



Foothill Transit

Governing Board Meeting AGENDA

JOINT MEETING
ANNUAL GOVERNING BOARD MEETING
EXECUTIVE BOARD MEETING
7:45 AM, May 13, 2015
Foothill Transit Administrative Office
2nd Floor Board Room
100 South Vincent Avenue
West Covina, CA 91790

This is a combined agenda for the annual meeting of the Governing Board (GB) and a regular meeting of the Executive Board (EB). Each agenda item indicates whether it applies to both meetings (GB &EB) or to only one of the meetings: (GB) or (EB).

1. CALL TO ORDER (GB & EB)
2. PLEDGE OF ALLEGIANCE (GB & EB)
3. ROLL CALL (GB & EB)
 - A. EXECUTIVE BOARD: MEMBERS DE LA TORRE, DELACH, HERRERA, LANTZ, SHEVLIN
 - B. GOVERNING BOARD
4. PUBLIC COMMENT (GB & EB)
5. PRESENTATIONS: (GB & EB)
 - A. Pat Wallach Recognition
6. APPROVAL OF MINUTES FOR THE GOVERNING BOARD MEETING OF [MARCH 20, 2015 \(GB\)](#)

Public Comment: Members of the public shall have the right to address the Board on any item of interest which is within the jurisdiction of the Board before or during the Board's consideration of the item. Presentation shall not exceed three minutes in length. Action may be taken on any item identified on the agenda. Persons wishing to comment should submit a "Request to Speak" form to the Secretary. Note: ACTION MAY BE TAKEN ON ANY ITEM IDENTIFIED ON THE AGENDA.

The public may view and obtain all written information supporting this agenda provided to the board both initially and supplementary prior to the meeting by calling (626) 931-7300 extension 7204 or at the agency's offices located at 100 S. Vincent Ave., Suite 200, West Covina, CA 91790. Documents, including PowerPoint handouts, distributed to Board Members by staff or Board Members at the meeting will simultaneously be made available to the public upon request.



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7. PROPOSED FISCAL YEAR 2015-2016 BUSINESS PLAN AND BUDGET (GB)

Recommended Action: In accordance with the Executive Board’s recommendation, approve Foothill Transit’s FY 2015-2016 Business Plan and Budget.

8. PROPOSED FISCAL YEAR 2015-2016 SERVICE ENHANCEMENTS AND REQUEST TO CONDUCT PUBLIC HEARINGS (GB)

Recommended Action: In accordance with the Executive Board’s recommendation, authorize the Executive Director to seek public input regarding the proposed service enhancements below.

In accordance with the Americans with Disabilities Act of 1990, if you require a disability-related modification or accommodation to attend or participate in this meeting, including auxiliary aids or services, please contact the Executive Director’s office at (626) 931-7300 extension 7204, at least 48 hours prior to the meeting.

If you require translation services, please contact the Executive Director’s office at (626) 931-7300 extension 7204, at least 48 hours prior to the meeting.

Si necesita servicios de traducción, por favor póngase en contacto con la oficina del Director Ejecutivo en el (626) 931-7300, extensión 7204, al menos 48 horas antes de la reunión.

如果需要翻译服务，请至少于会议前48小时致电高级主任办公室：(626) 931-7300 分机 7204。

Nếu Quý vị có yêu cầu dịch vụ dịch thuật, xin vui lòng liên hệ với văn phòng Giám đốc Điều hành tại (626) 931-7300 số lẻ 7204, ít nhất 48 giờ trước khi cuộc họp.

Kung nangangailangan ka ng mga serbisyo sa pagsasalín, pakisuyong makipag-ugnayan sa opisina ng Executive Director sa (626) 931-7300 extension 7204, ng hindi bababa sa 48 oras bago ang pulong.

번역 서비스가 필요하시면 미팅 최소 48시간 이전에 임원 사무실로 (626-931-7300, 내선 번호 7204) 전화주시기 바랍니다.

翻訳サービスが必要な方は、会議の48時間前までに(626) 931-7300 内線 7204のエグゼクティブディレクター事務所にご連絡ください。

إن كنت بحاجة إلى خدمات ترجمة، برجاء الاتصال بالمدير التنفيذي للمكتب على رقم (626)931-7300 (الرقم الداخلي 7204) قبل الاجتماع بـ 48 ساعة على الأقل.

Եթե Ձեզ թարգմանչական ծառայությունների են հարկավոր, հանդիպումից առնվազն 48 ժամ առաջ խնդրում ենք զանգահարել Գործադիր տնօրենի գրասենյակ (626) 931-7300 լրացուցիչ 7204 հեռախոսահամարով:

ប្រសិនបើលោកអ្នកស្នើសុំសេវាកម្មបកប្រែភាសា សូមទាក់ទងមកការិយាល័យនាយកប្រតិបត្តិ តាមលេខទូរស័ព្ទ៖ (626) 931-7300 លេខបញ្ជូនបន្ត 7204 ដែលមានរយៈពេលយ៉ាងតិច 48 ម៉ោង មុនពេលកិច្ចប្រជុំ។

در صورت نیاز به خدمات ترجمه، لطفاً حداقل 48 ساعت قبل از جلسه ملاقات با مدیر اجرایی دفتر به شماره (626)931-7300 داخلی 7204 تماس حاصل فرمایید.

หากคุณต้องการบริการการแปลภาษากรุณาติดต่อสำนักงานผู้อำนวยการบริหารที่ (626) 931-7300 ต่อ 7204, อย่างน้อย 48 ชั่วโมงก่อนที่จะมีการประชุม

9. RECESS BOTH MEETINGS FOR CLUSTERS TO ELECT EXECUTIVE BOARD MEMBER AND ALTERNATE FOR CLUSTER 1 (CLAREMONT, LA VERNE, POMONA, SAN DIMAS AND WALNUT) AND CLUSTER 4 (DIAMOND BAR, EL MONTE, INDUSTRY, LA PUENTE AND SOUTH EL MONTE)



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SPECIAL ELECTIONS FOR CLUSTER 2 TO ELECT EXECUTIVE BOARD MEMBER (SHOULD THE ELECTION OF AN EXECUTIVE BOARD ALTERNATE ALSO BE REQUIRED, THAT ELECTION WILL ALSO BE HELD.) (AZUSA, BALDWIN PARK, COVINA, GLENDORA, IRWINDALE AND WEST COVINA) AND CLUSTER 5 TO ELECT EXECUTIVE BOARD ALTERNATE (LOS ANGELES COUNTY) (GB & EB)

10. RECONVENE BOTH MEETINGS AND ANNOUNCE THE EXECUTIVE BOARD MEMBER AND ALTERNATE FOR CLUSTER 1 AND CLUSTER 4 AND ANNOUNCE SPECIAL ELECTION RESULTS FOR EXECUTIVE BOARD MEMBER FOR CLUSTER 2 AND EXECUTIVE BOARD ALTERNATE FOR CLUSTER 5 (GB & EB)
11. EXECUTIVE BOARD NOMINATIONS FOR FOOTHILL TRANSIT CHAIR AND VICE CHAIR (EB)
12. GOVERNING BOARD RATIFICATION OF THE EXECUTIVE BOARD NOMINATIONS FOR FOOTHILL TRANSIT CHAIR AND VICE CHAIR (GB)
13. EXECUTIVE DIRECTOR COMMENT (GB & EB)
14. BOARD MEMBER COMMENT (GB & EB)
15. ADJOURNMENT (GB & EB)

**The Regular Meeting of the Foothill Transit
Executive Board scheduled for
Friday, May 29, 2015 at 8:00 a.m.**

DRAFT



**STATEMENT OF PROCEEDINGS FOR THE
REGULAR MEETING OF THE
FOOTHILL TRANSIT GOVERNING BOARD
FOOTHILL TRANSIT ADMINISTRATIVE OFFICE
2ND FLOOR BOARD ROOM
100 SOUTH VINCENT AVENUE
WEST COVINA, CALIFORNIA 91790**

Friday, March 20, 2015

7:45 AM

CALL TO ORDER

1. Call to order. (15-1270)

The meeting was called to order by Chair Doug Tessitor at 7:55 a.m.

PLEDGE

2. Pledge of Allegiance. (15-1271)

The Pledge of allegiance was led by Member Pedroza.

ROLL CALL

3. Roll call. (15-1272)

Roll call was taken by Ivonne Umana, Staff, Board of Supervisors Executive Office, Commission Services Division.

Present: Member Corey Calaycay, Member Charles S. Rosales, Member Emmett Badar, Member Nancy Tragarz, Member Cruz Baca, Member Peggy A. Delach, Member Doug Tessitor, Member Corey Warshaw, Member Roger Chandler, Member Richard G. Barakat, Member Tzeitel Paras-Caracci, Member Becky A. Shevlin, Member Margaret McAustin, Member Cynthia Sternquist, Member Carol Herrera, Member Juventino J Gomez, Member Jeff Parriott, Member Michael De La Torre, Member Sam Pedroza, Member David C. Rodriguez and Edward Alvarez

Excused: Member Paula Lantz, Member Mark Breceda, Member Violeta Lewis and Member Hector Delgado

Chair Tessitor congratulated the following Governing Board Members who recently won their reelection to the following Council Seat:

Uriel Macias, City of Azusa (Not Present)
Charlie Rosales, City of La Verne
Margaret McAustin, City of Pasadena
Emmett Badar, City of San Dimas
Cynthia Sternquist, City of Temple City.

I. ADMINISTRATIVE MATTERS

4. Approval of the minutes for the Special Meeting of the Governing Board of October 9, 2014. (15-1273)

On motion of Member Calaycay, seconded by Member Herrera, unanimously carried (Members Breceda, Delgado, Lanz and Lewis being absent) this item was approved.

Attachments: [SUPPORTING DOCUMENT](#)

II. PUBLIC COMMENT

5. Public Comment. (15-1274)

Matt Horton, Vice President of Sale, Proterra LLC (Proterra), is in the process of opening a new manufacturing facility in the City of Industry, and it is scheduled to open on July 1, 2015. Proterra has invested \$8 million in the facility, which will create 70 new "green" jobs and produce yearly in excess of 140 vehicles.

Doran Barnes, Executive Director, Foothill Transit, addressed the Governing Board and the members of the public by remembering Mr. Tessitor's tenure at Foothill Transit. Mr. Tessitor undertook the development of many projects, including the Industry Park and Ride, College Pass Program and Electric Bus Program. Mr. Barnes and the Executive Board thanked Mr. Tessitor for providing valuable leadership, expertise, and support to the Foothill Transit Board during his tenure. Mr. Barnes presented Chair Tessitor with a commemorative "Bus Stop Sign"- that recognized his years of service on the Foothill Transit Board.

Member Chandler, City of Arcadia, thanked Chair Tessitor and stated he is a born leader.

III. PRESENTATIONS

6. Foothill Transit Program Updates

6.1 STAND UP 4 TRANSPORTATION (15-1277)

Felicia Friesema, Director of Planning, presented a verbal report on the following:

- **On July 6, 2012, President Obama signed into law P.L. 112 141, the Moving Ahead for Progress in the 21st Century Act (MAP 21). MAP 21 provides needed funds and represents a milestone for the U.S. economy.**
- **Funds for surface transportation programs has been secured at over \$105 billion for fiscal years 2013 and 2014 and funds for MAP 21 have been extend to May 2015.**
- **National Transportation Infrastructure date is April 9, 2015 to be celebrated at Cal Poly Pomona, Environmental Design Building.**

Doran Barnes, Executive Director, Foothill Transit, added the secondary goal is to include Foothill Transit's "Class Pass Program" in this event.

Member Barakat suggested including the City of Pasadena in future gatherings, as the City of Pasadena has the number one design school.

After discussion, by Common Consent, and there being no objection (Members Breceda, Delgado, Lanz and Lewis being absent), the Governing Board accepted Ms. Friesema's report.

6.2 POTENTIAL TRANSITION OF LINES 190 AND 194 (15-1275)

Joe Raquel, Director of Planning presented a verbal report on the following:

- **Lines 190 and 194 travel along key corridors not currently serviced by Foothill Transit.**
- **Addition of these lines will enhance the current service offered at Mount San Antonio College (Mt. SAC) program, and increase ridership by 14 percent.**
- **To support this transition, a sample letter of support will be provided to each city for signature, and added that Supervisors Antonovich and Solis are fully in support of this transition.**

In response to questions posed by the Governing Board, Mr. Raquel reported that the traveling time from Baldwin Park to Mt. SAC will decrease to 30-40 minutes. The goal and focus is on the construction of the South and North routes of the Gold Line.

Member Sternquist commented that the City of Temple City's major complaint/concern is that Metro is not offering suitable services to the Sierra Madre Station and bus services that are offered are not on schedule.

After discussion, by Common Consent, and there being no objection (Members Breceda, Delgado, Lanz and Lewis being absent), the Governing Board accepted Mr. Raquel's report.

6.3 BUS STOP ENHANCEMENT PROGRAM (15-1278)

Henry Lopez, Transit Planner, presented a verbal report, and relayed the following:

- The Program provides member cities with financial assistance to improve bus stop locations.
- The Program's overall goal is to improve the customer experience while waiting for the bus with target areas to include: 1) Strengthen community identity; 2) complement adjacent activities; 3) provide safety related amenities; 4) improve bus stop technology; 5) attract new customers; and 6) reinforce Foothill Transit's positive image.
- Application would be issued to the Joint Power Authority member cities and the County of Los Angeles for projects, which Foothill Transit would provide funding up to \$35,000 to each member city based on the established criteria.
- The Program also includes an additional \$5,000 for eligible member cities implementing additional amenities, such as innovative lighting, drinking fountains, supplemental devices for the disabled, as well as passenger related technology.

In response to questions posed by the Governing Board, Mr. Lopez reported that the Foothill Logo is not included on the Bus Stops. Cities can decide the type of logo to be included on the bus stops. Mr. Barnes also responded that information on the arrival of buses is not available at

the bus stop locations, but available on smart phones.

Member Wallach requested if the handicapped area exposure to sun could be mitigated.

After discussion, by Common Consent, and there being no objection (Members Breceda, Delgado, Lanz and Lewis being absent), the Governing Board accepted Mr. Lopez's report.

6.4 YEAR-TO-DATE BUDGET UPDATE (15-1276)

Michelle Caldwell, Director of Finance, presented a verbal report on the following:

- December 31, 2014, Foothill Transit is \$2.7 million under the approved operating budget of \$38.4 million.
- Foothill Transit forecasts to end the fiscal year approximately \$3.9 million under the approved operating budget of \$77.2 million.
- Overall expenses increased by 15% primarily due to uncertainty in choosing a new operating contractor for the Arcadia operation.

After discussion, by Common Consent, and there being no objection (Members Breceda, Delgado, Lanz and Lewis being absent), the Governing Board accepted Ms. Caldwell's report.

6.5 POSSIBLE ANNUAL GOVERNING BOARD MEETING DATE CHANGE (15-1280)

Doran Barnes, Executive Director, Foothill Transit, informed that due to the conflicting schedules, the Governing Board Members have requested the date of the Annual Governing Board Meeting to be rescheduled from Friday, May 22, 2015 to Wednesday, May 13, 2015.

After discussion, by Common Consent, and there being no objection (Members Breceda, Delgado, Lanz and Lewis being absent), the Governing Board accepted Mr. Barnes' report.

6.6 CLUSTER ELECTIONS OVERVIEW (15-1279)

David Reyno, Director of Governmental Relations, presented a verbal report on the Foothill Transit's Annual Election process to be held on May 13, 2015 at 7:45 a.m. Mr. Reyno informed that the that the election would

encompass the Executive Board Members and Alternates for Cluster 1 and 4 for the next three years, and a special election for an Executive Board Member and Alternate for Cluster 2. He further clarified that Cluster 1 is comprised of the cities of: Claremont, La Verne, Pomona, San Dimas and Walnut. Cluster 4 the cities of: Diamond Bar, El Monte, Industry, La Puente and South El Monte. Finally, Cluster 2 the cities of: Azusa, Baldwin Park, Covina, Glendora, Irwindale and West Covina.

Mr. Reyno informed the Governing/Executive Board that on March 27, 2015 letters, with instructions, for consideration to be nominated to the Governing/Executive Board will be mailed to the clusters.

Interested individuals should mail their Letter of Interest by April 13, 2015 to the Executive Director. The Executive Director will email the confirmation of the receipt of the Letters of Interest to the Clusters by April 21, 2015.

After discussion, by Common Consent, and there being no objection (Members Breceda, Delgado, Lanz and Lewis being absent), the Governing Board accepted Mr. Reyno's report.

IV. EXECUTIVE DIRECTOR COMMENT

7. Comments by Mr. Doran Barnes, Executive Director, Foothill Transit Governing Board. (15-1281)

Mr. Barnes introduced Yoko J. Igawa, Procurement Manager. Ms. Igawa reported on the 2015 Foothill Transit University of Southern California (USC) Externship Program.

Foothill Transit hosted three Master of Planning (MPL) students: Daniel Bernstein, Benjamin Frazier and Yanlin Zhou, from the USC Price School of Public Policy during Spring Break. These students volunteered their time to shadow Foothill Transit staff and worked on two projects: Best Practices in Parking Management & Enforcement of Multi User Shared Parking Structures (Facilities Department); and Best Practices for Transportation Service Planning Guidelines (Planning Department).

V. GOVERNING BOARD MEMBER COMMENT

8. Comments by Members of the Foothill Transit Governing Board. (15-1282)

Member De La Torre, County of Los Angeles, thanked staff for their performance and professionalism.

Member Herrera, City of Diamond Bar, thanked Chair Tessitor for his leadership and service to Foothill Transit.

Member Pedroza, County of Los Angeles, expressed his readiness with working with all Members of the Governing Board. Thanked Supervisor Hilda L. Solis for his appointment to the Governing Board, and thanked Member Wallach for her services to Foothill Transit.

Member Wallach, County of Los Angeles, acknowledged that it was a pleasure to serve on the Board of Foothill Transit.

Mr. Barnes informed that Member Wallach will attend the Annual Governing Board Meeting to honor her service at Foothill Transit.

Member Paras-Caracci, City of Duarte, thanked Chair Tessitor for his work and thanked Foothill Transit for their sponsorship at one of the City of Duarte's Concerts in the Park events.

Chair Tessitor, City of Glendora, thanked everyone for their support in leading Foothill Transit throughout the years.

VI. ADJOURNMENT

- 9. Adjournment for the March 20, 2015 Foothill Transit Governing Board Meeting. (15-1283)**

There being no further business, Foothill Transit Governing Board meeting adjourned at 8:51 a.m.



May 13, 2015

To: Governing Board

Subject: **Proposed FY 2015-2016 Business Plan and Budget**

Recommendation

In accordance with the Executive Board's recommendation, approve Foothill Transit's FY 2015-2016 Business Plan and Budget.

Analysis

The Business Plan and Budget development process provides an opportunity to review Foothill Transit's current and planned financial status in relation to goals and objectives. To facilitate this process, a final draft business plan and budget have been developed which incorporates overall goals and supporting action steps. Also included in the document are FY 2014-2015 accomplishments, a budget summary, and departmental budget summaries.

Foothill Transit is required to submit a balanced budget and a Short Range Transit Plan (SRTTP) to the Los Angeles County Metropolitan Transportation Authority annually to be eligible to receive subsidy funds. Both documents have been incorporated into a single Business Plan and Budget document.

The FY 2015-2016 Business Plan and Budget document is provided in **Attachment A**. It was developed with the organization's mission as its central focus. *The mission of Foothill Transit is to be the premier public transit provider committed to safety, courtesy, quality, responsiveness, efficiency and innovation.* Supporting this mission, the primary goals of Foothill Transit are the following:

- Operate a safe transit system;
- Provide outstanding customer service;
- Operate an effective transit system; and
- Operate an efficient transit system.

Goals and performance measures tied to each of the four goals listed above have been incorporated into the plan to ensure that Foothill Transit's resources are focused on achieving its mission. In order to fulfill its mission and meet its goals, Foothill Transit's proposed Business Plan and Budget document includes detailed initiatives. Over the next year, the proposed



business plan will allow Foothill Transit to advance the key agency-wide initiatives listed below:

- **Bus Replacement Project** – Updated specifications are being developed to begin the procurement process for the acquisition of new compressed natural gas (CNG) coaches. These new buses will be equipped with standardized passenger amenities that include high-back, reclining seats, individual overhead reading lights, and luggage racks, continuing the replacement of Foothill Transit’s oldest CNG coaches. The new coaches will replace CNG buses that have met the Federal Transit Administration (FTA) minimum lifetime threshold of at least 500,000 miles or 12 years of service.
- **SMARTBus System (SBS) Replacement** – Procurement activities are currently underway to replace Foothill Transit’s aging computer aided dispatch and automated vehicle location (CAD/AVL) system. The new system will include enhancements to better monitor on-street service in real time, while providing more accurate data for use by our customers for their daily travel and by agency staff for system planning and reporting purposes.
- **Comprehensive Operational Analysis (COA) Implementation** – Pending Board approval of the recommendations from staff and our COA consultant, staff will seek input from the public before presenting a final set of service improvement recommendations for Board approval. The goals of the COA are to optimize current transit services, maximize underutilized resources, and expand the system in an efficient manner, where possible and necessary so that Foothill Transit can provide the most effective bus network for residents of the Pomona and San Gabriel Valleys.
- **Fare Restructuring Analysis** – As part of the Comprehensive Operational Analysis, Foothill Transit’s consultants are performing an analysis of our current fare structure and policy. Preliminary data suggests that the services of a consultant who specializes in fare restructuring will be needed in the coming year. The goals of the fare restructuring would be to simplify our current fare structure, ensure we are offering our customers the proper product mix at the proper price point, and provide seamless access across the valley for customers who ride other systems in addition to ours. The evaluation will also include recommendations to ensure Foothill Transit remains compliant with



Transportation Development Act (TDA) requirements related to our minimum farebox recovery ratio.

- **San Gabriel and Pomona Valley Park & Ride Facilities** – Development of Park & Ride facilities will continue to be a priority this year. The Azusa Intermodal Parking Facility – a four-level, 547-space parking facility – is currently under construction with completion targeted for December 2015. Staff continues to pursue other opportunities for Park & Rides in the San Gabriel and Pomona Valleys.
- **College Pass Program** – Based on the successful pilot programs and the adoption of the Class Pass programs at Mt. SAC and University of La Verne, Foothill Transit will pursue Class Pass programs with other major colleges and universities throughout the San Gabriel and Pomona Valleys.
- **Mt. SAC Transit Center** – Following the success of the Class Pass at Mt. SAC, the development of a transit center on campus will be pursued. Mt. SAC is one of the largest trip generators in the entire Foothill Transit system and has very marginal bus stops. The development of an off-street transit center will be pursued. This center is anticipated to have six to ten transit bays with covered waiting areas for riders. Further, the inclusion of a Transit Store will be evaluated.

