AGENDA FOR THE REGULAR MEETING OF THE
LOS ANGELES COUNTY COMMISSION ON DISABILITIES

KENNETH HAHN HALL OF ADMINISTRATION
500 WEST TEMPLE STREET, ROOM 374A

WEDNESDAY, MARCH 16, 2011, 1:00 P.M.

www.laccod.org

9. Report by Office of Affirmative Action Compliance (11-1208)

Office of Affirmative Action Compliance

Disability Civil Rights

This report by Angela Davis, Acting Senior Deputy Compliance Officer, to the Los Angeles County Commission on Disabilities is dedicated to addressing concerns verbalized by the Commission during your February 16, 2011 Commission meeting.

1. The Disability Civil Rights Section (DCR) received an Informal Complaint from Commissioner Alexia Teran alleging that the Hall of Administration elevator doors were not in compliance with ADA standards for door closure timing. Below, please find a chronology reporting our efforts to address this matter.

    - The Informal Complaint was submitted to DCR on January 19, 2011.
    - DCR contacted the ADA Coordinator for the Office of the Board of Supervisors on January 24, 2011, to inform them of the complaint and develop a plan of action.
    - On February 7, 2011, the ADA Coordinator for the Office of the Board of Supervisors and OAAC conducted an ADA

Access Compliance Assessment of the HOA elevator doors.

- The ADA Coordinator for the Office of the Board of Supervisors is working with the Internal Services Department to adjust the elevator door closure timing.
- On March 1, 2011, the Office of the Board of Supervisors sent Ms. Teran a written response to make her aware of the County's resolution to her complaint.

2. Despite OAAC repeated efforts to induce support and approval to dedicate the Hall of Administration 2nd Floor Ramp in the name of Ernest T. Hamilton Jr., the unfortunate timing of the Civic Park construction project hindered the process.

The Commission communicated displeasure concerning the lack of a dedication and ribbon cutting and informed OAAC that you planned to have each Commissioner contact their respective Supervisors in an effort to demonstrate your desire to proceed with the dedication despite the construction project. OAAC has not been apprised of the results of this effort.

3. The Commission has made OAAC aware of two constituent complaints alleging ineffective communication for persons who are deaf or hard of hearing. These matters were addressed in the following manner:

Constituent A

- OAAC Contacted and provided the constituent an Informal Complaint form.
- Upon submission of the Informal Complaint OAAC contacted Community and Senior Services to inform them of the complaint and develop a plan of action.
- Fact finding.

- OAAC made a recommendation that CSS provide the constituent the requested meeting with a qualified/certified interpreter.

- OAAC and CSS contacted the constituent to make her aware that her request was being granted and to schedule the requested meeting.

Constituent B

- Ms. Eisenberg informed the Commission that a constituent was having difficulty in obtaining captioning services at the Superior Court.

- OAAC has not been contacted by the constituent nor have we been provided contact information for the constituent.

Respectfully Submitted,

Angela Davis Date March 16, 2011