 S. Santa Fe Ave.	Dom Hills	x	
213	310-637-4300	DPSS	17600 S. Santa Fe Ave.	Dom Hills	x	
214	310-637-4301	DPSS	17600 S. Santa Fe Ave.	Dom Hills	x	
215	310-637-4303	DPSS	17600 S. Santa Fe Ave.	Dom Hills	x	
216	310-637-4328	DPSS	17600 S. Santa Fe Ave.	Dom Hills	x	
217	310-637-4432	DHS	12021 S. Wilmington	Los Angeles	x	
218	310-637-4433	DHS	12021 S. Wilmington	Los Angeles	x	
219	310-637-4434	DHS	12021 S. Wilmington	Los Angeles	x	
220	310-637-4435	DHS	12021 S. Wilmington	Los Angeles	x	
221	310-637-4436	DHS	12021 S. Wilmington	Los Angeles	x	
222	310-637-4438	DHS	12021 S. Wilmington	Los Angeles	x	
223	310-637-4443	DHS	12021 S. Wilmington	Los Angeles	x	
224	310-637-4464	DPSS	2959 E. Victoria	Los Angeles	x	
225	310-637-4499	DPSS	211 E. Alondra	Compton	x	
226	310-637-4595	DHS	12021 S. Wilmington	Los Angeles	x	
227	310-637-4641	DHS	12021 S. Wilmington	Los Angeles	x	
228	310-637-4659	DHS	12021 S. Wilmington	Los Angeles	x	
229	310-637-4726	Library	11322 Bullis Road	Los Angeles	x	

PAY PHONE INVENTORY

(AS OF 10/01/11)

EXHIBIT C

Count	Telephone	Premise Name	Station Address	City	Convenience	Concession
230	310-637-4738	DHS	12021 S. Wilmington	Los Angeles	x	
231	310-637-4760	Court	200 W. Compton	Compton	x	
232	310-637-4769	Court	200 W. Compton	Compton	x	
233	310-637-4770	Court	200 W. Compton	Compton	x	
234	310-637-4785	Court	200 W. Compton	Compton	x	
235	310-637-4789	Court	200 W. Compton	Compton	x	
236	310-637-4794	Court	200 W. Compton	Compton	x	
237	310-637-4813	DHS	12021 S. Wilmington	Los Angeles	x	
238	310-637-4840	Court	200 W. Compton	Compton	x	
239	310-637-4847	Court	200 W. Compton	Compton	x	
240	310-637-4848	DPSS	2959 E. Victoria	Los Angeles	x	
241	310-637-4855	Court	200 W. Compton	Compton	x	
242	310-637-4878	DHS	12021 S. Wilmington	Los Angeles	x	
243	310-637-4943	DHS	12021 S. Wilmington	Los Angeles	x	
244	310-637-5208	DPSS	17600 S. Santa Fe Ave.	Dom Hills	x	
245	310-637-5209	DPSS	17600 S. Santa Fe Ave.	Dom Hills	x	
246	310-637-5327	DPSS	17600 S. Santa Fe Ave.	Dom Hills	x	
247	310-637-5329	Library	240 W. Compton Blvd.	Compton	x	
248	310-637-5424	DPSS	17600 S. Santa Fe Ave.	Dom Hills		x
249	310-637-7591	DMH	1720 E. 120th Street	Los Angeles		x
250	310-637-9761	DMH	1720 E. 120th Street	Los Angeles	x	
251	310-642-8694	DPW	5520 W. 83rd Street	Los Angeles	x	
252	310-642-8782	DPSS	5200 W. Century Blvd	Los Angeles	x	
253	310-648-7804	P&R	12501 Vista Del Mar	Playa del Rey	x	
254	310-668-9039	DMH	1720 E. 120th Street	Los Angeles	x	
255	310-669-8907	DHS	12021 S. Wilmington	Los Angeles	x	
256	310-669-8909	DHS	12021 S. Wilmington	Los Angeles	x	
257	310-798-5709	Library	550 Pier Avenue	Hermosa Beach	x	
258	310-973-9013	Library	12700 S. Grevillea	Hawthorne	x	
259	310-973-9625	Library	14433 Crenshaw Blvd.	Gardena	x	
260	310-973-9906	Library	12700 S. Grevillea	Hawthorne	x	
261	323-221-0392	DHS	1983 Marengo	Los Angeles	x	
262	323-221-0398	DHS	1983 Marengo	Los Angeles	x	
263	323-221-2687	DHS	1983 Marengo	Los Angeles	x	
264	323-221-3834	DHS	1983 Marengo	Los Angeles	x	
265	323-221-4485	DHS	1983 Marengo	Los Angeles	x	
266	323-221-7329	DHS	1983 Marengo	Los Angeles		x
267	323-221-7361	DHS	1983 Marengo	Los Angeles	x	
268	323-221-7383	DHS	1983 Marengo	Los Angeles	x	
269	323-221-7398	DHS	1983 Marengo	Los Angeles	x	
270	323-221-7883	DHS	1983 Marengo	Los Angeles		x
271	323-223-3556	DHS	1983 Marengo	Los Angeles		x
272	323-223-7394	DPSS	4077 Mission Avenue	Los Angeles	x	
273	323-224-9015	DHS	2010 Zonal Avenue	Los Angeles	x	

PAY PHONE INVENTORY

(AS OF 10/01/11)

EXHIBIT C

Count	Telephone	Premise Name	Station Address	City	Convenience	Concession
274	323-224-9085	DHS	2010 Zonal Avenue	Los Angeles	x	
275	323-224-9108	DHS	1200 N. State Street	Los Angeles	x	
276	323-224-9215	DHS	2010 Zonal Avenue	Los Angeles	x	
277	323-224-9233	DHS	2010 Zonal Avenue	Los Angeles	x	
278	323-224-9243	DHS	1937 Hospital Place	Los Angeles	x	
279	323-224-9287	DHS	1200 N. State Street	Los Angeles	x	
280	323-224-9360	DHS	1100 Mission Road	Los Angeles	x	
281	323-224-9364	DHS	2010 Zonal Avenue	Los Angeles	x	
282	323-224-9406	DHS	2010 Zonal Avenue	Los Angeles	x	
283	323-224-9437	Court	1150 San Fernando Rd	Los Angeles	x	
284	323-224-9465	Court	1601 Eastlake Avenue	Los Angeles	x	
285	323-224-9538	DHS	1300 N. Mission Road	Los Angeles	x	
286	323-224-9549	DHS	2010 Zonal Avenue	Los Angeles	x	
287	323-224-9718	DHS	1102 N. Mission Rd.	Los Angeles	x	
288	323-224-9984	DPSS	2200 Humboldt	Los Angeles	x	
289	323-225-8296	DHS	1983 Marengo	Los Angeles	x	
290	323-226-9570	DHS	1983 Marengo	Los Angeles	x	
291	323-227-0714	DHS	1983 Marengo	Los Angeles		x
292	323-227-5243	DHS	1983 Marengo	Los Angeles	x	
293	323-227-8949	DHS	1983 Marengo	Los Angeles	x	
294	323-232-2483	P&R	1244 E. 61st St.	Los Angeles	x	
295	323-232-9342	DHS	5850 S. Main Street	Los Angeles		x
296	323-232-9348	DHS	5850 S. Main Street	Los Angeles	x	
297	323-232-9349	DHS	5850 S. Main Street	Los Angeles	x	
298	323-232-9357	DHS	5850 S. Main Street	Los Angeles	x	
299	323-232-9559	DHS	5850 S. Main Street	Los Angeles	x	
300	323-232-9653	DHS	5850 S. Main Street	Los Angeles	x	
301	323-232-9860	DHS	5850 S. Main Street	Los Angeles		x
302	323-242-0468	DPSS	1819 120th St.	Los Angeles		x
303	323-242-0599	DPSS	1819 120th St.	Los Angeles	x	
304	323-242-0793	DPSS	1819 120th St.	Los Angeles	x	
305	323-256-9843	DMH	5321 Via Marisol	Los Angeles	x	
306	323-265-9381	FIRE	1320 N. Eastern Ave.	Los Angeles	x	
307	323-265-9384	P&R	4914 E. Cesar Chavez	Los Angeles	x	
308	323-265-9414	DHS	245 S. Fetterly Avenue	Los Angeles	x	
309	323-265-9752	ISD	1110 N. Eastern Ave.	Los Angeles	x	
310	323-267-5734	Court	201 Centre Plaza Drive	Los Angeles	x	
311	323-267-8315	ISD	1102 N. Eastern Ave.	Los Angeles	x	
312	323-267-8532	FIRE	1320 N. Eastern Ave.	Los Angeles	x	
313	323-267-9204	Sheriff	5019 E. 3rd Street	Los Angeles	x	
314	323-267-9426	Court	214 S. Fetterly Avenue	Los Angeles	x	
315	323-267-9500	DPSS	2855 E. Olympic Blvd.	Los Angeles	x	
316	323-267-9504	DPSS	2855 E. Olympic Blvd.	Los Angeles	x	
317	323-267-9573	Court	214 S. Fetterly Avenue	Los Angeles	x	
318	323-267-9575	DPSS	813 E. 4th Place	Los Angeles	x	
319	323-267-9581	DPSS	813 E. 4th Place	Los Angeles	x	

PAY PHONE INVENTORY

(AS OF 10/01/11)

EXHIBIT C

Count	Telephone	Premise Name	Station Address	City	Convenience	Concession
320	323-267-9588	DHS	245 S. Fetterly Avenue	Los Angeles	x	
321	323-267-9605	DHS	245 S. Fetterly Avenue	Los Angeles	x	
322	323-267-9664	DHS	245 S. Fetterly Avenue	Los Angeles	x	
323	323-267-9668	Court	210 Centre Plaza Dr.	Los Angeles	x	
324	323-267-9672	DHS	245 S. Fetterly Avenue	Los Angeles		x
325	323-267-9776	ISD	1102 N. Eastern Ave.	Los Angeles	x	
326	323-276-0576	DHS	1983 Marengo	Los Angeles	x	
327	323-276-0756	DHS	1983 Marengo	Los Angeles	x	
328	323-276-1383	DHS	1983 Marengo	Los Angeles		x
329	323-276-5907	DHS	1983 Marengo	Los Angeles	x	
330	323-276-5909	DHS	1983 Marengo	Los Angeles	x	
331	323-276-5940	DHS	1983 Marengo	Los Angeles	x	
332	323-276-5945	DHS	1983 Marengo	Los Angeles	x	
333	323-276-5964	DHS	1983 Marengo	Los Angeles	x	
334	323-276-5979	DHS	1983 Marengo	Los Angeles	x	
335	323-276-6276	DHS	1983 Marengo	Los Angeles	x	
336	323-276-6754	DHS	1983 Marengo	Los Angeles	x	
337	323-296-9625	P&R	4100 S. La Cienega Bl.	Los Angeles	x	
338	323-298-8521	Probation	3606 Exposition Blvd.	Los Angeles	x	
339	323-298-9137	DMH	3751 Stocker Street	Los Angeles	x	
340	323-298-9210	Library	3854 W. 54th Street	Los Angeles	x	
341	323-298-9673	Probation	3606 Exposition Blvd.	Los Angeles	x	
342	323-342-9605	DHS	1983 Marengo	Los Angeles	x	
343	323-343-0497	DHS	1983 Marengo	Los Angeles	x	
344	323-343-0963	DHS	1983 Marengo	Los Angeles	x	
345	323-343-1178	DHS	1983 Marengo	Los Angeles	x	
346	323-343-1509	DHS	1983 Marengo	Los Angeles	x	
347	323-343-1769	DHS	1983 Marengo	Los Angeles	x	
348	323-343-8643	DHS	1983 Marengo	Los Angeles		x
349	323-343-8762	DHS	1983 Marengo	Los Angeles	x	
350	323-343-8846	DHS	1983 Marengo	Los Angeles	x	
351	323-343-9041	DHS	1983 Marengo	Los Angeles	x	
352	323-343-9367	DHS	1983 Marengo	Los Angeles	x	
353	323-343-9934	DHS	1983 Marengo	Los Angeles	x	
354	323-343-9981	DHS	1983 Marengo	Los Angeles	x	
355	323-357-0338	DPSS	10728 S. Central Ave.	Los Angeles	x	
356	323-357-0363	DPSS	10728 S. Central Ave.	Los Angeles	x	
357	323-357-0430	DPSS	10728 S. Central Ave.	Los Angeles	x	
358	323-357-0452	DPSS	10728 S. Central Ave.	Los Angeles	x	
359	323-357-0509	DPSS	10728 S. Central Ave.	Gardena	x	
360	323-357-1015	Park	1400 E. 118 St.	Los Angeles	x	
361	323-418-9702	DMH	2311 W. El Segundo	Hawthorne	x	
362	323-418-9824	P&R	1045 W. 126th Street	Los Angeles	x	
363	323-418-9984	P&R	11911 S. Vermont	Los Angeles	x	
364	323-441-1649	DHS	1983 Marengo	Los Angeles		x
365	323-441-9061	DPW	1525 Alcazar	Los Angeles	x	
366	323-462-0364	DMH	1224 Vine Street	Los Angeles	x	

PAY PHONE INVENTORY

(AS OF 10/01/11)