In addition to these seven agency-wide initiatives, individual department initiatives are included in each department's subsection of the Business Plan document.

At their meeting on April 24, 2015 the Foothill Transit Executive Board reviewed the Business Plan and Budget. The Executive Board recommends that the Governing Board approve the proposed Business Plan and Budget for Fiscal Year 2015-2016.

Financial Impact

Foothill Transit's proposed FY 2015-2016 budget is balanced between revenues and expenses with an estimated \$80.1 million operating budget and a \$57.0 million capital budget, for a total budget of \$137.1 million. The Fiscal Year 2015-2016 Business Plan and Budget targets a farebox recovery ratio of 24.1 percent.



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Revenue projections are based on the proposed annual "funding marks" developed by Metro and includes estimated funding allocations from Metro for Fiscal Year 2015-2016, including Municipal Operator Service Improvement Program (MOSIP) funds. The Metro Board took action in 2008 that extended that funding source indefinitely. This is one of Foothill Transit's primary sources of local matching funds for federally funded capital projects.

Sincerely,

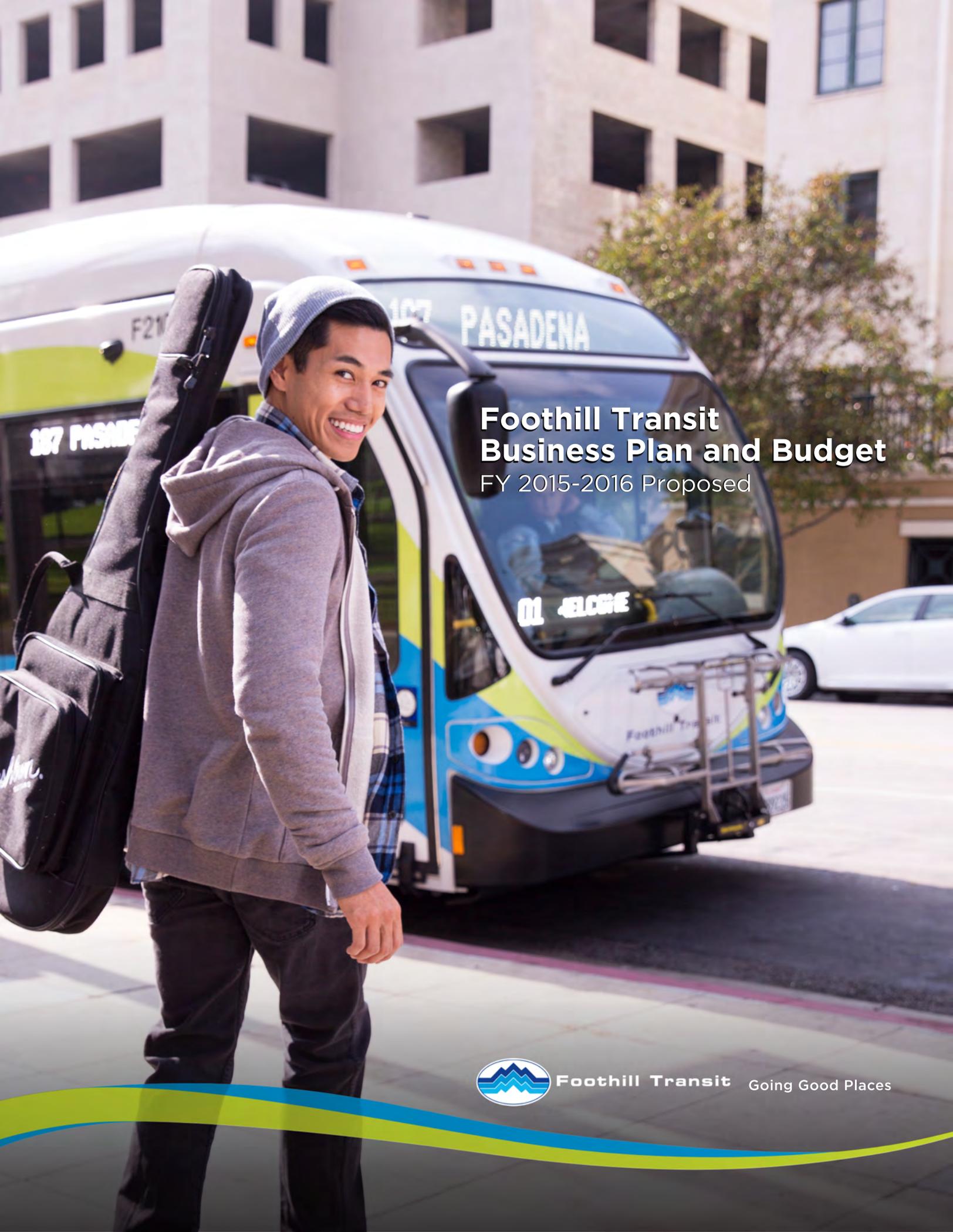
A handwritten signature in blue ink, appearing to read "Kevin McDonald".

Kevin McDonald
Deputy Executive Director

A handwritten signature in blue ink, appearing to read "Doran J. Barnes".

Doran J. Barnes
Executive Director

Attachment



Foothill Transit Business Plan and Budget

FY 2015-2016 Proposed



Foothill Transit Going Good Places

Governing Board

CLUSTER 1

Claremont

Mayor Pro Tem Corey Calaycay
Councilmember Opanyi K. Nasiali, Alternate

La Verne

Councilmember Charlie A. Rosales
Councilmember Tim Hepburn, Alternate

Pomona

Councilmember Paula Lantz
Mayor Elliot Rothman, Alternate

San Dimas

Councilmember Emmett Badar
Mayor Pro Tem John Ebner, Alternate

Walnut

Mayor Nancy Tragarz
Councilmember Robert Pacheco, Alternate

CLUSTER 2

Azusa

Councilmember Uriel Macias
Councilmember Edward J. Alvarez, Alternate

Baldwin Park

Mayor Pro Tem Cruz Baca
Councilmember Susan Rubio, Alternate

Covina

Councilmember Peggy A. Delach
Mayor John C. King, Alternate

Glendora

Councilmember Gary Boyer
Councilmember Gene Murabito, Alternate

Irwindale

Mayor Mark A. Breceda
Mayor Pro Tem Manuel R. Garcia, Alternate

West Covina

Councilmember Corey Warshaw
Mayor Pro Tem James Toma, Alternate

CLUSTER 3

Arcadia

Councilmember Roger Chandler
Mayor Pro Tem Gary Kovacic, Alternate

Bradbury

Mayor Richard G. Barakat
Mayor Pro Tem Richard T. Hale Jr., Alternate

Duarte

Mayor Tzeitel Paras-Caracci
Mayor Pro Tem Samuel Kang, Alternate

Monrovia

Mayor Pro Tem Becky Shevlin
Mayor Mary Ann Lutz, Alternate

Pasadena

Councilmember Margaret McAustin
Mayor Bill Bogaard, Alternate

Temple City

Councilmember Cynthia Sternquist
Councilmember William Man, Alternate

CLUSTER 4

El Monte

Councilmember Juventino "J" Gomez
Councilmember Victoria Martinez, Alternate

Diamond Bar

Councilmember Carol Herrera
Mayor Pro Tem Nancy A. Lyons, Alternate

Industry

Mayor Pro Tem Jeff Parriott
Mayor Tim Spohn, Alternate

La Puente

Mayor Violeta Lewis
Councilmember Valerie Munoz, Alternate

South El Monte

Mayor Pro Tem Hector Delgado
Councilmember Willhans A. Ili, Alternate

CLUSTER 5

County of Los Angeles

David C. Rodriguez
(Representing Supervisor Don Knabe)
Michael De La Torre
(Representing Supervisor Mike Antonovich)
Sam Pedroza
(Representing Supervisor Hilda Solis)

Executive Board

Vacant

Chair

Paula Lantz

Vice Chair
Cluster 1 - Pomona

Carol Herrera

Treasurer
Cluster 4 - Diamond Bar

Becky Shevlin

Board Member
Cluster 3 - Monrovia

Michael De La Torre

Board Member
Cluster 5
Representing Supervisor Mike Antonovich

Executive Board Alternates

Corey Calaycay

Cluster 1 - Claremont

Peggy Delach

Cluster 2 - Covina

Cynthia Sternquist

Cluster 3 - Temple City

Jeff Parriott

Cluster 4 - Industry

Vacant

Cluster 5

Senior Management

Doran J. Barnes

Executive Director

Kevin O. McDonald

Deputy Executive Director

Sharlane Bailey

Director of Facilities

Michelle Caldwell

Director of Finance

Roland Cordero

Director of Maintenance and Vehicle Technology

Felicia Friesema

Director of Marketing and Communications

LaShawn Gillespie

Director of Customer Service and Operations

Donald Luey

Director of Information Technology

Matt Mumford

Director of Human Resources and Risk Management

Joseph Raquel

Director of Planning

David Reyno

Director of Government Relations

Jarrett Stoltzfus

Director of Procurement



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**Foothill Transit FY 15-16
Business Plan and Budget**
Executive Summary



Foothill Transit

Going Good Places



Executive Summary

The FY 2015-2016 Business Plan projects that Foothill Transit will operate 806,300 vehicle service hours in FY 2015-2016. This represents an increase of six percent over FY 2014-2015 year-end estimated service levels.

The total agency-wide budget of \$137 million is a 7.8 percent increase over the FY 2014-2015 budget and 11 percent higher than the FY 2014-2015 estimate to complete. Overall budget increases are a combination of increased service combined with more aggressive delivery of capital projects.

The FY 2015-2016 operating cost, budgeted at \$78.5 million, represents a 2.5 percent increase over FY 2014-2015 budget, and is eight percent higher than the FY 2014-2015 estimate to complete. The primary drivers in the increase are service enhancements, such as frequency improvements on a number of lines including Line 280 which travels between Azusa and the Puente Hills Mall and Silver Streak which travels between Montclair and downtown Los Angeles. Both are high productivity lines and are currently slated for frequency increases from every 20 minutes to every 15 minutes for the entire day. This is primarily to address overcrowding and to provide more convenient service for existing customers. Overall, front line operations account for 84 percent of Foothill Transit's total operating budget. It should be noted that Metro is currently considering a proposal from Foothill Transit that Foothill Transit operate Lines 190 and 194. Based on Metro's decision, staff will conduct public outreach required to operate those lines and return to the Board with recommendations related to those two lines as well as to Foothill Transit lines that connect or are adjacent to them on which a reevaluation of service levels, routing and frequencies would be appropriate.

Foothill Transit's FY 2015-2016 fare revenue projection is \$18.9 million which is one percent above last years' budget. Fare revenues are expected to remain relatively constant as an increasing number of riders take advantage of discounted fares, such as the Class Pass. The fare restructuring planned for this fiscal year will address methods to increase fare revenues.

The FY 2015-2016 capital budget of \$57 million is 16 percent higher than the FY 2014-2015 planned estimate to complete of \$48.8 million. Foothill Transit will remain keenly focused on safety, customer service, efficiency and innovation and a number of capital and operating programs designed to achieve these goals will be underway this year. Among these are the development of additional Park & Ride facilities within the San Gabriel and Pomona Valleys, new CNG and electric bus procurements, a Fare Restructuring Analysis and the replacement of the agency's computer aided dispatch and automatic vehicle location (CAD/AVL) system, all with the goal of improving our customers' day-to-day experience with our service.

Adhering to our mission statement will continue to guide planning and day-to-day operations as we advance Foothill Transit's mission into and through the coming year.



Mission Statement

The mission of Foothill Transit is to be the premier public transit provider committed to **safety, courtesy, quality, responsiveness, efficiency and innovation.**

Foothill Transit's Values

SAFETY

We educate, encourage, and endorse a strong culture of safety at all levels of the organization, valuing the responsibility entrusted in us by the communities that we serve.

RESULTS

We value the achievement of organizational goals and initiatives as defined in our business plan and involving all levels of the organization.

INTEGRITY

We are committed to high ethical standards based on accountability, honesty, respect and transparency, and a high level of fiscal responsibility.

DIVERSITY

We create an environment rich with talented people and differing viewpoints, valuing the unique perspectives that everyone brings.

TEAM MEMBERS

Our team members are the key to Foothill Transit's success and we are committed to supporting them through education, development and recognition.

COMMUNICATION

We value and are committed to open, honest and respectful discussion that is responsive, informative and constructive.

SUSTAINABILITY

We embrace sustainability because it benefits all aspects of our business, while also helping our communities by protecting the environment through measured and responsible stewardship of resources.

Overall System Performance

This chart shows a comparison of Foothill Transit's overall system performance for FY 2013-2014, the projected performance for FY 2014-2015, and the targeted performance goals for FY 2015-2016.

Overall System Performance	FY 13-14 Actual	FY 14-15 Target	FY 14-15 Estimate	FY 15-16 Target
Passenger Boardings	14,522,170	14,700,000	14,780,000	14,930,000
Vehicle Service Hours	705,000	754,227	759,800	806,300
Fare Revenue	\$ 18,845,702	\$ 18,870,000	\$ 18,700,000	\$ 18,880,000
Operating Expense	\$ 65,024,557	\$ 76,536,790	\$ 72,669,500	\$ 78,501,970

Goal	Indicator	FY 13-14 Actual	FY 14-15 Target	FY 14-15 Estimate	FY 15-16 Target
Operate a Safe Transit System	Preventable Accidents per 100,000 miles	.50	.60	.70	.70
	Schedule Adherence	78.6%	85%	82%	85%
Provide Outstanding Customer Service	Miles Between Service Interruptions	17,868	15,000	26,800	20,000
	Complaints per 100,000 Boardings	15.00	15.00	17.90	15.00
	Average Hold Time (Average Time to Answer)	32 seconds	45 seconds	25 seconds	40 seconds
Operate an Effective Transit System	Boardings per Service Hour	20.6	19.5	19.5	18.4
	Average Weekday Boardings	48,552	48,900	49,000	49,490
Operate an Efficient Transit System	Farebox Recovery Ratio	29.0%	24.7%	25.7%	24.1%
	Average Cost per Vehicle Service Hour	\$ 92.23	\$ 101.48	\$ 95.64	\$ 97.36



Accomplishments for FY 2014-2015 and Initiatives for FY 2015-2016

FY 2014-2015 Accomplishments

Bus Replacement Project

Comprehensive Operational Analysis (COA) Development

College Pass Program

ISO 14001 Certification at Pomona

Arcadia Operations Contract Procurement

SMART*Bus* System (SBS) Replacement

Foothill Transit Demonstration Video "Origins and Destinations"

San Gabriel Valley Park & Ride Facilities

Legislative Advocacy

FY 2015-2016 Initiatives

Bus Replacement Project

SMART*Bus* System (SBS) Replacement

College Pass Program

Fare Restructuring Analysis

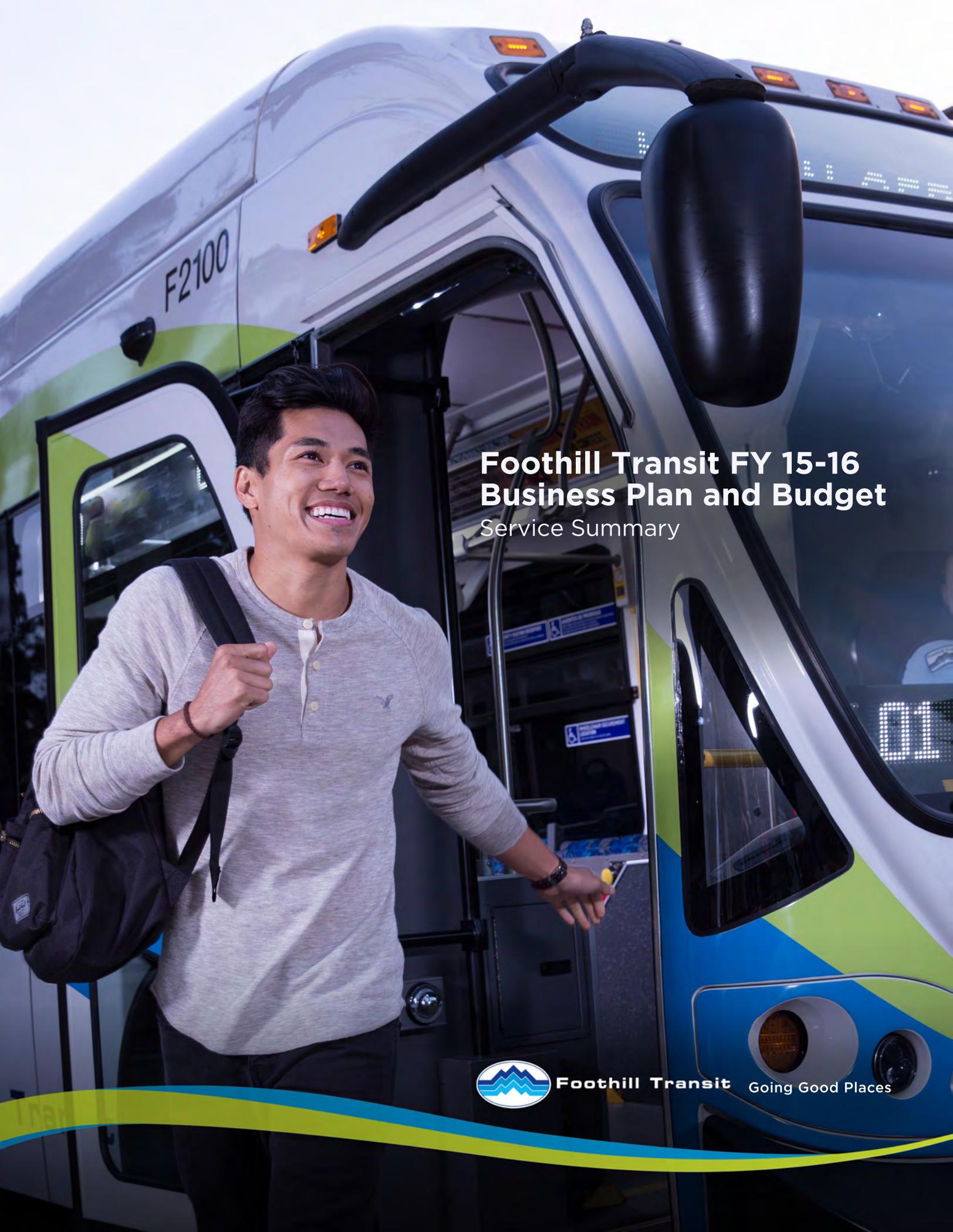
San Gabriel Valley Park & Rides

Service Enhancement

Mt. SAC Transit Center



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Foothill Transit FY 15-16 Business Plan and Budget Service Summary



Foothill Transit

Going Good Places

Agency History

Foothill Transit was created in 1988 as a unique joint powers authority following the Southern California Rapid Transit District (RTD) announcement of service cuts and fare increases that would negatively impact the San Gabriel Valley. The Los Angeles County Transportation Commission (LACTC) approved Foothill Transit's application to assume operation of 14 lines which were operated by the RTD and was tasked by community leaders to provide superior public transportation while reducing costs and improving local control. Its leadership is comprised of elected representatives of 22 member cities in the San Gabriel and Pomona Valleys and three appointees from the Board of Supervisors of the County of Los Angeles.

Foothill Transit's service began in December 1988 with operation of two fixed-route bus lines absorbed from RTD - Lines 495 and 498. The remaining 12 lines approved by the LACTC were shifted to Foothill Transit operation over a period of five years. The new agency also assumed administration of the Bus Service Continuation Project and began providing service on an additional six lines that were abandoned by the RTD. Analysis of regional transit needs modified existing lines, increased weekday service, introduced new weekend service, and created brand new service to connect communities.

Foothill Transit now operates 36 fixed-route local and express lines, covers over 300 square miles in eastern Los Angeles County, and serves approximately 14 million customers each year. This number is up from 9.5 million at the time of Foothill Transit's original application.

At its inception, Foothill Transit relied on contractor-provided operations facilities to maintain its growing fleet. Foothill Transit opened its first agency-owned operations facility in Pomona in 1997 and construction was completed on another agency-owned operations facility in Arcadia in 2002. In 2007, the administrative offices moved from leased property to its current address at 100 South Vincent Avenue in West Covina. This purchase of the administrative building enabled the investment of capital dollars to offset ongoing operating costs associated with the lease of the previous office space.

Foothill Transit began converting its diesel-fueled fleet to compressed natural gas in 2002. Fleet conversion is now 100 percent complete with the final diesel-fueled bus retired in late 2013.

Agency growth continued and in 2007, Foothill Transit launched the region's first cross-valley, high occupancy bus service - Silver Streak. Covering approximately 40 miles - from Montclair to Grand and Olympic in downtown Los Angeles - Silver Streak route spends about five percent of its total trip time on surface streets, utilizing freeways and HOT lanes for quick commuting between designated station stops, mimicking the efficiency and speed of light rail. The Silver Streak was also the first public transit service in Southern California to offer customers free mobile Wi-Fi service on all 30 of its 60-foot articulated buses. Wi-Fi service was discontinued in early 2009 due to smart phone advancements and looming operating budget cuts from the state.

Continuing its commitment to adopting low emissions technology, the agency took a bold step in 2010 with the implementation of the first-of-its-kind all-electric, zero-emissions Ecoliner. Funded through the American Recovery and Reinvestment Act of 2009 (ARRA), these vehicles are the first all-electric, heavy duty public transit buses ever to utilize in-route fast charging capability, enabling them to remain in service throughout the day without having to leave the route to be charged before returning to service. Foothill Transit received a \$10.2 million TIGGER II grant in early 2011 to expand the Ecoliner program. This funding enabled the purchase of 12 more electric vehicles for use on Line 291 and on other lines that

serve the Pomona Transit Center. In July 2014, Line 291 became the first all-electric, zero-emissions bus line in operation in Los Angeles County.

In recognition of the maturity of the organization and to ensure continuing the pursuit of what best serves the organization and its stakeholders, on June 15, 2013, Foothill Transit began the transition to in-house management by hiring its first full-time employee - Executive Director Doran J. Barnes. Doran had previously served as Executive Director since 2003 under a management contract with Veolia Transportation. At the direction of the Board, senior leadership and technical staff for each functional area of the organization was hired and the management services contract with Transdev was amended, resulting in management of Foothill Transit being brought in-house on July 1, 2013. On-street operations and maintenance, as well as Transit Store operations and bus stop maintenance, continue to be provided under contracts with private firms.

