

# BE PART OF CHANGE

## “Agents of Change” -Facilitators Support Group

Keep members involved...

The more you know about how to shape and run a good learning and planning process, the more your members will feel empowered about their own ideas & participation, stay invested in your group, take on responsibility and ownership, and the better your meetings will be.

**Purpose:** To provide **ALL** service areas community online support group facilitators a place to discuss and learn best practices from each other. Receive support, encouragement and guidance and networking opportunities. Opened to new and seasoned facilitators

**Last Thursday of the Month**  
from 3pm-4pm

[Join Microsoft Teams Meeting](#)

+1 323-776-6996 Conference ID: 615 903 493#

**Group members will learn:**

- Advanced preparation · Clear communication
- Active listening · Asking questions
- Unbiased objectivity
- Managing the group decision process
- Establishing a psychologically safe environment for sharing
- Creating focus amongst the group
- Interventions when disruption is happening in a group
- ADA Etiquette and much more...



For questions contact Lori Kerr  
[lkerr@dmh.lacounty.gov](mailto:lkerr@dmh.lacounty.gov)