EXHIBIT C

Count	Telephone	Premise Name	Station Address	City	Convenience	Concession
367	323-462-0365	DMH	1224 Vine Street	Los Angeles	x	
368	323-462-0429	DHS	5205 Melrose	Los Angeles	x	
369	323-462-9556	Mus Center	2580 Cahuenga Blvd.	Los Angeles	x	
370	323-560-9224	DPSS	8130 Atlantic	Los Angeles	x	
371	323-560-9282	Library	4323 E. Slauson Ave.	Los Angeles	x	
372	323-560-9622	DPSS	8130 Atlantic	Los Angeles	x	
373	323-566-9107	DPSS	10728 S. Central Ave.	Los Angeles	x	
374	323-566-9442	DPSS	10728 S. Central Ave.	Los Angeles	x	
375	323-566-9746	Sheriff	11701 S. Alameda	Lynwood		x
376	323-566-9981	Library	4035 Tweedy	Southgate	x	
377	323-569-2350	Park	1335 E. 103rd	Los Angeles	x	
378	323-585-9534	Probation	8526 S. Grape Street	Los Angeles	x	
379	323-587-9288	Court	6548 Miles Avenue	Los Angeles	x	
380	323-587-9307	Library	6518 Miles Avenue	Los Angeles	x	
381	323-587-9585	Court	7625 S. Central	Los Angeles	x	
382	323-587-9850	DPSS	1740 E. Gage	Los Angeles	x	
383	323-725-8954	DHS	5557 Ferguson Drive	Los Angeles	x	
384	323-725-8955	DHS	5557 Ferguson Drive	Los Angeles	x	
385	323-725-8994	DHS	5555 Ferguson Drive	Los Angeles	x	
386	323-725-9051	DMH	1436 Goodrich	Los Angeles	x	
387	323-725-9648	Library	1550 W. Beverly Blvd.	Los Angeles	x	
388	323-725-9870	DPSS	5445 Whittier Blvd.	Los Angeles	x	
389	323-725-9949	DPSS	5445 Whittier Blvd.	Los Angeles	x	
390	323-777-9569	P&R	9637 S. Western Ave.	Los Angeles	x	
391	323-931-4959	Museum	5801 Wilshire Blvd.	Los Angeles	x	
392	323-932-1840	Art Museum	5905 Wilshire Blvd.	Los Angeles	x	
393	323-932-8542	Art Museum	5905 Wilshire Blvd.	Los Angeles	x	
394	323-932-8559	Art Museum	5905 Wilshire Blvd.	Los Angeles	x	
395	323-932-8646	Museum	6067 Wilshire Blvd.	Los Angeles	x	
396	323-932-8669	Art Museum	5905 Wilshire Blvd.	Los Angeles	x	
397	562-218-9132	DHS	1333 Chestnut Ave.	Long Beach		x
398	562-406-7590	Library	12350 E. Imperial Hwy.	Norwalk	x	
399	562-420-8965	Library	6600 Del Amo Blvd.	Lakewood	x	
400	562-421-2371	P&R	3101 E. Carson	Lakewood	x	
401	562-421-4902	P&R	3101 E. Carson	Lakewood	x	
402	562-425-4954	DCFS	4060 Watson Plaza Dr	Lakewood	x	
403	562-432-7918	Court	415 W. Ocean Blvd.	Long Beach	x	
404	562-437-4916	Court	415 W. Ocean Blvd.	Long Beach	x	
405	562-462-9041	Court	12720 S. Norwalk Blvd.	Norwalk	x	
406	562-462-9247	Court	12720 S. Norwalk Blvd.	Norwalk	x	
407	562-489-0794	DHS	1333 Chestnut Ave.	Long Beach	x	

PAY PHONE INVENTORY

(AS OF 10/01/11)

EXHIBIT C

Count	Telephone	Premise Name	Station Address	City	Convenience	Concession
408	562-489-0804	DHS	1333 Chestnut Ave.	Long Beach		x
409	562-489-0806	DMH	1975 Long Beach Blvd.	Long Beach	x	
410	562-499-4616	Court	415 W. Ocean Blvd.	Long Beach	x	
411	562-630-9816	Library	16254 Colorado Avenue	Paramount	x	
412	562-697-1538	P&R	18150 Pathfinder Road	Rowland Heights	x	
413	562-698-1031	Court	7339 S. Painter	Whittier	x	
414	562-698-6173	DHS	7643 S. Painter	Whittier	x	
415	562-803-0392	DHS	7601 Imperial Highway	Downey	x	
416	562-803-0612	Library	7400 Imperial Highway	Downey	x	
417	562-803-0967	Court	7500 Imperial Highway	Downey	x	
418	562-803-1017	DHS	7601 Imperial Highway	Downey	x	
419	562-803-1464	Court	7500 Imperial Highway	Downey	x	
420	562-803-3274	DHS	7601 Imperial Highway	Downey	x	
421	562-803-3637	DHS	7601 Imperial Highway	Downey	x	
422	562-803-3754	DHS	7601 Imperial Highway	Downey	x	
423	562-803-4975	DHS	7601 Imperial Highway	Downey	x	
424	562-803-5423	DHS	7601 Imperial Highway	Downey	x	
425	562-803-5807	ISD	9150 Imperial Highway	Downey	x	
426	562-803-5817	ISD	9150 Imperial Highway	Downey	x	
427	562-803-5834	ISD	9150 Imperial Highway	Downey	x	
428	562-803-5837	ISD	9150 Imperial Highway	Downey	x	
429	562-803-5839	ISD	9150 Imperial Highway	Downey	x	
430	562-804-1309	Court	10025 Flower Street	Bellflower	x	
431	562-809-5395	P&R	19800 S. Bloomfield Av	Cerritos	x	
432	562-864-1582	Court	12720 S. Norwalk Blvd.	Norwalk	x	
433	562-864-2823	RegRec	12400 E. Imperial Hwy	Norwalk	x	
434	562-864-2950	RegRec	12400 E. Imperial Hwy	Norwalk	x	
435	562-864-3152	RegRec	12400 E. Imperial Hwy	Norwalk	x	
436	562-864-4261	RegRec	12400 E. Imperial Hwy	Norwalk	x	
437	562-864-4358	RegRec	12400 E. Imperial Hwy	Norwalk	x	
438	562-865-0983	DMH	17707 Studebaker Road	Cerritos	x	
439	562-866-0782	Court	10025 E. Flower	Bellflower	x	
440	562-866-3187	Library	5020 N. Clark Avenue	Lakewood	x	
441	562-867-3459	DHS	10005 E. Flower	Los Angeles	x	
442	562-868-4154	RegRec	12400 E. Imperial Hwy	Norwalk	x	
443	562-868-4197	RegRec	12400 E. Imperial Hwy	Norwalk	x	
444	562-868-4752	Court	12720 S. Norwalk Blvd.	Norwalk	x	
445	562-868-5158	RegRec	12400 E. Imperial Hwy	Norwalk	x	
446	562-868-8071	RegRec	12400 E. Imperial Hwy	Norwalk	x	
447	562-868-8602	RegRec	12400 E. Imperial Hwy	Norwalk	x	
448	562-868-8903	Court	12720 S. Norwalk Blvd.	Norwalk	x	

PAY PHONE INVENTORY

(AS OF 10/01/11)

EXHIBIT C

Count	Telephone	Premise Name	Station Address	City	Convenience	Concession
449	562-903-0651	P&R	13201 E. Meyer Road	Whittier	x	
450	562-903-0952	RegRec	12680 Corral Place	Santa Fe Sprngs	x	
451	562-925-8761	Library	9945 Flower Street	Bellflower	x	
452	562-925-8908	Library	9945 Flower Street	Bellflower	x	
453	562-942-8216	Library	9001 E. Mines Avenue	Pico Rivera	x	
454	562-942-8791	Library	9001 E. Mines Avenue	Pico Rivera	x	
455	562-943-3165	Library	13800 S. La Mirada	La Mirada	x	
456	562-943-8149	P&R	13701 S. Adelfa Dr.	La Mirada	x	
457	562-944-4959	RegRec	12680 Corral Place	Santa Fe Sprngs	x	
458	562-951-7108	Court	415 W. Ocean Blvd.	Long Beach	x	
459	562-983-1723	Court	415 W. Ocean Blvd.	Long Beach	x	
460	626-256-3619	P&R	2236 Goodall Avenue	Duarte	x	
461	626-291-2947	Library	500 S. Del Mar	San Gabriel	x	
462	626-296-6522	DPW	3700 Chaney Trail	Altadena	x	
463	626-307-9929	DPSS	3216 N. Rosemead Bl.	El Monte	x	
464	626-330-3108	FIRE	140 S. 2nd	La Puente	x	
465	626-330-3863	P&R	747 N. Rimgrove	La Puente	x	
466	626-330-9429	P&R	510 N. Vineland	La Puente	x	
467	626-333-3920	P&R	1747 W. Kwis Avenue	Hacienda Hgts	x	
468	626-333-7406	DMH	160 S. 7th Avenue	La Puente	x	
469	626-333-7848	Library	15920 E. Central	La Puente	x	
470	626-334-9470	P&R	15501 E. Arrow Hwy	Baldwin Park	x	
471	626-335-8173	DCFS	725 S. Grand	Glendora	x	
472	626-336-5035	P&R	1545 S. Stimson Ave.	Hacienda Hgts	x	
473	626-337-4073	Library	1601 Plaza Drive	West Covina	x	
474	626-337-8379	Library	4181 Baldwin Park Bl.	Baldwin Park	x	
475	626-338-2859	DHS	1435 Plaza Drive	West Covina	x	
476	626-350-9010	P&R	545 Santa Anita	S. El Monte	x	
477	626-350-9020	P&R	650 Santa Anita Avenue	S. El Monte	x	
478	626-350-9036	P&R	801 Santa Anita Ave.	Los Angeles	x	
479	626-350-9096	Probation	12310 Lower Azusa Rd	Arcadia	x	
480	626-350-9742	P&R	801 Santa Anita Ave.	S. El Monte	x	
481	626-350-9743	P&R	750 Santa Anita Ave.	S. El Monte	x	
482	626-357-8905	Library	1301 Buena Vista St.	Duarte	x	
483	626-445-9046	P&R	405 S. Santa Anita	Arcadia	x	
484	626-445-9081	P&R	405 S. Santa Anita	Arcadia	x	
485	626-445-9106	P&R	405 S. Santa Anita	Arcadia	x	
486	626-445-9184	P&R	301 N. Baldwin	Arcadia	x	
487	626-571-9107	DPSS	3401 Rio Hondo Ave.	El Monte		x
488	626-571-9302	DPSS	3401 Rio Hondo Ave.	El Monte		x
489	626-571-9456	Library	8800 Valley Blvd.	Rosemead	x	
490	626-571-9635	Library	8800 Valley Blvd.	Rosemead	x	
491	626-575-9019	AG Com	12300 Lower Azusa Rd	Arcadia	x	

PAY PHONE INVENTORY

(AS OF 10/01/11)

EXHIBIT C

Count	Telephone	Premise Name	Station Address	City	Convenience	Concession
492	626-575-9023	DHS	10953 Ramona Ave	El Monte		x
493	626-575-9043	DHS	10953 Ramona Ave	El Monte		x
494	626-575-9070	P&R	701 Tyler Avenue	El Monte	x	
495	626-575-9249	DHS	10953 Ramona Ave	El Monte	x	
496	626-575-9371	DHS	10953 Ramona Ave	El Monte	x	
497	626-575-9405	P&R	1601 N. Rosemead Bl.	El Monte	x	
498	626-575-9550	Court	11234 Valley Blvd.	El Monte	x	
499	626-575-9603	Library	4550 N. Peck Road	El Monte	x	
500	626-575-9624	P&R	1201 Potrero Avenue	El Monte	x	
501	626-576-9205	DPW	900 S. Fremont	Alhambra	x	
502	626-576-9501	DPW	900 S. Fremont	Alhambra	x	
503	626-576-9522	DPW	900 S. Fremont	Alhambra	x	
504	626-576-9552	DPW	900 S. Fremont	Alhambra	x	
505	626-576-9717	DPW	900 S. Fremont	Alhambra	x	
506	626-576-9725	DPW	900 S. Fremont	Alhambra	x	
507	626-576-9814	Court	150 W. Commonwealth	Alhambra	x	
508	626-576-9855	Court	150 W. Commonwealth	Alhambra	x	
509	626-578-9027	Court	300 Walnut	Pasadena	x	
510	626-578-9382	Court	200 N. Garfield Ave.	Pasadena	x	
511	626-578-9533	Court	300 Walnut	Pasadena	x	
512	626-578-9543	DCFS	532 E. Colorado Blvd.	Pasadena	x	
513	626-578-9604	Court	300 Walnut	Pasadena	x	
514	626-578-9987	Court	300 Walnut	Pasadena	x	
515	626-581-1391	P&R	16817 Copper Hill Road	Pasadena	x	
516	626-581-1579	DPSS	17171 E. Gale Avenue	Hacienda Hgts	x	
517	626-791-0680	DPSS	955 N. Lake Avenue	Pasadena	x	
518	626-791-7743	DPSS	955 N. Lake Avenue	Pasadena	x	
519	626-791-7790	P&R	1750 N. Altadena Drive	Pasadena	x	
520	626-791-7798	DPSS	955 N. Lake Avenue	Pasadena	x	
521	626-791-7852	DPSS	955 N. Lake Avenue	Pasadena	x	
522	626-797-3417	P&R	3330 N. Lincoln	Pasadena	x	
523	626-797-9302	P&R	620 E. Mount Curve Av	Pasadena	x	
524	626-810-3193	Library	1850 S. Nogales Street	La Puente	x	
525	626-812-5692	P&R	5525 N. Lark Ellen	Azusa	x	
526	626-812-7092	P&R	15501 E. Arrow Hwy	Irwindale	x	
527	626-814-1506	DHS	5050 Commerce Drive	Baldwin Park	x	
528	626-814-2671	Library	1601 W. Plaza Drive	West Covina	x	
529	626-839-7650	P&R	18500 E. Fajardo Street	Rowland Heights	x	
530	626-857-3608	DCFS	725 S. Grand	Glendora	x	
531	626-960-0587	Library	1601 W. Plaza Drive	West Covina	x	
532	626-960-9729	DHS	5050 Commerce Drive	Baldwin Park	x	
533	626-965-2623	P&R	18109 E. Gallineta	Rowland Heights	x	

PAY PHONE INVENTORY

(AS OF 10/01/11)

EXHIBIT C

Count	Telephone	Premise Name	Station Address	City	Convenience	Concession
534	626-968-0517	DHS	15930 E. Central	La Puente	x	
535	626-968-1769	Library	16010 E. La Monde	Hacienda Hgts	x	
536	626-969-6896	P&R	15501 E. Arrow Hwy	Baldwin Park	x	
537	661-253-9344	Sheriff	23740 Magic Mtn Pkw	Santa Clarita		x
538	661-253-9902	Court	23747 W. Valencia Bl.	Santa Clarita	x	
539	661-253-9960	DHS	23763 W. Valencia Bl.	Santa Clarita	x	
540	661-257-9966	P&R	32132 N. Ridge Route	Castaic	x	
541	661-266-4908	DHS	38350 40th Street East	Palmdale	x	
542	661-266-8461	DHS	38350 40th Street East	Palmdale	x	
543	661-269-9629	DHS	30500 Arrastre Canyon	Acton	x	
544	661-269-9652	DHS	30500 Arrastre Canyon	Acton	x	
545	661-269-9661	DHS	30500 Arrastre Canyon	Acton		x
546	661-269-9672	DHS	30500 Arrastre Canyon	Acton	x	
547	661-269-9673	DHS	30500 Arrastre Canyon	Acton	x	
548	661-269-9717	DHS	30500 Arrastre Canyon	Acton	x	
549	661-269-9744	DHS	30500 Arrastre Canyon	Acton	x	
550	661-269-9745	DHS	30500 Arrastre Canyon	Acton	x	
551	661-269-9746	DHS	30500 Arrastre Canyon	Acton		x
552	661-269-9747	DHS	30500 Arrastre Canyon	Acton		x
553	661-269-9788	DHS	30500 Arrastre Canyon	Acton		x
554	661-273-8457	DCFS	39959 Sierra Hwy	Palmdale	x	
555	661-295-9007	Sheriff	29300 Golden State Hy	Castaic	x	
556	661-295-9012	Sheriff	29300 Golden State Hy	Castaic		x
557	661-295-9173	P&R	31230 Castaic Road	Castaic	x	
558	661-296-0439	P&R	28310 N. Via Joyce Dr.	Santa Clarita	x	
559	661-723-6382	DMH	349 E. Avenue K-6	Lancaster	x	
560	661-723-7139	Court	42011 4th Street	Lancaster	x	
561	661-723-8026	Court	1010 W. Avenue J	Lancaster	x	
562	661-723-9676	DHS	45100 60th Street	Lancaster	x	
563	661-726-0672	Probation	5300 W. Avenue I	Lancaster	x	
564	661-726-0839	DHS	44900 60th Street	Lancaster	x	
565	661-726-4970	Court	42011 4th Street	Lancaster	x	
566	661-726-7153	Court	42011 4th Street	Lancaster	x	
567	661-726-7280	Court	42011 4th Street	Lancaster	x	
568	661-729-2749	DHS	44900 60th Street	Lancaster	x	

