BOARD OF SUPERVISORS

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THOMAS L. GARTHWAITE, M.D.
Director and Chief Medical Officer

COUNTY OF LOS ANGELES
DEPARTMENT OF HEALTH SERVICES
313 N. Figueroa, Los Angeles, CA 90012
(213) 240-8101

November 17, 2005

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

APPROVAL OF ANNUAL REPORT FOR FISCAL YEAR 2003-04
FOR THE MEDICAID DEMONSTRATION PROJECT
(All Districts) (3 Votes)

IT IS RECOMMENDED THAT YOUR BOARD:

Approve the attached Annual Report for Fiscal Year 2003-04 for the Medicaid Demonstration Project, and authorize the Director of Health Services, or his designee, to submit the Annual Report to the California Department of Health Services for transmittal to the Centers for Medicare and Medicaid Services.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION:

The recommended action requests that the Board approve and instruct the Director of Health Services to submit the Annual Report (Report) for Fiscal Year (FY) 2003-04 to the California Department of Health Services (State) for transmittal to the Centers for Medicare and Medicaid Services (CMS).

The Department of Health Services (Department) is required to submit reports on a quarterly and annual basis to the State and CMS describing the progress made by the Department in meeting the goals of the Medicaid Demonstration Project (Demonstration Project).

FISCAL IMPACT/FINANCING:

Submission of the Report has no fiscal impact.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS:

The County is required to submit reports to the State and CMS on a quarterly and annual basis on the progress of the Department in meeting the goals and requirements under the Demonstration

Project. On December 8, 1998, the Board instructed the Department to submit progress reports to the Board prior to submission to the State and CMS.

The Report covers the period July 1, 2003 through June 30, 2004. The Report focuses on major highlights in the critical areas of ambulatory care visits, Federally Qualified Health Centers, Outreach and Enrollment, Medi-Cal enrollments, Clinical Resource Management, and the Workforce Development Program, as well as information on referral center workload. The County has met all current expectations in accordance with State and federal requirements and is, therefore, in full compliance. Information in the Report has been validated by the Department's Audit and Compliance Division.

CONTRACTING PROCESS:

The contracting process is not applicable to the Report.

IMPACT ON CURRENT SERVICES (OR PROJECTS):

The Report does not have an impact on current services or projects.

When approved, this Department requires three signed copies of the Board's action.

Respectfully submitted,

Thomas L. Garthwaite, M.D.
Director and Chief Medical Officer

TLG:lb
Medicaid Demo Annual Report.lb.wpd

Attachment (1)

c: Chief Administrative Officer
County Counsel
Executive Officer, Board of Supervisors

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
WDP (Continued)			• 5 dislocated employees completed the Medical Records Coder Training Program and participated in an examination review course to prepare them for the Certified Coding Specialist examination ▪ A total of 24 Patient Financial Services employees completed a 2-day training on the topic of health coverage programs for uninsured and low-income customers. ▪ A total of 1,127 DHS employees completed a 2-day training on the topic of influencing through communications. ▪ WDP consultants provided a draft report of their recently conducted updated labor market analysis. The draft report is currently under review by WDP, Union, and County representatives. The final report will assist the WDP in the development of training programs and/or adjustments to existing training programs.		√
		Commencing December 1, 2001, the County must provide State DHS with **annual** reports concerning the Workforce Development Program, which include timetables, benchmarks goals, and planned activities based on updated information from its labor market analysis (as updated) regarding the training needs within the County DHS, as well as how the program may be adjusted to meet the changing needs.			
		The County will provide the State DHS with an Annual Report for FY 2000-01.		The County met its obligation to submit an annual report concerning the WDP for the period of July 1, 2000 through June 30, 2001 to the State DHS by the December 1, 2001 due date.	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
WDP (Continued)		The County will provide the State DHS with an Annual Report for FY 2001-02.		On December 18, 2002, the County met its obligation to submit to the State DHS an annual report concerning the WDP for the period of July 1, 2001 through June 30, 2002.	√
		The County will provide the State DHS with an Annual Report for FY 2002-03.		On December 19, 2003, the County met its obligation to submit to the State DHS an annual report concerning the WDP for the period of July 1, 2002 through June 30, 2003.	√
		The County will provide the State DHS with an Annual Report for **FY 2003-04**.			
		The County will provide the State DHS with an Annual Report for **FY 2004-05**.			
		During the Waiver Extension, the County must make at least $13.3 million available to fund workforce training needs as identified in the final work plan.	The County matching contribution of $13.3 million for the WDP is restricted to providing training for dislocated workers. However, due to the small number of layoffs at DHS, the WDP has only enrolled and is training six dislocated workers. Discussions will need to be conducted at the appropriate County, State, and Federal levels to resolve the issue of local or County matching funds. Cumulatively through FY 2003-04, the WDP has spent $1.3 million in State Discretionary funds and County matching Local Formula funds. Access to the Local Formula funds has been limited due to the restriction that these funds be used exclusively to train dislocated workers. Los Angeles County Department of Health Services has experienced minimal layoffs during FYs 2001-02 through FY 2003-04.	The Los Angeles County Board of Supervisors (Board) approved the County's FY 2001-02 Budget which included an allocation of $2,529,000 in Workforce Investment Act (WIA) Dislocated Worker funds from the County's Department of Community and Senior Services FY 2001-02 budget to implement the First Year Workplan of the WDP. The Board approved the FY 2002-03 Budget for the WDP in the amount of $6.6 million that included $4.6 million in Discretionary grant and Formula funds and $2 million in carryover funds from FY 2001-02. The Board approved the FY 2003-04 Budget for the WDP in the amount of $7 million that included $5.4 in Discretionary grant funds and $1.6 million of carryover	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Enhanced Evaluation - Patient Assessment Survey (PAS)	County must conduct two statistically valid sample surveys of all individuals receiving care under the provisions of the project.	Results of the first survey must be provided to CMS within one quarter after all elements of the survey are completed, but not later than June 30, 2002.		On December 4, 2001, County DHS submitted a revised timeline to the State DHS reflecting projected delays in submission of progress reports. State DHS and CMS acknowledged the revised timeline for submission of the PAS Initial Progress Report by August 30, 2002, and the PAS Final Report by March 30, 2003.	√
		The County DHS must submit the Patient Assessment Survey Initial Progress Report to the State DHS by August 30, 2002.		The Patient Assessment Survey Initial Progress Report was submitted to the State DHS on August 21, 2002. The report summarized survey progress to date and included detailed information on the survey methodology, number of participating sites, number of patients surveyed, and response rates.	√
		The County DHS must submit the Final Patient Assessment Survey Report to the State DHS by March 30, 2003.	The Patient Assessment Survey findings were presented to the Los Angeles County Board of Supervisors at their July 1, 2003 meeting.	The Final Patient Assessment Survey Report was submitted to the State DHS on June 2, 2003. The report and fact sheets are available on the County of Los Angeles Department of Health Services Office of Planning website at http://www.ladhs.org/planning The following fact sheets were finalized and posted on the Los Angeles County DHS website: • Describing the Population • Access to Health Care • Patient Satisfaction • Quality and Processes of Care for Common Medical Conditions • Prevention Health Services • Interpreter Services • Adult Health Behavior and Provider Screening and Counseling	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Enhanced Evaluation - Patient Assessment Survey (PAS) (Continued)		The results of the second survey must be provided to CMS by **June 30, 2004.**	During the third quarter of FY 2003-04, the County began preparing a sole-source agreement to conduct the second Patient Assessment Survey. On June 15, 2004, the Los Angeles County's Board of Supervisors approved a sole-source agreement for consultant services with the Regents of the University of California, Los Angeles to conduct the second Patient Assessment Survey.	On May 7, 2004, the County submitted a letter to the State DHS notifying them that the results of the second survey would be submitted by June 30, 2005.	

Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ◆ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Annual Progress Report
(July 1, 2003 through June 30, 2004)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Quality Assurance/ Quality Improvement	The County must implement a Quality Assurance and Improvement (QA/I) Plan.	During the Project Extension period, the County will implement a system-wide process to bring CHCs, Health Centers, and PPPs that score below the benchmarks for specific and overall quality assurance measures up to a level considered acceptable under the QA/I plan, as described in the Special Terms and Conditions.	During Fiscal Year (FY) 2003-04, the DHS Quality Improvement Committee (QIC) finalized and implemented performance indicators for the performance management system. The QIC selected the Asthma indicators for adults and children as the performance measure that would be applicable across the Department of Health Services and the Public Private Partnerships contractors. Through out the fiscal year data was collected and analyzed for the asthma-related indicators. During the later part of the fiscal year, it was determined that the data may not be reflective of actual performance for the PPP population due to the inability to capture admissions or emergency room visits from non-DHS facilities. During this period, the QIC began to evaluate the feasibility of collecting data for other indicators relative to both DHS and PPP population. The QIC established several subcommittees to address various issues throughout the healthcare system. The following describes the subcommittees and their charge: Emergency Medical Services (EMS) - formed to evaluate problem transfers via the EMS system and to provide quality reviews on related issues; Patient Safety - formed to focus attention on patient safety issues; and Intensive Care Unit (ICU) Best Practices - formed to develop and disseminate best practices for clinical care in the ICU.		

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County Financial Commitments	The County must appropriate and retain for use by County DHS for the demonstration related services a total of $300 million ($60 million allocated and retained for each State Fiscal Year [SFY]) of amounts received from the County's share of the November 1998 Master Settlement Agreement between California and the tobacco industry ("Tobacco Settlement Funds").	The County must appropriate and retain for use by County DHS for the demonstration related services $300 million in Tobacco Settlement funds as follows: SFY 2000-01: $60 million SFY 2001-02: $60 million SFY 2002-03: $60 million **SFY 2003-04: $60 million** SFY 2004-05: $60 million			
		During SFY 2000-01, the County must appropriate and retain for use by County DHS for the demonstration related services $60 million in Tobacco Settlement funds.		At its September 12, 2000 meeting, the Los Angeles County's Board of Supervisors (BOS) approved an appropriation adjustment transferring $60 million in Tobacco Settlement funds to DHS for Fiscal Year (FY) 2000-01. On October 23, 2001, the BOS approved the year-end FY 2000-01 budget adjustment transferring surplus funds to the Hospital Enterprise Fund designation for DHS' use.	√
		During SFY 2001-02, the County must appropriate and retain for use by County DHS for the demonstration related services $60 million in Tobacco Settlement funds.		At its June 25, 2001 meeting, the BOS adopted the 2001-02 Proposed County Budget. The Proposed Budget appropriated $60 million in Tobacco Settlement funds to DHS for FY 2001-02. At its September 19, 2002 meeting, the BOS approved the FY 2001-02 year-end budget adjustment transferring surplus funds to the Hospital Enterprise Fund designation for DHS' use.	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County Financial Commitments (Continued)		During SFY 2002-03, the County must appropriate and retain for use by County DHS for the demonstration related services $60 million in Tobacco Settlement funds.		At its April 16, 2002 meeting, the BOS approved the FY 2002-03 Proposed County Budget. The Proposed Budget appropriates $60 million in Tobacco Settlement funds for DHS during FY 2002-03. At its September 16, 2003 meeting, the BOS adopted the FY 2002-03 Year-End budget adjustment transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.	√
		During SFY 2003-04, the County must appropriate and retain for use by County DHS for the demonstration related services $60 million in Tobacco Settlement funds.		At its April 29, 2003 meeting, the BOS adopted the FY 2003-04 Proposed County Budget. The Proposed Budget appropriated $60 million in Tobacco Settlement funds to DHS for FY 2003-04. At its September 28, 2004 meeting, the BOS adopted the FY 2003-04 Year-End budget adjustment transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.	√
		During **SFY 2004-05**, the County must appropriate and retain for use by County DHS for the demonstration related services $60 million in Tobacco Settlement funds.			

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County Financial Commitments (Continued)	The County must appropriate and retain for use by County DHS for the demonstration related services an additional total of $100 million of General Fund contributions.	The County must appropriate and retain for use by County DHS for the demonstration related services a total of $100 million of General Fund contributions as follows: SFY 2001-02: $10 million SFY 2002-03: $20 million **SFY 2003-04: $30 million** SFY 2004-05: $40 million			
		During SFY 2001-02, the County must appropriate and retain for use by County DHS for the demonstration related services $10 million in General Fund contributions.		At its April 24, 2001 meeting, the BOS adopted the FY 2001-02 Proposed County Budget. The Proposed Budget appropriated $10 million in General Fund contributions for DHS' use during FY 2001-02. At its October 1, 2002 meeting, the BOS adopted the FY 2001-02 Year-End budget adjustment transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.	√
		During SFY 2002-03, the County must appropriate and retain for use by County DHS for the demonstration related services $20 million in General Fund contributions.		At its April 16, 2002 the BOS adopted the FY 2002-03 Proposed County Budget. The Proposed Budget appropriated $20 million in General Fund contributions for DHS' use during FY 2002-03. At its September 16, 2003 meeting, the BOS adopted the FY 2002-03 Year-End budget adjustment transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
		During SFY 2003-04, the County must appropriate and retain for use by County DHS for the demonstration related services $30 million in General Fund contributions.		At its April 29, 2003 meeting, the BOS adopted the FY 2003-04 Proposed County Budget. The Proposed Budget appropriated $30 million in General Fund contributions for DHS' use during FY 2003-04. At its September 28, 2004 meeting, the BOS adopted the FY 2003-04 Year-End budget adjustment transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.	√
		During **SFY 2004-05**, the County must appropriate and retain for use by County DHS for the demonstration related services $40 million in General Fund contributions.			

S:\FY 2003-2004\FY 2003-04 Reports\Quarterly Reports\Annual Report & Other\11-01-04 Draft Report Annual FY 2003-04.doc

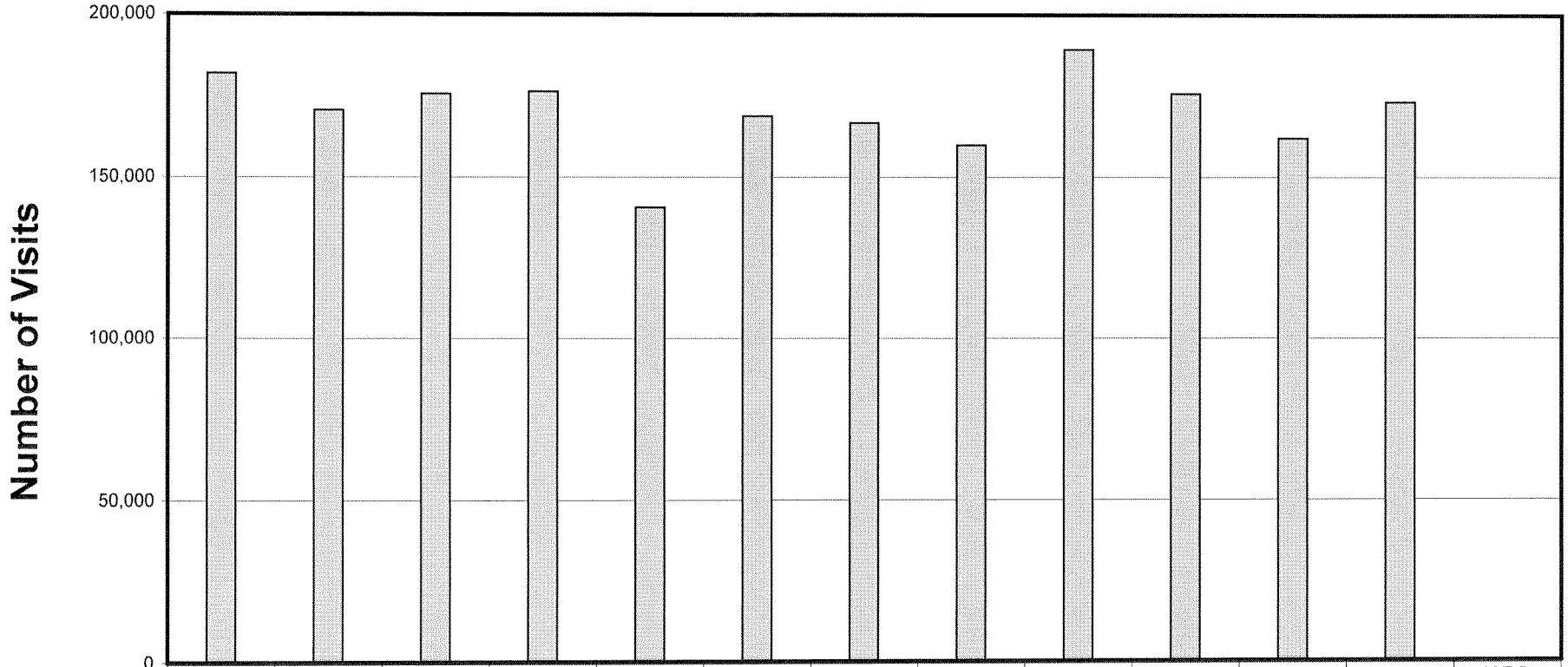
Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

County of Los Angeles ♦ Department of Health Services

DHS-Operated Sites Ambulatory Care Visits by Month

Fiscal Year 2003-04 First, Second, Third, and Fourth Quarters



	Jul 2003	Aug 2003	Sep 2003	Oct 2003	Nov 2003	Dec 2003	Jan 2004	Feb 2004	Mar 2004	Apr 2004	May 2004	Jun 2004	Y-T-D Total Visits
Actual Ambulatory Care Visits	181,836	170,682	175,720	176,447	140,619	168,862	166,819	159,900	189,389	175,919	162,042	173,342	2,041,577

Month

Source: County DHS QuadraMed Affinity System and Manual Logs through June 2004, as of March 7, 2005.

(Verified by Audit and Compliance 92705)

COUNTY OF LOS ANGELES - DEPARTMENT OF HEALTH SERVICES
VISITS BY PAYOR MIX
FISCAL YEAR 2003-04

AREA	MEDI-CAL	MEDICARE	INDIGENT	OTHER	TOTAL
OUTPATIENT *					
LAC+USC Medical Center	166,628	22,689	290,928	41,606	521,851
Harbor-UCLA Medical Center	93,870	25,094	146,649	9,158	274,771
MLK JR/Drew Medical Center	61,824	8,139	86,369	8,267	164,599
Rancho Los Amigos NRC	34,151	10,963	6,195	1,729	53,038
Olive View Medical Center	56,720	8,577	86,431	7,122	158,850
High Desert Health System	24,320	2,693	29,674	4,309	60,996
Total Hospital	437,513	78,155	646,246	72,192	1,234,105

* Excludes ER and Psychiatric ER. The visits by payor categories are estimates

COUNTY OF LOS ANGELES - DEPARTMENT OF HEALTH SERVICES
CHC& HC VISITS BY PAYOR MIX *
FISCAL YEAR 2003-04

CHC & HC AREA	MEDI-CAL	MEDICARE	INDIGENT	OTHER	TOTAL
NORTHEAST HEALTHCARE NETWORK					
El Monte CHC	15,349	3,102	69,099	12,507	100,057
Hudson CHC	30,930	3,635	107,851	15,631	158,047
La Puente HC	2,001	91	5,652	1,644	9,388
Roybal CHC	17,734	5,592	75,742	8,474	107,542
COASTAL AREA					
Bellflower HC	1,597	312	7,838	1,666	11,413
Long Beach CHC	10,650	3,458	54,062	2,438	70,608
Wilmington HC	6,002	1,206	17,068	1,492	25,768
SOUTHWEST					
Dollarhide HC	785	113	4,651	4,176	9,725
Humphrey CHC	20,113	5,147	81,008	32,182	138,450
					-
SAN FERNANDO VALLEY AREA					
Burbank HC	-	-	-	-	-
Glendale HC	1,910	561	8,622	1,580	12,673
Kennedy School Based	-	-	-	-	-
Mid Valley CHC	19,484	2,857	39,710	10,651	72,702
No Hollywood HC	-	-	-	-	-
San Fernando HC	10,128	1,498	12,988	3,819	28,433
Tujunga HC	-	-	-	-	-
Van Nuys HC	-	-	-	-	-
Vaughn Street School Based	184	-	4	854	1,041
ATENLOPE VALLEY AREA					
Antelope Valley HC	9,436	11	736	8,860	19,043
Lake Los Angeles	917	42	213	1,060	2,232
Littlerock	797	17	26	989	1,829
South Valley HC	17,344	853	2,614	17,709	38,520
					-

* The visits by payor are estimates.

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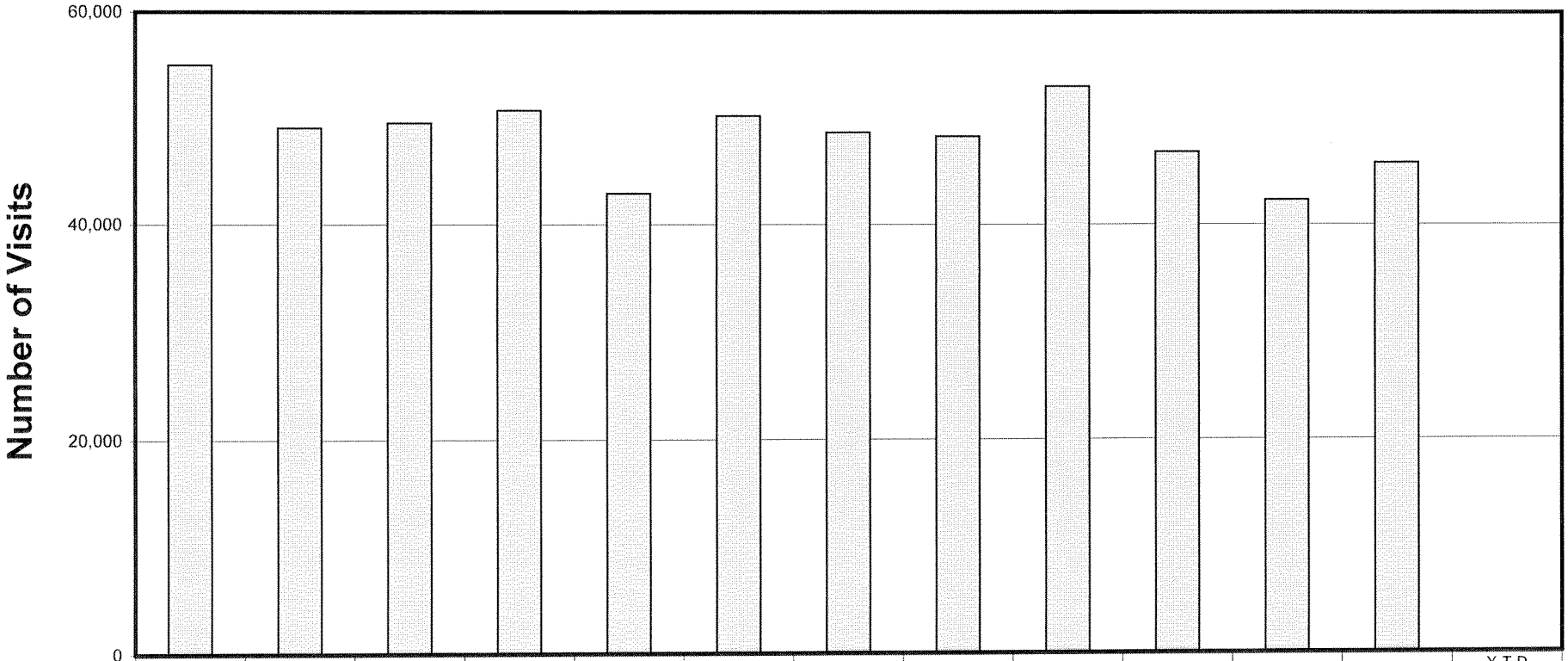
(Verified by Audit and Compliance 9/27/05)

County of Los Angeles ♦ Department of Health Services
PPP/GR Sites Ambulatory Care Visits by Month
Fiscal Year 2003- 04 First, Second, Third, and Fourth Quarters

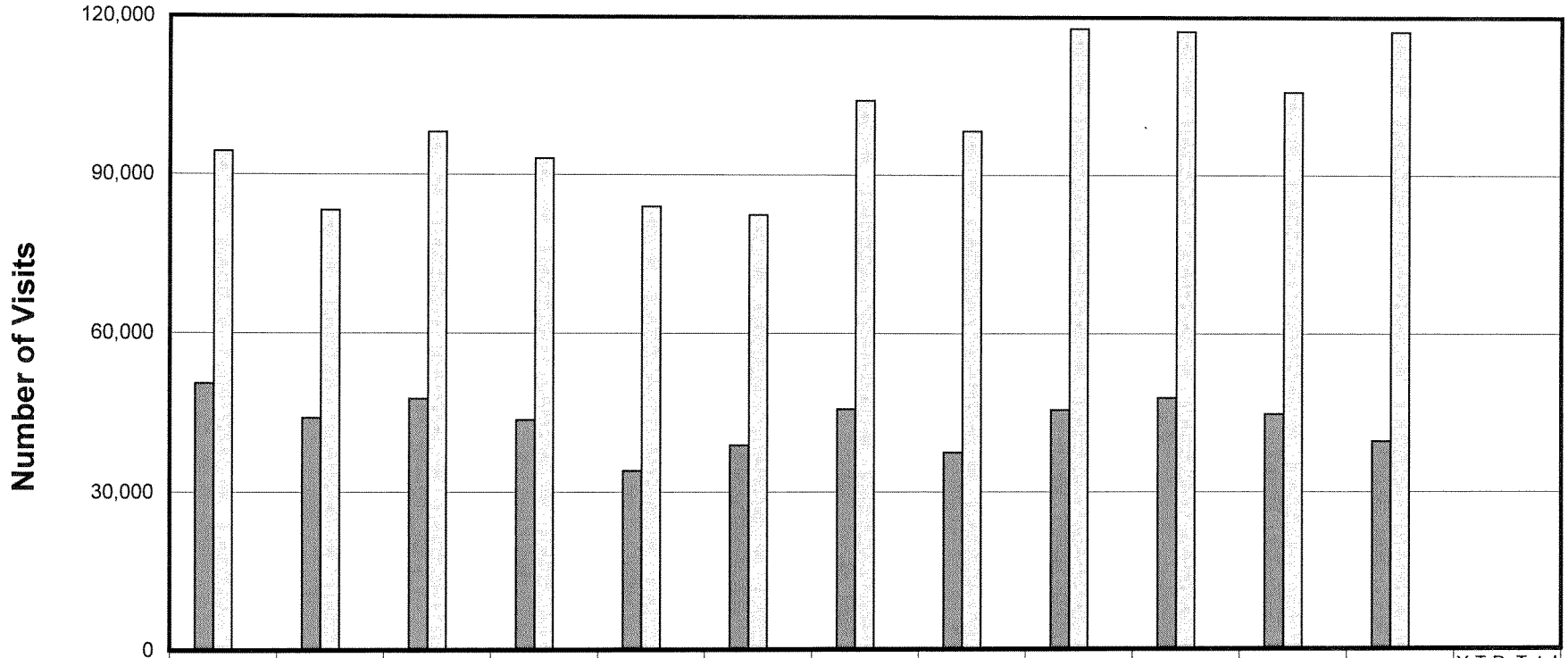


	Jul 2003	Aug 2003	Sep 2003	Oct 2003	Nov 2003	Dec 2003	Jan 2004	Feb 2004	Mar 2004	Apr 2004	May 2004	Jun 2004	Y-T-D Total Visits
Actual Visit Number	55,058	49,151	49,624	50,817	42,983	50,296	48,717	48,381	53,088	46,899	42,355	45,888	583,257

Source: Based on American Insurance Administrator's claims reported to the County DHS Data Warehouse as of March 17, 2005.

(Verified by Audit and Compliance 9/27/05)

Los Angeles County ♦ Department of Mental Health (DMH)
DMH Ambulatory Care Visits by Month
Fiscal Year 2003-04 First, Second, Third, and Fourth Quarters



	Jul 2003	Aug 2003	Sep 2003	Oct 2003	Nov 2003	Dec 2003	Jan 2004	Feb 2004	Mar 2004	Apr 2004	May 2004	Jun 2004	Y-T-D Total Visits
■ DMH-Operated Sites	50,532	44,022	47,646	43,645	34,069	38,908	45,695	37,461	45,535	47,813	44,775	39,623	519,724
□ DMH-Contracted Sites	94,375	83,216	98,108	93,102	83,982	82,376	104,098	98,339	117,899	117,327	105,768	117,289	1,195,879
Total DMH Visits	144,907	127,238	145,754	136,747	118,051	121,284	149,793	135,800	163,434	165,140	150,543	156,912	1,715,603

Month

Data Source: LAC-DMH Planning Division, as of January 24, 2005.
Description: This chart reflects the number of DMH ambulatory care visits reported during Fiscal Year 2003-04 First, Second, Third, and Fourth Quarters (July 2003 through June 2004).

LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2003-04 FIRST QUARTER (JULY 2003 THROUGH SEPTEMBER 2003)

Operations	Prov No.	Provider	200307					200308					200309				
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
DMH	1904	ANTELOPE VALLEY MHS	272	747	14	197	**1,230**	267	692	25	153	**1,137**	246	710	13	137	**1,106**
	1905	SANTA CLARITA VALLEY MH	165	626	9	444	**1,244**	184	581	6	397	**1,168**	196	532	2	414	**1,144**
	1906	EDMUND D. EDELMAN WESTSIDE	821	1,280	61	225	**2,387**	798	1,195	48	194	**2,235**	825	1,234	51	205	**2,315**
	1908	WEST CENTRAL FAMILY MHS	779	1,435	11	196	**2,421**	644	998	8	248	**1,898**	604	1,052	10	209	**1,875**
	1909	HOLLYWOOD MENTAL HEALTH	906	1,892	123	400	**3,321**	949	1,738	86	364	**3,137**	1,039	1,753	78	375	**3,245**
	1914	NORTHEAST MENTAL HEALTH	226	889	4	455	**1,574**	199	918	1	432	**1,550**	189	992	8	436	**1,625**
	1917	ARCADIA MHS	890	947	33	350	**2,220**	768	865	36	312	**1,981**	826	884	48	293	**2,051**
	1926	LONG BEACH CHILD & ADOL CLINIC	102	856	0	85	**1,043**	95	727	0	70	**892**	80	708	0	75	**863**
	1927	LONG BEACH MHS ADULT CLINIC	973	2,255	42	605	**3,875**	460	1,057	10	297	**1,824**	816	1,692	25	388	**2,921**
	1928	SAN PEDRO MENTAL HEALTH	282	951	49	355	**1,637**	251	903	40	385	**1,579**	257	913	28	319	**1,517**
	1930	RIO HONDO COMMUNITY MHC	673	1,050	89	341	**2,153**	590	917	80	303	**1,890**	619	943	68	320	**1,950**
	1935	SOUTH BAY MHS	500	952	33	467	**1,952**	406	793	22	430	**1,651**	591	971	21	498	**2,081**
	1938	COMPTON MENTAL HEALTH	375	373	17	221	**986**	276	312	19	151	**758**	536	676	30	229	**1,471**
	1939	SECTOR II AB3632 PROGRAM	164	145	0	8	**317**	139	102	0	18	**259**	166	169	0	12	**347**
	6840	SAN FERNANDO MHS	519	1,256	4	609	**2,388**	485	1,162	6	584	**2,237**	432	1,104	7	549	**2,092**
	6841	WEST VALLEY MENTAL HEALTH CTR	517	1,097	27	405	**2,046**	520	982	20	388	**1,910**	546	1,027	23	443	**2,039**
	6849	LA CENTRAL CONTINUING CARE SRV	85	110	1	4	**200**	70	67	0	2	**139**	91	99	1	1	**192**
	6857	ROYBAL FAMILY MHS	195	705	0	209	**1,109**	151	528	0	208	**887**	162	411	0	188	**761**
	6859	DMH AT HARBOR-UCLA MEDICAL CTR	1,030	2,003	89	538	**3,660**	932	1,822	91	571	**3,416**	1,005	1,788	86	490	**3,369**
	6864	AUGUSTUS F. HAWKINS COMP MHC	1,796	2,283	37	260	**4,376**	1,712	2,064	47	207	**4,030**	1,924	2,190	50	215	**4,379**
	7057	DOWNTOWN MENTAL HEALTH	754	674	16	501	**1,945**	714	597	15	538	**1,864**	648	536	20	699	**1,903**
	7064	COASTAL ASIAN PACIFIC MHS	86	628	4	138	**856**	66	548	0	131	**745**	75	617	0	151	**843**
	7171	COUNTYWIDE CHILDRENS CASE MNGM	582	1,055	0	106	**1,743**	534	860	0	104	**1,498**	611	937	0	96	**1,644**
	7175	CONTINUING CARE - METRO UNIT	48	13	1	6	**68**	27	16	0	4	**47**	26	17	0	2	**45**
	7191	EDMUND D EDELMAN W MHC CH & FM	217	330	0	32	**579**	168	280	0	23	**471**	225	270	0	40	**535**
	7207	LONG BEACH ASIAN PAC MH PROG	128	1,587	10	830	**2,555**	143	1,520	5	753	**2,421**	153	1,564	7	732	**2,456**
	7213	INTENSIVE CASE MGMT PROGRAM	5	59	0	0	**64**	7	82	0	0	**89**	9	60	0	0	**69**
	7216	SMART	100	108	2	18	**228**	82	89	7	17	**195**	117	121	6	10	**254**
	7217	M.E.T.	27	33	0	5	**65**	42	32	2	4	**80**	30	27	0	6	**63**
	7241	LAC-DMH OLDER ADULT SERVICES	71	97	41	56	**265**	69	91	24	71	**255**	103	113	10	104	**330**
	7267	LATINO MENTAL HEALTH	0	0	0	0	**0**	4	5	0	1	**10**	0	0	0	0	**0**
	7340	VALY COORDINATED CHILDRN	112	299	0	11	**422**	104	265	0	21	**390**	152	283	0	16	**451**
	7468	SAN ANTONIO MENTAL HEALTH CTR	182	915	0	506	**1,603**	151	792	0	436	**1,379**	166	942	0	602	**1,710**
DMH-Operated Sites		**Total**	**13,582**	**27,650**	**717**	**8,583**	**50,532**	**12,007**	**23,600**	**598**	**7,817**	**44,022**	**13,465**	**25,335**	**592**	**8,254**	**47,646**

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LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2003-04 FIRST QUARTER (JULY 2003 THROUGH SEPTEMBER 2003)

Operations	Prov No.	Provider	200307					200308					200309				
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
NGA	7111	1736 HOUSE	1	20	0	62	**83**	0	15	0	72	**87**	0	0	0	11	**11**
	7348	1736 FAM CRIS CTR-UNIVSTY VLAG	0	17	0	0	**17**	0	24	0	0	**24**	0	10	0	0	**10**
	7229	ALCOTT CENTER FOR MH SERVICES	41	681	13	52	**787**	26	655	22	52	**755**	43	695	26	44	**808**
	7184	ALMANSOR EDUCATION CENTER	73	126	0	5	**204**	46	76	0	1	**123**	75	113	0	10	**198**
	7368	ALMANSOR CLINICAL SERVICES	85	1,237	0	0	**1,322**	54	938	0	0	**992**	56	1,194	0	0	**1,250**
	7266	ASPEN HEALTH SERVICES	66	562	0	0	**628**	40	399	0	8	**447**	59	454	0	29	**542**
	7019	ASSOC LEAGUE OF MEX-AMER(AL	116	648	4	257	**1,025**	121	695	3	246	**1,065**	124	748	4	270	**1,146**
	7221	AVIVA CENTER	90	749	0	0	**839**	90	869	0	1	**960**	78	929	0	0	**1,007**
	7268	AVIVA CENTER CMH	36	767	0	0	**803**	36	739	0	4	**779**	35	869	0	8	**912**
	7281	HAMBURGER HOMES(PANORAMA CITY)	23	58	0	0	**81**	21	43	0	0	**64**	17	44	0	0	**61**
	7282	HAMBURGER HOMES(VAN NUYS)	0	39	0	0	**39**	0	39	0	0	**39**	0	45	0	0	**45**
	7494	AVIVA CENTER	24	144	0	0	**168**	35	82	0	3	**120**	71	115	0	4	**190**
	7218	BARBOUR & FLOYD, PARTNERS	54	305	9	1	**369**	36	189	4	0	**229**	72	373	5	2	**452**
	7300	CHILDREN BUREAU OF S. CALIF	52	655	0	2	**709**	27	546	0	4	**577**	59	576	0	4	**639**
	7301	CHILD BUREAU OF S CA-PALMDALE	3	113	0	0	**116**	2	176	0	0	**178**	2	183	0	0	**185**
	7302	CHILD BUREAU OF S CAL-SG VALY	38	380	0	0	**418**	28	434	0	0	**462**	20	453	0	0	**473**
	7350	CHILD BUREAU OF S CAL-LANCAST	31	535	0	0	**566**	32	520	0	0	**552**	29	490	0	0	**519**
	7473	CHILD BUREAU OF S CAL-LANCA DT	0	3	0	0	**3**	0	17	0	0	**17**	1	20	0	0	**21**
	7275	CHILDRENS INSTITUTE INTL	175	927	0	24	**1,126**	170	838	0	43	**1,051**	184	870	0	42	**1,096**
	7328	CHILDRENS INSTITUTE INTL	17	909	0	21	**947**	26	640	0	32	**698**	28	878	0	46	**952**
	7230	CLONTARF MANOR ARTESIA	0	676	5	19	**700**	0	525	4	9	**538**	0	673	4	13	**690**
	1977	COMMUNITY FAMILY GUID CTR	218	929	0	71	**1,218**	162	772	0	65	**999**	218	917	0	76	**1,211**
	7246	FAMILY & YOUTH STARS PROGRAM	45	413	0	7	**465**	48	378	0	6	**432**	56	408	0	8	**472**
	7471	COMMUNITY FAMILY GUIDANCE	36	291	0	0	**327**	40	257	0	6	**303**	43	304	0	8	**355**
	7102	DUBNOFF CENTER	159	440	0	7	**606**	165	398	0	5	**568**	190	357	0	4	**551**
	7050	EL CENTRO DE AMISTAD	25	94	0	32	**151**	26	128	0	46	**200**	35	98	0	43	**176**
	7371	EL CENTRO AMISTAD-SAN FERNANDO	38	212	0	0	**250**	33	140	0	0	**173**	29	112	0	0	**141**
	7173	ENKI LPVMHC - LA PUENTE	320	995	37	198	**1,550**	286	893	35	190	**1,404**	363	946	32	208	**1,549**
	7253	ENKI ELAMHS - COMMERCE	228	1,275	13	370	**1,886**	215	1,139	10	325	**1,689**	227	1,321	14	367	**1,929**
	7254	ENKI ELAMHS - BELL GARDENS	109	575	3	217	**904**	118	542	7	212	**879**	131	701	5	205	**1,042**
	7255	ENKI ELAMHS - PICO UNION	56	73	0	1	**130**	51	85	0	1	**137**	69	101	0	1	**171**
	7258	ENKI YOUTH & FAM SVCS-COVINA	162	1,200	0	143	**1,505**	152	1,124	0	135	**1,411**	177	1,271	0	151	**1,599**
	7360	ENKI-MARGARITA MENDEZ YTH & FA	189	920	0	173	**1,282**	165	700	0	148	**1,013**	146	752	0	144	**1,042**
	7452	ENKI YTH&FAM SRVS-PICO RIVERA	13	313	0	0	**326**	7	291	0	0	**298**	11	301	0	0	**312**
	7472	ENKI Y&F SRVS - BOYLE HEIGHTS	0	118	0	4	**122**	0	108	0	2	**110**	0	156	0	0	**156**
	7308	ENRICHMENT THROUGH EMPLOYMENT	24	54	2	5	**85**	27	39	8	6	**80**	21	36	4	7	**68**
	7248	EXODUS RECOVERY INC.	38	233	0	0	**271**	36	259	0	0	**295**	44	288	1	0	**333**
	7294	EXODUS RECOVERY	13	5	0	0	**18**	10	1	0	0	**11**	11	6	1	0	**18**

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LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2003-04 FIRST QUARTER (JULY 2003 THROUGH SEPTEMBER 2003)

Operations	Prov No.	Provider	200307					200308					200309				
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
	7385	EXODUS RECOVERY INC.	229	165	1	0	**395**	256	133	1	0	**390**	165	95	0	8	**268**
	7330	FOOTHILL FAMILY SRV - PASADENA	32	574	0	0	**606**	27	501	0	0	**528**	34	596	0	0	**630**
	7331	FOOTHILL FAMILY SRV - W COVINA	7	225	0	0	**232**	14	244	0	0	**258**	28	305	0	0	**333**
	7407	FOOTHILL FAMILY SRV - HUDSON	0	195	0	0	**195**	0	200	0	0	**200**	1	239	0	0	**240**
	7463	FOOTHILL FAMILY SRV - EL MONTE	24	693	0	0	**717**	53	613	0	0	**666**	42	556	0	0	**598**
	7249	THE GUIDANCE CENTER-SAN	26	103	0	0	**129**	34	84	0	0	**118**	39	111	0	0	**150**
	7263	THE GUIDANCE CENTER	6	38	0	0	**44**	6	46	0	0	**52**	15	70	0	0	**85**
	7279	THE GUIDANCE CTR SOC	17	236	0	8	**261**	36	146	0	19	**201**	38	265	0	24	**327**
	7280	THE GUIDANCE CTR NORTH LB	29	273	0	0	**302**	28	190	0	0	**218**	77	402	0	0	**479**
	7433	THE GUIDANCE CENTER	230	2,149	0	314	**2,693**	194	1,772	0	296	**2,262**	233	2,081	0	308	**2,622**
	7456	THE GUIDANCE CENTER MST	5	24	0	0	**29**	0	52	0	0	**52**	0	48	0	0	**48**
	7464	THE GUIDANCE CTR AVALON	11	70	0	0	**81**	10	40	0	0	**50**	16	45	0	0	**61**
	7006	HATHAWAY CHILDRENS SERVICES	251	1,300	0	305	**1,856**	242	1,037	0	329	**1,608**	284	1,320	0	301	**1,905**
	7278	HATHAWAY FAMILY RESOURCE	102	347	0	46	**495**	106	370	0	29	**505**	111	328	0	37	**476**
	7336	HATHAWAY CH & FAM (LV 12 GH)	54	258	0	1	**313**	48	303	0	0	**351**	87	355	0	0	**442**
	7245	HOMES FOR LIFE FOUNDATION	20	131	0	4	**155**	16	95	0	4	**115**	23	62	0	7	**92**
	7504	HOMES FOR LIFE FOUNDATION	0	55	0	0	**55**	0	39	0	0	**39**	0	53	0	0	**53**
	7506	HOMES FOR LIFE	2	30	0	0	**32**	1	18	0	0	**19**	8	37	0	0	**45**
	1972	INTERCOMMUNITY CHILD GUID CLNC	51	738	0	94	**883**	39	704	0	83	**826**	43	764	0	83	**890**
	7339	INTERCOMMUNITY CHILD GUID CTR	34	541	0	6	**581**	13	448	0	7	**468**	21	545	0	5	**571**
	7103	KOREAN YOUTH & COMM CTR,	2	24	0	6	**32**	0	8	0	8	**16**	3	88	0	16	**107**
	6870	LOS ANGELES CHILD GUID CLINIC	347	1,190	0	232	**1,769**	250	952	0	196	**1,398**	280	1,080	0	200	**1,560**
	7265	LA CHILD GUID-FAMILIES N TOUCH	3	5	0	0	**8**	0	0	0	0	**0**	0	0	0	0	**0**
	7276	LA CHILD GUIDANCE CRENSHAW	305	433	0	152	**890**	337	395	0	157	**889**	268	323	0	165	**756**
	7388	LOS ANGELES CHILD GUIDANCE	0	2	0	0	**2**	0	0	0	0	**0**	0	6	0	0	**6**
	7211	LAUSD 97TH STREET SCHOOL MHC	36	216	0	153	**405**	58	343	0	190	**591**	384	2,004	0	661	**3,049**
	7204	MH ASSOC IN LA CO (ANTELOPE)	30	220	1	0	**251**	40	272	0	0	**312**	73	287	2	1	**363**
	7212	MHA VILLAGE INTEGRATED SERVICE	614	1,471	60	47	**2,192**	570	1,253	36	38	**1,897**	594	1,388	35	54	**2,071**
	7422	MHA-TRANSITIONAL YOUTH PROGRAM	3	41	0	0	**44**	1	34	0	0	**35**	23	62	0	0	**85**
	6863	PENNY LANE	410	1,776	0	18	**2,204**	438	1,657	0	23	**2,118**	516	1,699	0	51	**2,266**
	7455	PENNY LANE	147	2,031	0	94	**2,272**	132	1,682	0	74	**1,888**	103	1,898	0	113	**2,114**
	7511	PENNY LANE	0	0	0	0	**0**	0	5	0	0	**5**	0	2	0	0	**2**
	7178	OCEAN PARK -DAY BREAK SHELTER	9	12	0	228	**249**	5	5	0	296	**306**	8	4	2	190	**204**
	1974	PACIFIC CLINICS	98	960	0	19	**1,077**	90	593	0	18	**701**	137	1,226	0	25	**1,388**
	1979	PACIFIC CLIN - E FOOTHILL GUID	118	684	28	21	**851**	107	609	20	17	**753**	102	633	20	18	**773**
	7101	ASIAN PACIFIC FAMILY CENTER	144	1,528	2	209	**1,883**	141	1,277	0	201	**1,619**	190	1,385	1	246	**1,822**
	7194	PACIFIC CLINICS-EL CAMINO MHC	222	1,465	76	530	**2,293**	178	1,186	64	504	**1,932**	193	1,214	62	561	**2,030**
	7197	PACIFIC CLINICS INC.-FAIR	217	934	35	36	**1,222**	212	927	39	37	**1,215**	340	1,005	40	50	**1,435**

LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
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Operations	Prov No.	Provider	200307					200308					200309				
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
	7198	PACIFIC CLINICS INC.-IRWINDAL	9	53	3	2	**67**	0	0	0	0	**0**	0	0	0	0	**0**
	7224	PACIFIC CLINIC ACT WEST COVINA	119	683	33	0	**835**	98	625	37	0	**760**	87	623	37	0	**747**
	7227	PACIFIC CLINICS EAST-YOUTH	110	369	0	0	**479**	128	403	0	25	**556**	303	491	0	12	**806**
	7251	PACIFIC CLINICS	106	133	2	0	**241**	88	139	6	0	**233**	89	121	1	0	**211**
	7284	PACIFIC CLNC ACT EL MONTE	41	587	11	0	**639**	33	463	9	0	**505**	30	500	25	0	**555**
	7353	PACIFIC CLINICS- AB34	74	206	4	2	**286**	95	285	8	1	**389**	96	327	5	1	**429**
	7380	SIERRA FAMILY CENTER	157	651	0	325	**1,133**	161	581	0	227	**969**	162	716	0	257	**1,135**
	7401	PACIFIC CLINICS/CHAP	42	237	2	3	**284**	37	210	2	4	**253**	63	244	1	0	**308**
	7418	PACIFIC CLINICS - 70 N HUDSON	34	419	0	0	**453**	33	242	0	1	**276**	33	282	0	0	**315**
	7424	PACIFIC CLINICS-CONCEPT 7 INTN	0	271	0	0	**271**	0	352	0	0	**352**	0	435	0	0	**435**
	7425	PACIFIC CLINICS-HOMES OF HOPE	15	416	0	0	**431**	12	337	0	0	**349**	22	466	0	0	**488**
	7439	FAMILY OUTREACH SERVICES	5	445	0	0	**450**	0	416	0	0	**416**	4	403	0	0	**407**
	7441	PACIFIC CLINICS SYSTEM OF	4	45	0	0	**49**	4	54	0	0	**58**	4	108	0	0	**112**
	7447	PACIFIC CLINICS	0	0	0	171	**171**	0	0	0	168	**168**	0	0	0	153	**153**
	7462	PACIFIC CLINICS - D VEAL PRGM	81	182	0	4	**267**	66	137	0	8	**211**	63	113	0	4	**180**
	7495	PACIFIC CLINICS/LATINA PROGRAM	2	25	0	0	**27**	1	37	0	0	**38**	3	45	0	0	**48**
	7502	PACIFIC CLIN	0	111	0	0	**111**	0	63	0	0	**63**	0	141	0	0	**141**
	7505	PACIFIC CLN-ETTIE LEE YTH&FAM	4	40	0	0	**44**	4	74	0	0	**78**	4	166	0	0	**170**
	7155	PASADENA CHILDRENS TRAINING	31	200	0	9	**240**	15	107	0	7	**129**	27	116	0	6	**149**
	7296	PASADENA CHILDRENS TRAINING	82	301	0	0	**383**	42	220	0	0	**262**	112	373	0	0	**485**
	7397	THE SYCAMORES-FAM	2	33	0	17	**52**	0	27	0	10	**37**	2	27	0	17	**46**
	7450	PASADENA CHILDRENS TRAINING	82	885	0	12	**979**	55	671	0	8	**734**	93	898	0	7	**998**
	7370	PROTOTYPES-ICAN	42	89	0	137	**268**	40	102	0	111	**253**	31	58	0	2	**91**
	1975	CHILD & FAMILY GUIDANCE	292	715	0	163	**1,170**	206	435	0	136	**777**	249	544	0	173	**966**
	7225	VALLEY CHILD GUIDANCE CLINIC	200	1,219	0	21	**1,440**	153	1,137	0	19	**1,309**	195	1,346	0	28	**1,569**
	7247	FAMILY STRESS CENTER	147	1,730	0	52	**1,929**	92	1,029	0	31	**1,152**	93	1,140	0	68	**1,301**
	7390	VALLEY CHILD GUIDANCE CLINIC	83	345	0	6	**434**	95	301	0	4	**400**	128	346	0	7	**481**
	7460	VALLEY CHILD GUIDANCE CLINIC	112	237	0	36	**385**	93	214	0	26	**333**	136	276	0	21	**433**
	7491	VALLEY CHILD GUIDANCE CLINIC	89	794	0	9	**892**	87	674	0	8	**769**	90	873	0	11	**974**
	6853	SFV CMHC, INC (ERIKSON CTR)	25	198	0	0	**223**	94	261	0	0	**355**	73	213	0	0	**286**
	7049	SFVCMHC - DAY TREATMENT	9	112	0	0	**121**	8	111	0	0	**119**	13	97	0	0	**110**
	7100	SFV CMHC CENTER/FAMILY LIVING	202	598	22	118	**940**	170	523	19	85	**797**	215	591	24	100	**930**
	7115	THE HARBOUR	2	30	0	0	**32**	3	25	0	0	**28**	2	36	0	0	**38**
	7174	SFV CMHC -CORNERSTONE	56	161	0	1	**218**	49	141	0	1	**191**	48	151	0	2	**201**
	7177	SFV CMHC MACDONALD CAREY E VLY	32	512	1	59	**604**	26	444	3	64	**537**	28	470	2	49	**549**
	7235	SFVCHMC,INC-VICTORY CLUB HOUSE	6	72	0	2	**80**	5	37	0	0	**42**	6	32	0	0	**38**
	7252	SFV CMHC-VICTORY	0	0	0	0	**0**	0	0	0	0	**0**	6	121	2	5	**134**
	7304	SFV CMHC SIDEKICKS	38	21	0	0	**59**	34	30	0	1	**65**	17	22	0	1	**40**

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Operations	Prov No.	Provider	200307					200308					200309				
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
	7320	SFV CMHC-TRANSITIONAL YOUTH	17	95	0	0	**112**	19	92	0	0	**111**	22	120	0	0	**142**
	7321	SFV CMHC-INDEPENDENT LVNG	28	140	0	1	**169**	18	129	0	0	**147**	44	160	0	0	**204**
	7322	SFV CMHC-HOMEBOUND	37	120	7	2	**166**	35	122	10	2	**169**	33	125	4	3	**165**
	7338	SFV CMHC, INC. TRANSTNL	4	46	0	0	**50**	0	0	0	0	**0**	4	43	0	0	**47**
	7354	CENTRAL VALLEY Y&F CENTER	25	200	0	2	**227**	28	247	0	6	**281**	26	391	0	1	**418**
	7355	YOUTH CONTACT PROGRAM-SC	2	67	0	5	**74**	0	64	0	5	**69**	2	79	0	3	**84**
	7358	SAN FERNANDO VALLEY	132	201	3	0	**336**	142	177	1	0	**320**	166	180	3	0	**349**
	7369	SFV CMHC-FAMILY LINKS	29	82	0	191	**302**	36	143	0	146	**325**	38	140	0	168	**346**
	7416	SFVCMHC-TRANSITIONS-DT/OP	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7445	SFVCMHC, INC - SOC	2	24	0	6	**32**	0	24	0	4	**28**	4	37	0	7	**48**
	7451	SFVCMHC/WRAPAROUND	0	53	0	0	**53**	5	40	0	0	**45**	5	31	0	0	**36**
	7485	SFVCMHC-NRTH VAL YTH & FAM CTR	5	135	0	0	**140**	14	151	0	0	**165**	17	243	0	5	**265**
	7372	CHILD AND FAMILY CENTER	0	36	0	13	**49**	21	79	0	16	**116**	24	94	0	17	**135**
	7413	CHILD & FAMILY CENTER-NEW	97	181	0	170	**448**	75	146	0	147	**368**	109	209	0	150	**468**
	7479	CHILD & FAM CTR- SANTA CLARITA	233	516	0	27	**776**	243	574	0	45	**862**	388	779	0	73	**1,240**
	7201	CENTER FOR HEALTHY AGING	17	52	26	5	**100**	12	55	25	6	**98**	20	56	31	9	**116**
	7264	SHIELDS FOR FAMILIES	12	441	0	0	**453**	21	449	0	0	**470**	16	454	0	0	**470**
	7365	SHIELDS FOR FAMILIES	75	908	0	547	**1,530**	92	623	0	582	**1,297**	125	682	0	481	**1,288**
	7465	SHIELDS FOR FAMILIES MST	17	13	0	0	**30**	7	20	0	0	**27**	4	10	0	0	**14**
	7536	SHIELDS FOR FAM SCHOOL BASE	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7293	SOCIAL MODEL RECOVERY	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7131	SOCIAL MODEL RECOVERY	20	43	0	45	**108**	9	31	0	13	**53**	31	34	0	29	**94**
	1969	SOUTH BAY CHILDRENS HLTH CTR	26	302	0	9	**337**	26	232	0	6	**264**	29	251	0	5	**285**
	7220	SOUTH BAY CHILDRENS HLTH CTR	7	6	0	0	**13**	3	7	0	0	**10**	2	12	0	0	**14**
	7242	SOUTH CENTRAL HLTH & REHAB	314	142	2	220	**678**	219	119	1	235	**574**	218	115	7	223	**563**
	7303	SCHARP SIDEKICKS	75	42	7	5	**129**	67	43	3	0	**113**	62	42	2	1	**107**
	7396	WILSHIRE CHILD SRVS DBA FENTRY	0	22	0	0	**22**	4	87	0	32	**123**	0	2	0	22	**24**
	7409	SOUTH CENTRAL HLTH & REHAB	282	128	5	6	**421**	327	124	24	9	**484**	295	124	9	9	**437**
	7124	SPECIAL SERVICES FOR GROUPS	22	108	15	2	**147**	34	159	10	4	**207**	27	111	19	5	**162**
	7186	ASIAN PACIFIC COUNS & TRT CTR	723	1,199	23	488	**2,433**	713	1,148	30	505	**2,396**	641	1,039	19	472	**2,171**
	7187	SSG INDOCHINESE COUNSELING	401	671	2	93	**1,167**	366	590	1	92	**1,049**	416	617	2	93	**1,128**
	7329	SSG/OTTP	79	1,169	0	0	**1,248**	75	1,085	0	3	**1,163**	49	1,178	0	0	**1,227**
	7362	ASIAN PACIFIC - SFV	163	286	0	127	**576**	137	235	3	107	**482**	107	178	0	64	**349**
	7400	SSG/HOMELESS OUTREACH PROGRAM	27	26	0	0	**53**	24	21	0	0	**45**	22	13	0	0	**35**
	7510	SSG INTEG CARE SYS YTH PROJECT	0	0	0	0	**0**	0	0	0	0	**0**	1	2	0	0	**3**
	7517	ASIAN PACIFIC COUNS & TRT CTR	0	0	0	0	**0**	7	38	0	0	**45**	9	42	0	0	**51**
	6773	ST JOHNS CHILD & FAM DEVEL CTR	111	301	0	12	**424**	87	280	0	8	**375**	107	278	0	17	**402**
	6792	ST JOHNS CH & FAM DEVEL CTR-DD	7	116	8	0	**131**	9	123	7	0	**139**	8	115	6	0	**129**

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LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2003-04 FIRST QUARTER (JULY 2003 THROUGH SEPTEMBER 2003)

Operations	Prov No.	Provider	200307					200308					200309				
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
	7169	ST JOHNS CHILD & FAM DEVEL CTR	23	134	6	0	**163**	22	140	4	2	**168**	20	151	5	1	**177**
	7114	ST JOSEPH CENTER	13	66	1	0	**80**	9	36	3	0	**48**	12	38	8	0	**58**
	7257	STAR VIEW ADOLES CENTER, INC.	2	118	0	0	**120**	1	41	0	0	**42**	1	59	0	0	**60**
	7335	STAR VIEW ADOLESCENT CTR, INC.	42	268	0	0	**310**	36	236	0	3	**275**	25	279	0	1	**305**
	7367	STAR VIEW COMMUNITY SERVICES	59	1,542	0	5	**1,606**	41	1,380	0	3	**1,424**	61	1,714	0	3	**1,778**
	7503	STAR VIEW COMMUNITY SERVICES	13	227	0	2	**242**	15	215	0	4	**234**	22	310	0	4	**336**
	7099	STEP UP ON SECOND STREET, INC	94	396	24	3	**517**	111	347	20	4	**482**	111	325	14	6	**456**
	7525	STEP UP ON 2ND ST DANIELS PL	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7526	STEP UP ON SECOND STREET-ACT	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7185	STIRLING BEHAVIORAL HLTH INST	94	88	0	104	**286**	69	56	0	88	**213**	125	115	0	95	**335**
	7481	STIRLING BEHAVIORAL HLTH INST	71	717	0	0	**788**	48	638	0	0	**686**	90	816	0	12	**918**
	7231	HILLSIDES FAMILY CENTER	19	464	0	0	**483**	8	183	0	0	**191**	14	393	0	0	**407**
	7332	HILLSIDES HOME FOR CHILDREN	14	1,625	0	0	**1,639**	1	1,442	0	0	**1,443**	0	1,741	0	0	**1,741**
	7095	THE HELP GROUP CHILD & FAM CTR	442	691	0	265	**1,398**	310	546	0	192	**1,048**	633	874	0	321	**1,828**
	7394	THE HELP GROUP-WEST	72	953	0	0	**1,025**	51	804	0	0	**855**	54	930	0	0	**984**
	7489	THE HELP GROUP-SUMMIT VIEW	70	21	0	7	**98**	43	10	0	1	**54**	149	85	0	28	**262**
	7490	THE HELP GROUP - PACIFIC RIDGE	174	301	0	62	**537**	105	237	0	50	**392**	266	476	0	107	**849**
	7500	THE HELP GROUP-SUMMIT VW WEST	20	1	0	0	**21**	22	2	0	1	**25**	41	1	0	6	**48**
	7501	THE HELP GROUP-VILLAGE GLEN W	76	6	0	29	**111**	52	3	0	14	**69**	176	7	0	37	**220**
	1971	VERDUGO MENTAL HEALTH	166	786	18	119	**1,089**	126	619	2	121	**868**	162	754	17	116	**1,049**
	7193	GLEN ROBERTS CHILD STUDY	88	633	0	5	**726**	33	266	0	2	**301**	51	429	0	3	**483**
	7434	VERDUGO MHC IMCES	2	22	0	24	**48**	3	72	0	39	**114**	2	70	0	44	**116**
	7435	VERDUGO MHC IMCES	50	317	0	50	**417**	49	267	0	97	**413**	89	431	0	86	**606**
	7496	VERDUGO MHCSCHOOL BASED	39	146	0	0	**185**	24	116	0	0	**140**	43	207	0	0	**250**
	7497	VERDUGO MHC-MAGNOLIA PARK	13	163	0	0	**176**	0	10	0	0	**10**	3	44	0	0	**47**
	7498	VERDUGO MHC-FOOTHILL SCHOOL	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7429	FAM SRV OF STA MNCA-VIS DELMAR	488	1,403	0	30	**1,921**	520	1,394	0	43	**1,957**	398	1,198	0	25	**1,621**
	7196	VISTA DEL MAR CH & FAM SERVICE	2	5	0	0	**7**	2	12	0	0	**14**	1	14	0	0	**15**
	7031	WATTS LABOR COMM ACTION COMMIT	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7060	BRIDGES WORK ORIENT/REHA	3	28	0	0	**31**	0	39	0	0	**39**	0	40	0	0	**40**
	7305	SERVICES WITHOUT WALLS	223	753	10	0	**986**	198	761	9	0	**968**	185	774	4	3	**966**
	7306	SERVICES WITHOUT WALLS	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
		DMH-Contracted	**14,129**	**71,698**	**524**	**8,024**	**94,375**	**12,814**	**62,182**	**490**	**7,730**	**83,216**	**15,535**	**73,560**	**505**	**8,508**	**98,108**
		DMH-Operated and Contracted	**27,711**	**99,348**	**1,241**	**16,607**	**144,907**	**24,821**	**85,782**	**1,088**	**15,547**	**127,238**	**29,000**	**98,895**	**1,097**	**16,762**	**145,754**

