OFFICE OF THE SHERIFF

COUNTY OF LOS ANGELES

HALL OF JUSTICE

JIM MCDONNELL, SHERIFF

July 21, 2015

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
Los Angeles, California 90012

Dear Supervisors:

**LOS ANGELES COUNTY SHERIFF'S DEPARTMENT
QUARTERLY REPORT BACK ON THE STATUS OF RECOMMENDATIONS
MADE BY THE CITIZENS' COMMISSION ON JAIL VIOLENCE**

On October 16, 2012, the Board requested the Los Angeles County Sheriff's Department (Department) report back on the status of recommendations made by the Citizens' Commission on Jail Violence (CCJV). For a historical account of all the recommendations, please refer to the Department's October 8, 2013, response. Beginning with the November 12, 2013, response, the Department will limit the status updates to only those recommendations that are being funded or are still in the process of being implemented.

Should you have any questions or require additional information, please contact me or Assistant Sheriff Terri McDonald, Custody Operations, at (213) 893-5001.

Sincerely,

JIM McDONNELL
SHERIFF

STATUS OF RECOMMENDATIONS REGARDING THE JAIL SYSTEM

On October 8, 2013, the Board approved the first phase of funding for many of the remaining CCJV recommendations. The Department is currently in the process of implementing the Phase I actions approved by the Board. Below is the current status of each of the remaining in-progress recommendations.

Recommendation 3.8 - PPI and FAST should be replaced with a single, reliable, and comprehensive data tracking system.

The Performance Recording and Monitoring System (PRMS) continues to be developed and is on-schedule to be completed by December 2016. Developers have made significant progress on the data-entry and Preliminary Data Entry (PDE) functions for the following modules: claims, custody complaints, discovery, force, lawsuits, Watch Commander Service Comment Reports, shootings, and traffic collisions. Developers anticipate the completion of the select-by-example function for investigations, employee commendations, and special conditions modules by the end of July 2015.

Recommendation 3.12 - The Board of Supervisors should provide funding so that the Department can purchase additional body scanners.

The Department is in the process of purchasing two body scanners for the Department's Pitchess Detention Center (PDC) South Facility. The Department is evaluating possible future installation locations for additional body scanners. Staffing the body scanners continues to be a challenge. The Department is in the process of conducting an inmate movement study to develop a staffing model for the body scanners.

The Department's Inmate Reception Center (IRC) Booking Front body scanner has scanned 6,085 of 22,137 new inmates booked from February 21, 2015, through May 20, 2015. This body scanner operates Monday through Friday, during a portion of Dayshift and PM shift as inmates are being processed. During this time, no contraband was recovered.

The Department's IRC Old Side Court Line scanner has scanned 6,288 of 57,992 court returnee inmates from February 21, 2015, through May 20, 2015. This body scanner operates Monday through Friday, several hours on Dayshift and PM shift for a limited number of hours as inmates return from court. During this time, no contraband was recovered.

The Department's Century Regional Detention Facility (CRDF) body scanner has scanned 8,838 from a total of 10,018 new bookings and court returnees. This body scanner operates on all three shifts, seven days a week. Deputies recovered the following contraband: One small plastic bag of methamphetamine and marijuana concealed in the body of one inmate; one heroin cotton ball concealed in the body of one inmate; heroin and methamphetamine concealed in the body of one inmate; also recovered were metal objects used for body piercing concealed in the body of one inmate.

Recommendation 4.11 - Management staff should be assigned and allocated based on the unique size and needs of each facility.

The hiring of administrative support staff for the Department's Custody Division is ongoing. The Department's Custody Division has filled 13 of the 19 professional staff positions. The Department anticipates the remaining six Phase II positions to be hired by the end of July 2015.

Recommendation 4.12 - LASD should create an internal Audit and Inspections Division.

The Department's Internal Monitoring, Performance Audits and Accountability Command (IMPAAC) has a total of 43 personnel assigned. The Head Compliance Officer has begun reviewing and providing guidance on all audits and special projects. The Head Compliance Officer, along with IMPAAC staff are in the planning stages of developing an annual audit plan. The Department's Examinations Unit and IMPAAC are currently finalizing the test and interview questions for the new Law Enforcement Auditor's Exam (Exam) and anticipate the Exam to be ready by July 2015. IMPAAC has completed eight audits and has six audits in progress that are directly related to the CCJV, United States Department of Justice Mandate, and the Alex Rosas, et al. vs. Jim McDonnell, et al. Settlement Agreement (Rosas Agreement). IMPAAC has completed four shooting reviews and is currently reviewing nine others. IMPAAC has completed 28 special projects and has 17 others in progress.

Recommendation 6.3 - Deputies and supervisors should receive significantly more custody specific training overseen by the Department's Leadership and Training Division.

