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COUNTY OF LOS ANGELES
DEPARTMENT OF HEALTH SERVICES
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BOARD OF SUPERVISORS

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March 16, 2004

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

**ADOPTION OF FINDINGS AND REPORT OF THE PUBLIC HEARING
REGARDING THE CLOSURE OF CENTURY CITY HOSPITAL
(3th District) (3 Votes)**

IT IS RECOMMENDED THAT YOUR BOARD:

1. Accept the Impact Evaluation Report (IER), which determines that the closure of Century City Hospital (CEN) Emergency Department will have a negative impact upon the EMS system.
2. Instruct the Director of Health Services to forward the IER (Attachment I) to the State Department of Health Services (SDHS) within three days of its adoption by the Board.

PURPOSE/JUSTIFICATION OF THE RECOMMENDED ACTION:

In approving these actions, the Board is:

- Concurring with the Emergency Medical Services (EMS) Agency that the closure of CEN Emergency Department will have a negative effect upon the community.
- Instructing the Director of Health Services to forward the IER (Attachment I) to the SDHS within three days of its adoption by the Board.

In compliance with Sections 1255.1 and 1300 of the Health and Safety Code, the Los Angeles County EMS Agency has performed an Impact Evaluation of the announced closure of CEN by its operator, Tenet Healthcare Corporation.

The required Public Hearing was held by the Emergency Medical Services Commission (EMSC) on March 4, 2004. One hundred thirty-four people attended. Speakers included the Attorney General of the State of California, Bill Lockyer, Supervisors Yaroslavsky, Antonovich and Burke, Orange County Supervisor Charles V. Smith, Assembly Members Judy Chu and Lou Correa, and a staff person for Assembly Member Koretz. Representatives of Tenet California and Century City Hospital outlined the company's decision and its plans for a "seamless transition" between Tenet and future owners. Four fire chiefs and several physicians, including Dr. Bruce Hensel, addressed the impact on provider agencies and emergency departments. Two nurses spoke about nursing education and jobs.

Section 1300 of the Health and Safety Code requires a county to notify the SDHS of the results of the Impact Evaluation within three days of the completion of that evaluation. In Los Angeles County, the Impact Evaluation is not considered complete until it has been adopted by your Board.

FISCAL IMPACT/FINANCING:

There is no direct net County cost associated with the closure of CEN. The County could be indirectly impacted if patients previous seen at CEN seek medical care at County facilities.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS:

In 1998, AB 2103 amended Sections 1255 and 1300 of the Health and Safety Code to:

- Require hospitals to provide advanced notice of planned eliminations of emergency medical services to the SDHS, the County and healthcare service plans or other third party payers under contract with the hospital, as well as public notice in a manner that is likely to reach a significant number of residents served by the hospital. Such notice must be given at least 90 days in advance of the projected closure date.
- Take reasonable efforts to ensure that the community served by the hospital is informed of the planned closure by methods which may include advertising, soliciting media coverage and apprizing patients and third-party payers.

Approval of the elimination of emergency medical services by the SDHS is contingent upon receipt from the County of a report on the closure's impact on emergency medical services. The Statute requires at least one public hearing. In Los Angeles County, the Board of Supervisors has appointed the EMSC as the entity to conduct the public hearing. The County is required to provide the SDHS with the results of the Impact Evaluation within three days of its completion.

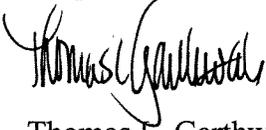
On January 6, 2004, CEN notified the Department of Health Services of the planned closure of its ED effective April 5, 2004 and its intent to close the acute hospital in 120 days.

On January 13, 2004, the Board instructed the Director of Health Services, in conjunction with the Department of Mental Health, the EMS Commission, the CAO and County Counsel, to conduct an evaluation of the closure of Century City Hospital and report back to the Board in 60 days with findings and recommendations. The findings of this review are attached.

IMPACT ON CURRENT SERVICES:

The impact of the closure of Century City's emergency department and the acute care beds is described in detail in the attached IER.