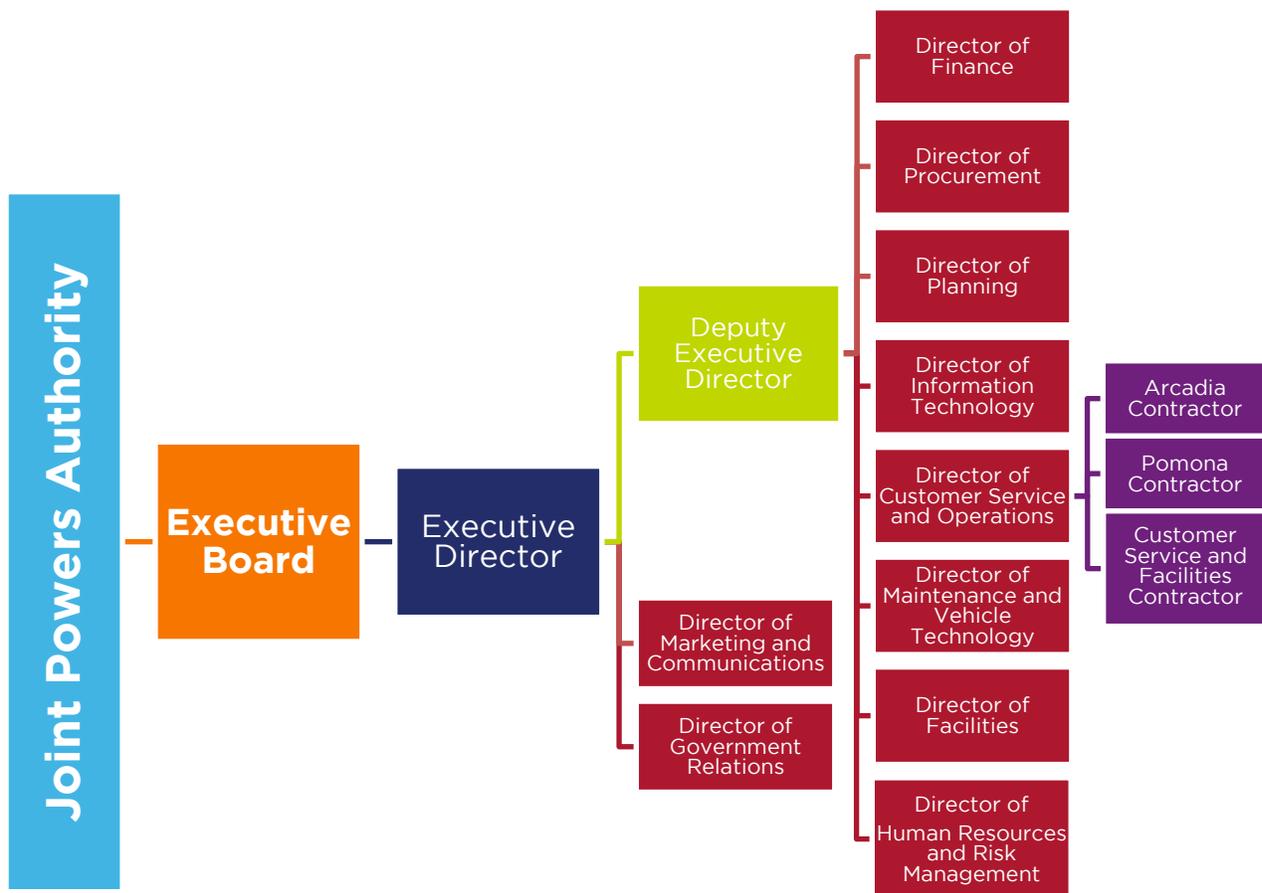
In the quest to provide more convenient and predictable commuting options for residents of the San Gabriel and Pomona Valleys, Foothill Transit began providing service to the organization's first agency-owned parking structure - the Industry Park & Ride in the City of Industry on October 7, 2013. The structure houses 622 parking spaces and its construction allowed for the introduction of Line 495 - Foothill Transit's first and only commuter line to offer non-stop service into downtown Los Angeles.

Structure

General membership in the Foothill Transit Joint Powers Authority includes one city council member and one alternate from each of the 22 cities in the Foothill Transit service area and three appointed representatives for the County of Los Angeles.

A five-member Executive Board governs Foothill Transit: four elected officials representing four clusters of cities, and the fifth member is elected by the Los Angeles County representatives (Cluster Five).

The Board directs policy that is implemented by a directly employed administrative staff. On-street operations and front-line customer service are provided through contracts with First Transit and Transdev.





Foothill Transit Fleet



1200s
4 currently in the fleet
Seats 41
CNG fueled



1300s
16 currently in the fleet
Seats 40
CNG fueled



1400s
75 currently in the fleet
Seats 40
CNG fueled



1500s
10 currently in the fleet
Seats 40
CNG fueled



1600s
30 currently in the fleet
Seats 58
CNG fueled



1700s
30 currently in the fleet
Seats 36
CNG fueled



1800s
12 currently in the fleet
Seats 36
CNG fueled



1900s
14 currently in the fleet
Seats 34
CNG fueled



2000s
15 currently in the fleet
Seats 35
100% electric bus



2100, 2200 and 2300s
124 currently in the fleet
2100s seats 37; 2200 and
2300s seats 38
CNG fueled

Foothill Transit Facilities



**West Covina
Administrative Offices**
100 S. Vincent Ave.
Suite 200
West Covina, CA

**Arcadia
Operations and
Maintenance Facility**
5640 Peck Rd.
Arcadia, CA

**Pomona Operations and
Maintenance Facility**
200 S. East End Ave.
Pomona, CA

Service Changes Proposed For the Next Three Years

This section includes information on service changes planned for FY 2015-2016 as well as for the two successive fiscal years.

Silver Streak

In FY 2015-2016, service on the Silver Streak will improve from 20-minute frequency to 15-minute frequency for the entire day. During peak hours, the Silver Streak will continue to operate at 8-minute frequencies in the peak direction, westbound during the morning and eastbound during the afternoon. In addition, the western end of the line will be extended slightly to better serve the Staples Center and LA Live.

Line 280

Line 280 which travels between Azusa and the Puente Hills Mall will see a frequency increase during morning and afternoon peak hours to address overcrowding on the line, and an increase in the span of service to accommodate customers traveling later in the evening.

Line 195

Two additional trips will be added in the evening to Line 195 to allow later travel to and from the Pomona Transit Center and Ridgeway and Valley. This line also serves Cal Poly Pomona, DeVry University, and allows transfer to Mt. Sac via Line 486 or 289.

In addition to the proposed FY2015-2016 improvements listed above, in the coming year we will seek customer feedback on the recommendations from our Comprehensive Operational Analysis (COA) consultants designed to enhance on-street service.

Comprehensive Operational Analysis Recommendations

Nelson\Nygaard, the consultants working on the Comprehensive Operational Analysis (COA), have prepared initial service improvement recommendations based on customer and non-rider surveys and on ridership, population density, and destinations in our service area such as schools and employment centers. During FY2015-2016, staff will seek public input on these recommendations. Customer feedback will be analyzed and considered in making a final recommendation to the Board regarding service changes. Among the key areas that the Nelson\Nygaard team focused on are ensuring integration of Foothill Transit service with the upcoming Gold Line Foothill Extension; improving Commuter Express lines by rerouting or reevaluating underutilized route segments and smoothing out frequencies; and implementing a uniform span of service and frequencies to lines serving areas around West Covina, El Monte, Pomona, and Puente Hills Mall to allow better travel throughout the region.

The initial Gold Line integration plans involve extending existing routes to the future Gold Line stations. The initial recommendations include extending Line 272 that currently travels from the Plaza at West Covina to the City of Hope to the Duarte Gold Line Station; extending Line 280 into the Azusa Gold Line Station currently under construction; and extending Lines 284 and 488 to the Citrus Gold Line Station.

Along with the extension of the routes mentioned above, other Gold Line integration recommendations include increasing the frequencies and span of service of the lines to match the demand and operating hours of the Gold Line.

These regional service area enhancements focused on streamlining routes, creating more direct trips and improving connectivity and transfers. The regional service areas also looked at reducing duplication of services and fulfilling unmet needs determined by customer surveys.



Another initial recommendation of the COA is to strengthen the core lines, identified as Lines 187, 280, 291, 486, and the Silver Streak, by increasing the span of service and maintaining a minimum frequency of every 30 minutes during weekdays and weekends.

Following the Public Outreach process, the final recommendations will be presented for Governing Board approval. Service improvement recommendations approved by the Governing Board will begin being implemented during FY2016-2017.

Major Capital Projects Proposed For the Next Three Years

This section includes information on capital grants for FY2015-2016 as well as for two successive fiscal years.

CAD/AVL System Replacement

The procurement process to replace Foothill Transit's current Computer Aided Dispatch and Automatic Vehicle Location (CAD/AVL) System that was procured in FY 2005-2006 is underway. In FY2015-2016, the process of replacing the outdated system will be launched. This will involve outfitting the entire revenue fleet with updated data tracking and customer information equipment as well as replacement of the equipment located at both operations and maintenance facilities and the administrative offices.

Bus Replacement

In the upcoming three fiscal years 2017 through 2019, Foothill Transit will continue to replace the oldest coaches in its fleet. The 1400 and 1500 series of buses, which were purchased in 2004 and 2006 respectively, will have accumulated 500,000 miles in service by the time they are replaced by new compressed natural gas (CNG) and electric buses.

Bus Fleet Heavy Maintenance

As the fleet accumulates in-service miles of at least 250,000 - 300,000 miles, the buses will undergo heavy maintenance which will include a re-powering to provide more efficient and cost effective service. The heavy maintenance program will mitigate mechanical bus failures, improving on-time performance and reducing customer complaints. In fiscal year 2015-2016 through fiscal year 2017-2018, approximately 90 buses over three years will undergo heavy maintenance.

Facility Rehabilitation, Repair and Maintenance

Hydraulic In-Ground Lifts Rehabilitation:

The in-ground lifts at the Pomona and Arcadia Operations and Maintenance facilities have not been in service for several years due to concerns regarding the weight of the new fleet of buses and the current capacity of the lifts. In FY2015-2016, the twelve hydraulic lifts will be rehabilitated to restore them to service at both facilities.

Arcadia Improvements:

Several improvements will be made to the interior and exterior of the Arcadia Operations and Maintenance facility. These include an upgrade of the dispatch area to reduce noise and enhance space utilization; refurbishment of the roll-out shelter for inspection of vehicles prior to their entry into revenue service; replacement of the cabinets in the mechanics break room and training room; replacement of old, worn-out office furniture.

Arcadia Asphalt Roof Replacement:

After 13 years, the existing asphalt roof system original to the Arcadia Facility is due to be replaced.

Pomona Floor Coating & Exterior Floor Scrubber:

New protective floor coating will be applied to the maintenance building areas and floor scrubbers will be procured for exterior concrete cleaning at both the Pomona Operations and Maintenance Facility.

Park & Rides

Azusa Intermodal Parking Facility - Complete construction of the 547 space parking facility is slated for late December 2015 in the City of Azusa. The parking facility will be shared between Foothill Transit, City of Azusa and Metro Gold Line.

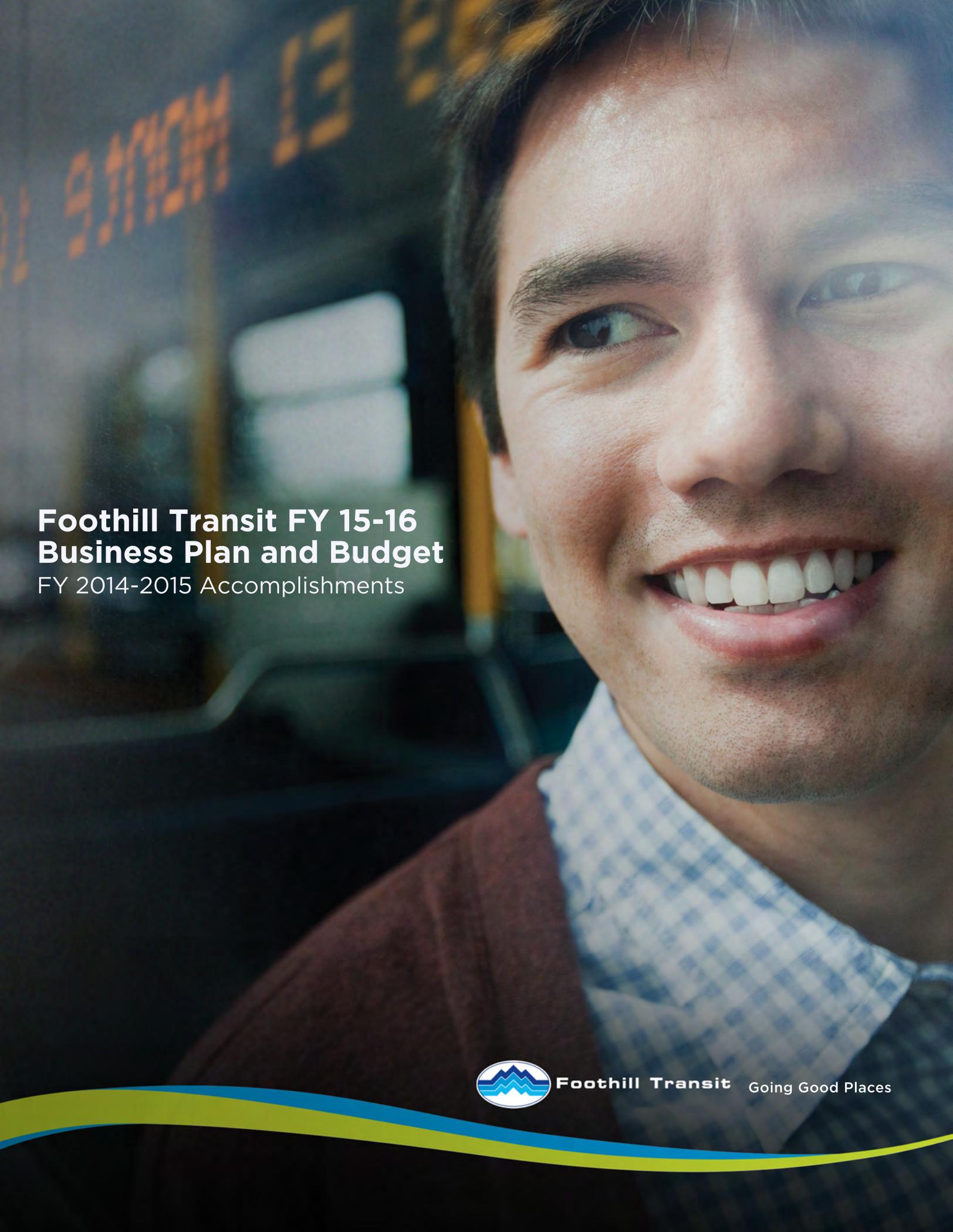
Covina Park & Ride - A surface parking lot located in the City of Covina to serve as a Park & Ride for Foothill Transit customers is being developed. The lot size of 5.18 acres is estimated to facilitate parking for approximately 450 vehicles.

West Covina Transit Center and Park & Ride Facility - Foothill Transit is continuing to work with the City of West Covina on the development of a Transit Center and Park and Ride facility in the city. At one time, Foothill Transit had access to over 1,100 park and ride parking spaces at the Eastland Shopping Center. As the Eastland Shopping Center has evolved, these spaces are no longer available. A long-term goal of Foothill Transit has been to find a location to replace some of these parking spaces at a new location. A related although not necessarily connected project is to create a transit center in West Covina. We have multiple lines that serve West Covina Parkway on the south side of Plaza West Covina. The transit amenities in this key area of our service are completely inadequate. We are working with the City of West Covina on possible improvements. Both of these projects are being discussed as the City of West Covina updates its general plan.

West Covina Transit Store - To provide easier access for customers, the current West Covina Transit Store on the second floor of the administrative building is proposed to be relocated to a more convenient location as part of the West Covina Park & Ride and Transit Center. As such, the current location of the West Covina Transit Store on the second floor of the administrative office will be remodeled and repurposed.



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**Foothill Transit FY 15-16
Business Plan and Budget**
FY 2014-2015 Accomplishments



Foothill Transit

Going Good Places

Overall System Statistics

Overall System Performance	FY 13-14 Actual	FY 14-15 Target	FY 14-15 Estimate
Passenger Boardings	14,522,170	14,700,000	14,800,000
Vehicle Service Hours	705,000	754,227	759,800
Fare Revenue	\$ 18,845,702	\$ 18,870,000	\$ 18,700,000
Operating Expense	\$ 65,024,557	\$ 76,536,790	\$ 72,669,500

Analysis

Passenger Boardings and Fare Revenues

FY 2014-2015 ridership is projected to surpass FY 2013-2014 levels by 1.9 percent, while fare revenue is projected to decrease slightly from FY 2013-2014 levels. The increase in ridership can largely be attributed to the Class Pass Programs at the University of La Verne and Mt. San Antonio College. All Southern California operators are reporting minimal or no ridership increases. The slight decrease in fare revenues reflects decreased use of EZ Transit Pass.

Vehicle Service Hours and Operating Expenses

In FY 2014-2015, service levels increased 6.9 percent over FY 2013-2014. Operating expenses in FY 2014-2015 are projected to be within budget at \$72.6 million compared to the budget of \$76.5 million. The primary contributor to the positive budget variance is the contracted operations cost savings.

Goals and Performance Standards

Performance indicators are established annually based upon projections of total vehicle service hours, ridership, revenues, and expenses. The estimated boardings per vehicle service hour, farebox recovery ratio and cost per vehicle service hour are derived directly from overall system statistics. The other indicators are estimated based on historical data and current events. Each indicator is discussed on the following pages.

Overall System Statistics

Goal	Indicator	FY 13-14 Actual	FY 14-15 Target	FY 14-15 Estimate
Operate a Safe Transit System	Preventable Accidents per 100,000 miles	.50	.60	.70
	Schedule Adherence	78.6%	85%	82%
Provide Outstanding Customer Service	Miles between Service Interruptions	17,868	15,000	26,800
	Complaints per 100,000 Boardings	15.00	15.00	17.90
	Average Hold Time	32 seconds	45 seconds	25 seconds
Operate an Effective Transit System	Boardings per Service Hour	20.6	19.5	19.5
	Average Weekday Boardings	48,552	48,900	49,000
Operate an Efficient Transit System	Farebox Recovery Ratio	29.0%	24.7%	25.7%
	Average Cost per Vehicle Service Hour	\$ 92.23	\$ 101.48	\$ 95.64

Analysis

Preventable Accidents per 100,000 Miles

Foothill Transit is projected to end the year at 0.70 preventable accidents per 100,000 miles, above the target of 0.60 preventable accidents per 100,000 miles. The target of 0.60 is well below industry standards for preventable accidents. An increase in preventable accidents was noted in the months leading up to and immediately following the transition date in early October 2014. In recent months, preventable accident performance has shown measurable improvement as the new contractor has heightened their emphasis on both safety performance and reporting accuracy.

Schedule Adherence

Schedule adjustments implemented in the past two years have resulted in significantly improved on-time performance, resulting in a higher projected schedule adherence in FY 2014-2015 than in FY 2013-2014. The current year projected on-time performance of 82 percent compares favorably with the FY 2013-2014 average of 78 percent.

Average Miles between Service Interruptions

In FY 2014-2015, Foothill Transit averaged 26,800 miles between service interruptions, exceeding the performance target of 15,000 miles. This target was set to ensure that customers were served by a properly maintained transit vehicle fleet.



The miles between service interruptions performance in FY 2014-2015 represents a 50 percent improvement over FY 2013-2014.

Complaints per 100,000 Boardings

Through a continued focus on customer service, complaints for the current fiscal year have steadily declined after peaking at the end of last fiscal year. In FY 2014-2015, Foothill Transit received more comments and complaints than in previous years as a result of our efforts to engage customers through more channels, including social media. We are projected to receive 17.90 complaints per 100,000 boardings at the end of this fiscal year, which is higher than the target of 15 complaints per 100,000 boardings.

Average Hold Time

Average hold time for FY 2014-2015 is projected to exceed the goal of 45 seconds at 25 seconds.

Boardings per Service Hour

Boardings per service hour for FY 2014-2015 are estimated to meet the performance target of 17.9 boardings per vehicle service hour.

Average Weekday Boardings

In FY 2014-2015, Foothill Transit carried an estimated average of 49,000 boardings each weekday. This is just under a one percent increase from FY 2013-2014 and meets the target of 48,900 average weekday boardings.

Farebox Recovery Ratio

Farebox recovery ratio is one of the two indicators used to measure efficiency by evaluating total fare revenue as a percentage of total operating expenses. For FY 2014-2015, it is estimated that 25.7 percent of service costs will be paid for directly by fare revenue. The estimated farebox recovery ratio exceeds the fiscal year target of 24.7 percent.

Average Cost per Vehicle Service Hour

The current fiscal year projected average cost per vehicle service hour of \$95.64 is 5.7 percent less than the targeted cost of \$101.48 per vehicle service hour. Total operating expenditures for FY 2014-2015 are lower than budgeted primarily as a result of lower than budgeted operating contract costs.



Progress in Advancing FY 2014-2015 Initiatives

Bus Replacement Project

Foothill Transit has received all 30 buses procured under the second option of our current contract with NABI. These buses are similar to previous buses delivered last September 2014, with the exception that the wave livery design is being applied with paint, whereas, earlier coaches had the livery design applied using decals. A clear coat was added to protect the paint and provide luster. A street-side exterior camera was also added to provide views of traffic flow from the street-side of bus.

Comprehensive Operational Analysis (COA) Development

Foothill Transit's Comprehensive Operational Analysis (COA) development is nearing completion. The consultants are in the process of finalizing their initial recommendation based on cost restraints and results of the on-board, phone, and online customer surveys. Some elements included in the COA are an analysis of Foothill Transit's current fare structure and policy and a bus/ rail interface plan once the Gold Line extension begins operation in 2016. The initial recommendations of the COA will be presented during the April 2015 Executive Board Meeting and May 2015 Annual Governing Board Meeting before going out for public comment during the summer. Following the public outreach, staff will present the final recommendations based on the public comments to the Executive and Governing Boards.

College Pass Program

The Class Pass Pilot programs continued at Mt. SAC and the University of La Verne. In October 2014, ridership from these schools surpassed one million boardings since the beginning of the program. A universal Class Pass boarding rate was set at \$0.60 per boarding and was applied to all colleges participating, including Pasadena City College and Rio Hondo Community College. Staff continues to look to other schools in the area to expand the Class Pass program.

ISO 14001 Certification at Pomona

During this year, the ESMS team completed the Virginia Tech ESMS Training and began updating and creating documents for the Pomona facility. After the certification audit of Pomona in April, both Foothill Transit Operations and Maintenance Facilities will be ISO 14001 certified. This certification is an international standard for which businesses strive to show that they meet sustainable standards in their day-to-day operations.

Arcadia Operations Contract Procurement

On July 25, 2014, the Executive Board authorized award of a four-year contract with three two-year options to Transdev for operation of transit service at the Foothill Transit Arcadia location. The following week, activities were underway to transition that service from First Transit who had provided that service since July of 2012. This involved a thorough inspection and audit of all Foothill Transit owned fleet, facility, furnishings and equipment and First Transit was given until late September to complete any necessary repairs.

