COUNTY OF LOS ANGELES
DEPARTMENT OF AUDITOR-CONTROLLER

KENNETH HAHN HALL OF ADMINISTRATION
500 WEST TEMPLE STREET, ROOM 525
LOS ANGELES, CALIFORNIA 90012-3873
PHONE: (213) 974-8301 FAX: (213) 626-5427

WENDY L. WATANABE
AUDITOR-CONTROLLER

MARIA M. OMS
CHIEF DEPUTY

ASST. AUDITOR-CONTROLLERS

ROBERT A. DAVIS
JOHN NAIMO
JUDI E. THOMAS

December 2, 2010

TO: Supervisor Gloria Molina, Chair
Supervisor Mark Ridley-Thomas
Supervisor Zev Yaroslavsky
Supervisor Don Knabe
Supervisor Michael D. Antonovich

FROM: Wendy L. Watanabe
Auditor-Controller

SUBJECT: **THE RESOURCES COMPANY'S EVIDENCE-BASED PRACTICES TRAINING FINAL STATUS REPORT – 1/1/2010 to 6/30/2010**

On December 4, 2007, your Board approved a contract (Contract No. 76405) between the Probation Department (Probation) and The Resources Company (TRC) to provide Evidence-Based Practices (EBP) training to Probation staff. The total contract amount after amended in November 2008, was $439,011. In addition, your Board directed the Chief Executive Officer (CEO), in conjunction with the Auditor-Controller (A-C), to provide quarterly status reports on the progress of TRC in achieving the contract's deliverables.

Your Board also directed the quarterly reports to include: 1) an update on Probation's overall training efforts related to EBP and 2) an update on the number of staff, youth, and community-based organizations (CBOs) that have been trained by TRC on EBP, along with the associated costs. This is our last status report which covers training activity through June 30, 2010, when the contract expired.

TRC's Contract Deliverables Review Summary

TRC did not complete all the contract deliverables required during the contract term because Probation suspended the contract due to budgetary concerns. Probation appropriately paid for all contract deliverables that TRC completed. Since the inception of Contract No. 76405 (from December 2007 through June 2010), TRC completed 43 (78%) of the 55 required training sessions covering 25 topics. Approximately 705

attendees completed the training (Attachment I). Probation paid TRC $349,865 (72%) of their total contract amount of $489,011.

Probation's Overall EBP Training Efforts

Probation conducted a total of 84 EBP training sessions from January 2010 through June 2010. Approximately 1,700 Probation managers and staff attended the training. The sessions covered 24 different EBP topics (Attachment II). We reviewed the sign-in sheets for 10 (12%) of the 84 training sessions and confirmed that the number of attendees reported in Probation's training records matched the numbers listed on the sign-in sheets.

Overall, since December 2007, Probation conducted a total of 444 EBP training sessions that 7,875 staff from Probation attended (Attachment III).

From January 2010 through June 2010, Probation also provided training to 139 managers and staff from at least 46 different CBOs (Attachment IV). Since January 2006, 1,217 managers and staff from at least 144 different CBOs received training covering 13 different topics (Attachment V).

Review of Report

Please call me if you have any questions or require additional information, or your staff may contact Don Chadwick at (213) 253-0301.

WLW:MMO:JET:DC:AA:gh

Attachments

c: William T Fujioka, Chief Executive Officer
Sachi A. Hamai, Executive Officer, Board of Supervisors
Donald H. Blevins, Chief Probation Officer
Public Information Office
Audit Committee

Los Angeles County Probation Department
EBP Training of Probation Staff by TRC for Contract No. 76405
December 2007 through June 2010

Bureau / Topic	Certification Number	No. Sessions	No. Hours Per Session	Total No. Attendees	Total Class Hrs. Attended ¥
Evidence-Based Practices for Trainers	0015-039946	1	16	17	272
Thinking for a Change	0015-039947	2	32	26	804
Core Correctional Practices	0015-039984	1	32	17	548
Motivational Interviewing Training for Trainers	0015-039985	1	40	17	676
Girls Moving On	0015-040288	1	40	15	551
Core Correctional Practices (Observation)	0015-040715	4	20	68	1,360
Motivational Interviewing (Observation)	0015-040721	4	20	68	1,360
The Role of Evidence Based Management	0015-041364	2	16	29	464
Getting Motivated to Change	0015-044928	5	4	64	256
Teaching Pro-Social Skills/ART	0015-045385	3	16	87	1,392
Teaching Pro-Social Skills/ART (Booster Training)	0015-045419	1	8	26	208
Principles of Effective Correction Intervention and EBP	0015-047896	2 σ	8	29	232
Structured Psychotherapy for Adolescents Responding to Chronic Stress (SPARCS) - Clinical Training	0015-048336	1	16	22	336
Structured Psychotherapy for Adolescents Responding to Chronic Stress (SPARCS)	0015-048431	1	16	13	208
Getting Motivated to Change - T4T	0015-048558	1	8	17	136
CBT Small Group Facilitation Skills	0015-048568	1	16	19	296
Cognitive Behavioral Intervention, Theory & Practice	0015-048785	1 σ	24	13	312
Motivational Interviewing Treatment Integrity (MITI-T4T)	0015-048904	1	40	16	624
Motivational Interviewing - Master Trainer	0015-048907	1	40	13	504
Advancing Skill Sets and Interaction Styles of the Security & Support Team (ASSISST)	0015-049049	2	24	41	972

