

AMENDMENT BY SUPERVISOR DON KNABE

August 17, 2010

I would like to add a friendly amendment. I agree with the Abaris report's recommendation on the need and use of dashboard reports so that this Governing Body, the Chief Executive Office, the Department of Health Services and its hospital management and employees can quantify and determine the quality of care provided in their hospitals. However, the need to know how we are doing and what needs to be done further is not limited to just this group. Our taxpayers who pay for these services and our consumers who use our system of care also have a right to know. They should have access to our dashboard reports.

In response to the Abaris recommendation number five on the need to create dashboard reports, I commend the Department of Health Services' response that it plans to include a public "Quality and Patient Safety "website. It clearly is a step in the

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right direction. With the coming of health care reform, and the choice our patients will have to go elsewhere for their health care, we will need to compete to keep our patient base. We must therefore be able to demonstrate that the quality of our services is good and that we are willing to be held accountable for the care delivered throughout our system. We must be willing to be more transparent of our operations and of our commitment to creating a culture of quality health care that strives for continuing improvement.

I, THEREFORE, MOVE, that the Board of Supervisors instruct the Chief Executive Officer to:

1. Support the Department of Health Services' efforts to create a public "Quality and Patient Safety" web site, and
2. Where applicable, define our goal and compare the quality measurements used to evaluate each of our County hospitals against established state and national standards and,
3. Gather a focus group of patient care advocates to help develop the presentation of the dashboard data so that it is clear, understandable, and timely with a narrative that explains in lay person's language the significance of the data presented and actions taken should we ever fall below acceptable standards and,

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4. Promote the concept that public reports must be designed to be meaningful to lay people as well as professionals and to use said focus group to guide the Department of Health Services in that direction, and
5. Report back within sixty days with an implementation plan and timetable for full completion of these tasks.