Respectfully submitted,



Thomas L. Garthwaite, M.D.
Director and Chief Medical Officer

TLG:cb
Assignment # 401:012

Attachments

- c: Chief Administrative Officer
County Counsel
Executive Officer, Board of Supervisors
Director, Emergency Medical Services
Emergency Medical Services Commission
Auditor-Controller

Los Angeles County Department of Health Services

Impact Evaluation Report

on the

Closure of Century City Hospital



**Public Hearing Conducted by
The Emergency Medical Services Commission
on March 4, 2004**

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IMPACT EVALUATION REPORT
On the Closure of Century City Hospital

I. PURPOSE OF IMPACT EVALUATION

On January 6, 2004, the Los Angeles County Board of Supervisors, the Emergency Medical Services Agency, and others were advised by Tenet Healthcare Corporation (Tenet), of the intent to eliminate emergency medical services at Century City Hospital (CEN) located at 2070 Century Park East, Los Angeles, by April 5, 2004. The elimination of emergency medical services is part of the planned closure of CEN and suspension of its license as an acute care facility in light of Tenet's decision not to renew the lease of CEN. While all parties have been advised that there is a potential new lessee of CEN, it is clear that there will be a termination of emergency medical services during the transition. The purpose of this report is to assess the impact of the closure of CEN upon the community including the impact on access to emergency care, the impact on services provided by surrounding hospitals, and the impact on services provided by public and private prehospital emergency medical services (EMS) provider agencies.

Following adoption by the Los Angeles County Board of Supervisors, the Impact Evaluation Report (IER) will be submitted to the State of California Department of Health Services, in accordance with provisions of the Health and Safety Code (H&SC) Section 1300.

II. SCOPE OF IMPACT EVALUATION

The required scope of the IER is set forth in H&SC 1300. The impact evaluation will consider:

1. Impact of the CEN closure on surrounding hospitals, including specialty and disaster services.
2. Impact of the CEN closure on prehospital EMS provider agencies, including public and private providers.
3. The impact of CEN's closure on the surrounding community.
4. A description of the services and service levels historically provided by the hospital.

Compliance with public notification requirements as outlined in H&SC are monitored by the State Department of Health Services.

III. IMPACT EVALUATION PROCESS

As of January 1, 1999, California State Law (H&SC) 1255 and 1300 placed new requirements on general acute care hospitals related to downgrades and closures of emergency departments. Section 1255 outlines the hospital's obligations for proper notification. Hospital notification must be made to the State Department of Health Services, to the local government agency in charge of health services, to health plans under contract with the hospital, and to the public. This notification must be made as soon as possible but **not later than 90 days prior to the proposed reduction or elimination of emergency services**. Public notice must be provided in a manner likely to reach a significant number of residents of the community served by the hospital whose services are being reduced or downgraded.

Section 1300 requires that the counties conduct an IER to determine impact, including but not limited to, an impact evaluation of the downgrade or closure upon the community, including community access to emergency care and how that downgrade or closure will affect emergency services provided by other entities. The IER must include at least one public hearing and **must be completed within 60 days of notification** by the hospital. The IER must be submitted to the State Department of Health Services within three days of completion. In Los Angeles County, the Board of Supervisors has designated the Emergency Medical Services Commission (EMSC) as the body to conduct the required hearing.

The IER regarding the closure of CEN was prepared by the Los Angeles County EMS Agency. The EMSC conducted the required public hearing on **March 4, 2004**, at the Kenneth Hahn Hall of Administration. Notification of closure and an invitation to attend the public hearing were widely disseminated throughout the community by the posting of a public hearing notice and advertising in the local newspaper. Individuals and organizations were invited to participate in the public hearing and/or submit written testimony relevant to the proposed closure of CEN. Data for use in the IER were obtained by interviews with surrounding hospitals, affected 9-1-1 provider agencies, the Los Angeles County ReddiNet® system and from the Los Angeles County Trauma and Emergency Medical Information System (TEMIS).

The Planning and Zoning Department of the City of Beverly Hills and the City of Los Angeles have been notified by the EMS Agency of the closure of CEN.