PAY PHONE INVENTORY

(AS OF 10/01/11)

EXHIBIT C

Count	Telephone	Premise Name	Station Address	City	Convenience	Concession
569	661-940-0427	Library	601 W. Lancaster Blvd.	Lancaster		x
570	661-940-4328	DHS	44900 60th Street	Lancaster	x	
571	661-940-8958	Library	601 W. Lancaster Blvd.	Lancaster	x	
572	661-942-0494	DMH	349 E. Avenue K-6	Lancaster	x	
573	661-942-2743	DCFS	1150 W. Avenue J	Lancaster	x	
574	661-943-4431	Library	42018 50th Street West	Lancaster	x	
575	661-944-3950	P&R	35548 N. 92nd St. East	Littlerock	x	
576	661-948-2743	DMH	349 E. Avenue K-6	Lancaster	x	
577	661-948-3082	Court	42011 4th Street	Lancaster	x	
578	661-948-6180	Court	42011 4th Street	Lancaster	x	
579	661-949-0395	P&R	4555 W. Avenue G	Lancaster	x	
580	661-949-7590	FIRE	6th Street West	Lancaster	x	
581	661-949-8129	Court	42011 4th Street	Lancaster	x	
582	661-949-9825	Court	1040 W. Avenue J	Lancaster	x	
583	661-951-0469	Library	601 W. Lancaster Blvd.	Lancaster	x	
584	661-951-0951	DPSS	335 E. Avenue K-10	Lancaster	x	
585	661-951-3671	DPSS	335 E. Avenue K-10	Lancaster	x	
586	661-951-6360	DMH	349 E. Avenue K-6	Lancaster	x	
587	661-951-9872	DHS	44900 60th Street	Lancaster	x	
588	818-361-2480	Court	900 3rd Street	San Fernando	x	
589	818-362-0432	DHS	14445 Olive View Drive	Sylmar	x	
590	818-362-0464	DHS	14445 Olive View Drive	Sylmar	x	
591	818-362-3819	DHS	14445 Olive View Drive	Sylmar	x	
592	818-362-4393	DHS	14445 Olive View Drive	Sylmar	x	
593	818-362-7203	DHS	14445 Olive View Drive	Sylmar	x	
594	818-362-7436	DHS	14445 Olive View Drive	Sylmar		x
595	818-362-9027	DHS	14445 Olive View Drive	Sylmar	x	
596	818-362-9457	DHS	14445 Olive View Drive	Sylmar		x
597	818-364-5474	DHS	14445 Olive View Drive	Sylmar		x
598	818-364-6954	DHS	14445 Olive View Drive	Sylmar	x	
599	818-364-6959	DHS	14445 Olive View Drive	Sylmar		x
600	818-364-7503	DHS	14445 Olive View Drive	Sylmar	x	
601	818-364-8125	DHS	14445 Olive View Drive	Sylmar		x

PAY PHONE INVENTORY

(AS OF 10/01/11)

EXHIBIT C

Count	Telephone	Premise Name	Station Address	City	Convenience	Concession
602	818-364-9145	DHS	14445 Olive View Drive	Sylmar	x	
603	818-365-5874	DHS	1212 Pico Street	San Fernando	x	
604	818-367-1403	DHS	14445 Olive View Drive	Sylmar		x
605	818-367-3421	DHS	14445 Olive View Drive	Sylmar	x	
606	818-367-6791	DMH	14659 Olive View Drive	Sylmar	x	
607	818-367-8459	DHS	14445 Olive View Drive	Sylmar	x	
608	818-442-9251	Court	14400 Erwin Street	Van Nuys	x	
609	818-442-9253	Court	6230 Sylmar	Van Nuys	x	
610	818-706-9285	Probation	433 Encinal Canyon Rd	Malibu	x	
611	818-780-0092	Court	14400 Erwin Street	Van Nuys	x	
612	818-833-4230	DHS	14445 Olive View Drive	Sylmar	x	
613	818-833-6852	DHS	14445 Olive View Drive	Sylmar	x	
614	818-833-8605	DHS	14445 Olive View Drive	Sylmar		x
615	818-833-9103	DHS	14445 Olive View Drive	Sylmar		x
616	818-833-9786	DHS	14445 Olive View Drive	Sylmar		x
617	818-837-7868	Court	900 3rd Street	San Fernando	x	
618	818-838-7105	Court	900 3rd Street	San Fernando	x	
619	818-838-7165	Court	900 3rd Street	San Fernando	x	
620	818-838-7384	Court	900 3rd Street	San Fernando	x	
621	818-843-9490	Court	300 E. Olive	Burbank	x	
622	818-843-9773	DPSS	3307 N. Glenoaks	Burbank	x	
623	818-880-9960	P&R	25801 Thousand Oaks	Calabasas	x	
624	818-885-9641	DPSS	21415 Plummer Street	Chatsworth	x	
625	818-897-7915	DHS	13300 Van Nuys	Van Nuys	x	
626	818-899-7139	DPW	10179 Glenoaks	Sun Valley	x	
627	818-902-9158	DHS	7515 Van Nuys Blvd.	Van Nuys	x	
628	818-952-9825	Library	4545 Oakwood Avenue	La Canada	x	
629	818-956-8883	DHS	501 N. Glendale	Glendale	x	
630	818-956-9998	Court	600 E. Broadway	Glendale	x	
631	818-957-9889	Sheriff	4554 Briggs Avenue	Los Angeles		x
632	818-989-9426	Court	6230 Sylmar	Van Nuys	x	
633	818-989-9462	Court	6230 Sylmar	Van Nuys	x	
634	818-989-9465	Court	6230 Sylmar	Van Nuys	x	
635	818-989-9470	Court	6230 Sylmar	Van Nuys	x	
636	818-989-9521	Court	14400 Erwin Street	Van Nuys	x	
637	818-989-9594	Probation	14414 Delano	Van Nuys	x	
638	818-994-9860	DHS	7515 Van Nuys Blvd.	Van Nuys	x	
639	818-997-9331	Court	14400 Erwin Street	Van Nuys	x	

PAY PHONE INVENTORY

(AS OF 10/01/11)

EXHIBIT C

Count	Telephone	Premise Name	Station Address	City	Convenience	Concession
640	818-997-9363	Court	6230 Sylmar	Van Nuys		x
641	818-997-9364	Court	6230 Sylmar	Van Nuys	x	
642	818-997-9539	Court	14400 Erwin Street	Van Nuys	x	
643	818-997-9679	DPSS	14545 Lanark Street	Van Nuys	x	
644	818-997-9967	Court	14400 Erwin Street	Van Nuys	x	
645	818-998-9079	Court	9425 Penfield Avenue	Chatsworth	x	
646	818-998-9129	Court	9425 Penfield Avenue	Chatsworth	x	
647	909-469-5763	Court	400 Civic Center Plaza	Pomona	x	
648	909-592-7641	Library	145 N. Walnut Avenue	San Dimas	x	
649	909-593-2149	Library	3640 D Street	La Verne	x	
650	909-620-8418	DPSS	2040 W. Holt Avenue	Pomona	x	
651	909-622-2869	DPSS	2040 W. Holt Avenue	Pomona	x	
652	909-622-3453	Court	400 Civic Center Plaza	Pomona	x	
653	909-622-3497	Court	400 Civic Center Plaza	Pomona	x	
654	909-622-3595	DHS	750 S. Park	Pomona	x	
655	909-622-3682	Court	400 Civic Center Plaza	Pomona	x	
656	909-622-3716	Court	400 Civic Center Plaza	Pomona	x	
657	909-622-3837	Court	350 W. Mission	Pomona	x	
658	909-622-3896	Court	350 W. Mission	Pomona	x	
659	909-622-3952	Court	350 W. Mission	Pomona	x	
660	909-622-3979	Court	350 W. Mission	Pomona	x	
661	909-622-5305	Court	400 Civic Center Plaza	Pomona	x	
662	909-623-2928	Court	400 Civic Center Plaza	Pomona	x	
663	909-624-0741	DHS	208 N. Harvard Avenue	Claremont	x	
664	909-629-2561	Court	400 Civic Center Plaza	Pomona	x	
665	909-629-6815	Court	400 Civic Center Plaza	Pomona	x	
666	909-860-8471	Library	1061 S. Grand Avenue	Diamond Bar	x	
667	909-865-2658	P&R	1801 Gillette Road	Pomona	x	
668	909-865-9035	Court	400 Civic Center Plaza	Pomona	x	
669	909-865-9260	Court	400 Civic Center Plaza	Pomona	x	

EXHIBIT D

CONTRACTOR'S EEO CERTIFICATION

Western Communication Systems, Inc.

Contractor Name

PO Box 502330 San Diego CA. 92150

Address

33-0820014

Internal Revenue Service Employer Identification Number

GENERAL CERTIFICATION

In accordance with Section 4.32.010 of the Code of the County of Los Angeles, the contractor, supplier, or vendor certifies and agrees that all persons employed by such firm, its affiliates, subsidiaries, or holding companies are and will be treated equally by the firm without regard to or because of race, religion, ancestry, national origin, or sex and in compliance with all anti-discrimination laws of the United States of America and the State of California.

CONTRACTOR'S SPECIFIC CERTIFICATIONS

1. The Contractor has a written policy statement prohibiting discrimination in all phases of employment. Yes ☑ No ☐
2. The Contractor periodically conducts a self analysis or utilization analysis of its work force. Yes ☑ No ☐
3. The Contractor has a system for determining if its employment practices are discriminatory against protected groups. Yes ☑ No ☐
4. Where problem areas are identified in employment practices, the Contractor has a system for taking reasonable corrective action, to include establishment of goals or timetables. Yes ☑ No ☐

Tom Beuse, President

Authorized Official's Printed Name and Title

Tom Beuse

Authorized Official's Signature

November 1st, 2011

Date

COUNTY'S ADMINISTRATION

COUNTY PROJECT DIRECTOR:

Name: **Robert Aragon**
Title: **Division Manager, Telecommunication Services Management**
Address: 9150 East Imperial Highway
Downey, CA 90242
Telephone: (562) 940-2065
Facsimile: (562) 940-3647
E-Mail Address: RAragon@isd.lacounty.gov

COUNTY PROJECT MANAGER:

Name: **Greg Dollinger**
Title: **Section Manager**
Address: 9150 E. Imperial Highway
Downey, CA 90242
Telephone: (562) 940-3066
Facsimile: (562) 940-3647
E-Mail Address: GDollinger@isd.lacounty.gov

COUNTY CONTRACT PROJECT MONITOR:

Name: **Greg Dollinger**
Title: **Section Manager**
Address: 9150 E. Imperial Highway
Downey, CA 90242
Telephone: (562) 940-3066
Facsimile: (562) 940-3647
E-Mail Address: GDollinger@isd.lacounty.gov

CONTRACTOR'S ADMINISTRATION

CONTRACTOR'S NAME: Western Communication Systems, Inc.

CONTRACTOR'S PROJECT MANAGER:

Name: **Tom Beuse**

Title: **President**
Address: PO Box 502330
San Diego, CA. 92150

Telephone: **(858) 218-3500**

Facsimile: **(858) 218-3501**

E-Mail Address:tom@wescomm.net

CONTRACTOR'S AUTHORIZED OFFICIAL(S)

Name: **Anna Nagel**

Title: **Office Manager**
Address: PO Box 502330
San Diego, CA. 92150

Telephone: **(858) 218-3500**

Facsimile: **(858) 218-3501**

E-Mail Address:anna@payphonecompany.com

Notices to Contractor shall be sent to the following:

Name: **Anna Nagel**

Title: **Office Manager**
Address: PO Box 502330
San Diego, CA. 92150

Telephone: **(858) 218-3500**

Facsimile: **(858) 218-3501**
E-Mail Address: anna@payphonecompany.com

CONTRACTOR ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

FORMS REQUIRED AT THE TIME OF CONTRACT EXECUTION

G1 CONTRACTOR EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

G2 CONTRACTOR NON-EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

EXHIBIT G1

CONTRACTOR EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

(Note: This certification is to be executed and returned to County with Contractor's executed Contract. Work cannot begin on the Contract until County receives this executed document.)

Contractor Name Western Communication Systems Contract No. 104327

Employee Name Tom Beuse

GENERAL INFORMATION:

Your employer referenced above has entered into a contract with the County of Los Angeles to provide certain services to the County. The County requires your signature on this Contractor Employee Acknowledgement and Confidentiality Agreement.

EMPLOYEE ACKNOWLEDGEMENT:

I understand and agree that the Contractor referenced above is my sole employer for purposes of the above-referenced contract. I understand and agree that I must rely exclusively upon my employer for payment of salary and any and all other benefits payable to me or on my behalf by virtue of my performance of work under the above-referenced contract.

I understand and agree that I am not an employee of the County of Los Angeles for any purpose whatsoever and that I do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles by virtue of my performance of work under the above-referenced contract. I understand and agree that I do not have and will not acquire any rights or benefits from the County of Los Angeles pursuant to any agreement between any person or entity and the County of Los Angeles.

I understand and agree that I may be required to undergo a background and security investigation(s). I understand and agree that my continued performance of work under the above-referenced contract is contingent upon my passing, to the satisfaction of the County, any and all such investigations. I understand and agree that my failure to pass, to the satisfaction of the County, any such investigation shall result in my immediate release from performance under this and/or any future contract.

CONFIDENTIALITY AGREEMENT:

I may be involved with work pertaining to services provided by the County of Los Angeles and, if so, I may have access to confidential data and information pertaining to persons and/or entities receiving services from the County. In addition, I may also have access to proprietary information supplied by other vendors doing business with the County of Los Angeles. The County has a legal obligation to protect all such confidential data and information in its possession, especially data and information concerning health, criminal, and welfare recipient records. I understand that if I am involved in County work, the County must ensure that I, too, will protect the confidentiality of such data and information. Consequently, I understand that I must sign this agreement as a condition of my work to be provided by my employer for the County. I have read this agreement and have taken due time to consider it prior to signing.

I hereby agree that I will not divulge to any unauthorized person any data or information obtained while performing work pursuant to the above-referenced contract between my employer and the County of Los Angeles. I agree to forward all requests for the release of any data or information received by me to my immediate supervisor.

