STATEMENT OF PROCEEDINGS
FOR THE REGULAR MEETING OF THE
LOS ANGELES COUNTY COMMISSION ON DISABILITIES

500 WEST TEMPLE STREET, ROOM 374A
LOS ANGELES, CALIFORNIA 90012

Wednesday, May 18, 2011

1:00 PM

Click TRANSCRIPT LINK to access entire meeting. (11-2777)

Attachments: TRANSCRIPT

ROLL CALL

Present:	President Neal, Vice President Troost, 2nd Vice President James, Treasurer Teran, Commissioner Mustelier-Parrish, Commissioner Weller and Commissioner Wright
Absent:	Commissioner Chang
Excused:	Commissioner Gureckas, Commissioner Miller and Commissioner Welt Narro, Commissioner Rubenstein

The meeting was called to order by President Neal at 1:10 p.m. (11-2778)

I. ADMINISTRATIVE MATTERS

1. Approval of Minutes from the meeting of April 20, 2011. (11-2253)

On motion of Commissioner James, seconded by Commissioner Weller, this item was approved with the following vote:

Ayes:	6 -	President Neal, 2nd Vice President James, Treasurer Teran, Commissioner Mustelier-Parrish, Commissioner Weller and Commissioner Wright
Abstentions:	1 -	Vice President Troost
Absent:	2 -	Commissioner Gureckas and Commissioner Chang
Excused:	3 -	Commissioner Miller, Commissioner Welt Narro and Commissioner Rubenstein

Attachments: SUPPORTING DOCUMENT

2. Discussion and approval to purchase refreshments for the Installation Ceremony on Wednesday, July 20, 2011 in an amount not to exceed $300. (11-2319)

On motion of Commissioner Mustelier-Parrish, seconded by Commissioner Troost, this item was approved.

3. Recommendation to approve the purchase of promotional items for the Commission in an amount not to exceed $2,000. (11-2320)

On motion of Commissioner Weller, seconded by Commissioner James, this item was approved.

4. Discussion and approval to send a letter of concern to the Metrolink Board of Directors recommending "visual announcements" on the Metrolink for hearing impaired riders. (11-2322)

On motion of Commissioner Weller, seconded by Commissioner James, this item was approved.

5. Discussion on status of the Office of Affirmative Action Compliance and the impact on services for people with disabilities. (11-2323)

On motion of Commissioner Teran, seconded by Commissioner Weller, this item was approved.

6. Discussion and approval to send a letter of concern to the Board of Supervisors, 2nd District on the limited access for people with disabilities at the Baldwin Hills Crenshaw Plaza Renovation Project. (11-2321)

On motion of Commissioner James, seconded by Commissioner Troost, this item was approved.

III. REPORTS

7. President's Report as submitted for the month of May. (11-2318)

President Neal reported on the renovation at the Baldwin Hills Crenshaw Plaza. Due to the Plaza being in such poor shape, there is not enough accessibility readily available for people with disabilities, including parking. She will be addressing this issue and reporting back to the Commission if and when redevelopment of the Plaza is proposed to make sure accessibility is properly addressed.

She also reported on the KTYM radio show. Her guests included, Mr. Jefferson from the Culver Palms YMCA. Mr. Jefferson provided information on programs offered for children with disabilities.

8. Report by Nominating Committee on the Declaration of Candidacy for Fiscal Year 2011-2012. (11-2317)

A verbal report was submitted by Vice-President Troost. There was a teleconference meeting by the Nominating Committee held Monday, May 16, 2011.

Vice President Troost submitted the Declaration of Candidacy for Fiscal Year 2011-2012 with the following:

Commissioner Weller, seconded by President Neal, made a motion to accept the slate of Candidacy for the Fiscal Year of 2011-2012. The motion was approved.

9. Events Committee report for the month of April as submitted by President Neal. (Continued from the meeting of April 20, 2011.) (11-1205)

President Neal read-in her report for the Month of May. The Events Committee has been working on the nominations and the preliminary arrangements for the Access Awards luncheon. President Neal thanked, those Commissioners present as well as Sandy Eisenberg, Daniel Garcia and Angela Davis.

The Siegel-Tainter Scholarship application due date was extended to May 16, 2011.

Mr. Garcia shared there would be a community forum on Friday, May 20, 2011 at Central Marabella Support Center. Commissioner Weller reported there will be a Community Action meeting on May 20, 2011 through 25, 2011 in Sacramento.

The minutes of Events Committee meeting will be posted on janetsplanetla.blogspot.com

After discussion, her report was received and filed.

Attachments: SUPPORTING DOCUMENT

10. Executive Committee Report for the month of April 2011. (Continued from the meeting of April 20, 2011.) (11-1910)

President Neal read-in her report for the Month of April which also highlighted the Access Awards luncheon. After discussion, her report was received and filed.

Attachments: SUPPORTING DOCUMENT

11. Quarterly report on expenditures as presented by the Treasurer. (Continued from the meeting of April 20, 2011.) (11-1446)

Commissioner Teran submitted the quarterly Treasurer's report on expenditures. After discussion, the report was received and filed.

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12. Community Service Committee Report for the month of March 2011. (Continued from the meeting of April 20, 2011.) (11-1909)

There was no reportable action for this item. President Neal commented on the Baldwin Hills Crenshaw Plaza. After discussion, no action was taken.