¥ The total class hours attended does not always equal the number of hours per session multiplied by the total number of attendees because some employees did not attend the entire training session.

σ TRC did not provide documentation to identify the attendees. However, Probation managers at the training locations confirmed that TRC completed the training.

Los Angeles County Probation Department
EBP Training of Probation Staff by TRC for Contract No. 76405
December 2007 through June 2010

Bureau / Topic	Certification Number	No. Sessions	No. Hours Per Session	Total No. Attendees	Total Class Hrs. Attended ¥
Core Correctional Practices - Master Trainer	0015-049152	1	40	14	525
Teaching Pro-Social Skills Agency Training for Trainers	0015-052340	1	16	10	160
Core Correctional Practices - Technique	N/A	1	40	17	680
Introduction to Motivational Interviewing - Technique	N/A	1	40	17	680
Thinking for a Change (Booster Training)	N/A	3	24	30	720
Total		43	N/A	705	14,276

¥ The total class hours attended does not always equal the number of hours per session multiplied by the total number of attendees because some employees did not attend the entire training session.

Attachment II

Los Angeles County Probation Department
EBP Training of Department Staff (excluding TRC Training for Contract No. 76405)
January 2010 to June 2010

Topic	Instructor	Certification Number	No. Sessions	No. Hours Per Session	Total No. Attendees	Total Class Hrs. Attended ¥
Levels of Service-Case Management Inventory	Probation Staff	0015-040104	1	32	1	32
Teaching Pro-Social Skills/ART/Clinical Training	Probation Staff	0015-045385	9	32	92	1,456
Motivational Interviewing	Probation Staff	0015-048078	4	40	128	2,380
Core Correctional Practices	Probation Staff	0015-048079	6	40	189	3,581
Introduction to Motivational Interviewing	Probation Staff	0015-048860	3	40	157	1,112
MI Counseling Skills-Phase 1 Booster	Probation Staff	0015-050705	11	8	229	1832
Core Correctional Practices	Probation Staff	0015-050715	5	20	102	1,980
Core Correctional Practices	Probation Staff	0015-050869	9	8	214	1,712
Teaching Pro-Social Skills (TPS) Agency	Probation Staff	0015-052340	1	16	11	176
Skills Streaming	Probation Staff	0015-052765	3	8	119	952
Making It Through (MIT) - Training for Trainers: Counseling Skills - Phase 1 Boost	Probation Staff	0015-053525	1	20	4	80
LARRC Recidivism Risk Levels and Case	Probation Staff	0015-053854	2	8	28	220
MI: MGR Series-Phase 1 Booster	Probation Staff	0015-054101	1	8	2	16
WRE-MITI 3.1 Coding for Motivational Interviewing	Vendor	0015-054587	1	16	1	16
Level of Service/Case Management Inventory	Probation Staff	0015-054737	8	8	147	1,176
WRE-An Introduction to Motivational Interviewing	Vendor	0015-054884	1	16	1	16
Getting Motivated to Change	Probation Staff	0015-054928	7	4	158	631
Aggression Replacement Training/Teaching	Probation Staff	0015-055419	2	8	23	184
MI: MGR Series-Intro to MI-Part 1	Probation Staff	0015-055439	2	8	10	80
MI: MGR Series-Intro to MI-Part 2	Probation Staff	0015-055445	1	8	4	32
WRE-Functional Family Therapy	Vendor	0015-056634	1	4	1	4
Introduction to Motivational Interviewing	Probation Staff	0015-058420	3	8	76	608
Intorduction to Evidence Based Practice	Probation Staff	0015-059187	1	4	4	16
Core Correctional Practices	Probation Staff	0015-058079	1	20	1	8
Total			84	N/A	1,702	18,300

¥ The total class hours attended does not always equal the number of hours per session multiplied by the total number of attendees because some employees did not attend the entire training session.