Preliminary statistical data were prepared by the Los Angeles County EMS Agency for the EMSC to assist in conducting the public hearing. This final report, which includes the proceedings and findings of the public hearing, is submitted by the Department of Health Services to the Board of Supervisors for adoption.

III. SUMMARY OF FINDINGS

1. Tenet owns/leases and operates 15 general acute care facilities with permits for basic emergency medical services within the County of Los Angeles. Within a 10-mile radius of CEN, Tenet owns and operates 3 acute care facilities with basic emergency medical services. Midway Medical Center (MID), is the closest Tenet hospital, located 3.4 miles from CEN. MID offers the same basic level of care that is offered at CEN.
2. According to information obtained from the Health Facilities Inspection Division, CEN is licensed to operate and maintain 143 general acute care hospital beds of which 10 are designated as coronary care beds, 10 as intensive care beds and 123 are unspecified. There are 43 acute psychiatric beds. Other approved services include social services, physical therapy, nuclear medicine, outpatient services, podiatric services, respiratory care services, radiation therapy and basic emergency services.
3. Tenet has leased the hospital property from Century City Medical Plaza for 25 years with a lease expiration date of December 2004. Tenet has indicated that it will not continue the lease due to financial reasons. In a letter dated January 6, 2004, Century City CEO Ron Stern notified the State Department of Health Services, Health Facilities Division, that emergency medical services will be eliminated at CEN, stating, "The elimination of emergency medical services is part of the planned closure of this facility and suspension of its license." The required notifications to close CEN as an acute care facility on or before December 31, 2004 have been filed.
4. There are a total of eight acute care facilities within ten miles of CEN. Of these eight facilities, five are within five miles.
5. CEN Emergency Department treated 11,412 patients in 2002, including 1,680 transported by the 9-1-1 system.
6. From an emergency medical services perspective, the closure of CEN will impact the residents of Century City, Beverly Hills, Cheviot Hills, Westwood and West Los Angeles. EMS provider agencies that will be impacted include Beverly Hills and Los Angeles Fire Departments. These impacts will include:
 - a. Longer travel times to reach emergency services. CEN currently receives 1.5% of the total number of patients transported by public and private provider agencies within the 10 mile radius. Beverly Hills Fire Department transports 20% of CEN's 9-1-1 volume and the Los Angeles Fire Department transports 69% of CEN's 9-1-1 volume.

- b. Possible delays in obtaining prehospital emergency services as a result of longer out-of-service times for prehospital EMS personnel engaged in patient transports to more distant hospitals.
 - c. Loss of geographic availability of basic emergency department services for residents of Century City, Beverly Hills, Cheviot Hills and Westwood and West Los Angeles.
 - d. Loss of community resource for disaster purposes.
 - e. Increased requests from remaining hospitals to divert 9-1-1 ambulances due to an inability to move greater numbers of patients through emergency departments.
 - f. Possible increased utilization of 9-1-1 by citizens who currently walk or drive to CEN.
5. The combined total number of emergency treatment stations in the 10 mile radius is 361 beds (does not include urgent care beds). The closure of CEN would reduce the number to 352 treatment stations.
 6. Hospital emergency visits to facilities within the 10 mile radius were 739,416 patients for 2002. This equals 2,049 patients per treatment station. The closure of CEN would result in 2,100 patients per treatment station (assuming patients currently seen at CEN would seek emergency care at one of the hospitals within the 10 mile radius).
 7. Data on emergency treatment stations is contingent upon all hospitals continuing to operate emergency services within the 10 mile radius.
 8. Patients with non-life-threatening illness or injury will most likely experience longer waiting times in the emergency departments of surrounding hospitals due to the closure of CEN.
 9. CEN is not an Emergency Department Approved for Pediatrics (EDAP). There will be no impact to children in terms of 9-1-1 transports.
 10. CEN is not a designated trauma center. There will be no impact on patients who meet trauma center criteria or guidelines.