The Department continues to schedule and hold mandatory training classes for use of force, ethics, and supervising mentally ill inmates. Backfill overtime is provided to units to enable line personnel to attend the training classes. The end-of-year results of the Department's stated Phase I and Phase II goals are listed in the table below:

	Phase I		**Phase II**	
Training Class	**June 2014 Goal**	**June 2014 Actual**	**June 2015 Actual**	**June 2015 Goal**
Identifying and Interacting with Mentally Ill Inmates	20%	32%	89%	70%
Force Concepts/Ethics	20%	22%	71%	60%
Jail Specific Restraining Techniques	20%	30%	91%	65%
Use of Force Investigations for Supervisors	90%	97%	99%	97%
Inmate Extraction Training	60%	63%	90%	90%

The Department will continue these mandatory classes until all line personnel have participated. The current class action litigation will delay the implementation of the Annual Training Plan as originally envisioned. However, the class action litigation will result in the implementation of a training plan that the Department's Custody Division has agreed to fulfill.

The Department's Examinations Unit advised that the statistical analyst exam will be promulgated by July 14, 2015. The hiring for Phase III will begin in September 2015, which will include five additional items: One additional lieutenant, two bonus deputies, one operations assistant II, and one law enforcement technician.

Recommendation 7.1 - The investigative and disciplinary system should be revamped.

The Department's Internal Affairs Bureau (IAB) personnel continue to complete additional requisite training. The IAB personnel's caseload remains at approximately 10 cases per investigator. The average case completion time is 9-months per case.

The Department's Internal Criminal Investigations Bureau (ICIB) personnel has further reduced its average caseload per investigator from 4.4 cases to 4.3 cases. However, the average case completion time increased from 5.1 months to 5.4 months. The increase in completion time continues to be related to the complexities of some cases, and the need for additional support staff to assist in the case closure process.

Recommendation 7.14 - The inmate grievance process should be improved and include added checks and oversight.

The Department's Custody Automated Reporting and Tracking System (CARTS) Inmate Complaint Module continues to operate in a maintenance/production mode. The Department's Medical Services Bureau (MSB) has deployed six document scanners for processing inmate complaints.

The Department's Inmate Data Network (IDN) infrastructure components are being procured with installation anticipated by September 2015. The 500 computer tablets for the CARTS Inmate Complaint/Request Module were delivered on June 4, 2015. The Department's Facilities Services Bureau (FSB) are building the wall mounts and have ordered the metal containers that will encase the tablets.

Between February 27, 2015, and May 18, 2015, the computer tablets currently in place processed 43,488 requests for information, 3,062 requests for service, and 290 complaints (e.g., not receiving medication, specific diet, and/or living conditions etc.). There was a total of 20 personnel complaints.

In order to ensure compliance with the provisions set forth in the Rosas Agreement requiring changes to the Department's inmate grievance policies and practices, the Department's Custody Division has requested funding from the Board to create and

deploy grievance teams at each of the County's jail facilities. The positions requested consist of: one lieutenant, six sergeants, six bonus deputies, seven custody assistants, one operation's assistant, one supervising staff nurse, two registered nurse III, two registered nurse II, and one intermediate typist clerk. Grievance teams will be responsible for collecting and tracking inmate grievances, and for ensuring they are addressed appropriately and in a timely manner.

A recent allocation of early funding provided by the Board has allowed for one lieutenant and one sergeant to be hired in order to address the immediate needs for the project's implementation. As part of the initial priorities, these personnel are now in the process of revising the current inmate grievance policy and the current complaint/request form.

The Department's Custody Services Division's Mental Health Task Force (Custody Services Compliance and Sustainability Bureau) will be responsible for coordinating all matters with Court Monitors appointed by United States District Court Judge Dean Pregerson in the Rosas Agreement.

Due to the concurrent and overriding objectives being addressed in the Rosas Agreement, which include improvements and revisions to the inmate grievance policy and procedures, future reporting of Recommendation 7.14 should defer to the implementation of the Rosas Agreement.

Recommendation 7.15 - The use of lapel cameras as an investigative tool should be broadened.

The Phase II camera installation at the Department's IRC, Men's Central Jail, and Twin Towers Custody Facility have been completed. The cameras identified for CRDF have expanded from a targeted 491 to 531 cameras. The Department's Data Systems Bureau (DSB) is in the process of procuring the infrastructure needed to support the Closed Circuit Television (CCTV) system network. After receiving infrastructure equipment, DSB personnel will begin installing the network components to support the CCTV system. The CRDF CCTV system is scheduled to be completed by December 2015. The Department is considering options to begin the installation of the CCTV cameras at the PDC South facility in 2015.