The contract transition took place on October 5, 2014, and service has shown marked improvement after some decline, as is customary during a contract transition period.



Staff has been monitoring service delivery to ensure high quality customer service, and the new contractor has effectively managed the transition and is moving forward with delivering service pursuant to the terms of our agreement.

SMART Bus System (SBS) Replacement

Procurement activities are underway and staff is currently evaluating proposals received in response to the request for proposals (RFP) that was issued in January 2015. Implementation of this project will also necessitate the transition from an outdated analog radio system to a new digital radio system. A recommendation to the Executive Board for contract award is scheduled for the June 2015 meeting. Full implementation of the project is expected in 2017.

Foothill Transit Video “Origins and Destinations”

In order to strengthen Foothill Transit’s culture and identity throughout the organization, the Origins and Destinations video will focus on where we as an organization have come from and where we are going. The goal is that everyone in the organization – employees, contractors, board members – will be aware of Foothill Transit’s foundations and vision. This video will be a tool to ensure that staff at all levels of the organization are aware of and aligned with Foothill Transit’s mission and our unique traditions, values, and history. An RFP was released in early December 2014 and that procurement was recently canceled in the best interest of Foothill Transit. The new RFP was recently released and proposals in response to this new solicitation will be evaluated in the coming weeks in preparation for a recommended contract award in May 2015.

San Gabriel Valley Park & Ride Facilities

Azusa Park & Ride

Phase II design for the Azusa Intermodal Parking Facility is complete and plans were approved in August 2014. The four-level, 547 space parking facility will include spaces for Foothill Transit, City of Azusa and Metro Gold Line. Demolition and relocation of existing utilities commenced in January 2015. Substantial completion is anticipated by mid-December 2015.

Other Park & Ride Locations

The location previously identified for construction of a Transit Center, Transit Store and new Park & Ride structure at the West Covina Plaza mall is no longer viable. A new location just west of the mall has been identified, but the site is currently on hold pending discussions with the current property owner. In the meantime, another possible location in the Covina area has been identified for a future surface Park & Ride lot. Discussions are ongoing with the property owner and City for additional information. In March, a Request for Proposal (RFP) for environmental services were solicited for potential Park & Rides in the West Covina and Covina area.

Legislative Advocacy

Foothill Transit continues to maintain the strong relationships we have developed with our federal and state legislative delegation members and their staff and began



developing relationships with our newest delegation members resulting from the 2010 census redistricting. This was done through capitol and district office meetings and regular attendance at events where they were featured speakers. This strategy will continue as we develop relationships with our newest delegation members resulting from the November 2014 election.



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**Foothill Transit FY 15-16
Business Plan and Budget**
FY 2015-2016 Initiatives



Foothill Transit Going Good Places

Overall System Statistics

During FY 2015-2016, Foothill Transit will continue to focus on the delivery of high quality transit service. The following table shows Foothill Transit’s anticipated service delivery during the upcoming year. Performance targets for FY 2015-2016 have been adjusted to take into account any operational changes and performance trends during the prior year.

Overall System Performance	FY 14-15 Target	FY 14-15 Estimate	FY 15-16 Target
Passenger Boardings	14,700,000	14,800,000	14,800,000
Vehicle Service Hours	754,227	759,800	806,300
Fare Revenue	\$ 18,870,000	\$ 18,700,000	\$ 18,880,000
Operating Expense	\$ 76,536,790	\$ 72,669,529	\$ 78,501,970

Passenger Boardings and Fare Revenue

Boardings and fare revenues in FY 2015-2016 are projected to increase approximately one percent over projected FY 2014-2015 levels. While ridership is growing through increased use of the Class Pass Program, other passenger boardings have declined. These declines are consistent throughout the region. Planned service enhancements will improve this trend.

Vehicle Service Hours and Operating Expenses

Service hours are projected to increase by 6.1 percent in FY 2015-2016 with the continued implementation of service enhancements aimed at improving customer experience. Operating expenses are proposed to increase eight percent to accommodate implementation of a number of service enhancements designed to improve customer convenience.

Goals and Performance Standards

The agency uses several performance indicators to evaluate Foothill Transit’s achievement of its established goals.

These goals are established annually based on projections of total vehicle service hours, ridership, revenues and expenses. Each goal and its corresponding performance target are provided in the table on the following pages.



FY 2015-2016 Goals and Targets

Goal	Indicator	FY 14-15 Target	FY 14-15 Estimate	FY 15-16 Target
Operate a Safe Transit System	Preventable Accidents per 100,000 miles	.60	.70	.70
	Schedule Adherence	85%	82%	85%
Provide Outstanding Customer Service	Miles between Service Interruptions	15,000	26,800	20,000
	Complaints per 100,000 Boardings	15.00	17.90	15.00
	Average Time to Answer (Average Hold Time)	45 seconds	25 seconds	40 seconds
Operate an Effective Transit System	Boardings per Service Hour	19.5	19.5	18.5
	Average Weekday Boardings	48,900	49,000	49,490
Operate an Efficient Transit System	Farebox Recovery Ratio	24.7%	25.7%	24.1%
	Average Cost per Vehicle Service Hour	\$ 101.48	\$ 95.64	\$ 97.36

Preventable Accidents per 100,000 Miles

Foothill Transit's first priority is safety and the target for preventable accidents per 100,000 miles for FY 2015-2016 has been set at 0.70. This rigorous target is set to ensure continued heightened focus on safety while acknowledging the increased traffic in the Los Angeles basin. It is important to note that preventable accidents include vehicle collisions and collisions with fixed objects as well as other types of preventable incidents, such as a customer fall onboard a vehicle or a bus hitting an overhanging tree, for example.

Schedule Adherence

The target for schedule adherence is proposed to be maintained at 85 percent for FY 2015-2016. Schedule adjustments for the commuter express routes, running time adjustments to local lines, and analysis of the agency's SMARTBus data have been implemented to improve the accuracy of on-time performance reporting and improve schedule adherence. Continued major construction along a number of travel corridors in the service area has made it extremely challenging to keep pace with the frequent schedule adjustments needed to match the areas being impacted by the construction.



Average Miles between Service Interruptions

The target for average miles between mechanical service interruptions is proposed to increase to 20,000 miles. Foothill Transit received 106 new coaches in FY 2014-2015, resulting in a lowering of the average age of the fleet. This is expected to reduce the number of mechanical service interruptions.

Complaints per 100,000 Boardings

The target for FY 2015-2016 remains at 15 complaints per 100,000 boardings. The customer comment intake and handling process continues to improve and this has increased the number of channels through which customers may provide feedback to Foothill Transit.

Average Time to Answer (Average Hold Time)

This target represents the average time that customers calling a Transit Store for assistance must wait before their call is answered by a customer service representative. The target for FY 2015-2016 has been adjusted from 45 seconds to 40 seconds in light of the new phone system technologies and the improved responsiveness of the customer service representatives in handling the calls.

Boardings per Service Hour

The FY 2015-2016 boardings per service hour target will decrease slightly to 18.4 as the agency anticipates ridership to increase slightly while additional service will be added next year to address increased traffic and decrease customer wait times between trips.

Average Weekday Boardings

Weekday boardings are projected to increase one percent over the FY 2014-2015 target.

Farebox Recovery Ratio

The FY 2015-2016 farebox recovery ratio of 24.1 percent is a direct ratio between budgeted fare revenues and operating expenses projected for the year. It takes into account the projected increase in operating expenses for continued service enhancements.

Average Cost per Vehicle Service Hour

The FY 2015-2016 average cost per vehicle service hour target of \$97.36 is a direct ratio between overall operating expenses and planned service hours during the year. This figure is a 1.5 percent increase compared to projections for FY 2014-2015.



Major Initiatives for FY 2015-2016

Bus Replacement Project

Updated specifications are being developed to begin the procurement process for the acquisition of new compressed natural gas (CNG) coaches. These new buses will be equipped with standardized passenger amenities that include high-back, reclining seats, individual overhead reading lights, and luggage racks, continuing the replacement of Foothill Transit's oldest CNG coaches. The new coaches will replace CNG buses that have met the Federal Transit Administration (FTA) minimum lifetime threshold of at least 500,000 miles or 12 years of service. In addition, we will be examining opportunities for the deployment of additional electric buses including pursuing grant funding to procure new buses.

SMART Bus System (SBS) Replacement

Procurement activities are currently underway to replace Foothill Transit's aging computer aided dispatch and automated vehicle location (CAD/AVL) system. The new system will include enhancements to better monitor on-street service in real time, while providing more accurate data for use by our customers for their daily travel and by agency staff for system planning and reporting purposes.

College Pass Program

Based on the successful pilot programs and the adoption of the Class Pass programs at Mt. SAC and University of La Verne, Foothill Transit will pursue Class Pass programs with other major colleges and universities throughout the San Gabriel and Pomona Valleys. Cal Poly Pomona and Citrus College both present excellent opportunities for expansion of the program.

Fare Restructuring Analysis

As part of the Comprehensive Operational Analysis, Foothill Transit's consultants are performing an analysis of our current fare structure and policy. Preliminary data suggests that the services of a consultant who specializes in fare restructuring will be needed in the coming year. The goals of the fare restructuring would be to simplify our current fare structure, ensure we are offering our customers the proper product mix at the proper price point, and provide seamless access across the valley for customers who ride other systems in addition to ours. The evaluation will also include recommendations to ensure Foothill Transit remains compliant with Transportation Development Act (TDA) requirements related to our minimum farebox recovery ratio and the addition of other criteria when considering future fare adjustments.

San Gabriel and Pomona Valley Park & Rides

Development of Park & Ride facilities will continue to be a priority this year. The Azusa Intermodal Parking Facility - a four-level, 547-space parking facility - is currently under construction with completion targeted for December 2015. Staff continues to pursue other opportunities for Park & Rides in the San Gabriel and Pomona Valleys.

Service Enhancement

Pending Board approval of the recommendations from staff and our Comprehensive Operational Analysis consultant, staff will seek input from the public before



presenting a final set of service improvement recommendations for Board approval. The goals of the project are to optimize current transit services, maximize underutilized resources, and expand the system in an efficient manner, where possible and necessary, so that Foothill Transit can provide the most effective bus network for residents of the Pomona and San Gabriel Valleys.

Mt. SAC Transit Center

Following the success of the Class Pass at Mt. SAC, the development of a transit center on campus will be pursued. Mt. SAC is one of the largest trip generators in the entire Foothill Transit system and has very marginal bus stops. The development of an off-street transit center will be pursued. This center is anticipated to have six to ten transit bays with covered waiting areas for riders. Further, the inclusion of a Transit Store will be evaluated.



**Foothill Transit FY 15-16
Business Plan and Budget**
Funding Sources



Foothill Transit

Going Good Places

Funding Sources

Foothill Transit is funded with State and Local sales tax funds, federal transportation funds and fare box revenues.

With the exception of the fare box revenues, the majority of funds are transportation subsidies allocated by the Regional Transportation Planning entity (LA Metro) to Los Angeles County fixed-route transit operators through the Formula Allocation Procedure (FAP) and the Capital Allocation Procedure (CAP). The FAP uses vehicle service miles and passenger revenues to apportion the available revenues into percentage shares. The CAP uses total vehicle miles and active fleet size (National Transportation Database data) to apportion the shares. The different sources of funds are as follows:

Transportation Development Act (TDA) Article 4

TDA is a statewide one-quarter cent sales tax that is deposited into the State Local Transportation Fund. TDA funds are eligible for capital and operating uses.

State Transit Assistance Funds (STA)

STA is a statewide excise tax on fuel. STA funds are eligible for use on transit capital and operating expenses.

Proposition A 40% Sales Tax Funds

Proposition A is a 1980 voter approved one-half cent Los Angeles county local sales tax ordinance. These funds may be used for bus operations or capital. This source also funds the Prop A Bus Service Continuation Program (BSCP).

Measure R 20% Bus Operations

Measure R is a 2008 voter approved Los Angeles County sales tax ordinance. These funds are eligible for bus operating and capital expenses.

Proposition C 40% Discretionary Sales Tax Funds

Proposition C is a 1990 voter approved one-half cent Los Angeles County sales tax ordinance. The funds are allocated to the regional Transit Operators through the following LA Metro Board adopted programs: 1) Municipal Operator Service Improvement Program (MOSIP); 2) Bus System Improvement Plan Overcrowding Relief on Lines 480/481 and 707; 3) Transit Service Expansion on Line 690; 4) Base Restructuring on Lines 497/498 and local Saturday service on various lines; and, 5) Prop 1B Bridge funding eligible for public transportation modernization improvements, service enhancements, and security expenditures. The Prop C 40% funds are eligible for operations and transit capital.

Proposition C 5% Transit Security

These funds are specifically intended to improve transit security. They are distributed to county transit operators based on total unlinked passenger trips.



Public Transportation Modernization Improvement and Service Enhancement Account (PTMISEA)

PTMISEA (also known as Prop. 1B) is a ten-year statewide general obligation bond eligible for use on transit capital.

Federal Urban Area Formula Program (Section 5307)

These funds are allocated by the Federal Transit Administration to Los Angeles County transit operators based on a capital allocation formula consisting of total vehicle miles, number of vehicles, unlinked boardings, passenger revenue and base fare. They are used for capital procurements or preventive maintenance expenditures. These funds require a 20 percent local match.

Federal Bus and Bus Capital Program (Section 5339, formerly Section 5309)

These funds are allocated through the capital allocation procedure (CAP) adopted by the regional Bus Operations Subcommittee. They are used for capital improvements and require 20 percent local match.

Federal State of Good Repair Program Section 5337

State of Good Repair funds must be used either to maintain system infrastructure for buses or rail operating on exclusive transportation right-of-way or to maintain buses operating on lanes not fully reserved for public transportation. These funds are allocated through the CAP. They are capital funds used to maintain, replace and rehabilitate vehicles and transportation equipment. They require 20 percent local match.

Federal Congestion Mitigation and Air Quality (CMAQ)

These funds are programmed for cost-effective emission reduction activities and congestion mitigation projects that provide air quality benefits.

Auxiliary Revenue

Foothill Transit operates a park and ride shuttle service for the Rose Bowl and a Dial-a-Ride shuttle service for the City of Monrovia. These special services revenues are used for operating the special services.



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Foothill Transit FY 15-16 Business Plan and Budget

Budget Summary



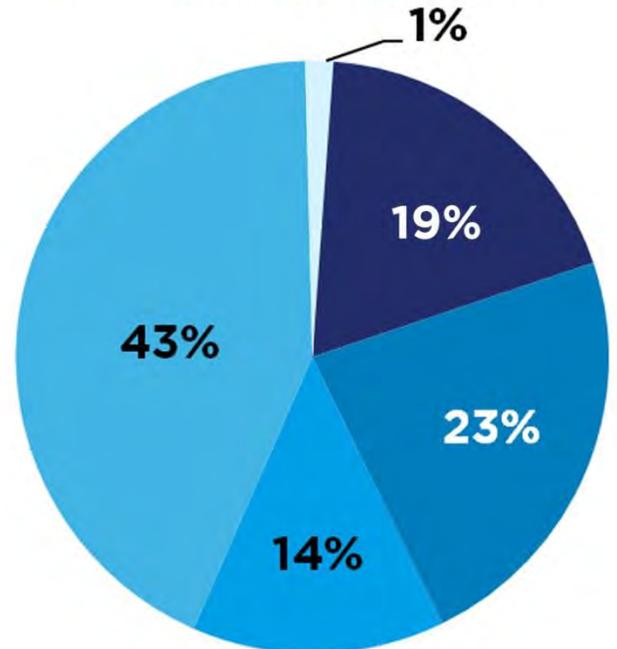
Foothill Transit Going Good Places

Funding Assumptions

- Operating revenues increase to match operating expenditures
- Maintain farebox revenues while increasing Class Pass ridership
- Continue to seek federal, state and local funding to help finance operations and capital projects

FY 15-16 Budgeted Revenues	FY 14-15 Budget	FY 15-16 Budget
Operating and Other Revenues		
Farebox	\$ 18,870,000	\$ 18,880,000
Operating Subsidies	57,666,790	59,621,970
Property Management Revenue	724,480	550,000
Special Service Revenue	1,075,000	1,075,000
Total Operating and Other Revenues	\$ 78,336,270	\$ 80,126,970
Capital Revenues		
Grants Reimbursements	\$ 29,466,276	\$ 25,589,110
Prior Year Programmed	19,339,733	31,413,452
Total Capital Revenues	\$ 48,806,009	\$ 57,002,562
Total Budgeted Revenues	\$ 127,142,279	\$ 137,129,532

FY15-16 Budget Revenues



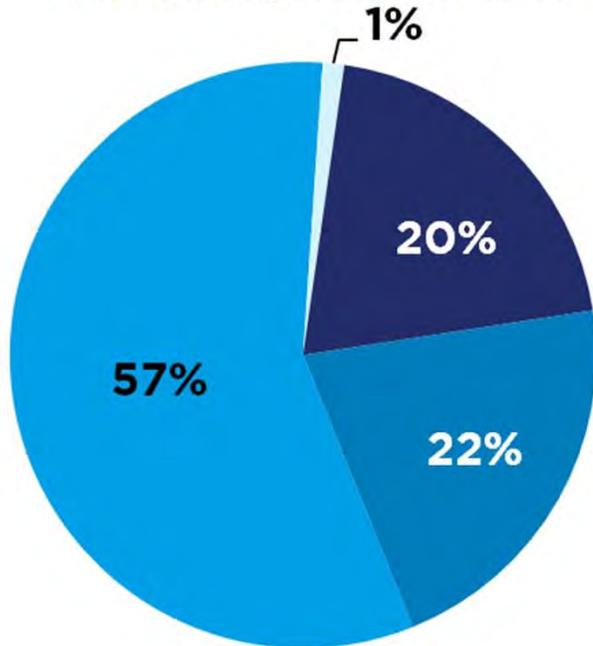
- Farebox - 14%
- Operating Subsidies - 43%
- Special Service/Property Management - 1%
- Grants Reimbursements - 19%
- Prior Year Programmed - 23%



Expenditures Assumptions

- Increase operating expenditures by two percent over prior year budget
- Increase revenue service hours by six percent
- Initiate fleet replacements for 20 CNG buses and 13 electric buses
- Complete heavy maintenance on 30 CNG buses
- Continue and begin work on five Park & Ride facilities
- Complete design of new CAD/AVL SMARTBus System

FY15-16 Budget Expenditures



- Transit Operating Expenses - 57%
- Non-Operating Expenses - 1%
- New Capital Programs - 20%
- Existing Capital Programs - 22%

	FY 15-16 Budgeted Expenditures	FY 14-15 Budget	FY 15-16 Budget
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Operating

Transit Operating Expenses		\$ 76,536,790	\$ 78,501,970
Non-Operating Expenses		1,799,480	1,625,000
Total Operations		\$ 78,336,270	\$80,126,970

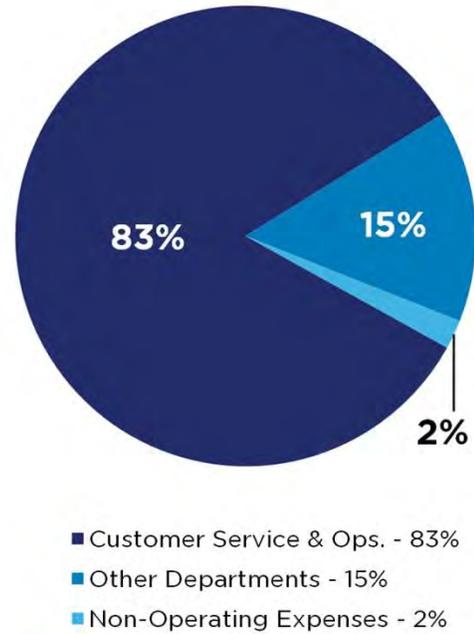
Capital

New Capital Programs		\$ 20,407,161	\$ 27,801,800
Existing Capital Programs		28,398,848	29,200,762
Total Capital Revenues		\$ 48,806,009	\$ 57,002,562
Total Budgeted Expenditures		\$ 127,142,279	\$137,129,532

Summary by Department	FY 14-15 Budget	FY 15-16 Budget
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Operating Expenses		
Customer Service and Operations	\$ 65,056,650	\$ 66,406,690
Maintenance and Vehicle Technology	679,900	770,070
Marketing and Communications	1,644,400	1,910,890
Information Technology	2,106,850	2,268,460
Administration	2,839,200	3,183,950
Procurement	812,300	833,400
Finance	1,039,300	1,120,100
Planning	1,759,700	1,125,750
Facilities	598,490	882,660
Total Operating Expenses	\$ 76,536,790	\$ 78,501,970
Non-Operating Expenses		
Property Management	\$ 724,480	\$ 550,000
Special Services	325,000	325,000
Dial-A-Ride	750,000	750,000
Total Non-Operating Expense	\$ 1,799,480	\$1,625,000
Total Operations	\$ 78,336,270	\$80,126,970

