

**MOTION BY SUPERVISORS MARK RIDLEY-THOMAS
AND KATHRYN BARGER**

AUGUST 15, 2017

Composition of the Quality and Productivity Commission

The Los Angeles County (County) Board of Supervisors (Board) utilizes advisory commissions to effectively help address the many and varied responsibilities of local government. Within the County, Commissions offer the public access to the democratic process and an opportunity to provide input on programs and initiatives of County government. The Quality and Productivity Commission (QPC) is one of many examples of a partnership with private sector leaders who volunteer to promote collaboration and sharing of information and best practices among County departments. The QPC supports innovative, pilot projects that improve County public services, provides regular reports, and allows Commissioners to see their impact on County departments through projects funded by the QPC and regular reports to the Board.

In 1981, the Board adopted an ordinance creating the Productivity Advisory Committee (Committee) to address increasing demands for County services during a time of restricted revenue and cost-cutting measures. The Committee was comprised of individuals from the private sector and charged with carrying out a program of productivity improvement across County departments and related agencies, including

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providing the Board with information and recommendations about productivity and work measurements. In 1986, the Committee was renamed the Quality and Productivity Commission (QPC). Since that time, the QPC has been proactive in carrying out its mission “to provide advice, innovative ideas, assistance and support to County elected officials, Department Heads, County managers and employees to promote the effectiveness, efficiency and quality of County public services.”

Some of the major areas of focus for the QPC have been efficient and effective service delivery, encouraging departments to evaluate and measure productivity improvements, and promoting the tracking of those outcomes over multiple years. Through its Productivity Investment Fund, the QPC awards grants and loans to County departments seeking to launch pilot projects that will improve operations, employee productivity and/or the quality of public services. The QPC also recognizes outstanding achievement in quality and productivity during the annual Productivity and Quality Awards (PQA) Ceremony. Last year, PQA recipients were recognized for projects which resulted in estimated savings of \$21.2 million, revenue of \$5.7 million, and a cost avoidance of \$57.3 million for a total benefit to the County of \$84.2 million. PQA projects have achieved \$4.5 billion in estimated, cumulative benefits to the County since 2006.

Since the QPC’s inception, the County has undergone a number of key changes, with one of the most significant being the institution of term limits for members of the Board. The 12-year terms will result in new members, who will understandably come to the Board with their own set of goals, objectives, and initiatives for improving County

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government, and the lives of its more than 10 million residents. In order for the QPC to continue to effectively represent the changing priorities of the Board, it is important that its composition be revised to complement the shifting of the Board.

WE THEREFORE MOVE that the Board of Supervisors:

1. Direct the Executive Officer of the Board to work with County Counsel and the Chief Executive Officer to review the ordinance for the Quality and Productivity Commission (QPC);
2. Draft an amended ordinance within 90 days, which shall provide that each Supervisor will appoint two members and the Chief Executive Officer and Commission Chairperson will jointly recommend five members, retain the two Ex-Officio members, and allow current members of the Commission to complete their terms; and
3. Amend the ordinance to reflect the change in composition effective November 30, 2017 in order to ensure the smooth and uninterrupted performance of QPC duties.

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(DJ/CAS)