Los Angeles County Probation Department
EBP Training of Department Staff (excluding TRC Training for Contract No. 76405)
December 2007 to June 2010

Topic	Instructor	Certification Number	No. Sessions	No. Hours Per Session	Total No. Attendees	Total Class Hrs. Attended ¥
Standardized Juvenile Offender	Vendor	0015-026073	4	24	77	1,748
Standardized Juvenile Offender LARRC	Probation Staff	0015-026073	9	24	192	4,541
Standardized Juvenile Offender	Probation Staff	0015-026074	1	24	21	488
Standardized Juvenile Offender Assessment	Probation Staff	0015-026552	1	24	14	336
LEAPS Curriculum And The LARRC	Probation Staff	0015-036749	3	4	62	248
LEAPS Training	Probation Staff	0015-037944	7	8	146	1,168
Intro To Motivational Interviewing	Probation Staff	0015-038420	10	8	207	1,648
Implementing Evidence Based Practices	Probation Staff	0015-039946	23	4	435	1,740
Implementing Evidence Based Practices	TRC/Probation Staff	0015-039946	16	4	309	1,236
Motivational Interviewing-Training	Probation Staff	0015-039985	1	40	19	760
Levels Of Service/ Case Management	TRC	0015-040104	6	32	106	3,208
Levels Of Service/Case Management Inventory	Probation Staff	0015-040104	6	32	76	2,352
Motivational Interviewing	Probation Staff	0015-040705	20	8	451	3,608
Motivational Interviewing & The Stages	Probation Staff	0015-040708	4	4	36	144
Core Correctional Practices	Probation Staff	0015-040715	57	20	869	17,031
Motivational Interviewing For Camp Staff	Probation Staff	0015-040721	40	20	536	10,571
Core Correctional Practices	Probation Staff	0015-040869	22	8	394	3,136
Motivational Interviewing For Camp Staff	Probation Staff	0015-042184	8	12	177	2,084
LARRC Recidivism Risk Levels And Case	Probation Staff	0015-043586	7	4	34	131
LARRC Recidivism Risk Levels And Case	Vendor	0015-043586	2	4	53	212
IFT-Levels Of Service Inventory (LS/CMI)	Probation Staff	0015-043726	1	2	26	52
Aggression Replacement Training/Teaching	Probation Staff	0015-045385	17	16	189	2,984
Aggression Replacement Training/Teaching	Probation Staff	0015-045419	2	8	23	184
Cognitive Behavioral Intervention	TRC	0015-046130	2	16	22	336
WRE-Evidence Based Correctional Program	Vendor	0015-046370	1	20	1	20

¥ The total class hours attended does not always equal the number of hours per session multiplied by the total number of attendees because some employees did not attend the entire training session.

Los Angeles County Probation Department
EBP Training of Department Staff (excluding TRC Training for Contract No. 76405)
December 2007 to June 2010

Topic	Instructor	Certification Number	No. Sessions	No. Hours Per Session	Total No. Attendees	Total Class Hrs. Attended ¥
WRE-Motivational Interviewing	Vendor	0015-047620	1	24	1	24
Levels Of Service/Case Management Inventory	Probation Staff	0015-047804	8	8	148	1,184
Motivational Interviewing	Probation Staff	0015-048078	15	20	585	11,388
Core Correctional Practices	Probation Staff	0015-048079	25	20	740	14,062
Evidence Based Practices Current Trends	Probation Staff	0015-048286	1	8	42	332
Static 99	Probation Staff	0015-048691	1	8	40	320
Introduction To Motivational Interviewing	Probation Staff	0015-048860	41	20	666	13,004
Core Correctional Practices-Master Training	Probation Staff	0015-049152	2	40	31	1,230
Functional Family Probation Services	Vendor	0015-049279	1	14	19	249
WRE-Multi-Systemic Therapy (MST)	Vendor	0015-049417	1	3	3	9
WRE-M.I.N.T. Training For Trainers	Vendor	0015-049979	1	20	1	20
Spousal Abuse Risk & Assessment	Vendor	0015-050650	1	8	46	368
WRE-Functional Family Therapy Conference	Vendor	0015-051043	1	20	2	40
WRE-Functional Family Probation Training	Vendor	0015-051199	1	9	14	126
WRE-Multidimensional Treatment Foster Care	Vendor	0015-051336	1	10	2	20
WRE-Behavior Change Phase of Functional	Vendor	0015-051420	1	14	9	126
Introduction To Motivational Interviewing	Probation Staff	0015-051771	2	40	32	1,276
Skill Streaming	Probation Staff	0015-052765	7	8	191	1,542
MIT-T4T: Counseling Skills-Phase 1 Boost	Probation Staff	0015-053525	2	20	12	240
WRE-Countywide Chronic Truancy Symposium	Vendor	015-050104	1	7	12	84
IFT-MI-T4T:MITI Coding Feedback & Coaching	Probation Staff	015-052367	6	2	27	54
LARRC Recidivism Levels and Case	Probation Staff	015-053854	2	8	28	220
MI: Mgr Series-Phase I Booster	Probation Staff	015-054101	1	8	2	16
WRE-MITI 3.1 Coding for Motivationa Interviewing	Vendor	015-054587	1	16	1	16
Level of Service/Case Management Inventory	Probation Staff	015-054737	8	8	147	1,176

¥ The total class hours attended does not always equal the number of hours per session multiplied by the total number of attendees because some employees did not attend the entire training session.