Source of the Basic Data: LAC-DMH Planning Files (Revised), FY 2003-04
Prepared in the LAC-DMH Planning Division/NDT: 01/25/05

((Verified by DHS Audit and Compliance 9/27/05)

LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2003-04 SECOND QUARTER (OCTOBER 2003 THROUGH DECEMBER 2003)

Operations	Prov No.	Provider	200310					200311					200312				
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
DMH	1904	ANTELOPE VALLEY MHS	194	687	251	160	**1,292**	171	485	184	122	**962**	251	555	194	140	**1,140**
	1905	SANTA CLARITA VALLEY MH	252	426	184	330	**1,192**	157	245	110	301	**813**	215	295	120	301	**931**
	1906	EDMUND D. EDELMAN WESTSIDE	786	945	367	55	**2,153**	571	680	252	58	**1,561**	803	895	375	60	**2,133**
	1908	WEST CENTRAL FAMILY MHS	544	845	248	62	**1,699**	278	466	154	49	**947**	484	785	275	57	**1,601**
	1909	HOLLYWOOD MENTAL HEALTH	1,106	1,309	715	125	**3,255**	858	1,012	510	104	**2,484**	1,004	1,291	663	115	**3,073**
	1914	NORTHEAST MENTAL HEALTH	258	614	209	143	**1,224**	202	638	221	136	**1,197**	224	707	293	150	**1,374**
	1917	ARCADIA MHS	930	711	279	71	**1,991**	787	540	240	43	**1,610**	1,005	714	310	72	**2,101**
	1926	LONG BEACH CHILD & ADOL CLINIC	73	721	0	50	**844**	37	611	0	31	**679**	59	687	0	49	**795**
	1927	LONG BEACH MHS ADULT CLINIC	756	1,210	572	182	**2,720**	571	864	404	199	**2,038**	758	1,123	482	257	**2,620**
	1928	SAN PEDRO MENTAL HEALTH	345	616	390	198	**1,549**	336	579	333	170	**1,418**	333	591	360	205	**1,489**
	1930	RIO HONDO COMMUNITY MHC	688	838	264	134	**1,924**	587	616	236	127	**1,566**	545	576	174	221	**1,516**
	1935	SOUTH BAY MHS	536	643	233	161	**1,573**	552	679	249	187	**1,667**	620	731	250	224	**1,825**
	1938	COMPTON MENTAL HEALTH	328	397	102	79	**906**	110	128	37	27	**302**	5	10	3	8	**26**
	1939	SECTOR II AB3632 PROGRAM	160	132	2	0	**294**	112	152	1	0	**265**	143	114	0	0	**257**
	6840	SAN FERNANDO MHS	423	818	404	343	**1,988**	401	656	354	351	**1,762**	474	742	358	346	**1,920**
	6841	WEST VALLEY MENTAL HEALTH CTR	360	494	269	19	**1,142**	402	448	251	4	**1,105**	231	266	151	24	**672**
	6849	LA CENTRAL CONTINUING CARE SRV	90	95	12	0	**197**	78	83	16	0	**177**	64	65	16	0	**145**
	6857	ROYBAL FAMILY MHS	163	397	0	139	**699**	103	235	0	86	**424**	121	250	0	58	**429**
	6859	DMH AT HARBOR-UCLA MEDICAL CTR	1,113	1,646	476	338	**3,573**	905	1,381	371	229	**2,886**	1,022	1,367	424	281	**3,094**
	6864	AUGUSTUS F. HAWKINS COMP MHC	1,323	1,862	288	100	**3,573**	1,207	1,361	223	75	**2,866**	1,409	1,570	239	100	**3,318**
	7057	DOWNTOWN MENTAL HEALTH	576	549	130	617	**1,872**	429	402	85	569	**1,485**	446	302	73	348	**1,169**
	7064	COASTAL ASIAN PACIFIC MHS	95	475	104	146	**820**	67	318	102	39	**526**	123	409	123	69	**724**
	7171	COUNTYWIDE CHILDRENS CASE MNGM	631	1,059	3	0	**1,693**	460	812	1	0	**1,273**	520	855	1	0	**1,376**
	7175	CONTINUING CARE - METRO UNIT	12	23	4	0	**39**	15	10	9	0	**34**	8	1	13	0	**22**
	7191	EDMUND D EDELMAN W MHC CH & FM	198	316	0	0	**514**	155	231	0	1	**387**	162	234	0	0	**396**
	7207	LONG BEACH ASIAN PAC MH PROG	171	1,324	105	526	**2,126**	119	1,074	89	388	**1,670**	196	1,600	129	529	**2,454**
	7213	INTENSIVE CASE MGMT PROGRAM	4	58	15	0	**77**	2	48	9	0	**59**	2	54	12	0	**68**
	7216	SMART	126	130	21	0	**277**	104	91	22	0	**217**	97	80	17	0	**194**
	7217	M.E.T.	33	29	8	0	**70**	30	16	7	0	**53**	35	20	3	0	**58**
	7241	LAC-DMH OLDER ADULT SERVICES	147	14	90	21	**272**	102	6	81	23	**212**	186	8	73	16	**283**
	7267	LATINO MENTAL HEALTH	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7340	VALY COORDINATED CHILDRN	137	297	0	0	**434**	123	300	0	0	**423**	120	299	0	0	**419**
	7468	SAN ANTONIO MENTAL HEALTH CTR	121	959	0	583	**1,663**	85	534	0	382	**1,001**	90	750	0	446	**1,286**
DMH-Operated Sites		**Total**	**12,679**	**20,639**	**5,745**	**4,582**	**43,645**	**10,116**	**15,701**	**4,551**	**3,701**	**34,069**	**11,755**	**17,946**	**5,131**	**4,076**	**38,908**

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LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2003-04 SECOND QUARTER (OCTOBER 2003 THROUGH DECEMBER 2003)

Operations	Prov No.	Provider	200310					200311					200312				
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
NGA	7111	1736 HOUSE	0	3	0	2	**5**	0	5	0	27	**32**	0	10	0	42	**52**
	7348	1736 FAM CRIS CTR-UNIVSTY VLAG	0	6	0	0	**6**	0	45	0	0	**45**	0	44	0	0	**44**
	7229	ALCOTT CENTER FOR MH SERVICES	51	411	319	0	**781**	36	364	308	0	**708**	39	279	280	0	**598**
	7184	ALMANSOR EDUCATION CENTER	80	167	0	0	**247**	62	118	0	0	**180**	56	77	0	0	**133**
	7368	ALMANSOR CLINICAL SERVICES	35	1,448	0	0	**1,483**	26	1,163	0	0	**1,189**	34	1,533	0	0	**1,567**
	7266	ASPEN HEALTH SERVICES	19	288	0	7	**314**	7	128	0	0	**135**	6	123	0	0	**129**
	7019	ASSOC LEAGUE OF MEX-AMER(AL	89	686	112	256	**1,143**	64	532	95	170	**861**	65	475	85	197	**822**
	7221	AVIVA CENTER	89	961	6	0	**1,056**	121	793	1	0	**915**	147	768	2	0	**917**
	7268	AVIVA CENTER CMH	1	878	7	0	**886**	0	671	5	0	**676**	0	573	4	0	**577**
	7281	HAMBURGER HOMES(PANORAMA CITY)	0	86	0	0	**86**	0	37	0	0	**37**	0	53	0	0	**53**
	7282	HAMBURGER HOMES(VAN NUYS)	0	62	0	0	**62**	0	37	0	0	**37**	0	23	0	0	**23**
	7494	AVIVA CENTER	43	83	0	0	**126**	16	43	0	0	**59**	8	72	0	0	**80**
	7218	BARBOUR & FLOYD, PARTNERS	40	309	56	0	**405**	43	287	53	0	**383**	52	318	65	0	**435**
	7300	CHILDREN BUREAU OF S. CALIF	15	645	0	0	**660**	12	496	0	0	**508**	17	583	0	0	**600**
	7301	CHILD BUREAU OF S CA-PALMDALE	5	222	0	0	**227**	2	152	0	0	**154**	10	109	0	0	**119**
	7302	CHILD BUREAU OF S CAL-SG VALY	14	396	0	0	**410**	16	339	0	0	**355**	25	332	0	0	**357**
	7350	CHILD BUREAU OF S CAL-LANCAST	8	521	0	0	**529**	5	406	0	0	**411**	5	451	0	0	**456**
	7473	CHILD BUREAU OF S CAL-LANCA DT	0	22	0	0	**22**	0	43	0	0	**43**	1	68	0	0	**69**
	7275	CHILDRENS INSTITUTE INTL	159	827	0	29	**1,015**	145	656	0	19	**820**	130	712	0	42	**884**
	7328	CHILDRENS INSTITUTE INTL	32	893	0	49	**974**	24	691	0	27	**742**	32	669	0	31	**732**
	7230	CLONTARF MANOR ARTESIA	0	407	295	0	**702**	0	309	238	0	**547**	0	392	262	0	**654**
	1977	COMMUNITY FAMILY GUID CTR	214	1,078	0	75	**1,367**	163	867	0	72	**1,102**	153	836	0	62	**1,051**
	7246	FAMILY & YOUTH STARS PROGRAM	50	516	6	0	**572**	63	367	3	0	**433**	59	379	3	0	**441**
	7471	COMMUNITY FAMILY GUIDANCE	43	348	0	14	**405**	48	269	0	16	**333**	49	283	0	26	**358**
	7102	DUBNOFF CENTER	184	422	0	0	**606**	122	383	1	0	**506**	114	336	0	0	**450**
	7050	EL CENTRO DE AMISTAD	20	135	0	21	**176**	15	151	0	26	**192**	14	136	6	21	**177**
	7371	EL CENTRO AMISTAD-SAN FERNANDO	10	211	0	0	**221**	18	208	0	0	**226**	30	213	0	0	**243**
	7173	ENKI LPVMHC - LA PUENTE	0	0	0	0	**0**	363	721	391	130	**1,605**	354	692	408	152	**1,606**
	7253	ENKI ELAMHS - COMMERCE	0	0	0	0	**0**	166	893	361	176	**1,596**	193	964	417	208	**1,782**
	7254	ENKI ELAMHS - BELL GARDENS	0	0	0	0	**0**	93	447	182	65	**787**	109	481	177	134	**901**
	7255	ENKI ELAMHS - PICO UNION	0	0	0	0	**0**	86	89	26	0	**201**	85	113	27	0	**225**
	7258	ENKI YOUTH & FAM SVCS-COVINA	0	0	0	0	**0**	102	1,337	0	94	**1,533**	92	1,363	0	98	**1,553**
	7360	ENKI-MARGARITA MENDEZ YTH & FA	0	0	0	0	**0**	71	792	1	46	**910**	68	827	0	40	**935**
	7452	ENKI YTH&FAM SRVS-PICO RIVERA	0	0	0	0	**0**	6	346	0	0	**352**	5	337	0	0	**342**
	7472	ENKI Y&F SRVS - BOYLE HEIGHTS	0	0	0	0	**0**	0	140	0	0	**140**	6	184	0	0	**190**
	7308	ENRICHMENT THROUGH EMPLOYMENT	17	23	20	0	**60**	10	8	9	0	**27**	36	16	28	0	**80**
	7248	EXODUS RECOVERY INC.	33	231	92	0	**356**	37	183	68	0	**288**	27	179	68	0	**274**
	7294	EXODUS RECOVERY	3	15	5	0	**23**	12	5	4	0	**21**	4	8	1	0	**13**

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LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2003-04 SECOND QUARTER (OCTOBER 2003 THROUGH DECEMBER 2003)

Operations	Prov No.	Provider	200310					200311					200312				
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
	7385	EXODUS RECOVERY INC.	193	85	23	0	**301**	162	63	33	0	**258**	167	61	32	0	**260**
	7330	FOOTHILL FAMILY SRV - PASADENA	21	730	0	0	**751**	28	571	0	0	**599**	28	533	0	0	**561**
	7331	FOOTHILL FAMILY SRV - W COVINA	12	271	0	0	**283**	16	206	0	0	**222**	12	189	0	0	**201**
	7407	FOOTHILL FAMILY SRV - HUDSON	0	276	0	0	**276**	0	228	0	0	**228**	0	261	0	0	**261**
	7463	FOOTHILL FAMILY SRV - EL MONTE	16	652	0	0	**668**	31	737	0	0	**768**	24	719	0	0	**743**
	7249	THE GUIDANCE CENTER-SAN	26	103	0	0	**129**	11	42	0	0	**53**	9	57	0	0	**66**
	7263	THE GUIDANCE CENTER	0	88	0	0	**88**	0	50	0	0	**50**	0	43	0	0	**43**
	7279	THE GUIDANCE CTR SOC	44	238	0	0	**282**	1	3	0	0	**4**	20	107	0	0	**127**
	7280	THE GUIDANCE CTR NORTH LB	8	217	0	0	**225**	19	143	0	0	**162**	26	180	0	0	**206**
	7433	THE GUIDANCE CENTER	163	2,529	0	255	**2,947**	102	1,888	0	205	**2,195**	85	1,557	0	153	**1,795**
	7456	THE GUIDANCE CENTER MST	4	27	0	0	**31**	7	9	0	0	**16**	14	8	0	0	**22**
	7464	THE GUIDANCE CTR AVALON	10	96	0	0	**106**	6	37	0	0	**43**	8	49	0	0	**57**
	7006	HATHAWAY CHILDRENS SERVICES	389	1,376	5	242	**2,012**	328	1,137	7	202	**1,674**	353	1,058	5	197	**1,613**
	7278	HATHAWAY FAMILY RESOURCE	57	189	0	8	**254**	135	367	0	42	**544**	123	313	0	37	**473**
	7336	HATHAWAY CH & FAM (LV 12 GH)	16	389	0	0	**405**	11	269	0	0	**280**	25	261	0	0	**286**
	7245	HOMES FOR LIFE FOUNDATION	9	30	33	0	**72**	4	20	17	0	**41**	3	37	21	0	**61**
	7504	HOMES FOR LIFE FOUNDATION	0	32	0	0	**32**	0	19	0	0	**19**	0	53	0	0	**53**
	7506	HOMES FOR LIFE	0	31	0	0	**31**	0	17	0	0	**17**	0	32	0	0	**32**
	1972	INTERCOMMUNITY CHILD GUID CLNC	0	0	0	0	**0**	33	701	0	63	**797**	21	589	0	44	**654**
	7339	INTERCOMMUNITY CHILD GUID CTR	0	0	0	0	**0**	18	473	0	0	**491**	9	479	0	0	**488**
	7103	KOREAN YOUTH & COMM CTR,	25	62	0	0	**87**	25	61	0	0	**86**	41	112	0	0	**153**
	6870	LOS ANGELES CHILD GUID CLINIC	365	2,274	0	216	**2,855**	294	1,886	0	137	**2,317**	318	1,874	0	126	**2,318**
	7265	LA CHILD GUID-FAMILIES N TOUCH	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7276	LA CHILD GUIDANCE CRENSHAW	372	616	0	201	**1,189**	282	547	0	112	**941**	261	589	0	140	**990**
	7388	LOS ANGELES CHILD GUIDANCE	0	2	0	0	**2**	0	6	0	0	**6**	0	0	0	0	**0**
	7211	LAUSD 97TH STREET SCHOOL MHC	1,085	2,250	0	0	**3,335**	1,011	1,845	0	0	**2,856**	922	1,737	0	0	**2,659**
	7204	MH ASSOC IN LA CO (ANTELOPE)	8	38	17	0	**63**	29	76	36	0	**141**	42	136	46	0	**224**
	7212	MHA VILLAGE INTEGRATED SERVICE	548	1,257	229	0	**2,034**	499	933	187	0	**1,619**	401	726	126	0	**1,253**
	7422	MHA-TRANSITIONAL YOUTH PROGRAM	0	6	0	0	**6**	2	25	3	0	**30**	11	64	0	0	**75**
	6863	PENNY LANE	517	2,013	0	0	**2,530**	424	1,755	0	0	**2,179**	331	1,279	0	0	**1,610**
	7455	PENNY LANE	103	2,037	0	124	**2,264**	64	1,699	0	121	**1,884**	67	1,587	0	92	**1,746**
	7511	PENNY LANE	0	3	0	0	**3**	0	3	0	0	**3**	4	6	0	0	**10**
	7178	OCEAN PARK -DAY BREAK SHELTER	1	1	0	267	**269**	4	6	0	255	**265**	9	1	0	238	**248**
	1974	PACIFIC CLINICS	144	1,312	28	13	**1,497**	80	874	27	16	**997**	57	951	26	8	**1,042**
	1979	PACIFIC CLIN - E FOOTHILL GUID	143	700	120	0	**963**	131	518	95	0	**744**	140	566	92	0	**798**
	7101	ASIAN PACIFIC FAMILY CENTER	195	1,233	75	221	**1,724**	161	1,045	57	159	**1,422**	152	914	72	108	**1,246**
	7194	PACIFIC CLINICS-EL CAMINO MHC	211	1,028	373	595	**2,207**	139	845	297	453	**1,734**	151	879	339	319	**1,688**
	7197	PACIFIC CLINICS INC.-FAIR	303	841	331	0	**1,475**	220	582	256	0	**1,058**	303	777	274	0	**1,354**

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FISCAL YEAR 2003-04 SECOND QUARTER (OCTOBER 2003 THROUGH DECEMBER 2003)

Operations	Prov No.	Provider	200310					200311					200312				
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
	7198	PACIFIC CLINICS INC.-IRWINDAL	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7224	PACIFIC CLINIC ACT WEST COVINA	81	490	213	0	**784**	47	367	183	0	**597**	54	399	182	0	**635**
	7227	PACIFIC CLINICS EAST-YOUTH	284	564	0	0	**848**	118	274	0	0	**392**	56	149	0	0	**205**
	7251	PACIFIC CLINICS	84	140	24	0	**248**	68	91	15	0	**174**	56	93	15	0	**164**
	7284	PACIFIC CLNC ACT EL MONTE	1	414	137	0	**552**	2	261	103	0	**366**	3	380	156	0	**539**
	7353	PACIFIC CLINICS- AB34	47	242	116	0	**405**	39	239	51	0	**329**	47	359	98	0	**504**
	7380	SIERRA FAMILY CENTER	146	712	45	261	**1,164**	105	506	37	207	**855**	108	487	38	182	**815**
	7401	PACIFIC CLINICS/CHAP	45	235	28	0	**308**	40	182	25	0	**247**	48	163	28	0	**239**
	7418	PACIFIC CLINICS - 70 N HUDSON	18	289	0	0	**307**	14	258	0	0	**272**	14	234	0	0	**248**
	7424	PACIFIC CLINICS-CONCEPT 7 INTN	0	338	0	0	**338**	0	345	0	0	**345**	0	294	0	0	**294**
	7425	PACIFIC CLINICS-HOMES OF HOPE	1	474	0	0	**475**	0	433	0	0	**433**	0	390	0	0	**390**
	7439	FAMILY OUTREACH SERVICES	0	446	0	0	**446**	0	253	0	0	**253**	0	251	0	0	**251**
	7441	PACIFIC CLINICS SYSTEM OF	7	99	0	0	**106**	3	81	0	0	**84**	4	71	0	0	**75**
	7447	PACIFIC CLINICS	0	0	0	142	**142**	0	0	0	115	**115**	0	0	0	111	**111**
	7462	PACIFIC CLINICS - D VEAL PRGM	77	117	0	0	**194**	50	76	0	0	**126**	65	84	0	0	**149**
	7495	PACIFIC CLINICS/LATINA PROGRAM	0	113	0	0	**113**	0	113	0	0	**113**	0	133	0	0	**133**
	7502	PACIFIC CLIN	1	212	0	0	**213**	0	108	0	0	**108**	0	165	0	0	**165**
	7505	PACIFIC CLN-ETTIE LEE YTH&FAM	4	144	0	0	**148**	6	202	0	0	**208**	1	151	0	0	**152**
	7155	PASADENA CHILDRENS TRAINING	18	110	2	0	**130**	14	109	3	0	**126**	10	108	2	0	**120**
	7296	PASADENA CHILDRENS TRAINING	86	347	0	0	**433**	66	323	0	0	**389**	59	355	0	0	**414**
	7397	THE SYCAMORES-FAM	10	45	0	23	**78**	7	45	0	14	**66**	6	38	0	17	**61**
	7450	PASADENA CHILDRENS TRAINING	104	1,511	0	0	**1,615**	87	1,205	0	0	**1,292**	66	1,186	0	0	**1,252**
	7370	PROTOTYPES-ICAN	5	12	2	0	**19**	7	12	0	9	**28**	2	4	0	0	**6**
	1975	CHILD & FAMILY GUIDANCE	330	735	0	109	**1,174**	341	665	0	90	**1,096**	537	785	0	41	**1,363**
	7225	VALLEY CHILD GUIDANCE CLINIC	123	1,547	0	0	**1,670**	146	1,432	0	0	**1,578**	99	1,243	0	0	**1,342**
	7247	FAMILY STRESS CENTER	102	1,586	0	86	**1,774**	93	1,273	0	93	**1,459**	63	956	0	82	**1,101**
	7390	VALLEY CHILD GUIDANCE CLINIC	125	396	0	0	**521**	70	272	0	0	**342**	29	194	0	0	**223**
	7460	VALLEY CHILD GUIDANCE CLINIC	171	364	0	0	**535**	124	298	0	0	**422**	65	192	0	0	**257**
	7491	VALLEY CHILD GUIDANCE CLINIC	34	990	0	0	**1,024**	24	805	0	0	**829**	15	673	0	0	**688**
	6853	SFV CMHC, INC (ERIKSON CTR)	18	226	0	0	**244**	21	203	0	0	**224**	22	183	0	0	**205**
	7049	SFVCMHC - DAY TREATMENT	11	77	45	0	**133**	8	45	25	0	**78**	21	50	32	0	**103**
	7100	SFV CMHC CENTER/FAMILY LIVING	206	507	196	63	**972**	161	408	162	56	**787**	203	498	201	36	**938**
	7115	THE HARBOUR	4	21	10	0	**35**	4	11	15	0	**30**	5	11	15	0	**31**
	7174	SFV CMHC -CORNERSTONE	59	117	35	0	**211**	67	112	14	0	**193**	82	101	33	0	**216**
	7177	SFV CMHC MACDONALD CAREY E VLY	18	292	105	78	**493**	10	239	61	49	**359**	21	297	86	39	**443**
	7235	SFVCHMC,INC-VICTORY CLUB HOUSE	2	17	6	0	**25**	2	33	16	0	**51**	3	19	10	0	**32**
	7252	SFV CMHC-VICTORY	0	33	24	0	**57**	0	5	2	0	**7**	0	0	0	0	**0**
	7304	SFV CMHC SIDEKICKS	19	13	5	0	**37**	21	21	4	0	**46**	29	12	1	0	**42**

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Operations	Prov No.	Provider	200310					200311					200312				
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
	7320	SFV CMHC-TRANSITIONAL YOUTH	26	131	0	0	**157**	21	137	0	0	**158**	25	176	0	0	**201**
	7321	SFV CMHC-INDEPENDENT LVNG	25	123	60	0	**208**	20	120	46	0	**186**	8	49	23	0	**80**
	7322	SFV CMHC-HOMEBOUND	31	68	60	0	**159**	22	45	42	0	**109**	1	3	2	0	**6**
	7338	SFV CMHC, INC. TRANSTNL	0	34	0	0	**34**	0	27	0	0	**27**	0	44	0	0	**44**
	7354	CENTRAL VALLEY Y&F CENTER	16	296	0	0	**312**	19	321	0	0	**340**	19	358	0	0	**377**
	7355	YOUTH CONTACT PROGRAM-SC	12	77	0	0	**89**	12	85	0	0	**97**	6	71	0	0	**77**
	7358	SAN FERNANDO VALLEY	164	111	67	0	**342**	129	77	61	0	**267**	132	67	43	0	**242**
	7369	SFV CMHC-FAMILY LINKS	24	176	6	180	**386**	19	135	6	148	**308**	17	133	5	161	**316**
	7416	SFVCMHC-TRANSITIONS-DT/OP	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7445	SFVCMHC, INC - SOC	5	32	0	0	**37**	6	60	0	0	**66**	0	13	0	0	**13**
	7451	SFVCMHC/WRAPAROUND	7	52	0	0	**59**	0	59	0	0	**59**	0	59	0	0	**59**
	7485	SFVCMHC-NRTH VAL YTH & FAM CTR	20	193	0	0	**213**	14	151	0	0	**165**	24	195	0	0	**219**
	7372	CHILD AND FAMILY CENTER	47	68	3	0	**118**	43	79	3	0	**125**	22	76	5	0	**103**
	7413	CHILD & FAMILY CENTER-NEW	111	234	0	139	**484**	90	210	0	136	**436**	83	182	0	111	**376**
	7479	CHILD & FAM CTR- SANTA CLARITA	457	783	0	1	**1,241**	426	735	0	0	**1,161**	287	595	0	8	**890**
	7201	CENTER FOR HEALTHY AGING	32	24	61	0	**117**	24	25	62	0	**111**	19	20	30	0	**69**
	7264	SHIELDS FOR FAMILIES	0	485	0	0	**485**	0	399	0	0	**399**	4	387	0	0	**391**
	7365	SHIELDS FOR FAMILIES	85	728	0	310	**1,123**	92	632	0	214	**938**	92	782	0	313	**1,187**
	7465	SHIELDS FOR FAMILIES MST	2	22	0	0	**24**	8	20	0	0	**28**	7	18	0	0	**25**
	7536	SHIELDS FOR FAM SCHOOL BASE	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7293	SOCIAL MODEL RECOVERY	0	0	0	0	**0**	20	64	26	0	**110**	117	269	60	0	**446**
	7131	SOCIAL MODEL RECOVERY	15	12	0	20	**47**	2	4	1	15	**22**	3	19	8	50	**80**
	1969	SOUTH BAY CHILDRENS HLTH CTR	39	267	0	0	**306**	39	220	0	0	**259**	53	330	0	0	**383**
	7220	SOUTH BAY CHILDRENS HLTH CTR	1	4	0	0	**5**	2	2	0	0	**4**	7	7	0	0	**14**
	7242	SOUTH CENTRAL HLTH & REHAB	190	105	9	233	**537**	175	80	12	192	**459**	160	96	9	238	**503**
	7303	SCHARP SIDEKICKS	44	28	11	0	**83**	25	8	2	0	**35**	48	21	7	0	**76**
	7396	WILSHIRE CHILD SRVS DBA FENTRY	0	5	0	25	**30**	8	25	0	25	**58**	8	12	0	30	**50**
	7409	SOUTH CENTRAL HLTH & REHAB	294	135	40	0	**469**	267	124	23	0	**414**	255	136	21	0	**412**
	7124	SPECIAL SERVICES FOR GROUPS	27	133	18	0	**178**	28	138	25	0	**191**	35	158	26	0	**219**
	7186	ASIAN PACIFIC COUNS & TRT CTR	329	408	33	40	**810**	199	232	29	24	**484**	300	363	45	43	**751**
	7187	SSG INDOCHINESE COUNSELING	444	666	83	61	**1,254**	318	568	60	50	**996**	345	607	54	55	**1,061**
	7329	SSG/OTTP	27	1,826	0	0	**1,853**	11	1,145	0	0	**1,156**	0	936	0	0	**936**
	7362	ASIAN PACIFIC - SFV	81	184	6	55	**326**	35	78	2	14	**129**	17	24	2	5	**48**
	7400	SSG/HOMELESS OUTREACH PROGRAM	29	5	0	0	**34**	11	5	0	0	**16**	12	7	0	0	**19**
	7510	SSG INTEG CARE SYS YTH PROJECT	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7517	ASIAN PACIFIC COUNS & TRT CTR	0	1	0	0	**1**	0	0	0	0	**0**	0	0	0	0	**0**
	6773	ST JOHNS CHILD & FAM DEVEL CTR	109	467	0	0	**576**	86	419	0	0	**505**	77	382	0	0	**459**
	6792	ST JOHNS CH & FAM DEVEL CTR-DD	0	94	61	0	**155**	0	64	53	0	**117**	0	83	42	0	**125**

