March 15, 2016

TO: Supervisor Hilda L. Solis, Chair
Supervisor Mark Ridley-Thomas
Supervisor Sheila Kuehl
Supervisor Don Knabe
Supervisor Michael D. Antonovich

FROM: Mitchell H. Katz, M.D.
Director

SUBJECT: STEPS REQUIRED TO SUCCESSFULLY ADAPT LOS ANGELES COUNTY FOR THE AFFORDABLE CARE ACT

As requested by your Board on January 5, 2016, please find a biannual update of the report on the County's implementation of the Affordable Care Act (ACA).

UPDATE

As detailed in the attachment, DHS, DMH, and DPH continue to make progress on key initiatives and operational changes that will prepare our health system to succeed under the ACA. We also are working alongside our sister department and key partner, DPSS, who will update you on their progress in a separate report.

As always, I welcome your suggestions and feedback on the dashboard report, which we will continue to modify and improve in successive iterations. If you have any questions or need additional information, please contact me at (213) 240-8101.

MHK:rm

Attachment

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors
Department of Public Social Services
Status Report on Implementation of the Affordable Care Act

Health Agency

Health Services

LAC DMH

Public Health

Mitchell H. Katz, M.D., Health Agency Director
Robin Kay, Ph.D., Acting Director, Department of Mental Health
Cynthia A. Harding, M.P.H., Interim Director, Department of Public Health

March 2016 Update
Two Years After Medicaid Expansion Under the Affordable Care Act

• Implementation of the ACA benefits all of LA County

• DHS, DPH, and DMH continue to work together to Implement the ACA

• We continue to work closely with our key partner DPSS

• Increased Collaboration Results in Better Population Health, Behavioral Health, and Patient Care for Families and Individuals
Outreach & Enrollment
Medi-Cal Outreach & Enrollment Project

CUMULATIVE OUTREACH CONTACTS

<table>
<thead>
<tr>
<th>Period</th>
<th>Contacts</th>
</tr>
</thead>
<tbody>
<tr>
<td>JUL-DEC 2014</td>
<td>39,600</td>
</tr>
<tr>
<td>JAN-JUN 2015</td>
<td>111,116</td>
</tr>
<tr>
<td>JUL-DEC 2015</td>
<td>173,665</td>
</tr>
<tr>
<td>JAN 2016 TO DATE</td>
<td>180,523</td>
</tr>
</tbody>
</table>
MEDI-CAL APPLICATIONS

CONFIRMED ENROLLMENTS

JUL-DEC 2014

JAN-JUN 2015

JUL-DEC 2015

JAN 2016 TO DATE

3,960

14,501

22,540

24,186

3,185

11,647

16,829

17,377
Medi-Cal Renewal Assistance Project (SB18 Grant)

July 2015 to Date

- Medi-Cal Renewals To Date: 4,009
- Year Goal: 16,770

Percentages:
- 0%
- 10%
- 20%
- 30%
- 40%
- 50%
- 60%
- 70%
- 80%
- 90%
- 100%
DHS Medi-Cal Managed Care Enrollment (as of February 11, 2016)

Total Enrollment n = 324,174

- LA Care: 117,328
- Health Net: 206,846

Gender breakdown
- Male: 55%
- Female: 45%

Age breakdown
- 0-18: 15%
- 19-64: 83%
- 65+: 2%

Distribution of DHS enrollment (LA Care¹)
- Prior DHS affiliation/family link: 30%
- Choice without prior DHS affiliation: 6%
- Assigned: 64%

¹ Data from Health Net on type of enrollment not available
The My Health LA program is a partnership with over 196 Community Partner clinic sites across LA County. As of January 31, 2016, 137,598 were enrolled in the program.
Covered CA Update

Third Open Enrollment

• November 1, 2015 through January 31, 2016
  • Consumers who started the enrollment process before the deadline had until midnight February 6th
  • More than 439,000 new consumers signed up during the enrollment period

New for 2016

• Covered California offers adults the option of purchasing dental coverage (at an additional cost).
• Pediatric dental benefits for members under 19 years of age continue to be included with health coverage
Service Delivery & Integrated Health
DHS Empanelment by Facility

