



**STATEMENT OF PROCEEDINGS FOR THE
REGULAR MEETING OF THE
LOS ANGELES COUNTY COMMISSION ON
DISABILITIES
KENNETH HAHN HALL OF ADMINISTRATION
500 WEST TEMPLE STREET, ROOM 374A
LOS ANGELES, CALIFORNIA 90012
<http://laccod.org>**

Wednesday, November 16, 2016

1:00 PM

AUDIO FOR THE ENTIRE MEETING. (16-5857)

Attachments: [AUDIO](#)

Call to Order. (16-5539)

President Carlos Benavides called the meeting to order at 1:05 p.m.

Commissioner Dee Pinchbeck joined the meeting at 1:10 p.m.

Present: President Carlos Benavides, 1st Vice President Janet A. Neal, 2nd Vice President John B. Troost, Treasurer Lourdes Caracoza, Commissioner Allan Buck, Commissioner Rosa Maria Chaturvedi, Commissioner John R. James, Commissioner Steve Miller, Commissioner Dee Pinchbeck, Commissioner Ramon Pizarro, Commissioner Peggie Reyna and Commissioner Rita Tomassian-Hopkins

Absent: Commissioner Edward A. Colley, Commissioner Maria Mustelier-Parrish, Commissioner Hector Ochoa and Commissioner Wan Chun Chang

I. ADMINISTRATIVE MATTERS

1. Approval of Minutes from the meeting of October 19, 2016. (16-5540)

On motion of 2nd Vice President John B. Troost, seconded by 1st Vice President Janet A. Neal, and unanimously carried, the Minutes of October 19, 2016 were approved.

Attachments: [SUPPORTING DOCUMENT](#)

II. PRESENTATION

2. Report back by the Los Angeles County Community and Senior Services, on the Department's responsibilities and direct services presentation by Josephine Marquez, Assistant Director, Workforce Services and Richard Franco, Program Manager, Adult Protective Services. (Continued from the meeting of September 21, 2016.) (16-4603)

Richard Franco, Adult Protective Services Program Manager and Josephine Marquez, Workforce Services Assistant Director of Los Angeles County Community and Senior Services provided a Power Point presentation. He reported on the Department on Aging program that provides services for seniors and disabled adults, as follows:

1. **One million meals provision to 25 Senior Centers in Los Angeles County to distribute meals to constituents.**
2. **Nutritional Program provides education on healthy eating.**
3. **Health insurance information and counseling.**
4. **Support services counseling.**
5. **Respite care services by training caregivers.**
6. **Investigate adult abuse.**

This year, there were 4,000 referrals received on abduction, sexual abuse, and senior abuse.

The Information Call Centers are open from 8:00 a.m. to 5:00 p.m., Monday to Friday.

During discussion, Mr. Franco provided answers to questions posed by the Commission.

President Carlos Benavides thanked Mr. Franco and Ms. Marquez for their informative presentation.

After discussion, by Common Consent, there being no objection, this item was received and filed.

Attachments: [SUPPORTING DOCUMENT](#)

III. REPORTS

3. Receive and File the Access Services, Incorporated Board of Directors meeting report for November 2016. (16-5544)

Commissioner Steve Miller read in, for the record, the written report provided by 2nd Vice President John B. Troost for November 2016.

After discussion, by Common Consent, there being no objection, this item was received and filed.

Attachments: [SUPPORTING DOCUMENT](#)

4. President's Report for the month of November 2016.
· Events/Transportation Committee Update (16-5545)

President Carlos Benavides reported, the Trust Fund report will be presented at the December meeting. He referred to 1st Vice President Janet A. Neal who announced the end of the year Open House on December 21, 2016 and encouraged everyone to attend.

1st Vice President Janet A. Neal reported that although the Events Committee did not meet in November, the Committee is actively receiving nominations for the 2017 Access Awards Luncheon. In addition, she stated that scholarship applications should be available on the Commission's website for those interested in applying.

1st Vice President Janet A. Neal requested a follow-up letter be drafted to address specific issues that have been brought before the Transportation Committee.