11. CEN is licensed for 43 acute psychiatric beds. There are 181 licensed acute psychiatric beds in the 10 mile radius. The closure of CEN will reduce the available beds to 138, eliminating nearly 24% of the licensed beds in the 10 mile radius.

The County's Department of Mental Health (DMH) does not have a contract with CEN; therefore, CEN's closure will have a minimal effect on DMH inpatient psychiatric operations.

The loss of CEN's inpatient psychiatric services will result in a significant public impact to local hospitals and their emergency departments and will directly affect other medical services. The closure will result in extended time in the emergency departments and further displacement of psychiatric patients outside the Century City community for those awaiting admission to a psychiatric bed.

In 2003, CEN had 1,028 inpatient psychiatric admissions. Tenet has indicated that after CEN's closure, these patients will be absorbed by Brotman Medical Center, Centinela Hospital Medical Center and LA Metropolitan. There is no way to validate this assertion.

12. Century City Medical Plaza has a potential new lessee, Salus Surgical Group ("Salus"), which has indicated it will not be able to assume hospital operations immediately. Salus states they intend to provide emergency medical and acute care services but not psychiatric services when they begin operations. As stated, the building is owned by Century City Medical Plaza. There are no specific details about seismic retrofitting of the building or whether a plan has been submitted to the Office of Statewide Health and Planning. As a potential employer, Salus has been participating with Tenet hospitals, non-Tenet hospitals and non-healthcare facilities in conducting job fairs for the current CEN employees. Tenet states that it is committed to assisting these employees in finding jobs. There is a severance benefit package being developed for those employees who are unable to obtain other employment.

V. CONCLUSION

Based on the above findings, the Los Angeles County EMS Agency concludes that the closure of the emergency department and acute care beds at CEN will have a negative impact on access to delivery of emergency medical services in Century City and the surrounding communities.



VIA FACSIMILE

January 6, 2004

Mr. Eric Stone, Supervisor
Acute & Ancillary Section
Department of Health Services
5555 Ferguson Drive, Suite 320
Commerce, California 90022

Re: Notice of Elimination of Emergency Medical Services

Dear Mr. Stone:

In accordance with Health and Safety Code Section §1255.1(a), this letter is to notify you of the intent to eliminate emergency medical services at Century City Hospital located at 2070 Century Park East, Los Angeles, California 90067. The elimination of emergency medical services is part of the planned closure of this facility and suspension of its license. It is anticipated that the emergency medical services will be eliminated at this facility as of April 5, 2004. Our legal counsel advises us that you act on behalf of both the "state department" and the "local government entity in charge of provision of health services" for receiving notice pursuant to H & S § 1255.1.

In accordance with Health and Safety Code § 1255.1, Century City Hospital also is notifying all health care service plans and the public of the intended elimination of emergency medical services at the facility as required by H & S § 1255.1 and § 1255.2.

If there are any questions regarding the planned elimination of emergency medical services at Century City Hospital, please contact Ron Stern, CEO at (310) 201-6610.

Sincerely,

A handwritten signature in black ink, appearing to be "Ron Stern".

Ron Stern
Chief Executive Officer

cc: Carol Gunter, Acting Director (via facsimile)
County of Los Angeles
Emergency Medical Services
5555 Ferguson Drive, Suite 220
Commerce, California 90022

SYN. NO. _____

AGN. NO. _____

MOTION BY SUPERVISOR ZEV YAROSLAVSKY

JANUARY 13, 2004

On January 6, 2004, Tenet Corporation notified the Department of Health Services of its intent to terminate its lease and close Century City Hospital, located at 2070 Century Park East in Century City, in 120 days. The emergency room will be closed in ninety days. This is a 178 bed hospital, including 43 psychiatric beds.

The closure of a hospital can be traumatic to its patients and the affected communities. For this reason, it is important to know the impact of the closure of Century City Hospital on the community. What are the implications of this reduction on the overall health system, and what options are in place for the continuity of care of affected patients and the future use of the facility? The Department of Health Services and the Department of Mental Health should perform an impact analysis of the hospital closure and provide the Board with the answers to these questions.