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			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
	7169	ST JOHNS CHILD & FAM DEVEL CTR	25	104	63	0	**192**	28	81	46	0	**155**	16	104	53	0	**173**
	7114	ST JOSEPH CENTER	1	4	14	0	**19**	0	6	20	0	**26**	0	5	17	0	**22**
	7257	STAR VIEW ADOLES CENTER, INC.	0	28	0	0	**28**	0	45	0	0	**45**	0	43	0	0	**43**
	7335	STAR VIEW ADOLESCENT CTR, INC.	25	331	0	0	**356**	17	321	0	0	**338**	21	330	0	0	**351**
	7367	STAR VIEW COMMUNITY SERVICES	54	1,882	0	0	**1,936**	50	1,405	0	0	**1,455**	45	1,653	0	0	**1,698**
	7503	STAR VIEW COMMUNITY SERVICES	22	329	0	0	**351**	21	356	0	0	**377**	20	358	4	0	**382**
	7099	STEP UP ON SECOND STREET, INC	135	93	81	0	**309**	117	73	64	0	**254**	78	68	63	0	**209**
	7525	STEP UP ON 2ND ST DANIELS PL	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7526	STEP UP ON SECOND STREET-ACT	0	0	0	0	**0**	6	117	91	0	**214**	6	93	117	0	**216**
	7185	STIRLING BEHAVIORAL HLTH INST	168	108	0	64	**340**	127	80	0	58	**265**	125	79	0	75	**279**
	7481	STIRLING BEHAVIORAL HLTH INST	97	868	5	0	**970**	103	767	6	0	**876**	124	686	4	0	**814**
	7231	HILLSIDES FAMILY CENTER	14	440	0	0	**454**	27	378	0	0	**405**	16	388	0	0	**404**
	7332	HILLSIDES HOME FOR CHILDREN	1	1,684	0	0	**1,685**	1	1,644	0	0	**1,645**	0	1,710	0	0	**1,710**
	7095	THE HELP GROUP CHILD & FAM CTR	721	896	0	109	**1,726**	574	777	0	112	**1,463**	464	618	0	85	**1,167**
	7394	THE HELP GROUP-WEST	31	1,002	0	0	**1,033**	37	672	0	0	**709**	25	766	0	0	**791**
	7489	THE HELP GROUP-SUMMIT VIEW	168	89	0	0	**257**	142	71	0	0	**213**	133	58	0	0	**191**
	7490	THE HELP GROUP - PACIFIC RIDGE	248	476	0	0	**724**	147	311	0	0	**458**	115	224	0	0	**339**
	7500	THE HELP GROUP-SUMMIT VW WEST	67	4	0	0	**71**	62	13	0	0	**75**	49	7	0	0	**56**
	7501	THE HELP GROUP-VILLAGE GLEN W	254	9	0	0	**263**	191	7	0	0	**198**	145	9	0	0	**154**
	1971	VERDUGO MENTAL HEALTH	155	512	272	123	**1,062**	119	423	218	106	**866**	117	429	220	103	**869**
	7193	GLEN ROBERTS CHILD STUDY	60	615	0	0	**675**	71	523	0	0	**594**	36	462	0	0	**498**
	7434	VERDUGO MHC IMCES	4	63	0	39	**106**	3	50	0	15	**68**	0	16	0	13	**29**
	7435	VERDUGO MHC IMCES	54	362	2	91	**509**	38	372	0	32	**442**	20	191	0	48	**259**
	7496	VERDUGO MHCSCHOOL BASED	28	193	1	0	**222**	51	191	0	0	**242**	32	145	0	0	**177**
	7497	VERDUGO MHC-MAGNOLIA PARK	0	160	0	0	**160**	0	0	0	0	**0**	0	106	0	0	**106**
	7498	VERDUGO MHC-FOOTHILL SCHOOL	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7429	FAM SRV OF STA MNCA-VIS DELMAR	454	1,798	0	7	**2,259**	399	1,572	0	5	**1,976**	375	1,445	0	6	**1,826**
	7196	VISTA DEL MAR CH & FAM SERVICE	2	21	0	0	**23**	1	19	0	0	**20**	3	16	0	0	**19**
	7031	WATTS LABOR COMM ACTION COMMIT	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7060	BRIDGES WORK ORIENT/REHA	0	15	0	0	**15**	0	36	12	0	**48**	0	49	28	0	**77**
	7305	SERVICES WITHOUT WALLS	110	695	8	0	**813**	35	332	2	0	**369**	1	15	0	0	**16**
	7306	SERVICES WITHOUT WALLS	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
		DMH-Contracted	**14,074**	**70,065**	**4,109**	**4,854**	**93,102**	**12,534**	**62,647**	**4,389**	**4,412**	**83,982**	**12,104**	**61,254**	**4,651**	**4,367**	**82,376**
		DMH-Operated and Contracted	**26,753**	**90,704**	**9,854**	**9,436**	**136,747**	**22,650**	**78,348**	**8,940**	**8,113**	**118,051**	**23,859**	**79,200**	**9,782**	**8,443**	**121,284**

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LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2003-04 THIRD QUARTER (JANUARY 2004 THROUGH MARCH 2004)

Operations	Prov No.	Provider	200401					200402					200403				
			Indigent	Medi-Cal	Medicare	Other	**Total**	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
DMH	1904	ANTELOPE VALLEY MHS	264	627	235	148	**1,274**	224	508	190	107	**1,029**	336	755	275	145	**1,511**
	1905	SANTA CLARITA VALLEY MH	56	430	159	332	**977**	96	810	36	0	**942**	190	1,308	121	0	**1,619**
	1906	EDMUND D. EDELMAN WESTSIDE	760	1,102	411	108	**2,381**	126	384	11	0	**521**	365	671	63	0	**1,099**
	1908	WEST CENTRAL FAMILY MHS	632	861	370	276	**2,139**	435	810	301	250	**1,796**	618	1,109	380	393	**2,500**
	1909	HOLLYWOOD MENTAL HEALTH	1,076	1,295	686	144	**3,201**	964	1,127	547	130	**2,768**	1,131	1,226	648	101	**3,106**
	1914	NORTHEAST MENTAL HEALTH	234	893	313	133	**1,573**	215	877	333	50	**1,475**	306	1,112	123	0	**1,541**
	1917	ARCADIA MHS	1,054	795	329	60	**2,238**	36	55	3	0	**94**	178	241	31	0	**450**
	1926	LONG BEACH CHILD & ADOL CLINIC	22	723	0	63	**808**	19	709	0	63	**791**	39	1,310	0	0	**1,349**
	1927	LONG BEACH MHS ADULT CLINIC	781	1,372	660	385	**3,198**	766	1,372	624	301	**3,063**	922	1,639	722	255	**3,538**
	1928	SAN PEDRO MENTAL HEALTH	314	641	413	190	**1,558**	326	647	376	170	**1,519**	404	710	367	222	**1,703**
	1930	RIO HONDO COMMUNITY MHC	718	666	280	198	**1,862**	712	672	299	196	**1,879**	909	750	334	280	**2,273**
	1935	SOUTH BAY MHS	577	800	338	310	**2,025**	629	765	293	345	**2,032**	590	676	224	281	**1,771**
	1938	COMPTON MENTAL HEALTH	147	171	68	42	**428**	184	218	68	54	**524**	462	529	145	133	**1,269**
	1939	SECTOR II AB3632 PROGRAM	154	166	1	0	**321**	160	194	0	0	**354**	128	214	0	0	**342**
	6840	SAN FERNANDO MHS	525	837	411	357	**2,130**	10	12	1	0	**23**	16	14	3	0	**33**
	6841	WEST VALLEY MENTAL HEALTH CTR	796	773	506	30	**2,105**	761	750	475	24	**2,010**	949	899	585	2	**2,435**
	6849	LA CENTRAL CONTINUING CARE SRV	40	85	22	0	**147**	71	110	22	0	**203**	65	104	25	0	**194**
	6857	ROYBAL FAMILY MHS	135	398	0	80	**613**	163	436	1	113	**713**	182	595	9	106	**892**
	6859	DMH AT HARBOR-UCLA MEDICAL CTR	1,043	1,648	441	300	**3,432**	1,042	1,505	390	258	**3,195**	1,334	1,724	510	346	**3,914**
	6864	AUGUSTUS F. HAWKINS COMP MHC	1,521	1,838	304	183	**3,846**	1,326	1,748	247	152	**3,473**	1,676	1,977	308	196	**4,157**
	7057	DOWNTOWN MENTAL HEALTH	834	655	139	365	**1,993**	810	542	147	342	**1,841**	1,056	857	45	0	**1,958**
	7064	COASTAL ASIAN PACIFIC MHS	97	459	128	68	**752**	91	404	119	70	**684**	127	546	136	60	**869**
	7171	COUNTYWIDE CHILDRENS CASE MNGM	546	960	2	0	**1,508**	636	897	4	0	**1,537**	637	1,080	1	0	**1,718**
	7175	CONTINUING CARE - METRO UNIT	22	11	16	0	**49**	52	37	44	0	**133**	79	72	44	0	**195**
	7191	EDMUND D EDELMAN W MHC CH & FM	175	288	0	0	**463**	171	314	0	0	**485**	245	434	0	0	**679**
	7207	LONG BEACH ASIAN PAC MH PROG	105	1,256	106	506	**1,973**	114	1,178	86	440	**1,818**	59	1,244	19	0	**1,322**
	7213	INTENSIVE CASE MGMT PROGRAM	1	25	6	0	**32**	0	20	12	0	**32**	2	16	6	0	**24**
	7216	SMART	116	100	28	0	**244**	119	103	31	0	**253**	126	115	36	0	**277**
	7217	M.E.T.	48	28	8	0	**84**	37	25	6	0	**68**	41	35	17	0	**93**
	7241	LAC-DMH OLDER ADULT SERVICES	195	13	93	55	**356**	210	17	146	57	**430**	304	22	128	49	**503**
	7267	LATINO MENTAL HEALTH	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7340	VALY COORDINATED CHILDRN	99	338	0	0	**437**	107	326	0	0	**433**	132	373	0	0	**505**
	7468	SAN ANTONIO MENTAL HEALTH CTR	119	944	0	485	**1,548**	69	825	0	449	**1,343**	113	1,045	0	538	**1,696**
DMH-Operated Sites		**Total**	**13,206**	**21,198**	**6,473**	**4,818**	**45,695**	**10,681**	**18,397**	**4,812**	**3,571**	**37,461**	**13,721**	**23,402**	**5,305**	**3,107**	**45,535**

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LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2003-04 THIRD QUARTER (JANUARY 2004 THROUGH MARCH 2004)

Operations	Prov No.	Provider	200401					200402					200403				
			Indigent	Medi-Cal	Medicare	Other	**Total**	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
NGA	7111	1736 HOUSE	0	9	0	57	**66**	0	7	0	65	**72**	0	0	0	71	**71**
	7348	1736 FAM CRIS CTR-UNIVSTY VLAG	0	55	0	0	**55**	0	49	0	0	**49**	0	77	0	0	**77**
	7229	ALCOTT CENTER FOR MH SERVICES	45	366	338	0	**749**	40	394	333	0	**767**	29	400	345	0	**774**
	7184	ALMANSOR EDUCATION CENTER	60	104	0	0	**164**	65	100	0	0	**165**	74	93	0	0	**167**
	7368	ALMANSOR CLINICAL SERVICES	29	1,802	0	0	**1,831**	28	2,118	0	0	**2,146**	19	2,473	0	0	**2,492**
	7266	ASPEN HEALTH SERVICES	27	150	0	44	**221**	43	152	0	38	**233**	36	169	0	40	**245**
	7019	ASSOC LEAGUE OF MEX-AMER(AL	78	544	92	232	**946**	73	583	82	238	**976**	78	653	120	279	**1,130**
	7221	AVIVA CENTER	114	838	1	0	**953**	84	709	0	0	**793**	64	715	0	0	**779**
	7268	AVIVA CENTER CMH	16	779	2	0	**797**	12	587	4	0	**603**	3	540	3	0	**546**
	7281	HAMBURGER HOMES(PANORAMA CITY)	0	97	0	0	**97**	0	90	0	0	**90**	0	94	0	0	**94**
	7282	HAMBURGER HOMES(VAN NUYS)	0	61	0	0	**61**	0	72	0	0	**72**	0	76	0	0	**76**
	7494	AVIVA CENTER	6	36	0	0	**42**	6	28	0	0	**34**	6	31	0	0	**37**
	7218	BARBOUR & FLOYD, PARTNERS	60	294	56	0	**410**	61	299	71	0	**431**	63	514	115	0	**692**
	7300	CHILDREN BUREAU OF S. CALIF	30	663	0	0	**693**	20	679	0	0	**699**	31	643	0	0	**674**
	7301	CHILD BUREAU OF S CA-PALMDALE	1	133	0	0	**134**	4	223	0	0	**227**	4	233	0	0	**237**
	7302	CHILD BUREAU OF S CAL-SG VALY	16	425	0	0	**441**	18	505	0	0	**523**	23	579	0	0	**602**
	7350	CHILD BUREAU OF S CAL-LANCAST	3	445	0	0	**448**	17	378	0	0	**395**	23	440	0	0	**463**
	7473	CHILD BUREAU OF S CAL-LANCA DT	2	128	0	0	**130**	6	246	0	0	**252**	10	305	0	0	**315**
	7275	CHILDRENS INSTITUTE INTL	177	848	0	52	**1,077**	222	806	0	55	**1,083**	278	1,115	0	136	**1,529**
	7328	CHILDRENS INSTITUTE INTL	28	766	0	39	**833**	34	753	0	52	**839**	53	919	0	54	**1,026**
	7230	CLONTARF MANOR ARTESIA	5	490	366	0	**861**	7	531	394	0	**932**	9	662	495	0	**1,166**
	1977	COMMUNITY FAMILY GUID CTR	147	803	0	62	**1,012**	161	884	0	66	**1,111**	213	1,160	0	94	**1,467**
	7246	FAMILY & YOUTH STARS PROGRAM	77	403	3	0	**483**	101	337	4	0	**442**	101	458	4	0	**563**
	7471	COMMUNITY FAMILY GUIDANCE	40	319	0	31	**390**	49	338	0	60	**447**	61	381	0	77	**519**
	7102	DUBNOFF CENTER	207	1,024	21	0	**1,252**	236	1,033	27	0	**1,296**	283	1,108	31	0	**1,422**
	7050	EL CENTRO DE AMISTAD	18	190	7	42	**257**	15	208	4	46	**273**	15	214	5	123	**357**
	7371	EL CENTRO AMISTAD-SAN FERNANDO	19	241	0	0	**260**	6	230	0	0	**236**	8	298	0	0	**306**
	7173	ENKI LPVMHC - LA PUENTE	319	858	483	162	**1,822**	338	895	447	200	**1,880**	154	584	173	0	**911**
	7253	ENKI ELAMHS - COMMERCE	29	1,236	264	219	**1,748**	0	0	0	0	**0**	7	365	72	0	**444**
	7254	ENKI ELAMHS - BELL GARDENS	85	510	211	145	**951**	77	461	192	169	**899**	95	649	189	0	**933**
	7255	ENKI ELAMHS - PICO UNION	69	100	23	0	**192**	70	163	21	0	**254**	127	40	6	0	**173**
	7258	ENKI YOUTH & FAM SVCS-COVINA	99	1,422	0	134	**1,655**	83	1,345	0	120	**1,548**	4	336	0	0	**340**
	7360	ENKI-MARGARITA MENDEZ YTH & FA	3	992	0	33	**1,028**	0	0	0	0	**0**	32	2,471	4	0	**2,507**
	7452	ENKI YTH&FAM SRVS-PICO RIVERA	0	382	0	0	**382**	0	415	0	0	**415**	0	915	0	0	**915**
	7472	ENKI Y&F SRVS - BOYLE HEIGHTS	0	222	0	0	**222**	0	209	0	0	**209**	0	311	0	0	**311**
	7308	ENRICHMENT THROUGH EMPLOYMENT	31	10	33	0	**74**	42	19	29	0	**90**	45	14	16	0	**75**
	7248	EXODUS RECOVERY INC.	38	226	74	0	**338**	37	176	72	0	**285**	42	220	75	0	**337**
	7294	EXODUS RECOVERY	10	12	0	0	**22**	6	12	2	0	**20**	2	2	0	0	**4**

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Operations	Prov No.	Provider	200401					200402					200403				
			Indigent	Medi-Cal	Medicare	Other	**Total**	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
	7385	EXODUS RECOVERY INC.	139	72	27	0	**238**	127	110	18	0	**255**	73	70	19	0	**162**
	7330	FOOTHILL FAMILY SRV - PASADENA	36	593	0	0	**629**	35	659	0	0	**694**	43	797	0	0	**840**
	7331	FOOTHILL FAMILY SRV - W COVINA	6	222	0	0	**228**	6	186	0	0	**192**	8	241	0	0	**249**
	7407	FOOTHILL FAMILY SRV - HUDSON	0	295	0	0	**295**	0	306	0	0	**306**	0	309	0	0	**309**
	7463	FOOTHILL FAMILY SRV - EL MONTE	34	843	0	0	**877**	29	888	0	0	**917**	43	1,142	0	0	**1,185**
	7249	THE GUIDANCE CENTER-SAN	16	63	0	2	**81**	10	72	0	4	**86**	3	72	0	1	**76**
	7263	THE GUIDANCE CENTER	0	46	0	0	**46**	1	33	0	0	**34**	37	87	0	0	**124**
	7279	THE GUIDANCE CTR SOC	72	473	0	0	**545**	63	482	0	0	**545**	50	432	0	0	**482**
	7280	THE GUIDANCE CTR NORTH LB	72	483	0	0	**555**	68	533	0	0	**601**	68	485	0	0	**553**
	7433	THE GUIDANCE CENTER	176	2,588	0	247	**3,011**	189	2,812	0	238	**3,239**	211	3,388	0	237	**3,836**
	7456	THE GUIDANCE CENTER MST	6	10	0	0	**16**	9	17	0	0	**26**	26	9	0	0	**35**
	7464	THE GUIDANCE CTR AVALON	8	136	0	0	**144**	9	134	0	0	**143**	8	119	0	0	**127**
	7006	HATHAWAY CHILDRENS SERVICES	342	1,203	8	206	**1,759**	329	1,237	7	206	**1,779**	394	1,510	7	240	**2,151**
	7278	HATHAWAY FAMILY RESOURCE	150	385	0	57	**592**	129	385	0	47	**561**	161	421	0	41	**623**
	7336	HATHAWAY CH & FAM (LV 12 GH)	10	238	0	0	**248**	29	249	0	0	**278**	32	272	0	0	**304**
	7245	HOMES FOR LIFE FOUNDATION	4	37	21	0	**62**	2	27	22	0	**51**	6	29	31	0	**66**
	7504	HOMES FOR LIFE FOUNDATION	0	24	0	0	**24**	0	21	0	0	**21**	0	39	0	0	**39**
	7506	HOMES FOR LIFE	0	26	0	0	**26**	0	18	0	0	**18**	0	24	0	0	**24**
	1972	INTERCOMMUNITY CHILD GUID CLNC	27	754	0	48	**829**	26	833	0	44	**903**	33	937	0	62	**1,032**
	7339	INTERCOMMUNITY CHILD GUID CTR	8	600	0	0	**608**	14	577	0	0	**591**	50	936	0	0	**986**
	7103	KOREAN YOUTH & COMM CTR,	54	70	0	0	**124**	60	90	0	0	**150**	43	77	0	0	**120**
	6870	LOS ANGELES CHILD GUID CLINIC	323	2,397	2	141	**2,863**	413	2,240	3	149	**2,805**	508	2,569	0	181	**3,258**
	7265	LA CHILD GUID-FAMILIES N TOUCH	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7276	LA CHILD GUIDANCE CRENSHAW	266	714	0	178	**1,158**	374	731	0	190	**1,295**	429	829	0	223	**1,481**
	7388	LOS ANGELES CHILD GUIDANCE	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7211	LAUSD 97TH STREET SCHOOL MHC	881	1,704	0	0	**2,585**	1,287	2,248	0	0	**3,535**	1,706	2,820	0	0	**4,526**
	7204	MH ASSOC IN LA CO (ANTELOPE)	47	198	78	0	**323**	73	181	76	0	**330**	109	146	79	0	**334**
	7212	MHA VILLAGE INTEGRATED SERVICE	507	1,212	198	0	**1,917**	535	1,185	257	0	**1,977**	570	1,162	269	0	**2,001**
	7422	MHA-TRANSITIONAL YOUTH PROGRAM	28	64	0	0	**92**	18	81	0	0	**99**	5	63	4	0	**72**
	6863	PENNY LANE	305	1,297	0	0	**1,602**	295	1,425	0	0	**1,720**	354	1,710	0	0	**2,064**
	7455	PENNY LANE	96	1,832	0	95	**2,023**	84	1,898	0	106	**2,088**	92	2,091	0	142	**2,325**
	7511	PENNY LANE	16	11	0	0	**27**	27	47	0	0	**74**	43	78	0	0	**121**
	7178	OCEAN PARK -DAY BREAK SHELTER	4	4	1	179	**188**	3	0	0	231	**234**	7	1	0	305	**313**
	1974	PACIFIC CLINICS	79	1,158	24	11	**1,272**	90	1,083	0	9	**1,182**	133	1,457	0	16	**1,606**
	1979	PACIFIC CLIN - E FOOTHILL GUID	145	746	133	0	**1,024**	93	467	111	0	**671**	152	721	108	0	**981**
	7101	ASIAN PACIFIC FAMILY CENTER	215	1,255	82	160	**1,712**	129	876	64	148	**1,217**	173	1,124	80	174	**1,551**
	7194	PACIFIC CLINICS-EL CAMINO MHC	122	932	393	520	**1,967**	101	732	340	253	**1,426**	101	898	306	396	**1,701**
	7197	PACIFIC CLINICS INC.-FAIR	271	934	431	0	**1,636**	279	681	305	0	**1,265**	406	1,140	375	0	**1,921**

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Operations	Prov No.	Provider	200401					200402					200403				
			Indigent	Medi-Cal	Medicare	Other	**Total**	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
	7198	PACIFIC CLINICS INC.-IRWINDAL	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7224	PACIFIC CLINIC ACT WEST COVINA	62	432	211	0	**705**	38	327	159	0	**524**	56	361	51	0	**468**
	7227	PACIFIC CLINICS EAST-YOUTH	200	431	0	0	**631**	82	181	0	0	**263**	43	235	0	0	**278**
	7251	PACIFIC CLINICS	36	111	43	0	**190**	29	68	18	0	**115**	33	91	21	0	**145**
	7284	PACIFIC CLNC ACT EL MONTE	2	311	141	0	**454**	1	354	149	0	**504**	1	457	202	0	**660**
	7353	PACIFIC CLINICS- AB34	36	405	119	0	**560**	27	182	74	0	**283**	59	378	85	0	**522**
	7380	SIERRA FAMILY CENTER	143	702	46	233	**1,124**	86	504	38	133	**761**	103	652	32	214	**1,001**
	7401	PACIFIC CLINICS/CHAP	47	213	54	0	**314**	4	16	25	0	**45**	22	74	27	0	**123**
	7418	PACIFIC CLINICS - 70 N HUDSON	15	365	0	0	**380**	13	225	0	0	**238**	16	361	0	0	**377**
	7424	PACIFIC CLINICS-CONCEPT 7 INTN	0	440	0	0	**440**	0	2	0	0	**2**	0	415	0	0	**415**
	7425	PACIFIC CLINICS-HOMES OF HOPE	0	507	0	0	**507**	0	236	0	0	**236**	0	381	0	0	**381**
	7439	FAMILY OUTREACH SERVICES	0	326	0	0	**326**	0	167	0	0	**167**	0	332	0	0	**332**
	7441	PACIFIC CLINICS SYSTEM OF	2	99	0	0	**101**	0	23	0	0	**23**	3	51	0	0	**54**
	7447	PACIFIC CLINICS	0	0	0	121	**121**	0	0	0	92	**92**	0	0	0	142	**142**
	7462	PACIFIC CLINICS - D VEAL PRGM	129	136	0	0	**265**	51	61	0	0	**112**	137	165	0	0	**302**
	7495	PACIFIC CLINICS/LATINA PROGRAM	0	237	0	0	**237**	0	112	0	0	**112**	0	199	0	0	**199**
	7502	PACIFIC CLIN	0	167	0	0	**167**	0	16	0	0	**16**	0	152	0	0	**152**
	7505	PACIFIC CLN-ETTIE LEE YTH&FAM	2	184	0	0	**186**	1	87	0	0	**88**	0	120	0	0	**120**
	7155	PASADENA CHILDRENS TRAINING	16	160	2	0	**178**	11	113	2	0	**126**	72	375	8	0	**455**
	7296	PASADENA CHILDRENS TRAINING	50	321	0	0	**371**	58	289	0	0	**347**	60	398	0	0	**458**
	7397	THE SYCAMORES-FAM	3	30	0	20	**53**	6	38	0	13	**57**	6	46	0	17	**69**
	7450	PASADENA CHILDRENS TRAINING	54	1,363	0	0	**1,417**	47	1,422	0	0	**1,469**	73	1,780	0	0	**1,853**
	7370	PROTOTYPES-ICAN	28	71	16	78	**193**	31	84	15	119	**249**	23	101	6	18	**148**
	1975	CHILD & FAMILY GUIDANCE	1,016	1,411	0	93	**2,520**	901	1,562	0	72	**2,535**	991	1,715	0	87	**2,793**
	7225	VALLEY CHILD GUIDANCE CLINIC	139	1,491	0	0	**1,630**	118	1,589	0	0	**1,707**	155	1,988	0	0	**2,143**
	7247	FAMILY STRESS CENTER	154	1,369	0	127	**1,650**	90	1,351	0	125	**1,566**	101	1,723	0	123	**1,947**
	7390	VALLEY CHILD GUIDANCE CLINIC	74	282	0	0	**356**	87	355	3	0	**445**	115	536	3	0	**654**
	7460	VALLEY CHILD GUIDANCE CLINIC	89	320	0	0	**409**	76	317	0	0	**393**	109	481	0	0	**590**
	7491	VALLEY CHILD GUIDANCE CLINIC	21	962	0	0	**983**	30	838	0	0	**868**	32	1,034	0	0	**1,066**
	6853	SFV CMHC, INC (ERIKSON CTR)	32	193	0	0	**225**	36	249	0	0	**285**	26	369	0	0	**395**
	7049	SFVCMHC - DAY TREATMENT	2	58	41	0	**101**	4	66	50	0	**120**	1	77	38	0	**116**
	7100	SFV CMHC CENTER/FAMILY LIVING	201	532	222	46	**1,001**	213	499	203	74	**989**	259	703	258	81	**1,301**
	7115	THE HARBOUR	5	16	12	0	**33**	3	10	11	0	**24**	6	20	11	0	**37**
	7174	SFV CMHC -CORNERSTONE	52	109	42	0	**203**	61	94	27	0	**182**	69	98	17	0	**184**
	7177	SFV CMHC MACDONALD CAREY E VLY	26	407	135	59	**627**	19	374	118	62	**573**	24	457	147	88	**716**
	7235	SFVCHMC,INC-VICTORY CLUB HOUSE	10	42	25	0	**77**	7	30	13	0	**50**	7	59	34	0	**100**
	7252	SFV CMHC-VICTORY	3	119	92	0	**214**	1	92	77	0	**170**	0	115	62	0	**177**
	7304	SFV CMHC SIDEKICKS	41	17	3	0	**61**	27	16	3	0	**46**	33	21	5	0	**59**

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LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2003-04 THIRD QUARTER (JANUARY 2004 THROUGH MARCH 2004)

Operations	Prov No.	Provider	200401					200402					200403				
			Indigent	Medi-Cal	Medicare	Other	**Total**	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
	7320	SFV CMHC-TRANSITIONAL YOUTH	24	152	0	0	**176**	20	144	0	0	**164**	26	163	0	0	**189**
	7321	SFV CMHC-INDEPENDENT LVNG	8	197	72	0	**277**	10	188	65	0	**263**	16	251	95	0	**362**
	7322	SFV CMHC-HOMEBOUND	35	84	74	0	**193**	26	58	58	0	**142**	33	81	77	0	**191**
	7338	SFV CMHC, INC. TRANSTNL	0	44	0	0	**44**	0	32	0	0	**32**	2	53	0	0	**55**
	7354	CENTRAL VALLEY Y&F CENTER	45	375	0	0	**420**	42	348	0	0	**390**	18	412	0	0	**430**
	7355	YOUTH CONTACT PROGRAM-SC	13	97	0	0	**110**	14	125	0	0	**139**	11	159	0	0	**170**
	7358	SAN FERNANDO VALLEY	174	91	63	0	**328**	178	102	47	0	**327**	234	160	59	0	**453**
	7369	SFV CMHC-FAMILY LINKS	14	127	6	188	**335**	16	129	4	165	**314**	21	171	2	222	**416**
	7416	SFVCMHC-TRANSITIONS-DT/OP	0	1	0	0	**1**	0	0	0	0	**0**	0	3	0	0	**3**
	7445	SFVCMHC, INC - SOC	4	154	0	0	**158**	0	119	0	0	**119**	0	75	0	0	**75**
	7451	SFVCMHC/WRAPAROUND	0	76	0	0	**76**	0	101	0	0	**101**	19	86	0	0	**105**
	7485	SFVCMHC-NRTH VAL YTH & FAM CTR	56	160	0	0	**216**	41	154	0	0	**195**	34	179	0	0	**213**
	7372	CHILD AND FAMILY CENTER	31	58	5	0	**94**	28	71	2	0	**101**	35	75	4	0	**114**
	7413	CHILD & FAMILY CENTER-NEW	108	267	0	161	**536**	97	270	0	135	**502**	115	333	0	142	**590**
	7479	CHILD & FAM CTR- SANTA CLARITA	329	767	0	5	**1,101**	337	870	0	25	**1,232**	451	1,020	0	21	**1,492**
	7201	CENTER FOR HEALTHY AGING	19	27	74	0	**120**	18	21	49	0	**88**	24	40	67	0	**131**
	7264	SHIELDS FOR FAMILIES	0	459	0	0	**459**	0	402	0	0	**402**	0	513	0	0	**513**
	7365	SHIELDS FOR FAMILIES	40	874	0	356	**1,270**	69	854	0	373	**1,296**	108	305	0	446	**859**
	7465	SHIELDS FOR FAMILIES MST	7	23	0	0	**30**	6	8	0	0	**14**	25	21	0	0	**46**
	7536	SHIELDS FOR FAM SCHOOL BASE	0	0	0	0	**0**	0	0	0	0	**0**	6	633	0	0	**639**
	7293	SOCIAL MODEL RECOVERY	61	271	128	0	**460**	28	63	42	0	**133**	154	313	107	0	**574**
	7131	SOCIAL MODEL RECOVERY	10	5	8	35	**58**	6	15	3	31	**55**	10	33	2	40	**85**
	1969	SOUTH BAY CHILDRENS HLTH CTR	54	338	0	0	**392**	52	230	0	0	**282**	67	306	0	0	**373**
	7220	SOUTH BAY CHILDRENS HLTH CTR	8	12	0	0	**20**	5	8	0	0	**13**	2	10	0	0	**12**
	7242	SOUTH CENTRAL HLTH & REHAB	133	69	10	212	**424**	123	79	9	247	**458**	146	92	5	0	**243**
	7303	SCHARP SIDEKICKS	28	12	7	0	**47**	23	12	5	0	**40**	45	32	6	0	**83**
	7396	WILSHIRE CHILD SRVS DBA FENTRY	0	28	0	29	**57**	1	17	0	37	**55**	1	22	0	69	**92**
	7409	SOUTH CENTRAL HLTH & REHAB	134	53	12	0	**199**	265	136	22	0	**423**	228	111	29	0	**368**
	7124	SPECIAL SERVICES FOR GROUPS	42	198	28	0	**268**	41	154	26	0	**221**	47	153	21	0	**221**
	7186	ASIAN PACIFIC COUNS & TRT CTR	768	961	165	241	**2,135**	780	986	132	203	**2,101**	827	1,010	157	204	**2,198**
	7187	SSG INDOCHINESE COUNSELING	341	643	74	38	**1,096**	360	703	65	64	**1,192**	456	802	84	65	**1,407**
	7329	SSG/OTTP	2	1,189	0	0	**1,191**	5	1,287	0	0	**1,292**	31	1,656	0	0	**1,687**
	7362	ASIAN PACIFIC - SFV	97	210	5	70	**382**	89	197	8	48	**342**	113	230	8	63	**414**
	7400	SSG/HOMELESS OUTREACH PROGRAM	7	0	0	0	**7**	8	6	0	0	**14**	19	15	0	0	**34**
	7510	SSG INTEG CARE SYS YTH PROJECT	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7517	ASIAN PACIFIC COUNS & TRT CTR	1	5	0	0	**6**	18	54	33	0	**105**	25	53	23	0	**101**
	6773	ST JOHNS CHILD & FAM DEVEL CTR	106	662	0	0	**768**	88	629	0	0	**717**	110	646	0	0	**756**
	6792	ST JOHNS CH & FAM DEVEL CTR-DD	0	106	53	0	**159**	0	89	53	0	**142**	0	106	48	0	**154**