I agree to keep confidential all health, criminal, and welfare recipient records and all data and information pertaining to persons and/or entities receiving services from the County, design concepts, algorithms, programs, formats, documentation, Contractor proprietary information and all other original materials produced, created, or provided to or by me under the above-referenced contract. I agree to protect these confidential materials against disclosure to other than my employer or County employees who have a need to know the information. I agree that if proprietary information supplied by other County vendors is provided to me during this employment, I shall keep such information confidential.

I agree to report to my immediate supervisor any and all violations of this agreement by myself and/or by any other person of whom I become aware. I agree to return all confidential materials to my immediate supervisor upon completion of this contract or termination of my employment with my employer, whichever occurs first.

SIGNATURE: Tom Beuse DATE: 11 / 1 / 2011

PRINTED NAME: Tom Beuse

POSITION: President

EXHIBIT G1

CONTRACTOR EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

(Note: This certification is to be executed and returned to County with Contractor's executed Contract. Work cannot begin on the Contract until County receives this executed document.)

Contractor Name Western Communication Systems, Inc. Contract No. 104327

Employee Name Anna Nagel

GENERAL INFORMATION:

Your employer referenced above has entered into a contract with the County of Los Angeles to provide certain services to the County. The County requires your signature on this Contractor Employee Acknowledgement and Confidentiality Agreement.

EMPLOYEE ACKNOWLEDGEMENT:

I understand and agree that the Contractor referenced above is my sole employer for purposes of the above-referenced contract. I understand and agree that I must rely exclusively upon my employer for payment of salary and any and all other benefits payable to me or on my behalf by virtue of my performance of work under the above-referenced contract.

I understand and agree that I am not an employee of the County of Los Angeles for any purpose whatsoever and that I do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles by virtue of my performance of work under the above-referenced contract. I understand and agree that I do not have and will not acquire any rights or benefits from the County of Los Angeles pursuant to any agreement between any person or entity and the County of Los Angeles.

I understand and agree that I may be required to undergo a background and security investigation(s). I understand and agree that my continued performance of work under the above-referenced contract is contingent upon my passing, to the satisfaction of the County, any and all such investigations. I understand and agree that my failure to pass, to the satisfaction of the County, any such investigation shall result in my immediate release from performance under this and/or any future contract.

CONFIDENTIALITY AGREEMENT:

I may be involved with work pertaining to services provided by the County of Los Angeles and, if so, I may have access to confidential data and information pertaining to persons and/or entities receiving services from the County. In addition, I may also have access to proprietary information supplied by other vendors doing business with the County of Los Angeles. The County has a legal obligation to protect all such confidential data and information in its possession, especially data and information concerning health, criminal, and welfare recipient records. I understand that if I am involved in County work, the County must ensure that I, too, will protect the confidentiality of such data and information. Consequently, I understand that I must sign this agreement as a condition of my work to be provided by my employer for the County. I have read this agreement and have taken due time to consider it prior to signing.

I hereby agree that I will not divulge to any unauthorized person any data or information obtained while performing work pursuant to the above-referenced contract between my employer and the County of Los Angeles. I agree to forward all requests for the release of any data or information received by me to my immediate supervisor.

I agree to keep confidential all health, criminal, and welfare recipient records and all data and information pertaining to persons and/or entities receiving services from the County, design concepts, algorithms, programs, formats, documentation, Contractor proprietary information and all other original materials produced, created, or provided to or by me under the above-referenced contract. I agree to protect these confidential materials against disclosure to other than my employer or County employees who have a need to know the information. I agree that if proprietary information supplied by other County vendors is provided to me during this employment, I shall keep such information confidential.

I agree to report to my immediate supervisor any and all violations of this agreement by myself and/or by any other person of whom I become aware. I agree to return all confidential materials to my immediate supervisor upon completion of this contract or termination of my employment with my employer, whichever occurs first.

SIGNATURE: A. Nagel DATE: 11/03/11

PRINTED NAME: Anna Nagel

POSITION: Office Manager

EXHIBIT G1

CONTRACTOR EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

(Note: This certification is to be executed and returned to County with Contractor's executed Contract. Work cannot begin on the Contract until County receives this executed document.)

Contractor Name WESTERN COMMUNICATION SYSTEMS, INC. Contract No. 104327

Employee Name DELOS SANTOS, CHRISTOPHER

GENERAL INFORMATION:

Your employer referenced above has entered into a contract with the County of Los Angeles to provide certain services to the County. The County requires your signature on this Contractor Employee Acknowledgement and Confidentiality Agreement.

EMPLOYEE ACKNOWLEDGEMENT:

I understand and agree that the Contractor referenced above is my sole employer for purposes of the above-referenced contract. I understand and agree that I must rely exclusively upon my employer for payment of salary and any and all other benefits payable to me or on my behalf by virtue of my performance of work under the above-referenced contract.

I understand and agree that I am not an employee of the County of Los Angeles for any purpose whatsoever and that I do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles by virtue of my performance of work under the above-referenced contract. I understand and agree that I do not have and will not acquire any rights or benefits from the County of Los Angeles pursuant to any agreement between any person or entity and the County of Los Angeles.

I understand and agree that I may be required to undergo a background and security investigation(s). I understand and agree that my continued performance of work under the above-referenced contract is contingent upon my passing, to the satisfaction of the County, any and all such investigations. I understand and agree that my failure to pass, to the satisfaction of the County, any such investigation shall result in my immediate release from performance under this and/or any future contract.

CONFIDENTIALITY AGREEMENT:

I may be involved with work pertaining to services provided by the County of Los Angeles and, if so, I may have access to confidential data and information pertaining to persons and/or entities receiving services from the County. In addition, I may also have access to proprietary information supplied by other vendors doing business with the County of Los Angeles. The County has a legal obligation to protect all such confidential data and information in its possession, especially data and information concerning health, criminal, and welfare recipient records. I understand that if I am involved in County work, the County must ensure that I, too, will protect the confidentiality of such data and information. Consequently, I understand that I must sign this agreement as a condition of my work to be provided by my employer for the County. I have read this agreement and have taken due time to consider it prior to signing.

I hereby agree that I will not divulge to any unauthorized person any data or information obtained while performing work pursuant to the above-referenced contract between my employer and the County of Los Angeles. I agree to forward all requests for the release of any data or information received by me to my immediate supervisor.

I agree to keep confidential all health, criminal, and welfare recipient records and all data and information pertaining to persons and/or entities receiving services from the County, design concepts, algorithms, programs, formats, documentation, Contractor proprietary information and all other original materials produced, created, or provided to or by me under the above-referenced contract. I agree to protect these confidential materials against disclosure to other than my employer or County employees who have a need to know the information. I agree that if proprietary information supplied by other County vendors is provided to me during this employment, I shall keep such information confidential.

I agree to report to my immediate supervisor any and all violations of this agreement by myself and/or by any other person of whom I become aware. I agree to return all confidential materials to my immediate supervisor upon completion of this contract or termination of my employment with my employer, whichever occurs first.

SIGNATURE: C. Delos Santos DATE: 11/4/11

PRINTED NAME: CHRISTOPHER DELOS SANTOS

POSITION: TECH. (Field)

EXHIBIT G1

CONTRACTOR EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

(Note: This certification is to be executed and returned to County with Contractor's executed Contract. Work cannot begin on the Contract until County receives this executed document.)

Contractor Name Western Communication Systems Contract No. 104327

Employee Name Rudy Gallegos

GENERAL INFORMATION:

Your employer referenced above has entered into a contract with the County of Los Angeles to provide certain services to the County. The County requires your signature on this Contractor Employee Acknowledgement and Confidentiality Agreement.

EMPLOYEE ACKNOWLEDGEMENT:

I understand and agree that the Contractor referenced above is my sole employer for purposes of the above-referenced contract. I understand and agree that I must rely exclusively upon my employer for payment of salary and any and all other benefits payable to me or on my behalf by virtue of my performance of work under the above-referenced contract.

I understand and agree that I am not an employee of the County of Los Angeles for any purpose whatsoever and that I do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles by virtue of my performance of work under the above-referenced contract. I understand and agree that I do not have and will not acquire any rights or benefits from the County of Los Angeles pursuant to any agreement between any person or entity and the County of Los Angeles.

I understand and agree that I may be required to undergo a background and security investigation(s). I understand and agree that my continued performance of work under the above-referenced contract is contingent upon my passing, to the satisfaction of the County, any and all such investigations. I understand and agree that my failure to pass, to the satisfaction of the County, any such investigation shall result in my immediate release from performance under this and/or any future contract.

CONFIDENTIALITY AGREEMENT:

I may be involved with work pertaining to services provided by the County of Los Angeles and, if so, I may have access to confidential data and information pertaining to persons and/or entities receiving services from the County. In addition, I may also have access to proprietary information supplied by other vendors doing business with the County of Los Angeles. The County has a legal obligation to protect all such confidential data and information in its possession, especially data and information concerning health, criminal, and welfare recipient records. I understand that if I am involved in County work, the County must ensure that I, too, will protect the confidentiality of such data and information. Consequently, I understand that I must sign this agreement as a condition of my work to be provided by my employer for the County. I have read this agreement and have taken due time to consider it prior to signing.

I hereby agree that I will not divulge to any unauthorized person any data or information obtained while performing work pursuant to the above-referenced contract between my employer and the County of Los Angeles. I agree to forward all requests for the release of any data or information received by me to my immediate supervisor.

I agree to keep confidential all health, criminal, and welfare recipient records and all data and information pertaining to persons and/or entities receiving services from the County, design concepts, algorithms, programs, formats, documentation, Contractor proprietary information and all other original materials produced, created, or provided to or by me under the above-referenced contract. I agree to protect these confidential materials against disclosure to other than my employer or County employees who have a need to know the information. I agree that if proprietary information supplied by other County vendors is provided to me during this employment, I shall keep such information confidential.

I agree to report to my immediate supervisor any and all violations of this agreement by myself and/or by any other person of whom I become aware. I agree to return all confidential materials to my immediate supervisor upon completion of this contract or termination of my employment with my employer, whichever occurs first.

SIGNATURE: Rudy Gallegos DATE: 11 / 7 /2011

PRINTED NAME: Rudy Gallegos

POSITION: PHONE TECH

CONTRACTOR NON-EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

(Note: This certification is to be executed and returned to County with Contractor's executed Contract. Work cannot begin on the Contract until County receives this executed document.)

Contractor Name _____ Contract No._____

Non-Employee Name _____

GENERAL INFORMATION:

The Contractor referenced above has entered into a contract with the County of Los Angeles to provide certain services to the County. The County requires your signature on this Contractor Non-Employee Acknowledgement and Confidentiality Agreement.

NON-EMPLOYEE ACKNOWLEDGEMENT:

I understand and agree that the Contractor referenced above has exclusive control for purposes of the above-referenced contract. I understand and agree that I must rely exclusively upon the Contractor referenced above for payment of salary and any and all other benefits payable to me or on my behalf by virtue of my performance of work under the above-referenced contract.

I understand and agree that I am not an employee of the County of Los Angeles for any purpose whatsoever and that I do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles by virtue of my performance of work under the above-referenced contract. I understand and agree that I do not have and will not acquire any rights or benefits from the County of Los Angeles pursuant to any agreement between any person or entity and the County of Los Angeles.

I understand and agree that I may be required to undergo a background and security investigation(s). I understand and agree that my continued performance of work under the above-referenced contract is contingent upon my passing, to the satisfaction of the County, any and all such investigations. I understand and agree that my failure to pass, to the satisfaction of the County, any such investigation shall result in my immediate release from performance under this and/or any future contract.

CONFIDENTIALITY AGREEMENT:

I may be involved with work pertaining to services provided by the County of Los Angeles and, if so, I may have access to confidential data and information pertaining to persons and/or entities receiving services from the County. In addition, I may also have access to proprietary information supplied by other vendors doing business with the County of Los Angeles. The County has a legal obligation to protect all such confidential data and information in its possession, especially data and information concerning health, criminal, and welfare recipient records. I understand that if I am involved in County work, the County must ensure that I, too, will protect the confidentiality of such data and information. Consequently, I understand that I must sign this agreement as a condition of my work to be provided by the above-referenced Contractor for the County. I have read this agreement and have taken due time to consider it prior to signing.

I hereby agree that I will not divulge to any unauthorized person any data or information obtained while performing work pursuant to the above-referenced contract between the above-referenced Contractor and the County of Los Angeles. I agree to forward all requests for the release of any data or information received by me to the above-referenced Contractor.

I agree to keep confidential all health, criminal, and welfare recipient records and all data and information pertaining to persons and/or entities receiving services from the County, design concepts, algorithms, programs, formats, documentation, Contractor proprietary information, and all other original materials produced, created, or provided to or by me under the above-referenced contract. I agree to protect these confidential materials against disclosure to other than the above-referenced Contractor or County employees who have a need to know the information. I agree that if proprietary information supplied by other County vendors is provided to me, I shall keep such information confidential.

I agree to report to the above-referenced Contractor any and all violations of this agreement by myself and/or by any other person of whom I become aware. I agree to return all confidential materials to the above-referenced Contractor upon completion of this contract or termination of my services hereunder, whichever occurs first.

SIGNATURE: _____ DATE: _____/_____/_____

PRINTED NAME: _____

POSITION: _____

Title 2 ADMINISTRATION
Chapter 2.203.010 through 2.203.090
CONTRACTOR EMPLOYEE JURY SERVICE

2.203.010 Findings.

The board of supervisors makes the following findings. The county of Los Angeles allows its permanent, full-time employees unlimited jury service at their regular pay. Unfortunately, many businesses do not offer or are reducing or even eliminating compensation to employees who serve on juries. This creates a potential financial hardship for employees who do not receive their pay when called to jury service, and those employees often seek to be excused from having to serve. Although changes in the court rules make it more difficult to excuse a potential juror on grounds of financial hardship, potential jurors continue to be excused on this basis, especially from longer trials. This reduces the number of potential jurors and increases the burden on those employers, such as the county of Los Angeles, who pay their permanent, full-time employees while on juror duty. For these reasons, the county of Los Angeles has determined that it is appropriate to require that the businesses with which the county contracts possess reasonable jury service policies. (Ord. 2002-0015 § 1 (part), 2002)

2.203.020 Definitions.

The following definitions shall be applicable to this chapter:

A. “Contractor” means a person, partnership, corporation or other entity which has a contract with the county or a subcontract with a county contractor and has received or will receive an aggregate sum of $50,000 or more in any 12-month period under one or more such contracts or subcontracts.

B. “Employee” means any California resident who is a full-time employee of a contractor under the laws of California.

C. “Contract” means any agreement to provide goods to, or perform services for or on behalf of, the county but does not include:

1. A contract where the board finds that special circumstances exist that justify a waiver of the requirements of this chapter; or

2. A contract where federal or state law or a condition of a federal or state program mandates the use of a particular contractor; or

3. A purchase made through a state or federal contract; or

4. A monopoly purchase that is exclusive and proprietary to a specific manufacturer, distributor, or reseller, and must match and inter-member with existing supplies, equipment or systems maintained by the county pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, Section P-3700 or a successor provision; or

5. A revolving fund (petty cash) purchase pursuant to the Los Angeles County Fiscal Manual, Section 4.4.0 or a successor provision; or

6. A purchase card purchase pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, Section P-2810 or a successor provision; or

7. A non-agreement purchase with a value of less than $5,000 pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, Section A-0300 or a successor provision; or

8. A bona fide emergency purchase pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, Section PP-1100 or a successor provision.