I, THEREFORE, MOVE that the Board instruct the Director of Health Services and County Counsel to:

- Ensure that Tenet and Century City Hospital comply with all required steps regarding this closure, including notifications to patients, the community, health plans and health plan enrollees.

MOTION

MOLINA _____

BURKE _____

YAROSLAVSKY _____

ANTONOVICH _____

KNABE _____

- Ensure that the Emergency Medical Commission moves swiftly to conduct the required public hearing and that the hearing be held in Century City to ensure the widest possible participation by residents and health care providers in Century City and its surrounding area.

I FURTHER MOVE that the Board instruct the Director of Health services, in conjunction with the Department of Mental Health, the EMS Commission, CAO and County Counsel, to conduct an evaluation of the closure of Century City Hospital and report back to the Board in 60 days with findings and recommendations. The report should include the following:

- 1) Description of services and service levels historically provided by the hospital
- 2) Ownership and lease arrangement of the hospital
- 3) Circumstances of the decision by Tenet to close the facility
- 4) Timetable for closure
- 5) Public notification and input process
- 6) Workforce implications on medical/nursing, ancillary and support staff
- 7) Legal requirements, including notifications, role of the state, and licensing
- 8) Contingency plans for continuity of care for the community and patients
- 9) Impact evaluation study by the Emergency Medical Services Agency
- ✕ 10) Contingency plans related to the loss of psychiatric beds
- 11) Condition (including seismic) of the facility for future use
- 12) Opportunities for maintenance of hospital services at the current facility
- 13) Potential options for the future use of the facility

County of Los Angeles – Department of Health Services
Emergency Medical Services Agency

**Century City Hospital
Proximity to Surrounding Hospitals**

Hospital	Address	Mileage
Brotman Medical Center	3828 Delmar Terrace, Culver City	4
California Hospital Medical Center	1401 S. Grand Ave., Los Angeles	11.75
Cedars Sinai Medical Center	8700 Beverly Blvd., Los Angeles	2.8
Centinela Hospital Medical Center	555 E. Hardy St., Inglewood	11.7
Daniel Freeman Marina Hospital	4650 Lincoln Blvd., Marina Del Rey	9.5
Daniel Freeman Memorial Hospital	333 N. Prairie Ave., Inglewood	11.5
Encino/Tarzana Regional Medical Center (Encino)	16237 Ventura Blvd., Encino	11.8
Good Samaritan Hospital	616 S. Witmer St., Los Angeles	13
Kaiser Los Angeles	4867 Sunset Blvd., Los Angeles	8.4
Kaiser West Los Angeles	6041 Cadillac Ave., Los Angeles	3.2
Midway Medical Center	5925 San Vicente Blvd., Los Angeles	3.4
Providence St. Joseph Medical Center	501 S. Buena Vista St., Burbank	19.4
Queen of Angels/Hollywood Presbyterian	1300 N. Vermont Ave., Los Angeles	8.4
Robert F. Kennedy Medical Center	4500 W. 116 th St., Hawthorne	12.8
Santa Monica/UCLA Medical Center	1250 16 th St., Santa Monica	5.4
Sherman Oaks Community Hospital	4929 Van Nuys Blvd., Sherman Oaks	12.3
St. Johns Hospital and Health Center	1328 22 nd St., Santa Monica	4.8
UCLA Medical Center	10833 LeConte Ave., Los Angeles	2.7
Valley Presbyterian Hospital	15107 Van Owen St., Van Nuys	14.2

01/20/2004

Mileage source: www.mapquest.com
Childrens Hospital Los Angeles not included

County of Los Angeles - Department of Health Services
Emergency Medical Services Agency

