



Los Angeles County Board of Supervisors

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Mitchell H. Katz, M.D.
Director

John F. Schunhoff, Ph.D.
Chief Deputy Director

January 24, 2011

TO: Each Supervisor

FROM: Mitchell H. Katz, M.D. *Mitchell H. Katz*
Director

SUBJECT: **DHS COORDINATION FOR HOSPITAL-BASED AND
NON-HOSPITAL BASED OUTPATIENT AND
ANCILLARY SERVICES**

On December 14, 2010, your Board approved a motion by Supervisor Antonovich instructing the Interim Director of Health Services to report back on the following: 1) Evaluate the coordination of care between hospital and non-hospital based outpatient programs for prescriptions and ancillary services on a system-wide basis; and 2) Report back to the Board in 30 days with the findings and corrective actions resulting from this evaluation.

Currently Department of Health Services (DHS) facilities work with patients on a case-by-case basis to overcome challenges in coordinating care. When appropriate, case managers are assigned to assist in the treatment and coordination of care.

In addition, senior management, in conjunction with the DHS Pharmacy Director, is collecting patient origin zip code and volume data of patients residing in the High Desert area who regularly receive pharmaceuticals from OVMC. DHS has established mail delivery of prescriptions to patients who cannot travel to a treatment facility.

DHS is pursuing a system-wide solution to coordination of primary care, specialty care and access to hospital-based specialty care as part of its ambulatory care restructuring efforts. We will report further progress on this as we report on our ambulatory care work over the next six months.

If you have any questions or need additional information please let me know.

MHK:pm

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors

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To ensure access to high-quality, patient-centered, cost-effective health care to Los Angeles residents through direct services at DHS facilities and through collaboration with community and university partners.

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