D. "Full time" means 40 hours or more worked per week, or a lesser number of hours if:

1. The lesser number is a recognized industry standard as determined by the chief administrative officer, or

2. The contractor has a long-standing practice that defines the lesser number of hours as full time.

E. "County" means the county of Los Angeles or any public entities for which the board of supervisors is the governing body. (Ord. 2002-0040 § 1, 2002: Ord. 2002-0015 § 1 (part), 2002)

2.203.030 Applicability.

This chapter shall apply to contractors who enter into contracts that commence after July 11, 2002. This chapter shall also apply to contractors with existing contracts which are extended into option years that commence after July 11, 2002. Contracts that commence after May 28, 2002, but before July 11, 2002, shall be subject to the provisions of this chapter only if the solicitations for such contracts stated that the chapter would be applicable. (Ord. 2002-0040 § 2, 2002: Ord. 2002-0015 § 1 (part), 2002)

2.203.040 Contractor Jury Service Policy.

A contractor shall have and adhere to a written policy that provides that its employees shall receive from the contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that employees deposit any fees received for such jury service with the contractor or that the contractor deduct from the employees' regular pay the fees received for jury service. (Ord. 2002-0015 § 1 (part), 2002)

2.203.050 Other Provisions.

A. Administration. The chief administrative officer shall be responsible for the administration of this chapter. The chief administrative officer may, with the advice of county counsel, issue interpretations of the provisions of this chapter and shall issue written instructions on the implementation and ongoing administration of this chapter. Such instructions may provide for the delegation of functions to other county departments.

B. Compliance Certification. At the time of seeking a contract, a contractor shall certify to the county that it has and adheres to a policy consistent with this chapter or will have and adhere to such a policy prior to award of the contract. (Ord. 2002-0015 § 1 (part), 2002)

2.203.060 Enforcement and Remedies.

For a contractor's violation of any provision of this chapter, the county department head responsible for administering the contract may do one or more of the following:

1. Recommend to the board of supervisors the termination of the contract; and/or,

2. Pursuant to chapter 2.202, seek the debarment of the contractor. (Ord. 2002-0015 § 1 (part), 2002)

2.203.070. Exceptions.

A. Other Laws. This chapter shall not be interpreted or applied to any contractor or to any employee in a manner inconsistent with the laws of the United States or California.

B. Collective Bargaining Agreements. This chapter shall be superseded by a collective bargaining agreement that expressly so provides.

C. Small Business. This chapter shall not be applied to any contractor that meets all of the following:

1. Has ten or fewer employees during the contract period; and,

2. Has annual gross revenues in the preceding twelve months which, if added to the annual amount of the contract awarded, are less than $500,000; and,

3. Is not an affiliate or subsidiary of a business dominant in its field of operation.

"Dominant in its field of operation" means having more than ten employees and annual gross revenues in the preceding twelve months which, if added to the annual amount of the contract awarded, exceed $500,000.

"Affiliate or subsidiary of a business dominant in its field of operation" means a business which is at least 20 percent owned by a business dominant in its field of operation, or by partners, officers, directors, majority stockholders, or their equivalent, of a business dominant in that field of operation. (Ord. 2002-0015 § 1 (part), 2002)

2.203.090. Severability.

If any provision of this chapter is found invalid by a court of competent jurisdiction, the remaining provisions shall remain in full force and effect. (Ord. 2002-0015 § 1 (part), 2002)

IRS NOTICE 1015
(Obtain latest version from IRS website -
http://ftp.fedworld.gov/pub/irs-pdf/n1015.pdf)

Department of the Treasury
Internal Revenue Service

Notice 1015

(Rev. December 2009)

Have You Told Your Employees About the Earned Income Credit (EIC)?

What Is the EIC?

The EIC is a refundable tax credit for certain workers.

Which Employees Must I Notify About the EIC?

You must notify each employee who worked for you at any time during the year and from whom you did not withhold income tax. However, you do not have to notify any employee who claimed exemption from withholding on Form W-4, Employee's Withholding Allowance Certificate.

Note. You are encouraged to notify each employee whose wages for 2009 are less than $48,279 that he or she may be eligible for the EIC.

How and When Must I Notify My Employees?

You must give the employee one of the following:

- The IRS Form W-2, Wage and Tax Statement, which has the required information about the EIC on the back of Copy B.
- A substitute Form W-2 with the same EIC information on the back of the employee's copy that is on Copy B of the IRS Form W-2.
- Notice 797, Possible Federal Tax Refund Due to the Earned Income Credit (EIC).
- Your written statement with the same wording as Notice 797.

If you are required to give Form W-2 and do so on time, no further notice is necessary if the Form W-2 has the required information about the EIC on the back of the employee's copy. If a substitute Form W-2 is given on time but does not have the required information, you must notify the employee within 1 week of the date the substitute Form W-2 is given. If Form W-2 is required but is not given on time, you must give the employee Notice 797 or your written statement by the date Form W-2 is required to be given. If Form W-2 is not required, you must notify the employee by February 8, 2010.

You must hand the notice directly to the employee or send it by First-Class Mail to the employee's last known address. You will not meet the notification requirements by posting Notice 797 on an employee bulletin board or sending it through office mail. However, you may want to post the notice to help inform all employees of the EIC. You can get copies of the notice from the IRS website at *www.irs.gov* or by calling 1-800-829-3676.

How Will My Employees Know If They Can Claim the EIC?

The basic requirements are covered in Notice 797. For more detailed information, the employee needs to see Pub. 596, Earned Income Credit (EIC), or the instructions for Form 1040, 1040A, or 1040EZ.

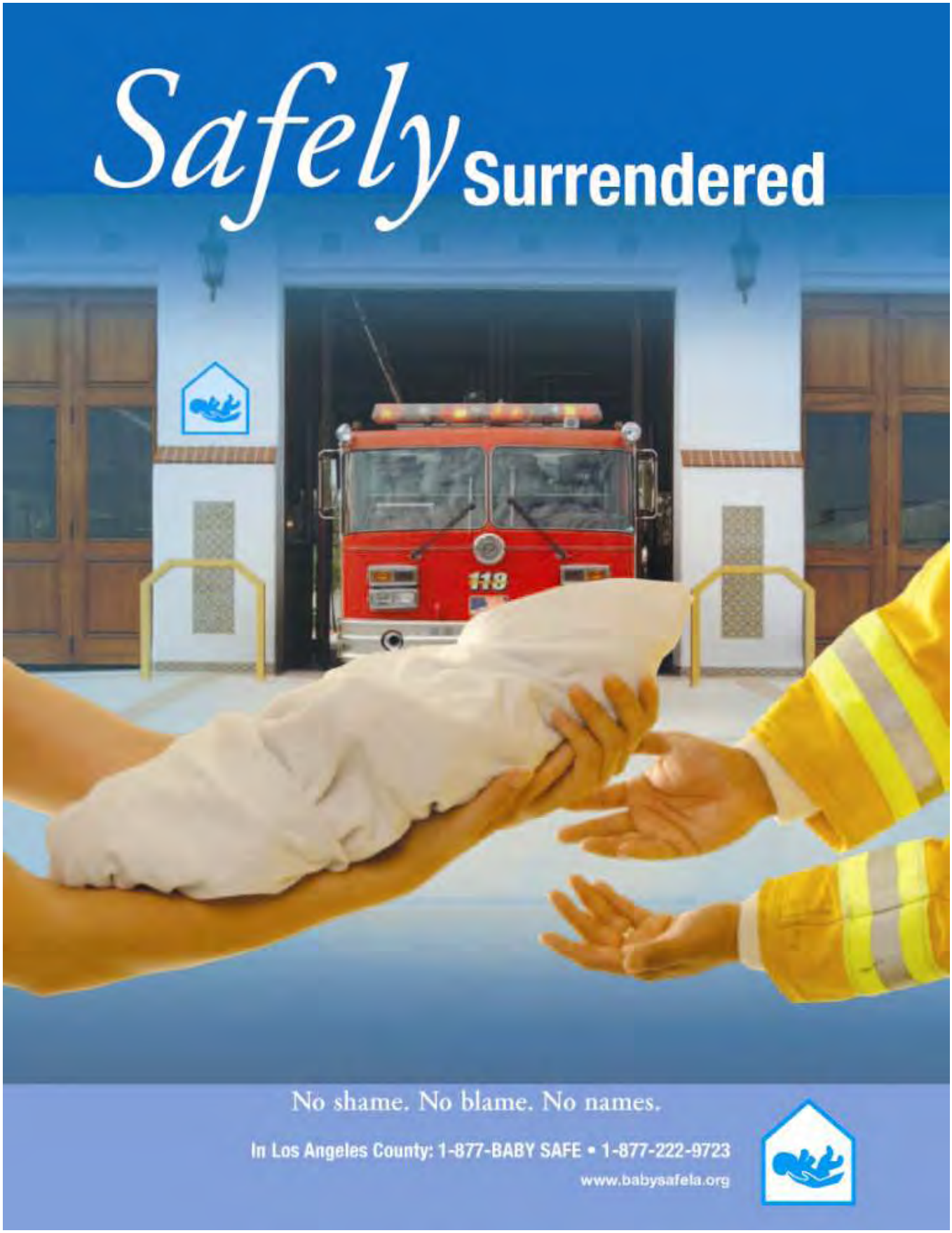
How Do My Employees Claim the EIC?

Eligible employees claim the EIC on their 2009 tax return. Even employees who have no tax withheld from their pay or owe no tax can claim the EIC and get a refund, but they must file a tax return to do so. For example, if an employee has no tax withheld in 2009 and owes no tax but is eligible for a credit of $829, he or she must file a 2009 tax return to get the $829 refund.

How Do My Employees Get Advance EIC Payments?

Eligible employees who expect to have a qualifying child for 2010 can get part of the credit with their pay during the year by giving you a completed Form W-5, Earned Income Credit Advance Payment Certificate. You must include advance EIC payments with wages paid to these employees, but the payments are not wages and are not subject to payroll taxes. Generally, the payments are made from withheld income, social security, and Medicare taxes. For details, see Pub. 15 (Circular E), Employer's Tax Guide.

SAFELY SURRENDERED BABY LAW


Safely Surrendered
118
No shame. No blame. No names.
In Los Angeles County: 1-877-BABY SAFE • 1-877-222-9723
www.babysafela.org

In Los Angeles County: 1 877 BABY SAFE 1 877 222 9723
www.babysafela.org

Safely Surrendered *Baby Law*

What is the Safely Surrendered Baby Law?

California's Safely Surrendered Baby Law allows parents or other persons, with lawful custody, which means anyone to whom the parent has given permission to confidentially surrender a baby. As long as the baby is three days (72 hours) of age or younger and has not been abused or neglected, the baby may be surrendered without fear of arrest or prosecution.

How does it work?

A distressed parent who is unable or unwilling to care for a baby can legally, confidentially, and safely surrender a baby within three days (72 hours) of birth. The baby must be handed to an employee at a hospital or fire station in Los Angeles County. As long as the baby shows no sign of abuse or neglect, no name or other information is required. In case the parent changes his or her mind at a later date and wants the baby back, staff will use bracelets to help connect them to each other. One bracelet will be placed on the baby, and a matching bracelet will be given to the parent or other surrendering adult.

What if a parent wants the baby back?

Parents who change their minds can begin the process of reclaiming their baby within 14 days. These parents should call the Los Angeles County Department of Children and Family Services at 1-800-540-4000.

Can only a parent bring in the baby?

No. While in most cases a parent will bring in the baby, the Law allows other people to bring in the baby if they have lawful custody.

Does the parent or surrendering adult have to call before bringing in the baby?

No. A parent or surrendering adult can bring in a baby anytime, 24 hours a day, 7 days a week, as long as the parent or surrendering adult surrenders the baby to someone who works at the hospital or fire station.

Does the parent or surrendering adult have to tell anything to the people taking the baby?

No. However, hospital or fire station personnel will ask the surrendering party to fill out a questionnaire designed to gather important medical history information, which is very useful in caring for the baby. The questionnaire includes a stamped return envelope and can be sent in at a later time.

What happens to the baby?

The baby will be examined and given medical treatment. Upon release from the hospital, social workers immediately place the baby in a safe and loving home and begin the adoption process.

What happens to the parent or surrendering adult?

Once the parent or surrendering adult surrenders the baby to hospital or fire station personnel, they may leave at any time.

Why is California doing this?

The purpose of the **Safely Surrendered Baby Law** is to protect babies from being abandoned, hurt or killed by their parents. You may have heard tragic stories of babies left in dumpsters or public bathrooms. Their parents may have been under severe emotional distress. The mothers may have hidden their pregnancies, fearful of what would happen if their families found out. Because they were afraid and had no one or nowhere to turn for help, they abandoned their babies. Abandoning a baby is illegal and places the baby in extreme danger. Too often, it results in the baby's death. The **Safely Surrendered Baby Law** prevents this tragedy from ever happening again in California.

A baby's story

Early in the morning on April 9, 2005, a healthy baby boy was safely surrendered to nurses at Harbor-UCLA Medical Center. The woman who brought the baby to the hospital identified herself as the baby's aunt and stated the baby's mother had asked her to bring the baby to the hospital on her behalf. The aunt was given a bracelet with a number matching the anklet placed on the baby; this would provide some identification in the event the mother changed her mind about surrendering the baby and wished to reclaim the baby in the 14-day period allowed by the Law. The aunt was also provided with a medical questionnaire and said she would have the mother complete and mail back in the stamped return envelope provided. The baby was examined by medical staff and pronounced healthy and full-term. He was placed with a loving family that had been approved to adopt him by the Department of Children and Family Services.

Ley de Entrega de Bebés Sin Peligro
118
Los recién nacidos pueden ser entregados en forma segura al personal de cualquier hospital o cuartel de bomberos del Condado de Los Ángeles
Sin pena. Sin culpa. Sin nombres.
En el Condado de Los Ángeles: 1-877-BABY SAFE • 1-877-222-9723
www.babysafela.org

En el Condado de Los Ángeles: 1-877-BABY SAFE • 1-877-222-9723
www.babysafela.org

Ley de Entrega de Bebés *Sin Peligro*

¿Qué es la Ley de Entrega de Bebés sin Peligro?

La Ley de Entrega de Bebés sin Peligro de California permite la entrega confidencial de un recién nacido por parte de sus padres u otras personas con custodia legal, es decir cualquier persona a quien los padres le hayan dado permiso. Siempre que el bebé tenga tres días (72 horas) de vida o menos, y no haya sufrido abuso ni negligencia, pueden entregar al recién nacido sin temor de ser arrestados o procesados.