Los Angeles County Probation Department
EBP Training of Department Staff (excluding TRC Training for Contract No. 76405)
December 2007 to June 2010

Topic	Instructor	Certification Number	No. Sessions	No. Hours Per Session	Total No. Attendees	Total Class Hrs. Attended ¥
WRE-An Introduction to Motivational Interviewing	Vendor	015-054884	1	16	1	16
Getting Motivated to Change	Probation Staff	015-054928	7	4	158	631
MI: Mgr Series-Intro to MI-Part I	Probation Staff	015-055439	2	8	10	80
MI: Mgr Series-Intro to MI-Part II	Probation Staff	015-055445	1	8	4	32
WRE-Functional Family Therapy	Vendor	015-056634	1	4	1	4
Introduction to Evidence Based Practices	Probation Staff	015-059187	1	4	4	16
Thinking for a Change	TRC	015-059947	2	32	26	804
Core Correctional Practices	TRC	015-059984	1	36	17	548
Static-99 Train The Trainers Course	Vendor	0767-4503	1	12	5	60
JSORRAT-II Train The Trainers Course	Vendor	0767-5988	1	7	2	14
Motivational Interviewing	Vendor	0966-042556	7	8	103	820
Motivational Interviewing	Vendor	2186-039812	4	8	120	960
Core Correctional Practices	Vendor	2186-048788	4	8	126	1,008
Individual And Group Cognitive-Behavioral	Vendor	3332-029070	1	16	1	16
Levels of Service/Case Management	Vendor	M15-0104	1	32	1	8
Core Correctional Practices	Probation Staff	M15-0715	1	20	1	8
Motivational Interviewing for Camp Staff	Probation Staff	M15-0721	2	20		16
Core Correctional Practices 20 hrs	Probation Staff	M15-8079	3	20	3	16
Level of Service/Case Management Invento	Probation Staff	O15-050104	1	32	16	488
			444*	N/A	7,875	112,637

¥ The total class hours attended does not always equal the number of hours per session multiplied by the total number of attendees because some employees did not attend the entire training session.

* The total number of training sessions report here excludes 90 training sessions that Probatin incorrectly reported during previous status reports. Specifically, Probation inadvertently included the training sessions for some non-EBP topics.

Attachment IV

Los Angeles County Probation Department
EBP Training of CBO Staff
January 2010 to June 2010

Topic	Legend	No. CBOs Represented	No. Hours Per Session	Total No. Attendees	Total Class Hrs. Attended
Core Correctional Practices	CCP	20 β	4	57	228
Implementing Evidence-Based Practices	EBP	23	4	37	148
Motivational Interviewing	MI	11	4	17	68
Teaching Pro-Social Skills	TPS	10	4	28	112
Totals		(a)	N/A	139	556

(a) At least 46 different CBOs attended the EBP training sessions including 11 that had current contracts with Probation.

β One attendee did not identify the name of their CBO. Therefore, the total number of CBOs represented may be understated.

Los Angeles County Probation Department
EBP Training of CBO Staff
January 2006 to June 2010

Topic	Legend	No. CBOs Represented	No. Hours Per Session	Total No. Attendees	Total Class Hrs. Attended ¥
Adolescent Stages of Development	ASD	9	8	140	1,120
CBO Tracking System	CBO-TS	15	2	89	178
Core Correctional Practices	CCP	52 ß	4	140	560
Implementing Evidence-Based Practices	EBP	53	4	105	420
FFT/MST (Overview)	FFT/MST	9	4	70	280
Getting Motivated To Change	GMTC	39	4	50	200
Best Practices Orientation for High Risk, High Need Youthful Offenders	HRHN	11	2	61	122
Motivational Interviewing	MI	66 ß	4	167	668
Parent Project	PP	8	40	32	1,280
Strength-Based Case Management	SBCM	14	8	70	560
Social Learning Model Training	SLM	10	7	78	566
Teaching Pro-Social Skills	TPS	45 ß	4	125	500
Why Evidence-Based Practices	WEBP	14	8	90	720
Totals		(a)	N/A	1,217	7,174

¥ The total class hours attended does not always equal the number of hours per session multiplied by the total number of attendees because some employees did not attend the entire training session.

ß The attendees did not always identify the name of their CBO. Therefore, the total number of CBOs represented may be understated.

(a) At least 144 different CBOs attended the EBP training sessions including 25 that had current contracts with Probation.