13. Transportation Committee Report including discussion of paratransit complaints. (Continued from the meeting of April 20, 2011.) (11-1908)

The Transportation Committee did not meet. Commissioner Teran stated she received wonderful service from an Access Services driver that provided great Customer Service. President Neal suggested that she contact Access Services and submit her experience with details of date and location, to allow this information to reach the proper channels. After discussion, and common consent, the item was continued to the meeting of June 15, 2011.

14. Report by Chip Hazen, ADA Compliance Officer for Los Angeles County Transportation Authority (METRO) or a METRO representative. (Continued from the meetings of January 19, February 16, March 16, and April 20, 2011.) (11-0475)

Chip Hazen submitted a verbal report to the Commission with the following information and responded to questions posed by the Commission:

1. Metro had been sued by five Metro users who claimed their wheelchairs were not properly secured when requested. Metro has settled and several changes have been made. The ADA Unit has now been reassigned to the Chief Executive Office of the Board under the Office of Civil Rights to work the ADA Compliance identifying areas that need improvement, to comply with ADA requirements and Title 6. As part of the settlement, there will be additional training. The Mystery rider program has had a 99% success rate and a 95% success rate the last four-five months. Operations Central Instruction will be responsible for securing wheelchairs and providing training. They will also work with riders on wheelchairs to provide them a better understanding of the importance of securing wheelchairs.

2. There has been several developments and historical restoration such as an extension of the Crenshaw line which will run through the Expo in connection to LAX and the Green Line; the extension of the Gold Line all the way out to Azusa.

3. Within the upcoming Budget, a request has been made for six more elevators be made available to stations primary on the Red Line.

President Neal commented regarding safety on the buses and stated her objection with the extension of the Crenshaw Line.

Daniel Garcia addressed the Commission.

Mr. Hazen's verbal report was received by the Commission.

15. Monthly Access Services Report by Giovanna Gogreve, Operations Analyst of Access Services or a representative from Access Services. (Continued from the meeting of April 20, 2011.) (11-1912)

Ms. Gogreve submitted a verbal report from Access Services for the month of April. Access Services attended the Abilities Expo where they shared a booth with Metro. Several visitors had their wheelchairs evaluated and were shown how each wheelchair should be properly secured. The TAP (Transit Access Pass) Card will tentatively be in effect July 1, 2011. This program will be used mainly for individual that utilize the free fair program. Ms. Gogreve also reported that the Customer Service phone tree program has had an 18% decrease in calls and the system seems to be working.

They will continue to monitor and report back to the Commission on trends being established within the system. There will be a series of Community meetings held through the region that will address the TAP card and the Customer Services phone tree system.

Commissioner Teran posed the question when or how will the people apply for the card. Ms. Gogreve responded that constituents who utilize the free fair program will receive a new card. If you do not use the fixed route program and are an auto-renewal, you will receive it by mail. However, riders may contact Access Service and tell them that they utilize the free fair program but would like to receive it by mail. For those that are not eligible, they are referred to the Mobility Management Department that provides them information on alternative transportation in their area.

Commissioner Mustelier-Parrish thanked Access Services for the wonderful customer service received by her and her son.

Daniel Garcia addressed the Commission and asked Ms. Gogreve on how a person with no limbs could use the TAP card and how are they going to charge those that will not be using the TAP card. Ms. Gogreve stated, Metrolink has a counter and the charge is made to Access Services. Her report was filed and no action was taken by the Commission.

16. Report on Access Board meeting attended by Kurt Hagen, Commission on Disabilities appointed Access Board representative. (Continued from the meeting of April 20, 2011.) (11-1916)

Mr. Hagen submitted an overview of his report and responded to questions posed by the Board.

Daniel Garcia addressed the Commission. After discussion, his report was received and filed.

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17. Report by Angela Davis J.D., Acting Senior Deputy, Disability Civil Rights of the Office of Affirmative Action Compliance. (Continued from the meeting of April 20, 2011.) (11-1575)

Ms. Davis gave a brief overview of her report and responded to questions posed by the Commission.

President Neal asked how the consolidation/changes to the Office of Affirmative Action Compliance organization will benefit those with disabilities. Commissioner Wright inquired how Chief Executive Office arrived at the decision of such changes. Ms. Davis did not have an answer and will report back to the Commission on any developments.

Commissioner Teran asked what were the specific 10 positions that will be eliminated due to the changes. They were as follows:

1. **Affirmative Action Officer**
2. **Chief Deputy**
3. **Admin Deputy**
4. **Executive Secretary**
5. **A Senior Manager Secretary**
6. **Administrative Services Manager**
7. **Administrative Services Manager**
8. **Administrative Assistant**
9. **Principal Deputy**
10. **Senior Secretary**

President Neal addressed the accessibility at the Renaissance Fair. Mr. Kurt Hagen stated since this was not technically a County service, it should be addressed with the Renaissance Fair. Mr. Hagen will bring this before the Office of Affirmative Action Office and report back to the Commission.

Daniel Garcia addressed the Commission.

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VIII. MISCELLANEOUS

Matters Not Posted

18. Matters not on the posted agenda, to be discussed and (if requested) placed on the agenda for action at a future meeting of the Committee, or matters requiring immediate action because of an emergency situation or where the need to take action arose subsequent to the posting of the agenda. (11-1761)

No matters were posted.

Public Comment

19. Opportunity for members of the public to address the Commission on items of interest that are within the jurisdiction of the Commission. (11-2254)

Daniel Garcia, Maria Tan and David Hernandez addressed the Commission.

Adjournment

Adjournment for the meeting of May 18, 2011. (11-2444)

On motion of Supervisor Weller, seconded by Supervisor Mustelier-Parrish, the meeting adjourned at 3:15 p.m.