Cada recién nacido se merece la oportunidad de tener una vida saludable. Si alguien que usted conoce está pensando en abandonar a un recién nacido, infórmele que tiene otras opciones. Hasta tres días (72 horas) después del nacimiento, se puede entregar un recién nacido al personal de cualquier hospital o cuartel de bomberos del condado de Los Angeles.

¿Cómo funciona?

El padre/madre con dificultades que no pueda o no quiera cuidar de su recién nacido puede entregarlo en forma legal, confidencial y segura dentro de los tres días (72 horas) del nacimiento. El bebé debe ser entregado a un empleado de cualquier hospital o cuartel de bomberos del Condado de Los Ángeles. Siempre que el bebé no presente signos de abuso o negligencia, no será necesario suministrar nombres ni información alguna. Si el padre/madre cambia de opinión posteriormente y desea recuperar a su bebé, los trabajadores utilizarán brazaletes para poder vincularlos. El bebé llevará un brazalete y el padre/madre o el adulto que lo entregue recibirá un brazalete igual.

¿Qué pasa si el padre/madre desea recuperar a su bebé?

Los padres que cambien de opinión pueden comenzar el proceso de reclamar a su recién nacido dentro de los 14 días. Estos padres deberán llamar al Departamento de Servicios para Niños y Familias (Department of Children and Family Services) del Condado de Los Ángeles al 1-800-540-4000.

¿Sólo los padres podrán llevar al recién nacido?

No. Si bien en la mayoría de los casos son los padres los que llevan al bebé, la ley permite que otras personas lo hagan *si tienen custodia legal.*

¿Los padres o el adulto que entrega al bebé deben llamar antes de llevar al bebé?

No. El padre/madre o adulto puede llevar al bebé en cualquier momento, las 24 horas del día, los 7 días de la semana, siempre y cuando entreguen a su bebé a un empleado del hospital o cuartel de bomberos.

¿Es necesario que el padre/madre o adulto diga algo a las personas que reciben al bebé?

No. Sin embargo, el personal del hospital o cuartel de bomberos le pedirá a la persona que entregue al bebé que llene un cuestionario con la finalidad de recabar antecedentes médicos importantes, que resultan de gran utilidad para cuidar bien del bebé. El cuestionario incluye un sobre con el sello postal pagado para enviarlo en otro momento.

¿Qué pasará con el bebé?

El bebé será examinado y le brindarán atención médica. Cuando le den el alta del hospital, los trabajadores sociales inmediatamente ubicarán al bebé en un hogar seguro donde estará bien atendido, y se comenzará el proceso de adopción.

¿Qué pasará con el padre/madre o adulto que entregue al bebé?

Una vez que los padres o adulto hayan entregado al bebé al personal del hospital o cuartel de bomberos, pueden irse en cualquier momento.

¿Por qué se está haciendo esto en California? ?

La finalidad de la **Ley de Entrega de Bebés sin Peligro** es proteger a los bebés para que no sean abandonados, lastimados o muertos por sus padres. Usted probablemente haya escuchado historias trágicas sobre bebés abandonados en basureros o en baños públicos. Los padres de esos bebés probablemente hayan estado pasando por dificultades emocionales graves. Las madres pueden haber ocultado su embarazo, por temor a lo que pasaría si sus familias se enteraran. Abandonaron a sus bebés porque tenían miedo y no tenían nadie a quien pedir ayuda. El abandono de un recién nacido es ilegal y pone al bebé en una situación de peligro extremo. Muy a menudo el abandono provoca la muerte del bebé. La **Ley de Entrega de Bebés sin Peligro** impide que vuelva a suceder esta tragedia en California.

Historia de un bebé

A la mañana temprano del día 9 de abril de 2005, se entregó un recién nacido saludable a las enfermeras del Harbor-UCLA Medical Center. La mujer que llevó el recién nacido al hospital se dio a conocer como la tía del bebé, y dijo que la madre le había pedido que llevara al bebé al hospital en su nombre. Le entregaron a la tía un brazalete con un número que coincidía con la pulsera del bebé; esto serviría como identificación en caso de que la madre cambiara de opinión con respecto a la entrega del bebé y decidiera recuperarlo dentro del período de 14 días que permite esta ley. También le dieron a la tía un cuestionario médico, y ella dijo que la madre lo llenaría y lo enviaría de vuelta dentro del sobre con franqueo pagado que le habían dado. El personal médico examinó al bebé y se determinó que estaba saludable y a término. El bebé fue ubicado con una buena familia que ya había sido aprobada para adoptarlo por el Departamento de Servicios para Niños y Familias.

DEFAULTED PROPERTY TAX REDUCTION PROGRAM

2.206.010 Findings and declarations.
2.206.020 Definitions.
2.206.030 Applicability.
2.206.040 Required solicitation and contract language.
2.206.050 Administration and compliance certification.
2.206.060 Exclusions/Exemptions.
2.206.070 Enforcement and remedies.
2.206.080 Severability.

2.206.010 Findings and declarations.

The Board of Supervisors finds that significant revenues are lost each year as a result of taxpayers who fail to pay their tax obligations on time. The delinquencies impose an economic burden upon the County and its taxpayers. Therefore, the Board of Supervisors establishes the goal of ensuring that individuals and businesses that benefit financially from contracts with the County fulfill their property tax obligation. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.020 Definitions.

The following definitions shall be applicable to this chapter:
A. “Contractor” shall mean any person, firm, corporation, partnership, or combination thereof, which submits a bid or proposal or enters into a contract or agreement with the County.
B. “County” shall mean the county of Los Angeles or any public entities for which the Board of Supervisors is the governing body.
C. “County Property Taxes” shall mean any property tax obligation on the County's secured or unsecured roll; except for tax obligations on the secured roll with respect to property held by a Contractor in a trust or fiduciary capacity or otherwise not beneficially owned by the Contractor.
D. “Department” shall mean the County department, entity, or organization responsible for the solicitation and/or administration of the contract.
E. “Default” shall mean any property tax obligation on the secured roll that has been deemed defaulted by operation of law pursuant to California Revenue and Taxation Code section 3436; or any property tax obligation on the unsecured roll that remains unpaid on the applicable delinquency date pursuant to California Revenue and Taxation Code section 2922; except for any property tax obligation dispute pending before the Assessment Appeals Board.
F. “Solicitation” shall mean the County’s process to obtain bids or proposals for goods and services.
G. “Treasurer-Tax Collector” shall mean the Treasurer and Tax Collector of the County of Los Angeles. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.030 Applicability.

This chapter shall apply to all solicitations issued 60 days after the effective date of the ordinance codified in this chapter. This chapter shall also apply to all new, renewed, extended, and/or amended contracts entered into 60 days after the effective date of the ordinance codified in this chapter. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.040 Required solicitation and contract language.

All solicitations and all new, renewed, extended, and/or amended contracts shall contain language which:
A. Requires any Contractor to keep County Property Taxes out of Default status at all times during the term of an awarded contract;
B. Provides that the failure of the Contractor to comply with the provisions in this chapter may prevent the Contractor from being awarded a new contract; and
C. Provides that the failure of the Contractor to comply with the provisions in this chapter may constitute a material breach of an existing contract, and failure to cure the breach within 10 days of notice by the County by paying the outstanding County Property Tax or making payments in a manner agreed to and approved by the Treasurer-Tax Collector, may subject the contract to suspension and/or termination. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.050 Administration and compliance certification.

A. The Treasurer-Tax Collector shall be responsible for the administration of this chapter. The Treasurer-Tax Collector shall, with the assistance of the Chief Executive Officer, Director of Internal Services, and County Counsel, issue written instructions on the implementation and ongoing administration of this chapter. Such instructions may provide for the delegation of functions to other departments.
B. Contractor shall be required to certify, at the time of submitting any bid or proposal to the County, or entering into any new contract, or renewal, extension or amendment of an existing contract with the County, that it is in compliance with this chapter is not in Default on any County Property Taxes or is current in payments due under any approved payment arrangement. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.060 Exclusions/Exemptions.

A. This chapter shall not apply to the following contracts:
1. Chief Executive Office delegated authority agreements under $50,000;
2. A contract where federal or state law or a condition of a federal or state program mandates the use of a particular contractor;
3. A purchase made through a state or federal contract;
4. A contract where state or federal monies are used to fund service related programs, including but not limited to voucher programs, foster care, or other social programs that provide immediate direct assistance;
5. Purchase orders under a master agreement, where the Contractor was certified at the time the master agreement was entered into and at any subsequent renewal, extension and/or amendment to the master agreement.
6. Purchase orders issued by Internal Services Department under $100,000 that is not the result of a competitive bidding process.
7. Program agreements that utilize Board of Supervisors' discretionary funds;
8. National contracts established for the purchase of equipment and supplies for and by the National Association of Counties, U.S. Communities Government Purchasing Alliance, or any similar related group purchasing organization;
9. A monopoly purchase that is exclusive and proprietary to a specific manufacturer,

distributor, reseller, and must match and inter-member with existing supplies, equipment or systems maintained by the county pursuant to the Los Angeles Purchasing Policy and Procedures Manual, section P-3700 or a successor provision;
10. A revolving fund (petty cash) purchase pursuant to the Los Angeles County Fiscal Manual, section 4.6.0 or a successor provision;

11. A purchase card purchase pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, section P-2810 or a successor provision;
12. A non-agreement purchase worth a value of less than $5,000 pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, section A-0300 or a successor provision; or
13. A bona fide emergency purchase pursuant to the Los Angeles County Purchasing Policy and Procedures Manual section P-0900 or a successor provision;
14. Other contracts for mission critical goods and/or services where the Board of Supervisors determines that an exemption is justified.
B. Other laws. This chapter shall not be interpreted or applied to any Contractor in a manner inconsistent with the laws of the United States or California. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.070 Enforcement and remedies.

A. The information furnished by each Contractor certifying that it is in compliance with this chapter shall be under penalty of perjury.
B. No Contractor shall willfully and knowingly make a false statement certifying compliance with this chapter for the purpose of obtaining or retaining a County contract.
C. For Contractor's violation of any provision of this chapter, the County department head responsible for administering the contract may do one or more of the following:
1. Recommend to the Board of Supervisors the termination of the contract; and/or,
2. Pursuant to chapter 2.202, seek the debarment of the contractor; and/or,
3. Recommend to the Board of Supervisors that an exemption is justified pursuant to Section 2.206.060.A.14 of this chapter or payment deferral as provided pursuant to the California Revenue and Taxation Code. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.080 Severability.

If any provision of this chapter is found invalid by a court of competent jurisdiction, the remaining provisions shall remain in full force and effect. (Ord. No. 2009-0026 § 1 (part), 2009.)

PERFORMANCE REQUIREMENTS SUMMARY (PRS) CHART

REFERENCE/ REQUIRED SERVICE	STANDARD OF PERFORMANCE	MONITORING METHOD	DEDUCTIONS/FEES TO BE ASSESSED
SOW 3.4 Contractor Response Requirement	Contractor shall respond to repair request within twenty-four (24) hours and shall restore out-of-service units within forty-eight (48) hours.	Observation & documentation	$100.00 per day beyond forty-eight (48) hours for restoration of service.
SOW 6.3: Pay Phone Addition Requests	Contractor must install Pay Phone(s) within 30 days after written request.	Observation & documentation	$50.00 per day following 30 day requirement.
SOW 6.3: Pay Phone Removal Requests	Contractor must remove Pay Phone(s) within 30 days after written notification.	Observation & documentation	$50.00 per day following 30 day requirement.
SOW 7.4: Instruction Card Display Requirements	Contractor shall prominently display on each Pay Phone an instruction card identifying how the caller can receive rate information prior to placing a call.	Observation & documentation	$25.00 per day per Pay Phone for instruction card is not displayed.
SOW 6.4: Pay Phone Conversion	No work relating to the conversion, addition and/or removal of any Pay Phone shall be performed by Contractor at any County location without the submission by County of a Service Request for conversion, addition and/or removal via the EMS System.	Observation & documentation	No Payment for services performed.
SOW 9.0: Required Reports	Contractor shall provide County with monthly and annual reports by the 15th of the following month.	Observation & documentation	$20.00 per day after the 15th of the following month.

ATTACHMENT 2

PAY PHONE SERVICES
"DOING BUSINESS WITH US" IFB NOTIFICATION

Open Date : 8/15/2011

Closing Date : 9/9/2011 12:00 PM

Bid Amount : N/A

Bid Download : Available

Bid Description : The County of Los Angeles, Internal Services Department (ISD) is issuing this Invitation for Bids (IFB) to solicit bids for a Contract with an organization who can provide Pay Phone Services at County locations throughout Los Angeles County as set forth in Appendix B, Statement of Work (SOW).

The current Pay Phone inventory is comprised of approximately 736 devices installed at County facilities consisting of office buildings, hospitals, courts, park and recreation areas and beaches.

There are two types of Pay Phones in the County inventory, Concession Phones and Convenience Phones. "Concession Phones," generate monthly Gross Revenue of at least $100.00 ("Concession Revenue"), for which the Contractor will be required to pay a monthly percentage to the County. The second type are "Convenience Phones," which generate monthly Gross Revenue of less than $100.00, for which the County will pay the Contractor a monthly fee ("Convenience Fee"). For the convenience of the public, Convenience Phones must remain in place at the locations identified in Appendix B, Statement of Work (SOW). The objective of the County is to minimize the monthly Convenience Fee to be paid by the County, and to maximize the monthly Concession Revenue paid to the County.

Contact Name : Karen Buehler, C.P.M.