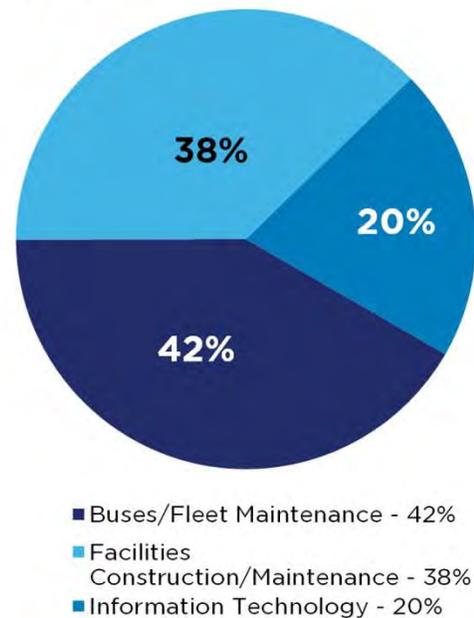
FY15-16 Operating Expenses



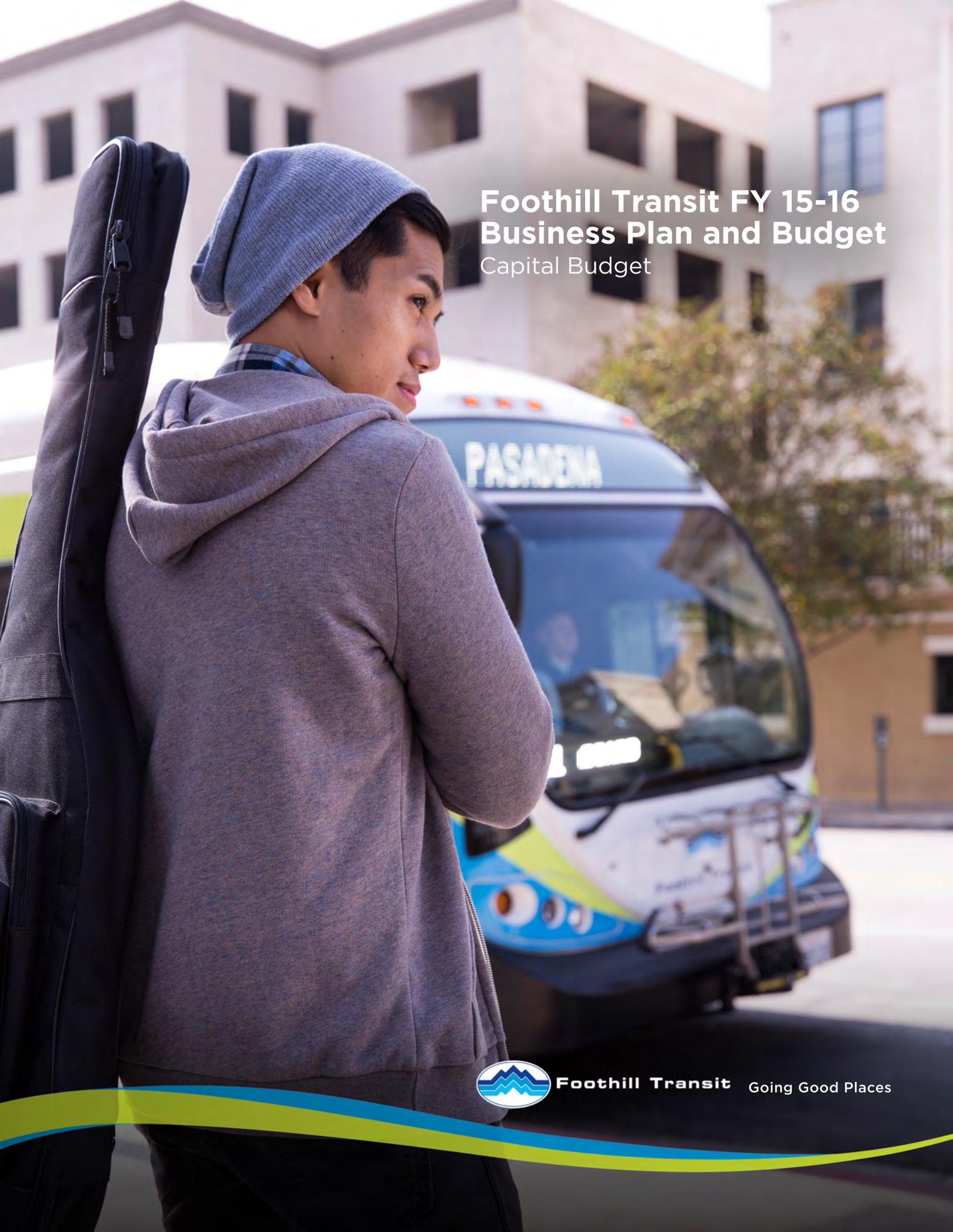
Summary by Category	FY 14-15 Budget	FY 15-16 Budget
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New Capital Programs		
Buses/Fleet Maintenance	\$ 18,700,000	\$ 10,453,000
Facilities Construction/Maintenance	800,000	12,224,300
Information Technology	907,161	5,124,500
Total New Capital Programs	\$ 20,407,161	\$ 27,801,800
Existing Capital Programs		
Buses/Fleet Maintenance	\$ 20,900,000	\$ 13,888,506
Facilities Construction/Maintenance	6,010,569	9,206,057
Information Technology	948,738	6,106,199
Safety and Security	539,541	-
Total Existing Capital Programs	\$ 28,398,848	\$ 29,200,762
Total Capital	\$ 48,806,009	\$ 57,002,562

FY15-16 New/Existing Capital Programs



Foothill Transit FY 15-16 Business Plan and Budget Capital Budget



Foothill Transit Going Good Places



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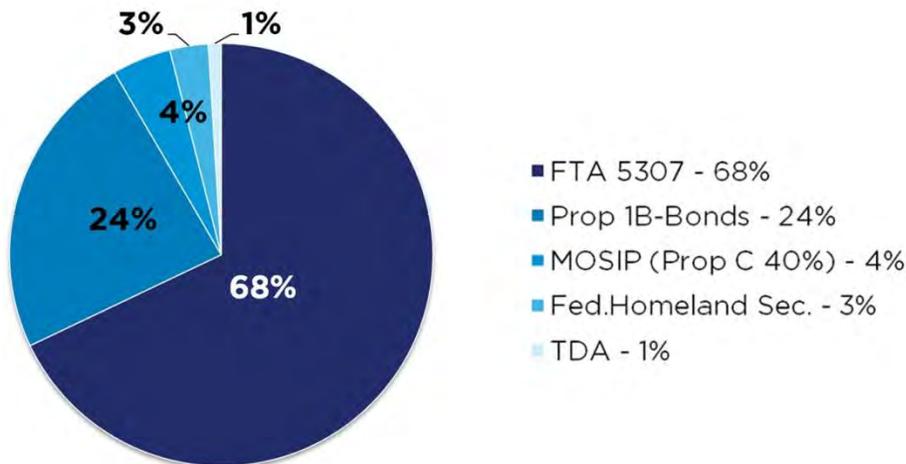


Completed Capital Projects

The following projects will be completed in FY 14-15.

	Life of Project Budget
Buses/Fleet Maintenance:	
30 Fleet Replacement Buses - Option #1	\$ 18,393,137
30 Fleet Replacement Buses - Option #2	18,200,000
Electric Buses - FY 14	2,002,403
Fleet Heavy Maintenance - FY 13	147,119
Facilities Construction/Maintenance:	
Puente Hills Transit Store Remodel	500,000
BSEP: Bus Stop Sign Replacement Project	300,000
Information Technology:	
Data Center Upgrade/Replacement	733,965
IT Infrastructure - FY 13	250,000
SBS Operating System Upgrade	100,000
Website Redesign	100,000
IT Infrastructure - FY 14	85,412
Board Room Audio Upgrade	50,000
Traffic Signal Priority - FY 15	30,000
Video Production Equipment	20,000
Safety and Security:	
Facility Security Upgrades/Hardening	2,556,530
Security Patrol Vehicles and Equipment	250,000
Total	\$ 43,718,566

Completed Capital Projects by Funding Source



Capital Programs

The currently proposed Capital Program of \$213.7M includes \$118.5M of newly proposed projects. Each project includes the life-of-project budget, current year forecasted expenditure, and the balance of expenditures for future years.

Capital Program	Life of Project	Expenditures Through FY 14-15	FY 15-16 Budget	FY 17+
Buses/Fleet Maintenance:				
*NEW 40 42' CNG Buses	\$ 27,643,700	-	-	\$ 27,643,700
*NEW 35 CNG Buses	25,000,000	-	-	25,000,000
NEW Electric Buses - FY 15-16	13,000,000	-	6,500,000	6,500,000
NEW Bus Heavy Maintenance Project - 137 Buses	14,385,000	-	3,150,000	11,235,000
NEW Non-Revenue Fleet Replacement	832,000	-	143,000	689,000
NEW Electric Bus Charging Station	800,000	-	200,000	600,000
NEW Farebox Equipment for Fleet Expansion	460,000	-	460,000	-
20 Fleet Replacement Buses - Option #3	15,000,000	-	12,200,000	2,800,000
Fleet Heavy Maintenance - FY 13-14	1,795,300	600,000	600,000	595,300
Electric Bus Charger	500,000	150,000	350,000	-
Fare System Equipment - Phase I	400,000	111,494	288,506	-
Replacement Facility Trucks	250,000	-	250,000	-
Fare System Equipment - Phase II	200,000	-	200,000	-
Facilities Construction/Maintenance:				
NEW Covina Park & Ride	15,079,000	-	10,300,000	4,779,000
NEW Mt. SAC Transit Store and Transit Center	9,750,000	-	1,462,500	8,287,500
*NEW Administrative Building 2 nd Floor Remodel	796,000	-	-	796,000
NEW Pomona Floor Coating & Equipment	333,500	-	333,500	-
NEW Arcadia Roof Replacement	68,300	-	68,300	-
NEW FY 15-16 Office Furniture and Equipment	60,000	-	60,000	-
West Covina Mall Park & Ride	26,038,310	22,000	250,000	25,766,310
City of Industry Park & Ride - Construction	14,904,300	12,717,964	500,000	1,686,336
Azusa Park & Ride	9,490,400	5,464,129	4,026,271	-
Transit Center - West Covina	5,000,000	350,000	600,000	4,050,000
Hydraulic Lift Replacement	2,600,000	500,000	2,100,000	-

*Projects are included in the Business Plan for board approval of life of project budget. Planning will begin in FY 2015-2016 with expenditures beginning in FY 2016-2017.



Capital Program	Life of Project	Expenditures Through FY 14-15	FY 15-16 Budget	FY 17+
Facilities				
Construction/Maintenance:				
Administration Office Maintenance and Upgrades	\$ 1,000,000	\$ 934,546	\$ 65,454	-
Facility Rehab/Repair/Maintenance	1,000,000	150,000	850,000	-
Transit Store Security System	663,460	-	\$ 663,460	-
Facility Repairs and Improvements FY 14-15	400,000	379,266	20,734	-
Facility Maintenance & Upgrades	250,000	202,566	47,434	-
Office Furniture/Equipment	155,355	102,651	52,704	-
Office Furniture/Equipment	60,000	30,000	30,000	-
Information Technology:				
NEW CAD/AVL Security Enhancement	10,000,000	200,000	5,000,000	4,800,000
NEW Arcadia and Pomona Yard Phone Replacement	200,000	-	50,000	150,000
NEW Infrastructure Upgrade	100,000	-	50,000	50,000
NEW Employee TAP ID Cards	24,500	-	24,500	-
CAD/AVL Replacement	10,300,000	200,000	5,000,000	5,100,000
Traffic Signal Priority	1,500,000	1,395,204	104,796	-
Bus Stop Enhancement Program (BSEP) - 2012	1,000,000	536,545	300,000	163,455
Executive Information System	600,000	317,286	40,000	242,714
Bus Stop Customer Information	600,000	268,587	100,000	231,413
Financial Software	300,000	268,581	31,419	-
Document Imaging Equipment/Software	300,000	214,069	10,000	75,931
Phone System Replacement	250,000	227,483	22,517	-
Project Management Software	200,000	-	200,000	-
Board Room Video System Upgrade	150,000	-	150,000	-
Building WiFi Replacement	150,000	58,790	45,605	45,605
Microsoft Office Upgrade	80,000	-	80,000	-
Printer/Copier Replacement	75,000	31,275	21,862	21,863
Totals	\$ 213,744,125	\$ 25,432,436	\$ 57,002,562	\$ 131,309,127



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Foothill Transit FY 15-16 Business Plan and Budget

Operating Budget



Foothill Transit Going Good Places

Department Budgets and Summaries

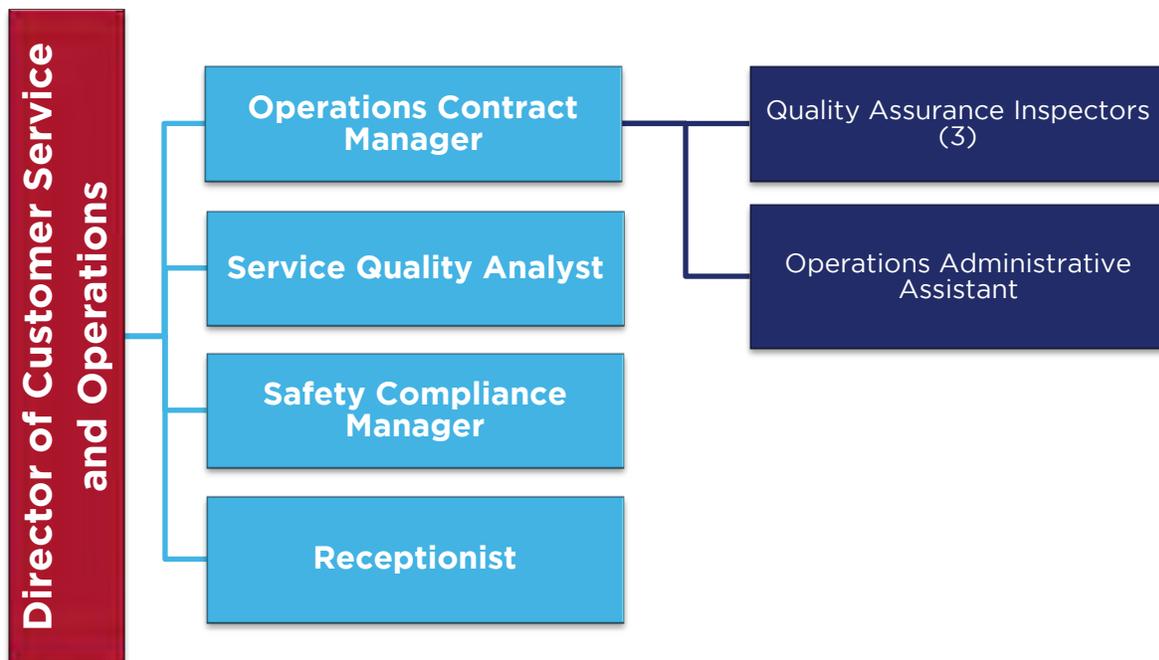
Foothill Transit's operating budget for FY 2015-2016 is presented in this section. A brief description of each department has been provided. A list of each department's specific initiatives for FY 2015-2016 is presented and the operating budget for each department is shown. The department budgets are presented in the following order:

	FY 14-15 Budget	Actual Through Dec. 2015	FY 14-15 Estimate	FY 15-16 Budget
Transit Operating Expenses:				
Customer Service and Operations	\$ 65,056,650	\$ 30,707,706	\$ 61,603,412	\$ 66,406,690
Maintenance and Vehicle Technology	679,900	299,232	661,856	770,070
Marketing and Communications	1,644,400	626,191	1,568,790	1,910,890
Information Technology	2,106,850	775,933	2,044,187	2,268,460
Administration	2,839,200	1,334,299	2,802,433	3,183,950
Procurement	812,300	329,158	802,070	833,400
Finance	1,039,300	465,216	1,012,417	1,120,100
Planning	1,759,700	592,114	1,444,114	1,125,750
Facilities	598,490	304,328	730,250	882,660
Total Transit Operating Expense	\$ 76,536,790	\$ 35,434,177	\$ 72,669,529	\$ 78,501,970
Non-Operating Expenses:				
Property Management	\$ 724,480	\$ 300,000	\$ 600,000	\$ 550,000
Special Service	325,000	159,790	320,000	325,000
Dial-A-Ride	750,000	344,328	688,700	750,000
Total Non-Operating Expense	\$ 1,799,480	\$ 804,118	\$ 1,608,700	\$ 1,625,000
Total Expenses:	\$ 78,336,270	\$ 36,238,295	\$ 74,278,229	\$ 80,126,970

Customer Service and Operations

The Customer Service and Operations department was established in FY 2012-2013 to more effectively focus on key components of the agency's mission. This department is responsible for ensuring the safe and efficient daily operation of Foothill Transit service, focusing specifically on applied enforcement of agency standards for operating performance.

The department also works closely with the five Foothill Transit Stores to improve the customer service experience, from when a customer calls for information about their proposed trip, to the actual completion of their bus ride, and through the customer feedback process. The safety of our customers, contractors and staff is a primary focus of the Customer Service and Operations department and the team works directly with local, state and national safety organizations in this effort.



FY 2014-2015 ACCOMPLISHMENTS

- Completed transition of Arcadia Operations and Maintenance Contract
- Procured Customer Service Representative Audit Service Contract
- Implemented Customer Service Representative Audits
- Implemented Front Line Employee Recognition Program
- Completed Headsign Standardization Project
- Refined TransTrack reporting system
- Incorporated new monitoring and tracking system reports into KPI and Customer Service Initiatives
- Re-procured Coach Operator Audit Service Contract
- Updated the TSA Baseline Assessment and Security Enhancement (BASE) Review of security systems

- Completed inaugural Local Customer Service Call Center Challenge competition
- Prepared documentation for Federal Transit Administration Triennial Review
- Completed Federal Transit Administration Enhanced ADA Review
- Participated in Regional Rodeo Committee
- Procured consultant firm for SMART*Bus* Replacement Project
- Participated in SMART*Bus* Replacement Project Procurement
- Updated the Quality Assurance Inspector Uniform
- Intensified Quality Assurance Team enforcement of contract compliance
- Provided additional training on customer comment handling process
- Incorporated social media comments into customer comments
- Provided premium Rose Bowl special shuttle services
- Provided LA Marathon special shuttle services
- Participated in new bus delivery acceptance process

FY 2015-2016 INITIATIVES

- Complete installation, Testing and System Acceptance Testing on new SMART*Bus* System
- Complete Quality Assurance Dispatch Education Training
- Reinstigate Foothill Transit bus rodeo
- Continue refinement of TransTrack reporting system
- Update Operations Contract Compliance matrix
- Implement Quality Assurance Program for Customer Comment Process
- Ensure high level of oversight for increased service levels
- Finalize operations plan for Azusa Park & Ride
- Update the TSA Baseline Assessment and Security Enhancement (BASE) review of security systems
- Continue Front Line Customer Service Recognition Program



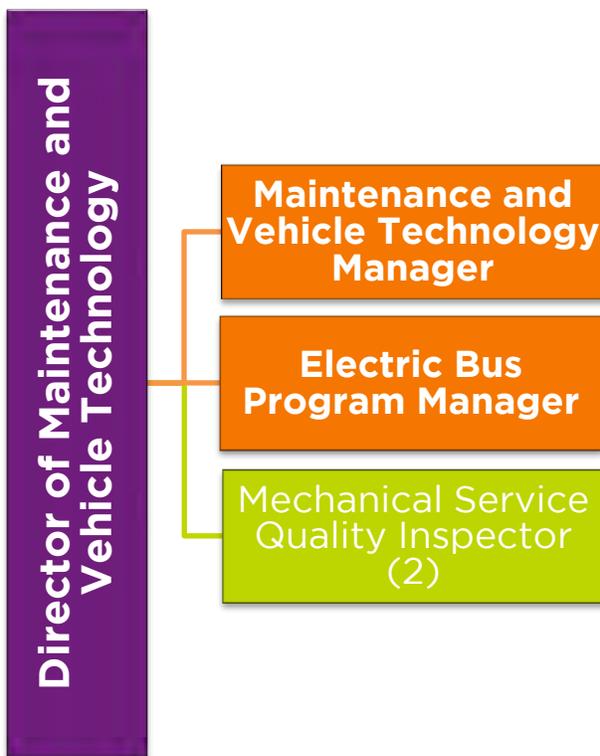
Account Number	Account Name	FY 13-14 Actual	FY 14-15 Budget	FY 14-15 Estimate	FY 15-16 Budget
5001	Purchased Transportation	\$ 47,199,412	\$ 56,111,700	\$ 52,962,830	\$ 56,803,970
5020	Fuel	5,885,509	6,000,000	5,783,124	6,000,000
5035	Electricity Fuel - Pomona	53,861	260,000	156,389	260,000
5100	Salaries, Wages and Benefits	2,561,738	908,000	902,911	994,200
5150	Contracted Services	-	1,471,900	1,471,908	1,526,070
5260	Professional/Technical	24,780	44,000	42,122	102,500
5411	Bus Roadeo	5,099	70,000	70,000	70,000
5430	Dues and Subscription	1,297	1,600	1,045	2,250
5550	Travel and Meeting	19,999	13,700	13,631	29,900
5560	Uniform/Clothing Supplies	11,870	4,800	2,690	300,000
5710	Transit Store Lease	97,234	95,600	95,572	200,000
5720	Other Contracted Service	60,356	50,750	19,998	48,800
5850	Office/General Supplies	4,053	6,400	3,000	3,000
5950	Repair and Maintenance Other Equipment	438	6,600	3,000	-
5991	Safety and Security	220,568	3,800	70,078	54,000
6100	Utilities	7,586	7,800	5,114	12,000
TOTAL		\$ 56,153,798	\$ 65,056,650	\$ 61,603,412	\$ 66,406,690

Budget Notes:

- Account 5001 Purchased Transportation (PT), includes all bus service and maintenance activities delivered from the Pomona and Arcadia Operating Facilities through service contractors.
- Account 5001 Purchased Transportation (PT), increased 7.25% over the FY 14-15 estimate due to service increases and agreed upon contract adjustments.
- Account 5100 Salaries, Wages and Benefits, includes funding for a Safety Compliance Manager. This position will provide a heightened level of focus on operations contractor and overall agency safety compliance.
- Account 5560 Uniform/Clothing Supplies, increased to purchase 100% replacement uniforms for all bus operators.
- Account 5710 Transit Store Lease, increased to include the West Covina Transit Store.
- Account 5991 Safety and Security, increased to improve on-bus security inspections and overall safety programs; increase includes agency-wide training funds.

Maintenance and Vehicle Technology

The Maintenance and Vehicle Technology (MVT) Department ensures daily operation of Foothill Transit's revenue and non-revenue vehicle fleet through the systematic enforcement of Foothill Transit standards for fleet maintenance and oversight of maintenance on fueling stations, including the electric bus charging stations. The MVT Department ensures ongoing local, state and federal regulatory compliance of the fleet and environmental compliance of the operations. In addition, the MVT department is responsible for the development and implementation of Foothill Transit's alternative fuels program including the specification, in-plant inspection, and acceptance of all new rolling stock and technologies to maximize efficiencies in both operations and maintenance.