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LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2003-04 THIRD QUARTER (JANUARY 2004 THROUGH MARCH 2004)

Operations	Prov No.	Provider	200401					200402					200403				
			Indigent	Medi-Cal	Medicare	Other	**Total**	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
	7169	ST JOHNS CHILD & FAM DEVEL CTR	19	133	71	0	**223**	18	112	69	0	**199**	31	159	92	0	**282**
	7114	ST JOSEPH CENTER	0	2	8	0	**10**	3	11	17	0	**31**	2	14	18	0	**34**
	7257	STAR VIEW ADOLES CENTER, INC.	0	184	0	0	**184**	0	183	0	0	**183**	0	150	0	0	**150**
	7335	STAR VIEW ADOLESCENT CTR, INC.	34	428	0	0	**462**	38	471	0	0	**509**	45	477	2	0	**524**
	7367	STAR VIEW COMMUNITY SERVICES	46	1,912	8	0	**1,966**	44	1,987	6	0	**2,037**	34	2,331	5	0	**2,370**
	7503	STAR VIEW COMMUNITY SERVICES	23	400	5	0	**428**	23	411	7	0	**441**	19	462	7	0	**488**
	7099	STEP UP ON SECOND STREET, INC	94	98	71	0	**263**	110	88	70	0	**268**	114	101	65	0	**280**
	7525	STEP UP ON 2ND ST DANIELS PL	0	8	0	0	**8**	0	5	0	0	**5**	0	21	0	0	**21**
	7526	STEP UP ON SECOND STREET-ACT	3	139	124	0	**266**	12	127	134	0	**273**	8	134	123	0	**265**
	7185	STIRLING BEHAVIORAL HLTH INST	194	91	0	67	**352**	214	80	0	89	**383**	190	86	0	97	**373**
	7481	STIRLING BEHAVIORAL HLTH INST	114	887	4	0	**1,005**	113	853	9	0	**975**	120	1,047	4	0	**1,171**
	7231	HILLSIDES FAMILY CENTER	32	575	0	0	**607**	18	466	0	0	**484**	11	420	0	0	**431**
	7332	HILLSIDES HOME FOR CHILDREN	0	1,854	0	0	**1,854**	0	1,716	0	0	**1,716**	0	1,846	0	0	**1,846**
	7095	THE HELP GROUP CHILD & FAM CTR	667	869	0	141	**1,677**	667	855	0	122	**1,644**	700	952	0	150	**1,802**
	7394	THE HELP GROUP-WEST	16	925	2	0	**943**	30	952	2	0	**984**	38	1,255	4	0	**1,297**
	7489	THE HELP GROUP-SUMMIT VIEW	161	64	0	0	**225**	186	66	0	0	**252**	227	72	0	0	**299**
	7490	THE HELP GROUP - PACIFIC RIDGE	155	267	0	0	**422**	135	236	0	0	**371**	93	192	0	0	**285**
	7500	THE HELP GROUP-SUMMIT VW WEST	65	13	0	0	**78**	61	5	0	0	**66**	81	7	0	0	**88**
	7501	THE HELP GROUP-VILLAGE GLEN W	251	14	0	0	**265**	255	11	0	0	**266**	285	3	0	0	**288**
	1971	VERDUGO MENTAL HEALTH	117	516	277	134	**1,044**	102	512	253	157	**1,024**	8	561	372	136	**1,077**
	7193	GLEN ROBERTS CHILD STUDY	82	685	0	0	**767**	92	763	0	0	**855**	41	794	0	0	**835**
	7434	VERDUGO MHC IMCES	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7435	VERDUGO MHC IMCES	0	2	0	1	**3**	0	0	0	0	**0**	0	0	0	0	**0**
	7496	VERDUGO MHCSCHOOL BASED	61	239	0	0	**300**	57	284	0	0	**341**	9	304	0	0	**313**
	7497	VERDUGO MHC-MAGNOLIA PARK	7	109	0	0	**116**	12	140	0	0	**152**	18	207	0	0	**225**
	7498	VERDUGO MHC-FOOTHILL SCHOOL	0	0	0	0	**0**	0	0	0	0	**0**	3	121	0	0	**124**
	7429	FAM SRV OF STA MNCA-VIS DELMAR	797	2,583	0	4	**3,384**	729	2,596	0	6	**3,331**	800	2,800	0	8	**3,608**
	7196	VISTA DEL MAR CH & FAM SERVICE	2	37	0	0	**39**	1	32	0	0	**33**	4	43	0	0	**47**
	7031	WATTS LABOR COMM ACTION COMMIT	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7060	BRIDGES WORK ORIENT/REHA	7	112	42	0	**161**	23	149	62	0	**234**	20	142	80	0	**242**
	7305	SERVICES WITHOUT WALLS	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7306	SERVICES WITHOUT WALLS	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
		DMH-Contracted	**14,689**	**77,882**	**5,972**	**5,555**	**104,098**	**14,792**	**73,299**	**5,122**	**5,126**	**98,339**	**17,064**	**90,006**	**5,504**	**5,325**	**117,899**
		DMH-Operated and Contracted	**27,895**	**99,080**	**12,445**	**10,373**	**149,793**	**25,473**	**91,696**	**9,934**	**8,697**	**135,800**	**30,785**	**113,408**	**10,809**	**8,432**	**163,434**

LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2003-04 FOURTH QUARTER (APRIL 2004 THROUGH JUNE 2004)

Operations	Prov No.	Provider	200404					200405					200406				
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
DMH	1904	ANTELOPE VALLEY MHS	226	665	244	121	**1,256**	234	571	198	133	**1,136**	3	5	0	0	**8**
	1905	SANTA CLARITA VALLEY MH	108	1,249	239	0	**1,596**	81	1,135	300	0	**1,516**	154	1,251	349	0	**1,754**
	1906	EDMUND D. EDELMAN WESTSIDE	217	612	122	0	**951**	297	813	181	0	**1,291**	255	616	117	0	**988**
	1908	WEST CENTRAL FAMILY MHS	524	990	318	330	**2,162**	500	820	293	270	**1,883**	544	861	302	233	**1,940**
	1909	HOLLYWOOD MENTAL HEALTH	1,077	1,129	642	106	**2,954**	891	1,106	630	89	**2,716**	88	130	55	0	**273**
	1914	NORTHEAST MENTAL HEALTH	134	1,321	263	0	**1,718**	128	1,181	284	0	**1,593**	190	1,316	339	0	**1,845**
	1917	ARCADIA MHS	655	1,986	371	0	**3,012**	566	1,768	356	0	**2,690**	745	1,625	384	0	**2,754**
	1926	LONG BEACH CHILD & ADOL CLINIC	35	816	0	0	**851**	26	411	0	0	**437**	41	870	0	0	**911**
	1927	LONG BEACH MHS ADULT CLINIC	813	1,501	669	351	**3,334**	721	1,433	601	331	**3,086**	792	1,447	630	332	**3,201**
	1928	SAN PEDRO MENTAL HEALTH	337	571	337	174	**1,419**	323	600	364	188	**1,475**	356	705	69	215	**1,345**
	1930	RIO HONDO COMMUNITY MHC	594	548	255	134	**1,531**	730	699	325	192	**1,946**	877	747	348	206	**2,178**
	1935	SOUTH BAY MHS	471	588	215	231	**1,505**	625	746	301	253	**1,925**	601	787	157	249	**1,794**
	1938	COMPTON MENTAL HEALTH	332	333	103	47	**815**	324	339	100	91	**854**	440	479	125	119	**1,163**
	1939	SECTOR II AB3632 PROGRAM	175	228	0	0	**403**	154	162	0	0	**316**	175	257	0	0	**432**
	6840	SAN FERNANDO MHS	407	1,853	437	0	**2,697**	375	1,949	495	0	**2,819**	515	1,981	553	0	**3,049**
	6841	WEST VALLEY MENTAL HEALTH CTR	829	801	539	0	**2,169**	743	729	482	1	**1,955**	99	65	24	0	**188**
	6849	LA CENTRAL CONTINUING CARE SRV	54	107	29	0	**190**	49	70	17	0	**136**	66	90	4	0	**160**
	6857	ROYBAL FAMILY MHS	180	586	5	142	**913**	180	499	9	131	**819**	197	549	11	122	**879**
	6859	DMH AT HARBOR-UCLA MEDICAL CTR	1,128	1,601	470	406	**3,605**	970	1,416	406	258	**3,050**	1,139	1,494	415	256	**3,304**
	6864	AUGUSTUS F. HAWKINS COMP MHC	1,290	1,781	254	199	**3,524**	1,330	1,599	204	169	**3,302**	1,380	1,718	110	173	**3,381**
	7057	DOWNTOWN MENTAL HEALTH	1,109	1,186	124	0	**2,419**	877	912	118	0	**1,907**	713	639	113	0	**1,465**
	7064	COASTAL ASIAN PACIFIC MHS	89	453	151	66	**759**	87	369	116	49	**621**	115	530	124	81	**850**
	7171	COUNTYWIDE CHILDRENS CASE MNGM	582	1,017	4	0	**1,603**	531	917	3	0	**1,451**	108	319	3	0	**430**
	7175	CONTINUING CARE - METRO UNIT	64	35	15	0	**114**	28	16	6	0	**50**	20	19	7	0	**46**
	7191	EDMUND D EDELMAN W MHC CH & FM	207	420	0	0	**627**	168	319	0	0	**487**	120	304	0	0	**424**
	7207	LONG BEACH ASIAN PAC MH PROG	90	2,768	128	0	**2,986**	62	2,459	127	0	**2,648**	71	2,229	104	0	**2,404**
	7213	INTENSIVE CASE MGMT PROGRAM	0	16	5	0	**21**	0	18	11	0	**29**	4	179	0	0	**183**
	7216	SMART	120	144	33	0	**297**	100	109	32	0	**241**	53	46	10	0	**109**
	7217	M.E.T.	58	38	5	0	**101**	40	19	3	0	**62**	5	1	1	0	**7**
	7241	LAC-DMH OLDER ADULT SERVICES	203	9	85	54	**351**	157	19	159	37	**372**	0	0	0	0	**0**
	7267	LATINO MENTAL HEALTH	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7340	VALY COORDINATED CHILDRN	80	371	0	0	**451**	86	338	0	0	**424**	108	497	0	0	**605**
	7468	SAN ANTONIO MENTAL HEALTH CTR	99	883	0	497	**1,479**	111	947	0	480	**1,538**	113	957	0	483	**1,553**
DMH-Operated Sites		**Total**	**12,287**	**26,606**	**6,062**	**2,858**	**47,813**	**11,494**	**24,488**	**6,121**	**2,672**	**44,775**	**10,087**	**22,713**	**4,354**	**2,469**	**39,623**

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LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2003-04 FOURTH QUARTER (APRIL 2004 THROUGH JUNE 2004)

Operations	Prov No.	Provider	200404					200405					200406				
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
NGA	7111	1736 HOUSE	0	0	0	64	**64**	0	0	0	54	**54**	0	0	0	56	**56**
	7348	1736 FAM CRIS CTR-UNIVSTY VLAG	0	39	0	0	**39**	0	25	0	0	**25**	0	52	0	0	**52**
	7229	ALCOTT CENTER FOR MH SERVICES	33	350	308	0	**691**	25	363	296	0	**684**	25	414	343	0	**782**
	7184	ALMANSOR EDUCATION CENTER	62	110	0	0	**172**	53	77	0	0	**130**	62	90	0	0	**152**
	7368	ALMANSOR CLINICAL SERVICES	24	2,093	0	0	**2,117**	25	2,235	0	0	**2,260**	26	2,073	0	0	**2,099**
	7266	ASPEN HEALTH SERVICES	42	276	0	50	**368**	37	177	0	69	**283**	70	152	0	77	**299**
	7019	ASSOC LEAGUE OF MEX-AMER(AL	66	691	124	299	**1,180**	62	658	110	258	**1,088**	72	661	129	211	**1,073**
	7221	AVIVA CENTER	48	735	1	0	**784**	29	696	2	0	**727**	20	737	2	0	**759**
	7268	AVIVA CENTER CMH	12	606	3	0	**621**	1	337	4	0	**342**	2	551	2	0	**555**
	7281	HAMBURGER HOMES(PANORAMA CITY)	3	92	0	0	**95**	14	61	0	0	**75**	16	38	0	0	**54**
	7282	HAMBURGER HOMES(VAN NUYS)	0	38	0	0	**38**	0	37	0	0	**37**	0	33	0	0	**33**
	7494	AVIVA CENTER	12	68	0	0	**80**	34	50	0	0	**84**	18	30	0	0	**48**
	7218	BARBOUR & FLOYD, PARTNERS	73	402	92	0	**567**	38	350	84	0	**472**	57	422	113	0	**592**
	7300	CHILDREN BUREAU OF S. CALIF	24	774	0	0	**798**	20	729	0	0	**749**	32	890	0	0	**922**
	7301	CHILD BUREAU OF S CA-PALMDALE	5	223	0	0	**228**	6	222	0	0	**228**	5	247	0	0	**252**
	7302	CHILD BUREAU OF S CAL-SG VALY	55	669	0	0	**724**	99	703	0	0	**802**	60	684	0	0	**744**
	7350	CHILD BUREAU OF S CAL-LANCAST	27	431	0	0	**458**	29	355	0	0	**384**	46	313	0	0	**359**
	7473	CHILD BUREAU OF S CAL-LANCA DT	13	363	0	0	**376**	10	271	0	0	**281**	14	274	0	0	**288**
	7275	CHILDRENS INSTITUTE INTL	190	906	0	126	**1,222**	188	929	0	138	**1,255**	181	1,069	0	110	**1,360**
	7328	CHILDRENS INSTITUTE INTL	36	1,026	0	63	**1,125**	35	926	0	47	**1,008**	21	1,122	0	54	**1,197**
	7230	CLONTARF MANOR ARTESIA	4	455	352	0	**811**	9	352	288	0	**649**	6	317	260	0	**583**
	1977	COMMUNITY FAMILY GUID CTR	181	1,059	0	73	**1,313**	183	1,056	0	83	**1,322**	176	1,128	0	92	**1,396**
	7246	FAMILY & YOUTH STARS PROGRAM	81	390	6	0	**477**	70	380	3	0	**453**	75	369	1	0	**445**
	7471	COMMUNITY FAMILY GUIDANCE	44	345	0	50	**439**	34	349	0	38	**421**	51	395	0	38	**484**
	7102	DUBNOFF CENTER	268	957	20	0	**1,245**	268	1,056	29	0	**1,353**	212	1,083	24	0	**1,319**
	7050	EL CENTRO DE AMISTAD	21	161	4	147	**333**	15	144	18	165	**342**	43	240	16	193	**492**
	7371	EL CENTRO AMISTAD-SAN FERNANDO	2	292	0	0	**294**	1	260	0	0	**261**	1	326	0	0	**327**
	7173	ENKI LPVMHC - LA PUENTE	278	2,484	875	0	**3,637**	261	2,067	453	0	**2,781**	299	2,395	630	0	**3,324**
	7253	ENKI ELAMHS - COMMERCE	140	1,980	619	0	**2,739**	149	2,074	597	0	**2,820**	167	2,432	555	0	**3,154**
	7254	ENKI ELAMHS - BELL GARDENS	109	1,426	409	0	**1,944**	145	1,258	218	0	**1,621**	152	1,437	266	0	**1,855**
	7255	ENKI ELAMHS - PICO UNION	66	192	58	0	**316**	20	73	34	0	**127**	57	190	54	0	**301**
	7258	ENKI YOUTH & FAM SVCS-COVINA	266	2,408	0	0	**2,674**	260	2,357	0	0	**2,617**	234	2,242	0	0	**2,476**
	7360	ENKI-MARGARITA MENDEZ YTH & FA	48	2,316	4	0	**2,368**	55	2,126	1	0	**2,182**	62	2,445	7	0	**2,514**
	7452	ENKI YTH&FAM SRVS-PICO RIVERA	39	849	0	0	**888**	29	863	0	0	**892**	19	903	0	0	**922**
	7472	ENKI Y&F SRVS - BOYLE HEIGHTS	0	419	0	0	**419**	0	423	0	0	**423**	0	457	0	0	**457**
	7308	ENRICHMENT THROUGH EMPLOYMENT	37	25	15	0	**77**	41	19	10	0	**70**	26	12	14	0	**52**
	7248	EXODUS RECOVERY INC.	48	188	59	0	**295**	46	197	61	0	**304**	43	184	76	0	**303**
	7294	EXODUS RECOVERY	1	1	0	0	**2**	3	2	0	0	**5**	13	11	0	0	**24**

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Operations	Prov No.	Provider	200404					200405					200406				
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
	7385	EXODUS RECOVERY INC.	83	108	19	0	**210**	45	47	6	0	**98**	94	109	23	0	**226**
	7330	FOOTHILL FAMILY SRV - PASADENA	40	590	0	0	**630**	36	653	0	0	**689**	31	597	0	0	**628**
	7331	FOOTHILL FAMILY SRV - W COVINA	9	247	0	0	**256**	12	336	0	0	**348**	20	380	0	0	**400**
	7407	FOOTHILL FAMILY SRV - HUDSON	2	303	0	0	**305**	7	311	0	0	**318**	5	365	0	0	**370**
	7463	FOOTHILL FAMILY SRV - EL MONTE	41	905	0	0	**946**	52	1,045	0	0	**1,097**	37	994	0	0	**1,031**
	7249	THE GUIDANCE CENTER-SAN	5	61	0	4	**70**	4	52	0	6	**62**	4	63	0	8	**75**
	7263	THE GUIDANCE CENTER	0	183	0	0	**183**	0	184	0	0	**184**	0	207	0	0	**207**
	7279	THE GUIDANCE CTR SOC	55	523	0	0	**578**	20	198	0	0	**218**	31	380	0	0	**411**
	7280	THE GUIDANCE CTR NORTH LB	64	353	0	0	**417**	23	168	0	0	**191**	94	462	0	41	**597**
	7433	THE GUIDANCE CENTER	232	2,724	0	216	**3,172**	173	2,438	0	174	**2,785**	160	2,389	0	168	**2,717**
	7456	THE GUIDANCE CENTER MST	14	15	0	0	**29**	13	7	0	0	**20**	7	5	0	0	**12**
	7464	THE GUIDANCE CTR AVALON	0	0	0	0	**0**	3	65	0	0	**68**	13	130	0	0	**143**
	7006	HATHAWAY CHILDRENS SERVICES	309	1,260	11	201	**1,781**	322	1,360	11	105	**1,798**	400	1,561	8	234	**2,203**
	7278	HATHAWAY FAMILY RESOURCE	107	390	0	29	**526**	98	393	0	40	**531**	105	366	0	46	**517**
	7336	HATHAWAY CH & FAM (LV 12 GH)	21	232	0	0	**253**	26	283	0	0	**309**	16	261	0	0	**277**
	7245	HOMES FOR LIFE FOUNDATION	7	33	42	0	**82**	5	15	20	0	**40**	13	48	39	0	**100**
	7504	HOMES FOR LIFE FOUNDATION	0	30	0	0	**30**	0	28	0	0	**28**	0	60	0	0	**60**
	7506	HOMES FOR LIFE	0	39	0	0	**39**	0	56	0	0	**56**	0	54	0	0	**54**
	1972	INTERCOMMUNITY CHILD GUID CLNC	25	739	0	61	**825**	38	675	0	65	**778**	42	718	0	85	**845**
	7339	INTERCOMMUNITY CHILD GUID CTR	47	853	0	0	**900**	43	721	0	0	**764**	24	855	0	0	**879**
	7103	KOREAN YOUTH & COMM CTR,	38	62	0	0	**100**	21	33	0	0	**54**	63	91	0	0	**154**
	6870	LOS ANGELES CHILD GUID CLINIC	434	2,469	0	221	**3,124**	295	2,269	0	208	**2,772**	266	2,068	0	225	**2,559**
	7265	LA CHILD GUID-FAMILIES N TOUCH	0	0	0	0	**0**	56	5	0	0	**61**	101	20	0	0	**121**
	7276	LA CHILD GUIDANCE CRENSHAW	378	911	0	196	**1,485**	339	849	0	154	**1,342**	284	807	0	143	**1,234**
	7388	LOS ANGELES CHILD GUIDANCE	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7211	LAUSD 97TH STREET SCHOOL MHC	1,150	1,915	0	0	**3,065**	1,224	2,248	0	0	**3,472**	884	1,595	0	0	**2,479**
	7204	MH ASSOC IN LA CO (ANTELOPE)	47	120	62	0	**229**	31	75	36	0	**142**	47	129	69	0	**245**
	7212	MHA VILLAGE INTEGRATED SERVICE	651	1,236	293	0	**2,180**	632	1,198	293	0	**2,123**	627	1,162	320	0	**2,109**
	7422	MHA-TRANSITIONAL YOUTH PROGRAM	6	62	1	0	**69**	5	44	1	0	**50**	3	63	2	0	**68**
	6863	PENNY LANE	428	1,396	0	0	**1,824**	368	1,368	0	0	**1,736**	344	1,245	0	0	**1,589**
	7455	PENNY LANE	72	1,872	0	136	**2,080**	75	1,683	0	149	**1,907**	80	1,799	0	186	**2,065**
	7511	PENNY LANE	22	62	0	0	**84**	22	58	0	0	**80**	15	50	0	0	**65**
	7178	OCEAN PARK -DAY BREAK SHELTER	0	1	0	313	**314**	4	0	0	261	**265**	4	2	1	315	**322**
	1974	PACIFIC CLINICS	160	1,010	1	8	**1,179**	94	614	1	10	**719**	148	1,058	1	14	**1,221**
	1979	PACIFIC CLIN - E FOOTHILL GUID	154	709	132	0	**995**	27	100	46	0	**173**	90	478	115	0	**683**
	7101	ASIAN PACIFIC FAMILY CENTER	195	989	100	187	**1,471**	133	648	79	77	**937**	241	1,311	101	202	**1,855**
	7194	PACIFIC CLINICS-EL CAMINO MHC	94	870	351	494	**1,809**	64	537	268	174	**1,043**	105	947	374	455	**1,881**
	7197	PACIFIC CLINICS INC.-FAIR	281	970	401	0	**1,652**	163	481	260	0	**904**	322	843	444	0	**1,609**

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Operations	Prov No.	Provider	200404					200405					200406				
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
	7198	PACIFIC CLINICS INC.-IRWINDAL	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7224	PACIFIC CLINIC ACT WEST COVINA	75	446	246	0	**767**	17	162	123	0	**302**	77	456	257	0	**790**
	7227	PACIFIC CLINICS EAST-YOUTH	59	264	0	0	**323**	39	152	0	0	**191**	73	303	0	0	**376**
	7251	PACIFIC CLINICS	13	91	14	0	**118**	12	60	16	0	**88**	55	152	17	0	**224**
	7284	PACIFIC CLNC ACT EL MONTE	0	347	161	0	**508**	0	179	130	0	**309**	1	292	134	0	**427**
	7353	PACIFIC CLINICS- AB34	65	290	97	0	**452**	36	107	33	0	**176**	69	262	71	0	**402**
	7380	SIERRA FAMILY CENTER	88	567	28	159	**842**	44	292	14	55	**405**	134	767	67	240	**1,208**
	7401	PACIFIC CLINICS/CHAP	35	119	28	0	**182**	35	114	55	0	**204**	35	165	32	0	**232**
	7418	PACIFIC CLINICS - 70 N HUDSON	20	253	0	0	**273**	6	179	0	0	**185**	10	365	3	0	**378**
	7424	PACIFIC CLINICS-CONCEPT 7 INTN	0	319	0	0	**319**	0	40	0	0	**40**	0	358	0	0	**358**
	7425	PACIFIC CLINICS-HOMES OF HOPE	0	297	0	0	**297**	6	135	0	0	**141**	5	419	0	0	**424**
	7439	FAMILY OUTREACH SERVICES	1	321	1	0	**323**	0	242	0	0	**242**	1	292	2	0	**295**
	7441	PACIFIC CLINICS SYSTEM OF	1	79	0	0	**80**	0	22	0	0	**22**	6	82	0	0	**88**
	7447	PACIFIC CLINICS	0	0	0	135	**135**	0	0	0	60	**60**	0	0	0	109	**109**
	7462	PACIFIC CLINICS - D VEAL PRGM	103	136	0	0	**239**	50	79	0	0	**129**	72	125	0	0	**197**
	7495	PACIFIC CLINICS/LATINA PROGRAM	0	125	0	0	**125**	0	68	0	0	**68**	0	205	0	0	**205**
	7502	PACIFIC CLIN	0	45	0	0	**45**	0	75	0	0	**75**	0	80	0	0	**80**
	7505	PACIFIC CLN-ETTIE LEE YTH&FAM	0	85	0	0	**85**	0	54	0	0	**54**	0	116	0	0	**116**
	7155	PASADENA CHILDRENS TRAINING	81	1,375	29	0	**1,485**	56	1,697	43	0	**1,796**	45	1,724	46	0	**1,815**
	7296	PASADENA CHILDRENS TRAINING	47	367	0	0	**414**	122	429	0	0	**551**	177	442	0	0	**619**
	7397	THE SYCAMORES-FAM	5	30	0	12	**47**	10	35	0	6	**51**	5	39	0	5	**49**
	7450	PASADENA CHILDRENS TRAINING	60	1,502	0	0	**1,562**	81	1,720	0	0	**1,801**	62	1,697	0	0	**1,759**
	7370	PROTOTYPES-ICAN	42	179	18	224	**463**	2	17	2	0	**21**	13	128	8	119	**268**
	1975	CHILD & FAMILY GUIDANCE	814	1,465	0	46	**2,325**	734	1,231	0	91	**2,056**	745	1,545	0	89	**2,379**
	7225	VALLEY CHILD GUIDANCE CLINIC	120	1,692	0	0	**1,812**	129	1,769	0	0	**1,898**	117	1,786	0	0	**1,903**
	7247	FAMILY STRESS CENTER	100	1,524	0	142	**1,766**	85	1,513	0	136	**1,734**	93	1,721	0	120	**1,934**
	7390	VALLEY CHILD GUIDANCE CLINIC	112	458	3	0	**573**	92	524	3	0	**619**	70	552	1	0	**623**
	7460	VALLEY CHILD GUIDANCE CLINIC	122	438	0	0	**560**	102	416	0	0	**518**	95	513	0	0	**608**
	7491	VALLEY CHILD GUIDANCE CLINIC	28	959	0	0	**987**	15	750	0	0	**765**	23	831	0	0	**854**
	6853	SFV CMHC, INC (ERIKSON CTR)	17	383	0	0	**400**	12	292	0	0	**304**	35	375	0	0	**410**
	7049	SFVCMHC - DAY TREATMENT	0	73	47	0	**120**	0	77	56	0	**133**	11	87	75	0	**173**
	7100	SFV CMHC CENTER/FAMILY LIVING	205	538	185	59	**987**	162	559	209	35	**965**	208	648	248	0	**1,104**
	7115	THE HARBOUR	0	16	8	0	**24**	0	17	5	0	**22**	0	12	2	0	**14**
	7174	SFV CMHC -CORNERSTONE	26	116	29	0	**171**	52	133	19	0	**204**	48	106	45	0	**199**
	7177	SFV CMHC MACDONALD CAREY E VLY	28	525	162	81	**796**	18	504	151	51	**724**	22	474	173	0	**669**
	7235	SFVCHMC,INC-VICTORY CLUB HOUSE	10	58	47	0	**115**	8	66	57	0	**131**	8	65	44	0	**117**
	7252	SFV CMHC-VICTORY	0	139	92	0	**231**	0	142	107	0	**249**	10	157	120	0	**287**
	7304	SFV CMHC SIDEKICKS	52	23	4	0	**79**	21	14	0	0	**35**	39	15	0	0	**54**