Contact Phone# : (562) 940-3079

Contact Email : kbuehler@isd.lacounty.gov

Last Changed On : 8/15/2011 2:14:52 PM

PAY PHONE SERVICES
VENDORS REGISTERED WITH COUNTY

Sub-Class #	Description
725-53	TELEPHONE DIALING AND ANSWERING APPARATUS

Vendor ID	Company Name	Phone	LSBE Certified
11212801	1 NATION TECHNOLOGY 4027 TAMPA RD., STE. 3000, , OLDSMAR, FL, 73215-3215	(813) 855-8850 Ext:6855	
51179701	A1 TELETRONICS INC 1010 118TH AVE N, , SAINT PETERSBURG, FL, 62332-2332	(727) 576-5001 Ext:167	
10155701	ACCESS NETWORKING SOLUTIONS 1228 E. MAIN ST., , ALHAMBRA, CA, 14113-4113	(626) 576-7477 Ext:200	
14075601	ACCURATE TELECOM INC 16108 COVELLO STREET, , VAN NUYS, CA, 91406	(818) 997-6700 Ext:157	
10881901	ADVANCED COMMUNICATIONS INC. 3909 SEPULVEDA BLVD., , CULVER CITY, CA, 04607-4607	(310) 397-7950 Ext:210	
10075001	ADVANCED MARKETING 5933 SEA LION PL., STE. 107, , CARLSBAD, CA, 86625-6625	(760) 918-8755 Ext:16	
05692001	AMERICAN BUSINESS NETWORK, INC 4701 WRIGHTSVILLE AVE., BLDG. 3, , WILMINGTON, NC, 36911-6911	(910) 452-1150	
11474501	AMERICAN TELETECH OF CALIFORNI PO BOX 56564, , SHERMAN OAKS, CA, 31564-1564	(818) 906-2135	
13794201	ASSET OPTIMA COMMUNICATIONS 339 CROSS PARK DRIVE, , PEARL, MS, 39208	(866) 855-1613	
11221101	AT&T 1000 CORPORATE CENTER DR., , MONTEREY PARK, CA, 47600-7600	(323) 881-6049	
11221102	AT&T PO BOX 925, DEPARTMENT 10, MORRISTOWN, NJ, 30925-0925	(800) 732-5689	
11221103	AT&T 6612 E. 75TH ST., , INDIANAPOLIS, IN, 02875-2875	(317) 570-3035	
11221104	AT&T 1100 WALNUT FLR 18S, , KANSAS CITY, MO, 84108	(877) 212-9500	
11221105	AT&T 898 MARIE LANE, , CONYERS, GA, 30094	(770) 922-6035	
11221106	AT&T OFFICE/FINANCIAL MANAGER, 2355 DULLES CORNER BLVD S-100, HERNDON, VA, 20171	(703) 713-5567	
11221107	AT&T PAYMENT CENTER, , SACRAMENTO, CA, 70001-0001	(800) 498-2646	
11221108	AT&T AT&T CORPORATE SECURITY-BANK OF AMERICA, PO BOX 402759, ATLANTA, GA, 40941-0941	(800) 732-5689	
11221109	AT&T P.O. BOX 277019, , ATLANTA, GA, 47019-7019	(800) 235-7524	
11221110	AT&T PO BOX 989048, , WEST SACRAMENTO, CA, 89048-9048	(800) 498-2646	
11221111	AT&T PO BOX 78225, , PHOENIX, AZ, 28225-8225	(800) 847-3595	
11221112	AT&T PO BOX 79112, , PHOENIX, CA, 29112-9112	(800) 235-7524	
11221113	AT&T 2700 WATT AVE STE 1213, , SACRAMENTO, CA, 95821	(714) 871-1238	

Vendor ID	Company Name	Phone	LSBE Certified
11221114	AT&T PO BOX 105068, , ATLANTA, GA, 85068-5068	() -	
11221115	AT&T PO BOX 105414, , ATLANTA, GA, 85414-5414	(000) 000-0000	
11221116	AT&T AT&T CORP., 2600 CAMINO RAMON 3E000, SAN RAMON, CA, 94583	(925) 823-1816	
11760101	AT&T PO BOX 78114, , PHOENIX, AZ, 28114-8114	(323) 729-6375	
11760102	AT&T 1010 N ST MARY'S-#4-T-05, , SAN ANTONIO, TX, 78215	(812) 465-5117	
10242003	AVAYA, INC. 245 S. LOS ROBLES AVE., STE. 400, , PASADENA, CA, 12820-2820	(626) 304-5373	
10242006	AVAYA, INC. 35 N LAKE AVE STE 920, , PASADENA, CA, 91101	(626) 304-5171	
14495801	BAR TECH TELECOM INC. HEADSET KING, 17165 VON KARMAN SUITE 107, IRVINE, CA, 92614	(714) 925-9200	
10157001	BLUE CHIP TELECOM 379 OYSTER POINT BLVD., STE. 10, , SOUTH SAN FRANCISCO, CA, 01961-1961	(650) 588-2400 Ext:241	
13173001	BLUE VIOLET NETWORKS 215 BAKER STREET EAST SUITE 150, , COSTA MESA, CA, 92626	(818) 300-5719	
13173002	BLUE VIOLET NETWORKS 215 BAKER STREET EAST, SUITE 150, COSTA MESA, CA, 92626	(714) 754-4000 Ext:135	
13779801	BUSINESS PHONES DIRECT NATIVE SUN COMMUNICATIONS, 6107 OBISPO AVE, LONG BEACH, CA, 90805	(562) 424-0072 Ext:247	
51169601	C&S PRODUCTS, INC. 1411 N. BATAVIA ST., STE. 114, , ORANGE, CA, 73526-3526	(714) 288-2660	
52924701	CALL ONE, INC 400 IMPERIAL BLVD., , CAPE CANAVERAL, FL, 32920	(321) 783-2400 Ext:125	
14257101	CALL-EM-ALL, LLC 2591 DALLAS PKWY, SUITE 300, FRISCO, TX, 75034	(972) 377-0041	
12165601	CAPTURE TECHNOLOGIES, INC. 3575 ALAMEDA AVE., , OAKLAND, CA, 13326-3326	(510) 534-5050 Ext:150	
10253201	CENTRAL ASSET SOLUTIONS 2912 S. DOUGLAS BLVD., STE. B, , MIDWEST CITY, OK, 07179-7179	(405) 736-9333 Ext:22	
12291701	CENTURION, INC. 2825 SOUTH MOORLAND ROAD, , NEW BERLIN, WI, 13743-3743	(402) 423-6966	
05642701	CISCO SYSTEMS 11111 SANTA MONICA BLVD., STE. 400, , LOS ANGELES, CA, 53333-3333	(310) 210-6595	
05642702	CISCO SYSTEMS 7025 KIT CREEK ROAD, , RSRCH TRIAN PK, NC, 27709	(800) 553-6387	
05642703	CISCO SYSTEMS PO BOX 61000, DEPT 1659, SAN FRANCISCO, CA, 94161	(800) 758-2610	
05642704	CISCO SYSTEMS 170 W. TASMAN DR., , SAN JOSE, CA, 41700-1700	(408) 853-5341	
05642705	CISCO SYSTEMS CISCO LIVE, P.O. BOX 271593, SALT LAKE CITY, UT, 71564-1564	() -	
05642706	CISCO SYSTEMS CISCO WEBEX LLC, 16720 COLLECTIONS CENTER DRIVE, CHICAGO, IL, 60693	(000) 000-0000	
13902701	COMMUNICATION E&E CO CEECO, 519 W. SOUTH PARK STREET, OKEECHOBEE, FL, 34974	(863) 357-0798	

Vendor ID	Company Name	Phone	LSBE Certified
14258701	CONTEMPORARY MARKETING SYSTEMSINC. - ROBOT DIALS.COM ROBOT DIALS.COM, 575 ANTON BLVD., 3RD FLOOR, COSTA MESA, CA, 92626	(888) 362-7580 Ext:701	
10633901	CUSTOM PHONES, INC. 638 VIRGINIA AVE., , INDIANAPOLIS, IN, 31756-1756	(317) 638-6385	
10379901	DATAFONE GROUP INC DataFone Group, 655 N. Azusa Avenue Ste 384, Azusa, CA, 91702	(626) 447-5806 Ext:103	
12021401	DEFINITIVE D & V, INC. 3500 COUNTY ROAD 39 NW., , MAPLE LAKE, MN, 83019-3019	(320) 963-4201	
52267401	DELTA COMMUNICATIONS GROUP 27126B PASEO ESPADA, SUITE 701, SAN JUAN CAPISTRANO, CA, 92675	(949) 276-7808	
10687101	DESKTOP PRODUCTS, INC. 1316 63RD ST., , EMERYVILLE, CA, 82104-2104	(510) 597-4000 Ext:153	
10213901	ELECTRONICS SPECIALTIES 10008 NATIONAL BLVD., # 179, , LOS ANGELES, CA, 43809-3809	(509) 267-1477	
13299201	EXECUTONE INTER-TEL BUSINESS INFORMATION SYSTEMS, INC, 4310 COTTON CENTER BLVD., BLDG A, SUITE 100, PHOENIX, AZ, 85040	(602) 231-5159	
05215601	EXPANETS OF CALIFORNIA, INC. 27202 TURNBERRY LN., , VALENCIA, CA, 51022-1022	(661) 775-2819	
05215602	EXPANETS OF CALIFORNIA, INC. 24971 AVENUE STANFORD, , VALENCIA, CA, 51278-1278	(661) 257-1500	
14837701	FEDSOURCES, INC. 8400 WESTPARK DRIVE, 4TH FLOOR, MCLEAN, VA, 22102	(703) 891-5438	
13328901	GEMINI COMPUTERS, INC. 166-08 UNION TURNPIKE, , FLUSHING, NY, 11366	(718) 969-6666	
11098901	GKS, INC. DBA 545 COLLEGE COMMERCE WAY., , UPLAND, CA, 64377-4377	(909) 579-6000 Ext:5192	
10814501	GLOBUS, INC 4005 VERDUGO RD., , LOS ANGELES, CA, 53726-3726	(323) 257-8300 Ext:104	
50056301	GN HELLO DIRECT INC 75 NORTHEASTERN BLVD., , NASHUA, NH, 23128-3128	(888) 208-0102 Ext:2273	
50056302	GN HELLO DIRECT INC 7500 NORTHEASTERN BLVD, , NASHUA, NH, 03352	(408) 972-1990	
14267901	GOLD COAST TELE-COMM, INC 2284 CHANDLER ST, , CAMARILLO, CA, 93010	(877) 805-2666	
13102001	GOLDEN STATE PHONE AND WIRELES 705 HIGUERA ST, , SAN LUIS OBISPO, CA, 93401	(805) 545-5400 Ext:114	
13819701	GOLDFIELD TELECOM, LC 611 NORTH MAIN, PO BOX 237, GOLDFIELD, IA, 50542	(515) 825-3400	
10411501	GRIFFIN CONSOLIDATED SERVICES 3927 W. JEFFERSON BLVD., , LOS ANGELES, CA, 64211-4211	(323) 761-6432	
11716901	H&F COMMUNICATIONS INC. PO BOX 2459, , MONROE, NY, 97459-7459	(845) 492-2000 Ext:24	
14487801	HIGH-TECH ELECTRIC 5888 EAST TEAGUE AVENUE, , CLOVIS, CA, 93619	(559) 299-7152	
11978201	INMATE CALLING SOLUTIONS, LLC 5883 RUE FERRARI, , SAN JOSE, CA, 81857-1857	(800) 661-3845	

Vendor ID	Company Name	Phone	LSBE Certified
11296701	INTEGRATED VOICE RESOURCES PO BOX 445, , HILLSBORO, OR, 30445-0445	(503) 615-8400	
15629401	INTELLIGENT ASSISTANCE, LLC 120 S. LIBERTY ST, , POWELL, OH, 43065	(614) 602-5316 Ext:3000	
05207701	INTER-TEL 1251 EAST DYER ROAD, , SANTA ANA, CA, 92705	(714) 280-4123	
12580401	KINGS III OF AMERICA, INC 751 CANYON DR., STE. 100, , COPPELL, TX, 93857-3857	(972) 462-0611 Ext:256	
12114301	KRISKEN ELECTRONICS CORPORATIO 17432 DEVONSHIRE ST., , NORTHRIDGE, CA, 51545-1545	(818) 360-3107 Ext:202	
11496701	L.A. ELECTRICOM 219 THOMPSON AVENUE, , CHATSWORTH, CA, 91311	(818) 884-4900	View
12087201	L.C.WIRING,INC. 2505 N. SPURGEON ST., , SANTA ANA, CA, 61730-1730	(714) 685-3970	
10997401	LOMA INTERNATIONAL, INC. 946 LOMA DR., , HERMOSA BEACH, CA, 44242-4242	(310) 374-4461	
15597201	M & N EQUIPMENT 807 WEST ATLANTIC AVENUE, , LAUREL SPRINGS, NJ, 08021	(856) 346-3956	
10638801	MCI WORLDCOM COMMUNICATIONS 15303 VENTURA BLVD., STE. 300, , SHERMAN OAKS, CA, 33184-3184	(818) 922-1984	
10638802	MCI WORLDCOM COMMUNICATIONS 5151 BELT LINE RD., STE. 100, , DALLAS, TX, 41459-1459	(972) 720-6489	
10638803	MCI WORLDCOM COMMUNICATIONS 8521 LEESBURG PIKE., , VIENNA, VA, 22411-2411	(703) 918-6800	
10638805	MCI WORLDCOM COMMUNICATIONS PO BOX 371873, , PITTSBURG, PA, 15250	() -	
10638806	MCI WORLDCOM COMMUNICATIONS CALIFORNIA EMISSONS PROGRAM, 27133 NETWORK PLACE, CHICAGO, IL, 31271-1271	(800) 696-7336	
10638807	MCI WORLDCOM COMMUNICATIONS VERIZON BUSINESS, PO BOX 371355, PITTSBURGH, PA, 07355-7355	(866) 849-4688	
10638808	MCI WORLDCOM COMMUNICATIONS MCI COMM SERVICE, PO BOX 371815, PITTSBURGH, PA, 07815-7815	(000) 000-0000	
10429201	MED-PAT INC. 31 RIORDAN PLACE, , SHREWSBURY, NJ, 07702	(732) 493-8500 Ext:124	
10429202	MED-PAT INC. 31 RIORDAN PL., , SHREWSBURY, NJ, 24305-4305	(800) 626-0410	
14674901	MM INTERNET 200 OCEANGATE, 8TH FLOOR, LONG BEACH, CA, 90802	(562) 283-2404	
15510201	MORGAN BIRGE 119 WEST HUBBARD, , CHCIAGO, IL, 60654	(312) 980-0658	
14214501	NEW AGE ELECTRONICS 21950 ARNOLD CENTER RD., , CARSON, CA, 01646-1646	(310) 952-5915	
12161801	NEXUS IS, INC. 27202 TURNBERRY LN., , VALENCIA, CA, 51022-1022	(661) 775-2819 Ext:2819	
05273801	NORTEL NETWORK 2141 ROSECRANS AVE., STE. 1100, , EL SEGUNDO, CA, 54776-4776	(805) 373-2044	
05273803	NORTEL NETWORK PO BOX 100433, , PASADENA, CA, 90433-0433	(214) 684-8771	