FY 2014-2015 ACCOMPLISHMENTS

- Completed full-electrification of Line 291 with the Ecoliner
- Procured and introduced into service 30 42-foot low-floor CNG buses
- Implemented ISO14001 Environmental Sustainability Management System (ESMS) at the Pomona facility
- Developed and implemented Surveillance Equipment Audit
- Developed and implemented CAD/AVL equipment
- Completed successful turnover fleet audit
- Continued City of Monrovia Dial-A-Ride Equipment Audit
- Initiated new livery repainting on series 1700, 1800 and 1900 buses



FY 2015-2016 INITIATIVES

- Issue RFP to procure new replacement buses
- Inspect, accept and deploy two 40 ft. fast-charge electric buses
- Implement in-house monthly bus inspection
- Implement bus heavy maintenance of 30 60-foot articulated buses
- Acquire ISO14001 Certification of Pomona Operations and Maintenance facility's ESMS program
- Complete new livery repainting of series 1700, 1800 and 1900 buses
- Implement an agency-wide Transit Asset Management System

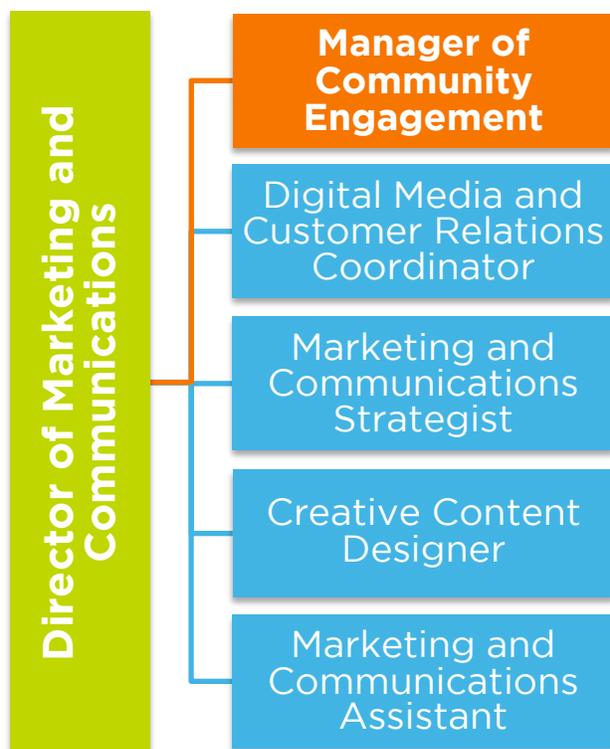
Account Number	Account Name	FY 13-14 Actual	FY 14-15 Budget	FY 14-15 Estimate	FY 15-16 Budget
5040	Gas and Lubricants	\$ 26,325	\$ 35,000	\$ 14,386	\$ 13,000
5100	Salaries, Wages and Benefits	391,625	462,900	462,900	571,800
5230	Consulting	-	9,000	9,000	9,000
5260	Professional/Technical	42,898	124,500	124,500	120,070
5430	Dues and Subscription	30	500	1,570	200
5540	Tires	-	5,000	5,000	5,000
5550	Travel and Meeting	17,108	18,000	18,000	26,000
5720	Other Contracted Service	12,394	1,000	2,500	2,000
5850	Office/General Supplies	16,295	5,000	5,000	5,000
5970	Repair and Maintenance Vehicles	23,641	19,000	19,000	18,000
TOTAL		\$ 530,317	\$ 679,900	\$ 661,856	\$ 770,070

Budget Notes:

- Account 5550 Travel and Meeting, is increased to accommodate travel for ISO 14001 Surveillance Audits.
- Account 5100 Salaries, Wages and Benefits, includes funding for an Electric Bus Program Manager. This position will be responsible for monitoring all aspects of the growing fleet of electric buses and equipment, and will manage all contacts with regulatory agencies.

Marketing and Communications

The Marketing and Communications team supports, brands, and promotes Foothill Transit service and communicates relevant information to existing and potential customers. This is accomplished through targeted and strategic advertising, community engagement, media exposure, special events, on-board communications, the Bus Book, social media, and foothilltransit.org. The primary strategic goal in all campaigns and projects is to heighten public awareness of Foothill Transit and increase ridership.



FY 2014-2015 ACCOMPLISHMENTS

- Launched NEXTRIP real-time customer information system to customers
- Incorporated new real-time customer information system into marketing and communications programs
- Continued marketing initiatives as part of the Class Pass program
- Launched Foothill Transit's new mobile-friendly website
- Launched new Foothill Transit blog
- Expanded and maintained ridership initiatives such as Silver2Silver, College Class Pass program and introduced new initiatives for Commuter Express service
- Developed destination type marketing initiatives highlighting community connections and events
- Leveraged unique opportunities to increase stakeholder and community understanding and support



FY 2015-2016 INITIATIVES

- Re-launch Mt. SAC and University of La Verne Class Pass campaigns and prepare for additional campus acceptance
- Coordinate public outreach for new service program and fare restructuring
- Launch New Resident campaign for the San Gabriel and Pomona valleys
- Update Foothill Transit facility artwork and initiate new student/local artist program
- Organize grand opening event for the new Azusa Park & Ride
- Conduct new research for customer satisfaction and service quality
- Centralize and expand online communications through data analysis
- Expand and maintain ridership initiatives such as Silver2Silver, College Class Pass program and Commuter Express service
- Coordinate Gold Line integration customer information outreach

Account Number	Account Name	FY 13-14 Actual	FY 14-15 Budget	FY 14-15 Estimate	FY 15-16 Budget
5100	Salaries, Wages and Benefits	\$ 426,493	\$ 462,800	\$ 462,800	\$ 624,900
5230	Consulting	442,379	387,900	380,069	404,190
5260	Professional and Technical	60,080	90,500	66,511	106,700
5300	Advertising and Promotion	436,703	525,000	492,918	520,000
5330	Community Sponsorship	58,695	60,000	64,083	60,000
5380	Special Events	165,340	23,800	40,591	25,000
5411	Team Member Appreciation	2,198	10,000	1,651	10,000
5430	Dues and Subscription	14,573	14,000	5,990	14,000
5550	Travel and Meeting	14,336	20,800	24,768	23,500
5850	Office/General Supplies	7,899	7,600	3,764	7,600
6280	Printing	24,749	37,000	21,298	110,000
6290	Reprints of Brochures	-	5,000	4,345	5,000
TOTAL		\$1,653,445	\$1,644,400	\$1,568,790	\$ 1,910,890

Budget Notes:

- Account 6280 Printing, is increased for the Student Public Art Program public information campaign.
- Account 5100 Salaries, Wages and Benefits, includes funding for a Creative Content Designer. This position will assist in the production of engaging graphic designs and copywriting for Foothill Transit collateral material.

Information Technology

The Information Technology (IT) Department is responsible for management, coordination, and implementation of information technology to ensure timely and cost-effective delivery of services to the public. The department provides data and communication solutions to Foothill's administrative staff, the Transit Stores, and the Operations and Maintenance contractors to achieve Foothill Transit's goals and objectives.



FY 2014-2015 ACCOMPLISHMENTS

- Implemented a virtual disaster recovery plan for our data infrastructure to comply with insurance standards
- Upgraded wireless infrastructure to attain improved performance
- Updated Microsoft Office to the latest version - Office 2013
- Upgraded Executive Boardroom audio and video systems
- Configured our new microwave communications dishes to serve as the primary conduit for data transmission to both contractor yards. Move existing MPLS connection as a redundant data connection to failover in-case of primary connection failure



FY 2015-2016 INITIATIVES

- Replace the CAD/AVL Computer Aided Dispatch/Automated Vehicle Location hardware and software system
- Replace the obsolete radios on our fleet with newer technologies and equipment
- Replace the rear projector in the boardroom to a new display setup using cost effective HD screens to improve clarity and brightness to viewing audience
- Replace obsolete and dated firewall, routers and switches at our remote locations to bring network back to standards. Locations are Operations yards, and remote towers
- Replace Office 2010 with newer Office 365 or Office 2014 version across all sites
- Replace all people counter hardware and backend servers to improve accuracy of our customer counts for KPI's
- Replace phone system for operating facilities
- Upgrade video storage for surveillance systems at operating facilities to increase retention time
- Add media servers to transit stores for real time passenger information display

Account Number	Account Name	FY 13-14 Actual	FY 14-15 Budget	FY 14-15 Estimate	FY 15-16 Budget
5100	Salaries, Wages and Benefits	\$ 419,528	\$ 457,600	\$ 457,600	\$ 492,500
5421	Copier	20,320	21,800	6,696	21,750
5430	Dues and Subscription	160	600	579	600
5550	Travel and Meeting	18,903	17,000	14,496	17,000
5720	Other Contracted Service	636,741	1,006,350	995,954	1,126,660
5850	Office/General Supplies	2,739	6,000	6,000	6,000
5950	Repair and Maintenance				
	Other Equipment	7,884	9,000	7,750	10,500
6130	Telephone/Data	420,332	588,500	555,112	593,450
TOTAL		\$ 1,526,608	\$ 2,106,850	\$ 2,044,187	\$ 2,268,460

Budget Notes:

- Account 5720 Other Contracted Services, increased for Cisco, Avonet and other software licenses.

Administration

The Administration Department is responsible for providing management direction to all departments within the organization while executing the strategies and policies of the Executive Board. In addition, the Administration Department coordinates all legislative and intergovernmental affairs for Foothill Transit. The Administration Department also provides office support including the monitoring of office supplies, and coordination of the organization's central filing system. This year, the Director of Customer Relations position was re-crafted to Director of Human Resources and Risk Management to sharpen our focus on changes related to healthcare and insurance, and ensure compliance with new requirements of the Affordable Care Act.



FY 2014-2015 ACCOMPLISHMENTS

- Worked with Mt. San Antonio College and the University of La Verne to successfully continue Foothill Transit's Class Pass Programs beyond the pilot phase
- Advocated for federal funding for Foothill Transit capital projects
- Advocated for passage of a new surface transportation funding authorization bill
- Strengthened industry involvement and enhanced Foothill Transit's visibility and influence with the American Public Transportation Association, California Transit Association, Southern California Regional Transit Training Consortium (SCR TTC) and Access Services

- Strengthened industry involvement in Conference of Minority Transportation Officials (COMTO) and Women’s Transportation Seminar (WTS)

FY 2015-2016 INITIATIVES

- Support the Executive Board and Governing Board
- Expand Foothill Transit’s Class Pass Program to include additional service area colleges and universities
- Ensure progress toward completion of San Gabriel Valley Park & Ride projects
- Implement the Foothill Transit “Origins and Destinations” program
- Maintain effective Executive Board and Governing Board communications
- Maintain industry involvement with American Public Transportation Association, California Transit Association, SCRRTC, and Access Services
- Advocate for Foothill Transit’s interests in the upcoming Federal Funding Authorization legislation
- Maintain industry involvement in COMTO and WTS

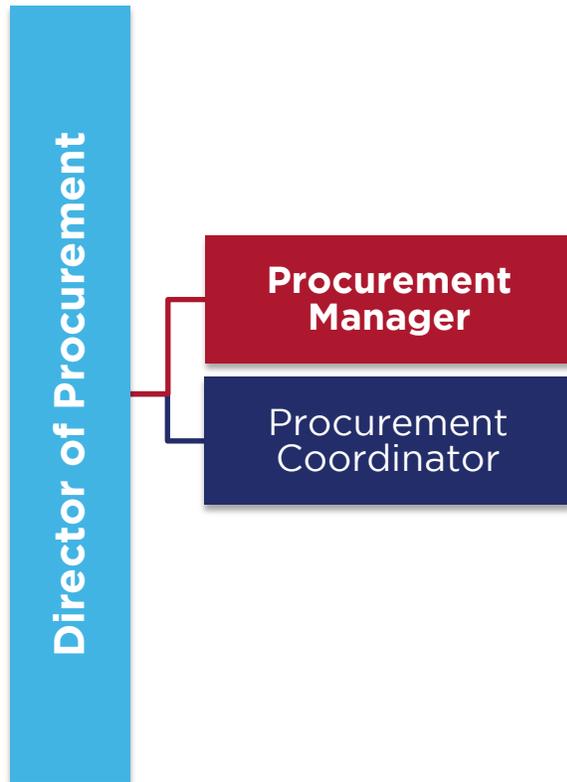
Account Number	Account Name	FY 13-14 Actual	FY 14-15 Budget	FY 14-15 Estimate	FY 15-16 Budget
5100	Salaries, Wages and Benefits	\$ 1,282,720	\$ 1,473,400	\$ 1,473,400	\$ 1,530,400
5230	Consulting	38,488	55,000	36,200	130,000
5250	Legal Fees	205,403	310,000	337,291	410,000
5265	Public Affairs	177,470	173,000	173,000	199,000
5412	Board Stipend	26,444	45,000	45,000	46,000
5430	Dues and Subscription	65,440	75,300	75,300	69,800
5441	Postage/Express Mail	19,987	85,400	50,000	50,000
5500	Mail Equipment Lease	5,411	8,400	8,400	9,000
5545	Training and Development	-	200,000	182,544	260,000
5550	Travel and Meeting	150,896	200,000	200,000	210,000
5600	Casualty and Liability Insurance	135,953	159,000	183,322	211,100
5720	Other Contracted Service	1,076	1,700	1,700	3,650
5850	Office/General Supplies	40,312	53,000	36,276	55,000
TOTAL		\$ 2,149,599	\$ 2,839,200	\$ 2,802,433	\$ 3,183,950

Budget Notes:

- Account 5230 Consulting, increased to conduct customer service training and other facilitation services.
- Account 5250 Legal Fees, increased to provide procurement support for CAD/AVL and rolling stock procurements.
- Account 5545 Training and Development, increased to accommodate tuition reimbursement.
- Account 5600 Casualty and Liability Insurance, increased to cover new Park & Ride lots.

Procurement

The Procurement Department is responsible for ensuring timely acquisition of goods and services to support Foothill Transit's mission. The Procurement Department also provides support for Foothill Transit's Disadvantaged Business Enterprise program.



FY 2014-2015 ACCOMPLISHMENTS

- Procured services to support capital activities occurring at Foothill Transit maintenance and operations facilities
- Managed necessary procurements for the Azusa Park and Ride project
- Managed procurement to replace CAD/AVL System
- Procured 12 electric coaches and 30 additional CNG coaches
- Managed procurement for new operations contractor at Arcadia Operating Facility

FY 2015-2016 INITIATIVES

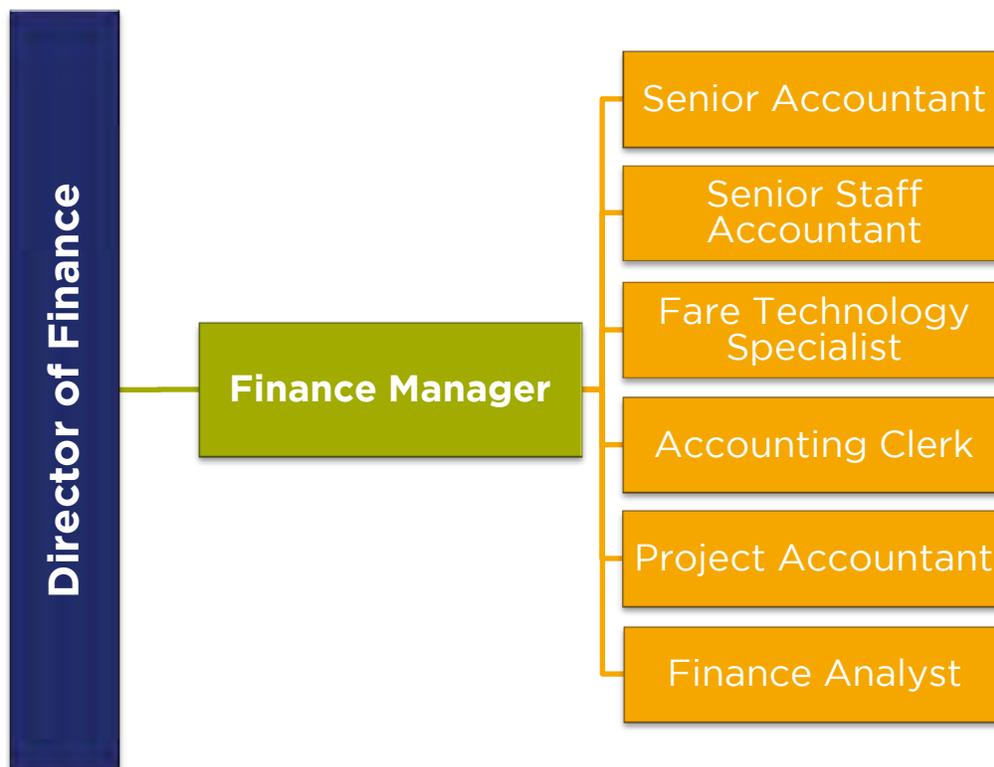
- Ensure successful and timely procurement of goods and services to support Foothill Transit's mission
- Ensure Foothill Transit's Procurement Manual remains consistent with federal and state procurement guidelines
- Implement a centralized electronic database for procurement documents
- Implement an improved contract management tracking system
- Manage the procurement process for new electric and CNG buses



Account Number	Account Name	FY 13-14 Actual	FY 14-15 Budget	FY 14-15 Estimate	FY 15-16 Budget
5100	Salaries, Wages and Benefits	\$ 248,523	\$ 327,900	\$ 327,900	\$ 345,900
5230	Consulting	-	10,000	10,000	20,000
5250	Legal Fees	494,580	390,000	390,000	390,000
5260	Professional/Technical	9,974	12,000	12,000	12,000
5300	Advertising and Promotion	27,880	30,000	30,000	30,000
5430	Dues and Subscription	1,065	2,400	1,200	2,500
5550	Travel and Meeting	24,026	40,000	30,970	33,000
TOTAL		\$ 806,048	\$ 812,300	\$ 802,070	\$ 833,400

Finance

The Finance Department provides support services including accounting, payroll, financial planning, grant administration, budget development, account receivable billing and collections, and financial reporting for the organization. The department coordinates inventory of fixed assets and is responsible for adhering to local, state and federal requirements in the administration of grant funds. It also administers the required annual financial and compliance audits, oversees the investment portfolio, manages the retirement program, and monitors cash flow. The department also handles the fare revenue collection and maintenance of related equipment.



FY 2014-2015 ACCOMPLISHMENTS

- Prepared ten-year financial forecast
- Successfully completed Federal Transit Administration Triennial Review and mitigated federal findings
- Completed financial audits resulting in no material findings
- Conducted a five-year capital improvement program call-for-projects
- Prepared annual operating and capital budgets; included annual cash flow for capital projects
- Maintained fareboxes and reprogrammed new fare schedules to ensure accurate fare collections
- Received National Government Finance Officers Association award for excellence in financial reporting



- Represented Foothill Transit on WTS International Board of Directors and Transportation Finance Learning Exchange (TFLEX) Board of Directors
- Hosted TFLEX spring conference
- Administered employee retirement fund and achieved 100 percent participation

FY 2015-2016 INITIATIVES

- Update ten-year financial plan
- Complete the annual National Transit Database (NTD), Transportation Performance Measure (TPM), State Controller’s and Comprehensive Annual Financial Reports (CAFR)
- Implement employee time-keeping portal and automate payroll system
- Improve investment portfolio
- Increase grant fund receipts for electric buses and technology

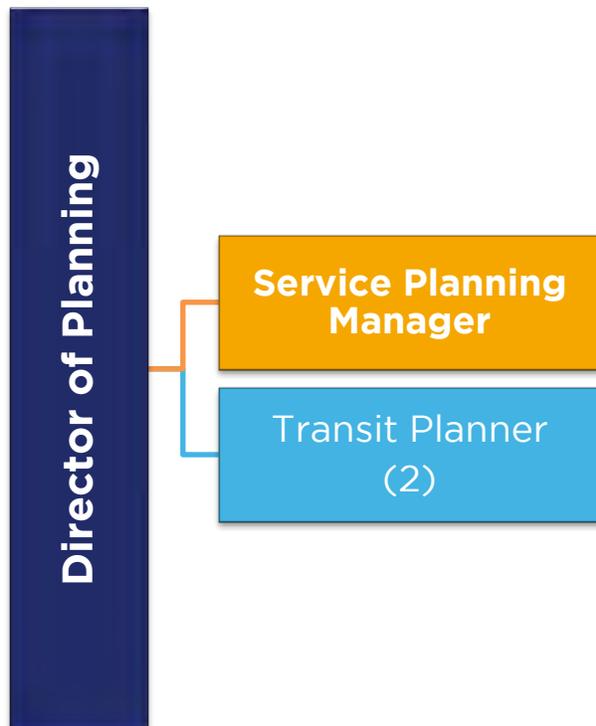
Account Number	Account Name	FY 13-14 Actual	FY 14-15 Budget	FY 14-15 Estimate	FY 15-16 Budget
5100	Salaries, Wages and Benefits	\$ 591,269	\$ 864,400	\$ 844,401	\$ 919,700
5210	Audit Fees	49,450	72,000	72,000	45,000
5230	Consulting	6,816	6,900	3,200	35,900
5430	Dues and Subscription	1,225	1,700	1,565	2,050
5550	Travel and Meeting	17,775	39,500	36,451	45,700
5720	Other Contracted Service	-	-	-	17,000
5741	Fare Collection Equipment/Maintenance	-	13,600	13,600	13,550
5850	Office/General Supplies	-	1,200	1,200	1,200
6210	Pass Sales Commission	-	20,000	20,000	20,000
6260	Fare Media	-	20,000	20,000	20,000
TOTAL		\$ 666,535	\$ 1,039,300	\$ 1,012,417	\$ 1,120,100

Budget Notes:

- Account 5100 Salaries, Wages and Benefits, includes a new position, Finance Analyst (FA). This position will be responsible for grants research and management, and budget analysis.
- Account 5230 Consulting, increased to provide financial analysis consulting for complex procurements and investment guidance.
- Account 5720 Other Contracted Services, reflects a realignment of payroll processing fees and increase for automated timekeeping.

Planning

The Planning Department is responsible for route planning, coordination with member cities and neighboring transit systems in the design and construction of transit related projects. The department works closely with cities to make sure bus stop locations are safe and ADA compliant. The department also projects service levels and budgets and monitors actual costs related to Foothill Transit's two operating contracts.



FY 2014-2015 ACCOMPLISHMENTS

- Maintained staff participation in APTA and CTA activities and events
- Implemented Line 495 as a permanent line
- Completed the Comprehensive Operational Analysis (COA)
- Released NEXTRIP real-time customer information to the public
- Implemented cellular based GPS on the buses—tied into the rollout of NEXTRIP

FY 2015-2016 INITIATIVES

- Initiate the public outreach process of the Comprehensive Operational Analysis (COA)
- Begin phase-one of the implementation of the approved service changes recommended by the COA
- Begin installation of equipment along the Foothill corridor for the bus signal priority project



- Analyze and make recommendations of the existing Foothill Transit fare structure and fare policy
- Implement service to interface with the Metro Gold Line extension
- Research and implement a pilot express line from the newly constructed Azusa Park & Ride
- Improve schedule adherence by making necessary adjustments to route run times

Account Number	Account Name	FY 13-14 Actual	FY 14-15 Budget	FY 14-15 Estimate	FY 15-16 Budget
5100	Salaries, Wages and Benefits	\$ 416,873	\$ 446,900	\$ 426,622	\$ 458,100
5230	Consulting	11,202	60,000	27,000	60,000
5260	Professional/Technical	316,878	860,000	850,436	260,000
5430	Dues and Subscription	805	1,200	2,012	2,250
5530	System Map	-	50,000	-	50,000
5550	Travel and Meeting	23,762	20,500	9,994	15,400
5720	Other Contracted Service	91,783	-	49,761	100,000
5850	Office/General Supplies	7,292	46,100	10,982	40,000
6200	Bus Book Printing	88,177	275,000	67,308	140,000
TOTAL		\$ 956,772	\$ 1,759,700	\$ 1,444,114	\$ 1,125,750

Budget Notes:

- Account 5260 Professional/Technical, decreased to reflect the completion of the COA.
- Account 5720 Other Contracted Services, funds NEXTBUS annual licensing.