449,058 patients have been empaneled as of February 15, 2016

- Ambulatory Care Network: 322,260
- Harbor-UCLA Medical Center: 31,531
- LAC+USC Medical Center: 48,698
- MLK Outpatient Center: 30,123
- Olive View-UCLA Medical Center: 13,820
- Rancho Los Amigos National Rehabilitation Center: 2,626

449,058 patients have been empaneled as of February 15, 2016
e-Consult Update

Average 14,000 eConsults per month; more than 333,000 to date

**Number of Submitting Providers**
- 3,925 (October-December 2015)
- 3,632 (July-September 2015)

**Number of eConsult Specialties**
- 63 (October-December 2015)
- 54 (July-September 2015)

**Specialist Review and Response Time**
- 3.1 calendar days (October-December 2015)
- 2.9 calendar days (July-September 2015)
DMH & DHS eConsult Referrals

The DMH ACCESS Center began receiving DHS eConsult referrals in October 2015. Referred individuals receive an assessment appointment for Specialty Mental Health Services.

<table>
<thead>
<tr>
<th></th>
<th>Nov 2015</th>
<th>Dec 2015</th>
<th>Jan 2016</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Routine</td>
<td>22</td>
<td>110</td>
<td>69</td>
<td>201</td>
</tr>
<tr>
<td>Urgent</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Total</td>
<td>23</td>
<td>110</td>
<td>69</td>
<td>202</td>
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</table>

- 128 appointments scheduled with DMH-DHS Collaboration Programs.
- 74 appointments scheduled with DMH directly-operated/contracted programs.
Faith-Based Groups
Hospitals & Rehab. Centers
School Districts
Housing & Homeless Services
Community Based Services
Domestic Violence Service Providers

To date, a total of 8 MOUs have been signed and existing MOUs will be revised to include additional community participants.

Creating Educational Opportunities:
A training on common chronic medical conditions found in adults has been developed and a children’s version will be available by the end of April 2016.

Developing Two New Health Neighborhoods:
- Hollywood
- Pico-Robertson
DMH Co-Location at DHS Medical HUBS

Medical HUBS offer an integrated healthcare approach to youth at risk of or involved with the child welfare system with a multi-disciplinary team of:

- DHS physicians
- DHS nurses
- DCFS social workers
- DMH co-located staff

The co-located DMH staff provide:
- Mental health triage
- Initial assessment
- Crisis intervention
- Linkage to community mental health providers

**Status of DMH Co-location**

- **August 2015**: 2 clinicians at MLK, Jr., HUB
- **November 2015**: 2 clinicians at Olive View HUB
- **January 2016**: 1 clinician and in process of hiring a second at High Desert HUB.
- **Served 521 youth and linked over 113 to mental health and community resources in their local communities.**
DMH operates 4 Urgent Care Centers (UCC):
- Olive View
- Exodus Recovery Westside*
- Exodus Recovery Eastside
- Martin Luther King, Jr.

DPH’s Substance Abuse Prevention and Control (SAPC) has contractors providing substance use treatment services to clients in the UCCs.

<table>
<thead>
<tr>
<th>Urgent Care Center (Jan. 2015 – Jan. 2016)</th>
<th>Number of Individuals Seen by SAPC Staff at UCC</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Screened</td>
</tr>
<tr>
<td>Olive View UCC</td>
<td>445</td>
</tr>
<tr>
<td>Exodus Recovery Eastside UCC</td>
<td>638</td>
</tr>
<tr>
<td>Martin Luther King, Jr., UCC** (Jan. - Apr. 2015)</td>
<td>114</td>
</tr>
</tbody>
</table>

*The Westside UCC was closed for over a year and re-opened in Dec. 2015.

**The MLK, Jr., UCC is in the process of finalizing staffing so that SAPC services can resume.
Parity for Substance Use Disorder Treatment

Feb 2016
Submitted County Plan to the State for the Drug Medi-Cal Organized Delivery System (DMC-ODS) Demonstration Project

March 2016
Submit Proposed Rates for DMC-ODS Services to the State

June 2016
Request Board of Supervisors approval of State contract to implement DMC-ODS participation

Summer 2016
Initiate launch of new services for Medi-Cal beneficiaries and MHCA participants
As of January 2016, Housing for Health (HFH) has provided housing to 1,335 homeless DHS patients with complex physical and/or behavioral health conditions.