Vendor ID	Company Name	Phone	LSBE Certified
01013701	NORTH SUPPLY COMPANY 600 NEW CENTURY PKWY., , NEW CENTURY, KS, 11101-1101	(913) 791-7000	
01013702	NORTH SUPPLY COMPANY P.O. BOX 44542, ATTN: 520035, SAN FRANCISCO, CA, 94144	(913) 791-7000	
01013703	NORTH SUPPLY COMPANY PO BOX 804414, ATTN: 520035, KANSAS CITY, MO, 04414-4414	(913) 791-7000	
10301101	NORTHERN OFFICE WORKS 417 S. ASSOCIATED RD., , BREA, CA, 15802-5802	(877) 532-4669	
05709701	OPTUS, INC 3423 ONE PL., , JONESBORO, AR, 49335-9335	(870) 974-7787	
13359801	PAMELA A GOODRICH WEST COAST CORDLESS ACCESSORIES, 1215 SOUTH BEACH BLVD SUITE 1017, ANAHEIM, CA, 92804	(714) 999-2868	
15218401	PHONEGUYS VOICE & DATA SYSTEMS 17875 METZLER LANE, , HUNTINGTON BEACH, CA, 92647	(714) 843-9999 Ext:222	
06349701	PROFESSIONAL TELECOMMUNICATION P.O. BOX 471, , MONTEREY, CA, 93942	(831) 647-7001	
15191101	PROGRESSIVE CONCEPTS INC HAWKEXPRESS.COM, 5718 AIRPORT FREEWAY, FORT WORTH, TX, 76117	(877) 677-0567	
13556801	RBS CONSULTING INC. PO BOX 3257, , BURBANK, CA, 91504	(818) 567-1900	
10433401	RETROTEL, INC 75141 MEDITERRANEAN, , PALM DESERT, CA, 19094-9094	(760) 776-7573	
13032301	ROCKEFELLER GROUP 2229 4TH STREET, , SANTA MONICA, CA, 90405	(310) 895-7435	
14512701	ROI NETWORKS, INC. 31461 RANCHO VIEJO RD., , SAN JUAN CAPISTRANO, CA, 92675	(949) 248-5047 Ext:5047	
11095801	SAGE DESIGNS, INC. 150 SHORELINE HWY., STE. 8A, , MILL VALLEY, CA, 13634-3634	(415) 331-8826	
51754101	SBC PACIFIC BELL AT & T LONG DISTANCE, P.O. BOX 989049, SACRAMENTO, CA, 89049-9049	(800) 393-7267	
51754102	SBC PACIFIC BELL PO BOX 19214, CINCULAR WIRELESS, IRVINE, CA, 39214-9214	(800) 910-0083	
51754103	SBC PACIFIC BELL 2521 MICHELLE DR., 2ND FLOOR, TUSTIN, CA, 07014-7014	(714) 734-7634	
51754104	SBC PACIFIC BELL PO BOX 60017, , LOS ANGELES, CA, 00017-0017	(000) 000-0000	
51754105	SBC PACIFIC BELL PACIFIC BELL TELEPHONE COMPANY, ONE AT&T CENTER RM 39 N-13, ST LOUIS, MO, 63101	(858) 793-7936	
51754106	SBC PACIFIC BELL AT&T, PO BOX 9011, CAROL STREAM, IL, 79011-9011	(800) 406-2455	
51754107	SBC PACIFIC BELL PO BOX 10401, , VAN NUYS, CA, 00401-0401	(800) 393-7267	
51754109	SBC PACIFIC BELL AT&T - TOWERS COLLOCATION AR, PO BOX 5086, CAROL STREAM, IL, 75086-5086	(425) 580-5688	
51754110	SBC PACIFIC BELL DEPT LA 21461, , PASADENA, CA, 51461-1461	(888) 791-7427	
51754111	SBC PACIFIC BELL PAYMENT CENTER, , VAN NUYS, CA, 80001-0001	(800) 421-7474	
51754112	SBC PACIFIC BELL 500 EAST MAIN STREET, ROOM 510, ALHAMBRA, CA, 91801	(626) 308-4132	

Vendor ID	Company Name	Phone	LSBE Certified
51754113	SBC PACIFIC BELL 1150 S OLIVE ST, 18TH FL, LOS ANGELES, CA, 90015	(714) 284-2334	
51754114	SBC PACIFIC BELL PO BOX 60347, , SACRAMENTO, CA, 00347-0347	(989) 791-0567	
51754115	SBC PACIFIC BELL SBC/MCI, DEPT LA 21461, PASADENA, CA, 51461-1461	(888) 791-7427	
51754116	SBC PACIFIC BELL AT&T, P.O. BOX 930170, DALLAS, TX, 30170-0170	() -	
51754117	SBC PACIFIC BELL AT&T CALIF- PUBLIC SAFETY SOLUTIONS, 2655 E. AVENUE Q, PALMDALE, CA, 04102-4102	(661) 267-7506	
51754118	SBC PACIFIC BELL 500 E MAINT ST, ROOM 510, ALHAMBRA, CA, 91801	(000) 000-0000	
51754119	SBC PACIFIC BELL 2001 LAKEWOOD BLVD., 2L733E, HOFFMAN ESTATES, IL, 55004-5004	(800) 813-6442	
51754120	SBC PACIFIC BELL 16201 RAYMER ST., RM. 208, , VAN NUYS, CA, 61210-1210	(818) 373-8321	
51754121	SBC PACIFIC BELL PO BOX 79075, , PHOENIX, AZ, 29075-9075	(800) 888-7600	
51754122	SBC PACIFIC BELL AT&T, 1150 SOUTH OLIVE STREET ROOM 1820, LOS ANGELES, CA, 90015	(213) 743-6823	
51754123	SBC PACIFIC BELL AT&T, PO BOX 660324, DALLAS, TX, 60324-0324	() -	
51754124	SBC PACIFIC BELL AT&T/MCI, DEPT LA 21461, PASADENA, CA, 51461-1461	(888) 791-7427	
51754125	SBC PACIFIC BELL AT&T CORRECTIONAL CALLING SERVICES, 225 WEST RANDOLPH FLR 15C, CHICAGO, IL, 60606	(800) 984-8800	
51754126	SBC PACIFIC BELL AT&T CALIFORNIA, 2655 E. AVENUE Q, PALMDALE, CA, 04102-4102	(661) 267-7506	
51754127	SBC PACIFIC BELL AT&T - ATTN: CONVERGENT BILL PROCESSING, 4513 WESTERN AVE., LISLE, IL, 60532	(714) 284-2323	
51754128	SBC PACIFIC BELL AT&T DATACOMM INC, PO BOX 8104, AURORA, IL, 78104-8104	(866) 860-7928	
51754129	SBC PACIFIC BELL 175 E HOUSTON STREET, ROOM 8-H-60, SAN ANTONIO, TX, 78205	(925) 823-8963	
51754130	SBC PACIFIC BELL AT&T, 100 N. STONEMAN AVE., ROOM 115, ALHAMBRA, CA, 91801	(626) 576-3300	
51754131	SBC PACIFIC BELL AT&T, P.O. BOX 5001, CAROL STREAM, IL, 75001-5001	(800) 514-4424	
51754132	SBC PACIFIC BELL AT&T CALIF. ATTN:WEST CEDC, 3675 T STREET RM 155, SACRAMENTO, CA, 95816	(661) 251-3336	
14069701	SIGMA COMMUNICATIONS, LLC REVERSE 911, 6720 PARKDALE PLACE, INDIANAPOLIS, IN, 46254	(317) 713-7911 Ext:8630	
51378401	SONANT CORPORATION 6215 FERRIS SQ., STE. 220, , SAN DIEGO, CA, 13283-3283	(858) 623-8180	
14754401	SOUND COMMUNICATIONS 405 VIA CASITAS SUITE 4, , GREENBRAE, CA, 94940	(415) 461-2295	
51134701	SPRINT NORTH SUPPLY PO BOX 804414, ATTN 520035, KANSAS CITY, MO, 04414-4414	(800) 755-1950	
51134702	SPRINT NORTH SUPPLY 600 NEW CENTURY PKWY., , NEW CENTURY, KS, 11101-1101	(999) 999-9999 Ext:9999	

Vendor ID	Company Name	Phone	LSBE Certified
14985101	STRATEGIC COMMUNICATIONS LLC 1961 BISHOP LN, , LOUISVILLE, KY, 40218	(502) 657-3412	
15707601	SYNERGY TELCOM 8222 INDY LANE, , INDIANAPOLIS, IN, 46214	(317) 713-1652 Ext:238	
11965101	T-NETIX 14651 DALLAS PKWY, SUITE 600, , DALLAS, TX, 75254	(972) 277-0341	
13243601	TELECOM SOLUTIONS INC. TSI, 8131 KINGSTON STREET, SUITE 500, AVON, IN, 46123	(317) 272-8800 Ext:223	
11555301	TELTEX INC. 1081 WEST INNOVATION DRIVE, , KEARNEY, MO, 64060	(816) 628-1949	
14664201	TELTRONICS INC. 1670 CORPORATE CIRCLE, , PETALUMA, CA, 94954	(707) 658-5167	
13413801	THE TELEPHONE SHOP 3803 ATLANTIC AVE., , LONG BEACH, CA, 90807	(562) 426-9336	
12040601	TWACOMM.COM, INC. 101 MAIN ST., 3RD FLOOR, HUNTINGTON BEACH, CA, 88118-8118	(714) 536-4550	
15368601	UNIFIED COMMUNICATIONS INTEGRA 21720 REDWOOD CANYON PLACE, , SANTA CLARITA, CA, 91390	(661) 775-3225 Ext:225	
02004401	UNISYS CORPORATION 180 KENNETH DRIVE, , ROCHESTER, NY, 14623	(585) 487-2468	
02004402	UNISYS CORPORATION 25725 JERONIMO RD., STOP. 115, , MISSION VIEJO, CA, 12711-2711	(949) 380-5053	
02004403	UNISYS CORPORATION 2049 CENTURY PARK. E., STE. 310, , LOS ANGELES, CA, 73105-3105	(000) 000-0000	
02004404	UNISYS CORPORATION 25725 JERONIMO ROAD, , MISSION VIEJO, CA, 92691	(949) 380-5053	
02004406	UNISYS CORPORATION 11720 PLAZA AMERICA DRIVE, M/S 5657, RESTON, VA, 04757-4757	(703) 439-5270	
02004407	UNISYS CORPORATION 1330 W. FREMONT ST., , STOCKTON, CA, 32636-2636	(209) 462-8996	
02004408	UNISYS CORPORATION 1100 CORPORATE DR., , FARMINGTON, NY, 59570-9570	(716) 742-6538 Ext:6538	
15943001	US NETCOM CORP 1531 W. 32ND STREET, SUITE # 209, JOPLIN, MO, 64804	(888) 910-3329 Ext:1103	
15620001	USEDPHONES.COM 1720 VOYAGER AVE.,, SUITE A, SIMI VALLEY, CA, 93063	(800) 766-3425	
14922401	VALUE-ADDED COMMUNICATIONS 3801 E. PLANO PARKWAY, SUITE 100, PLANO, TX, 75074	(972) 535-3317	
06109601	VERIZON BUSINESS PO BOX 660720, , DALLAS, TX, 60720-0720	(877) 483-6222	
06109602	VERIZON BUSINESS PO BOX 4836, , TRENTON, NJ, 04836-4836	(800) 483-7222	
06109603	VERIZON BUSINESS 1500 MACCORKLE AVE, SE -2ND FLR RM202, CHARLESTON, WV, 25314	(304) 351-9550	
06109604	VERIZON BUSINESS PO BOX 4834, , TRENTON, NJ, 04834-4834	(800) 483-7222	
06109605	VERIZON BUSINESS PO BOX 371873, , PITTSBURGH, PA, 07873-7873	() -	
06109606	VERIZON BUSINESS PO BOX 371322, , PITTSBURGH, PA, 07322-7322	() -	

Vendor ID	Company Name	Phone	LSBE Certified
06109607	VERIZON BUSINESS VERIZON, PO BOX 4648, TRENTON, NJ, 04648-4648	(877) 483-6222	
14183301	VIVID IP TELECOM 4565 RUFFNER STREET, STE. 208, SAN DIEGO, CA, 92111	(858) 225-6187	
11642401	WEB SEGMENTS, INC., DBA 28042 AVENUE STANFORD, , VALENCIA, CA, 51157-1157	(661) 775-3200 Ext:225	
52967501	WEITBECHT COMMUNICATIONS 926 COLORADO AVE, , SANTA MONICA, CA, 12717-2717	(310) 656-4924	
10878701	WESCOM COMMUNICATIONS, INC. 42280 BEACON HL., STE. D7, , PALM DESERT, CA, 15168-5168	(760) 779-9393	
15969301	WESTERN COMMUNICATION SYSTEMS, INC. P.O. BOX 502330, , SAN DIEGO, CA, 92150	(858) 218-3500	
14643901	WESTSIDE WEB & WIRE, INC 628 GRANT STREET, B, , SANTA MONICA, CA, 90405	(310) 795-7051	
10244901	WORLDCOM 30020 8TH PL. S., , FEDERAL WAY, WA, 33746-3746	(425) 820-3616	
10244902	WORLDCOM DEPT - L-390, , COLUMBUS, OH, 43260	(310) 474-4270	
10244903	WORLDCOM 10421 WATERIDGE CIR., STE. 150, , SAN DIEGO, CA, 15786-5786	(858) 731-3234	
14368701	XO COMMUNICATIONS 5771 COPLEY DRIVE, , SAN DIEGO, CA, 92111	(858) 244-4040	

ATTACHMENT 4

PAY PHONE SERVICES
EMAIL VENDOR LIST IFB NOTIFICATION

Vendor Name	Contact Name	Email Address
Alliance Payphone Inc.		sales@alliancepayphone.com
Alliance Payphone Inc.	Rafael Groswirt, President	envoxalerts@gmail.com
Alliance Payphone Inc.		Veronica@payphone211.com
California Payphone Association	Darla Jorgenson	otl@pacbell.net
Cen-Tex Pay Telephone Co.	Scott Ferguson, President	centex3535@aol.com
Intera		intera.sales@interainc.com
Nami Communications, Inc.	Ronald Wilson	lawyerron@msn.com
Network Communications International Corp		info@ncic.com
Network Communications International Corp	Bill Pope	Bill.Pope@ncic.com
Network Communications International Corp		Randy.Dilday@ncic.com
NSC Service Corporation	Eryka Le Beouf Manager	elebeouf@interainc.com
Pacific Telemanagement Services	Doug Lubushkin	dougl@Jaroth-PTS.com
Symbiont, Inc.		Info@symbiont.com
Symbiont, Inc.	Sterling Ward, President	sward@Symbiont.com
The Pay Phone Company	Karim Zaman	karim@thezamangroup.com
The Pay Phone Network		info@payphoneprovider.com
The Payphone Company	Ken Billups	sales@thezamangroup.com
Wescomm		sales@payphonecompany.com
Western Communication Systems, Inc	Tom Beuse, President	tom@payphonecompany.com

ATTACHMENT 5

PAY PHONE SERVICES
FIRM/ORGANIZATION INFORMATION AS PROVIDED BY CONTRACTOR

FIRM INFORMATION		Western Communication Systems, Inc.
Cultural/Ethnic Composition		% of Ownership
OWNERS/PARTNERS	Black/African American	0
	Hispanic/Latin American	0
	Asian American	0
	American Indian/Alaskan	0
	All others	0%
	Women (included above)	0%
		Number
MANAGER	Black/African American	0
	Hispanic/Latin American	0
	Asian American	1
	American Indian/Alaskan	0
	All others	0
	Women (included above)	1
STAFF	Black/African American	0
	Hispanic/Latin American	1
	Asian American	0
	American Indian/Alaskan	0
	All others	1
	Women (included above)	0
TOTAL # OF EMPLOYEES		4
BUSINESS STRUCTURE		Corporation
COUNTY CERTIFICATION		NO
CBE		NO
LSBE		NO
CERTIFYING AGENCY		N/A