Facilities

The Facilities Department is responsible for all of Foothill Transit's physical assets, including grounds, administrative offices, operations and maintenance facilities and parking structures. The department implements a comprehensive and strategic approach to developing, enhancing, and sustaining Foothill Transit's physical assets. In addition, the department plays a supporting role in the agency's bus operations through the installation and upkeep of Foothill Transit's bus stop signage program.



FY 2014-2015 ACCOMPLISHMENTS

- Completed the removal of above-ground diesel fuel tanks at Arcadia Operations and Maintenance Facility
- Completed the Puente Hills Transit Store expansion and remodel
- Commenced construction of the Azusa Intermodal Parking Facility
- Completed design of the Arcadia Operations & Maintenance Facility interior and exterior improvements
- Began production and installation of bus stop decals and signs
- Completed the administrative office building landscape and main entrance upgrades
- Began installation of the fire alarm system in the fuel island at the Pomona Operations and Maintenance Facility
- Completed the curb realignment at Pomona Transit Center for new 40 foot electric bus
- Completed the Pre-Action Fire Sprinkler Installation in the server room of the administrative building
- Began Phase 1 California Environmental Quality Act (CEQA) and National Environmental Policy Act (NEPA) environmental requirements for the Covina Park & Ride
- Achieved ISO14001 Certification for Pomona Operations and Maintenance Facility



FY 2015-2016 INITIATIVES

- Complete the installation of the Bus Stop Sign Replacement Project
- Complete construction of the Azusa Intermodal Parking Facility
- Complete the Arcadia Operations and Maintenance Facility interior and exterior improvements
- Complete installation of the fire alarm system in the fuel island at the Pomona Operations and Maintenance Facility
- Complete interior painting and upgrades at the Pomona Operations and Maintenance Facility
- Complete roof replacement at Arcadia Operations and Maintenance Facility
- Complete the rehabilitation of the in-ground lifts at the Pomona and Arcadia Maintenance Facilities
- Begin Phase 1 environmental review for the West Covina Transit Center and Park & Ride
- Complete the Fare Collection System upgrades at the Arcadia Operations and Maintenance Facility
- Implement the Environmental and Sustainability Management System (ESMS) Program at Pomona Operations and Maintenance Facility
- Develop a long-term mechanical equipment replacement plan for Arcadia and Pomona Operations and Maintenance Facilities

Account Number	Account Name	FY 13-14 Actual	FY 14-15 Budget	FY 14-15 Estimate	FY 15-16 Budget
5100	Salaries, Wages and Benefits	\$ 634,833	\$ 384,800	\$ 384,800	\$ 417,400
5151	Contracted Services - Facilities	-	408,500	408,500	420,790
5260	Professional and Technical	-	2,000	2,000	2,000
5420	Contract Maintenance	41,154	50,000	48,646	60,340
5430	Dues and Subscription	15,852	11,000	9,524	14,280
5471	Janitorial	55,828	-	36,753	40,800
5550	Travel and Meeting	19,710	22,600	15,095	15,000
5560	Uniforms and Clothing Supplies	4,905	-	171	-
5720	Other Contracted Service	61,966	134,300	117,300	144,600
5850	Office/General Supplies	454	1,000	712	1,300
5910	Tools and Materials	10,739	26,000	22,697	19,000
5950	Repair and Maintenance Other Equipment	17,256	16,700	16,600	24,700
5991	Safety and Security	9,614	13,630	13,030	13,670
6100	Utilities	229,978	252,440	254,420	258,780
TOTAL		\$ 1,102,288	\$ 1,322,970	\$ 1,330,250	\$ 1,432,660

Budget Notes:

- Account 5471 Janitorial, increased to fund the maintenance contract awarded in FY 2014-2015.
- Facilities department budget includes \$550,000 of expenses to maintain the non-transit operating portions of the administration building (property management).



May 13, 2015

To: Governing Board

Subject: **Proposed Fiscal Year 2015-2016 Service Enhancements and Request to Conduct Public Hearings**

Recommendation

In accordance with the Executive Board's recommendation, authorize the Executive Director to seek public input regarding the proposed service enhancements below.

Analysis

On October 26, 2012 the Executive Board authorized the Executive Director to enter into an agreement with Nelson\Nygaard Consulting Associates to complete a Comprehensive Operational Analysis (COA) for Foothill Transit. The goals of the project are to optimize current transit services, maximize underutilized resources, and expand the system in an efficient manner, where possible and necessary so that Foothill Transit can provide the most effective bus network for residents of the Pomona and San Gabriel Valleys.

The COA recommendations have been divided into phases, with each phase being dependent on the success of the previous phase. This approach allows us to minimize service impact while still being prepared for future challenges that may arise.

The initial phase of service enhancements is aimed at integrating service with the Gold Line extension, maintaining a minimum one hour frequency during the weekdays and weekends, and streamlining existing routes so they run more efficiently.

- **Gold Line** – The Gold Line Foothill Extension is scheduled to be completed in early spring of 2016. The proposal is that Lines 272, 280, 284, and 488 be modified to better service the rail extension. Since the full impact of this extension can't be predicted, future phases allow for growth of Foothill Transit service to respond to potential ridership growth on the Gold Line.
- **Service Frequency** – A second goal was to improve the frequency of service to some of Foothill Transit's busier routes as well as standardize the frequency on several routes that don't operate as frequently. This can be seen with increased frequency on Line 280 and the Silver Streak, already scheduled for summer of 2015 service change. In addition, a



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service increase to hourly frequency on Line 269 on weekends is proposed so it better aligns with existing services.

- **Improve Route Efficiency** – The customer surveys conducted through the COA indicated customers want faster and more efficient trips. The COA has made recommendations to make minor route changes to Lines 178, 185, 274, 285, and 493 to improve productivity and efficiency of the lines.
- **Line 486** – After receiving a number of requests for direct transit service from Pomona Transit Center to Cal Poly Pomona and Mt. San Antonio College, a potential extension on Line 486 has been identified to accommodate this request. The recent Stand Up 4 Transit event held at Cal Poly Pomona on April 9th indicates that this line extension has strong potential to grow as the success of Class Pass for other colleges continues to be favorable.

Lines 190/194 - Discussions are still underway for Foothill Transit to assume operation of Lines 190 and 194 which are currently operated by LA Metro. Should Metro take action to cancel service on these lines or to transfer the service to Foothill Transit, the required public outreach by Foothill Transit will be undertaken.

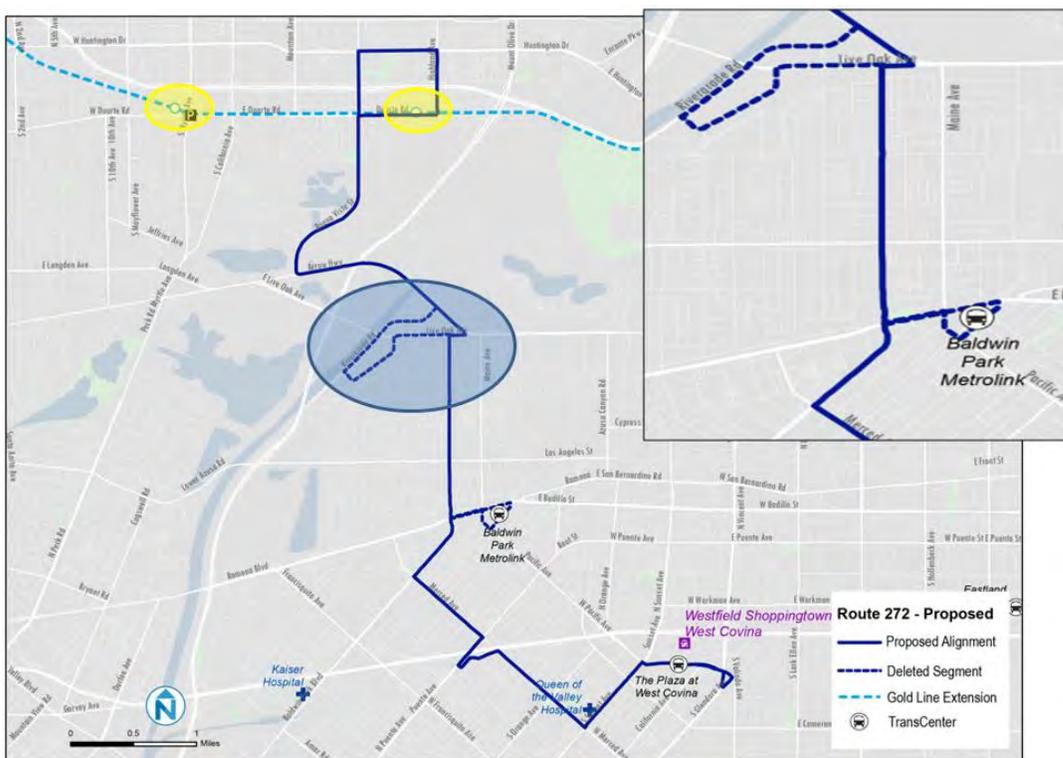
Line 270 – In addition to Lines 190 and 194, Metro has indicated that they may also cancel Line 270 which connects to a number of Foothill Transit lines and provides Monday through Saturday service between Monrovia and the Norwalk Green Line station, servicing the soon-to-open Gold Line station in Monrovia. Line 270 travels along Peck Road through the Foothill Transit member cities of Monrovia, Arcadia, Irwindale, El Monte and South El Monte before traveling through Whittier and Santa Fe Springs serving Rio Hondo College along its route to the Norwalk Green Line Station. The cancellation of this line would impact a number of residents in the Foothill Transit service area and as such, it is also proposed that Foothill Transit conduct public hearings related to our operation of that line should it be canceled by Metro.

The COA also covers several recommendations on future routing on connecting lines, in addition to restructuring existing lines to avoid duplication of service. Since these recommendations are dependent on Foothill Transit operating Lines 190 and 194, those suggested changes will be proposed at a later time.



Gold Line Service Enhancement Details

Line 272: The recommendation is to serve the Duarte Gold Line station and streamline the existing route by eliminating the Rivergrade/Commerce and Baldwin Park Metrolink Station loops, as the data indicates both segments generate low ridership. Removing the two loops will make the route more efficient and improve travel time between West Covina and the Duarte Gold Line Station. Line 178 will continue to service the Baldwin Park Metrolink Station. The proposed change will decrease the line’s annual cost by \$120,163.41.

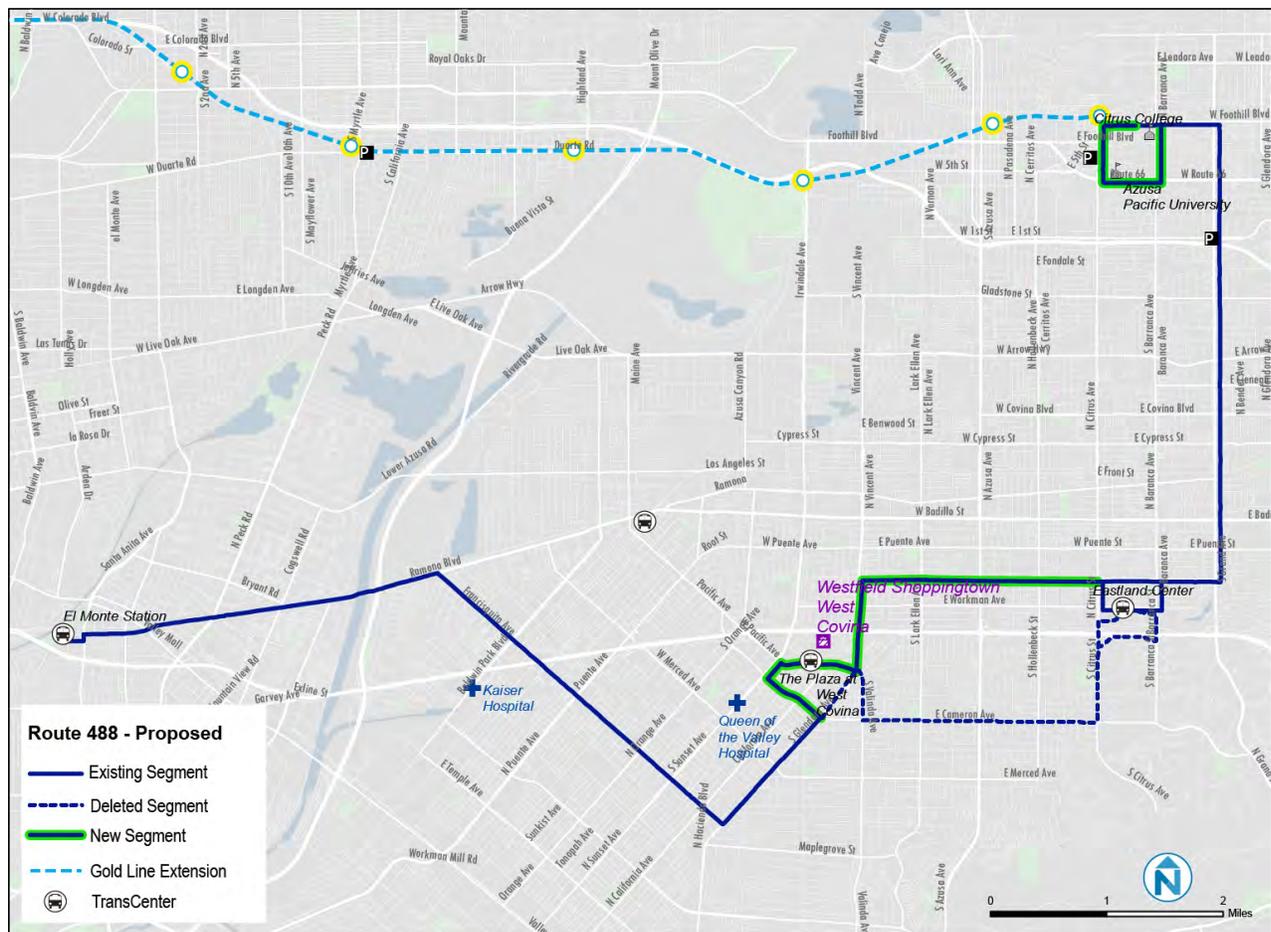


Route Map of Line 272 highlighting proposed changes and the Duarte Gold Line Station



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Line 488: The recommendation is to extend the route to interface with the Citrus Gold Line Station. In addition to extension to the Gold Line Station, the recommendation is to reroute the line so it travels along Rowland Avenue instead of Cameron Avenue, a corridor with demand for service. Cameron Avenue will continue to be serviced by Line 281. The proposed change will increase line’s annual cost by \$406,224.37.

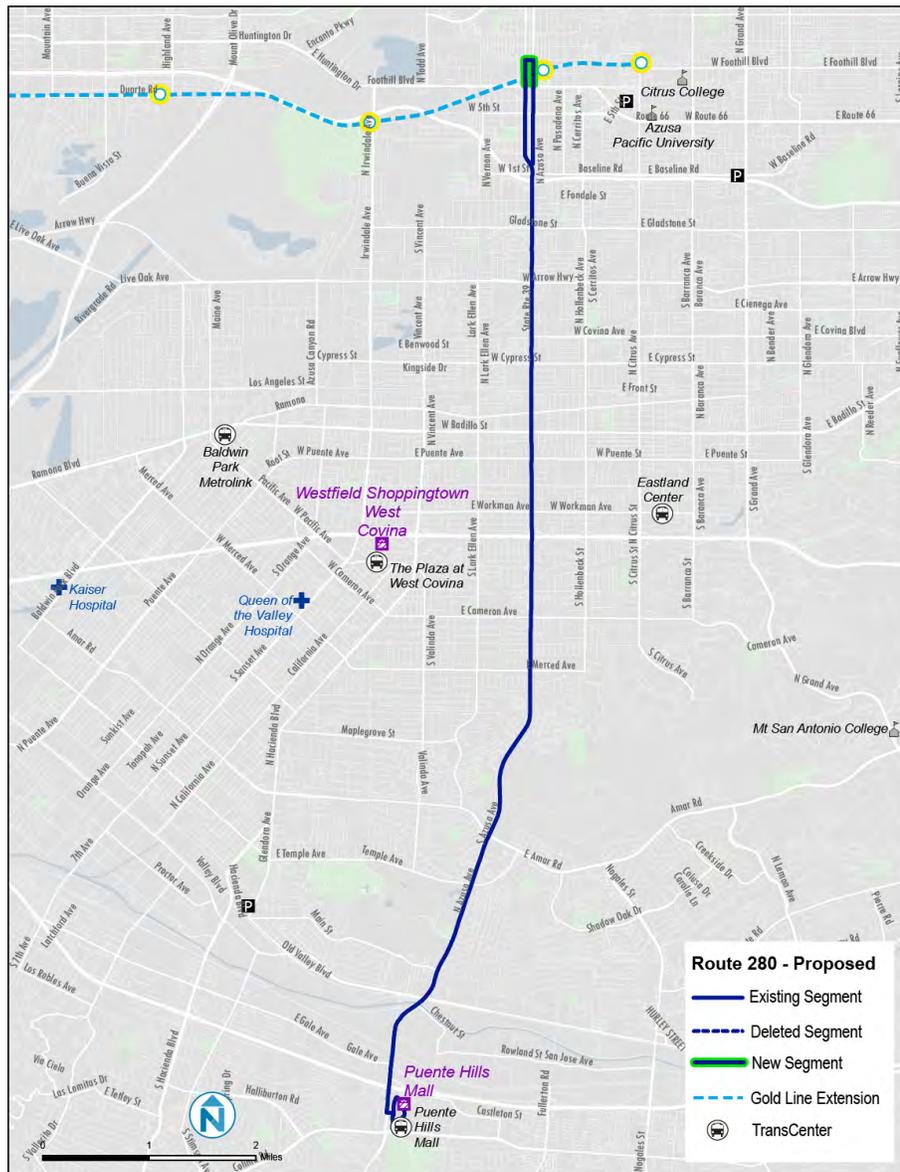


Route Map of Line 488 highlighting proposed changes and the Citrus Gold Line Station



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Line 280: The recommendation is to extend the current route to interface with the Azusa Intermodal Transportation Station. This extension will dovetail with our increase in frequency to provide a seamless transfer between the various modes of transportation. The additional annual cost for Line 280 is projected at \$38,317.80.

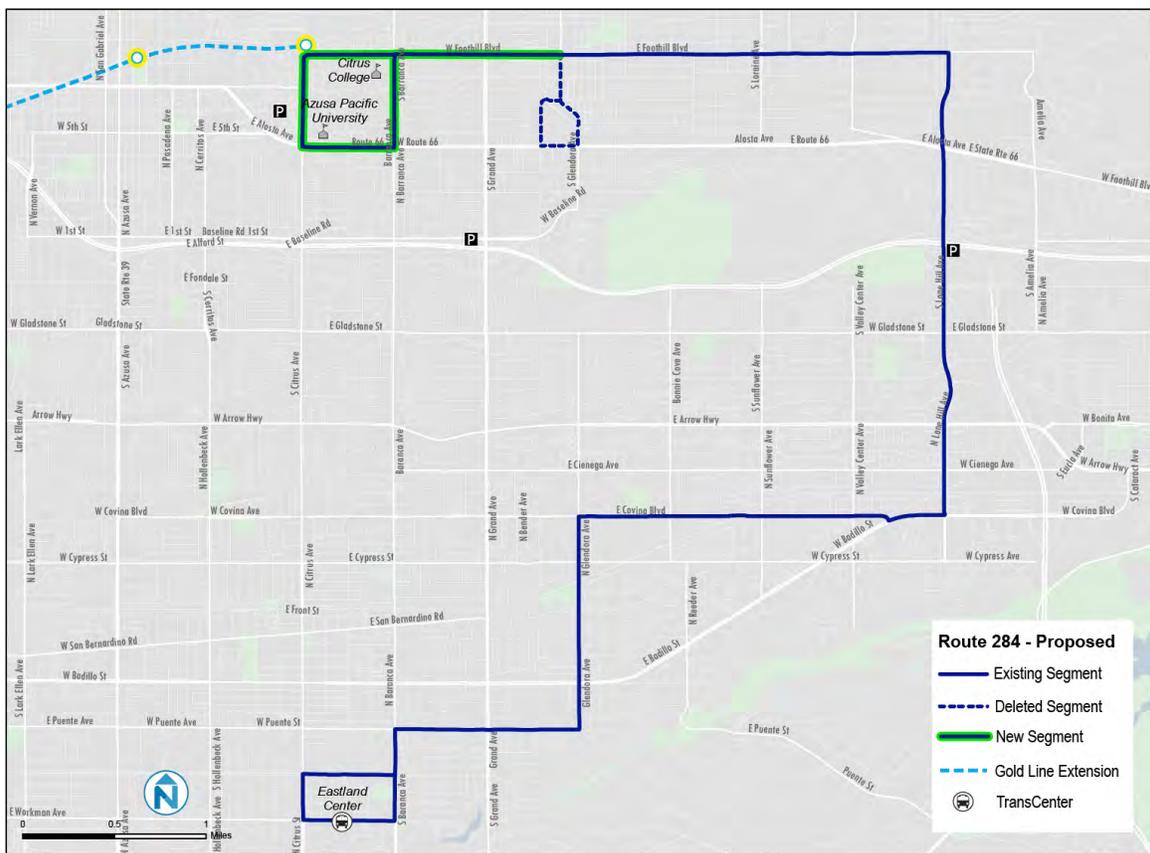


Route Map of Line 280 highlighting proposed connection to the Azusa Gold Line Station



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Line 284: Once again the focus will be to improve access for residents in Glendora and San Dimas to provide service to Citrus College and the Citrus Gold Line station. The associated annual cost for this is projected at \$59,736.45.



Route Map of Line 284 highlighting proposed changes and the connection to the Citrus Gold Line Station



Service Frequency Enhancement Details

Line 289: The recommendation is to increase the frequency of service on the weekend to operate every hour instead of the current two-hour frequency. This recommendation comes as part of the standardization of schedules for various lines to improve the customer experience by maintaining a frequency of one hour or less for local service. This addition will result in an increased annual cost of \$83,759.50.

Below is the current and proposed Schedule change.