On January 19th, HFH opened the new 100 bed Recuperative Care facility on the MLK campus.
  - Since opening, MLK has admitted 17 clients.

On January 4th, HFH launched County + City + Community, or C3, a Skid Row street based outreach and engagement team.
  - Since launch, C3 has engaged 193 people and connected 55 people to interim housing and 44 people to permanent housing.
Population Health Initiatives
Community Health Planning

Population-Based Community Health Improvement Initiatives

Community Health Assessment (CHA)

Community Health Improvement Plan (CHIP)

Hospital Community Benefits Planning Coordination

Community Prevention & Population Health Task Force
ACA Funding for DPH

Drug Medi-Cal Expansion

Public Health Improvement Initiative

Maternal, Infant, Early Childhood Home Visitation Program

Epidemiology & Laboratory Capacity

Chronic Disease Prevention Strategy
Data Sharing & Billing
# ORCHID DEPLOYMENT
Live at All DHS Sites!

<table>
<thead>
<tr>
<th>2014</th>
<th>2015</th>
<th>2016</th>
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<tbody>
<tr>
<td>Harbor-UCLA</td>
<td>LAC+USC</td>
<td>Olive View-UCLA</td>
</tr>
<tr>
<td>Harbor OP Clinics</td>
<td>LAC+USC OP Clinics</td>
<td>Mid-Valley CHC</td>
</tr>
<tr>
<td>Lomita Clinic</td>
<td>El Monte CHC</td>
<td>San Fernando CHC</td>
</tr>
<tr>
<td>Gardena SBC</td>
<td>Hudson CHC</td>
<td>Glendale HC</td>
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<tr>
<td>Long Beach CHC</td>
<td>Roybal CHC</td>
<td>Vaughn SBC</td>
</tr>
<tr>
<td>Wilmington HC</td>
<td>La Puente HC</td>
<td></td>
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<tr>
<td>Bellflower HC</td>
<td></td>
<td>Rancho Los Amigos National</td>
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<tr>
<td></td>
<td></td>
<td>Rehab. Center</td>
</tr>
<tr>
<td>MLK, Jr. Outpatient Center</td>
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<td>High Desert Regional Health</td>
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<tr>
<td>Humphrey CHC</td>
<td></td>
<td>Center</td>
</tr>
<tr>
<td>Dollarhide HC</td>
<td></td>
<td>Antelope Valley HC</td>
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<td></td>
<td></td>
<td>Lake Los Angeles HC</td>
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<tr>
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<td>Little Rock HC</td>
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<tr>
<td></td>
<td></td>
<td>Antelope Valley HC</td>
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</table>
DMH-DHS Collaboration Programs are co-located to provide mental health services to clients in DHS health centers.

DMH and DHS determine designated DMH staff should have view-only access to DHS’ electronic health record system (ORCHID).

MOU signed between DMH and DHS effective July 20, 2015.

DMH-DHS Collaboration sites go-live with ORCHID access on January 25, 2016.

ORCHID access allows staff to communicate electronically and improve care coordination.

Discussions are currently underway to grant DMH staff at DHS Medical HUBS view-only access to ORCHID.
## Opportunities for Reimbursement of Patient Care at DPH

### Revenue Generation/ Billing for Services
- Partner with DHS on billing services
- Established billing pathway with Medi-Cal for TB services
- Train DPHNs for Targeted Case Management by 12/2016
- Identify new reimbursement/revenue opportunities post-ORCHID deployment

### Electronic Health Records (EHR)
- Actively plan with the DHS ORCHID Team & ORCHID Oversight Committee
- Initial rollout of ORCHID in mid- to late-2016

### Co-location of Primary Care in DPH Facilities
- Implemented ACN/CHS workgroup to plan for co-location, including key issues of shared staffing and resources
- Identified five (5) initial sites and planning is underway
Lots done, Lots more to do, Together!

- Although many of the initiatives for health reform are underway and proving successful...
- There are many more steps to take as we accelerate our transformation