

Crisis Residential Treatment Program Provider, Building Manager Contracts and Data for the Behavioral Health Center (BHC) on the MLK Medical Campus

On October 31, 2017, the Los Angeles County (County) Board of Supervisors (Board) approved a motion directing the Chief Executive Officer (CEO), the Directors of the Departments of Health Services (DHS), Mental Health (DMH), and Public Health (DPH), in consultation with the Director of the Department of Public Works, to complete a report on how to phase in various components of the proposed Restorative Care Villages on County health care campuses, which included building facilities for 240 Crisis Residential Treatment Program (CRTP) beds. The CRTP beds, which provide a short-term alternative to hospitalization to address mental health needs, are partially funded by a grant from the California Health Facilities Financing Authority, which will expire on December 31, 2021. The completed report identified the locations for the various proposed Restorative Care Village facilities and the phasing of the proposed projects.

On September 3, 2019, the Board approved the contract to renovate the former King-Drew Hospital to become the Behavioral Health Center (BHC), part of the Restorative Care Village project for the MLK Medical campus. Sixteen of the 240 CRTP beds will be housed at the BHC. DMH has completed a competitive solicitation process for contracted providers to operate the CRTP. Onsite services will include daily support groups, individual therapy, case management services, and medication support services. The beds and services are designed to resolve the immediate needs of clients and

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improve their level of functionality so they can return to a less-intensive treatment environment via care coordination and discharge planning.

These 16 beds will help patients on the MLK Medical Campus, as well as patients from other County facilities, receive needed mental health support so they are fully able to reintegrate into the community. It is critical that the County show the community that its Care First/Jails Last restorative justice efforts are successful. This is especially true at the BHC, which will host an unprecedented number of high-need residents under one roof.

DMH, DPH, DHS, Probation, and Workforce Development, Aging and Community Services will provide programs and services at the BHC. As DMH programs will use most of the space in the BHC, DMH issued a competitive solicitation for a facilities management company to provide overall management of the BHC, including mechanical, electrical, and plumbing maintenance, along with custodial and waste management services. The Request for Proposals (RFP) #DMH012021B1 was released to the public on January 20, 2021. The RFP was posted on both the DMH contract site and on the County Solicitations page. Three agencies expressed interest and attended the bidders' conference on April 6, 2021 as well as a walkthrough of the BHC on April 28, 2021. CBRE submitted a proposal in response to the RFP on June 1, 2021. The proposal was evaluated and scored per County standards and recommended for award. The award notice was sent to CBRE on July 14, 2021, which they accepted.

I THEREFORE MOVE THAT THE BOARD OF SUPERVISORS:

1. Authorize the Director of the Department of Mental Health (DMH), or his designee, to sign and execute Legal Entity Contracts for the provision of the Crisis Residential Treatment Program (CRTP) at the Behavioral Health Center (BHC) on the MLK Medical Campus with Valley Star Behavioral Health, Inc., as this provider has successfully completed and qualified for CRTP services through a Request for Proposals (RFP) solicitation process. The term of this Legal Entity Contract will be for three years with two one-year optional extension periods. The estimated annual cost for this Legal Entity shall not exceed \$3.4 million, fully funded by Medi-Cal and Mental Health Services Act revenues.

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2. Delegate authority to the Director of DMH, or his designee, to prepare, sign and execute future amendments to the contracts in the above directives to: 1) revise the language of the contracts, including updates to reflect Federal, State, and County regulatory and/or policy changes; 2) make non-material modifications to the contracts through administrative amendments or change notices, as necessary; 3) revise the annual funding amount, not to exceed 25% of the annual maximum contract amount; 3) add, delete, modify, or replace the service exhibits and/or statements of work; and 4) terminate the contracts in accordance with the contract termination provisions, including Termination for Convenience, with a prior review and approval as to form by County Counsel and a written notice to the Board of Supervisors and Chief Executive Officer (CEO).
3. Instruct the Director of DMH, or his designee, to execute a contract with CBRE Managed Services, Inc. dba CBRE, for Facilities Management Services at the BHC on the MLK Medical Campus. The initial term of this contract will be for three years with an option to renew for two more one-year terms. The annual amount of this contract will be \$3,745,389. Costs will be shared by County departments as determined by the percentage of space each occupies as follows: 59.2% DMH, 20.6% Department of Public Health (DPH), 10.2% Probation, 7.9% Department of Health Services and 2.1% Workforce Development, Aging, and Community Services.
4. Instruct the Director of DMH, as the lead department, and the Director of DPH to report back in 60 days in writing on:
 - a) The metrics the departments will collect and report on a quarterly basis, to help ensure the MLK BHC is successful, including:
 - a. The occupancy rates and length of stay for the various types of mental health and recovery beds at the BHC;
 - b. The agencies and regions sending clients to the BHC beds;
 - c. A description of the process that will be used to set priorities for allocating the MLK BHC beds, including the process to receive referrals from the

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MLK Medical Campus providers and/or to also serve residents from the surrounding community;

- d. Statistics on client, staff and community-related safety incidents or complaints, including 9-1-1 calls, related to the MLK BHC;
 - e. Rates of repeated use of beds by the same client; and
 - f. Statistics on where clients are sent upon discharge.
- b) Other metrics that demonstrate success or areas of needed improvement.

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