Current Schedule

Puente Hills Mall
7:05 AM
9:05 AM
11:05 AM
1:05 PM
3:05 PM
5:05 PM



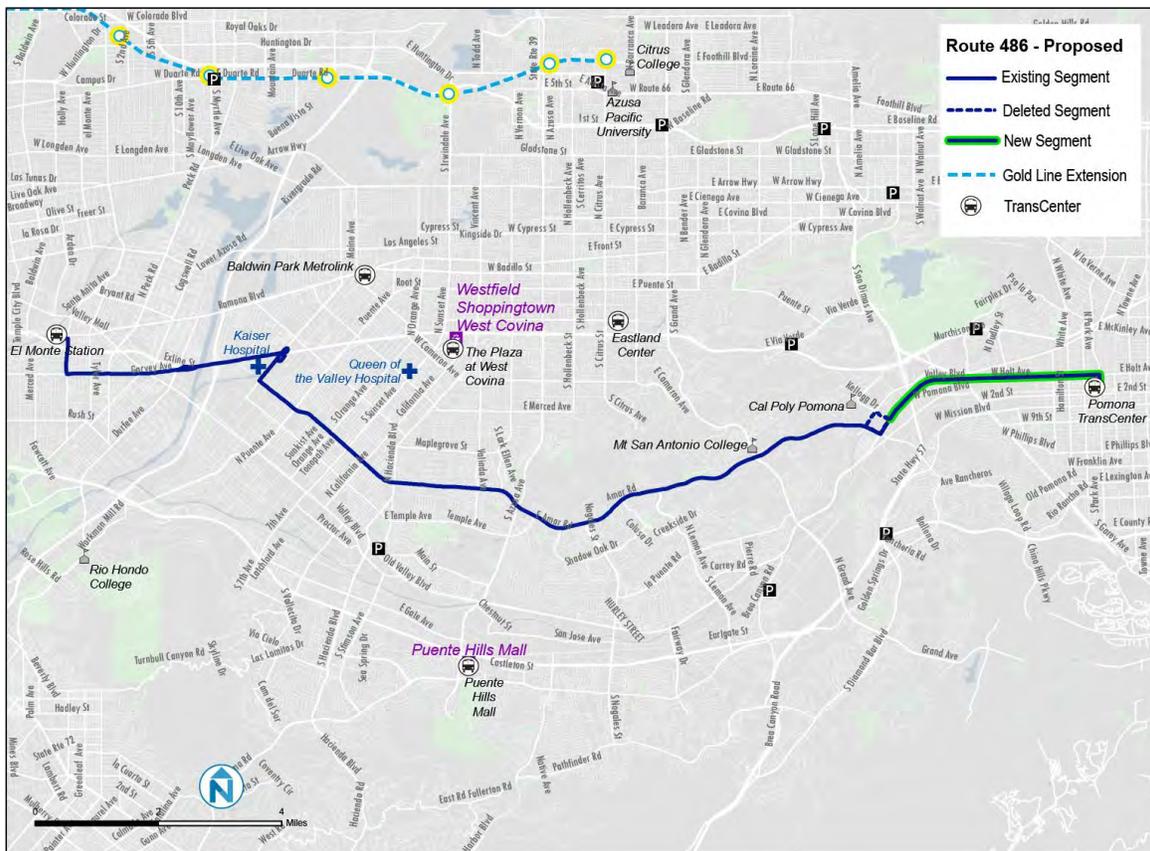
Proposed Scheduled

Puente Hills Mall
7:05 AM
8:05 AM
9:05 AM
10:05 AM
11:05 AM
12:05 PM
1:05 PM
2:05 PM
3:05 PM
4:05 PM
5:05 PM



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Line 486: As one of the most productive lines with high service frequency and a large volume of transfers to other lines, the recommendation is to extend the route to Pomona Transit Center via Valley and Holt. This would provide direct connections between Mt. San Antonio College and Cal Poly Pomona. The recommendations will result in an increased annual cost of \$1,226,045.76.



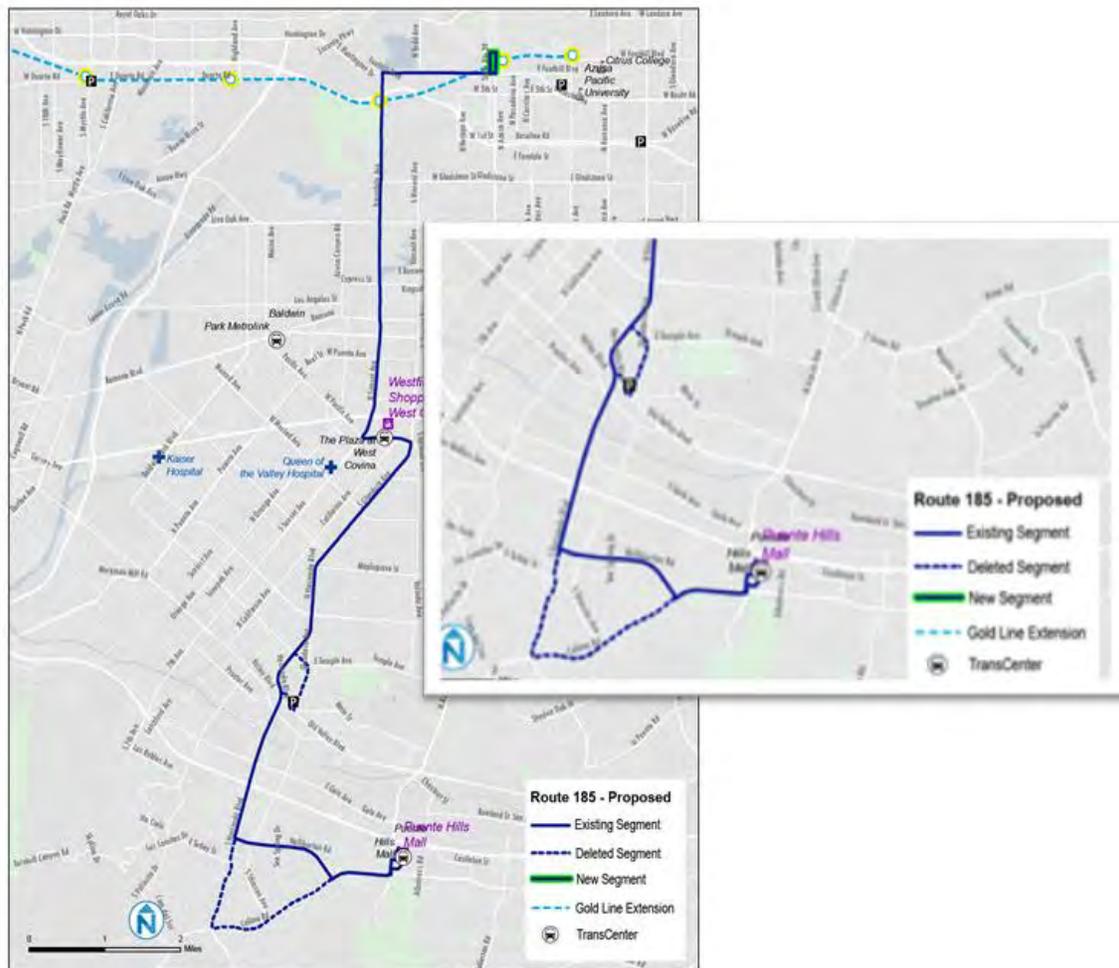
Route map of Line 486 highlighting proposed changes and extension to Pomona Transit Center



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Service Efficiency Enhancement Details

Line 185: The recommendation for this line provides for realignment via Halliburton so the route of travel is focused toward passenger density. The end portion of Line 185 has also been extended to service the Azusa Gold Line Station at 9th and Azusa. This line will see an annual cost savings of \$100,641.20.

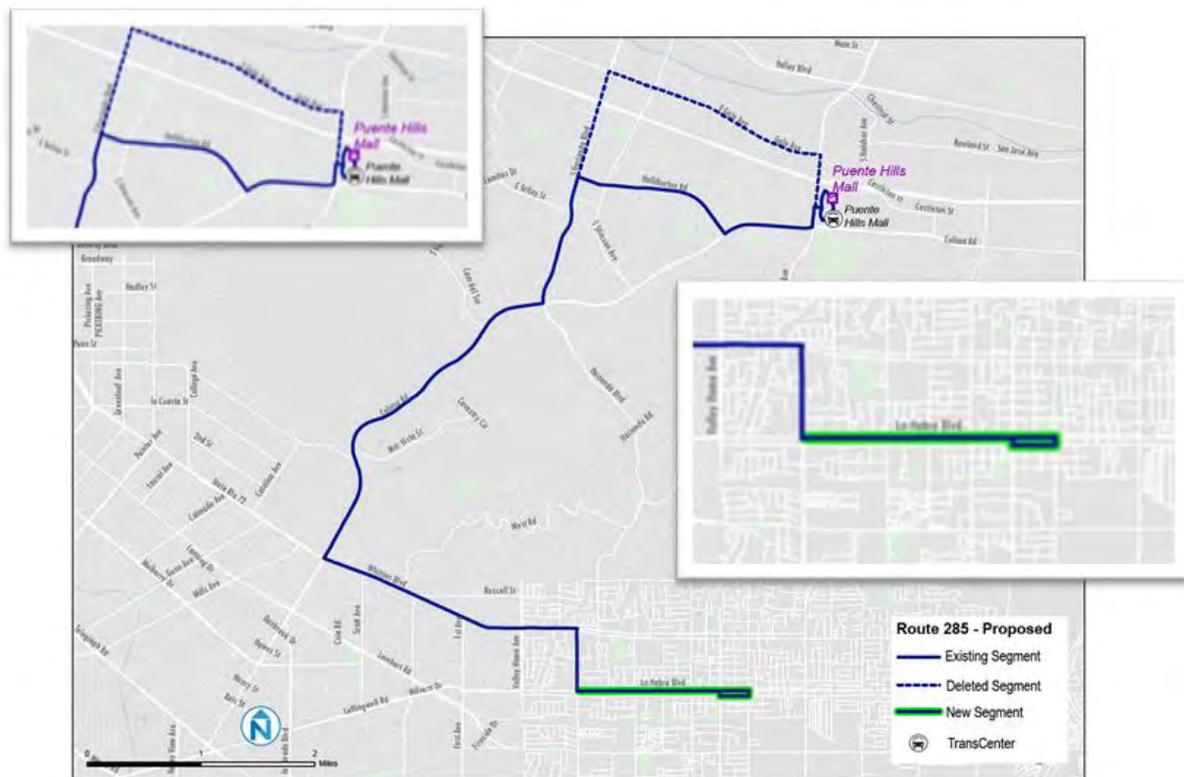


Route map of Line 185 highlighting proposed changes.



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Line 285: Similar to the travel pattern of Line 185, Line 285 is proposed to shift south to Halliburton in an attempt to provide direct service to and from Puente Hills Mall. A portion of the line will also be extended via La Habra as a way for passengers to connect to OCTA Route 37. This line will have an increased annual cost of \$23,161.26.

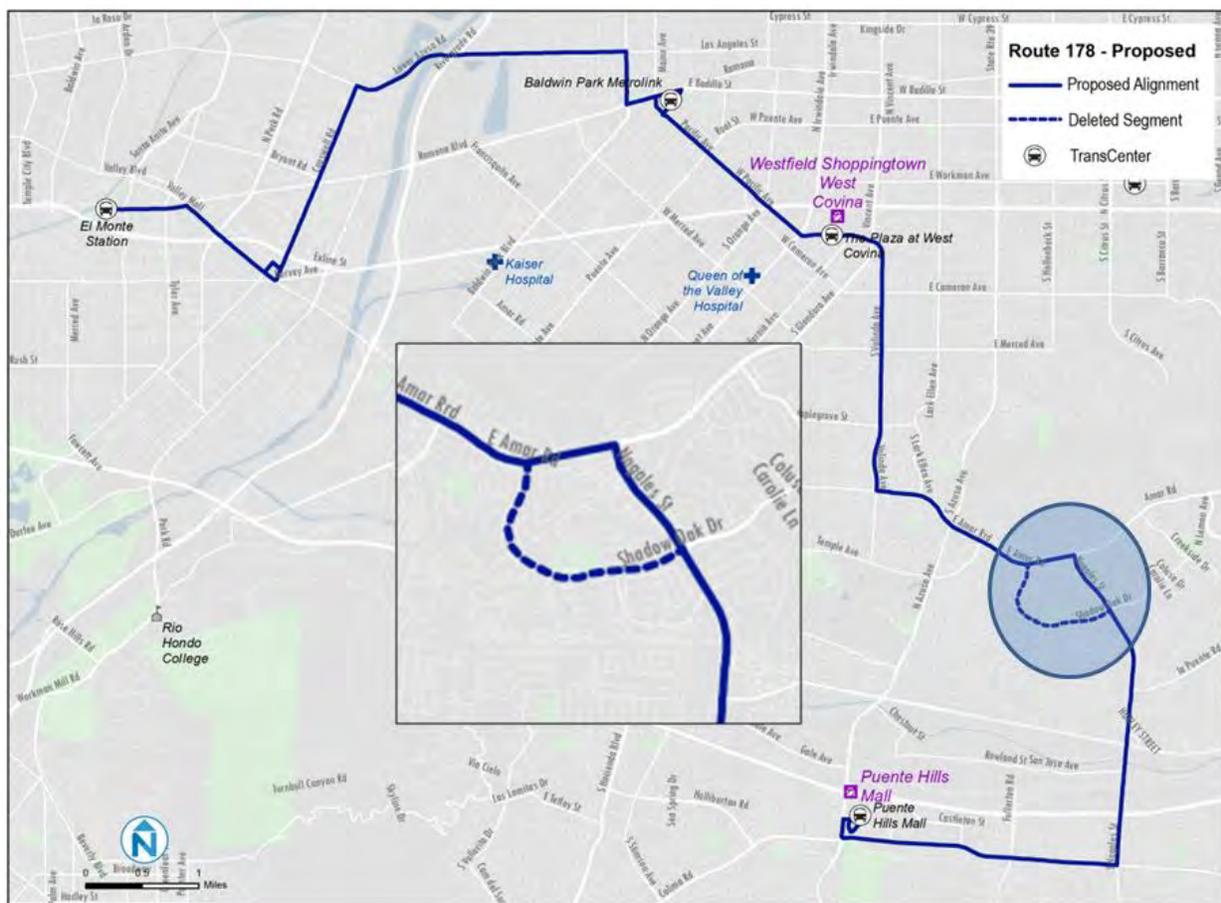


Route map of Line 285 highlighting proposed changes.



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Line 178: The changes for this line are cost neutral and will not have an increase or decrease in annual revenue. The recommendation is to replace Shadow Oak Grove segment, which has the lowest recorded ridership, with a segment on Amar and Nogales. This change will allow for better route reliability by operating on major arterials and reducing the number of turns at intersections. This change will have no additional cost.

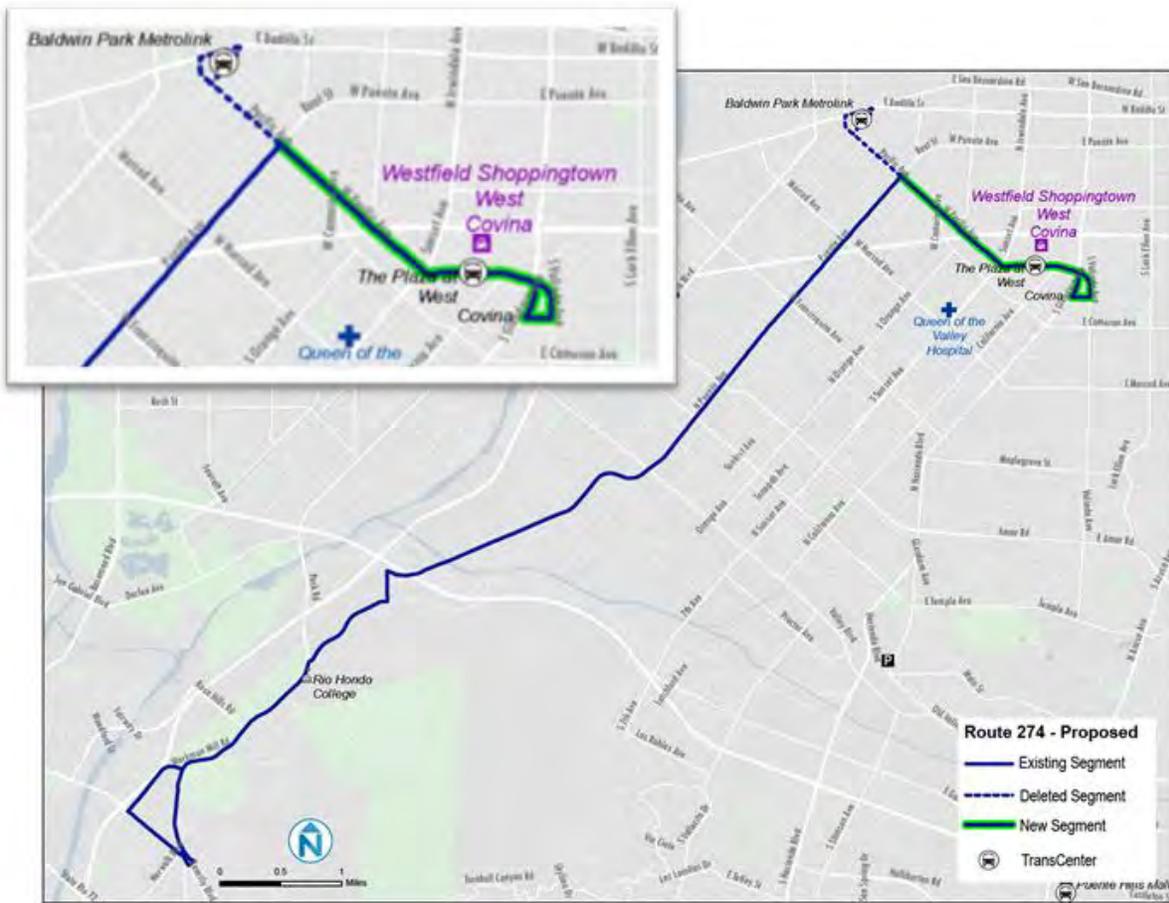


Route map of Line 178 highlighting proposed changes.



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Line 274: The suggested improvement to this line attempts to solve the current issue of not serving a major transfer point by shifting the northern terminus from Baldwin Park Metrolink Station to West Covina Mall. This shift will allow passengers from Line 274 to easily connect with the numerous lines that service the West Covina shopping area. This change has a projected increase in annual cost of \$66,759.45.

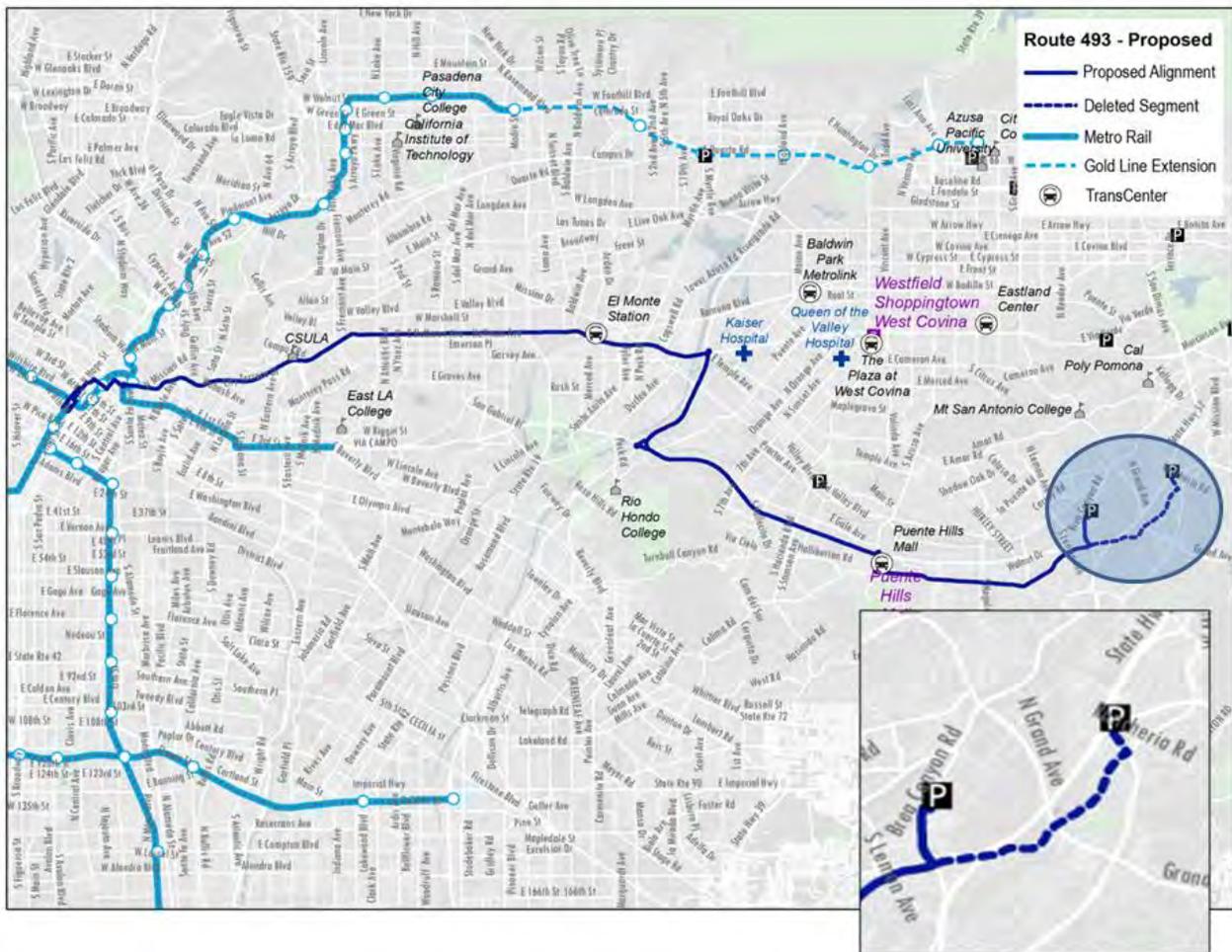


Route map of Line 274 highlighting proposed changes.



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Line 493: The recommendation is to shift the starting point of the route to Industry Park & Ride instead of the Diamond Bar Park & Ride. Based on field observations, the Diamond Bar Park & Ride is currently experiencing capacity issues due to vanpool ride shares and minimal ridership for Foothill Transit. This change has an expected annual cost savings of \$215,289.36.



Route map of Line 493 highlighting proposed changes.



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Annual Cost Summary

Proposed Enhancements	
Gold Line Service Enhancements	
Lines	Annual Cost Increase/(Decrease)
272	\$ (120,163.41)
280	\$ 38,317.80
284	\$ 59,736.45
488	\$ 406,224.37
Annual Total	\$ 384,115.20
Efficiency Service Enhancements	
Lines	Annual Cost Increase/(Decrease)
178	\$ -
185	\$ (100,641.20)
274	\$ 66,759.45
285	\$ 23,161.26
493	\$ (215,289.36)
Annual Total	\$ (226,009.85)
Service Frequency Enhancements	
Line 289	\$ 83,759.50
Annual Total	\$ 83,759.50
Coverage Service Enhancements	
Line 486	\$ 1,226,045.76
Annual Total	\$ 1,226,045.76
Annual Total	\$ 1,467,910.61

Sincerely,

Joseph Raquel
Director of Planning

Doran J. Barnes
Executive Director