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	7320	SFV CMHC-TRANSITIONAL YOUTH	11	146	1	0	**158**	18	148	1	0	**167**	14	195	3	0	**212**
	7321	SFV CMHC-INDEPENDENT LVNG	8	173	83	0	**264**	14	185	96	0	**295**	10	164	87	0	**261**
	7322	SFV CMHC-HOMEBOUND	12	82	83	0	**177**	18	70	70	0	**158**	12	89	69	0	**170**
	7338	SFV CMHC, INC. TRANSTNL	0	42	0	0	**42**	2	48	0	0	**50**	3	34	0	0	**37**
	7354	CENTRAL VALLEY Y&F CENTER	16	445	0	0	**461**	16	351	0	0	**367**	21	605	0	0	**626**
	7355	YOUTH CONTACT PROGRAM-SC	5	137	0	0	**142**	1	117	0	0	**118**	0	118	0	0	**118**
	7358	SAN FERNANDO VALLEY	236	166	64	0	**466**	183	116	37	0	**336**	284	150	74	0	**508**
	7369	SFV CMHC-FAMILY LINKS	12	134	6	211	**363**	17	131	10	118	**276**	21	159	8	0	**188**
	7416	SFVCMHC-TRANSITIONS-DT/OP	0	2	0	0	**2**	0	0	0	0	**0**	0	0	0	0	**0**
	7445	SFVCMHC, INC - SOC	9	171	0	0	**180**	1	174	0	0	**175**	0	189	0	0	**189**
	7451	SFVCMHC/WRAPAROUND	16	75	0	0	**91**	13	82	0	0	**95**	28	108	0	0	**136**
	7485	SFVCMHC-NRTH VAL YTH & FAM CTR	25	182	0	0	**207**	19	218	0	0	**237**	6	104	0	0	**110**
	7372	CHILD AND FAMILY CENTER	30	83	5	0	**118**	38	154	0	0	**192**	20	104	0	0	**124**
	7413	CHILD & FAMILY CENTER-NEW	131	320	0	124	**575**	125	417	6	139	**687**	126	459	4	160	**749**
	7479	CHILD & FAM CTR- SANTA CLARITA	364	758	0	16	**1,138**	453	546	0	11	**1,010**	363	459	0	11	**833**
	7201	CENTER FOR HEALTHY AGING	21	25	41	0	**87**	22	26	63	0	**111**	24	27	69	0	**120**
	7264	SHIELDS FOR FAMILIES	0	376	0	0	**376**	1	420	0	0	**421**	0	431	0	0	**431**
	7365	SHIELDS FOR FAMILIES	174	299	0	462	**935**	136	212	0	331	**679**	68	240	0	511	**819**
	7465	SHIELDS FOR FAMILIES MST	17	13	0	0	**30**	20	6	0	0	**26**	21	1	0	0	**22**
	7536	SHIELDS FOR FAM SCHOOL BASE	9	503	0	0	**512**	17	457	0	0	**474**	16	507	0	0	**523**
	7293	SOCIAL MODEL RECOVERY	74	371	106	0	**551**	0	0	0	0	**0**	85	324	100	0	**509**
	7131	SOCIAL MODEL RECOVERY	9	43	14	39	**105**	16	34	18	38	**106**	13	25	11	42	**91**
	1969	SOUTH BAY CHILDRENS HLTH CTR	37	213	0	0	**250**	37	203	0	0	**240**	39	234	0	0	**273**
	7220	SOUTH BAY CHILDRENS HLTH CTR	5	10	0	0	**15**	6	4	0	0	**10**	6	10	0	0	**16**
	7242	SOUTH CENTRAL HLTH & REHAB	151	95	10	0	**256**	139	66	6	0	**211**	154	105	8	0	**267**
	7303	SCHARP SIDEKICKS	45	35	5	0	**85**	38	16	6	0	**60**	57	35	7	0	**99**
	7396	WILSHIRE CHILD SRVS DBA FENTRY	0	3	0	34	**37**	0	5	0	35	**40**	5	4	0	80	**89**
	7409	SOUTH CENTRAL HLTH & REHAB	272	104	33	0	**409**	222	124	19	0	**365**	379	145	31	0	**555**
	7124	SPECIAL SERVICES FOR GROUPS	52	186	24	0	**262**	32	123	19	0	**174**	60	212	33	0	**305**
	7186	ASIAN PACIFIC COUNS & TRT CTR	746	980	141	272	**2,139**	623	865	157	243	**1,888**	773	1,067	161	268	**2,269**
	7187	SSG INDOCHINESE COUNSELING	419	769	71	47	**1,306**	417	645	76	43	**1,181**	487	811	99	51	**1,448**
	7329	SSG/OTTP	18	1,538	0	0	**1,556**	9	1,353	0	0	**1,362**	2	1,372	0	0	**1,374**
	7362	ASIAN PACIFIC - SFV	89	216	6	72	**383**	93	206	12	68	**379**	120	256	7	82	**465**
	7400	SSG/HOMELESS OUTREACH PROGRAM	29	18	0	0	**47**	38	11	0	0	**49**	73	35	4	0	**112**
	7510	SSG INTEG CARE SYS YTH PROJECT	0	0	0	0	**0**	0	93	0	0	**93**	0	94	0	0	**94**
	7517	ASIAN PACIFIC COUNS & TRT CTR	17	51	15	0	**83**	25	60	17	0	**102**	24	46	22	0	**92**
	6773	ST JOHNS CHILD & FAM DEVEL CTR	89	583	0	2	**674**	75	592	0	1	**668**	75	569	0	3	**647**
	6792	ST JOHNS CH & FAM DEVEL CTR-DD	0	95	62	0	**157**	0	102	39	0	**141**	0	73	39	0	**112**

((Verified by DHS Audit and Compliance 9/27/05)

LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2003-04 FOURTH QUARTER (APRIL 2004 THROUGH JUNE 2004)

Operations	Prov No.	Provider	200404					200405					200406				
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
	7169	ST JOHNS CHILD & FAM DEVEL CTR	29	171	72	0	**272**	10	149	63	0	**222**	23	164	87	0	**274**
	7114	ST JOSEPH CENTER	0	0	0	0	**0**	2	29	16	0	**47**	8	28	17	0	**53**
	7257	STAR VIEW ADOLES CENTER, INC.	0	74	0	0	**74**	0	46	0	0	**46**	1	149	0	0	**150**
	7335	STAR VIEW ADOLESCENT CTR, INC.	38	476	3	0	**517**	34	400	2	0	**436**	41	513	1	0	**555**
	7367	STAR VIEW COMMUNITY SERVICES	34	2,226	5	0	**2,265**	31	1,954	2	0	**1,987**	25	1,902	1	0	**1,928**
	7503	STAR VIEW COMMUNITY SERVICES	11	327	8	0	**346**	15	265	6	0	**286**	9	281	9	0	**299**
	7099	STEP UP ON SECOND STREET, INC	110	83	49	0	**242**	76	81	64	0	**221**	133	77	63	0	**273**
	7525	STEP UP ON 2ND ST DANIELS PL	0	11	0	0	**11**	3	5	0	0	**8**	5	12	0	0	**17**
	7526	STEP UP ON SECOND STREET-ACT	7	164	111	0	**282**	12	152	87	0	**251**	9	130	112	0	**251**
	7185	STIRLING BEHAVIORAL HLTH INST	171	83	0	78	**332**	206	108	0	81	**395**	165	62	0	72	**299**
	7481	STIRLING BEHAVIORAL HLTH INST	62	1,054	5	0	**1,121**	47	1,045	7	0	**1,099**	47	918	4	0	**969**
	7231	HILLSIDES FAMILY CENTER	11	625	0	6	**642**	9	656	0	55	**720**	18	664	0	57	**739**
	7332	HILLSIDES HOME FOR CHILDREN	0	1,666	42	0	**1,708**	0	1,823	33	0	**1,856**	0	1,746	33	0	**1,779**
	7095	THE HELP GROUP CHILD & FAM CTR	662	995	0	146	**1,803**	656	1,023	0	130	**1,809**	397	894	0	143	**1,434**
	7394	THE HELP GROUP-WEST	31	1,018	5	0	**1,054**	39	913	1	0	**953**	52	984	5	0	**1,041**
	7489	THE HELP GROUP-SUMMIT VIEW	176	73	0	0	**249**	247	68	0	0	**315**	116	30	0	0	**146**
	7490	THE HELP GROUP - PACIFIC RIDGE	101	230	0	0	**331**	135	263	0	0	**398**	67	135	0	0	**202**
	7500	THE HELP GROUP-SUMMIT VW WEST	81	8	0	0	**89**	97	6	0	0	**103**	46	4	0	0	**50**
	7501	THE HELP GROUP-VILLAGE GLEN W	197	3	0	0	**200**	219	4	0	0	**223**	139	1	0	0	**140**
	1971	VERDUGO MENTAL HEALTH	13	625	501	165	**1,304**	12	607	456	156	**1,231**	10	596	390	165	**1,161**
	7193	GLEN ROBERTS CHILD STUDY	32	700	0	0	**732**	24	582	0	0	**606**	22	710	0	0	**732**
	7434	VERDUGO MHC IMCES	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7435	VERDUGO MHC IMCES	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7496	VERDUGO MHCSCHOOL BASED	19	239	0	0	**258**	30	243	0	0	**273**	0	203	0	0	**203**
	7497	VERDUGO MHC-MAGNOLIA PARK	9	161	0	0	**170**	9	152	0	0	**161**	0	44	0	0	**44**
	7498	VERDUGO MHC-FOOTHILL SCHOOL	6	85	0	0	**91**	7	79	0	0	**86**	0	31	0	0	**31**
	7429	FAM SRV OF STA MNCA-VIS DELMAR	645	2,521	0	7	**3,173**	737	2,769	0	4	**3,510**	632	2,529	0	3	**3,164**
	7196	VISTA DEL MAR CH & FAM SERVICE	2	25	0	0	**27**	3	31	0	0	**34**	3	22	0	0	**25**
	7031	WATTS LABOR COMM ACTION COMMIT	54	92	21	0	**167**	98	127	34	0	**259**	99	93	28	0	**220**
	7060	BRIDGES WORK ORIENT/REHA	7	184	97	0	**288**	5	162	82	0	**249**	7	159	89	0	**255**
	7305	SERVICES WITHOUT WALLS	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
	7306	SERVICES WITHOUT WALLS	0	0	0	0	**0**	0	0	0	0	**0**	0	0	0	0	**0**
		DMH-Contracted	**15,514**	**89,086**	**7,250**	**5,477**	**117,327**	**14,360**	**81,489**	**5,757**	**4,162**	**105,768**	**14,910**	**90,087**	**7,009**	**5,283**	**117,289**
		DMH-Operated and Contracted	**27,801**	**115,692**	**13,312**	**8,335**	**165,140**	**25,854**	**105,977**	**11,878**	**6,834**	**150,543**	**24,997**	**112,800**	**11,363**	**7,752**	**156,912**

Los Angeles County - Department of Health Services
List of DHS-Operated Site Providers
Fiscal Year 2003-04 (As of June 2004)

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
Antelope Valley Health Center	335-B East Avenue, K6	Lancaster	93535
Central Health Center	241 North Figueroa Street	Los Angeles	90012
Curtis R Tucker Health Center	123 West Manchester Blvd	Inglewood	90301
Dollarhide Health Center	1108 North Oleander Street	Compton	90222
Edward R Roybal Comprehensive Health Center	245 South Fetterly Avenue	Los Angeles	90022
El Monte Comprehensive Health Center	10953 Ramona Boulevard	El Monte	91731
Glendale Health Center	501 North Glendale Avenue	Glendale	91206
H Claude Hudson Comprehensive Health Center	2829 South Grand Avenue	Los Angeles	90007
Hubert H. Humphrey Comprehensive Health Center	5850 South Main Street	Los Angeles	90003
La Puente Health Center	15930 Central Avenue	La Puente	91744
Long Beach Comprehensive Health Center	1333 Chestnut Avenue	Long Beach	90813
Mid-Valley Comprehensive Health Center	7515 Van Nuys Boulevard	Van Nuys	91405
Monrovia Health Center	330 West Maple Avenue	Monrovia	91016
San Fernando Health Center	1212 Pico Street	San Fernando	91340
South Health Center	1522 East 102nd Street	Los Angeles	90002
Torrance Health Center	2300 West Carson Street	Torrance	90501
Whittier Health Center	7643 South Painter Avenue	Whittier	90602
Wilmington Health Center	1325 Broad Avenue	Wilmington	90744
Lake Los Angeles Health Center	16921 E. Avenue O, Suite G	Lake Los Angeles	93591
Littlerock Community Clinic	8201 Pearblossom Hwy	Littlerock	93543
South Antelope Valley Health Center	38350 40th Street East	Palmdale	93551
Burke Health Center	2509 Pico Boulevard	Santa Monica	90405
Bellflower Health Center	10005 East Flower Street	Bellflower	90706
Pomona Health Center	750 South Park Avenue	Pomona	91766
Ruth Temple Health Center	3834 South Western Avenue	Los Angeles	90062
King/Drew Medical Center	12021 Wilmington Avenue	Los Angeles	90059
Rancho Los Amigos Rehabilitation Center	7601 East Imperial Highway	Downey	90242
Harbor/UCLA Medical Center	1000 West Carson Street	Torrance	90502
Olive View Medical Center	14445 Olive View Drive	Sylmar	91342
High Desert MACC	44900 N. 60th Street West	Lancaster	93536
LAC+USC Medical Center	1200 North State Street	Los Angeles	90033
Vaughn School Based Clinic	13330 Vaughn Street	San Fernando	91340
Gardena School Based Clinic	1301 West 182nd Street	Gardena	90248

ATTACHMENT II

Los Angeles County - Department of Health Services
List of DHS PPP/GR Site Providers
Fiscal Year 2003-04 (As of June 2004)

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
AltaMed Health Services Corp - Bell	6901 South Atlantic Avenue	Bell	90201
AltaMed Health Services Corp - BuenaCare	1701 Zonal Avenue	Los Angeles	90033
AltaMed Health Services Corp - El Monte	10454 East Valley Blvd.	El Monte	91731
AltaMed Health Services Corp - La Clinica Sunol	5427 Whittier Blvd.	Los Angeles	90022
AltaMed Health Services Corp - Pico Rivera	9436 East Slauson	Pico Rivera	90660
AltaMed Health Services Corp - Whittier West	3945 East Whittier Blvd	Los Angeles	90023
Arroyo Vista Family Health Foundation - El Sereno	4815 East Valley Blvd, Unit C	Los Angeles	90032
Arroyo Vista Family Health Foundation - Estrada Courts	1305 Concord, Unit 18	Los Angeles	90023
Arroyo Vista Family Health Foundation - Highland Park	6000 North Figueroa Street	Los Angeles	90042
Arroyo Vista Family Health Foundation - Lincoln Heights	2221 North Broadway	Los Angeles	90031
Arroyo Vista Family Health Foundation - Mobile Van	6000 North Figueroa Street	Los Angeles	90042
Arroyo Vista Family Health Foundation - Mobile Van 2	6000 North Figueroa Street	Los Angeles	90042
Arroyo Vista Family Health Foundation - Ramona Gardens	1424 Crusado Lane, Unit 168	Los Angeles	90033
Arroyo Vista Family Health Foundation - William Mead	268 Bloom Street, Unit 322	Los Angeles	90012
Asian Pacific Health Care Venture	1530 Hillhurst Avenue, Suite 100	Los Angeles	90027
Avalon Municipal Hospital & Clinic	100 Falls Canyon Road	Avalon	90704
Bay Area Addiction Research and Treatment (BAART) - Avalon	4920 South Avalon	Los Angeles	90011
Bay Area Addiction Research and Treatment (BAART) - Beverly	1926 West Beverly	Los Angeles	90057
Bay Area Addiction Research and Treatment (BAART) - Hollywood	6411 Hollywood Blvd.	Los Angeles	90028
Bay Area Addiction Research and Treatment (BAART) - La Puente	15229 East Amar Road	La Puente	91744
Bienvenidos Children's Center, Inc.	5257 East Beverly Blvd.	Los Angeles	90022
Broadway Family Medical	519 East Broadway	Glendale	91205
California Family Medical Group - Clinics Para Los Mujeres	231 W. Vernon Avenue, Suite 201	Los Angeles	90037
California Family Medical Group - Foshay	3751 South Harvard Blvd.	Los Angeles	90018
California Family Medical Group - Grand Ave	1414 South Grand Avenue, 2nd Floor	Los Angeles	90015
California Family Medical Group - Women's Health Center	1400 South Grand Avenue, #801	Los Angeles	90015
Central City Community Health Center	5970 Central Avenue	Los Angeles	90011
Central Neighborhood Medical Group, Inc.	2707 South Central Avenue	Los Angeles	90011
Children's Dental Foundation dba the Children's Dental Health Clinic	2801 Atlantic Avenue	Long Beach	90806
Children's Dental Health Foudation @ Bellflower Health Center	10005 East Flower Street	Bellflower	90706
Chinatown Service Center	767 NorthHill Street, Suite 200	Los Angeles	90012
Clinica Msr. Oscar A. Romero	123 South Alvarado Street	Los Angeles	90057
Clinica Msr. Oscar A. Romero - Northeast Health Center	2032 East Marengo Street	Los Angeles	90033
Community Health Alliance of Pasadena	1855 North Fair Oaks Ave., Suite 200	Pasadena	91103
Compton Central Health Inc.	201 North Central Avenue	Compton	90220
Durfee Family Care Medical Group	2006 Durfee Avenue	El Monte	91733
East Los Angeles Health Task Force - Clinica Medica Jose Carlos	2120 East 6th Street	Los Angeles	90023
East Valley Community Health Center - Pomona	680 Fairplex Drive	Pomona	91768
East Valley Community Health Center - West Covina	420 South Glendora Avenue	West Covina	91790
Eisner Pediatric & Family Medical Center	1530 South Olive Street	Los Angeles	90015
El Dorado Community Service Center - Inglewood	4450 West Century Blvd.	Inglewood	90304

(Verified by Audit and Compliance 9/27/05)

ATTACHMENT II

Los Angeles County - Department of Health Services
List of DHS PPP/GR Site Providers
Fiscal Year 2003-04 (As of June 2004)

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
El Dorado Community Service Center - Lawndale	4023 Marine Avenue	Lawndale	90260
El Proyecto del Barrio - Arleta	8902 Woodman Avenue	Arleta	91331
El Proyecto del Barrio - Azusa Health Center	150 North Azusa Avenue	Azusa	91702
El Proyecto del Barrio - Canoga Park	20800 Sherman Way	Canoga Park	91306
Family Health Care Centers of Greater Los Angeles - Bell Gardens	6501 South Garfield Avenue	Bell Gardens	90201
Family Health Care Centers of Greater Los Angeles - Hawaiian Gardens HC	22310 Wardham Street	Hawaiian Gardens	90716
Franciscan Clinics QueensCare Family Clinics - Bresee Clinic	184 South Bimini Place	Los Angeles	90004
Franciscan Clinics QueensCare Family Clinics - Eagle Rock	4448 York Blvd.	Los Angeles	90041
Franciscan Clinics QueensCare Family Clinics - Echo Park	150 North Reno	Los Angeles	90026
Franciscan Clinics QueensCare Family Clinics - Hollywood	4618 Fountain Avenue	Los Angeles	90029
Franciscan Clinics QueensCare Family Clinics - Sunol Dr.	133 North Sunol Street	Los Angeles	90063
Franciscan Clinics QueensCare Family Clinics - Wilshire Center	3242 West 8th Street	Los Angeles	90005
Harbor Free Clinic	593 West 6th Street	San Pedro	90731
Harbor Free Clinic @ Harbor Health Center	731 South Beacon	San Pedro	90731
JWCH Institute, Inc. - Safe Harbor	721 East 5th Street	Los Angeles	90013
JWCH Institute, Inc. @ Weingart Medical Clinic	515 East 6th Street	Los Angeles	90021
Komfort-Care Health Plan	8500 South Figueroa	Los Angeles	90003
Korean Health, Education, Information & Research (KHEIR)	266 S. Harvard Blvd., 3rd Floor	Los Angeles	90004
Koryo Health Foundation Community Clinic (KHFCC)	1058 S. Vermont Avenue	Los Angeles	90006
Los Angeles Free Clinic - Beverly	8405 Beverly Blvd.	Los Angeles	90048
Los Angeles Free Clinic - Hollywood	6043 Hollywood Blvd.	Los Angeles	90028
Los Angeles Free Clinic @ BAART Hollywood	6411 Hollywood Blvd	Los Angeles	90028
Los Angeles Free Clinic @ Hollywood-Wilshire Health Center	5205 Melrose Avenue	Los Angeles	90038
Mission City Community Network - Hollywood	4842 Hollywood Blvd.	Los Angeles	90027
Mission City Community Network - North Hills	15206 Parthenia Street	North Hills	91343
Northeast Community Clinic	5564 N Figueroa Street	Los Angeles	90042
Northeast Community Clinic - Bell	4129 East Gage Avenue	Bell	90201
Northeast Valley Health Corporation - Canoga Park Health Center	7107 Remmet Avenue	Canoga Park	91303
Northeast Valley Health Corporation - Pacoima	12756 Van Nuys Blvd.	Pacoima	91331
Northeast Valley Health Corporation - San Fernando	1600 San Fernando Road	San Fernando	91340
Northeast Valley Health Corporation - Valencia Health Center	23763 Valencia Boulevard	Valencia	91355
Pomona Clinic Coalition @ Pomona Health Center	750 South Park Avenue	Pomona	91766
Pomona Clinica Medica San Miguel	825 North Park Avenue	Pomona	91767
Pomona Valley Medical Center	1770 North Orange Grove	Pomona	91767
Ramona Health Plan Medical Group	14051 East Ramona Parkway	Baldwin Park	91706
Sacred Heart Family Medical Clinics,Inc.	8540 Alondra Blvd., Suite B2	Paramount	90723
Samuel Dixon Family Health Center, Inc.	27225 Camp Plenty Road, #2	Canyon Country	91351
Sheng H. Chang, M.D. Inc.	500 N. Garfield Avenue, Suite 210	Monterey Park	91754
South Atlantic Medical Group	2616 Clarendon Avenue	Huntington Park	90255
South Bay Family Healthcare Center - Gardena	742 West Gardena Blvd.	Gardena	90247

(Verified by Audit and Compliance 9/27/05)

Los Angeles County - Department of Health Services
List of DHS PPP/GR Site Providers
Fiscal Year 2003-04 (As of June 2004)

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
South Bay Family Healthcare Center - Inglewood	1091 South La Brea Avenue	Inglewood	90301
South Bay Family Healthcare Center - Redondo Beach	2114 Artesia Blvd.	Redondo Beach	90278
South Central Family Health Center	4425 S Central Avenue	Los Angeles	90011
St. John's Well Child Center - Compton	2115-A N. Wilmington Avenue	Compton	90222
St. John's Well Child Center - Dental Clinic	2300 S. Flower Street, Suite 303	Los Angeles	90007
St. John's Well Child Center - Los Angeles	515 West 27th Street	Los Angeles	90007
T.H.E. Clinic, Inc. - MLK Blvd	3860 W. Martin Luther King Blvd.	Los Angeles	90008
T.H.E. Clinic, Inc. @ Ruth Temple Health Center	3834 S. Western Avenue	Los Angeles	90062
Tarzana Treatment Centers, Inc. - Antelope Valley	907 West Lancaster Blvd.	Lancaster	93534
Tarzana Treatment Centers, Inc. - West Valley	18646 Oxnard Street	Tarzana	91356
Tavarua Medical & Mental Health Services/El Dorado Community Service Center	8207 Whittier Blvd.	Pico Rivera	90660
The Children's Clinic - Atlantic Ave	2801 Atlantic Avenue	Long Beach	90806
The Children's Clinic - Pine Ave	1057 Pine Avenue	Long Beach	90813
The Childrens Clinic Family Health Center	1060 East 70th Street	Long Beach	90805
The Church of Our Saviour	4368 Santa Anita Avenue	El Monte	91731
UMMA Free Clinic	711 West Florence Avenue	Los Angeles	90044
Universal Health Foundation	2020 East 1st Street	Los Angeles	90023
Valley Community Clinic	6801 Coldwater Canyon Avenue	North Hollywood	91605
Venice Family Clinic	604 Rose Avenue	Venice	90291
Venice Family Clinic - Burke Health Center	2509 Pico Blvd.	Santa Monica	90405
Venice Family Clinic - Culver City Youth Center	4401 Elendra Street	Culver City	90230
Venice Family Clinic - Marionwood	4909 Marionwood Drive	Culver City	90230
Venice Family Clinic - UCLA Dental Health Clinic	323 Lincoln Blvd	Venice	90402
Venice Family Clinic - Venice Health Center	905 Venice Blvd.	Venice	90291
Visiting Nurse Home Services - Mobile Van	44733 North Date Avenue	Lancaster	93534
Watts Healthcare Corp - Baldwin Hills	3756 Santa Rosalia Drive, #400	Los Angeles	90008
Watts Healthcare Corp - Los Angeles	10003 Compton Avenue	Los Angeles	90002
Westside Family Health Center	1711 Ocean Park Blvd.	Santa Monica	90405
Westside Neighborhood Clinic	1436 West 23rd Street	Long Beach	90810
Wilmington Community Clinic	1009 North Avalon Blvd.	Wilmington	90744
Yu Care Medical Group	210 N. Garfield Avenue, Suite 203	Monterey Park	91754

Los Angeles County - Department of Mental Health
List of DMH-Operated Site Providers (Included in the 1115 Waiver Claim)
FY 2003-04 (As of June 2004)

ATTACHMENT II

ORG NO.	PROVIDER NO.	PROVIDER'S NAME	PROVIDER'S ADDRESS	CITY	STATE	ZIP CODE
18210/20468	1904	ANTELOPE VALLEY MHS	349-A EAST AVENUE, K-6, SUITE A	LANCASTER	CA	93535
20477/20478/ 18224/18622/20683	1909	HOLLYWOOD MENTAL HEALTH CENTER	1224 NORTH VINE STREET	LOS ANGELES	CA	90038
18587	7241	LAC-DMH OLDER ADULT SERVICES	550 SOUTH VERMONT AVENUE	LOS ANGELES	CA	90020
18588/21572	7191	EDMUND D. EDELMAN W MHC CH & FM	11080 W. OLYMPIC BLVD., 1ST FLOOR	LOS ANGELES	CA	90064
18608/23017	1930	RIO HONDO COMMUNITY MHC	17707 SOUTH STUDEBAKER ROAD	CERRITOS	CA	90703
18634	7267	LATINO MENTAL HEALTH CENTER	1720 EAST 120TH STREET	LOS ANGELES	CA	90059
20449	7175	CONTINUING CARE-METRO OUTPT	12440 EAST IMPERIAL HWY, SUITE 116	NORWALK	CA	90650
20450	7216	SMART	550 SOUTH VERMONT AVENUE	LOS ANGELES	CA	90020
20452	6840	SAN FERNANDO MHS	10605 BALBOA BLVD, SUITE 100	GRANADA HILLS	CA	91344
20459/20494	7064	COASTAL ASIAN PACIFIC MHS	14112 SOUTH KINGSLEY DRIVE	GARDENA	CA	90247
20464	1928	SAN PEDRO MENTAL HEALTH SERVICES	769 WEST THIRD STREET	SAN PEDRO	CA	90731
20465	1938	COMPTON MENTAL HEALTH CENTER	322 WEST COMPTON BLVD, STE 202	COMPTON	CA	90220
20469/23211	1905	SANTA CLARITA VALLEY MH CENTER	25050 PEACHLAND AVENUE, STE. 203	NEWHALL	CA	91321
20481	1914	NORTHEAST MENTAL HEALTH CENTER	5321 VIA MARISOL	LOS ANGELES	CA	90042
20483	7057	DOWNTOWN MENTAL HEALTH CENTER	529 SOUTH MAPLE STREET	LOS ANGELES	CA	90013
20488	6857	ROYBAL FAMILY MHS	4701 CESAR CHAVEZ AVENUE, RM 222	LOS ANGELES	CA	90022
20492/20499	6841	WEST VALLEY MENTAL HEALTH CENTER	7621 CANOGA AVENUE	CANOGA PARK	CA	91304
20564	6859	DMH AT HARBOR UCLA MEDICAL CENTER	1000 WEST CARSON ST., BLDG. D-5	TORRANCE	CA	90509
20572	6849	LA CENTRAL CONTINUING CARE SRVCS	2020 ZONAL AVENUE, IRD RM 115	LOS ANGELES	CA	90033
20657/20658	6864	AUGUSTUS F. HAWKINS COMP MHC	1720 EAST 120TH STREET	LOS ANGELES	CA	90059
20928	7213	INTENSIVE CASE MANAGEMENT PROGRAM	1925 NORTH DALY STREET	LOS ANGELES	CA	90031
20941	7171	COUNTYWIDE CHILDRENS CASE MNGMT	550 SOUTH VERMONT AVENUE	LOS ANGELES	CA	90020
20981	7217	M.E.T. (MENTAL EVALUTATION TEAM)	11515 SOUTH COLIMA ROAD	WHITTIER	CA	90604
23001	1906	EDMUND D. EDELMAN WESTSIDE MHC	11080 WEST OLYMPIC BLVD.	LOS ANGELES	CA	90064
23003	1935	SOUTH BAY MHS	2311 WEST EL SEGUNDO BLVD	HAWTHORNE	CA	90250
23005/23035	7207	LONG BEACH ASIAN PAC MH PROG	1975 LONG BEACH BLVD	LONG BEACH	CA	90806
23007	1927	LONG BEACH MHS ADULT CLINIC	1975 LONG BEACH BLVD	LONG BEACH	CA	90806
23010	1908	WEST CENTRAL FAMILY MHS	3751 STOCKER STREET	LOS ANGELES	CA	90008
23015	1917	ARCADIA MHS	330 EAST LIVE OAK AVENUE	ARCADIA	CA	91006
23034	1926	LONG BEACH CHILD & ADOL CLINIC	240 EAST 20TH STREET	LONG BEACH	CA	90813
23036	1939	SAN ANTONIO MHC SOMOS FAMILIA/Sector II AB3632	6450 GARFIELD AVENUE	BELL GARDENS	CA	90201
20492	7340	VALLEY COORDINATED CHILDREN'S SVCS.	19231 VICTORY BOULEVARD #110	RESEDA	CA	91335

(Rev. 8/23/2004)

Note: The above organization and provider numbers do not represent all the numbers.