After discussion, by Common Consent, there being no objection, President Carlos Benavides will invite the Executive Director of Access Services, Inc. or a representative to the Transportation Committee and if there is no response, he will draft a letter requesting someone from Access Services to come before the Commission to address specific issues brought before the Commission.

5. Receive and File the Access Services Incorporated report by Louis Burns, Access Services Customer Support Administrator. (16-5546)

Mr. Louis Burns provided a brief report to the Commission on the "Where's My Ride" phone application. He will inform the Commission on the implementation at a later meeting. Additionally, Mr. Burns reported that the passing of Measure "M" will help Access fairs for riders. He also

reported the Community meetings held by Access will continue in 2017,

a calendar will be provided as soon as it is made available to him. Their Eligibility Department will be relocated to a new facility in Commerce sometime in June or July of 2017. Access will utilize a new subcontracting company, with hopes to improve the eligibility processes.

Mr. Burns thanked staff for forwarding a complaint from a constituent regarding Access Services, Inc. They are investigating the complaint and hope to have it resolved as soon as possible.

After discussion, President Carlos Benavides thanked Mr. Burns for his report.

By Common Consent, there being no objection, the report was received and filed.

6. Receive and File the monthly Los Angeles County Metropolitan Transportation Authority (METRO) Report by Darlene Williams, Accessibility Programs Administrator. (16-5547)

Jess Segovia, Senior Manager of Accessibility for METRO reported on behalf of Darlene Williams. Mr. Segovia highlighted on the following items:

- **Safety Policy for children with disabilities using non-mobility devices on METRO buses.**
- **Health trainings for staff to address individuals using METRO buses that have mental disabilities.**
- **Continuing Operator training for securement on METRO buses.**
- **Enhancement of the Bus Orientation Program**
- **Looking for new members to METRO's Accessibility Advisory Board.**

Robert Valadez and Dr. Genevieve Clavreul addressed the Commission.

After discussion, by Common Consent, there being no objection, the report was received and filed.

7. Report by Ad Hoc Policy Committee on the hiring practices of Los Angeles County for individuals with disabilities. (16-5549)

Commissioner Steve Miller commended the work of some of the Commissioners to inspire Supervisor Solis to put forth a motion to review the County disability hiring initiative and increase the numbers of individuals with disabilities employed in the County workforce. The Ad-hoc Policy Committee met with Human Resources prior to the Commission meeting to discuss how the Commission can assist in providing the Department with feedback regarding constituent concerns on employment. He added, the Committee will also like to speak with the Community and Senior Services Department staff, as they are included in the report back requested by Supervisor Solis.

Dr. Genevieve Clavreul addressed the Commission.

After discussion, by Common Consent, there being no objection, the report was received and filed.

Attachments: [SUPPORTING DOCUMENT](#)

IV. MISCELLANEOUS

Matters Not Posted

8. Matters not posted on the agenda, to be discussed and (if requested), placed on the agenda for action at a future meeting of the authority, of matters requiring immediate action because of an emergency situation or where the need to take action arose subsequent to the posting of the agenda. (16-5253)

1st Vice President Janet A. Neal expressed her concerns regarding how members of the public address Commissioners at Commission meetings.

Dr. Genevieve Clavreul addressed the Commission.

Treasurer Lourdes Caracoza would like to have a discussion to possibly hold the regular Commission meeting in various Community Centers throughout Los Angeles County to allow for more participation from members of the public. During discussion, President Carlos Benavides suggested Community meetings may better serve each individual District.

After discussion, no action was taken by the Commission.

Public Comment

9. Opportunity for members of the public to address the Commission on items of interest that are within the jurisdiction of the Commission. (16-3755)

Michelle Walker, Tonni Hemphill and Dr. Genevieve Clavreul, members of the public, addressed the Commission.

Adjournment

10. Adjournment for the meeting of November 16, 2016. (16-5542)

The meeting was adjourned in the memory of Leon Russell and past Access Awards recipient, E.J. Jackson at 2:52 p.m.