Century City Hospital Service Grid

includes Hospitals within a 10 mile radius of Century City Hospital

Hospitals/Services	9-1-1 Receiving ED	Base Hospital	Trauma Hospital	Pediatric Critical Care (PCCC)	ED Approved for Pediatrics (EDAP)	Obstetrical Services (Perinatal)	Neonatal Intensive Care Unit	Neurosurgical	5150 Designation	Sexual Assault Exams
Brotman Medical Center	X				X			X	X	
California Hospital Medical Center	X				X	X	X	X	X	X
Cedars Sinai Medical Center	X	X	X	X	X	X	X	X	X	X
Centinela Hospital Medical Center	X				X	X	X			
Century City Hospital	X									
Daniel Freeman Marina Hospital	X									
Daniel Freeman Memorial Hospital	X				X	X	X			X
Encino/Tarzana Regional Medical Center - Encino Campus	X								X	
Good Samaritan Hospital	X					X	X	X		
Kaiser Los Angeles	X					X	X	X		
Kaiser West Los Angeles	X					X	X	X		
Midway Medical Center	X									
Providence St. Joseph Medical Center	X				X	X	X			
Queen of Angels/Hollywood Presbyterian	X	X				X	X	X	X	
Robert F. Kennedy Medical Center	X					X	X	X		X
Santa Monica/UCLA Medical Center	X				X	X	X		X	
Sherman Oaks Community Hospital	X									
St. Johns Hospital and Health Center	X				X	X	X			
JCLA Medical Center	X	X	X	X	X	X	X	X		
Valley Presbyterian Hospital	X				X	X	X	X		

County of Los Angeles - Department of Health Services
Emergency Medical Services Agency

Century City Hospital Emergency Department
Surrounding Facility Impact Analysis

Hospitals within a 10 mile radius	Emergency Department (ED) Beds	% of Treatment Bays in the 10 mile radius	Licensed Critical Care Beds	9-1-1 Transports per month	% of 9-1-1 Transports in the 10 mile radius	Reported monthly Visits	Calculated Annual ED Visits	% of ED Visits in the 10 mile radius	Number of Patients seen per Treatment Bay (Annual)
Brotman Medical Center	13	4%	20	379	4%	2021	24252	3%	1866
California Hospital Medical Center	21	6%	20	531	6%	3121	37452	5%	1783
Cedars Sinai Medical Center	35	10%	74	800	9%	6242	74904	11%	2140
Centinel Hospital Medical Center	22	7%	24	824	9%	3003	36036	5%	1638
Century City Hospital	9	3%	20	140	2%	951	11412	2%	1268
Daniel Freeman Marina Hospital	8	2%	12	267	3%	1123	13474	2%	1684
Daniel Freeman Memorial Hospital	16	5%	25	632	7%	3581	42972	6%	2686
Encino/Tarzana Regional Medical Center (Encino)	8	2%	15	143	2%	627	7524	1%	941
Good Samaritan Hospital	12	4%	68	476	5%	1982	23784	3%	1982
Kaiser Los Angeles	22	7%	93	347	4%	7138	85656	12%	3893
Kaiser West Los Angeles	25	7%	34	488	6%	5617	67404	10%	2696
Midway Medical Center	12	4%	12	307	4%	1262	15144	2%	1262
Providence St. Joseph Medical Center	20	6%	44	568	7%	3716	44592	6%	2230
Queen of Angels-Hollywood Presbyterian	20	6%	36	523	6%	2909	34899	5%	1745
Robert F. Kennedy Hospital	14	4%	26	484	6%	4121	49452	7%	3532
Santa Monica-UCLA Medical Center	18	5%	37	458	5%	2065	24780	4%	1377
Sherman Oaks Community Hospital	7	2%	16	215	2%	1167	14004	2%	2001
St. Johns Hospital and Health Center	15	4%	24	324	4%	2022	24264	3%	1618
UCLA Medical Center	24	7%	85	427	5%	3397	40764	6%	1699
Valley Presbyterian Hospital	13	4%	33	347	4%	2811	33732	5%	2595
Total	334		718	8680		58876	706501		2115

2002 data

Currently there are 334 treatment bays in the area serving 706501 patients. This equals 2115 patients per treatment bay.

With the closure of Century City hospital there will be 325 treatment bays.

Assuming the patient volume remains the same, 325 treatment bays will serve 706501 patients = 2173 patients per treatment bay.