(Verified by Audit and Compliance 9/27/05)

Los Angeles County - Department of Mental Health
List of DMH-Contracted Site Providers (As of June 2004)

ATTACHMENT II

Provider No.	Organiza-tion No.	Legal Entity	Street Address	City	State	Zip Code
7111	23125	1736 Family Crisis Center	2116 Arlington Ave., Suite 200	Los Angeles	CA	90018
7061	23100	* AIDS Project Of Los Angeles, Inc.	611 South Kingsley Drive	Los Angeles	CA	90005
7229	23106	Alcott Center For Mental Health Services	1433 South Robertson Blvd.	Los Angeles	CA	90035
6807	23101	* Asian Rehabilitation Services, Inc.	1701 East Washington Blvd.	Los Angeles	CA	90021-3124
7266	18637	Aspen Health Services Corporation	21520 South Pioneer Blvd., Suite 110	Hawaiian Gardens	CA	90716
7019	23103	Associated League of Mexican American (ALMA Family Services)	9140 Whittier Boulevard	Pico Rivera	CA	90660
7268	20486	Aviva Center (Hamburger Home)	1701 Camino Palmero	Los Angeles	CA	90046
7218	20466	Barbour and Floyd Associates	2610 Industry Way, Suite A	Lynwood	CA	90262
7201	23166	Center for Healthy Aging (Senior Health and Peer Counseling)	1527 Fourth Street	Santa Monica	CA	90401
7176	23165	Child and Family Center (was: Santa Clarita Valley Child)	21545 Redview Drive	Santa Clarita	CA	91350
1975	23162	Child and Family Guidance Center	9650 Zelzah Avenue	Northridge	CA	91325
7301	18681	Children's Bureau of Southern California	3910 Oakwood Avenue	Los Angeles	CA	90004
7328	18663	Children's Institute International	711 South New Hampshire Avenue	Los Angeles	CA	90005
7231	23135	Church Home for Children (Hillsides Home for Children)	940 Avenue 64	Pasadena	CA	91105
7230	23134	Clontarf Manor, Inc.	18432 So. Gridley Road	Artesia	CA	90701
1977	23114	Community Family Guidance	10929 South Street # 208B	Cerritos	CA	90703-5391
7102	23118	Dubnoff Center for Child Development	10526 Dubnoff Way	N. Hollywood	CA	91606
7050	23119	El Centro de Amistad, Inc.	566 South Brand Boulevard	San Fernando	CA	91340
7173	23122	Enki Health & Research Systems, Inc.	1000 Goodrich Boulevard	Commerce	CA	90022
7308	18699	Enrichment Through Employment	1840 West 220th Street, Suite 310	Torrance	CA	90501
7294	18629	Exodus Recovery, Inc.	923 South Catalina Avenue	Redondo Beach	CA	90277
7147	23123	* Filipino-American Services Group, Inc.	135 N. Park View Street	Los Angeles	CA	90026
7331	18701	Foothill Family Service	118 South Oak Knoll Avenue	Pasadena	CA	91101
1966	23157	Guidance Center (Greater Long Beach Child Guidance Center, Inc.)	4343 Atlantic Avenue	Long Beach	CA	90807
7006	23132	Hathaway Children and Family Services	11500 Eldridge Avenue, #204	Lakeview Terrace	CA	91342
7092	23164	* Health View, Inc. (Harbor View House)/(San Pedro Residential Ctr.)	921 S. Beacon Street	San Pedro	CA	90731
7095	23138	Help Group Child & Family Ctr. (Los Angeles Center for Therapy & Education)	1022 Palm Avenue, Suite 1	West Hollywood	CA	90069
7245	20966	Homes for Life Foundation	8939 S. Sepulveda Blvd, Suite 460	Los Angeles	CA	90045
7184	23186	Institute for Redesign of Learning (Almansor Education Center)	1317 Huntington Drive	South Pasadena	CA	91030
1972	20906	Intercommunity Child Guidance Ctr.	8106 Broadway Avenue	Whittier	CA	90606
7103	23137	Korean Youth & Community Center, Inc.	680 S. Wilton Place	Los Angeles	CA	90005
7134	23143	* L.A.M.P., Inc. (Los Angeles Men's Place)	526 South San Pedro Street	Los Angeles	CA	90013
6870	23141	Los Angeles Child Guidance Clinic	3787 S. Vermont Avenue	Los Angeles	CA	90007
7106	23142	* Los Angeles Gay and Lesbian Community Svcs. Ctr.	1625 North Hudson Avenue	Hollywood	CA	90028
7211	20470	Los Angeles Unified School Dist. (97th St. School Mental Health)	6651 Balboa Boulevard	Van Nuys	CA	91406
7065	23146	Mental Health Association in L.A. County	1336 Wilshire Blvd., 2nd Floor	Los Angeles	CA	90017
7178	23151	Ocean Park Community Center	1453 16th Street	Santa Monica	CA	90404
1974	23153	Pacific Clinics	909 South Fair Oaks	Pasadena	CA	91105
7155	23154	Pasadena Children's Training Society (Sycamores)	2933 North El Nido Drive	Altadena	CA	91001
6863	23149	Penny Lane Centers (National Foundation for the Treatment)	15315-17 Rayen Street	North Hills	CA	91343
7370	27210	Prototypes (I-CAN)	2555 East Colorado Boulevard	Pasadena	CA	91107
6853	23163	San Fernando Valley Community MHC, Inc.	14535 Sherman Circle	Van Nuys	CA	91405
7264	18638	SHIELDS for Families Inc.	1721 East 120th Street, Trailer 6	Los Angeles	CA	90059
7131	23168	Social Model Recovery Systems, Inc.	510 South Avenue, Suite 7	Covina	CA	91723
1969	23169	South Bay Children's Health Center	1617 Cravens Avenue	Torrance	CA	90501
7242	18626	South Central Health & Rehab Prog. (SCHARP)	3221 North Alameda Street, Suite G	Compton	CA	90222
7112	23170	Special Service for Groups	605 West Olympic Blvd., Suite 600	Los Angeles	CA	90015
6773	23171	St. John's Hospital and Health Center	1339 20th Street	Santa Monica	CA	90404
7114	23167	St. Joseph Center	1848 Lincoln Boulevard	Santa Monica	CA	90401
7257	18631	Star View Adolescent Center	4025 West 226th Street	Torrance	CA	90505
7099	23182	Step Up on Second Street, Inc.	1328 2nd Street	Santa Monica	CA	90401-1122
7185	23187	Stirling Academy, Inc.	31824 Village Center Rd., Suite. E	Westlake Village	CA	91361-4315
7105	23176	* Travelers Aid Society of Los Angeles	1720 N. Gower Street	Los Angeles	CA	90028
7136	23177	* United Cambodian Community, Inc.	2338 E. Anaheim Street, Suite 200	Long Beach	CA	90804
1971	23178	Verdugo Mental Health Center	1540 E. Colorado Street	Glendale	CA	91205-1514
7196	23188	Vista Del Mar Child & Family Svcs. (Jewish Orphans Home)	3200 Motor Avenue	Los Angeles	CA	90034
7031	23179	Watts Labor	10950 S. Central Avenue	Los Angeles	CA	90059
7062	23180	* Westside Center for Independent Living, Inc.	12901 Venice Boulevard	Los Angeles	CA	90066
7060	23181	Work Orientation and Rehab Center (W.O.R.C.)	1977 North Garey Avenue, #6	Pomona	CA	91767

(Rev. 8/23/2004)

Note: The above provider and organization numbers do not represent all the numbers.

* These DMH-contracted sites provided other eligible and billable services that were included in the 1115 Waiver Claim for FY 2003-04 Fourth Quarter but not counted as an allowable outpatient visit, therefore not reflected in the DHM Ambulatory Care Visit Report for FY 2003-04 Fourth Quarter.

(Verified by Audit and Compliance 9/27/05)

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Summary of Patient Complaints
Fiscal Year 2003-04 First, Second, Third, and Fourth Quarters

	FIRST QUARTER				SECOND QUARTER				THIRD QUARTER				FOUTH QUARTER				YEAR-TO-DATE TOTAL			
	# of Pt. Visits	Received	% Total *	Resolved	# of Pt. Visits	Received	% Total *	Resolved	# of Pt. Visits	Received	% Total *	Resolved	# of Pt. Visits	Received	% Total *	Resolved	# of Pt. Visits	Received	% Total *	Resolved
Staff Behavior	600,000	254	0.0423%	224	600,000	216	0.0360%	186	600,000	244	0.0407%	223	600,000	241	0.0402%	213	2,400,000	955	0.0398%	846
Services	600,000	172	0.0287%	151	600,000	119	0.0198%	98	600,000	154	0.0257%	144	600,000	190	0.0317%	162	2,400,000	635	0.0265%	555
Access	600,000	168	0.0280%	152	600,000	148	0.0247%	133	600,000	147	0.0245%	139	600,000	190	0.0317%	176	2,400,000	653	0.0272%	600
Communication	600,000	69	0.0115%	66	600,000	58	0.0097%	56	600,000	72	0.0120%	72	600,000	70	0.0117%	67	2,400,000	269	0.0112%	261
Waiting Times	600,000	135	0.0225%	128	600,000	97	0.0162%	91	600,000	98	0.0163%	97	600,000	97	0.0162%	93	2,400,000	427	0.0178%	409
Prescriptions	600,000	56	0.0093%	56	600,000	78	0.0130%	77	600,000	61	0.0102%	61	600,000	72	0.0120%	72	2,400,000	267	0.0111%	266
Financial	600,000	109	0.0182%	88	600,000	72	0.0120%	55	600,000	157	0.0262%	40	600,000	168	0.0280%	92	2,400,000	506	0.0211%	275
Medical Records	600,000	35	0.0058%	33	600,000	27	0.0045%	24	600,000	26	0.0043%	26	600,000	28	0.0047%	26	2,400,000	116	0.0048%	109
Physical Environment	600,000	9	0.0015%	8	600,000	10	0.0017%	9	600,000	5	0.0008%	5	600,000	9	0.0015%	4	2,400,000	33	0.0014%	26
Other	600,000	121	0.0202%	114	600,000	127	0.0212%	117	600,000	46	0.0077%	45	600,000	39	0.0065%	37	2,400,000	333	0.0139%	313
Total	600,000	1,128	0.1880%	1,020	600,000	952	0.1587%	846	600,000	1,010	0.1683%	852	600,000	1,104	0.1840%	942	2,400,000	4,194	0.1748%	3,660

Source: Cluster CEOs

Description: This table reflects patient complaints reported at DHS facilities during Fiscal Year 2003-04 First, Second, Third, and Fourth Quarters (July 2003 through June 2004).

This table reflects only patient complaints data reported to the Medicaid Demonstration Project Office by May 17, 2005.

* The quarterly/annual percentage is based on the number of complaints received in each category in relationship to the approximate number of total patient visits per quarter or annually (quarterly: approximately 600,000 visits and annually: approximately 2,400,000 visits, i.e. inpatient, outpatient, and emergency room).

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Summary of Referrals Received by the DHS Referral Centers *

Fiscal Year 2003-04 First, Second, Third, and Fourth Quarters

	Fiscal Year 2003-04 First Quarter					
	HARBOR-UCLA MEDICAL CENTER (ADULT/PEDS) REFFERAL CENTER	HIGH DESERT HOSPITAL REFFERAL CENTER	KING/DREW MEDICAL CENTER REFERRAL CENTER	LAC+USC HEALTHCARE NETWORK REFFERAL CENTER	VALLEYCARE REFERRAL CENTER (OLIVE VIEW-UCLA MEDICAL CENTER)	TOTAL
Appropriate/Approved	4,490	2,840	4,073	11,115	5,756	**28,274**
Inappropriate/Denied	458	87	105	760	235	**1,645**
Incomplete/Deferred	227	5	68	4,357	13	**4,670**
Total Referrals Received	**5,175**	**2,932**	**4,246**	**16,232**	**6,004**	**34,589**

	Fiscal Year 2003-04 Second Quarter					
	HARBOR-UCLA MEDICAL CENTER (ADULT/PEDS) REFFERAL CENTER	HIGH DESERT HOSPITAL REFFERAL CENTER	KING/DREW MEDICAL CENTER REFERRAL CENTER	LAC+USC HEALTHCARE NETWORK REFFERAL CENTER	VALLEYCARE REFERRAL CENTER (OLIVE VIEW-UCLA MEDICAL CENTER)	TOTAL
Appropriate/Approved	4,630	3,044	4,044	10,103	5,189	**27,010**
Inappropriate/Denied	504	71	220	586	211	**1,592**
Incomplete/Deferred	137	12	80	4,853	7	**5,089**
Total Referrals Received	**5,271**	**3,127**	**4,344**	**15,542**	**5,407**	**33,691**

	Fiscal Year 2003-04 Third Quarter					
	HARBOR-UCLA MEDICAL CENTER (ADULT/PEDS) REFFERAL CENTER	HIGH DESERT HOSPITAL REFFERAL CENTER	KING/DREW MEDICAL CENTER REFERRAL CENTER	LAC+USC HEALTHCARE NETWORK REFFERAL CENTER	VALLEYCARE REFERRAL CENTER (OLIVE VIEW-UCLA MEDICAL CENTER)	TOTAL
Appropriate/Approved	4,418	3,513	3,824	10,397	5,743	**27,895**
Inappropriate/Denied	492	78	206	804	237	**1,817**
Incomplete/Deferred	218	11	93	4,615	33	**4,970**
Total Referrals Received	**5,128**	**3,602**	**4,123**	**15,816**	**6,013**	**34,682**

	Fiscal Year 2003-04 Fourth Quarter					
	HARBOR-UCLA MEDICAL CENTER (ADULT/PEDS) REFFERAL CENTER	HIGH DESERT HOSPITAL REFFERAL CENTER	KING/DREW MEDICAL CENTER REFERRAL CENTER	LAC+USC HEALTHCARE NETWORK REFFERAL CENTER **	VALLEYCARE REFERRAL CENTER (OLIVE VIEW-UCLA MEDICAL CENTER)	TOTAL
Appropriate/Approved	4,644	3,333	3,649	11,030	5,976	**28,632**
Inappropriate/Denied	458	77	167	886	239	**1,827**
Incomplete/Deferred	241	13	84	5,938	51	**6,327**
Total Referrals Received	**5,343**	**3,423**	**3,900**	**17,854**	**6,266**	**36,786**

(Verified by Audit and Compliance 9/27/05)

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Summary of Referrals Received by the DHS Referral Centers *
Fiscal Year 2003-04 First, Second, Third, and Fourth Quarters

	Fiscal Year 2003-04 Year-To-Date					
	HARBOR-UCLA MEDICAL CENTER (ADULT/PEDS) REFFERAL CENTER	HIGH DESERT HOSPITAL REFFERAL CENTER	KING/DREW MEDICAL CENTER REFERRAL CENTER	LAC+USC HEALTHCARE NETWORK REFFERAL CENTER	VALLEYCARE REFERRAL CENTER (OLIVE VIEW-UCLA MEDICAL CENTER)	TOTAL
Appropriate/Approved	18,182	12,730	15,590	42,645	22,664	**111,811**
Inappropriate/Denied	1,912	313	698	3,036	922	**6,881**
Incomplete/Deferred	823	41	325	19,763	104	**21,056**
Total Referrals Received	**20,917**	**13,084**	**16,613**	**65,444**	**23,690**	**139,748**

Source: Monthly Referral Center Reports forwarded to the Medicaid Demonstration Project Office.

Description: This table reflects the volume of referrals received by the DHS Referral Centers during FY 2003-04 First, Second, Third, and Fourth Quarters (July 2003 through June 2004).
* Reflects only referrals reported to the Medicaid Demonstration Project Office by January 20, 2005.

All Referral Centers

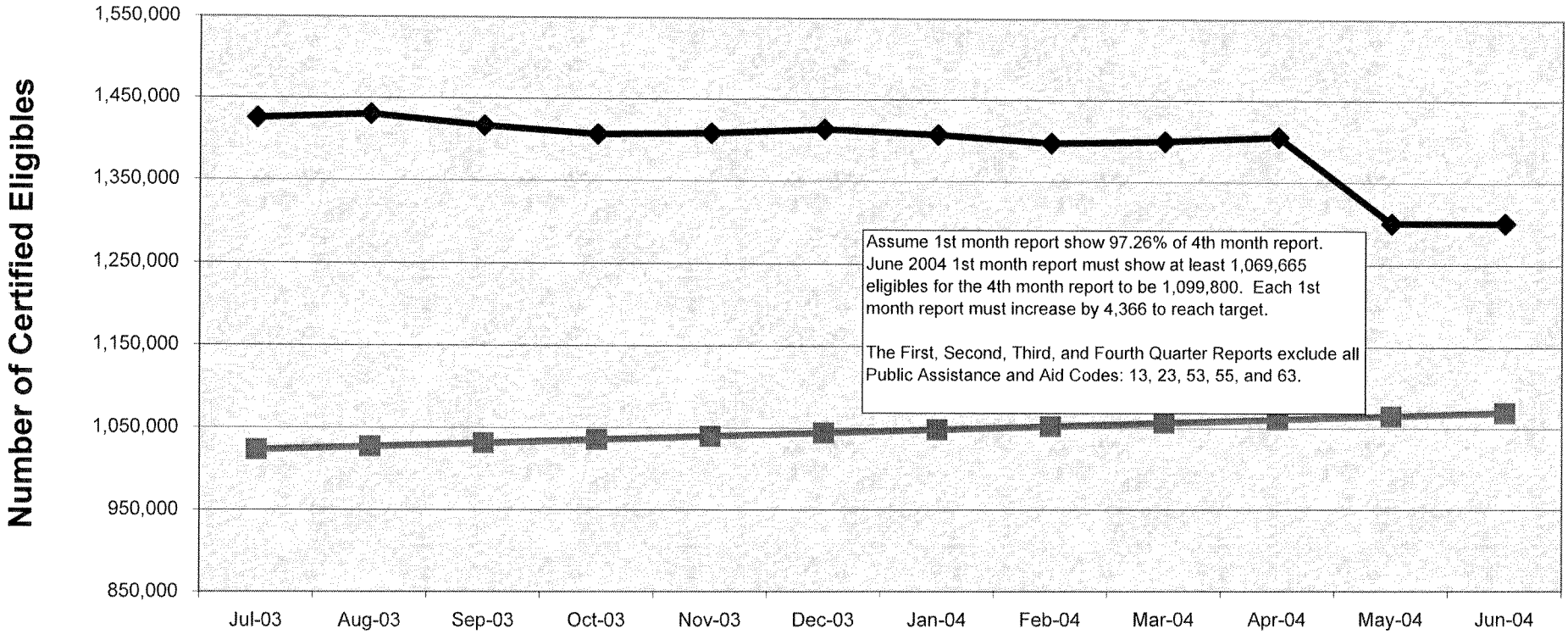
Factors contributing to the disparity in the facilties' data are: (1) Facility Referral Centers define categories differently and methodologies are not comparable from facility to facility; (2) Referral Centers may report only those referrals where the disposition of the referral has been finalized as "incomplete/deferred" and do not include referrals "in process"; (3) Referral Centers may also allow different response time to the referring physicians to provide required referral information before the referral in finally considered incomplete/deferred".

Resolution

The County Department of Health Services continues creating a Web-Based Referral System, by which referring providers will be able to refer their patients electronically and view the status of each referral in real-time. This automation will allow for standardized data collection and up-to-date information on all referrals.

In the interim to the implementation of the Web-Based Referral System, the County plans to review the current process at each of the Referral Centers for consistence and possible improvements in reporting data. This report reflects an updated summary of the fiscal year's referral activities from each Referral Center to reflect accurate and up-to-date data.

Trends in First Month Reporting of Medi-Cal Eligibles
July 2003 through June 2004



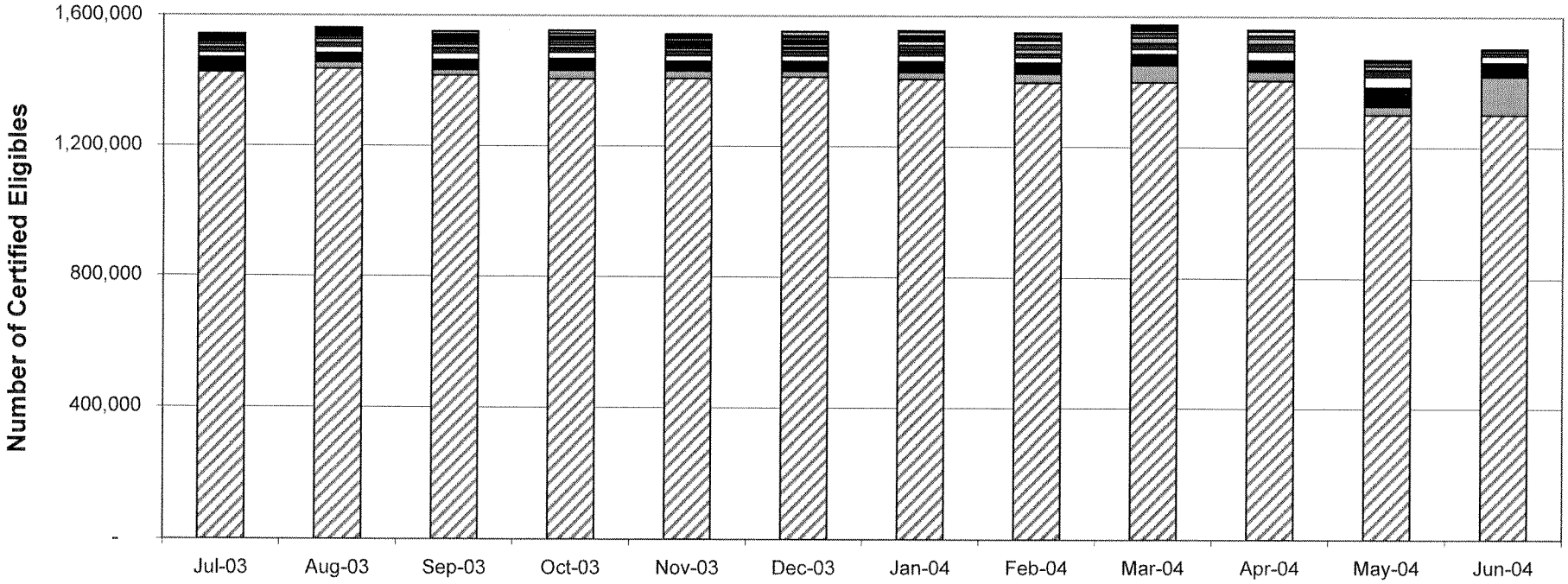
	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04
Actual 1st Mo. Report	1,425,412	1,430,313	1,416,270	1,405,955	1,407,483	1,412,892	1,406,608	1,396,926	1,399,044	1,404,791	1,300,286	1,300,574
Target 1st Mo. Report	1,022,948	1,027,195	1,031,442	1,035,689	1,039,936	1,044,183	1,048,430	1,052,677	1,056,924	1,061,171	1,065,418	1,069,665

Month of Eligibility

This graph shows the targeted number of Los Angeles County certified eligibles that must be reflected in the first month Medi-Cal Eligibility Data System (MEDS) report in order for the County to reach 1,099,800 eligibles by June 2004. The targets are compared to the actual first month MEDS report to show that eligibility is increasing sufficiently to meet the June 2004 goal.

(Verified by Audit and Compliance 9/27/05)

Increase in Medi-Cal Eligibles for July 2003 through June 2004



	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04
18th month increase	-											
17th month increase	-	-										
16th month increase	(195)	(129)	(601)									
15th month increase	(292)	(196)	(133)	(762)								
14th month increase	(159)	(226)	233	653	30							
13th month increase	168	454	225	(5)	368	321						
12th month increase	3,077	6,642	9,250	9,068	5,515	12,666	3,898					
11th month increase	2,596	2,292	6,591	7,965	6,680	4,302	10,859	3,359				
10th month increase	4,914	5,253	3,502	7,829	10,517	9,805	6,549	13,131	4,158			
9th month increase	5,896	5,440	5,870	3,843	8,324	11,536	10,658	7,162	13,497	4,423		
8th month increase	6,896	6,499	6,330	6,708	4,251	9,259	12,804	11,895	8,075	13,576	4,684	
7th month increase	8,886	8,173	8,038	7,676	7,853	5,214	11,174	14,908	13,337	9,069	14,159	3,057
6th month increase	9,922	11,719	10,814	9,798	9,354	8,510	7,552	13,433	17,402	15,875	11,565	8,058
5th month increase	13,007	13,244	16,034	13,286	12,370	12,427	11,875	10,442	17,555	22,458	20,665	10,388
4th month increase	17,029	18,403	20,190	19,782	18,840	17,594	19,367	17,572	16,438	28,570	33,753	21,522
3rd month increase	39,709	28,059	30,620	35,552	29,197	30,503	32,459	33,239	33,357	34,030	57,398	41,703
2nd month increase	4,901	19,303	16,877	25,819	22,986	17,440	21,319	28,167	52,867	27,904	26,792	118,128
1st month report	1,425,412	1,436,489	1,416,270	1,405,955	1,407,483	1,412,892	1,406,608	1,396,926	1,399,044	1,404,791	1,300,286	1,300,574
Total Reported as of 12/04:	1,541,767	1,561,419	1,550,110	1,553,167	1,543,768	1,552,469	1,555,122	1,550,234	1,575,730	1,560,696	1,469,302	1,503,430

This graph represents the Medi-Cal eligibles for the months of July 2003 through June 2004 showing increases in eligibility as cases are added retroactively to past months.

(Verified by Audit and Compliance 9/27/05)

Los Angeles County
Department of Health Services

ANNUAL REPORT
Fiscal Year 2003-04

Medicaid Demonstration Project
For Los Angeles County

(Verified by Audit and Compliance 9/27/05)

LOS ANGELES COUNTY ◆ DEPARTMENT OF HEALTH SERVICES

MEDICAID DEMONSTRATION PROJECT

Fiscal Year 2003-04 Annual Report

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(Verified by Audit and Compliance 9/27/05)

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(Verified by Audit and Compliance 9/27/05)

LOS ANGELES COUNTY ◆ DEPARTMENT OF HEALTH SERVICES

MEDICAID DEMONSTRATION PROJECT

Progress Status Report
Fiscal Year 2003-04 Annual

* * * * *

EXECUTIVE SUMMARY

This report summarizes activities and the program status of required deliverables under the five-year extension of the Medicaid Demonstration Project for Fiscal Year (FY) 2003-04. A Milestones Matrix for FY 2003-04 is also included. Information on patient complaint data and referral center workload are included as attachments.

Highlights for FY 2003-04 include:

Ambulatory Care Visits

- The Department of Health Services (DHS) ambulatory care visits for July 2003 through June 2004, as of June 16, 2005, were reported at 2,041,577.

- DHS Public/Private Partnership-General Relief (PPP/GR) ambulatory care visits for July 2003 through June 2004, as of March 17, 2005, were reported at 583,257.

- The Department of Mental Health (DMH) ambulatory care visits for July 2003 through June 2004, as of January 25, 2005, were reported at 519,724 for DMH-operated sites and 1,195,879 for DMH-contracted sites; for a total of 1,715,603 visits.

Federally Qualified Health Centers (FQHC)

- During FY 2003-04, the Office of Ambulatory Care continued to assist the Public/Private Partnership (PPP) agencies with preparing and submitting their applications for FQHC 330 or Look-Alike designation. As of June 30, 2004, 7 providers received their FQHC Look-Alike designation.

- In compliance with Waiver requirements, DHS submitted a Public Housing Primary Care grant application. During FY 2003-04, DHS received notification that the application was not accepted. While the application was denied, at the Health Resources and Services Administration's (HRSA) recommendation, the Department submitted a Letter of Interest to apply for FQHC Look-Alike status and is awaiting HRSA's response.

(Verified by Audit and Compliance 9/27/05)

Outreach and Enrollment

- During FY 2003-04, the activities of the network of community-based contractors resulted in a total of 30,395 applications completed for Healthy Kids (a new health coverage product), Medi-Cal, Healthy Families, CaliforniaKids, Access for Infants and Mothers (AIM), and Kaiser Cares for Kids programs, and 11,336 referrals to other health programs for services, (e.g. CHDP, PPP/ATP, and CCS).

- During FY 2003-04, a total of 15 contracts were monitored to ensure contractor's compliance with administrative and programmatic requirements, and to validate reported deliverables.

- During FY 2003-04, 133 employees received Healthy Kids/CHDP Gateway training, 1,129 employees received training on the Out-of-County Patient Care Policy, and 71 employees received registration/financial screening training.

- By June 30, 2004, the County allocated at least $13.3 million to fund the workforce training needs as identified in the final work plan..

Medi-Cal Enrollments

- Based on the December 1, 2004 MEDS report for the June 2004 month of eligibility, the County reported 1,503,430 Certified Eligibles, exceeding the FY 2003-04 goal of enrolling 1,099,800 Medi-Cal eligibles by 403,630.

Clinic Resource Management (CRM)

- During FY 2003-04, the Ankle Fracture, Pediatric Appendectomy without Rupture, and Laparoscopic Cholecystectomy inpatient clinical pathways were approved. Additional development continued on the Medical Cellulitis, Pediatric Appendectomy with Rupture, Congestive Heart Failure - Intensive Care Unit (ICU), Craniotomy Head Trauma - ICU, and Laparoscopic Appendectomy for Acute Appendicitis without Rupture inpatient clinical pathways.

Austerity Program

- Total Austerity savings for FY 2003-04 were $34.8 million, exceeding the target of $19.3 million by $15.5 million.

(Verified by Audit and Compliance 9/27/05)

Workforce Development Program (WDP)

- During FY 2003-04, nurses participated in a variety of courses such as: nurse preceptorship, critical care nursing, adult and pediatric physical assessment techniques and normal findings, basic dysrhythmia, and operating room nursing.

- During FY 2003-04, 62 employees continued participating in WDP-sponsored RN, LVN-to-RN and LVN Nurse training programs.

- During FY 2003-04, 40 employees continued participating in prerequisite courses that are required before entering a nursing program.

- During FY 2003-04, 5 dislocated employees completed the Medical Record Coder Training Program.

- During FY 2003-04, 24 Patient Financial Services employees completed a two-day training program on health coverage programs for uninsured and low-income customers; 1,127 employees completed a two-day training session on the topic of influencing through communications; 92 employees completed Basic Computer training courses; and 195 employees completed their Basic Spanish classes.

Patient Assessment Survey (PAS)

- During FY 2003-04, the Board approved a sole-source agreement for consultant services with the Regents of the University of California, Los Angeles to conduct the second Patient Assessment Survey.

- During FY 2003-04, fact sheets on Interpreter Services and Adult Health Behavior and Provider Screening and Counseling were finalized and added to the Los Angeles County DHS website.

County Financial Commitments

- At its April 29, 2003 meeting, the Board adopted the 2003-04 Proposed County Budget. The Proposed Budget appropriated $60 million in Tobacco Settlement funds to DHS for FY 2003-04 and $30 million in General Fund contributions for DHS' use during FY 2003-04.

(Verified by Audit and Compliance 9/27/05)

Included in this report are the following attachments:

Attachment IA reflects the total reported number of ambulatory care visits by month at DHS-Operated sites.

Attachment IA-2 reflects ambulatory care visits by payor source at each DHS-Operated site.

Attachment IB reflects the total reported number of ambulatory care visits by month at DHS Public/Private Partnerships-General Relief contracted sites.

Attachment IC reflects the total reported number of ambulatory care visits by month at Department of Mental Health sites.

Attachment IC-2 reflects ambulatory care visits per month by payor source at each Department of Mental Health site.

Attachment II is a list of providers for DHS-Operated, DHS PPP/GR, DMH-Operated and DMH-Contracted sites for FY 2003-04, as of June 2004.

Attachment III is a summary of patient complaints reported at DHS facilities during the First, Second, Third, and Fourth Quarters of FY 2003-04.

Attachment IV is a summary of referrals received by the DHS Referral Centers during the First, Second, Third, and Fourth Quarters of FY 2003-04.

Attachment V provides information on the number of Los Angeles County certified Medi-Cal eligibles and the trends for meeting the 1,099,800 target of Medi-Cal eligibles by June 2004.

Attachment VI reflects the changes in certified Medi-Cal eligibles as reported by the Medi-Cal Eligibility Data System (MEDS) for the period of July 2003 through June 2004.

(Verified by Audit and Compliance 9/27/05)

LOS ANGELES COUNTY ◆ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Annual Progress Report
(July 1, 2003 through June 30, 2004)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits	The County must provide a minimum of 3 million outpatient visits annually during the Waiver Extension, State Fiscal Years (SFY) 2000-01 through 2004-05. Outpatient visits shall be provided through County Comprehensive Health Centers (CHCs), County Department of Health Services (DHS) Health Centers (HCs), public mental health clinics operated by the County Department of Mental Health (DMH), hospital-based clinics operated as outpatient departments of County hospitals, and private clinics that provide health services to the indigent (including General Relief [GR] recipients) under Public/Private Partnership (PPP) agreements with County DHS or County DMH.	Maintain a minimum of 2.3 million outpatient visits **annually** by County clinics throughout each of the years of the Waiver Extension, SFYs 2000-01 through 2004-05.			
		Targeted outpatient visits by County-operated clinics for Fiscal Year (FY) 2000-01: 2.3 million		Ambulatory Care Visit Target achieved for County-Operated Sites for FY 2000-01: DHS-Operated Sites: 2,272,143* DMH-Operated Sites: 662,698** **Total Visits Reported**: **2,934,841** * Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2001. ** Reported numbers based on County DMH, Planning Division Report though June 2001, as of July 26, 2001. Does not reflect the exclusion of multiple visits in one day and non-face-to-face visits.	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

LOS ANGELES COUNTY ◆ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Annual Progress Report
(July 1, 2003 through June 30, 2004)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		Targeted outpatient visits by County-operated clinics for FY 2001-02: 2.3 million		Ambulatory Care Visit Target achieved for County-Operated Sites for FY 2001-02: DHS-Operated Sites: 2,357,193* DMH-Operated Sites: 598,559** **Total Visits Reported: 2,955,752** * Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2002, as of August 23, 2002. ** Reported numbers based on County DMH, Planning Division Report through June 2002, as of November 19, 2002.	√
		Targeted outpatient visits by County-operated clinics for FY 2002-03: 2.3 million		Ambulatory Care Visit Target achieved for County-Operated Sites for FY 2002-03: DHS-Operated Sites: 2,168,155* DMH-Operated Sites: 544,031** **Total Visits Reported: 2,712,186** * Reported numbers based on County DHS QuadraMed Affinity System and Manual Logs through June 2003, as of March 19, 2004 (includes 153 additional identified after certification submitted to the State Department of Health Services). ** Reported numbers based on County DMH, Planning Division Report through June 2002, as of August 19, 2003.	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

LOS ANGELES COUNTY ◆ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Annual Progress Report
(July 1, 2003 through June 30, 2004)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		Targeted outpatient visits by County-operated clinics for FY 2003-04: 2.3 million		Ambulatory Care Visit Target achieved for County-Operated Sites for FY 2003-04: DHS-Operated Sites: 2,041,577* DMH-Operated Sites: 519,724** **Total Visits Reported: 2,561,301** * Reported numbers based on County DHS QuadraMed Affinity System and Manual Logs through June 2004, as of June 16, 2005 (following cleaning of the data it was discovered that there were 460 fewer visits than what was reported in the certification submitted to the State Department of Health Services). ** Reported numbers based on County DMH, Planning Division Report through June 2004, as of January 25, 2005.	√
		Targeted outpatient visits by County-operated clinics for **FY 2004-05: 2.3 million**			

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

LOS ANGELES COUNTY ◆ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Annual Progress Report
(July 1, 2003 through June 30, 2004)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		At least 700,000 of the 3 million outpatient visits provided **annually** shall be provided through private providers under PPP agreements with County DHS or County DMH.			
		Targeted outpatient visits by contracted sites for FY 2000-01: 700,000		Ambulatory Care Visit Target achieved for contracted sites for FY 2000-01: DHS-Contracted Sites: 720,894*** DMH-Contracted Sites: 1,407,798**** **Total Visits Reported: 2,128,692** *** Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2001. Number does not reflect the exclusion of non-face-to-face case management visits provided at County DHS-contracted sites. **** Reported numbers based on County DMH, Planning Division Report through June 2001, as of July 26, 2001. Number does not reflect the exclusion of multiple visits in one day and non-face-to-face visits.	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		Targeted outpatient visits by contracted sites for FY 2001-02: 700,000		Ambulatory Care Visit Target achieved for contracted sites for FY 2001-02: DHS-Contracted Sites: 713,069*** DMH-Contracted Sites: 1,231,657**** **Total Visits Reported: 1,944,726** *** Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2002, as of April 22, 2003. Number does not reflect the exclusion of non-face-to-face case management visits provided at County DHS-contracted sites and has not been adjusted to reflect results of monitoring (7% estimated error rate). **** Reported numbers based on County DMH, Planning Division Report through June 2002, as of November 19, 2002.	√
		Targeted outpatient visits by contracted sites for FY 2002-03: 700,000		Ambulatory Care Visit Target achieved for contracted sites for FY 2002-03: DHS-Contracted Sites: 524,870*** DMH-Contracted Sites: 1,089,219**** **Total Visits Reported: 1,614,089** *** Reported numbers based on the Office of Ambulatory Care Report through June 2003, as of March 10, 2004. Number has not been adjusted to reflect results of monitoring (6.68% estimated error rate). **** Reported numbers based on County DMH, Planning Division Report through June 2002, as of August 19, 2003.	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		Targeted outpatient visits by contracted sites for FY 2003-04: 700,000	On August 21, 2003, the Office of Ambulatory Care (OAC) met with Watts Healthcare Corporation to address outstanding issues pertaining to the negotiation of a new Public/Private Partnership (PPP) Program agreement with the agency. During FY 2003-04, OAC conducted three All Partners meetings, which provided updates to the PPPs on FQHC, PricewaterhouseCoopers' (PwC) State Audit, Contract Monitoring Efforts, and Out-of-County Patient Care Policy. During FY 2003-04, OAC conducted four Disease Management program conference calls to discuss program options and strategies for the program; released the Disease Management Program Initiative application memorandum; conducted a conference call with Strategic Partners to answer questions regarding the Disease Management Program Initiative application memorandum; received and evaluated responses to the Disease Management Initiative application memorandum and conducted negotiations with each of these Partners to finalize workplans and budget for this initiative; and conducted a Strategic Partners meeting to discuss implementation of the new Disease Management Initiative. During FY 2003-04, the Los Angeles County's Board of Supervisors (Board) approved various agreements and amendments to add Disease Management services, funding for chronically ill patients, additional language to the GAIN/GROW provision; to implement various language changes such as Strategic Partner Termination Language, Patient Eligibility, and Non-Emergency Medical Care Services - Address Verification Policy; and to implement various funding shifts/increases. During FY 2003-04, OAC distributed agreements and amendments to agencies including the Strategic Partner Disease Management amendments and various other new agreements and amendments; and continued to provide support to PPP/GR providers answering questions about contract requirements, etc.	Ambulatory Care Visit Target achieved for contracted sites for FY 2003-04: DHS-Contracted Sites: 583,257*** DMH-Contracted Sites: 1,195,879**** **Total Visits Reported: 1,779,136** *** Reported numbers based on American Insurance Administrator's claims reported to the County DHS Data Warehouse through June 2004, as of March 17, 2005. **** Reported numbers based on County DMH, Planning Division Report through June 2004, as of January 25, 2005.	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)			During FY 2003-04, OAC worked with PwC staff, answering questions and providing PPP Program documentation in response to the State audit of the 1115 Waiver. During FY 2003-04, OAC conducted an orientation/ training for all PPP/GR contractors to provide them with posters, flyers, and information on how to implement the new Non-Emergency Medical Care Services - Address Verification Policy effective July 1, 2004, and a training on appropriate claims submission and billing/payment procedures.		√
		Targeted outpatient visits by contracted sites for **FY 2004-05: 700,000**			

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Federally Qualified Health Centers (FQHC)	The County must use its best effort to secure FQHC status for each County DHS Health Center, Comprehensive Health Center (CHC), hospital outpatient department, and for each County DHS PPP site contracting with County.	By January 1, 2001, the County must assess the potential eligibility for FQHC status of each County DHS Health Center, CHC, hospital outpatient department, and each County PPP site currently contracting with County, and must submit a work plan on how to proceed with the FQHC application process for those entities that are potentially eligible for FQHC status. The work plan must include specific timelines, milestones, and approaches to addressing major issues that may create a barrier to eligibility for FQHC status.		The FQHC assessment report and work plan were submitted to the State DHS by the January 1, 2001 due date.	√
		The work plan must provide that the application process be complete no later than December 1, 2002.		The County submitted a letter to the State DHS on November 26, 2002, notifying them that the FQHC applications would be submitted by April 30, 2003. The FQHC applications were submitted by April 30, 2003.	√
		The County must seek a federal decision on all applications for FQHC status by **June 30, 2003**.			

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
FQHCs (Continued)		By January 1, 2001, the County must begin preparing and by April 1, 2001, the County must begin submitting applications for FQHC status for those County DHS operated sites that are in federally designated areas and that meet all other eligibility requirements for FQHC status.	On March 10, 2004, the County submitted a Letter of Interest to the Health Resources and Services Administration (HRSA) indicating the County's intent to apply for DHS FQHC Look-Alike status for three of its Comprehensive Health Centers (CHCs): Edward R. Roybal, H. Claude Hudson, and Hubert H. Humphrey CHCs. Once FQHC Look-Alike designation is achieved for these facilities, the plan is to include the remaining CHCs as well as all County Health Centers. As of June 2004, the County continues to await a response from the HRSA regarding the Letter of Interest. The County continues to prepare materials in anticipation of its intent to apply for FQHC Look-Alike status for three of its CHCs: Edward R. Roybal, H. Claude Hudson, and Hubert H. Humphrey CHCs.	The County completed a Public Housing Primary Care grant application though Section 330(i) of the Public Health Services Act and submitted it to the Health Resources and Services Administration on April 29, 2003. The County worked in collaboration with the City Housing Authority and the Community Development Commission to design an appropriate service delivery system. State DHS also received a copy of the application. During the first quarter of FY 2003-04, DHS received notification that the Public Housing Primary Care grant application was not accepted.	√
		The County must direct its PPP contractors to begin submitting applications for FQHC status by April 1, 2001, for those County DHS PPP sites that are in federally designated areas and that meet all other eligibility requirements for FQHC status.	In June 2004, the Office of Ambulatory Care began assisting Harbor Free Clinic and Korean Health Education Information and Research with their FQHC Look-Alike application.	During the first quarter of FY 2001-02, the Centers for Medicare and Medicaid Services (CMS) granted FQHC Look-Alike status to Queens Care/Franciscan Clinics. On March 1, 2002, an FQHC Look-Alike application was completed and submitted for South Bay Family Healthcare Center. In April 2003, FQHC Look-Alike applications were completed and submitted for Little Company of Mary, Chinatown Service Center, Westside Family Health Center, Family Health Care Centers of Greater Los Angeles, Valley Community Clinic, Wilmington Community Clinic and Central City Community Health Center.	

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
FQHCs (Continued)				On July 16, 2003, Westside Family Health Center received their FQHC Look-Alike designation. In December 2003, Little Company of Mary's FQHC Look-Alike application was denied. In January 2004, Chinatown Service Center, Family Health Care Centers of Greater Los Angeles, Valley Community Clinic, and Westside Neighborhood Clinic received their FQHC Look-Alike designation. On June 17, 2004, an FQHC Look-Alike application was completed and submitted for Eisner Pediatric and Family Medical Center.	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

LOS ANGELES COUNTY ◆ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Annual Progress Report
(July 1, 2003 through June 30, 2004)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Cost-Based Reimbursement Clinics (CBRC)	Secure a State Plan Amendment to obtain cost-based reimbursement for County DHS and PPP ambulatory care sites.	By September 30, 2000, submit to the Centers for Medicare and Medicaid Services (CMS) a State Plan Amendment.		The State DHS finalized the State Plan Amendment and forwarded it to CMS by the September 30, 2000 due date.	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Simplified Reduced-Cost Programs	Simplify the financial screening program for determining whether individuals are eligible to receive services available at County DHS operated outpatient facilities at reduced or no charge (Outpatient Reduced-Cost Simplified Application [ORSA] Plan).	By December 1, 2000, the County will have finalized plans for a Simplified Financial Screening Program.		The Simplified Financial Screening Program Plan was approved by the Los Angeles County Board of Supervisors and submitted to the State DHS by the December 1, 2000 implementation target date. The State DHS forwarded the completed plan to CMS.	√
		The County must commence the hiring of twenty-two (22) new staff and conduct training to implement the ORSA Plan no later than 90 days after CMS' approval of the ORSA Plan.	Training needs were regularly assessed and ORSA training continued to be offered on an as needed basis.	The County met and exceeded this goal. By March 2001, DHS Revenue Management and the facilities hired forty-five (45) new staff and conducted training to implement the ORSA Plan.	√
		The County must implement the ORSA Plan at County DHS Health Centers, CHCs, and hospital outpatient departments 120 days after CMS' approval of the ORSA Plan.		The County met this goal. By March 1, 2001, the ORSA Plan was implemented.	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

LOS ANGELES COUNTY ◆ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Annual Progress Report
(July 1, 2003 through June 30, 2004)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment	Implement a comprehensive process to offer every child and adult who receives services through the Project Delivery System the opportunity to apply for Medi-Cal, Healthy Families, Kaiser Kids, or other health coverage for which they may be eligible.	By January 1, 2001, the County will have assessed potential workload for eligibility screening workers at each County DHS service site and each County PPP site.		The workload assessment was completed by the January 1, 2001 due date.	√
		By July 1, 2001, station eligibility or other financial screening workers at those County DHS service sites and County PPP sites that meet the threshold of minimum workload for such workers.	Training needs are regularly assessed and training continues to be offered on an as needed basis. During FY 2003-04, 133 employees received Healthy Kids/CHDP Gateway training, 1,129 employees received training on the Out-of-County Patient Care Policy, and 71 employees received registration/financial screening training. During FY 2003-04, Revenue Management conducted a total of 32 site visits to observe the financial screening process.	Los Angeles County Department of Public Social Services completed the workload assessment at all PPP sites and placed staff accordingly by the July 1, 2001 due date.	√
	Increase the number of individuals in Los Angeles County certified as eligible for Medi-Cal benefits.	Total Certified Eligible Target for FY 2000-01 is 950,000. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).		Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 950,000 for FY 2000-01. Based on the December 2001 MEDS report, the number of Certified Eligibles reported for the June 2001 month of eligibility was 1,108,367, exceeding the target by 158,367.	√
		Total Certified Eligible Target for FY 2001-02 is 997,500. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).		Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 997,500 for FY 2001-02. Based on the December 1, 2002 MEDS report, the number of Certified Eligibles reported for the June 2002 month of eligibility was 1,388,558, exceeding the target for FY 2001-02 by 391,058.	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment (Continued)		Total Certified Eligible Target for FY 2002-03 is 1,047,400. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).		Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 1,047,400 for FY 2002-03. Based on the December 1, 2003 MEDS report, the number of Certified Eligibles reported for the June 2003 month of eligibility was 1,505,425, exceeding the target for FY 2002-03 by 458,025.	√
		Total Certified Eligible Target for FY 2003-04 is 1,099,800. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	During FY 2003-04, the agreements with the cities of Pasadena and Long Beach, and 11 community-based organizations for the provision of outreach, enrollment, and retention services, and the Los Angeles Unified School District and Los Angeles County Office of Education for school-based health coverage support services has resulted in 30,395 applications completed for Healthy Kids, Medi-Cal, Healthy Families, CaliforniaKids, Access for Infants and Mothers (AIM), and Kaiser Cares for Kids programs, and 11,336 referrals to other health programs for services, (e.g., CHPD, PPP/ATP, and CCS). During FY 2003-04, a total of 15 contracts were monitored and no significant deficiencies were noted.	Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 1,099,800 for FY 2003-04. Based on the December 1, 2004 MEDS report, the number of Certified Eligibles reported for the June 2004 Month of Eligibility was 1,503,430, exceeding the target for FY 2003-04 by 403,630.	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment (Continued)		Total Certified Eligible Target for **FY 2004-05** is 1,154,800. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).			
	Implement through a pilot project a simplified process to redetermine eligibility to ongoing Medi-Cal benefits in an effort to encourage increased retention.	Through a pilot project to commence on July 1, 2001, the Los Angeles County Department of Public Social Services (DPSS) must implement a redesigned Medi-Cal Redetermination form (MC 210) designed to simplify the reapplication process.		County DPSS met the July 1, 2001 target date to implement a pilot project for the new Redetermination Simplification Process for all applicable Medi-Cal approved participants.	√
		The County will contract for an independent evaluation and audit of this pilot project. The results of the evaluation and audit shall be available to CMS within **six months after completion of the first twelve months** of the pilot project. The redetermination simplification pilot project will continue during the independent evaluation and audit until it is jointly determined by the State and CMS to discontinue this pilot project.		In December 2002, the County notified the State DHS of the County's intent to submit the results of the independent evaluation and audit of the pilot project by April 30, 2003. On April 29, 2003, the County submitted to the State DHS the redetermination simplification pilot project final audit report. In July 2003, the County received a request from the State DHS to conduct another audit of the RSPP. In December 2003, the State approved a revised Statement of Work for the re-audit of the RSPP. On April 8, 2004, the County submitted to the State DHS the RSPP final re-audit report.	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Clinical Resource Management (CRM)	During the Waiver Extension, the County must implement CRM practices, which will consist of inpatient clinical pathways and disease management programs.	By July 1, 2001, the County must develop and submit to the State DHS for approval the methodology for determining baseline inpatient hospital services data for the inpatient clinical pathways component of the CRM initiative.		On June 18, 2001, the methodology was submitted to the State DHS. The State approved the methodology on December 13, 2001.	√
		By July 1, 2001, the County must begin implementation of inpatient clinical pathways.		Implementation of the inpatient clinical pathways began by the July 1, 2001 due date.	√
		By July 1, 2002, the County must begin implementation of disease management programs.	During FY 2003-04, the Disease Management Oversight Team (DMOST) continued to meet regarding the design of the overall Disease Management Program (DMP). During FY 2003-04, the Disease Management Content Teams (Diabetes, Asthma/Chronic Obstructive Pulmonary Disease and Congestive Heart Failure) continued to meet regarding the development of each DMP. In December 2003, the DHS Clinical Resource Management Director provided an overview of the Disease Management Program to the DHS Health Leadership Board. During FY 2003-04, development of the Interdisciplinary Care Clinic (ICC) plan continued. The ICCs will consist of a team of medical, education and ancillary support providers. The purpose of using teams is to allow providers to work together at a specific point in time to develop and implement a patient focused treatment plan. As part of the ICC plan, staffing patterns, an organizational chart, and job descriptions were developed to begin the hiring process. Additionally, process flow diagrams were developed for the: 1) identification of patients; 2) interdisciplinary care clinic, and 3) crisis intervention.	Implementation of the disease management programs was met by the July 1, 2002 due date. The Clinical Disease Management Pediatric Asthma Program is functioning at the LAC+USC Healthcare Network facility including over sixty (60) sites in all DHS clusters. This program was the first Disease Management program in the nation to be accredited by the Joint Commission on Accreditation of Healthcare Organizations.	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
CRM (Continued)			Development of the ICC project implementation plan continued and brainstorming groups convened to develop tools for the DMP. Staff continued to evaluate proposals for software to be used for point of care and case management activities.		

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
CRM (Continued)		By June 30, 2003, the County must have completed implementation of at least six (6) inpatient clinical pathways.	During FY 2003-04, the Ankle Fracture, Pediatric Appendectomy without Rupture, and Laparoscopic Cholecystectomy inpatient clinical pathways were approved. During FY 2003-04, development continued on the Medical Cellulitis, Pediatric Appendectomy with Rupture, Congestive Heart Failure - Intensive Care Unit (ICU), Craniotomy Head Trauma - ICU and the Laparoscopic Appendectomy for Acute Appendicitis without Rupture inpatient clinical pathways.	The County completed implementation of at least six (6) inpatient clinical pathways by the June 30, 2003 deadline. The following inpatient clinical pathways have been implemented: Harbor-UCLA Medical Center implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways. High Desert Hospital implemented the Appendectomy with and without Rupture, Congestive Heart Failure, and Community Acquired Pneumonia inpatient clinical pathways. LAC+USC Healthcare Network implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways. Martin Luther King/Drew Medical Center implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways. Olive View-UCLA Medical Center implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways.	√

Shaded Area Reflects Achieved Milestones

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
CRM (Continued)				Rancho Los Amigos National Rehabilitation Center implemented the Congestive Heart Failure and Community Acquired Pneumonia inpatient clinical pathways.	√
		During **FY 2003-04**, it is intended that the County will achieve inpatient savings of $3 million resulting from the implementation of CRM practices.			
		During **FY 2004-05**, it is intended that the County will achieve inpatient savings of $6 million resulting from the implementation of CRM practices.			

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Itemized Data Collection/ Health Insurance Portability and Accountability Act of 1996 (IDC/HIPAA)	The County will implement a standardized County DHS, Department-Wide Charge Description Master (DWCDM), except with respect to pharmacy and central services and supplies provided on an inpatient basis.	By July 1, 2001, the County will have implemented a standardized DWCDM, excluding pharmacy and central services and supplies.		County DHS met its obligation to implement a standardized DWCDM, excluding pharmacy and central services and supplies. Effective July 1, 2001, all clusters began using standardized charge codes.	√
		By December 31, 2001, the County will implement the facility-based Outpatient IDC at County DHS facilities, including collection of International Classification Diseases and HCFA Common Procedure Coding System (HCPCS)/Current Procedural Terminology (CPT) codes.		County DHS met its obligation to implement the facility-based Outpatient IDC at County DHS hospitals, CHCs, and HCs, including the collection of International Classification Diseases and HCPCS/CPT coding, by the December 31, 2001 target implementation date.	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
IDC/HIPAA (Continued)	The County must update and convert its coding systems for claiming for Medi-Cal services to conform with all HIPAA requirements, concurrent with the State's compliance with HIPAA and consistent with the standards required of all other Medi-Cal providers.		The County began using HIPAA compliant National Codes on September 22, 2003, in coordination with the State Department of Health Services. Revenue Codes implementations are being coordinated with the State, but the State has not established a cut-over date. DHS continues to submit Medi-Cal inpatient claims using both HIPAA compliant TCS information and local revenue codes via its clearinghouse, Accordis. DHS is still submitting inpatient HIPAA compliant 837 test claims to the Medi-Cal Fiscal Intermediary (EDS). DHS is finalizing the necessary actions to become HIPAA compliant for inpatient claims consistent with the State's tentative target date of February 1, 2004. On October 31, 2003, the County submitted a proposal to the State for processing Medi-Cal outpatient 837 HIPAA compliant claims. The State is still reviewing the County's proposal. At this time, the State's fiscal intermediary, EDS, is continuing to accept and process all Medi-Cal claims containing local revenue codes. EDS has not announced the date when they will no longer accept claims with local revenue codes. Medi-Cal is generating both the non-HIPAA and HIPAA compliant remittance advices (RAs). In order for a provider to receive the HIPAA compliant RAs, they must submit new provider enrollment forms. DHS is in the process of preparing these forms for submission in order to obtain the HIPAA compliant RAs. DHS, through its clearinghouse vendor, Accordis, began submitting HIPAA-compliant inpatient Medi-Cal claims on February 1, 2004, through the Medi-Cal Fiscal Intermediary (EDS). The State has indicated that they will not be prepared to accept HIPAA compliant outpatient claims during this calendar year.	In response to the Waiver requirement to convert its coding system in accordance with Section 3.8.C of the Interagency Agreement, in November 2003 the County requested clarification from the State when certification of HIPAA compliance is due and voiced its concerns over the scope of documentation that the State advised the County to submit to support such certification. Because the supporting documentation exceeded the scope of the obligation to which certification applies, the County did not supply it and advised the State of County's willingness to discuss revisions to the questionnaire that would appropriately support certification of compliance. Additionally, in June 2004, the County again requested assistance from the State to determine when the County needed to certify compliance with Section 3.8.C of the Interagency Agreement. This correspondence further requested that the State notify the County as soon as the conditions of the aforementioned Section were satisfied and reiterated the need for clarification as to the type of supporting documentation that the County should supply with its certification. The County continues to wait for this information.	

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
IDC/HIPAA (Continued)			DHS has completed new provider enrollment forms that are required by the State in order for a provider to receive the HIPAA compliant RA transactions (835). Medi-Cal is generating both the non-HIPAA and HIPAA compliant RAs. Until the State terminates the non-HIPAA RAs, DHS plans to process both the non-HIPAA and HIPAA RAs since the non-HIPAA RAs contain additional information that is not included on the HIPAA RAs. Accordis is submitting Medicare inpatient and outpatient 837 claims using approved HIPAA compliant Transaction Code Set (TCS) information reflective of the all-inclusive rate revenue codes. Accordis is also submitting Medi-Cal inpatient 837 claims using approved HIPAA compliant TCS information that was agreed to by State and County DHS. County DHS has completed the new provider enrollment forms that are required by the State in order for a provider to receive the HIPAA compliant Remittance Advice (RA) transactions (835). Medi-Cal is generating both the non-HIPAA and HIPAA compliant RAs. Until the State terminates the non-HIPAA RAs, County DHS plans to process both the non-HIPAA and HIPAA RAs since the non-HIPAA RAs contain additional information that does not reside on the HIPAA RAs.		

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Austerity Program	The County must institute an Austerity Program that will result in a total of $91 million in savings, which is not based on service reductions.	Such savings must be attributed to this Project as follows: SFY 2000-01, $21.2 million; SFY 2001-02, $11.7 million; SFY 2002-03, $15.4 million; **SFY 2003-04, $19.3 million**; and SFY 2004-05, $23.4 million.	The County DHS implemented an Austerity Program to reduce the costs of consultant fees, outside legal fees, memberships, information systems, and other supplies and purchased services for Fiscal Years 2000-01 through 2004-05.		
		The targeted savings for the Austerity Program for State Fiscal Year 2000-01: $21.2 million.		Austerity Program savings exceeded the target for FY 2000-01. Total savings were $47.7 million, exceeding the target of $21.2 million by $26.5 million.	√
		The targeted savings for the Austerity Program for State Fiscal Year 2001-02: $11.7 million.		Austerity Program savings exceeded the target for FY 2001-02. Total savings were $21.7 million, exceeding the target of $11.7 million by $10 million.	√
		The targeted savings for the Austerity Program for State Fiscal Year 2002-03: $15.4 million.		Austerity Program savings exceeded the target for FY 2002-03. Total savings were $41.5 million, exceeding the target of $15.4 million by $26.1 million.	√
		The targeted savings for the Austerity Program for State Fiscal Year 2003-04: $19.3 million.		Austerity Program savings exceeded the target for FY 2003-04. Total savings were $34.8 million, exceeding the target of $19.3 million by $15.5 million.	√
		The targeted savings for the Austerity Program for **State Fiscal Year 2004-05: $23.4 million**.			

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)

LOS ANGELES COUNTY ◆ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Annual Progress Report
(July 1, 2003 through June 30, 2004)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Workforce Development Program (WDP)	The County must develop and implement a plan for worker retraining.	By December 31, 2000, the County will submit to State DHS a work plan to address worker training and restructuring activities in the County's health care system.	Training was provided in the following areas during FY 2003-04: ▪ A total of 62 employees continued participating in WDP-sponsored RN, LVN-to-RN and LVN Nurse training programs. • A total of 127 nurses attended various courses such as critical care nursing, Basic Dysrhythmia (EKG) course, Pediatric Physical Assessment Techniques and Findings, Adult Physical Assessment Techniques and Findings, and Operating Room Techniques. • A total of 876 staff participated in training on Clinical Resource Management, Inpatient Clinical Pathways. • A total of 17 employees began a 10-week, 150 hour NCLEX-RN review course. This course is designed for graduated nursing students and will prepare them for the State examination for RN licensure. ▪ A total of 40 employees continued participating in prerequisite courses such as Algebra and Physiology. These classes are required before entering a nursing program • A total of 15 employees successfully completed a 9-week Anatomy class. • A total of 195 employees completed a Basic Spanish course and 50 employees began a Basic Spanish course at Harbor/UCLA, King/Drew, LAC+USC, and Olive View/UCLA Medical Centers, Rancho Los Amigos National Rehabilitation Center and South Public Health Center. • A total of 92 employees completed an 8-week Basic Computer course and 29 employees began a Basic Computer course at Olive View/UCLA, King/Drew, LAC+USC Medical Center, and Rancho Los Amigos National Rehabilitation Center.	The Workplan was submitted to the State DHS by the December 31, 2000 due date. The revised Workplan was approved by the County's Board of Supervisors on September 25, 2001 and submitted to the State DHS on September 27, 2001.	√

Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance 9/27/05)